



Viewing data

SaaS Backup For Salesforce

NetApp
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Viewing data

Viewing job history

You can view a list of all jobs completed, canceled, or failed within SaaS Backup for Salesforce.

Steps

1. From the left-pane navigation, click **Reporting**.

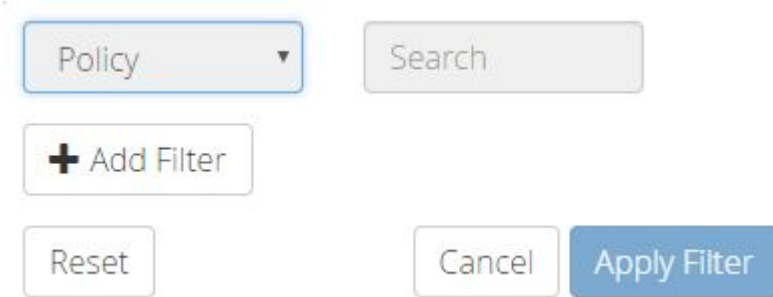


The job history is displayed.

2. In the top right corner, click **Filter**.



3. Select the Filter you would like to use to refine the reporting results.
You can filter by backup policy, service, or job type.
4. Click inside the **Search** box and select the specific backup policy, service, or job type for which you want to see results. Add additional filters as needed.



5. Click **Apply Filter**.

Viewing the activity log

You can view a list of all activity performed inside of SaaS Backup for Salesforce.

Steps

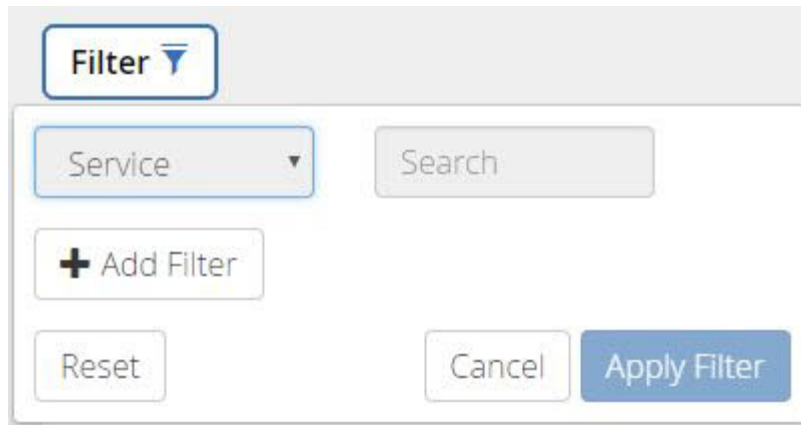
1. From the left-pane navigation, click **Reporting**.



2. Click **Activity Log**.
3. To filter the results, click **Filter**.



4. Select the Filter you would like to use to refine the reporting results.
You can filter by service or event.



A filter dialog box with a title bar containing a 'Filter' button with a funnel icon. Below the title bar, there is a dropdown menu labeled 'Service' and a 'Search' text input field. Below these, there is a '+ Add Filter' button. At the bottom, there are three buttons: 'Reset', 'Cancel', and 'Apply Filter'.

5. Click inside the **Search** box and select the specific service or event for which you want to see results. Add additional filters as needed.
6. Click **Apply Filter**.

Downloading the activity log

You can download the activity log to a .csv file.

Steps

1. From the left-pane navigation, click **Reporting**.



2. Click **Activity Log**.
3. Click **Download**.



The activity log is downloaded as a .csv file.

Downloading export data

You can export data at the object and organization level. For each export, you can download attachments, results, and statistics from a previous backup.

Object-level export

Steps

1. From the left-pane navigation, click **Services**.



2. Click **Production Instances** or **Sandbox Instances**.

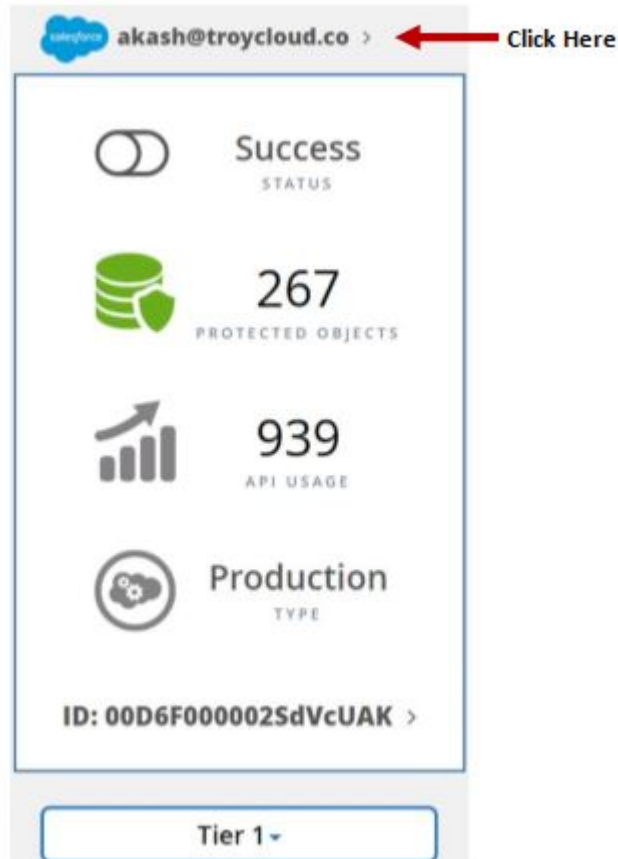




3. Click the number of **Protected Instances**.



4. Click the name of the organization.



5. Select the objects you want to export and click **Restore**.



6. If needed, select **Restore Relationships** or **Restore Files/Attachments** to include them in your export.



If you select **Restore Relationships**, then the job exports the selected object and all its relationship objects. If you do not select **Restore Relationships**, then the job exports only the selected objects.

7. Click **Submit**.
8. Click **Jobs** from the left-pane navigation to view your restore job.
9. Click on **Total Objects** or **Successful** to see the job details and the download options.
 - a. For export jobs with **Restore Files/Attachments**, you have three download options:
 - i.

For results, click



- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the EXCEL results.

ii.

For attachments, click



- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the attachments.

iii.

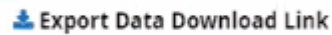
For a statistics report, click



b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click



ii.

For a statistics report, click



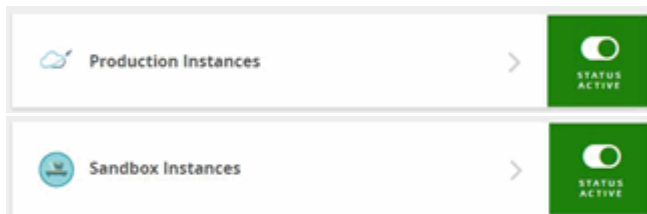
Organization-level export

Steps

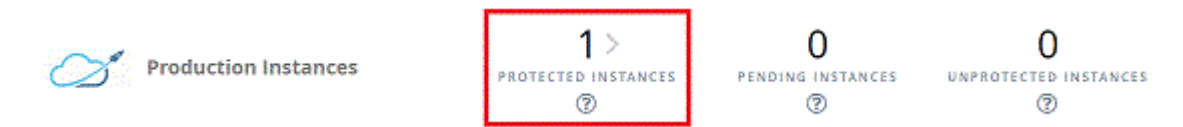
1. From the left-pane navigation, click **Services**.



2. Click **Production Instances** or **Sandbox Instances**.



3. Click the number of **Protected Instances**.



4. Select the **Tier**.

Tier 1 ▾

Move to:

☒ Tier 1

☐ Unprotected

5. Click **Restore** and then **Export Data** option.

↻ Restore ▾

Restore

☐ Export Data

6. If needed, click **Restore Files/Attachments** to include them in your export.

7. Click **Submit**.

8. Click **Jobs** from the left-pane navigation to view your restore job.

9. Click on **Total Organizations** or **Successful** to see the job details and the download options.

a. For export jobs with **Restore Files/Attachments**, you have three download options:

i.

For results, click [Export Data Download Link](#).

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the EXCEL results.

ii.

For attachments, click [Attachments Download Link](#).

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the attachments.

iii.

For a statistics report, click [Download](#).

b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click [Export Data Download Link](#).

ii.

For a statistics report, click [Download](#).

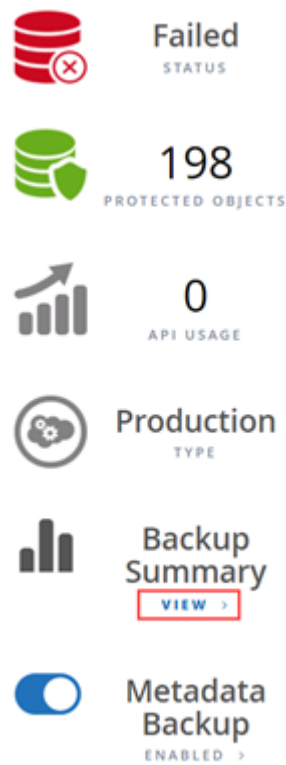
Viewing backup records

You can check the number of your backup records in SaaS Backup for Salesforce.

The first full backup provides the total number of backup records at the organization level. After this first backup, you can view the total number of created, updated, and deleted records from the **Backup summary**.

Steps

- 1. From the dashboard, click the number of protected instances (production or sandbox).
- 2. Click **view** under **Backup Summary**.



- 3. View the number of created and deleted records and the record count of all record changes in the table.

OBJECT NAME	CREATED	DELETED	RECORD COUNT	TYPE
1234567890zwexhubnjkmle w7quxuwi xshbggg	0	0	0	Custom
Account	76	0	76	Standard
Account Brand	0	0	0	Standard
Account Contact Relationship	20	0	20	Standard

- **Object name** - Includes all objects in the organization.
- **Created** - All created and updated records.
- **Deleted** - All deleted records.
- **Record count** - The total number of backup changes for an object.

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