NUR ALIA SYAFIQAH BINTI ABDUL AZIZ (PWD: Cerebral Palsy)

Rawang, Selangor | +6018-9555758 | aliasyafiqah133@gmail.com
Portfolio: https://neul000.github.io/digital-portfolio/
LinkedIn: https://www.linkedin.com/in/alia-syafiqah-abdul-aziz-7aaa2b21b

SUMMARY

Information Science Graduate | Aspiring Frontend Developer | Tech-focused graduate with a solid foundation in HTML, CSS, and JavaScript, and experience building projects with Supabase. Currently an intern at Roche in I2P System Support, where I focus on maintaining data accuracy between SAP and MyBuy. I enjoy problem-solving in fast-paced environments, whether it's troubleshooting system sync issues to meet SLA deadlines or translating technical details for users to ensure smooth operations.

EXPERIENCE

I2P System Support Intern .... Sep 2025 – Mar 2026
Roche Services & Solutions (APAC) 												Subang Jaya
Situation: Managed global user queries within the Invoice to Pay (I2P) ecosystem.
Task: Ensured data sync between SAP and MyBuy while meeting strict SLA standards.
Action: Investigated invoice discrepancies and communicated technical issues in **layman's terms** to users and cross-functional teams to resolve blockers.
Result: Successfully maintained a clear ticket queue and prevented payment delays by resolving system sync issues as fast as possible.

EDUCATION

Bachelor of Information Science (Honours) Information Content Management... 2023 – 2026
Universiti Teknologi MARA (CGPA: 3.64) 											Puncak Perdana, Selangor
Core Focus: Specialized in the digital data lifecycle, including Information Architecture (IA), User Experience (UX), and Database Management (SQL).
Technical Coursework: Web Development, Systems Analysis & Design, Digital Content Management, and Web Content Strategy.
Key Achievement: Applied User-Centered Design (UCD) to structure complex datasets, ensuring digital content is accessible and easy for users to navigate.

Diploma in International Business..2020 – 2022
Kolej Profesional MARA (CGPA: 3.53) 											Seri Iskandar, Perak
Core Focus: Studied market research, consumer behavior, and strategic management.
Key Achievement: Developed a deep understanding of Marketing and Logistics, enabling a business-centric approach to solving user pain points in technical systems.
Relevance: Provides a business-centric perspective to technical problem-solving, ensuring digital solutions align with user needs and organizational goals.

CERTIFICATION & SKILLS

Certification: Anugerah Pelajar Kepimpinan Terbaik Keusahawanan, Fakulti Sains Maklumat
Technical: Microsoft Office (Word, Excel, Powerpoint), Canva, HTML & CSS, Tableau, JavaScript, Supabase
Soft Skills: Team Leadership, Communication, Time Management, Problem Solving, Event Coordination, Adaptability
Languages: English – Fluent (MUET: Band 4), Malay – Native

REFERENCES

References 1
Name: Madam Norsaniah Md Noh
Position: Senior Lecturer
Email: norsa694@uitm.edu.my
Phone: +603 – 79622119

Reference 2
Name: Ts Dr Nora'ayu Ahmad Uzir
Position: Senior Lecturer
Email: n.uzir@uitm.edu.my
Phone: +60126777653