

Purging data and metadata

SaaS Backup For Salesforce

NetApp May 31, 2021

This PDF was generated from https://docs.netapp.com/us-en/salesforce/task_purging_data_&_metadata.html on May 31, 2021. Always check docs.netapp.com for the latest.

Table of Contents

Purging data and metadata	 	 	 	 1
Purging Data	 	 	 	 1

Purging data and metadata

You can purge data from Salesforce organizations. Purging your data at the organization level is managed in **Account Settings**.

Metadata retention and purges are automatically managed by SaaS Backup for Salesforce. Metadata is retained for 90 days. After 90 days, the metadata is purged.

Purging Data

You always have the option to purge data from a specific organization such as an unused Salesforce organization.

You can purge data to refresh production or sandbox instances.

You may also want to add another production or sandbox instance. To do so, you must purge a production or sandbox instance.

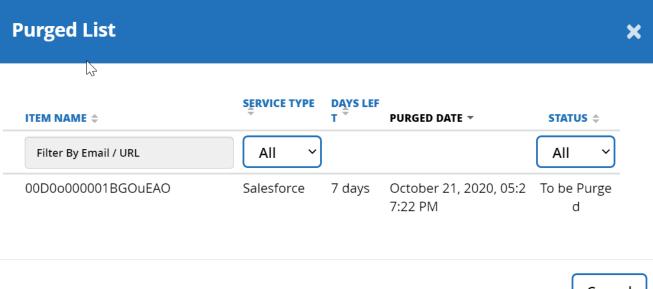
Steps



- 2. Click Retain and Purge.
- 3. Under Retain and Purge, scroll down to Purge Data.
- 4. Select the **Type of Provider** and **Service Name**.
- 5. Search or select the organization ID.
- Click Save.

A message pops up for you to confirm or cancel the purge.

- 7. Click **Yes** to confirm the purge. If you click **Yes**, you can recover the purged data for up to seven days.
- 8. Click Show Purged List to see a list of scheduled purges.



Cancel

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.