

Due Date: 05/29/2025

Service For:

VANESSA DIAZ 1830 6TH AVE APT 9 OAKLAND, CA 94606

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement	\$170.64
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$170.64
Current PG&E Electric Delivery Charges	\$19.18
Ava Community Energy Electric Generation Charges	26.53
Current PG&E Gas Delivery Charges	9.11
UET LLC dba Callective Energy Gas Procurement Charges	6.45

Total Account Balance

\$231.91



Current charges include a discount of \$30.63 for CARE.



15-Day Notice: Your bill includes a past due balance of \$119.93. Please pay the past due amount **on or before 05/29/2025**. For assistance or to make a payment, please call Customer Service at **1-800-743-5000**.

Important Messages

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit **www.csd.ca.gov/energybills**, or call the help line at **1-866-675-6623**.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

Due Date:

9990042736922790000061270000023191



0427369227-9 Upon Receipt

Total Amount Due:

\$231.91

Amo	ount E	Enclo	sec	i :		
\$					-	

VANESSA DIAZ 1830 6TH AVE APT 9 OAKLAND, CA 94606-2440

Account Number:

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 0427369227-9

Statement Date: 05/08/2025

Due Date: 05/29/2025

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)

1-800-660-6789

Dich vu khách tiếng Việt (Vietnamese)

1-800-298-8438

華語客戶服務 (Chinese)

1-800-893-9555

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Please do not mark in box. For system use only.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit:

www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00647 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00647 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Update My Info	mation (English Only)
	g cycles for changes to take effect
	er: 0427369227-9
Account Numb	:1: U421369221-9
Change my mailing a	Idress to:
City	State ZIP code
Primary	Primary
Phone #	Email

Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Due Date: 05/29/2025

Details of PG&E Electric Delivery Charges

04/03/2025 - 05/01/2025 (29 billing days)

Service For: 1830 6TH AVE APT 9
Service Agreement ID: 0423386321
Rate Schedule: E1 TB Residential Service

Enrolled Programs: CARE (Renew by 01/14/2027)

		•		
04/03/2025 - 05/01/2025	Your Tier Usage	1	2	

Tier 1 Allowance	217.50	kWh	(29 days _X 7.5 kW	Vh/day)
Tier 1 Usage	179.100800	kWh	@ \$0.40730	\$72.95
CARE Discount				-28.27
Generation Credit				-27.88
Power Charge Indifference Adjustmen	nt			1.20
Franchise Fee Surcharge				0.19
Oakland Utility Users' Tax (5.500%)				0.99

Total PG&E Electric Delivery Charges

\$19.18

2018 Vintaged Power Charge Indifference Adjustment

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
5.39	6.05	6.18

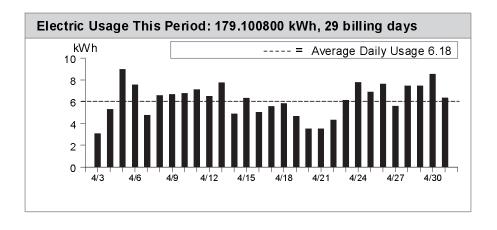
Meter #1009152601Total Usage179.100800 kWhBaseline TerritoryTHeat SourceB - Not ElectricSerialLRotating Outage Block50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

04/03/2025 - 05/01/2025

Service Information

Tier 1 0.24947
Tier 2 0.31643
Tier 2 Usage continued 0.31643





Due Date: 05/29/2025

Service Information Total Usage

179.100000 kWh

For questions regarding charges on this page, please contact:

AVA COMMUNITY ENERGY 1-833-699-3223 www.avaenergy.org

Additional Messages

Ava Community Energy (Ava) is your public not-for-profit electricity provider, serving a growing list of communities in Alameda County and the Valley, including Albany, Berkeley, Dublin, Emeryville, Fremont, Hayward, Livermore, Newark, Oakland, Piedmont, Pleasanton, San Leandro, Tracy, Union City, unincorporated Alameda County, and in 2025, the cities of Stockton and Lathrop.

At Ava, we're committed to creating a brighter future in our communities and beyond. We do that by procuring clean electricity on your behalf and investing in the communities we serve with programs and incentives that enhance well-being, lower costs, and increase resilience for everyone.

Explore available programs at AvaEnergy.org/go-electric/ or access a customized list of local, state, and federal incentives with our interactive incentive finder at Incentives.AvaEnergy.org.

On this bill, you'll see charges from both Ava and PG&E. That's because Ava procures electricity on your behalf (generation), and PG&E delivers that electricity through their physical infrastructure (delivery). You can learn more at AvaEnergy.org, or call 1-833-699-3223.

Ava respects your privacy. Please see Ava's customer confidentiality policy at AvaEnergy.org/confidentiality

Details of Ava Community Energy Electric Generation Charges

04/03/2025 - 05/01/2025 (29 billing days)

Service For: 1830 6TH AVE APT 9

Service Agreement ID: 0423745764 ESP Customer Number: 0423386321

04/03/2025 - 05/01/2025

Rate Schedule: E1-Bright Choic	e				
Flat	179.100800	kWh	@	\$0.15569	\$27.88
Power Charge Indifference Adjustmen	nt Credit				-1.20
Franchise Fee Surcharge Credit					-0.19
Bright Choice					-1.39
		Net Cl	harge	s 25.10	
Local Utility Users Tax (5.500%)					1.38
Energy Commission Tax					0.05
Bright Choice is priced 5% below	PG&E rates, ii	nclusiv	e of f	ees.	
Renewable 100 (100% wind and s	solar) is 1/4 ce	nt per	kWh	above PG&E	rates.
Learn more at AvaEnergy.org/bill					
Ava respects your privacy. Please	e see Ava's cus	stomer	conf	identiality	

Total Ava Community Energy Electric Generation Charges

policy at AvaEnergy.org/confidentiality

\$26.53



Due Date: 05/29/2025

Details of PG&E Gas Delivery Charges

04/03/2025 - 05/02/2025 (30 billing days)

Service For: 1830 6TH AVE APT 9
Service Agreement ID: 0429854440
Rate Schedule: G1 TB Residential Service
Enrolled Programs: CARE (Renew by 01/14/2027)

	▼
04/03/2025 - 04/30/2025	Your Tier Usage 1 2

68 Therms (28 days x 0.56 Therms/day)
67Therms @ \$2.36480 \$11.04
-2.20
-1.14
-0.02
0.01
0.39
0.43

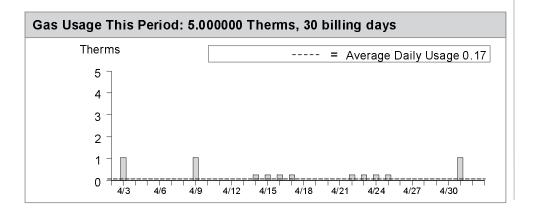
05/01/2025 – 05/02/2025 Your Tier Usage 1 2

Tier 1 Allowance	1.12 Therms	(2 days x 0.56 Ther	ms/day)
Tier 1 Usage	0.333333Therms @	\$2.40729	\$0.80
CARE Discount			-0.16
Gas Procurement Credit 1			-0.10
Gas PPP Surcharge (\$0.08425 /Therm)			0.03
Oakland Utility Users' Tax (5.500%)			0.03

Total PG&E Gas Delivery Charges \$9.11

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.26	0.23	0.17



Service Information

Meter #	48416148
Current Meter Reading	3,556
Prior Meter Reading	3,551
Difference	5
Multiplier	1.060224
Total Usage	5.000000 Therms
Baseline Territory	T
Serial	L

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

04/03/2025 - 04/30/2025

Tier 2

Tier 1	1.88880
Tier 2	2.30238
05/01/2025 - 05/02/2025	
Tier 1	1.92279

Gas Procurement Costs (\$/Therm)

04/03/2025 - 04/30/2025 \$0.24481 05/01/2025 - 05/02/2025 \$0.28730

2.33638

¹ Credits you for the PG&E Gas Usage charge that otherwise would have been included in this rate



Due Date: 05/29/2025

Details of UET LLC dba Callective Energy Gas Procurement Charges

04/03/2025 - 05/02/2025 (30 billing days)

Service For: 1830 6TH AVE APT 9

Service Agreement ID: 0428752440 ESP Customer Number: 11001815332

Rate Schedule: XR850010 ESP Rate-XR850010

04/03/2025 - 05/02/2025

Usage 5.000000Therms @ \$1.20000 \$6.00
Oakland Utility Users' Tax (5.500%) 0.45

Total UET LLC dba Callective Energy Gas Procurement Charges

Service Information

 Meter #
 48416148

 Current Meter Reading
 3,556

 Prior Meter Reading
 3,551

 Difference
 5

 Multiplier
 1.060224

 Total Usage
 5.000000 Therms

 Serial
 L

For questions regarding charges on this page, please contact:

UET LLC DBA CALLECTIVE ENERGY 225 UNION BLVD STE 200 LAKEWOOD CO 80228 1-800-296-2203

Additional Messages

\$6.45

If you believe there is an error or have a question in your Gas Service Provider's gas procurement charges, please call your Gas Service Provider at the number listed on your bill. If you are not satisfied with their response, please contact the CPUC's Consumer Affairs Branch at 1-800-649-7570. If you have limitations hearing or speaking, a specially-trained Communications Assistant can relay telephone conversations for all of your calls. Dial 711 to reach the California Relay Service.

To avoid being returned to PG&E bundled service by UET LLC DBA CALLECTIVE ENERGY while you wait for the outcome of your complaint, specifically regarding the accuracy of your bill, mail a check or money order payable to "California Public Utilities Commission" for the disputed amount, along with a description of the dispute to: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. UET LLC DBA CALLECTIVE ENERGY cannot turn off your service for nonpayment while your complaint is under review. However, you must continue to pay your current charges to avoid disconnection of your service. The CPUC will not accept the payment for the disputed amount if the complaint to CAB is not directly related to the accuracy of your bill and your payment will be returned.



Due Date: 05/29/2025

Your Electric Charges Breakdown (from page	e 2)
Conservation Incentive	-\$1.98
Transmission	7.06
Distribution	9.44
Electric Public Purpose Programs	2.45
Nuclear Decommissioning	-0.04
Competition Transition Charges (CTC)	-0.13
PCIA	1.20
Taxes and Other	1.18
Total Electric Charges	\$19.18