



# **Google Compute Platform (GCP) and VDS Prerequisites**

## **Virtual Desktop Service**

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# Google Compute Platform (GCP) and VDS Prerequisites

## GCP and VDS requirements and notes

This document describes the required elements for deploying Remote Desktop Services (RDS) using NetApp Virtual Desktop Service (VDS). The “Quick Checklist” provides a brief list of required components and pre-deployment steps to take to ensure an efficient deployment. The rest of the guide provides greater detail for each element, depending on the configuration choices that are made.



## Quick checklist

### GCP requirements

- GCP tenant
- GCP project
- Service Account with Owner role assigned

### Pre-deployment information

- Determine total number of users
- Determine GCP region and zone
- Determine active directory type
- Determine storage type
- Identify session host VM image or requirements
- Assess existing GCP and on-premises networking configuration

## VDS deployment detailed requirements

### End user connection requirements

The following Remote Desktop clients support RDS in GCP:

- [NetApp VDS Client for Windows](#)
  - NetApp VDS Client for Windows outbound url safelisting requirements
    - `api.cloudworkspace.com`
    - `vdsclient.app`
    - `api.vdsclient.app`
    - `bin.vdsclient.app`
  - Enhanced features:

- VDS Wake on Demand
- ThinPrint client and licensing
- Self-service password reset
- Automatic server and gateway address negotiation
- Full desktop & streaming application support
- Available custom branding
- Installer switches for automated deployment and configuration
- Built-in troubleshooting tools
- [NetApp VDS web client](#)
- [Microsoft RD Client](#)
  - Windows
  - MacOS
  - iSO
  - Android
- 3rd party software and/or thin clients
  - Requirement: Support RD gateway configuration

## Storage layer

In RDS deployed by VDS, the storage strategy is designed so that no persistent user/company data resides on the AVD session VMs. Persistent data for user profiles, user files and folders, and corporate/application data are hosted on one or more data volume(s) hosted on an independent data layer.

FSLogix is a profile containerization technology that solves many user profile issues (like data sprawl and slow logins) by mounting a user profile container (VHD or VHDX format) to the session host at session initialization.

Due to this architecture a data storage function is required. This function must be able to handle the data transfer required each morning/afternoon when a significant portion of the users login/logoff at the same time. Even moderately sized environments can have significant data transfer requirements. The disk performance of the data storage layer is one of the primary end user performance variables and special care must be taken to appropriately size the performance of this storage, not just the amount of storage. Generally, the storage layer should be sized to support 5-15 IOPS per user.

## Networking

**Required:** An inventory of all existing network subnets including any subnets visible to the GCP project via a VPN. The deployment needs to avoid overlapping subnets.

The VDS setup wizard allows you to define the network scope in case there is a range that is required, or must be avoided, as part of the planned integration with existing networks.

Determine an IP range to use during your deployment. Per best practices, only IP addresses in a private range are supported.

**Supported choices include the following but default to a /20 range:**

- 192.168.0.0 through 192.168.255.255
- 172.16.0.0 through 172.31.255.255

- 10.0.0.0 through 10.255.255.255

## **CWMGR1**

Some of the unique capabilities of VDS such as the cost saving Workload Scheduling and Live Scaling functionality require an administrative presence within the organization and project. Therefore, an administrative VM called CWMGR1 is deployed as part of the VDS setup wizard automation. In addition to VDS automation tasks this VM also holds VDS configuration in a SQL express database, local log files and an advanced configuration utility called DCCConfig.

**Depending on the selections made in the VDS setup wizard, this VM can be used to host additional functionality including:**

- An RDS gateway
- An HTML 5 gateway
- An RDS license server
- A Domain Controller

## **Decision tree in the Deployment Wizard**

As part of the initial deployment a series of questions are answered to customize the settings for the new environment. Below is an outline of the major decisions to be made.

### **GCP region**

Decide which GCP region or regions will host your VDS virtual machines. Note that the region should be selected based on the proximity to end users and available services.

### **Data Storage**

Decide where the data for user profiles, individual files, and corporate shares will be placed. Choices include:

- Cloud Volumes Service for GCP
- Traditional File Server

# **NetApp VDS Deployment Requirements for Existing Components**

## **NetApp VDS Deployment with Existing Active Directory Domain Controllers**

This configuration type extends an existing Active Directory domain to support the RDS instance. In this case VDS deploys a limited set of components into the domain to support automated provisioning and management tasks for the RDS components.

**This configuration requires:**

- An existing Active Directory domain controller that can be accessed by VMs on the GCP VPC network, typically via VPN or a domain controller that has been created in GCP.
- Addition of VDS components and permissions required for VDS management of RDS hosts and data volumes as they are joined to the domain. The deployment process requires a Domain user with domain privileges to run the script that will create the needed elements.

- Note that the VDS deployment creates a VPC network by default for VDS created VMs. The VPC network can be either peered with existing VPC networks or the CWMGR1 VM can be moved to an existing VPC network with the required subnets pre-defined.

### **Credentials and domain preparation tool**

Administrators must provide a Domain Administrator credential at some point in the deployment process. A temporary Domain Administrator credential can be created, used and deleted later (once the deployment process completes).

Alternatively, customers who require assistance in building out the pre-requisites can leverage the Domain Preparation Tool.

### **NetApp VDS deployment with existing file system**

VDS creates Windows shares that allow user profile, personal folders, and corporate data to be accessed from RDS session hosts. VDS will deploy either the File Server by default, but if you have an existing file storage component VDS can point the shares to that component once the VDS deployment is complete.

#### **The requirements for using and existing storage component:**

- The component must support SMB v3
- The component must be joined to the same Active Directory domain as the RDS session host(s)
- The component must be able to expose a UNC path for use in the VDS configuration – one path can be used for all three shares or separate paths may be specified for each. Note that VDS will set user level permissions on these shares, ensure the appropriate permissions have been granted to the VDS Automation Services.

## **APPENDIX A: VDS control plane URLs and IP addresses**

VDS components in the GCP project communicate with the VDS global control plane components that are hosted in Azure, including the VDS Web Application and the VDS API endpoints. For access, the following base URI addresses need to be safelisted for bi-directional access on port 443:

<https://docs.netapp.com/us-en/virtual-desktop-service/api.cloudworkspace.com>  
<https://docs.netapp.com/us-en/virtual-desktop-service/autoprodb.database.windows.net>  
<https://docs.netapp.com/us-en/virtual-desktop-service/vdctoolsapi.trafficmanager.net>  
<https://docs.netapp.com/us-en/virtual-desktop-service/cjbootstrap3.cjautomate.net>

If your access control device can only safe list by IP address, the following list of IP addresses should be safelisted. Note that VDS uses a load balancer with redundant public IP addresses, so this list may change over time:

13.67.190.243  
13.67.215.62  
13.89.50.122  
13.67.227.115  
13.67.227.230  
13.67.227.227  
23.99.136.91  
40.122.119.157  
40.78.132.166  
40.78.129.17  
40.122.52.167

40.70.147.2  
40.86.99.202  
13.68.19.178  
13.68.114.184  
137.116.69.208  
13.68.18.80  
13.68.114.115  
13.68.114.136  
40.70.63.81  
52.171.218.239  
52.171.223.92  
52.171.217.31  
52.171.216.93  
52.171.220.134  
92.242.140.21

## **Optimal performance factors**

For optimal performance, make sure your network meets the following requirements:

- Round-trip (RTT) latency from the client's network to the GCP region where session hosts have been deployed should be less than 150ms.
- Network traffic may flow outside country/region borders when VMs that host desktops and apps connect to the management service.
- To optimize for network performance, we recommend that the session host's VMs are collocated in the same region as the management service.

## **Supported virtual machine OS images**

RDS session hosts, deployed by VDS, support the following x64 operating system images:

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2

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