



Adding and Removing Admins in VDMS

Virtual Desktop Managed Service

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Adding Admins in VDMS

- This process is handled by NetApp
- Contact NetApp VDMS support using one of the methods below:
 1. Email support: VDSsupport@netapp.com
 2. Phone Support: 844.645.6789
 3. [VDMS Support Portal](#)
- Please include the following for the new admin account:
 1. Partner code
 2. First and last name
 3. Email address
 4. If any permissions differ from the default set that are outlined in the [admin permissions](#)

Removing Admins in VDMS

- This process is handled by partners
 1. Navigate to the "Admins" tab
 2. Click the Action dots to the right of the admin you would like to remove
 3. Click "Delete"
 4. A confirmation box will appear; click on "Yes, I'm sure"

The screenshot shows the VDMS interface. On the left is a dark sidebar with various service icons and a navigation menu. The 'Admins' icon is highlighted with a red circle containing the number '1'. The main area has a light background. At the top, there's a search bar, a bell icon, and a user profile 'Kris'. Below that, the title 'Home > Admins' is followed by a sub-section title 'Admins'. A 'Filter By' input field contains 'TestAdmin'. To the right are buttons for 'Refresh', 'Export', and '+ Add Admin'. The main content is a table with columns: Username, Name, Primary, Active Directory, MFA, and Actions. A row for 'TestAdmin@Training' is selected. In the 'Actions' column, a small blue dot with a white '2' is visible. A context menu is open over the row, showing 'Edit' and 'Delete'. The 'Delete' option is highlighted with a red circle containing the number '3'. At the bottom of the table, there are links for 'Previous', 'Page 1 of 1', and 'Next'.

- If you have any questions, contact NetApp VDMS support using one of the methods below:
 1. Email support: VDSsupport@netapp.com
 2. Phone Support: 844.645.6789
 3. [VDMS Support Portal](#)

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