



Known limitations for Cloud Volumes ONTAP 9.5

Cloud Volumes ONTAP

Ben Cammett
August 11, 2020

This PDF was generated from https://docs.netapp.com/us-en/cloud-volumes-ontap/reference_limitations_95.html on July 19, 2021. Always check docs.netapp.com for the latest.

Table of Contents

- Known limitations for Cloud Volumes ONTAP 9.5 1
 - General limitations 1
 - Known limitations in AWS 2
 - Known limitations in Microsoft Azure 3

Known limitations for Cloud Volumes ONTAP 9.5

Known limitations identify platforms, devices, or functions that are not supported by this release of the product, or that do not interoperate correctly with it. Review these limitations carefully.

General limitations

The following limitations apply to Cloud Volumes ONTAP in AWS and in Azure.

Software updates must be completed by Cloud Manager

Upgrades of Cloud Volumes ONTAP must be completed from Cloud Manager. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

Cloud Volumes ONTAP deployment must not be modified from your cloud provider's console

Changes to a Cloud Volumes ONTAP configuration from your cloud provider's console results in an unsupported configuration. Any changes to the Cloud Volumes ONTAP resources that Cloud Manager creates and manages can impact system stability and Cloud Manager's ability to manage the system.

Disks and aggregates must be managed from Cloud Manager

All disks and aggregates must be created and deleted directly from Cloud Manager. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

SnapManager licensing limitation

SnapManager per-server licenses are supported with Cloud Volumes ONTAP. Per-storage system (SnapManager suite) licenses are not supported.

Unsupported ONTAP features

The following features are not supported with Cloud Volumes ONTAP:

- Aggregate-level inline deduplication
- Aggregate-level background deduplication
- Disk maintenance center
- Disk sanitization
- Fibre Channel (FC)
- Flash Pools
- FlexCache
- Infinite Volumes
- Interface groups
- Intranode LIF failover

- MetroCluster
- Multi-tenancy (only one data-serving SVM is supported)
- RAID4, RAID-DP, RAID-TEC (RAID0 is supported)
- Service Processor
- SnapLock Compliance mode (Enterprise mode is supported)
- SnapMirror Synchronous
- VLANs

Known limitations in AWS

The following known limitations affect Cloud Volumes ONTAP in AWS.

Flash Cache limitations

C5D and R5D instance types include local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations:

- Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then [disable data compression by using the CLI](#).

- Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

False alarms reported by Amazon CloudWatch

Cloud Volumes ONTAP does not release CPUs when idle, so Amazon CloudWatch can report a high CPU warning for the EC2 instance because it sees 100% usage. You can ignore this alarm. The ONTAP statistics command displays the true usage of the CPUs.

Cloud Volumes ONTAP HA pairs do not support immediate storage giveback

After a node reboots, the partner must sync data before it can return the storage. The time that it takes to resync data depends on the amount of data written by clients while the node was down and the data write speed during the time of giveback.

Limitations in the AWS C2S environment

See the [Quick Start Guide for the AWS Commercial Cloud Services Environment](#).

Limitations in AWS GovCloud (US) regions

- Cloud Manager must be deployed in an AWS GovCloud (US) region if you want to launch Cloud Volumes ONTAP instances in any AWS GovCloud (US) region.
- When deployed in an AWS GovCloud (US) region, Cloud Manager cannot discover ONTAP clusters in a NetApp Private Storage for Microsoft Azure configuration or a NetApp Private Storage for SoftLayer configuration.

Detaching and reattaching EBS volumes is not supported

Detaching an EBS volume from a Cloud Volumes ONTAP instance and then reattaching it to another Cloud Volumes ONTAP instance is not supported. You should use Cloud Manager to replicate data between instances.

Known limitations in Microsoft Azure

The following known limitations affect Cloud Volumes ONTAP in Azure.

New deployments aren't supported

New deployments of Cloud Volumes ONTAP 9.5 are no longer supported in Azure. You'll need to deploy Cloud Volumes ONTAP 9.7.

HA limitations

The following limitations affect Cloud Volumes ONTAP HA pairs in Microsoft Azure:

- Data tiering is not supported.
- NFSv4 is not supported. NFSv3 is supported.
- HA pairs are not supported in some regions.

[See the list of supported Azure regions.](#)

Pay-as-you-go not available for CSP partners

If you are a Microsoft Cloud Solution Provider (CSP) partner, you cannot deploy Cloud Volumes ONTAP Explore, Standard, or Premium because pay-as-you-go subscriptions are not available for CSP partners. You must purchase a license and deploy Cloud Volumes ONTAP BYOL.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.