VDS Client for Windows Release Notes

Virtual Desktop Service

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VDS Client for Windows Release Notes

Date: Thursday May 27, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Bug Fixes

- Improved clarity in the error message displayed if the password provided is not long enough

Date: Thursday May 13, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Additional automation to ensure resource availability for end users

Updates

- The URL that is required for access to automatic updates is changing. If you are not actively safelisting inbound traffic you will not need to make any changes.
  - All end users will continue to have access to their desktops even if no changes are made
  - Organizations actively safelisting inbound traffic will need to ensure that end user devices have access to the new URLs above to ensure access to automatic updates
  - The current sources for updates are:
    - Primary: cwc.cloudworkspace.com
    - Secondary: cloudjumper.com
  - The new sources for updates will be:
    - Primary: bin.vdsclient.app
    - Secondary: cwc.cloudworkspace.com
  - New users installing the Cloud Workspace Client for Windows will still need access to the URLs listed here

Date: Thursday April 29, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

(No updates this release)

Date: Thursday April 15, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Bug Fixes

- Resolve an issue where network test results wouldn’t be sent as intended

Date: Thursday April 1, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Update to RemoteApp applications - no longer prompt for credentials when users launch individual apps
- Update to allow end users to toggle between using ThinPrint and Windows printer redirection for printing
- Update to allow the VDS Client for Windows Designer users to exclude printing redirection services

VDS 5.4 release: Thurs., January 21, 2021

Components: 5.4 Virtual Desktop Service
When: Thursday January 21st, 2021 at 10pm - 11pm Eastern
Impact: Users will see the RDP client update the next time they launch it

Improvements

- Improved experience for end users – better handling of users imported from external domains

Date: Thursday June 11, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Update the latest AVD RDP Client available for installation

Date: Thursday May 28, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Updates to reflect NetApp branding/phrasing. Note – this new branding will be applied for:
    - New VDS Client downloads
    - Existing, unedited VDS Client for Windows installs
    - Existing custom-edited/branded clients will only receive a new banner image if it was never customized. If the banner image was customized, it will remain as-is. All other colors and phrasing will remain the same.

Date: Thursday May 14, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday April 30, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Bug Fixes

- Bug fix for a subset of scenarios where self service password reset was not presented

Date: Thursday April 16, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday April 2, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday March 19, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, March 5, 2020 at 10pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Graceful handling of a fringe bug with the RDP protocol where legacy credential types mixed with the most current patches on a RDS gateway results in an inability to connect to session hosts
    - If the end user's workstation is set up (whether by an external admin, internal customer admin or via the workstation's default settings) to use legacy credential types, there is a slim possibility this could have impacted users prior to this release
- Point the Info button in the Cloud Workspace Client Designer to an updated documentation source
- Improved auto-update process for the Cloud Workspace Client Designer

Date: Thursday, February 20, 2020 at 10pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Proactive enhancements to security, stability and scalability

Considerations

- The Cloud Workspace Client for Windows will continue to auto-update as long as a user launches it prior to 4/2. If a user does not launch the Cloud Workspace Client for Windows prior to 4/2 their connection to their desktop will still function, but they will need to uninstall and reinstall the Cloud Workspace Client for Windows to resume auto-update functionality.
- If your organization uses web filtering, please safelist access to cwc.cloudworkspace.com and cwc-cloud.cloudworkspace.com so that auto-update functionality remains in place

Date: Thursday January 9, 2020 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday December 19, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Monday December 2, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, November 14, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Improved clarity for the reason a user would see a ‘your services are currently offline’ message. The potential causes for a message appearing are:
  - Session host server is scheduled to be offline and user does not have Wake on Demand permissions.
    - If the user was using the Cloud Workspace Client, they would see: “Your services are currently scheduled to be offline, please contact your administrator if you need access.”
    - If the user was using the HTML5 login portal, they would see: “Your services are currently scheduled to be offline. Please contact your administrator if you need access.”

- Session host server is scheduled to be online and user does not have Wake on Demand permissions.
  - If the user was using the Cloud Workspace Client, they would see: “Your services are currently offline, please contact your administrator if you need access.”
  - If the user was using the HTML5 login portal, they would see: “Your services are currently offline. Please contact your administrator if you need access.”
- Session host server is scheduled to be offline and user has Wake on Demand permissions.
  - If the user was using the Cloud Workspace Client, they would see: “Your services are currently offline, please contact your administrator if you need access.”
  - If the user was using the HTML5 login portal, they would see: “Your services are currently scheduled to be offline. Click START to bring them online and connect.”
- Session host server is scheduled to be online and user has Wake on Demand permissions.
  - If the user was using the Cloud Workspace Client, they would see: “Please allow 2-5 minutes for your Workspace to start.”
  - If the user was using the HTML5 login portal, they would see: “Your services are currently offline. Click START to bring them online and connect.”

Date: Thursday, October 31, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, November 17, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Add AVD elements:

Date: Thursday October 3, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Improved handling of code signing certificates

Bug Fixes

- Fix an issue where Users accessing RemoteApp that didn’t have any apps assigned to them saw an error
- Resolve an issue where a user loses their internet connection in the middle of logging into their virtual desktop

Date: Thursday September 19, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Add AVD elements:
  - If the end user has access to AVD resources, present a AVD tab
  - The AVD tab will provide options to:
    - Install the AVD RD Client, if it isn't already installed
    - If the AVD RD Client is installed, launch the RD Client
    - Launch Web Client to take the user to the AVD HTML5 login page
    - Click Done to go back to the prior page

Date: Thursday, September 5, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, August 22, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, August 8, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, July 25, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Thursday, July 11, 2019 at 11pm Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Friday, June 21, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

- No updates this release cycle.

Date: Friday, June 7, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Enable Cloud Workspace Client to automatically launch RDP connections regardless of what the file type association for .rdp files is set to

Date: Friday, May 24, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Improved performance during the sign in process
- Reduced load time on launch

Date: Friday, May 10, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Improved performance during the sign in process
- Reduced load time on launch

Date: Friday, April 12, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Enhanced login speed for Wake on Demand
- After the successful launch of the Cloud Workspace Client for Windows, we will be removing the Feedback button to free up space in the User interface

Bug Fixes

- Resolve an issue where the Sign In button was unresponsive after an unsuccessful Wake on Demand action

Date: Friday, March 15, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- Allow for Admins using the Cloud Workspace Client for Windows to provide a Support email address OR a

phone number, not to require both

- Ensure that the HTML5 URL provided in Cloud Workspace Client is a valid URL – if not, this will default to https;//login.cloudjumper.com
- Streamlining the process of applying updates for End Users

Date: Friday, February 29, 2019 at 4am Eastern

Impact: Users will see the RDP client update the next time they launch it

Improvements

- The AppData folder has been moved for clarity from c:\users\<username>\appdata\local\RDPClient to c:\users\<username>\appdata\local\Cloud Workspace
- Implemented a mechanism to streamline upgrade paths if a User has not updated their client in multiple releases
- Enhanced log details has been enabled for Users working with the Beta version of the client

Bug Fixes

- There will no longer be multiple lines displayed during the update process

Date: Friday, February 15, 2019 at 4am Eastern

Impact: Users will see the RDP client update when they launch it

Improvements

- Enable Silent/Quiet installation options for remote installations
  - Install flags are as follows:
    - /s or /silent or /q or /quiet
      - These flags will install the client silently and in the background – the client will not launch after installation is complete
    - /p or /passive
      - Either of these will show the installation process, but not require any input and the client will launch after installation is complete
    - /nothinprint
      - Excludes ThinPrint from the installation process
- Registry entries have been added to HKLM\Software\CloudJumper\Cloud Workspace Client\Branding:
  - ClipboardSharingEnabled: True/False – allows or disallows clipboard redirection
  - RemoteAppEnabled: True/False – allows or disallows access to RemoteApp functionality
  - ShowCompanyNameInTitle: True/False – indicates whether or not the company name is displayed
- The following can be added to c:\Program Files (x86)\Cloud Workspace:
  - banner.jpg, banner.png, banner.gif or banner.bmp and this will be displayed in the client window.
  - These images should be in the 21:9 ratio

Bug Fixes

- The Registered symbol has been adjusted
- Empty phone and email entries on the Help page have been fixed

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