



Set up billing

Astra

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Set up billing

Astra's Free Plan enables you to manage up to 10 apps in your account. If you want to manage more than 10 apps, then you'll need to set up billing by upgrading from the Free Plan to the Premium Plan.

Billing overview

Astra offers three plans:

Free Plan

Manage up to 10 apps for free.

Premium PayGo

Manage an unlimited amount of apps at a rate of \$.005 per minute, per app.

Premium Subscription

Pre-pay at a discounted rate with an annual subscription that enables you to manage up to 10 apps per *application pack*. Contact NetApp Sales to purchase as many packs as needed for your organization—for example, purchase 3 packs to manage 30 apps from Astra. If you manage more apps than allowed by your annual subscription, then you'll be charged at the overage rate of \$0.005 per minute, per application (the same as Premium PayGo).

If you don't have an Astra account yet, purchasing the Premium Subscription automatically creates an Astra account for you. If you have an existing Free Plan, then you're automatically converted to the Premium Subscription.

When you create an Astra account, you're automatically signed up for the Free Plan. Astra's Dashboard shows you how many apps you're currently managing out of the 10 free apps that you're allowed:

The screenshot displays the Astra dashboard interface. At the top, a welcome message reads "Welcome to LongBoat IE". Below this, a notification banner states: "You are currently on the Free Plan and your limit is set to 10 applications. If you want to upgrade to the Premium Plan, please click the button below." A blue button labeled "Manage Plans" with a right arrow is positioned below the notification. The main content area is titled "Resources summary" and contains two panels. The "Apps" panel shows "4/10 Managed" and includes status indicators: "All Healthy" (green checkmark), "Not Fully Protected" (orange warning icon with a count of 4), and "Discovered" (0). The "Compute" panel shows "1 Managed" and includes a status indicator: "All Healthy" (green checkmark). Below the resource summary, a "Getting started" section lists four tasks: "Manage Kubernetes compute" (Add compute to install the Astra storage operator), "Add your applications" (Install your stateful applications onto Managed Compute and Astra storage classes), "Manage applications" (Enable your applications to be protected and cloned), and "Invite users" (Share access to your account with colleagues).

When you try to manage an 11th app, Astra notifies you that you've reached the limit of the Free Plan. It then prompts you to upgrade from the Free Plan to a Premium Plan.

[Learn more about Astra pricing.](#)

Important notes

- Your billing plan is per Astra account.

If you have multiple accounts, then each has its own billing plan.

- Your Astra bill includes charges for managing your Kubernetes apps. You're charged separately by your cloud provider for the backend storage for persistent volumes.

[Learn more about Astra pricing.](#)

- Each billing period ends on the last day of the month.
- You can't downgrade from a Premium Plan to the Free Plan.

Upgrade from the Free Plan to the Premium PayGo Plan

Upgrade your billing plan at any time to start managing more than 10 apps from Astra by paying as you go. All you need is a valid credit card.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium PayGo** and click **Upgrade Now**.
3. Provide payment details for a valid credit card and click **Upgrade to Premium Plan**.



Astra will email you if the credit card is nearing expiration.

Result

You can now manage more than 10 apps. Astra starts charging you for *all* apps that you're currently managing.

Upgrade from the Free Plan to the Premium Subscription

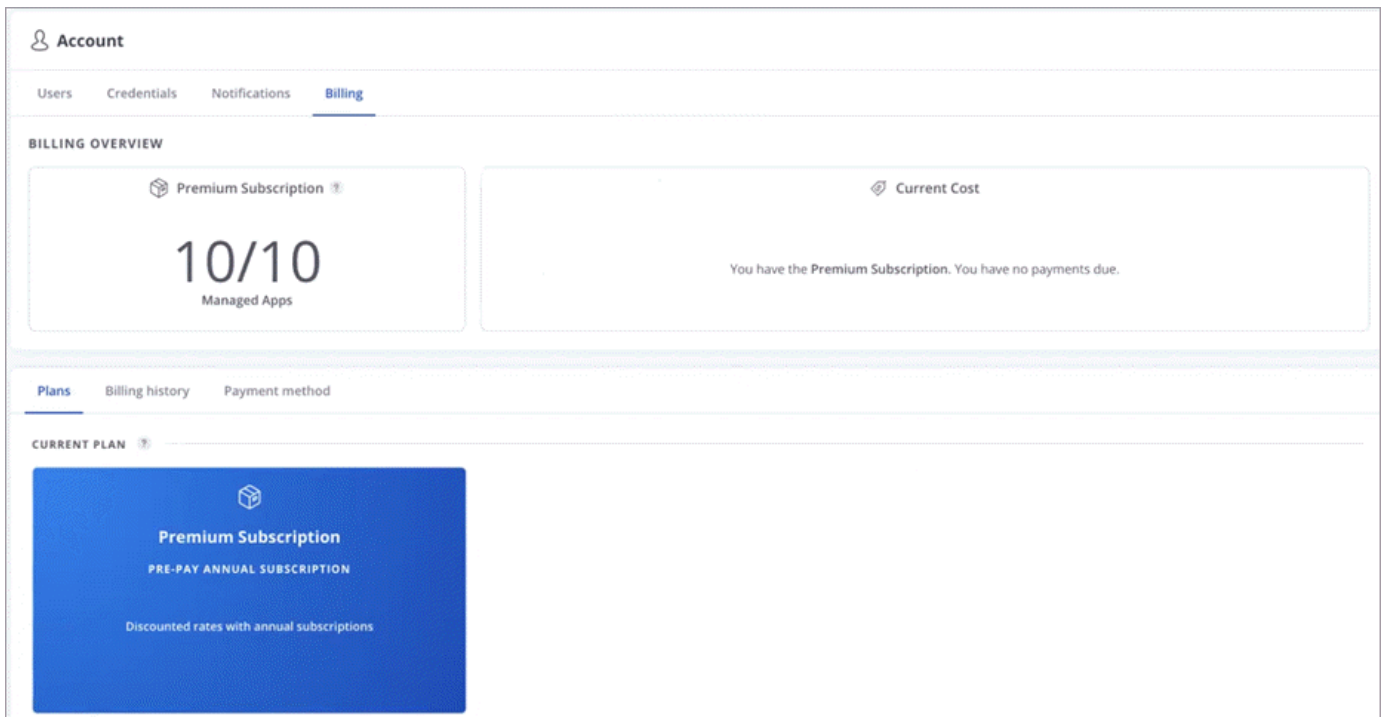
Contact NetApp Sales to pre-pay at a discounted rate with an annual subscription.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium Subscription** and click **Contact Sales**.
3. Provide details to the sales team to start the process.

Result

A NetApp Sales representative will contact you to process your purchase order. After the order is complete, Astra will reflect your current plan on the Billing tab.



View your current costs and billing history

Astra shows you your current monthly costs, as well as a detailed billing history by app.

Steps

1. Click **Account** and then click **Billing**.

Your current costs appear under the billing overview.

2. To view the billing history by app, click **Billing history**.

Astra shows you the usage minutes and cost for each app. A usage minute is how many minutes Astra managed your app during a billing period.

3. Click the drop-down list to select a previous month.

Change the credit card for Premium PayGo

If needed, you can change the credit card that Astra has on file for billing.

Steps

1. Click **Account > Billing > Payment method**.
2. Click the configure icon.
3. Modify the credit card.

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