API Parser Qapp Deployment Instructions

Use case: View PRTG data on NetBrain Map
Vendor: PRTG
Version: 7.1a

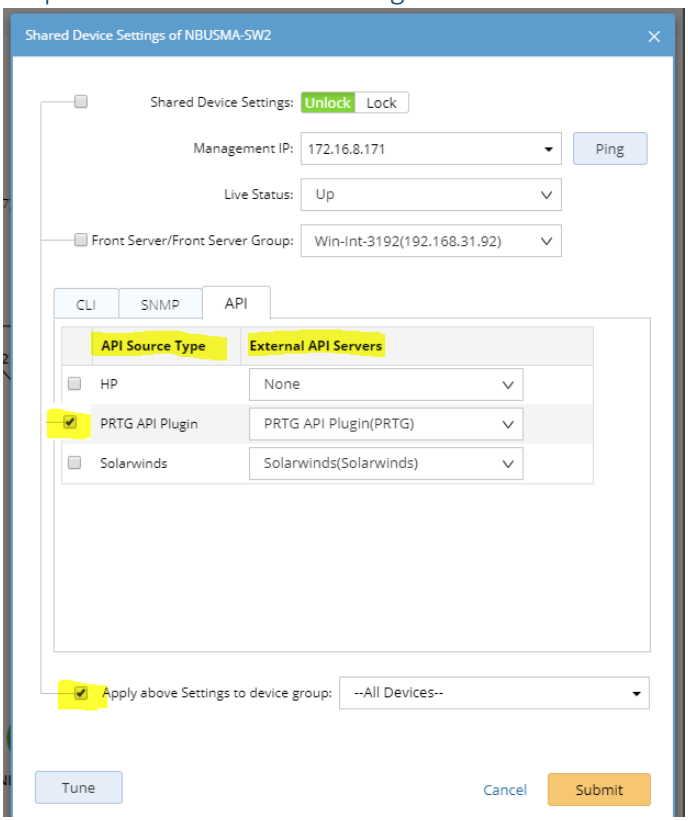
Prerequisite

1. Complete the pre-deployment checklist
2. Deploy the API Plugin

Deployment procedure

1. Set API Network Setting to a device
2. Import API Qapp
3. Execute the Qapp

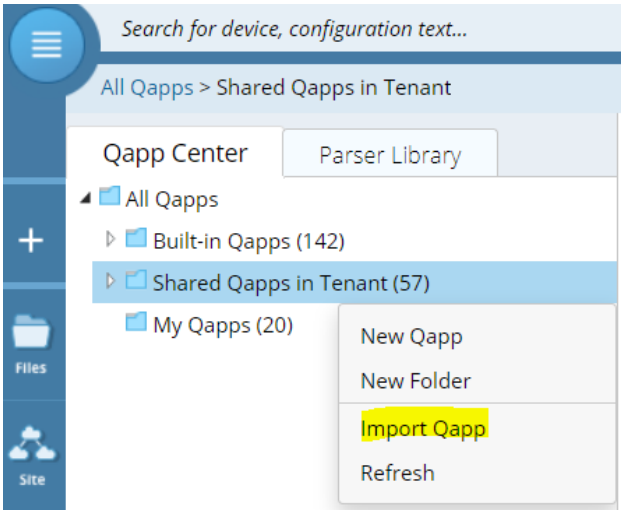
Step 1: Set API Network Setting to a device



1. Right click on device and select "Shared Network Setting"
2. On "API" tab, select the API server (which you configured earlier) under the API plugin (which you configured earlier)
3. Apply above Settings to device group or all devices

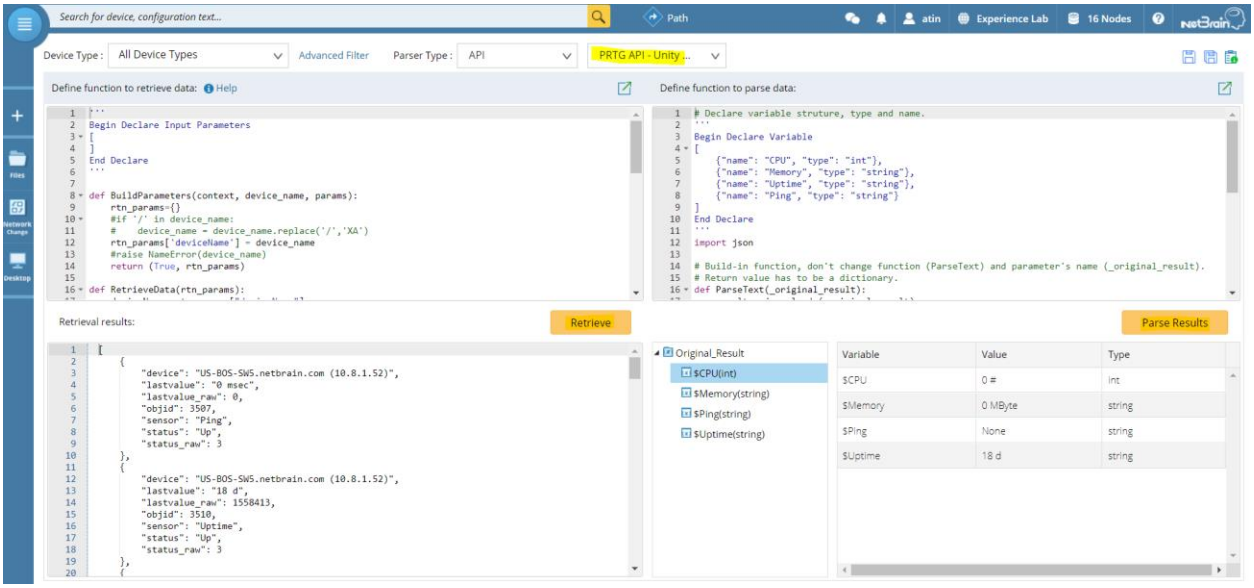
Step 2: Import API Qapp

1. Navigate to the Qapp center, and import Qapp using option below



Verifying API Parser

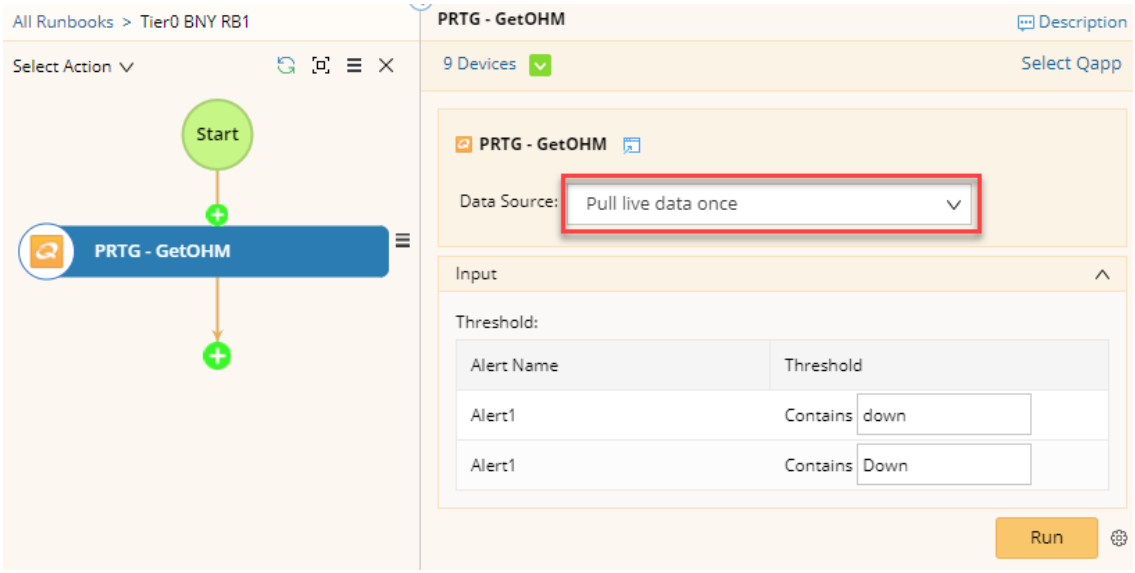
1. Navigate to the parser library
2. Open all parsers in following location
   "All parsers/Shared Parsers in Tenant/<Qapp name>/<Parser name>"
3. In the highlighted dropdown, choose the plugin added by you earlier
4. Click Retrieve to see if data is retrieved
5. Click Save



Step 3: Execute Qapp

1. Click anywhere on your map, and choose "Run Qapp"

2. From the Qapp library, choose the PRTG Qapp
3. Choose the data source as “Pull live data once”
4. Click “Run”



Contact Support

1. If the API parsers were successful to retrieve data but the Qapp execution fail, open a support case with the logs below.