

# **University Of Westminster Informatics Institute of Technology**

**Object Oriented Programming**

5COSC019C.1

**Real-Time Ticketing Event**

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## **Introduction**

The concept involved in the Real-Time Ticketing Event System is aimed at ticketing in real-time environment. The system resembles the customers ticket pool where the vendors deposit tickets and the customers pick the tickets. This system is developed by using Spring-boot as a backend and React as a frontend, with other CLI components developed in pure Java.

## **Overview**

The system comprises multiple components working together to ensure efficient ticket management. The backend runs on localhost:8080, and the frontend runs on localhost:5173. Users can configure the system through the CLI and GUI, start and stop the ticketing process, and monitor real-time ticket availability via the frontend.

# Main Classes

## Configuration Class

The Configuration class manages system settings, including total tickets, ticket release rate, customer retrieval rate, max ticket capacity, total vendors, and total customers. It provides methods for setting and getting these values and saving the configuration to a JSON file.

### Detailed Explanation and Code:

#### Fields:

- **totalTickets:** The total number of tickets available.
- **ticketReleaseRate:** The rate at which tickets are released into the pool by vendors.
- **customerRetrievalRate:** The rate at which customers retrieve tickets from the pool.
- **maxTicketCapacity:** The maximum capacity of tickets that the pool can hold at any given time.
- **totalVendors:** The total number of vendors that will add tickets.
- **totalCustomers:** The total number of customers that will retrieve tickets.
- **input:** A transient Scanner object for CLI inputs.

#### Methods:

- **getTotalTickets(), getTicketReleaseRate(), getCustomerRetrievalRate(), getMaxTicketCapacity(), getTotalVendors(), getTotalCustomers():** Getter methods for each field.
- **setTotalTickets(int totalTickets), setTicketReleaseRate(int ticketReleaseRate), setCustomerRetrievalRate(int customerRetrievalRate), setMaxTicketCapacity(int maxTicketCapacity), setTotalVendors(int totalVendors), setTotalCustomers(int totalCustomers):** Setter methods for each field.

- **Tot\_ticket\_inputs(), Tot\_vendor\_inputs(), Tot\_customer\_inputs(), CustomerRetrievalRate(), TicketReleaseRate(), MaxTicketCapacity():** Methods to prompt the user for inputs via CLI.
- **saveToJson(String filepath):** Saves the configuration to a JSON file.

```
package com.spring.cw.oopcw_spring.configuration;
```

```
import com.google.gson.Gson;
```

```
import com.google.gson.GsonBuilder;
```

```
import java.io.FileWriter;
```

```
import java.io.IOException;
```

```
import java.util.Scanner;
```

```
public class Configuration {
```

```
    private int totalTickets;
```

```
    private int ticketReleaseRate;
```

```
    private int customerRetrievalRate;
```

```
    private int maxTicketCapacity;
```

```
    private int totalVendors;
```

```
    private int totalCustomers;
```

```
    private transient Scanner input = new Scanner(System.in);
```

```
    // Getters and setters for all fields
```

```
    public void Tot_ticket_inputs() {
```

```
        while (true) {
```

```
            System.out.print("Please enter the number of total Tickets: ");
```

```
            try {
```

```
                int tot_tickets = input.nextInt();
```

```
                if (tot_tickets >= 0) {
```

```
                    setTotalTickets(tot_tickets);
```

```
                    break;
```

```
                } else {
```

```

        System.out.println("Please enter a valid number");
    }
} catch (Exception e) {
    System.out.println(e + "." + "\n Please enter a valid number");
    input.nextLine(); }}}

// Similar methods for Tot_vendor_inputs, Tot_customer_inputs, CustomerRetrievalRate,
TicketReleaseRate, MaxTicketCapacity

public void saveToJson(String filepath) {
    Gson gson = new GsonBuilder().setPrettyPrinting().create();
    try (FileWriter writer = new FileWriter(filepath)) {
        gson.toJson(this, writer);
        System.out.println("Configuration saved successfully to " + filepath);
    } catch (IOException e) {
        System.out.println("Failed to save configuration. Please check the file path.");
        e.printStackTrace(); }}}

```

## TicketPool Class

The TicketPool class manages the pool of tickets, handling additions by vendors and removals by customers. It maintains the total number of tickets added and purchased and uses a configuration object for settings.

### Detailed Explanation and Code:

#### Fields:

- **ticketsAdded:** The total number of tickets added to the pool.
- **ticketsPurchased:** The total number of tickets purchased by customers.
- **configuration:** Configuration settings loaded from a JSON file.
- **tickets:** A list of tickets currently in the pool.
- **log:** An object of the Log class for logging events and errors.

#### Methods:

- **TicketPool():** Constructor that initializes the configuration by loading it from a JSON file.
- **synchronized Boolean Add\_Ticket(int vendorID):** Adds tickets to the pool, ensuring thread safety.
- **synchronized Boolean Remove\_Ticket(int customerNO):** Removes tickets from the pool, ensuring thread safety.
- **Configuration loadFromJason(String filepath):** Loads the configuration from a JSON file.
- **void setConfiguration(Configuration configuration):** Sets a new configuration for the TicketPool.
- **int getTicketsSize():** Returns the current size of the ticket pool.

```
package com.spring.cw.oopcw_spring.ticketpool;

import com.google.gson.Gson;

import com.spring.cw.oopcw_spring.Logging.Log;

import com.spring.cw.oopcw_spring.configuration.Configuration;

import java.io.FileReader;

import java.io.IOException;

import java.util.LinkedList;

import java.util.List;
```

```
public class TicketPool {

    private int ticketsAdded = 0;

    private int ticketsPurchased = 0;

    Configuration configuration;

    List<String> tickets = new LinkedList<>();

    Log log = new Log();

    public TicketPool() {

        this.configuration = loadFromJason("D:\\sem 1\\Object Oriented
Programming\\cw\\oopcw_cli\\src\\config.json");

    }

}
```

```

public synchronized Boolean Add_Ticket(int vendorID) {
    if (ticketsAdded >= configuration.getTotalTickets()) {
        return false;
    }

    for (int i = 1; i <= configuration.getTicketReleaseRate(); i++) {
        if (ticketsAdded < configuration.getTotalTickets() && tickets.size() <
configuration.getMaxTicketCapacity()) {
            tickets.add("T");
            ticketsAdded++;

            System.out.println("Vendor no " + vendorID + " add a ticket\n  Current Ticket Pool : " +
tickets.size() + "\n  Total added tickets: " + ticketsAdded + "\n");

            log.Save_message("Vendor no " + vendorID + " add a ticket.\n  Current Ticket Pool : " +
tickets.size() + "\n  Total added tickets: " + ticketsAdded);

            try {
                Thread.sleep(1500);

            } catch (InterruptedException e) {
                System.out.println(e.getMessage());
                log.Save_error("Current Ticket Pool : " + tickets.size());
            }
        } else {
            System.out.println("Vendor number " + vendorID + " is trying.\nTicketpool is full....Wait a
bit\n");
            log.Save_message("Vendor number " + vendorID + " is trying.\n  Ticketpool is
full....Wait a bit\n");
            break;
        }
    }

    return ticketsAdded < configuration.getTotalTickets();
}

public synchronized Boolean Remove_Ticket(int customerNO) {
    if (ticketsPurchased >= configuration.getTotalTickets()) {
        return false;
    }
}

```



```

    }

    for (int i = 1; i <= configuration.getCustomerRetrievalRate(); i++) {
        if (!tickets.isEmpty()) {
            tickets.remove(0);
            ticketsPurchased++;

            System.out.println("Customer no " + customerNO + " purchased a ticket\n  Current
Ticket Pool : " + tickets.size() + "\n  Total tickets purchased: " + ticketsPurchased + "\n");

            log.Save_message("Customer no " + customerNO + " purchased a ticket\n  Current
Ticket Pool : " + tickets.size() + "\n  Total tickets purchased: " + ticketsPurchased);

            try {
                Thread.sleep(1500);
            } catch (InterruptedException e) {
                System.out.println(e.getMessage());
                log.Save_error("Current Ticket Pool : " + tickets.size());
            }
        } else {
            System.out.println("Customer number " + customerNO + " is trying.\nTicketpool is
empty.\n");

            log.Save_message("Customer number " + customerNO + " is trying.\n  Ticketpool is
empty\n");

            break; } }

    return ticketsPurchased < configuration.getTotalTickets(); }

```

## Vendor Class

The Vendor class represents a vendor in the ticketing system who is responsible for adding tickets to the TicketPool. Each vendor runs on a separate thread, which allows multiple vendors to operate concurrently, adding tickets to the pool in real-time.

### Attributes:

- ticketPool: A reference to the TicketPool instance that this vendor interacts with.
- vendorID: A unique identifier for the vendor.
- running: A flag to indicate if the vendor's thread is running.

- cont: A flag to control the execution of the ticket adding loop.

### Methods:

- startVendor(): Starts the vendor's thread and sets the running flag to true.
- stopVendor(): Stops the vendor's thread by setting the running flag to false.
- run(): The method executed when the thread is started. It attempts to add tickets to the TicketPool until no more tickets can be added or the vendor is stopped. The method introduces a small delay to simulate real-world behaviour and yields the processor to allow other threads to execute.

```
package com.spring.cw.oopcw_spring.model;

import com.spring.cw.oopcw_spring.ticketpool.TicketPool;

public class Vendor implements Runnable {

    private final TicketPool ticketPool; // Reference to the TicketPool instance
    private final int vendorID; // Unique identifier for the vendor
    private boolean running = false; // Flag to indicate if the vendor is running
    private boolean cont = true; // Flag to control the loop execution

    public Vendor(TicketPool ticketPool, int vendorID) {
        this.ticketPool = ticketPool;
        this.vendorID = vendorID;
    }

    public void startVendor() {
        this.running = true;
        new Thread(this).start();
    }

    public void stopVendor() {
        this.running = false;
    }

    @Override
    public void run() {
        while (cont && running) {
            cont = ticketPool.Add_Ticket(vendorID); // Add tickets to the pool
            try {
                Thread.sleep(500); // Introduce a small delay to simulate real-world behavior
            } catch (InterruptedException e) {
                // Handle exception
            }
        }
    }
}
```

```

    } catch (InterruptedException e) {

        System.out.println("Thread interrupted: " + e.getMessage());

    }

    Thread.yield(); // Yield the processor to allow other threads to execute}}}

```

## Customer Class

The Customer class represents a customer in the ticketing system who is responsible for removing tickets from the TicketPool. Each customer runs on a separate thread, allowing multiple customers to operate concurrently, retrieving tickets from the pool in real-time.

- **Attributes:**

- ticketPool: A reference to the TicketPool instance that this customer interacts with.
- customerNO: A unique identifier for the customer.
- running: A flag to indicate if the customer's thread is running.
- cont: A flag to control the execution of the ticket removing loop.

- **Methods:**

- startCustomer(): Starts the customer's thread and sets the running flag to true.
- stopCustomer(): Stops the customer's thread by setting the running flag to false.
- run(): The method executed when the thread is started. It attempts to remove tickets from the TicketPool until no more tickets can be purchased or the customer is stopped. The method introduces a small delay to simulate real-world behavior and yields the processor to allow other threads to execute.

The Vendor and Customer classes work together to simulate the real-time addition and retrieval of tickets in the TicketPool. Vendors continuously add tickets, while customers continuously retrieve them, both operating concurrently in separate threads.

```

package com.spring.cw.oopcw_spring.model;

import com.spring.cw.oopcw_spring.ticketpool.TicketPool;

public class Customer implements Runnable {

```

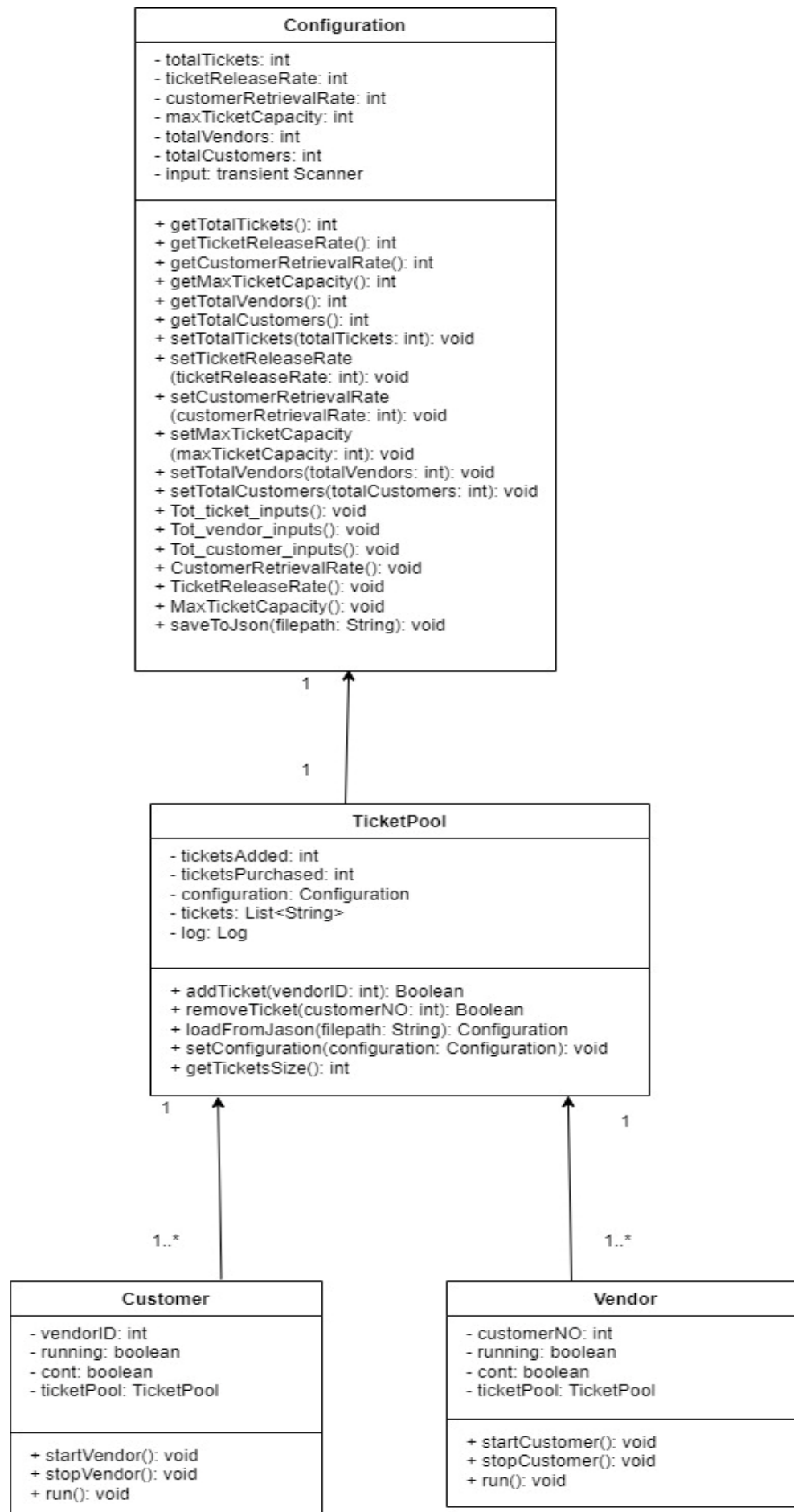
```

private final TicketPool ticketPool; // Reference to the TicketPool instance
private final int customerNO; // Unique identifier for the customer
private boolean running = false; // Flag to indicate if the customer is running
private boolean cont = true; // Flag to control the loop execution
public Customer(TicketPool ticketPool, int customerNO) {
    this.ticketPool = ticketPool;
    this.customerNO = customerNO;
public void startCustomer(){
    running = true;
    new Thread(this).start(); }
public void stopCustomer(){
    this.running = false;
}
@Override
public void run() {
    while (cont && running) {
        cont = ticketPool.Remove_Ticket(customerNO); // Remove tickets from the pool
        try {
            Thread.sleep(500); // Introduce a small delay to simulate real-world behavior
        } catch (InterruptedException e) {
            System.out.println("Thread interrupted: " + e.getMessage());
        }
        Thread.yield(); // Yield the processor to allow other threads to execute }}}

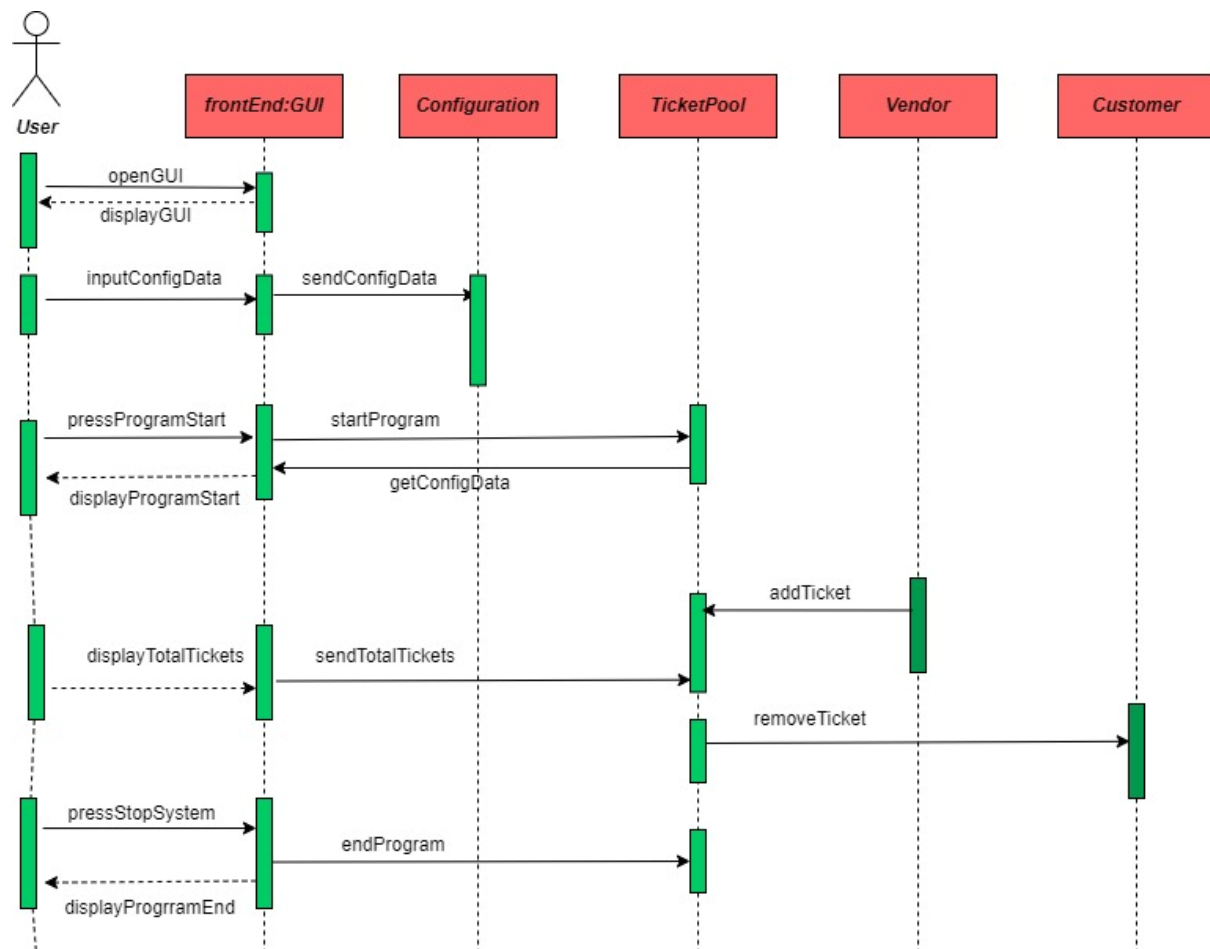
```

## **Class Diagram**

The class diagram provides an overview of the main classes and their relationships in the Real-Time Ticketing Event system.



# Sequence Diagram



## Steps Explained:

### 1. User opens the GUI:

- The user opens the frontend GUI.
- The GUI displays the interface.

### 2. User inputs configuration data:

- The user inputs configuration data into the GUI (e.g., total tickets, ticket release rate, customer retrieval rate, max ticket capacity, total vendors, total customers).
- The GUI sends this configuration data to the Configuration class.
- The Configuration class processes and stores the configuration data.

### 3. User starts the program:

- The user presses the "Start" button on the GUI to start the program.
- The GUI sends a request to start the program to the Configuration class.
- The Configuration class starts the program and updates the GUI with the program start status.

#### **4. Ticket operations:**

- The user can view the total number of tickets on the GUI.
- The GUI sends a request to get the total tickets to the Configuration class.
- The Configuration class interacts with the TicketPool to add and remove tickets.
- Vendors add tickets to the TicketPool.
- Customers remove tickets from the TicketPool.
- The TicketPool updates the ticket count and interacts with the Configuration class accordingly.

#### **5. User stops the program:**

- The user presses the "Stop" button on the GUI to stop the program.
- The GUI sends a request to stop the program to the Configuration class.
- The Configuration class stops the program and updates the GUI with the program end status.

## Test Cases

Scenario	Inputs	Expected Output	Actual Output	Pass/Fail
Multiple Vendors Adding Tickets	totalTickets: 50, ticketReleaseRate: 0, customerRetrievalRate: 5, maxTicketCapacity: 20, totalVendors: 0, totalCustomers: 10	Multiple customers purchase tickets successfully without errors or data inconsistencies.	Multiple customers purchase tickets successfully without errors or data inconsistencies.	Pass
Ticket Pool Reaching Maximum Capacity	totalTickets: 30, ticketReleaseRate: 10, customerRetrievalRate: 0, maxTicketCapacity: 10, totalVendors: 3, totalCustomers: 0	Vendors add tickets until the pool reaches maximum capacity and are paused until space is available.	Vendors added tickets until the pool reached maximum capacity and were paused until space was available.	Pass
Rapid Ticket Addition and Removal	totalTickets: 100, ticketReleaseRate: 20, customerRetrievalRate: 15, maxTicketCapacity: 50, totalVendors: 5, totalCustomers: 10	System handles rapid ticket addition and removal without crashing or performance degradation.	System handled rapid ticket addition and removal without crashing or performance degradation.	Pass
System Configuration	totalTickets: 60, ticketReleaseRate: 5, customerRetrievalRate: 3, maxTicketCapacity: 25, totalVendors: 4, totalCustomers: 5	System saves and loads configurations correctly, reflecting changes accurately in the ticketing process.	System saved and loaded configurations correctly, reflecting changes accurately in the ticketing process.	Pass
Simultaneous Start/Stop Commands (via GUI)	totalTickets: 40, ticketReleaseRate: 5, customerRetrievalRate: 5, maxTicketCapacity: 20, totalVendors: 2, totalCustomers: 3	System starts and stops successfully with no errors, and handles concurrent commands correctly.	System started and stopped successfully with no errors, and handled concurrent commands correctly.	Pass



## Test Case Explanations

### 1. Multiple Customers Purchasing Tickets:

- **Inputs:** Configure the system with 50 total tickets, 0 ticket release rate, 5 customer retrieval rate, 20 max ticket capacity, 0 vendors, and 10 customers.
- **Expected Output:** Multiple customers purchase tickets successfully without errors or data inconsistencies.
- **Actual Output:** Multiple customers purchased tickets successfully without errors or data inconsistencies.
- **Pass/Fail:** Pass.

### 2. Ticket Pool Reaching Maximum Capacity:

- **Inputs:** Configure the system with 30 total tickets, 10 ticket release rate, 0 customer retrieval rate, 10 max ticket capacity, 3 vendors, and 0 customers.
- **Expected Output:** Vendors add tickets until the pool reaches maximum capacity and are paused until space is available.
- **Actual Output:** Vendors added tickets until the pool reached maximum capacity and were paused until space was available.
- **Pass/Fail:** Pass.

### 3. Rapid Ticket Addition and Removal:

- **Inputs:** Configure the system with 100 total tickets, 20 ticket release rate, 15 customer retrieval rate, 50 max ticket capacity, 5 vendors, and 10 customers.
- **Expected Output:** System handles rapid ticket addition and removal without crashing or performance degradation.
- **Actual Output:** System handled rapid ticket addition and removal without crashing or performance degradation.
- **Pass/Fail:** Pass.

### 4. System Configuration:

- **Inputs:** Configure the system with 60 total tickets, 5 ticket release rate, 3 customer retrieval rate, 25 max ticket capacity, 4 vendors, and 5 customers.

- **Expected Output:** System saves and loads configurations correctly, reflecting changes accurately in the ticketing process.
- **Actual Output:** System saved and loaded configurations correctly, reflecting changes accurately in the ticketing process.
- **Pass/Fail:** Pass.

#### 5. Simultaneous Start/Stop Commands (via GUI):

- **Inputs:** Configure the system with 40 total tickets, 5 ticket release rate, 5 customer retrieval rate, 20 max ticket capacity, 2 vendors, and 3 customers.
- **Expected Output:** System starts and stops successfully with no errors, and handles concurrent commands correctly.
- **Actual Output:** System started and stopped successfully with no errors, and handled concurrent commands correctly.
- **Pass/Fail:** Pass.

## Conclusion

The Real-Time Ticketing Event System is a comprehensive solution designed to manage ticket distribution in a real-time environment. The system is implemented using Spring Boot for the backend and React for the frontend, with an additional CLI component built using pure Java. The backend runs on localhost:8080, and the frontend runs on localhost:5173.