



## 使用全域檔案快取 Global File Cache

NetApp  
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# 使用全域檔案快取

## 終端使用者訓練

您將需要訓練使用者如何透過「全域檔案快取」存取共用檔案的最佳實務做法。

這是「全域檔案快取」部署（終端使用者實作階段）的最後階段。

為了準備並簡化終端使用者的就職程序、請使用下方的電子郵件範本、協助您教育終端使用者在「中央資料」環境中的工作方式。這將有助於您的使用者善用 Global File Cache 解決方案的所有優點。我們也發佈了影片、可視需要分享給「訓練」使用者。

自訂並轉送下列資源給終端使用者、以便他們做好部署的準備：

- 使用者訓練影片 "[終端使用者訓練影片](#)"
- 電子郵件範本 "[Mac 電子郵件範本（.emltpf）](#)"  
["Windows 電子郵件範本（.msg）"](#)
- 就職通訊 "[Word 文件（.docx）](#)"

請參閱的第13章 "[NetApp 全球檔案快取使用者指南](#)" 以取得其他資料。

## 其他資訊

請使用下列連結、深入瞭解 Global File Cache 及其他 NetApp 產品：

- 全域檔案快取常見問題集
  - 請參閱常見問題集與解答清單 "[請按這裡](#)"
- "[NetApp 全球檔案快取使用者指南](#)"
- NetApp 產品文件
  - 請參閱 NetApp 雲端產品的其他文件 "[請按這裡](#)"
  - 請參閱所有 NetApp 產品的其他文件 "[請按這裡](#)"
- 客戶可 Cloud Volumes ONTAP 透過下列管道、獲得支援支援使用支援功能支援功能支援：
  - 引導式問題解決、案例管理、知識庫、下載、工具、還有更多 "[請按這裡](#)"
  - 登入 NetApp 支援網址：<https://mysupport.netapp.com> 使用您的 NSS 認證
  - 如需 P1 問題的立即協助、請致電：+1 856.481.3990（選項 2）
- 客戶可 Azure NetApp Files 透過供應商的標準支援、來支援使用 Cloud Volumes Services 和支援功能的全域檔案快取使用者。請分別聯絡 Google 客戶支援或 Microsoft 客戶支援。

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