



General Data Protection Regulation Policy (GDPR)

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Limitation of Liability

This document is intended for use within the VATSIM network only and should not be used for real-world aviation operations. The authors cannot be held responsible for any personal injury or loss of life resulting from the misuse of this document.

Purpose

The purpose of this document is to outline the procedures implemented by VATSIM Saudi Arabia to ensure compliance with the European Union General Data Protection Regulation (GDPR) and to safeguard the privacy and security of personal data.



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1. Definitions

Term	Definition
Saudi Arabia vACC or VATSIM Saudi Arabia	The community at https://www.saudivacc.net/ ("we," "us," "our," "ourselves," "the vACC").
VATMENA	The parent body of vACCs in the Middle East and North Africa division on VATSIM at https://vatsim.me/
VATSIM	The organization at https://www.vatsim.net/
Discord	Discord at https://discord.com/
Services	Training, any websites or applications, support, voice communication.
Microsoft	Microsoft Corporation at https://www.microsoft.com/
Google	Google LLC at https://www.google.com/
User/Member/Individual	Any person from whom the vACC collects data.



2. Contact Us

Contact with VATSIM Saudi Arabia may be established by utilizing one of the following e-mails:

- support@saudivacc.net – For general inquires and assistance.
- techsupport@saudivacc.net – Our technology & development team.
- director@saudivacc.net – The VATSIM Saudi Arabia director.

3. Privacy Policy

At VATSIM Saudi Arabia, we value the users' privacy and are committed to protecting the users' personal data. We want to ensure transparency and provide them with clear information on how we collect, process, and share their data. Any user data displayed on our website is obtained from the official public VATSIM API, and is not stored in our databases.



3.1. Data Collection

3.1.1. How Do We Collect Data

We collect personal data from our members through the official public VATSIM API. By using our services, the user automatically agrees to have their data collected and processed.

The data we collect includes:

- User images
- User messages
- Support ticket requests
- Support ticket records
- Training requests
- Training records
- Any other non-required data provided by the user

We also collect data through web applications, including:

- IP addresses and connection information
- Usage data
- Location data (Country only)



The data that is collected from the official public VATSIM API includes:

- Users' full name and certificate ID as provided by the API according to information provided upon their registration with the VATSIM network.
- Users' age group according to the date of birth provided upon their registration with the VATSIM network
- Users' VATSIM controller rating
- Users' VATSIM pilot rating
- Users' country and state (or county or province) of residence
- Users' registration date

3.1.2. Why Do We Collect Data

We collect data for the following purposes:

- Managing users
- Providing training
- Offering support
- Managing controller rosters
- Providing access to our services



3.1.3. Data from Third Parties

To offer a comprehensive service package, we may need to access additional data from third parties. The data and their providers include:

- **VATSIM API:** Information about users' full name, certificate ID, age group, controller and pilot rating, country and/or state of residence, registration date, region, division, subdivision, and information about controlling and flight sessions.
- **Discord:** Discord ID, Discord username, and Discord activity log.
- **Google Analytics:** Privacy Policy can be found at <https://policies.google.com/privacy/>
- **Cloudflare Analytics:** Privacy Policy can be found at <https://www.cloudflare.com/privacypolicy/>

3.2. Data Processing

3.2.1. Providing Training

We use the following data to assess competency and determine members' progression in training:

- VATSIM CID
- Training history
- Exam history
- Controller session



3.2.2. Supporting Users

We utilize collected data to provide support to our users. Examples include:

- Using training data to assist support tickets from users requesting training.
- Using disciplinary data to handle support tickets reporting misconduct.
- Using a user's controlling session information to support a ticket where the user has been removed from an active controller roster.
- Providing user data to another vACC when a user submits a vACC transfer or visiting request.

3.2.3. Issuing Disciplinary Action

We use collected data to issue disciplinary action for misconduct or breaches of VATSIM network Code of Conduct or the law.

3.2.4. Maintaining Rosters

We use the following data to maintain controller rosters and compile lists for VATSIM events:

- VATSIM CID
- Name
- Region, division, and vACC
- ATC rating
- Membership status
- Solo validation status (if any)
- Location data
- Comments made by mentors or staff.



3.2.5. Issuing Controller Ratings

We use the following data to maintain records of active and inactive controllers:

- VATSIM CID
- Region, division, and vACC
- Exam history
- Training history
- Membership status
- Solo validation status (if any)

3.3. Data Sharing

3.3.1. Publicly Shared Data

We publicly share the following data:

- Member's rating
- Member's solo validation status
- Member's name and VATSIM CID
- Member's ATC session bookings
- Member's connection status and position/station



3.3.2. Privately Shared Data

We share data with the following entities:

- VATSIM Staff
- VATMENA Staff
- Other vACC Staff

The shared data includes publicly shared data and:

- Email
- Training status
- Training reports
- Exam history
- Rating upgrade requests
- Disciplinary history

3.3.3. Sponsored Events and Competitions

During sponsored events or competitions, we may share certain user information with event sponsors for prize delivery purposes only. Users should report any misuse of their information to the Saudi Arabia vACC staff.



4. Our Commitment and Individual Rights

VATSIM Saudi Arabia is committed to not selling or knowingly sharing personal data with profit-seeking organizations. Under the General Data Protection Regulation (GDPR), every user has the following rights:

- Be informed about the collection and use of their personal data
- Access their personal data
- Rectify their personal data
- Erase their personal data from our systems
- Restrict the processing of personal data
- Data portability
- Object to processing data

We strive to be transparent and open about data handling. For any questions, please contact our staff members using the methods stated in the Contact Us section. In the event of a data breach, we will inform the affected individuals, VATSIM, and the Information Commissioner's Office (ICO) as required.



5. Legal Acknowledgements and Obligations

5.1. Data Requests from Authorities

A member's personal data may be shared with authorized legal bodies to assist with legal investigations.

5.2. Members Under the Age of 16

We comply with VATSIM's Safeguarding Minors Policy and do not provide services to users under the age of 13.

5.3. Accessing Personal Data

Requests for personal data under the Right of Access should be directed to the VATSIM Saudi Araiba management via the support team at support@saudivacc.net. We will verify the authenticity of the request and provide access to the member's personal data.



5.4. Right of Rectification

Requests for rectification of personal data should be directed to the VATSIM Saudi Arabia management via the support team at support@saudivacc.net. We will verify the authenticity of the request and rectify the member's data where required.

5.5. Opting Out

If you wish to opt out of data collection and processing conducted by VATSIM Saudi Arabia, please inform us using the methods stated in the Contact Us section. Please note that opting out will result in the discontinuation of our services, and the user will no longer hold active controller status in the vACC.

We appreciate your trust in us and strive to ensure the highest standards of data privacy and security. If you have any concerns or questions regarding our Privacy Policy, please don't hesitate to reach out to us.