



使用全域檔案快取 Global File Cache

NetApp
May 19, 2022

目錄

- 使用全域檔案快取..... 1
 - 終端使用者訓練 1
 - 其他資訊..... 1

使用全域檔案快取

終端使用者訓練

您將需要訓練使用者如何透過「全域檔案快取」存取共用檔案的最佳實務做法。

這是「全域檔案快取」部署（終端使用者實作階段）的最後階段。

為了準備並簡化終端使用者的就職程序、請使用下方的電子郵件範本、協助您教育終端使用者在「中央資料」環境中的工作方式。這將有助於您的使用者善用 Global File Cache 解決方案的所有優點。我們也發佈了影片、可視需要分享給「訓練」使用者。

自訂並轉送下列資源給終端使用者、以便他們做好部署的準備：

- 使用者訓練影片 "[終端使用者訓練影片](#)"
- 電子郵件範本 "[Mac 電子郵件範本（.emltpf）](#)"
["Windows 電子郵件範本（.msg）"](#)
- 就職通訊 "[Word 文件（.docx）](#)"

請參閱的第13章 "[NetApp 全球檔案快取使用者指南](#)" 以取得其他資料。

其他資訊

請使用下列連結、深入瞭解 Global File Cache 及其他 NetApp 產品：

- 全域檔案快取常見問題集
 - 請參閱常見問題集與解答清單 "[請按這裡](#)"
- "[NetApp 全球檔案快取使用者指南](#)"
- NetApp 產品文件
 - 請參閱 NetApp 雲端產品的其他文件 "[請按這裡](#)"
 - 請參閱所有 NetApp 產品的其他文件 "[請按這裡](#)"
- 客戶可 Cloud Volumes ONTAP 透過下列管道、獲得支援支援使用支援功能支援功能支援：
 - 引導式問題解決、案例管理、知識庫、下載、工具、還有更多 "[請按這裡](#)"
 - 登入 NetApp 支援網址：<https://mysupport.netapp.com> 使用您的 NSS 認證
 - 如需 P1 問題的立即協助、請致電：+1 856.481.3990（選項 2）
- 客戶可 Azure NetApp Files 透過供應商的標準支援、來支援使用 Cloud Volumes Services 和支援功能的全域檔案快取使用者。請分別聯絡 Google 客戶支援或 Microsoft 客戶支援。

Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.