



# **Known limitations for Cloud Volumes ONTAP 9.7 in AWS**

## **Cloud Volumes ONTAP**

Ben Cammett  
April 30, 2021

This PDF was generated from [https://docs.netapp.com/us-en/cloud-volumes-ontap/reference\\_limitations\\_aws\\_97.html](https://docs.netapp.com/us-en/cloud-volumes-ontap/reference_limitations_aws_97.html) on July 19, 2021. Always check docs.netapp.com for the latest.

# Table of Contents

- Known limitations for Cloud Volumes ONTAP 9.7 in AWS . . . . . 1
  - HA pairs not supported with AWS Outposts . . . . . 1
  - Flash Cache limitations . . . . . 1
  - False alarms reported by Amazon CloudWatch . . . . . 1
  - Cloud Volumes ONTAP HA pairs do not support immediate storage giveback . . . . . 1
  - Limitations in the AWS C2S environment. . . . . 1

# Known limitations for Cloud Volumes ONTAP 9.7 in AWS

The following known limitations are specific to Cloud Volumes ONTAP in Amazon Web Services. Be sure to also review [Limitations for Cloud Volumes ONTAP 9.7 in all cloud providers](#).

## HA pairs not supported with AWS Outposts

Single node systems are supported with AWS Outposts but HA pairs aren't supported at this time.

## Flash Cache limitations

C5D and R5D instance types include local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations:

- Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then [disable data compression by using the CLI](#).

- Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

## False alarms reported by Amazon CloudWatch

Cloud Volumes ONTAP does not release CPUs when idle, so [Amazon CloudWatch](#) can report a high CPU warning for the EC2 instance because it sees 100% usage. You can ignore this alarm. The ONTAP statistics command displays the true usage of the CPUs.

## Cloud Volumes ONTAP HA pairs do not support immediate storage giveback

After a node reboots, the partner must sync data before it can return the storage. The time that it takes to resync data depends on the amount of data written by clients while the node was down and the data write speed during the time of giveback.

[Learn how storage works in a Cloud Volumes ONTAP HA pair running in AWS.](#)

## Limitations in the AWS C2S environment

See the [Quick Start Guide for the AWS Commercial Cloud Services Environment](#).

## Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.