



Backup policies

SaaS Backup For Salesforce

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Backup policies

SaaS Backup for Salesforce has three predefined tiers of backup policies. These policy tiers vary in backup frequency and data retention period. Production Instances can only be protected by the tier 1 policy. Sandbox Instances can be protected by the tier 2 and tier 3 policies.

Backup policies with an **Active** status are policies to which items have been assigned for backup. Backup policies with an **Inactive** status do not have items assigned for backup.

Backup policy	Backup frequency	Default data retention period	Available to protect
Tier 1	Once every 12 hours	3 years	Production Instance
Tier 2	Once every 18 hours	2 years	Sandbox Instance
Tier 3	Once every 24 hours	2 years	Sandbox Instance
Unprotected	Not backed up	Not backed up	Production and Sandbox Instances

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