

Mike Dean

> Junior Programmer.

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OBJECTIVE

To challenge and improve my skills and abilities through employment in the Information Technology Field.

EXPERIENCE

Dates from: July 2008 to August 2012

Tim Horton's – Bible Hill, NS

Supervisor

- > Assisted Customers in an effective and timely manner in a fast-paced environment.
- > Trained new employees on restaurant operation procedures.
- > Delegated staff to fulfill daily duties effectively.

EDUCATION

[Dates from: September 2013 to June 2015]

[NSCC – Annapolis Valley Campus – Middleton, NS]

[Information Technology – Programming Concentration]

SKILLS/QUALIFICATIONS

- > Programming languages (Java, PHP, HTML, SQL)
- > Perform and participate in all aspects of software development (Design, Implementation, Testing and Maintenance)
- > Able to work in teams effectively and contributes to the team goal.
- > Strong analytical and problem solving skills.
- > Able to troubleshoot and aid in the resolution of customer support issues.

REFERENCES

References are available upon request.