



# **Virtual Desktop Service Documentation**

## **Virtual Desktop Service**

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# Virtual Desktop Service Documentation

## Overview

NetApp's Virtual Desktop Service (VDS) solves the complexity of deploying and managing virtual desktops in the public cloud, delivered both as a flexible software service to manage your Virtual Desktop Infrastructure (VDI), or as a fully managed VDI as a Service platform. The Virtual Desktop Service removes the complexity of deploying desktops in the cloud taking the hundreds of tasks that took 2-3 days to deploy into just a few hours.

### Virtual Desktop Service Benefits:

- **Reduce Infrastructure Costs**

Our customizable resource scheduling system optimizes infrastructure spending by up to 50%.

- **Reduce Risk**

Deploy desktops into logical workflows per cloud best practices; Such as Microsoft best practice standards for Azure Virtual Desktop (AVD).

- **Custom Automation**

Event driven automation and orchestration engine leveraging your current scripts, making management so easy, general IT administrators can manage your cloud desktops!

- **Multi-Cloud**

Control multiple tenants across AWS, Azure and Google with a single graphical user interface.

- **Flexible Control**

Maximize business flexibility with a single portal to control every layer of your technology stack.

Learn more: <https://cloud.netapp.com/virtual-desktop-service>

## Getting Support

Email Support: [VDSsupport@netapp.com](mailto:VDSsupport@netapp.com)

Phone Support: 844.645.6789

[VDS Support Portal](#)

Normal support business hours: Monday-Friday, 7:00am-7:00pm Central Time.

- After hours (on-call) support available via phone only.

## Additional resources

## Cost Calculators

### Azure

- <https://manage.vds.netapp.com/azure-cost-estimator>

### Google Cloud

- <https://manage.vds.netapp.com/google-cost-estimator>

## Downloads

### Remote Desktop Services (RDS) Clients

- [VDS RDS client for Windows](#)
- [VDS Web Client](#)
- [Microsoft RD Client](#)

### Azure Virtual Desktop (AVD) Clients

- [Microsoft AVD for Windows Client](#)
- [Microsoft AVD Web Client](#)
- [Microsoft AVD for Android Client](#)
- [Microsoft AVD for macOS Client](#)
- [Microsoft AVD for iOS Client](#)

### Other Downloads

- [RemoteScan Client](#)
- [VDS RDS Windows Client Designer](#)

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