



Removing User Access

Virtual Desktop Managed Service

Kris Gillette
July 12, 2021

Table of Contents

Removing User Access	1
Removing a User	1

Removing User Access

Removing a User

New Active Directory deployments (a new Active Directory domain was created for VDMS)

1. Delete the user in VDMS

a. Navigate to the workspace, select the "Users & Groups" tab, click the action dots next to the user to be deleted, then click "Delete"

The screenshot shows the TrainingKrisG Workspace interface. The left sidebar contains navigation links: Home, Organizations, Deployments, Workspaces (1), App Services, Service Board, Scripted Events, Admins, Reports, Applications, Cost Estimator, and SaaS Backup. The main content area is titled 'TrainingKrisG Workspace' and has tabs for Overview, Users & Groups (selected), Servers, AVD, and More... The Users & Groups tab shows a table of users. The first user, 'Test3@TrainingKrisG.onmicrosoft.com', is highlighted. A context menu is open next to this user, showing options: Edit, Delete (highlighted), Disable CloudWorkspace, and Reset Password. The Groups tab is also visible, showing a table of groups.

b. A pop up will appear with options to Delay Deletion and Delete From Directory

The screenshot shows a confirmation dialog box with the title 'Are you sure you want to delete 'Test3@TrainingKrisG.onmicrosoft.com'?'. It has two checked options: 'Delay Deletion' and 'Delete From Directory'. The 'Delay Deletion' option includes the text 'The deletion of this user will occur in 90 minute(s)'. There are 'Cancel' and 'Yes, I'm sure' buttons. A hand cursor is pointing at the 'Yes, I'm sure' button.

i. The Delay Deletion option will wait 90 minutes before deleting the user, which allows for the process to be cancelled. It is recommended to check this box.

ii. The Delete From Directory option will delete the Active Directory user account. This box should be checked.

2. Notify NetApp of the user removal using one of the methods below

a. Email support: VDSsupport@netapp.com

b. Phone Support: 844.645.6789

c. [VDMS Support Portal](#)

Existing Active Directory deployments (VDMS is connecting to an existing Active Directory)

1. Delete the user in VDMS

- Navigate to the workspace, select the "Users & Groups" tab, click the action dots next to the user to be deleted, then click "Delete"

CloudJumper Training PP
Virtual Desktop Service
Version 6.0
Environment: production

Home > Workspaces > TrainingKrisG > Users & Groups

TrainingKrisG
Workspace

Overview **Users & Groups** Servers AVD More...

Users

Filter By
Keyword

Export Refresh + Add...

Username	Name	Connection	Status	Actions
Test3@TrainingKrisG.onmicrosoft.com	Test User3	Not Connected	Available	<div>3</div> <div>Edit Delete Disable CloudWorkspace Reset Password</div>
Test1@TrainingKrisG.onmicrosoft.com	Tester 1	Not Connected	Available	
test2@TrainingKrisG.onmicrosoft.com	Tester 2	Not Connected	Available	

Previous Page 1 of 1 Next

Groups

Filter By
Keyword

Export + Add Group

Name	Total Users	Actions
kift WVD Shared	2	
kift-all users	3	

Previous Page 1 of 1 Next

- A pop up will appear with options to Delay Deletion and Delete From Directory

Are you sure you want to delete 'Test3@TrainingKrisG.onmicrosoft.com'?

☒ Delay Deletion ☐ Delete From Directory

The deletion of this user will occur in 90 minute(s).

Cancel Yes, I'm sure

- The Delay Deletion option will wait 90 minutes before deleting the user, which allows for the process to be cancelled. It is recommended to check this box.
- The Delete From Directory option will delete the Active Directory user account. It is recommended this box is NOT checked, and your organizations user account deletion process be followed to delete the account from Active Directory.

2. Notify NetApp of the user removal using one of the methods below

- Email support: VDSsupport@netapp.com
- Phone Support: 844.645.6789
- [VDMS Support Portal](#)

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.