



Adding User Access

Virtual Desktop Managed Service

Kris Gillette
July 12, 2021

Table of Contents

Adding User Access	1
New User Creation	1

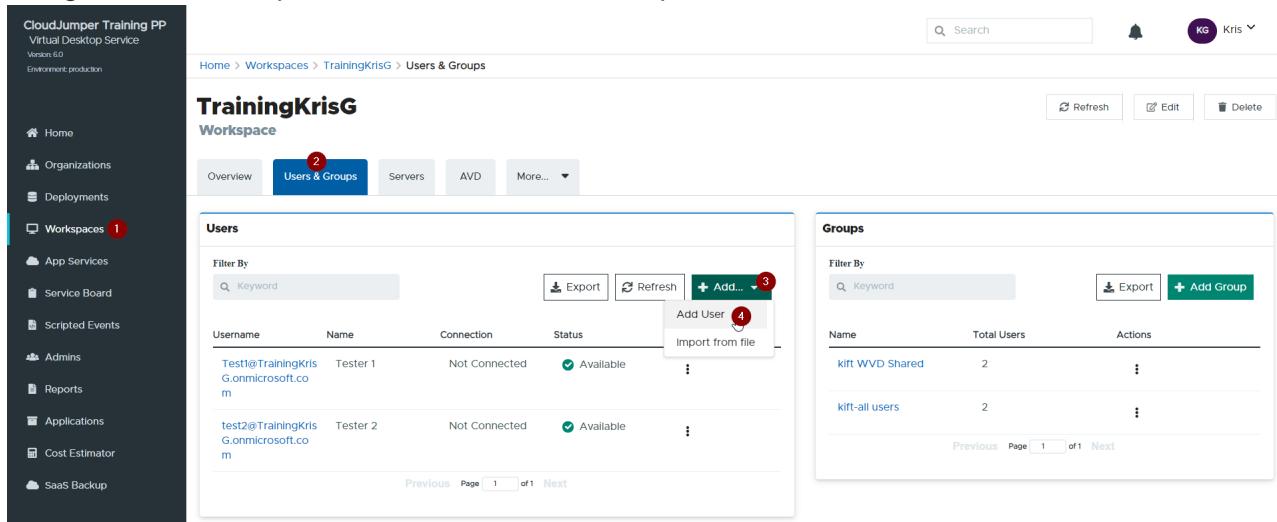
Adding User Access

New User Creation

New Active Directory deployments (a new Active Directory domain was created for VDMS)

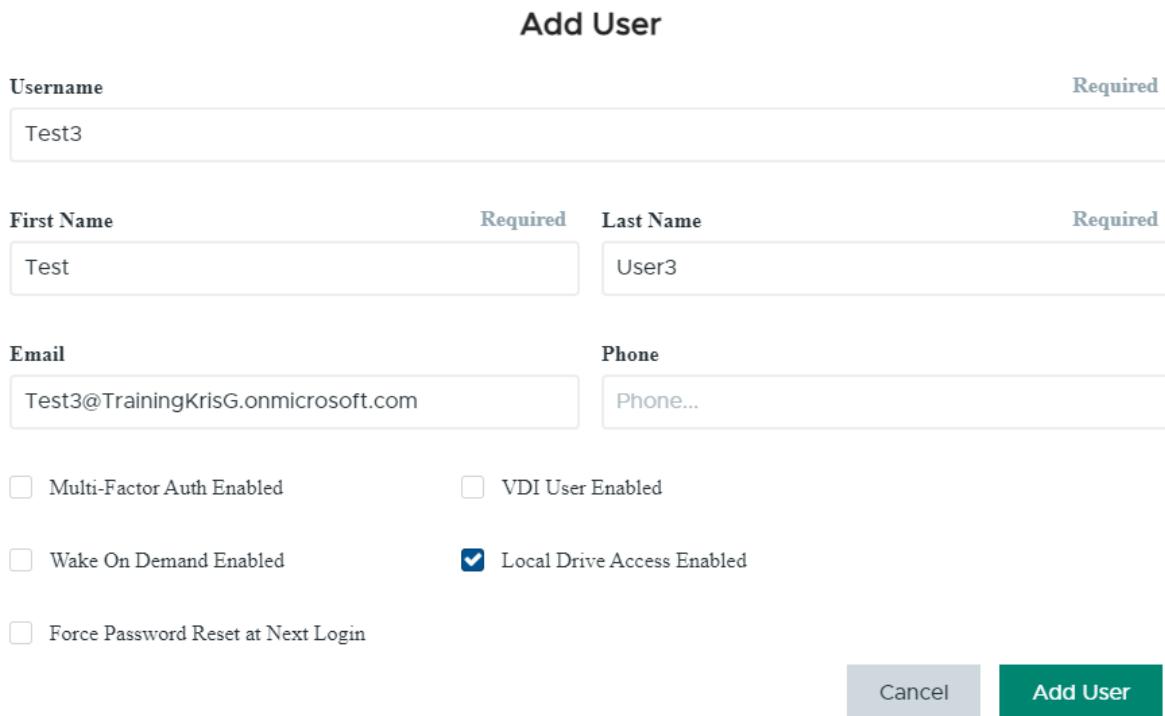
1. Create the user in VDS

- a. Navigate to the workspace, select the "Users & Groups" tab, click "Add", and select "Add User"



The screenshot shows the CloudJumper Training PP Virtual Desktop Service interface. On the left, there's a sidebar with various options like Home, Organizations, Deployments, Workspaces (marked with a red circle containing '1'), App Services, Service Board, Scripted Events, Admins, Reports, Applications, Cost Estimator, and SaaS Backup. The main area is titled 'TrainingKrisG Workspace'. At the top, there are tabs for Overview, Users & Groups (which is selected and highlighted in blue), Servers, AVD, and More... Below the tabs, there are two sections: 'Users' and 'Groups'. The 'Users' section has a table with two rows: 'Tester 1' and 'Tester 2'. The 'Groups' section shows a table with two groups: 'kift WVD Shared' and 'kift-all users'. At the bottom of the 'Users' section, there are buttons for Export, Refresh, Add..., Import from file, and a three-dot menu. A callout box points to the 'Add...' button with a red circle containing the number 4.

- b. Fill in the user's information then click "Add User"



Add User

Username	Required
Test3	
First Name	Required
Test	
Last Name	Required
User3	
Email	Phone
Test3@TrainingKrisG.onmicrosoft.com	Phone...
<input type="checkbox"/> Multi-Factor Auth Enabled	
<input type="checkbox"/> VDI User Enabled	
<input type="checkbox"/> Wake On Demand Enabled	
<input checked="" type="checkbox"/> Local Drive Access Enabled	
<input type="checkbox"/> Force Password Reset at Next Login	
<input type="button" value="Cancel"/> <input type="button" value="Add User"/>	

2. Notify NetApp of the additional user using one of the methods below

- a. Email support: VDSsupport@netapp.com
- b. Phone Support: 844.645.6789

c. VDMS Support Portal

3. Assign the user to their host pool

- On the users and groups tab, click on the user group linked to the host pool. For example, the group "kift WVD Shared" is linked to the WVD Shared host pool in VDMS. All users added to "kift WVD Shared" will be assigned access to the session hosts in the "WVD Shared" host pool.

The screenshot shows the VDMS Support Portal interface. On the left, a sidebar menu includes Home, Organizations, Deployments, Workspaces (selected), App Services, Service Board, Scripted Events, Admins, Reports, Applications, Cost Estimator, and SaaS Backup. The main content area is titled 'TrainingKrisG Workspace'. It has tabs for Overview, Users & Groups (selected), Servers, AVD, and More... The 'Users' section displays a table with columns: Username, Name, Connection, Status, and Actions. The 'Groups' section displays a table with columns: Name, Total Users, and Actions. Both sections include a 'Filter By' search bar, an 'Export' button, and a 'Refresh' button.

- Click on the edit icon in the top right of the Users box then click "Add Users"

The screenshot shows the 'kift WVD Shared' group edit screen. The 'Users' section has two users selected, indicated by a red circle with the number 2. The 'Applications' section shows a table with columns: Name, Version, and Enabled. Google Chrome is listed with Version 'Latest' and Enabled status 'No'. There are 'Cancel' and 'Save' buttons at the bottom.

- Check the box next to the user(s) to be added then click "Continue"

Select Users

i 1 item(s) selected
Show
Clear

Filter By

🔍 Keyword

<input type="checkbox"/> Name	Username	Company Name	Company Code
<input type="checkbox"/> Tester 1	Test1@TrainingKrisG.onmicrosoft.com	TrainingKrisG	kift
<input type="checkbox"/> Tester 2	test2@TrainingKrisG.onmicrosoft.com	TrainingKrisG	kift
<input checked="" type="checkbox"/> Test User3	Test3@TrainingKrisG.onmicrosoft.com	TrainingKrisG	kift

Previous Page 1 of 1 Next

Cancel
Continue

d. More detailed instructions can be found [here](#)

Existing Active Directory deployments (VDMS is connecting to an existing Active Directory)

1. Create the user in Active Directory as you normally would
2. Add the user to the Active Directory Group that is listed on the deployment

The screenshot shows the CloudJumper Training PP Virtual Desktop Service interface. On the left, a sidebar lists various service categories like Home, Organizations, Deployments, Workspaces, App Services, etc. The main area displays deployment details for a Microsoft Azure deployment:

- Deployment Details:**
 - Name: TrainingKrisG.onmicrosoft.com
 - ID: vrg
 - Version: 6.0
 - Hypervisor: Azure
 - Resource Allocation Type: MachineSize
 - Domain: TrainingKrisG.onmicrosoft.com
 - h5 Gateway: vrg-h5gw.vrg.cloudworkspace.app
 - RDP Gateway: vrg-rds.vrg.cloudworkspace.app
 - FTP Server Address: None
 - Directory Type: ActiveDirectory
 - Most Recent Heartbeat: Jul 2, 2021, 3:51 PM
- Processes:** A grid showing operations for Client, User, App Service, and Other services, all marked as Idle.
- PAM Approval Details:** A note: "Require Client Approval for PAM Access Requests".
- Active Directory Group:** A table with one row: Group Name: VDMS Access. This row is highlighted with a yellow box.

3. Enable cloudworkspace
4. Notify NetApp of the additional user using one of the methods below
 - a. Email support: VDSsupport@netapp.com

- b. Phone Support: 844.645.6789
- c. [VDMS Support Portal](#)
5. Assign the user to their host pool
- a. On the users and groups tab, click on the user group linked to the host pool. For example, the group "kift WVD Shared" is linked to the WVD Shared host pool in VDMS. All users added to "kift WVD Shared" will be assigned access to the session hosts in the "WVD Shared" host pool.

Name	Total Users	Actions
kift WVD Shared	2	⋮
kift-all users	2	⋮

- b. Click on the edit icon inthe top right of the Users box then click "Add Users"

Name	Local Drive Access	Actions
Test@TrainingKrisG.onmicrosoft.com	<input checked="" type="checkbox"/>	<input type="button" value="Delete"/>
test2@TrainingKrisG.onmicrosoft.com	<input checked="" type="checkbox"/>	<input type="button" value="Delete"/>

- c. Check the box next to the user(s) to be added then click "Continue"

Select Users

 1 item(s) selected

Show Clear

Filter By

 Keyword

<input type="checkbox"/>	Name	Username	Company Name	Company Code
<input type="checkbox"/>	Tester 1	Test1@TrainingKrisG.o nmicrosoft.com	TrainingKrisG	kift
<input type="checkbox"/>	Tester 2	test2@TrainingKrisG.o nmicrosoft.com	TrainingKrisG	kift
<input checked="" type="checkbox"/>	Test User3	Test3@TrainingKrisG.o nmicrosoft.com	TrainingKrisG	kift

Previous Page of 1 Next

[Cancel](#)

[Continue](#) 

- d. More detailed instructions can be found [here](#)

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.