



Updating Cloud Volumes ONTAP software

Cloud Manager 3.5

Ben Cammett
November 01, 2018

This PDF was generated from https://docs.netapp.com/us-en/occm35/task_updating_ontap_cloud.html on December 04, 2020. Always check docs.netapp.com for the latest.

Table of Contents

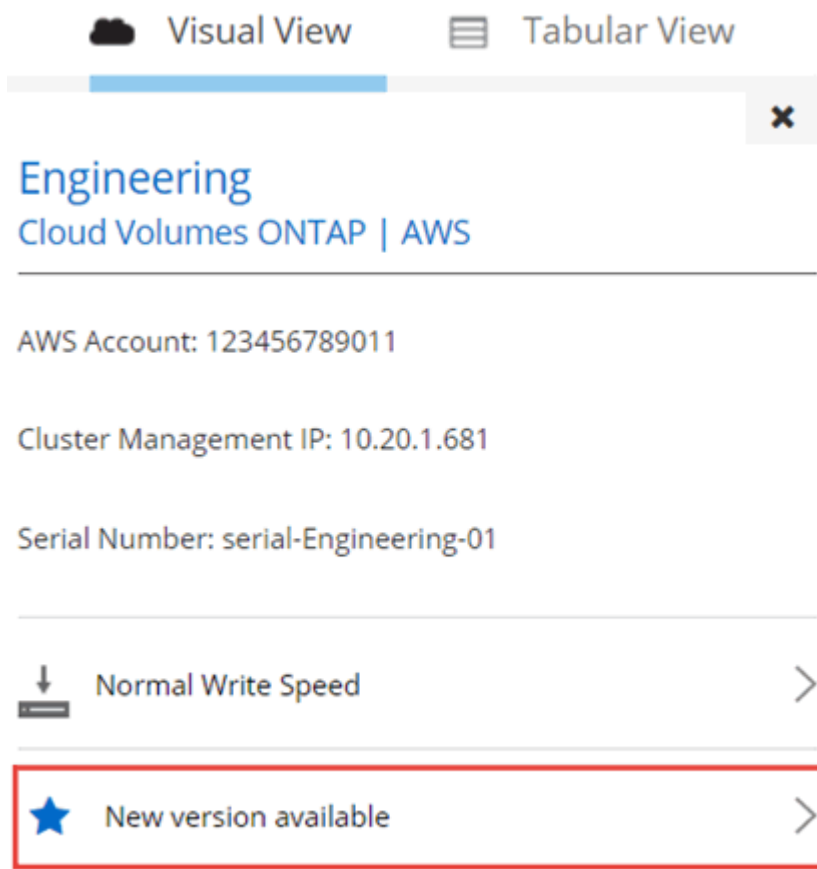

- Updating Cloud Volumes ONTAP software 1
 - Overview 1
 - Preparing to update Cloud Volumes ONTAP software. 2
 - Upgrading Cloud Volumes ONTAP to the latest version 3
 - Upgrading or downgrading Cloud Volumes ONTAP by using an HTTP or FTP server. 5
 - Downgrading Cloud Volumes ONTAP by using a local image 6


Updating Cloud Volumes ONTAP software

Cloud Manager includes several options that you can use to upgrade to the current Cloud Volumes ONTAP release or to downgrade Cloud Volumes ONTAP to an earlier release. You should prepare Cloud Volumes ONTAP systems before you upgrade or downgrade the software.

Overview

Cloud Manager displays a notification in Cloud Volumes ONTAP working environments when a new version of Cloud Volumes ONTAP is available:

 Visual View  Tabular View





Engineering



Cloud Volumes ONTAP | AWS

AWS Account: 123456789011

Cluster Management IP: 10.20.1.681

Serial Number: serial-Engineering-01

 Normal Write Speed 

 New version available 

You can start the upgrade process from this notification, which automates the process by obtaining the software image from an S3 bucket, installing the image, and then restarting the system.



Upgrades of HA pairs are nondisruptive—HA pairs continue to serve data during the upgrade process.
Cloud Manager might upgrade the HA mediator as part of this process.

Advanced options for software updates

Cloud Manager also provides the following advanced options for updating Cloud Volumes ONTAP software:

- Software updates using an image on an external URL

This option is helpful if Cloud Manager cannot access the S3 bucket to upgrade the software, if you were provided with a patch, or if you want to downgrade the software to a specific version.

- Software updates using the alternate image on the system

You can use this option to downgrade to the previous version by making the alternate software image the default image. This option is not available for HA pairs.

Transitioning Cloud Volumes ONTAP to an earlier release in the same release family (for example, 9.3 to 9.2) is referred to as a downgrade. You can downgrade without assistance when downgrading new or test clusters, but you should contact technical support if you want to downgrade a production cluster.

Preparing to update Cloud Volumes ONTAP software

Before performing an upgrade or downgrade, you must verify that your systems are ready and make any required configuration changes.

Suspending SnapMirror transfers

If a Cloud Volumes ONTAP system has active SnapMirror relationships, it is best to suspend transfers before you update the Cloud Volumes ONTAP software. Suspending the transfers prevents SnapMirror failures. You must suspend the transfers from the destination system.

About this task

These steps describe how to use System Manager for version 9.3 and later.

Steps

1. [Log in to System Manager](#) from the destination system.
2. Click **Protection > Relationships**.
3. Select the relationship and click **Operations > Quiesce**.

Verifying that aggregates are online

Aggregates for Cloud Volumes ONTAP must be online before you update the software. Aggregates should be online in most configurations, but if they are not, then you should bring them online.

About this task

These steps describe how to use System Manager for version 9.3 and later.

Steps

1. In the working environment, click the menu icon, and then click **Advanced > Advanced allocation**.
2. Select an aggregate, click **Info**, and then verify that the state is online.

| | | |
|--------------------------|----------|---|
| aggr1 | | |
| Aggregate Capacity: | 88.57 GB | |
| <hr/> | | |
| Used Aggregate Capacity: | 1.07 GB | |
| <hr/> | | |
| Volumes: | 2 | ▼ |
| <hr/> | | |
| AWS Disks: | 1 | ▼ |
| <hr/> | | |
| State: | online | |
| <hr/> | | |

3. If the aggregate is offline, use System Manager to bring the aggregate online:
 - a. [Log in to System Manager](#).
 - b. Click **Storage > Aggregates & Disks > Aggregates**.
 - c. Select the aggregate, and then click **More Actions > Status > Online**.

Upgrading Cloud Volumes ONTAP to the latest version

You can upgrade to the latest version of Cloud Volumes ONTAP directly from Cloud Manager. Cloud Manager notifies you when a new version is available.

Before you begin

Cloud Manager operations such as volume or aggregate creation must not be in progress for the Cloud Volumes ONTAP system.

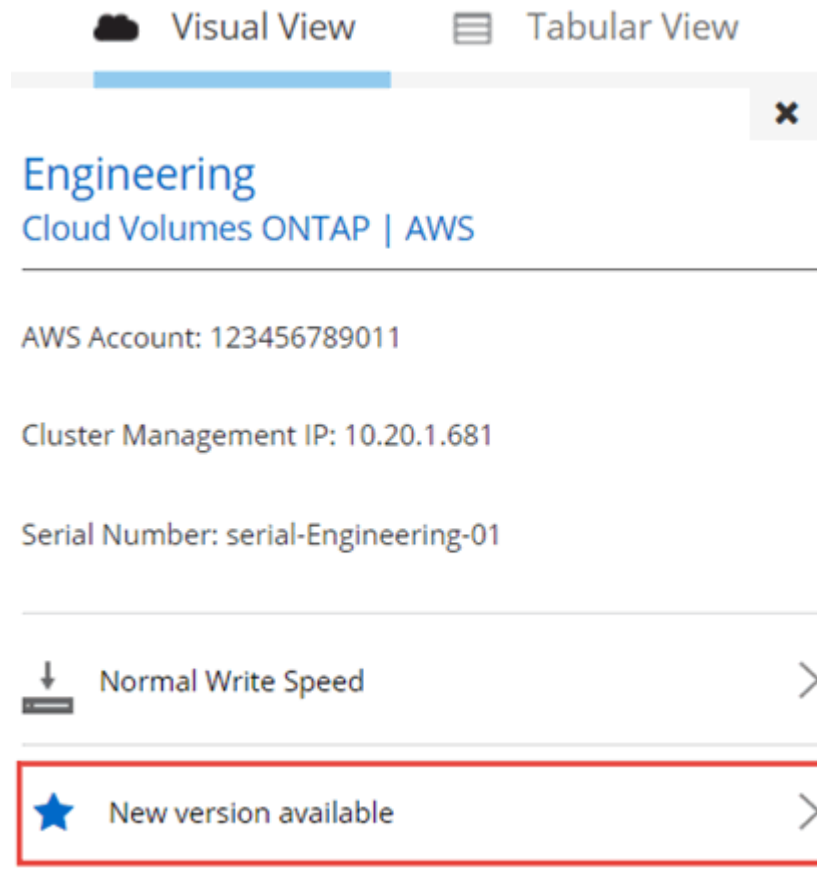
About this task

The upgrade process takes up to 25 minutes for a single Cloud Volumes ONTAP system and up to 90 minutes for an HA pair. Upgrades of HA pairs are nondisruptive. HA pairs continue to serve data during the upgrade process.

Steps

1. Click **Working Environments**.
2. Select a working environment.

A notification appears in the right pane if a new version is available:



3. If a new version is available, click **Upgrade**.
4. In the Release Information page, click the link to read the Release Notes for the specified version, and then select the **I have read...** check box.
5. In the End User License Agreement (EULA) page, read the EULA, and then select **I read and approve the EULA**.
6. In the Review and Approve page, read the important notes, select **I understand...**, and then click **Go**.

Result

Cloud Manager starts the software upgrade. You can perform actions on the working environment once the software update is complete.

After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

Upgrading or downgrading Cloud Volumes ONTAP by using an HTTP or FTP server

You can place the Cloud Volumes ONTAP software image on an HTTP or FTP server and then initiate the software update from Cloud Manager. You might use this option if Cloud Manager cannot access the S3 bucket to upgrade the software or if you want to downgrade the software.

About this task

This upgrade or downgrade process takes up to 25 minutes for a single Cloud Volumes ONTAP system and up to 90 minutes for an HA pair. Upgrades and downgrades of HA pairs are nondisruptive. HA pairs continue to serve data during the process.

Steps

1. Set up an HTTP server or FTP server that can host the Cloud Volumes ONTAP software image.
2. If you have a VPN connection to the VPC, you can place the Cloud Volumes ONTAP software image on an HTTP server or FTP server in your own network. Otherwise, you must place the file on an HTTP server or FTP server in AWS.
3. If you use your own security group for Cloud Volumes ONTAP, ensure that the outbound rules allow HTTP or FTP connections so Cloud Volumes ONTAP can access the software image.



The predefined Cloud Volumes ONTAP security group allows outbound HTTP and FTP connections by default.

4. Obtain the software image from [NetApp Downloads: Software](#).
5. Copy the software image to the directory on the HTTP or FTP server from which the file will be served.
6. From the working environment in Cloud Manager, click the menu icon, and then click **Advanced > Update Cloud Volumes ONTAP**.
7. On the update software page, choose **Select an image available from a URL**, enter the URL, and then click **Change Image**.
8. Click **Proceed** to confirm.

Result

Cloud Manager starts the software update. You can perform actions on the working environment once the software update is complete.

After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

Downgrading Cloud Volumes ONTAP by using a local image

Each Cloud Volumes ONTAP system can hold two software images: the current image that is running, and an alternate image that you can boot. Cloud Manager can change the alternate image to be the default image. You can use this option to downgrade to the previous version of Cloud Volumes ONTAP, if you are experiencing issues with the current image.

About this task

This downgrade process is available for single Cloud Volumes ONTAP systems only. It is not available for HA pairs. The process takes the Cloud Volumes ONTAP system offline for up to 25 minutes.

Steps

1. From the working environment, click the menu icon, and then click **Advanced > Update Cloud Volumes ONTAP**.
2. On the update software page, select the alternate image, and then click **Change Image**.
3. Click **Proceed** to confirm.

Result

Cloud Manager starts the software update. You can perform actions on the working environment once the software update is complete.

After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.