Adding and Removing Admins in VDMS

Virtual Desktop Managed Service

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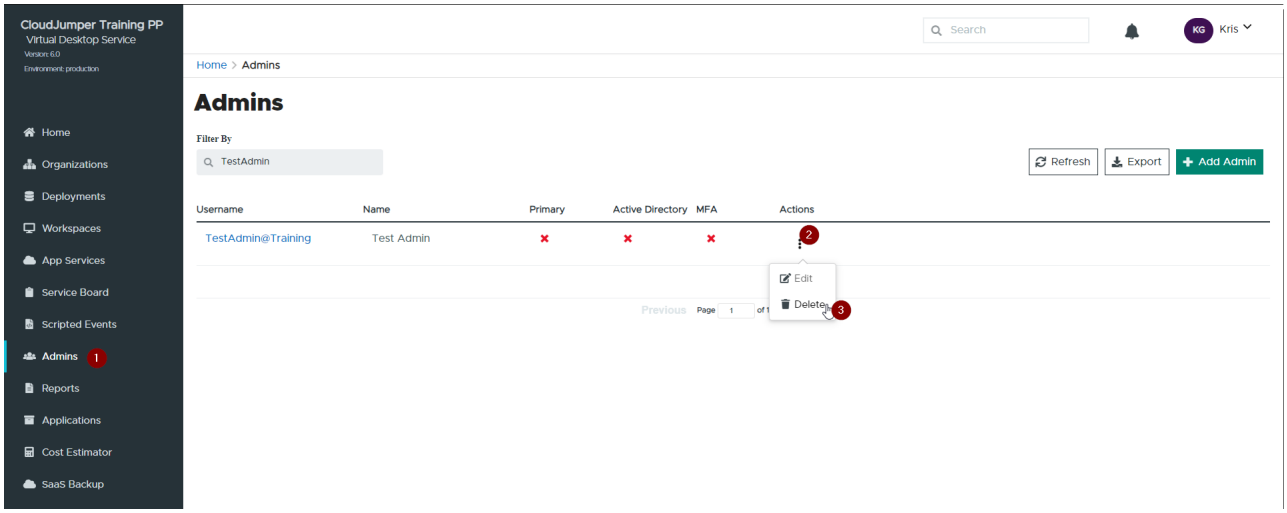
Adding Admins in VDMS

- This process is handled by NetApp
- Contact NetApp VDMS support using one of the methods below:
  1. Email support: VDSsupport@netapp.com
  2. Phone Support: 844.645.6789
  3. VDMS Support Portal
- Please include the following for the new admin account:
  1. Partner code
  2. First and last name
  3. Email address
  4. If any permissions differ from the default set that are outlined in the admin permissions

Removing Admins in VDMS

- This process is handled by partners
  1. Navigate to the "Admins" tab
  2. Click the Action dots to the right of the admin you would like to remove
  3. Click "Delete"
  4. A confirmation box will appear; click on "Yes, I'm sure"



- If you have any questions, contact NetApp VDMS support using one of the methods below:
  1. Email support: VDSsupport@netapp.com
  2. Phone Support: 844.645.6789
  3. VDMS Support Portal

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