NodeSource Quote for Service/Support

Pricing Valid Through July 31st, 2018

Products and Services

Requested

Architecture Evaluation
One-time review and customized recommendations

Standard Support Tier 1
Node.js support 24x5, 2 contacts

Description of Services

Architecture Evaluation

From our discussions, we feel that based off of Agnes.io needs, Agnes.io would benefit greatly from a Architecture Evaluation.

The Architecture Evaluation provides opportunity to mitigate go-live risks in:

- ○ Architecture
- ○ Performance
- ○ Security

As part of the Architecture Evaluation, we will identify risks associated with architecture and help Agnes.io optimize testing, monitoring, and debugging.

Our experts will evaluate Agnes.io Node.js readiness across people, process, and technology, and provide customized recommendations.

Engagement Details:
- ● 3 days onsite, 2 days offsite
- ● 2 Solution Architects
- ● 5 Day Engagement
- ● Detailed Report

Standard Support - Tier I

With varying levels of engagement available, the NodeSource Support staff will augment Agnes.io's development and operation teams—keeping Agnes.io's projects on track when it matters most. With our support services, Agnes.io will receive assistance with:

- ● **Getting Started -** NodeSource will be a valued partner in helping Agnes.io's Node projects and processes get off the ground.
- ● **Building for Growth -** Agnes.io is looking to increase their Node growth and organizational goals, NodeSource facilitates moving critical Node.js applications into production.
- ● **Operating at Scale -** Agnes.io needs to develop and scale their own Node.js capability, NodeSource provides the foundation for enterprise-grade Node operations and runtime.

Support Offering:
- ● Knowledge Base & Tutorials
- ● Installation & Configuration
- ● Diagnosis & Troubleshooting
- ● 2 Designated Support Contacts
- ● 24x5 Support for 12 Months

Pricing Options

Services	Details	Duration	Cost
Architecture Evaluation	2 Architects	5 Days	$35,000
Standard Support - Tier 1	24x5, 2 contacts	12 months	$25,000
			Total: $60,000

Notes/Comments:
- Services will be delivered onsite
- Pricing above does not include T&E