



## **Release notes**

### **SaaS Backup For Salesforce**

NetApp  
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# Release notes

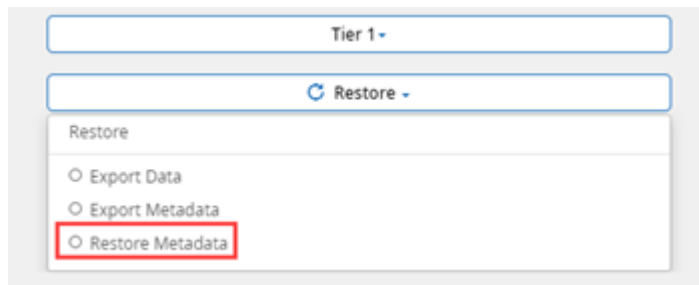
## New features and updates

The following new features and updates have been added to this release of NetApp SaaS Backup for Salesforce.

### December 2020

- SaaS Backup for Salesforce now restores metadata. This feature enhancement includes organization-level restores and granular-level single or multiple item restores for your metadata.

Organization-level metadata restore



Granular-level metadata restore

[export and restore metadata options]

[Restoring data](#)

- The **Backup summary** is a feature enhancement in SaaS Backup for Salesforce which gives you the total number of all your created, updated, and deleted records. It allows you to check that the number of your backup records matches that of your Salesforce account.

[Viewing backup records](#)

### October 2020

- SaaS Backup for Salesforce now backs up metadata. This feature enhancement includes backups, object and organization level restores, and purges for the metadata you create. The UI also has a new tab **Metadata Types and Components** where you can see your metadata backups. These pages provide more information for this new feature:

[Enabling and disabling metadata](#)

[Restoring data](#)

- Starting in October 2020, you can purge your data. Metadata is automatically purged after 90 days.

[Purging data and metadata](#)

## February 2020

You can now export data at the object and organization level. For each export, you can download attachments, results, and statistics from a previous backup.

[Downloading export data](#)

## Known problems and limitations

The following is a list of SaaS Backup for Salesforce known problems and limitations.

### Records missing in backup of some objects (Defect #1169)

After a full backup or incremental backup of an organization, there might be a small discrepancy in the count for the total number of discovered records versus the count for the total number of downloaded records. This occurs when specific fields are added to the query and consequently cause the Salesforce API not to return all records.

### Restore of records backed up prior to schema change is not supported (Defect #1170)

SaaS Backup does not support restore of records that were backed up prior to a schema change. If this is attempted, the restore fails, and the following message is displayed: **Restore failed due to schema changes.**

### Objects excluded from backups

SaaS backup for Salesforce does not back up the following objects:

- Objects which cannot be queried using Salesforce APIs
- Objects which do not support generic queries
- History objects used by Salesforce to track the history of field level changes to records in objects.

### Features not supported in private preview

The following features are not supported in the private preview version of SaaS Backup for Salesforce.

- Salesforce chatter
- The following relationship types
  - N:1 to N:N relationships
  - Self-relationships
  - Cyclic relationships

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