## TETCOS Software Shipment - NetSim v12 Academic (University of Kent, UK)

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Download information & installation steps for NetSim Academic v12 is given below. Please acknowledge receipt of this email.

To contact us for technical queries please go to <a href="https://tetcos.freshdesk.com/support/home">https://tetcos.freshdesk.com/support/home</a>. This page also contains NetSim FAQ/Knowledgebase

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Minimum system requirements: OS: 32 / 64 Bit, Win 8 or Win 10

i3 processor (or above) with 4 GB RAM (Min)

Monitor: Resolution - Min: 1024\*768. Optimal Scale and Layout Setting - 100%

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1. FTP URL: https://tetcos.com/software-download.html

a. User Name: tetcos1b. Password: Za9n2km7

- 2. Click and Download NetSim License Server first. This zip file must be downloaded/copied on the PC which you would be using as the license server, and then unzipped. This is the PC whose MAC ID has been provided to TETCOS to create the licenses.
- 3. Download the license files attached to this email. Copy & paste it into the NetSim license server folder (got from step 2). Double click to run the rlm.exe inside this folder, and you would see a command prompt screen. Keep this running. This completes the start-up of the license server.
- 4. Then from the FTP URL http://tetcos.com/software-download.html, click and download NetSim Academic v12-32bit or NetSim Academic v12-64bit (We recommend you to use a free download manager like FDM http://www. freedownloadmanager.org/, rather than via the browser)
- 5. Install NetSim Academic v12 and please ensure that all third party softwares are installed. The installation procedure will take a few minutes.
- 6. Run NetSim, and enter the IP Address of the PC where the license server is running, and this would take you into NetSim. Note that for running NetSim, rlm.exe must be running in the server (license server) system and the server system IP address must be entered correctly. Without running rlm.exe, NetSim won't run.
- 7. A User Manual is available in the menu Documentation > User Manual (pdf). An Experiment Manual is available in the menu Learn > NetSim Experiment manual (pdf). When viewing Help, turn on bookmarks in Adobe Pdf reader.
- 8. There are several Anti-virus products and occasionally some AV software may mark NetSim as malicious or may delete the executable file. We believe it is a false-positive. You may report the same to us and we will write to the appropriate AV vendor. In accordance with your internal policy, you may turn off the Anti Virus when installing NetSim and please see <a href="https://tetcos.freshdesk.com/support/solutions/articles/14000088585-adding-exceptions-for-netsim-exe-s-in-kaspersky-antivirus">https://tetcos.freshdesk.com/support/solutions/articles/14000088585-adding-exceptions-for-netsim-exe-s-in-kaspersky-antivirus</a>

https://tetcos.freshdesk.com/support/solutions/articles/14000089578-how-to-add-exceptions-for-netsim-in-trend-micro-antivirus-

on how NetSim can be added as an exception.

