

OTOBO Module

Mailaccount-OAuth2

This module enables OAuth2 authentication for POP3 and IMAP.

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2. Preface

This is a short description on how to setup OTOBO to be able to use OAuth2 for authentication at the mail server.

This is done in three steps:

- In the SysConfig, first a provider (e.g. Microsoft Azure) and
- second a profile using this provider have to be configured,
- lastly, in the postmaster email address management in the admin section, IMAPOAuth2 or POP3OAuth2 have to be selected and set up.

3. System requirements

3.1 Framework

This module was programmed for OTOBO 10.0.x.

3.2 Packages

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3.3 Third Party Software

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4. Configuration

4.1 SysConfig

Search for **OAuth2::MailAccount::Providers###** in the SysConfig to configure the providers. Exemplary configurations are provided for Microsoft Azure and Google Workspace.

In **OAuth2::MailAccount::Profiles###**, the information for single profiles are set. Their names are free to choose but must be unique, the provider name has to be set, and a client id and client secret have to be filled in.

In the general settings **OAuth2::Settings** the nonce in the state which is used for the communication with the server can be adjusted. Usually, no action should be required here.

4.2 PostMaster Mail Accounts

Whenever a mail account is added or edited, IMAPOAuth2 or POP3OAuth2 can be selected and the corresponding profile has to be selected.

Note: If the field “profile” doesn’t show up right after installation despite having selected one of the OAuth2 types, clearing the browser cache might be necessary.

5. Contact

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6. Version history

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⇒ Initial Release