



Downloading export data

SaaS Backup For Salesforce

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Downloading export data

You can export data at the object and organization level. For each export, you can download attachments, results, and statistics from a previous backup.

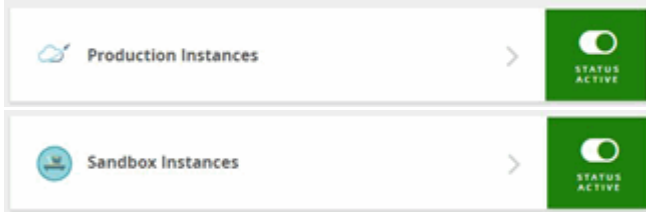
Object-level export

Steps

1. From the left-pane navigation, click **Services**.



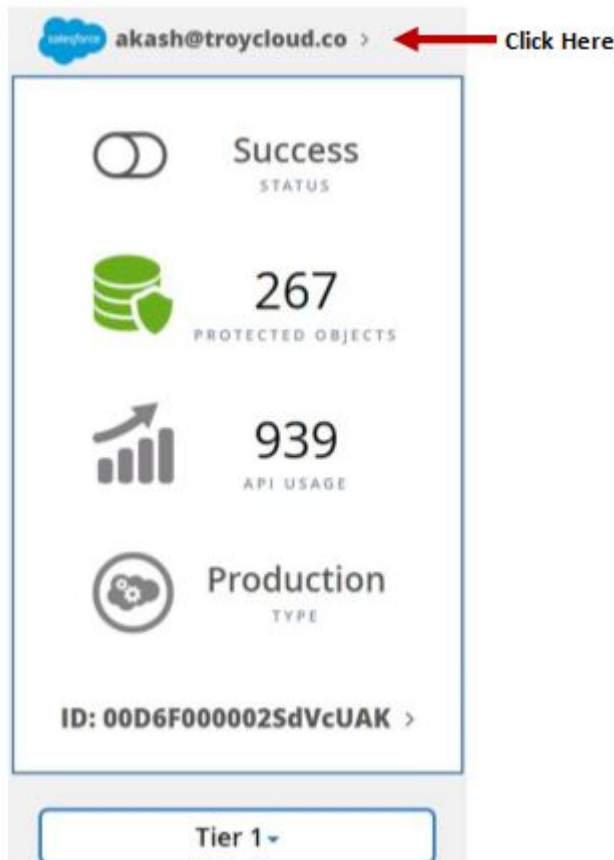
2. Click **Production Instances** or **Sandbox Instances**.



3. Click the number of **Protected Instances**.



4. Click the name of the organization.



5. Select the objects you want to export and click **Restore**.



6. If needed, select **Restore Relationships** or **Restore Files/Attachments** to include them in your export.



If you select **Restore Relationships**, then the job exports the selected object and all its relationship objects. If you do not select **Restore Relationships**, then the job exports only the selected objects.

7. Click **Submit**.
8. Click **Jobs** from the left-pane navigation to view your restore job.
9. Click on **Total Objects** or **Successful** to see the job details and the download options.
- a. For export jobs with **Restore Files/Attachments**, you have three download options:

i.

For results, click



- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the EXCEL results.

ii.

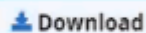
For attachments, click



- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the attachments.

iii.

For a statistics report, click



- b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click



ii.

For a statistics report, click



Organization-level export

Steps

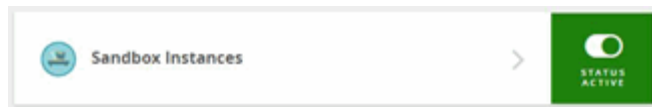
1. From the left-pane navigation, click **Services**.



SERVICES

2. Click **Production Instances** or **Sandbox Instances**.





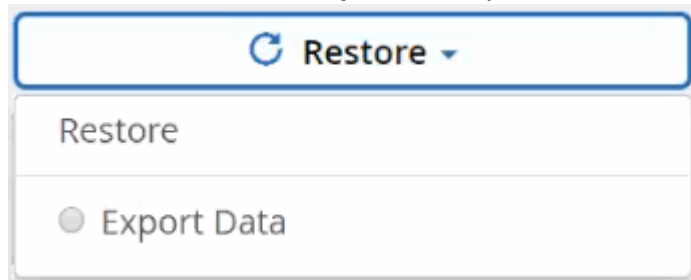
3. Click the number of **Protected Instances**.



4. Select the **Tier**.



5. Click **Restore** and then **Export Data** option.



6. If needed, click **Restore Files/Attachments** to include them in your export.

7. Click **Submit**.

8. Click **Jobs** from the left-pane navigation to view your restore job.

9. Click on **Total Organizations** or **Successful** to see the job details and the download options.

a. For export jobs with **Restore Files/Attachments**, you have three download options:

i.

For results, click

[Export Data Download Link](#)

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the EXCEL results.

ii.

For attachments, click

[Attachments Download Link](#)

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the attachments.

iii.

For a statistics report, click

[Download](#)

b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click

 **Export Data Download Link**

ii.

For a statistics report, click

 **Download**

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