



# Known limitations

## Cloud Manager 3.5

Ben Cammett  
November 01, 2018

This PDF was generated from [https://docs.netapp.com/us-en/occm35/reference\\_limitations.html](https://docs.netapp.com/us-en/occm35/reference_limitations.html) on November 17, 2020. Always check docs.netapp.com for the latest.

# Table of Contents

- Known limitations ..... 1
  - Active Directory not supported by default with new installations of Cloud Manager ..... 1
  - Limitations with the AWS GovCloud (US) region ..... 1
  - Volume View limitations. .... 1
  - Cloud Manager does not verify IP addresses of key managers. .... 1
  - Cloud Manager does not set up iSCSI volumes ..... 2
  - Storage Virtual Machine (SVM) limitation ..... 2

# Known limitations

Known limitations identify platforms, devices, or functions that are not supported by this release of the product, or that do not interoperate correctly with it. Review these limitations carefully.

## Active Directory not supported by default with new installations of Cloud Manager

Starting with version 3.4, new installations of Cloud Manager do not support using your organization's Active Directory authentication for user management. If needed, NetApp can help you set up Active Directory with Cloud Manager. Click the chat icon in the lower right of Cloud Manager to get assistance.

## Limitations with the AWS GovCloud (US) region

- Cloud Manager must be deployed in the AWS GovCloud (US) region if you want to launch Cloud Volumes ONTAP instances in the AWS GovCloud (US) region.
- When deployed in the AWS GovCloud (US) region, Cloud Manager cannot discover ONTAP clusters in a NetApp Private Storage for Microsoft Azure configuration or a NetApp Private Storage for SoftLayer configuration.

## Volume View limitations

- The Volume View is not supported in the AWS GovCloud (US) region, in the AWS Commercial Cloud Services environment, and in Microsoft Azure.
- The Volume View enables you to create NFS volumes only.
- Cloud Manager does not launch Cloud Volumes ONTAP BYOL instances in the Volume View.

## Cloud Manager does not verify IP addresses of key managers

When you add a key manager to Cloud Manager, it does not verify the IP address that you entered because Cloud Manager does not communicate with key managers. If the IP address is incorrect, you are notified later when you try to create a Cloud Volumes ONTAP working environment. Be sure to verify key manager IP addresses after you enter them.

## Cloud Manager does not set up iSCSI volumes

When you create a volume in Cloud Manager using the Storage System View, you can choose the NFS or CIFS protocol. You must use OnCommand System Manager to create a volume for iSCSI.

## Storage Virtual Machine (SVM) limitation

Cloud Volumes ONTAP supports one data-serving SVM and one or more SVMs used for disaster recovery.

Cloud Manager does not provide any setup or orchestration support for SVM disaster recovery. It also does not support storage-related tasks on any additional SVMs. You must use System Manager or the CLI for SVM disaster recovery.

## Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.