



# Frequently asked questions: Integrating Cloud Manager with NetApp Cloud Central

Cloud Manager 3.5

Ben Cammett  
November 01, 2018

This PDF was generated from [https://docs.netapp.com/us-en/occm35/reference\\_integration\\_faq.html](https://docs.netapp.com/us-en/occm35/reference_integration_faq.html) on April 21, 2020. Always check docs.netapp.com for the latest.

# Table of Contents

- Frequently asked questions: Integrating Cloud Manager with NetApp Cloud Central ..... 1
  - What is NetApp Cloud Central?..... 1
  - Why is NetApp integrating my Cloud Manager system with Cloud Central?..... 1
  - What happens during the integration process? ..... 1
  - How does centralized user authentication work? ..... 1
  - Do I need to sign up for a Cloud Central user account? ..... 1
  - What if I already have a Cloud Central user account? ..... 1
  - What if my Cloud Manager system has multiple user accounts?..... 2
  - What if I have a user account that uses the same email address across multiple Cloud Manager systems? ..... 2
  - What if my local user account uses an invalid email address?..... 2
  - What if I have automation scripts for Cloud Manager APIs? ..... 2
  - What if my Cloud Manager system uses LDAP? ..... 2
  - Does it matter where I installed my Cloud Manager system? ..... 3

# Frequently asked questions: Integrating Cloud Manager with NetApp Cloud Central

When upgrading to Cloud Manager 3.5, NetApp will choose specific Cloud Manager systems to integrate with NetApp Cloud Central, if they are not already integrated. This FAQ can answer questions that you might have about the process.

## What is NetApp Cloud Central?

NetApp Cloud Central provides a centralized location to access and manage NetApp cloud data services. These services enable you to run critical applications in the cloud, create automated DR sites, back up your SaaS data, and effectively migrate and control data across multiple clouds.

## Why is NetApp integrating my Cloud Manager system with Cloud Central?

Cloud Manager's integration with NetApp Cloud Central provides several benefits, including a simplified deployment experience, a single location to view and manage multiple Cloud Manager systems, and centralized user authentication.

## What happens during the integration process?

NetApp migrates all local user accounts in your Cloud Manager system to the centralized user authentication available in Cloud Central.

## How does centralized user authentication work?

With centralized user authentication, you can use the same set of credentials across Cloud Manager systems and between Cloud Manager and other data services, such as Cloud Sync. It's also easy to reset your password if you forget it.

## Do I need to sign up for a Cloud Central user account?

NetApp will create a Cloud Central user account for you when we integrate your Cloud Manager system with Cloud Central. You simply need to reset your password to complete the registration process.

## What if I already have a Cloud Central user account?

If the email address that you use to log in to Cloud Manager matches the email address for a Cloud

Central user account, then you can log right in to your Cloud Manager system.

## **What if my Cloud Manager system has multiple user accounts?**

NetApp migrates all local user accounts to Cloud Central user accounts. Every user needs to reset his or her password.

## **What if I have a user account that uses the same email address across multiple Cloud Manager systems?**

You just need to reset your password once and then you can use the same Cloud Central user account to log in to each Cloud Manager system.

## **What if my local user account uses an invalid email address?**

Resetting your password requires a valid email address. Contact us through the chat icon that is available in the lower right of the Cloud Manager interface.

## **What if I have automation scripts for Cloud Manager APIs?**

All APIs are backwards compatible. You will need to update scripts that use passwords, if you change your password when you reset it.

## **What if my Cloud Manager system uses LDAP?**

If your system uses LDAP, NetApp cannot automatically integrate the system with Cloud Central. You need to manually perform the following steps:

1. Deploy a new Cloud Manager system from [NetApp Cloud Central](#).
2. [Set up LDAP with the new system](#).
3. [Discover existing Cloud Volumes ONTAP systems](#) from the new Cloud Manager system.
4. Delete the old Cloud Manager system.

# Does it matter where I installed my Cloud Manager system?

No. NetApp will integrate systems with Cloud Central no matter where they reside, whether that's in AWS, Azure, or on your premises.



The only exception is the AWS Commercial Cloud Services Environment.

## Copyright Information

Copyright © 2019–2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.