



# Licensing

## Cloud Manager 3.5

Ben Cammett  
November 01, 2018

This PDF was generated from [https://docs.netapp.com/us-en/occm35/concept\\_licensing.html](https://docs.netapp.com/us-en/occm35/concept_licensing.html) on July 23, 2020.  
Always check docs.netapp.com for the latest.

# Table of Contents

Licensing..... 1

# Licensing

Each Cloud Volumes ONTAP BYOL system must have a license installed with an active subscription. If an active license is not installed, the Cloud Volumes ONTAP system shuts itself down after 30 days. Cloud Manager simplifies the process by managing licenses for you and by notifying you before they expire.

## License management for a new system

A tenant must be linked to a NetApp Support Site account so Cloud Manager can obtain licenses for Cloud Volumes ONTAP BYOL systems. If the credentials are not present, Cloud Manager prompts you to enter them when you create a new Cloud Volumes ONTAP BYOL working environment.

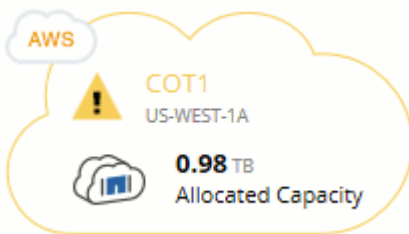
For instructions, see [Linking tenants to a NetApp Support Site account](#).

Each time you launch a BYOL system, Cloud Manager automatically downloads the license from NetApp and installs it on the Cloud Volumes ONTAP system.

If Cloud Manager cannot access the license file over the secure internet connection, you can obtain the file yourself and then manually upload the file to Cloud Manager.

## License expiration

Cloud Manager warns you 30 days before a license is due to expire and again when the license expires. The following image shows a 30-day expiration warning:



You can select the working environment to review the message.

If you do not renew the license in time, the Cloud Volumes ONTAP system shuts itself down. If you restart it, it shuts itself down again.



Cloud Volumes ONTAP can also notify you through email, an SNMP traphost, or syslog server using EMS (Event Management System) event notifications. For instructions, see the [ONTAP 9 EMS Configuration Express Guide](#).

## License renewal

When you renew a BYOL subscription by contacting a NetApp representative, Cloud Manager automatically obtains the new license from NetApp and installs it on the Cloud Volumes ONTAP system.

If Cloud Manager cannot access the license file over the secure internet connection, you can obtain the file yourself and then manually upload the file to Cloud Manager. For instructions, see [Installing license files on Cloud Volumes ONTAP BYOL systems](#).

## Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.