John Michael Smith

SENIOR IT MANAGER

✉ neuro.pilot.ai@gmail.com 📱 +1 (555) 123-4567 💼 11-15 Years Experience

🏢 Food Services

PROFESSIONAL SUMMARY

Results-driven Senior IT Manager with 11-15 years of progressive experience in Food Services. Proven track record of delivering innovative solutions, leading high-performing teams, and driving organizational growth. Expert in IT Management, Project Management, Digital Transformation with a strong commitment to excellence and continuous improvement. Seeking to leverage extensive expertise and leadership skills to contribute to organizational success in a challenging Senior IT Manager role.

CORE COMPETENCIES

OPERATIONS

IT Management • Project Management • Digital Transformation • Team Leadership

TECHNOLOGY

POS Systems • Inventory Management • Data Analytics

LEADERSHIP

Team Management • Customer Service • Strategic Planning

PROFESSIONAL EXPERIENCE

Senior Operations Manager

Global Food Services Inc.

2020 - Present | New York, NY

▶ Led digital transformation initiatives resulting in 25% operational efficiency improvement

▶ Managed cross-functional teams of 50+ employees across multiple locations

▶ Implemented new inventory management system reducing costs by $500K annually

▶ Developed strategic partnerships with key vendors improving supply chain reliability by 30%

IT Operations Manager

Corporate Dining Solutions

2017 - 2020 | Chicago, IL

▶ Oversaw IT infrastructure for 200+ dining locations nationwide

▶ Led successful migration to cloud-based POS systems

▶ Reduced system downtime by 40% through proactive monitoring

▶ Managed annual IT budget of $2.5M with 15% cost reduction

EDUCATION & CERTIFICATIONS

Master of Business Administration (MBA)

University of Management Excellence

2015 | Graduated Magna Cum Laude

Bachelor of Science in Business Administration

State University

2013 | GPA: 3.7/4.0

Professional Certifications

• ServSafe Certified Manager

• Certified Food & Beverage Executive

• Lean Six Sigma Green Belt

• Project Management Professional (PMP)