API Plugin Deployment Instructions

Use case: View PRTG data on NetBrain Map

Vendor: PRTG Version: 7.1a

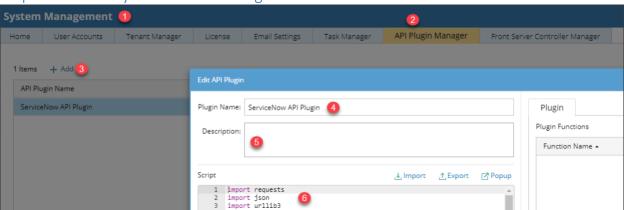
Prerequisite

1. Complete the pre-deployment checklist

Deployment procedure

- 1. Create API Plugin in the system management.
- 2. Set up API Server Manager in domain management.

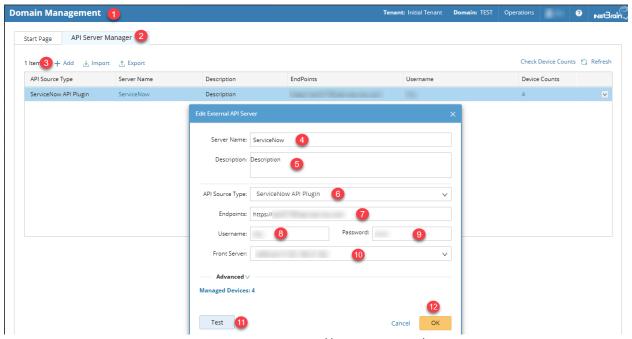
Step 1: Create a System-level API Plugin



Navigate to API Plugin Manager:

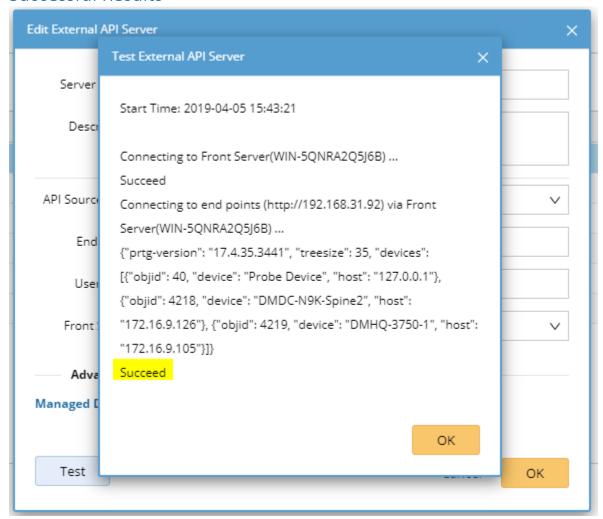
- 1. Login NetBrain System Management page at http://<your_server>/admin.html
- 2. Click "API Plugin Manager".
- 3. Click "Add" to create a new API Plugin template.
- 4. Input Plugin name.
- 5. Input Description.
- 6. Paste the attached python script in the script window.

Step 2: Set up API Server Manager



- 1. Login NetBrain Domain Management at http://<your_server>/domainAdmin.html
- 2. Find "API Server Manager" under "Operations".
- 3. Click "Add" to create a new API Plugin template.
- 4. Input Server Name.
- 5. Input Description.
- 6. Select the API Plugin you created.
- 7. Input PRTG host url (like http://192.168.31.92).
- 8. Input PRTG login username.
- 9. Input PRTG login password.
- 10. Select NetBrain Front Server which can connect with PRTG.
- 11. Click "Test" button to execute pre-defined test function in API Plugin Script (_test(param)).
- 12. Click "Ok" to add the API Server.

Successful Results



Common errors

- 1. Connectivity: unable to reach tool URL from NetBrain's front server
- 2. Incorrect username and password are entered
- 3. Issues while entering the endpoint URL ex:
 - a. http or https is incorrectly entered
 - b. "/" is incorrectly added at the end of URL

Contact Support

If above test in unsuccessful, please submit following:

- 1. Screenshot of API server
- 2. Screenshot of tool login page from front server