

Banking Preferences

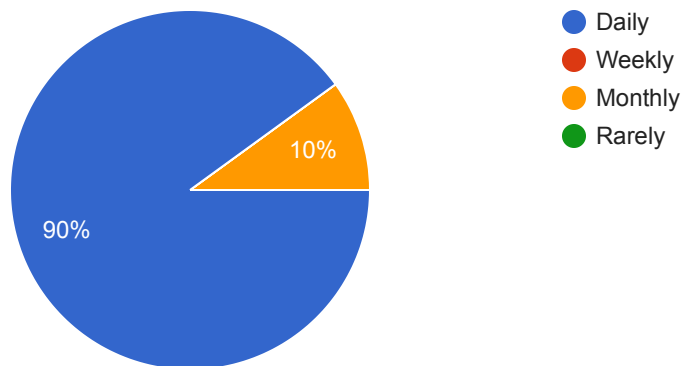
10 responses

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How often do you use your bank's mobile or online banking services?

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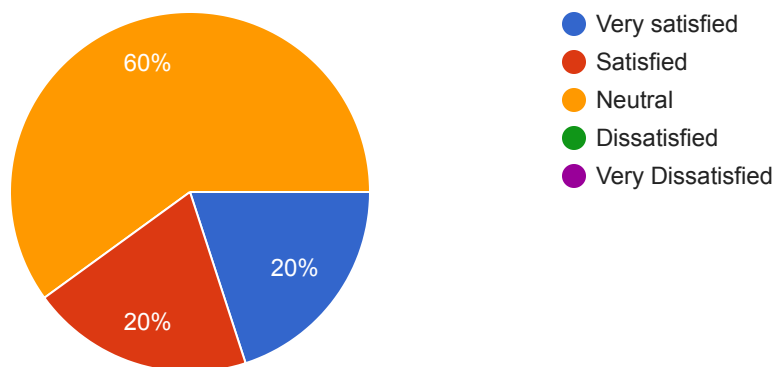
10 responses



Are you satisfied with your current bank's customer support services?

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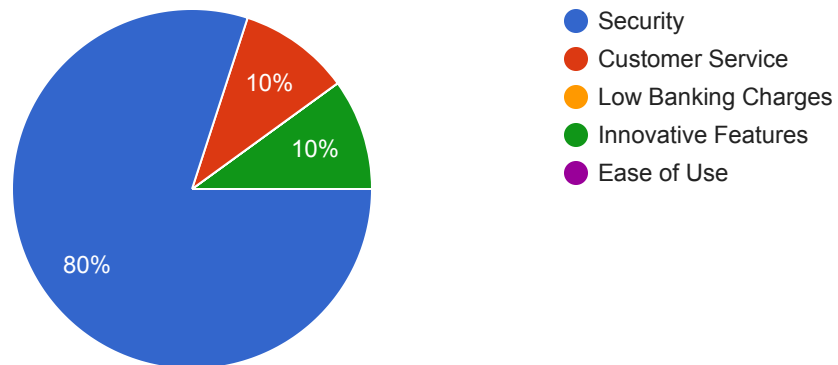
10 responses





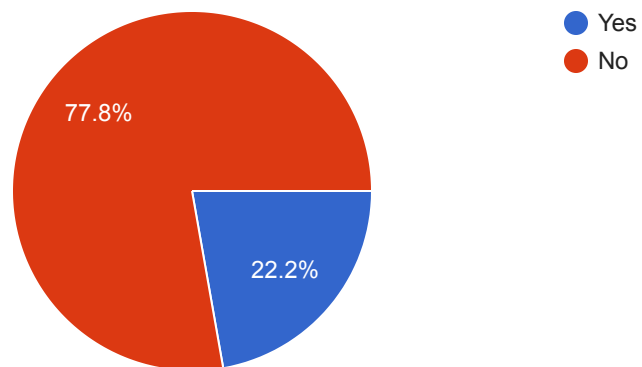
What is the most important factor when choosing a bank?

10 responses



Have you ever faced any security issues with your current bank (e.g., fraud, unauthorized transactions)?

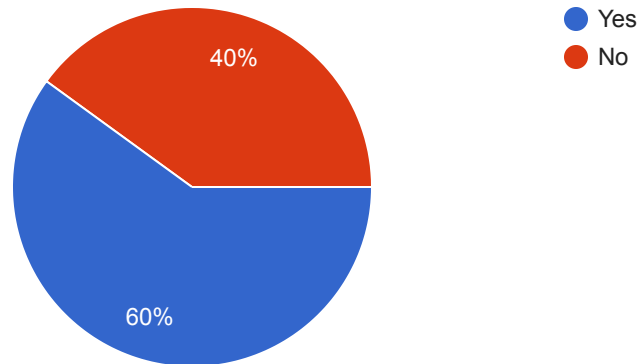
9 responses





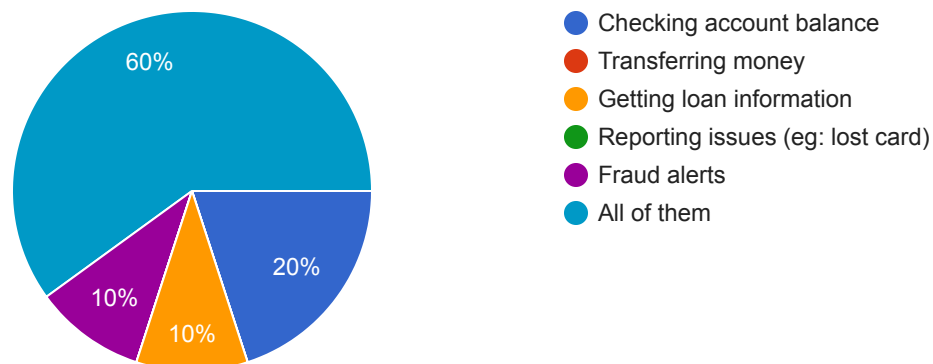
Would you feel comfortable interacting with an AI-powered chatbot for your banking needs?

10 responses



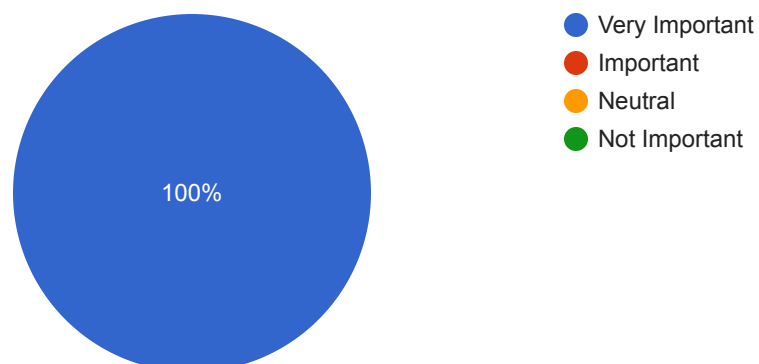
Which banking services would you like a chatbot to help you with?

10 responses



How important is 24/7 customer service to you?

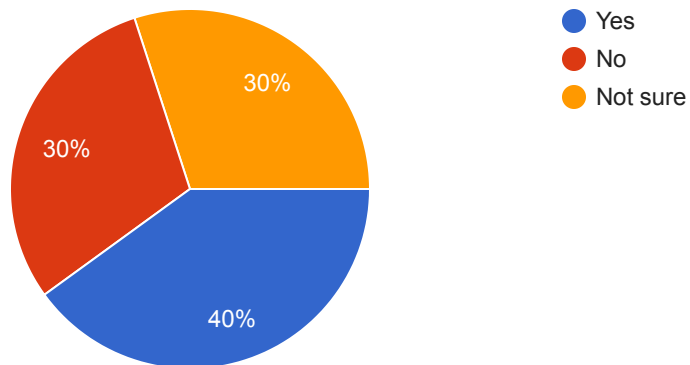
10 responses





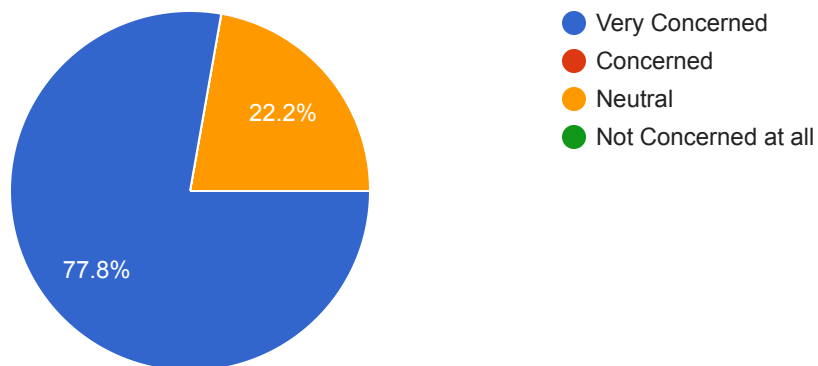
Do you trust an AI system to keep your banking information secure?

10 responses



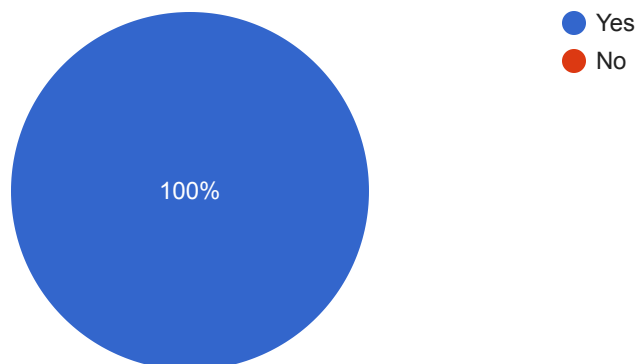
How concerned are you about the risk of fraud in your bank account?

9 responses



Would you appreciate receiving real-time alerts for suspicious transactions (e.g., ATM withdrawals)?

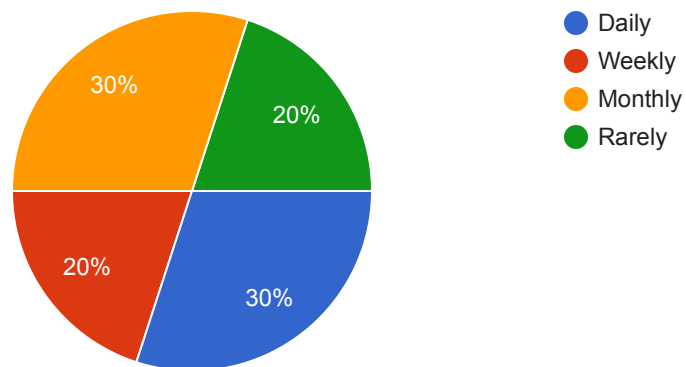
10 responses





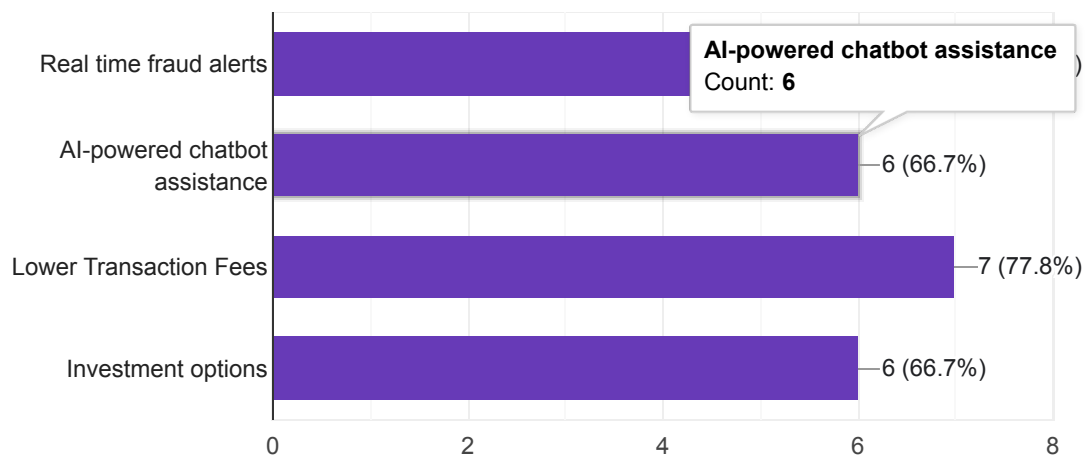
How frequently do you withdraw cash from an ATM?

10 responses



What features would encourage you to switch banks? (Select all that apply)

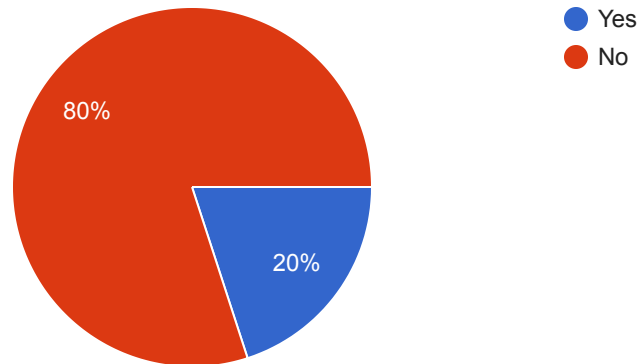
9 responses





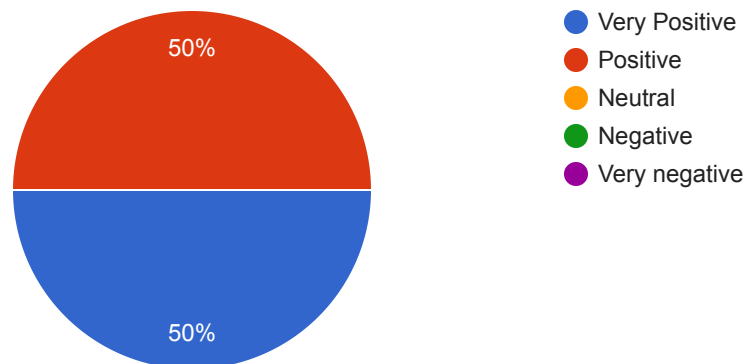
Have you ever used an AI chatbot for customer service (banking or other services)?

10 responses



How would you describe your experience with AI chatbots? (only if the response is YES in the earlier question)

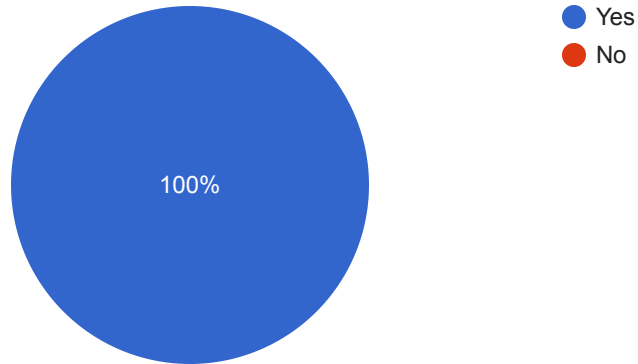
4 responses





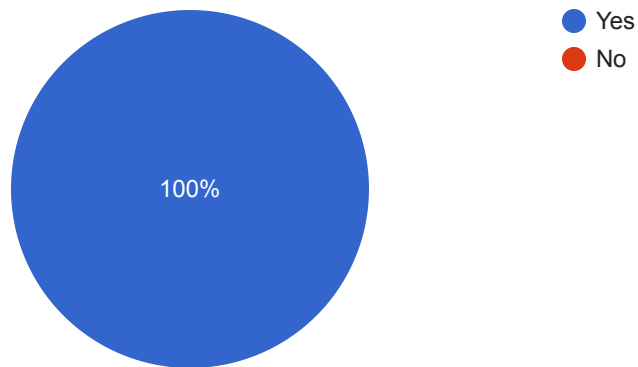
Would you feel safer knowing your bank has a fraud detection system that monitors every transaction?

9 responses



Do you think AI can improve the security of your bank account?

10 responses



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