

## **Monitor Astra Data Store**

Astra Data Store

NetApp June 02, 2022

This PDF was generated from https://docs.netapp.com/us-en/astra-data-store/use/monitor-with-cloud-insights.html on June 02, 2022. Always check docs.netapp.com for the latest.

# **Table of Contents**

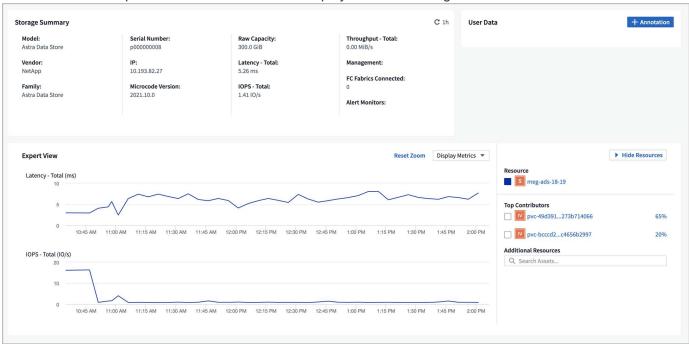
Monitor Astra Data Store		 	 	 	 . 1
Monitor metrics with Cloud Insights		 	 	 	 . 1
Monitor metrics with Prometheus and Gra	fana	 	 	 	 12
Configure and monitor event logs		 	 	 	 14

## **Monitor Astra Data Store**

## **Monitor metrics with Cloud Insights**

You can monitor Astra Data Store metrics using Cloud Insights.

Here are some sample Astra Data Store metrics displayed in Cloud Insights:



You can also display a list of metrics generated in Astra Data Store by using the Open Metrics API help.

You can complete the following tasks:

- Complete Cloud Insights connection prerequisite tasks
- · Acquisition Unit storage
- · Download and run the installation script
- · Edit the Cloud Insights connection
- · Disconnect from Cloud Insights

## **Complete Cloud Insights connection prerequisite tasks**

Prior to connecting Astra Data Store with Cloud Insights, you need to complete these tasks:

- Install the Astra Data Store Monitoring Operator that is part of the Astra Data Store installation instructions.
- Install the kubectl-astrads binary that is part of the Astra Data Store installation instructions.
- · Create a Cloud Insights account.
- Ensure that the following commands are available: awk, curl, grep and jq

Gather the following information:

- Cloud Insights API access token with Read/Write permissions to the categories: Acquisition Unit, Data Collection, Data Ingestion and Log Ingestion. This will be used for the read/write operations, setting up the Acquisition Unit, and setting up data ingest processes.
- Kubernetes API server IP address and port. This is used to monitor the Astra Data Store cluster.
- Kubernetes API token. This is used to call Kubernetes APIs.
- Persistent volume configuration. Information about how persistent volumes are provisioned.

### **Acquisition Unit storage**

The Acquisition Unit requires three persistent volumes for storing installation files, configuration data and logs. The Monitoring Operator uses the default storage class to create persistent volume claims. You can specify a different storage class name using the -s option when running the installer script.

If your Kubernetes cluster does not have a storage provisioner (such as NetApp Trident), you can provide a local filesystem path using the -r option when running the installer script. When the -r option is set, the installer script creates three persistent volumes inside the provided directory. This directory requires a minimum of 150 GB free space.

## Download and run the installation script

Cloud Insights provides a Bash script to enable Astra Data Store monitoring via the Monitoring Operator. The install script will install an Acquisition Unit with the Astra Data Store collector and a Fluent Bit agent.

The Cloud Insights tenant domain name and selected Cloud Insights API access token will be embedded in the installer script when it is downloaded.

Then, metrics will be sent as follows:

- The Cloud Insights Acquisition Unit will send metrics to the Cloud Insights data lake.
- · Fluent Bit will send logs to the log ingestion service.

#### Display installer script help

The full help text for the installer script is shown below:

Display installer script help text:

./cloudinsights-ads-monitoring.sh -h

Response:

```
USAGE: cloudinsights-ads-monitoring.sh [OPTIONS]
Configure monitoring of Astra Data Store by Cloud Insights.
OPTIONS:
  -h
                          Display this help message.
                          Cloud Insights tenant domain name.
  -d ci domain name
 -i kubernetes ip
                          Kubernetes API server IP address.
 -k ci api key
                          Cloud Insights API Access Token.
 -n namespace
                          Namespace for monitoring components. (default:
netapp-monitoring)
 -p kubernetes port
                         Kubernetes API server port. (default: 6443)
 -r root pv dir
                          Create 3 Persistent Volumes in this directory
for the Acquisition Unit.
                          Only specify this option if there is no Storage
Provisioner installed and the PVs do not already exist.
  -s storage class
                         Storage Class name for provisioning Acquisition
Unit PVs. If not specified, the default storage class will be used.
  -t kubernetes token Kubernetes API server token.
```

#### Run the install script

- 1. Create a Cloud Insights account, if you don't already have one.
- 2. Log in to Cloud Insights.
- 3. From the Cloud Insights menu, click on Admin > Data Collectors.
- 4. Click on + Data Collector to add a new collector.



- 5. Click on the Astra Data Store tile.
- 6. Select the correct Cloud Insights API access token or create a new one.
- 7. Follow the instructions to download the installer script, update the permissions, and run the script.

The script contains your Cloud Insights tenant URL and the selected Cloud Insights API access token.



8. Click **Complete Setup** after the script completes.

After the installation script completes, the Astra Data Store collector appears in the Datasources list.



If the script exits due to an error, you can run it again later once the error is resolved. The script supports additional parameters such as the Monitoring Operator namespace and Kubernetes API server port if your environment does not use the default settings. Use the -h option in ./cloudinsights-ads-monitoring.sh -h to see the usage and help text.

The installation script produces output that looks like this when the configuration is successful:

### **Example Agent CR**

Below is an example of what the monitoring-netapp agent CR will look like after running the installer script.

```
spec:
 au:
   isEnabled: true
   storageClassName: auto-sc
 cluster-name: meg-ads-21-22-29-30
 docker-repo: docker.repo.eng.netapp.com/global/astra
 fluent-bit:
 - name: ads-tail
   outputs:
   - sink: ADS STDOUT
   substitutions:
   - key: TAG
     value: firetapems
   - key: LOG FILE
     values:
     - /var/log/firetap/*/ems/ems
     - /var/log/firetap/ems/*/ems/ems
   - key: ADS CLUSTER NAME
     value: meg-ads-21-22-28-29-30
 - name: agent
 - name: ads-tail-ci
   outputs:
   - sink: CI
   substitutions:
   - key: TAG
     value: netapp.ads
   - key: LOG FILE
     values:
     - /var/log/firetap/*/ems/ems
     - /var/log/firetap/ems/*/ems/ems
   - key: ADS CLUSTER NAME
     value: meg-ads-21-22-28-29-30
 output-sink:
 - api-key: abcd
   domain-name: bz19ngz.gst-adsdemo.ci-dev.netapp.com
   name: CI
 serviceAccount: sa-netapp-monitoring
status:
 au-pod-status: UP
 au-uuid: eddeccc6-3aa3-4dd2-a98c-220085fae6a9
```

## **Edit the Cloud Insights connection**

You can later edit the Kubernetes API token or the Cloud Insights API access token:

- If you want to update Kubernetes API token, you should edit the Astra Data Store collector from the Cloud Insights UI.
- If you want to update the Cloud Insights API access token used for telemetry and logs, you should edit the Monitoring Operator CR using kubectl commands.

#### **Update the Kubernetes API token**

- 1. Log in to Cloud Insights.
- 2. Select Admin > Data Collectors to access the Data Collectors page.
- 3. Find the entry for the Astra Data Store cluster.
- 4. Click on the menu on the right side of the page, and select Edit.
- 5. Update the Kubernetes API Token field with the new value.
- 6. Select Save Collector.

#### Update the Cloud Insights API access token

- 1. Log in to Cloud Insights.
- Create a new Cloud Insights API access token by selecting Admin > API Access and clicking +API Access Token.
- 3. Edit the Agent CR:

```
kubectl --namespace netapp-monitoring edit agent agent-monitoring-netapp
```

- 4. Locate the output-sink section and find the entry with the name CI.
- 5. For the label api-key, replace the current value with the new Cloud Insights API access token.

The section looks something like this:

```
output-sink:
  - api-key: <api key value>
  domain-name: <tenant url>
  name: CI
```

6. Save and quit the editor window.

The Monitoring Operator will update Fluent Bit to use the new Cloud Insights API access token.

## **Disconnect from Cloud Insights**

To disconnect from Cloud Insights, you will need to delete the Astra Data Store collector from the Cloud Insights UI first. After that is complete, you can remove the Acquisition Unit, Telegraf (if configured) and Fluent Bit configurations from the Monitoring Operator.

#### Remove the Astra Data Store collector

- 1. Log in to Cloud Insights.
- 2. Select **Admin > Data Collectors** to access the Data Collectors page.
- 3. Find the entry for the Astra Data Store cluster.
- 4. Select the menu on the right side of the screen, and select **Delete**.
- 5. Click **Delete** on the confirmation page.

#### Remove the Acquisition Unit, Telegraf (if configured) and Fluent Bit

1. Edit the Agent CR:

```
kubectl --namespace netapp-monitoring edit agent agent-monitoring-netapp
```

- 2. Locate the au section and set is Enabled to false
- 3. Locate the fluent-bit section and remove the plugin named ads-tail-ci. If there are no more plugins, you can remove the fluent-bit section.
- 4. If Telegraf is configured, locate the telegraf section and remove the plugin named ads-open-metric. If there are no more plugins, you can remove the telegraf section.
- 5. Locate the output-sink section and remove the sink named CI.
- 6. Save and guit the editor window.

The Monitoring Operator will update the Telegraf (if configured) and Fluent Bit configurations and delete the Acquisition Unit pod.

7. If you used local directories for the Acquisition Unit PVs instead of a Storage Provisioner, delete the PVs:

```
kubectl delete pv au-lib au-log au-pv
```

Then, delete the actual directories on the node where the Acquisition Unit was running.

- 8. After the Acquisition Unit pod has been deleted, you can delete the Acquisition Unit from Cloud Insights.
  - a. In the Cloud Insights menu, select Admin > Data Collectors.
  - b. Click on the Acquisition Units tab.
  - c. Click on the menu next to the Acquisition Unit pod.
  - d. Select **Delete**.

The Monitoring Operator updates the Telegraf (if configured) and Fluent Bit configurations and removes the Acquisition Unit.

## **Open Metrics API help**

Here is a list of APIs that you can use to gather metrics from Astra Data Store.

• The "HELP" line describes the metric.

• The "TYPE" line indicates whether the metric is a gauge or a counter.

```
# HELP astrads cluster capacity logical percent Percentage cluster logical
capacity that is used (0-100)
# TYPE astrads_cluster_capacity_logical_percent gauge
# HELP astrads cluster capacity max logical Max Logical capacity of the
cluster in bytes
# TYPE astrads_cluster capacity max logical gauge
# HELP astrads cluster capacity max physical The sum of the space in the
cluster in bytes for storing data after provisioning efficiencies, data
reduction algorithms and replication schemes are applied
# TYPE astrads cluster capacity max physical gauge
# HELP astrads cluster capacity ops The IO operations capacity of the
cluster
# TYPE astrads cluster capacity ops gauge
# HELP astrads cluster capacity physical percent The percentage of cluster
physical capacity that is used (0-100)
# TYPE astrads cluster capacity physical percent gauge
# HELP astrads cluster capacity used logical The sum of the bytes of data
in all volumes in the cluster before provisioning efficiencies, data
reduction algorithms and replication schemes are applied
# TYPE astrads cluster capacity used logical gauge
# HELP astrads cluster capacity used physical Used Physical capacity of a
cluster in bytes
# TYPE astrads cluster capacity used physical gauge
# HELP astrads cluster other latency The sum of the accumulated latency in
seconds for other IO operations of all the volumes in a cluster. Divide by
astrads cluster other ops to get the average latency per other operation
# TYPE astrads cluster other latency counter
# HELP astrads cluster other ops The sum of the other IO operations of all
the volumes in a cluster
# TYPE astrads cluster other ops counter
# HELP astrads cluster read latency The sum of the accumulated latency in
seconds of read IO operations of all the volumes in a cluster. Divide by
astrads cluster read ops to get the average latency per read operation
# TYPE astrads cluster read latency counter
# HELP astrads cluster read ops The sum of the read IO operations of all
the volumes in a cluster
# TYPE astrads cluster read ops counter
# HELP astrads cluster read throughput The sum of the read throughput of
all the volumes in a cluster in bytes
# TYPE astrads cluster read throughput counter
# HELP astrads cluster storage efficiency Efficacy of data reduction
technologies. (logical used / physical used)
# TYPE astrads cluster storage efficiency gauge
# HELP astrads cluster total latency The sum of the accumulated latency in
```

```
seconds of all IO operations of all the volumes in a cluster. Divide by
astrads cluster total ops to get average latency per operation
# TYPE astrads cluster total latency counter
# HELP astrads cluster total ops The sum of the IO operations of all the
volumes in a cluster
# TYPE astrads cluster total ops counter
# HELP astrads cluster total throughput The sum of the read and write
throughput of all the volumes in a cluster in bytes
# TYPE astrads cluster total throughput counter
# HELP astrads cluster utilization factor The ratio of the current cluster
IO operations based on recent IO sizes to the cluster iops capacity. (0.0
# TYPE astrads cluster utilization factor gauge
# HELP astrads cluster volume used The sum of used capacity of all the
volumes in a cluster in bytes
# TYPE astrads cluster volume used gauge
# HELP astrads cluster write latency The sum of the accumulated latency in
seconds of write IO operations of all the volumes in a cluster. Divide by
astrads cluster write ops to get the average latency per write operation
# TYPE astrads cluster write latency counter
# HELP astrads cluster write ops The sum of the write IO operations of all
the volumes in a cluster
# TYPE astrads cluster write ops counter
# HELP astrads cluster write throughput The sum of the write throughput of
all the volumes in a cluster in bytes
# TYPE astrads cluster write throughput counter
# HELP astrads disk base seconds Base for busy, pending and queued.
Seconds since collection began
# TYPE astrads disk base seconds counter
\# HELP astrads disk busy Seconds the disk was busy. 100 *
(astrads disk busy / astrads disk base seconds) = percent busy (0-100)
# TYPE astrads disk busy counter
# HELP astrads disk capacity Raw Capacity of a disk in bytes
# TYPE astrads disk capacity gauge
# HELP astrads disk io pending Summation of the count of pending io
operations for a disk times time. Divide by astrads disk base seconds to
get the average pending operation count
# TYPE astrads disk io pending counter
# HELP astrads disk io queued Summation of the count of queued io
operations for a disk times time. Divide by astrads disk base seconds to
get the average queued operations count
# TYPE astrads disk io queued counter
# HELP astrads disk read latency Total accumulated latency in seconds for
disk reads. Divide by astrads_disk_read_ops to get the average latency per
read operation
# TYPE astrads disk read latency counter
```

```
# HELP astrads disk read ops Total number of read operations for a disk
# TYPE astrads disk read ops counter
# HELP astrads disk read throughput Total bytes read from a disk
# TYPE astrads disk read throughput counter
# HELP astrads disk write latency Total accumulated latency in seconds for
disk writes. Divide by astrads disk write ops to get the average latency
per write operation
# TYPE astrads disk write latency counter
# HELP astrads disk write ops Total number of write operations for a disk
# TYPE astrads disk write ops counter
# HELP astrads disk write throughput Total bytes written to a disk
# TYPE astrads disk write throughput counter
# HELP astrads value scrape duration Duration to scrape values
# TYPE astrads value scrape duration gauge
# HELP astrads volume capacity available The minimum of the available
capacity of a volume and the available capacity of the cluster in bytes
# TYPE astrads volume capacity available gauge
# HELP astrads volume capacity available logical Logical available
capacity of a volume in bytes
# TYPE astrads_volume_capacity_available_logical gauge
# HELP astrads volume capacity percent Percentage of volume capacity
available (0-100). (capacity available / provisioned) * 100
# TYPE astrads volume capacity percent gauge
# HELP astrads volume capacity provisioned Provisioned capacity of a
volume in bytes after setting aside the snapshot reserve. (size - snapshot
reserve = provisioned)
# TYPE astrads volume capacity provisioned gauge
# HELP astrads volume capacity size Total capacity of a volume in bytes
# TYPE astrads volume capacity size gauge
# HELP astrads volume capacity snapshot reserve percent Snapshot reserve
percentage of a volume (0-100)
# TYPE astrads volume capacity snapshot reserve percent gauge
# HELP astrads volume capacity snapshot used The amount of volume snapshot
data that is not in the active file system in bytes
# TYPE astrads volume capacity snapshot used gauge
# HELP astrads volume capacity used Used capacity of a volume in bytes.
This is bytes in the active filesystem unless snapshots are consuming more
than the snapshot reserve. (bytes in the active file system + MAX(0,
snapshot used-(snapshot reserve percent/100*size))
# TYPE astrads volume capacity used gauge
# HELP astrads volume other latency Total accumulated latency in seconds
for operations on a volume that are neither read or write. Divide by
astrads volume other ops to get the average latency per other operation
# TYPE astrads volume other latency counter
# HELP astrads volume other ops Total number of operations for a volume
that are neither read or write
```

```
# TYPE astrads volume other ops counter
# HELP astrads volume read latency Total accumulated read latency in
seconds for a volume. Divide by astrads volume read ops to get the average
latency per read operation
# TYPE astrads volume read latency counter
# HELP astrads volume read ops Total number of read operations for a
volume
# TYPE astrads volume read ops counter
# HELP astrads volume read throughput Total read throughput for a volume
in bytes
# TYPE astrads volume read throughput counter
# HELP astrads volume total latency Total accumulated latency in seconds
for all operations on a volume. Divide by astrads volume total ops to get
the average latency per operation
# TYPE astrads volume total latency counter
# HELP astrads volume total ops Total number of operations for a volume
# TYPE astrads volume total ops counter
# HELP astrads volume total throughput Total thoughput for a volume in
bytes
# TYPE astrads volume total throughput counter
# HELP astrads volume write latency Total accumulated write latency in
seconds for volume. Divide by astrads volume write ops to get the average
latency per write operation
# TYPE astrads volume write latency counter
# HELP astrads volume write ops Total number of write operations for a
volume
# TYPE astrads volume write ops counter
# HELP astrads volume write throughput Total write thoughput for a volume
in bytes
# TYPE astrads volume write throughput counter
```

## Monitor metrics with Prometheus and Grafana

You can monitor Astra Data Store metrics with Prometheus and Grafana. You can configure Prometheus to gather metrics from the Astra Data Store Kubernetes cluster metrics endpoint, and you can use Grafana to visualize the metrics data.

#### What you'll need

- Make sure that you have downloaded and installed the Prometheus and Grafana packages on the Astra Data Store cluster or a different cluster that can communicate with the Astra Data Store cluster. Follow the instructions in the official documentation to install each tool:
  - Install Prometheus
  - Install Grafana
- Prometheus and Grafana need to be able to communicate with the Astra Data Store Kubernetes cluster. If Prometheus and Grafana are not installed on the Astra Data Store cluster, you need to make sure they can communicate with the metrics service running on the Astra Data Store cluster.

## **Configure Prometheus**

Astra Data Store exposes a metrics service on TCP port 9341 in the Kubernetes cluster. You need to configure Prometheus to collect metrics from this service.

#### **Steps**

- 1. Edit the prometheus.yml configuration file for your Prometheus installation.
- 2. Add a service target that points to the Astra Data Store service name and its port. For example:

```
scrape_configs:
static_configs:
- targets: ['astrads-metrics-service.astrads-system:9341']
```

3. Start the Prometheus service.

## **Configure Grafana**

You can configure Grafana to display the metrics collected by Prometheus.

#### Steps

- 1. Edit the datasources.yaml configuration file for your Grafana installation.
- 2. Add Prometheus as a data source. For example:

```
apiVersion: 1

datasources:
    - name: astradatastore-prometheus
    type: prometheus
    access: proxy
    url: http://localhost:9090
    jsonData:
        manageAlerts: false
```

- 3. Start the Grafana service.
- 4. Follow the instructions in the Grafana documentation to get started.

## Import Grafana dashboard templates

The bundle file you downloaded to install Astra Data Store includes Grafana dashboard template files that you can import from within Grafana. These dashboard templates can help you see the types of metrics that are available from Astra Data Store and how you can view them.

#### **Steps**

- Open the Astra Data Store .tar.gz bundle.
- 2. Open the manifests directory.

- 3. Extract the grafana cluster.json and grafana volume.json files.
- 4. Using the Grafana web UI, import the dashboard template files in to Grafana.

## Configure and monitor event logs

To monitor Event Management System (EMS) logs, you can do the following high level tasks:

- Configure monitoring in the Astra Data Store cluster custom resource (CR)
- Set up Cloud Insights
- · Stream event logs to Elastic.

### Configure monitoring in the Astra Data Store cluster custom resource (CR)

If the monitoring option has not been configured on the Astra Data Store cluster CR, you can set it up using astrads extensions.

#### Enter:

kubectl astrads monitoring setup -n <NAMESPACE OF AGENT INSTALLED> -r
<DOCKER REPO TO FIND FLUENT/TELEGRAF ETC IMAGES>

#### where:

- Namespace of agent installed: Enter the namespace for the Monitoring agent, which is the default name of the monitoring-netapp CR for the Monitoring Operator.
- -r is optional to set up the Docker registry where the Fluent or Telegraf images are located. By default, the path is set to docker.repo.eng.netapp.com/global/astra, which you can change.

## Set up Cloud Insights

To view the logs, setting up Cloud Insights is optional; however, it is helpful to view data using Cloud Insights. See how to set up NetApp Cloud Insights for use with Astra Data Store.

## Stream event logs to Elastic

To stream EMS events and other pod logs to a third-party endpoint such as Elastic, use the astrads extensions.

#### Enter:

kubectl astrads monitoring --host <ELASTIC HOST NAME> --port <ELASTIC HOST
PORT> es



The Elastic host name can be an IP address.

#### **Copyright Information**

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

#### **Trademark Information**

NETAPP, the NETAPP logo, and the marks listed at <a href="http://www.netapp.com/TM">http://www.netapp.com/TM</a> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.