Sri Lanka Institute of Information Technology

Assignment 1

MLB_17.01_02

HOTEL RESERVATION SYSTEM FOR SPECIAL EVENTS

Internet and Web Technologies – IT1100

B.Sc. (Hons) in Information Technology

Group Details

Group Number: MLB_17.01_02

Project Title: HOTEL RESERVATION SYSTEM FOR SPECIAL EVENTS

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1 Introduction

Our team has been working hard to build a hotel reservation system that offers our visitors a seamless and convenient experience. Our strategy has been centered on comprehending the needs of our clients, and we have created personas, wireframes, and user journeys to learn more about their preferences and needs.

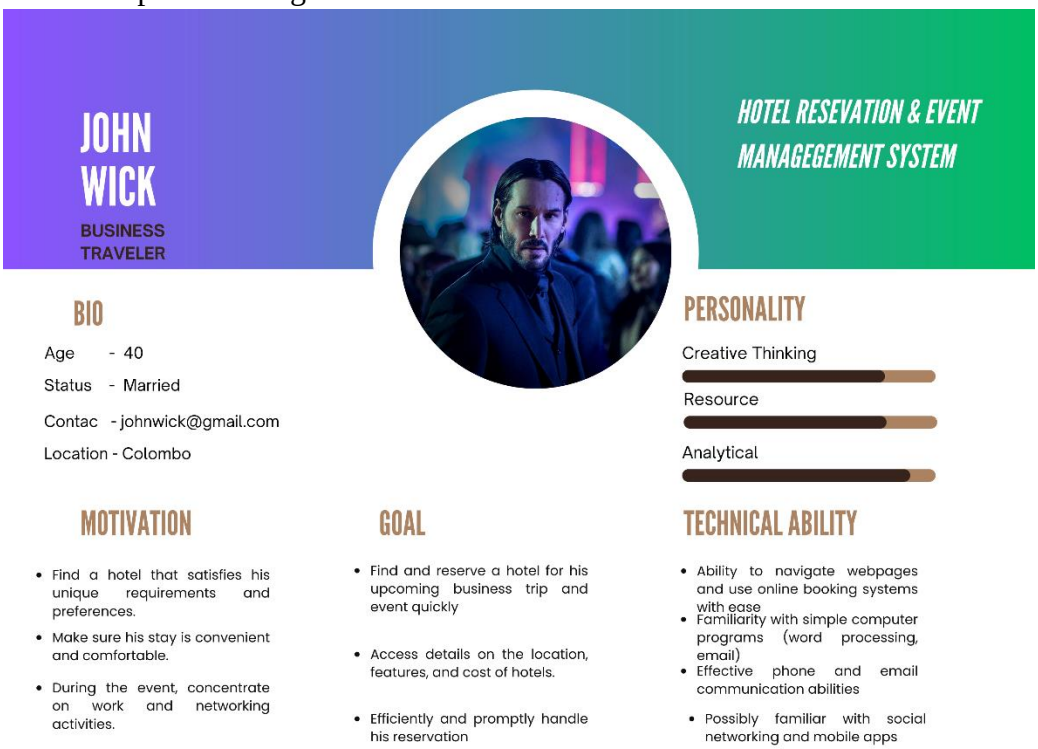
We have been able to pinpoint the motives, objectives, and technical skills of our clients thanks to our personas. This has made it possible for us to customize our system to match their particular requirements and offer a simple and user-friendly interface.

Our wireframes and user journeys offer a visual representation of the look and feel of our webpages as well as the stages that users will follow when engaging with our system. This has made it possible for us to spot potential problems and opportunities for improvement, leading to a user experience that is smoother and more effective.

We are convinced that by adopting a user-centered strategy, our hotel reservation system will give us a competitive edge and increase hotel income. We are still dedicated to fine-tuning and improving our system in response to user feedback and insights, and we anticipate offering our visitors a top-notch experience.

2 Personas

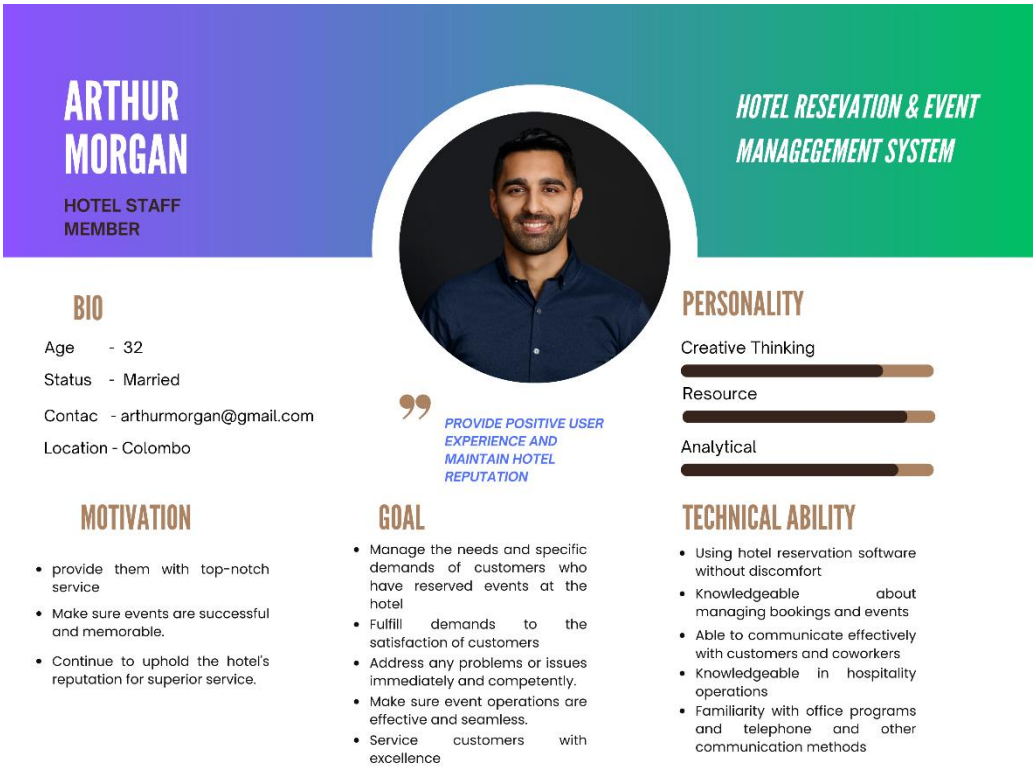
- 1st person – Registered Customer



- 2nd Persona – Event Organizer

- 3rd Persona - Administer

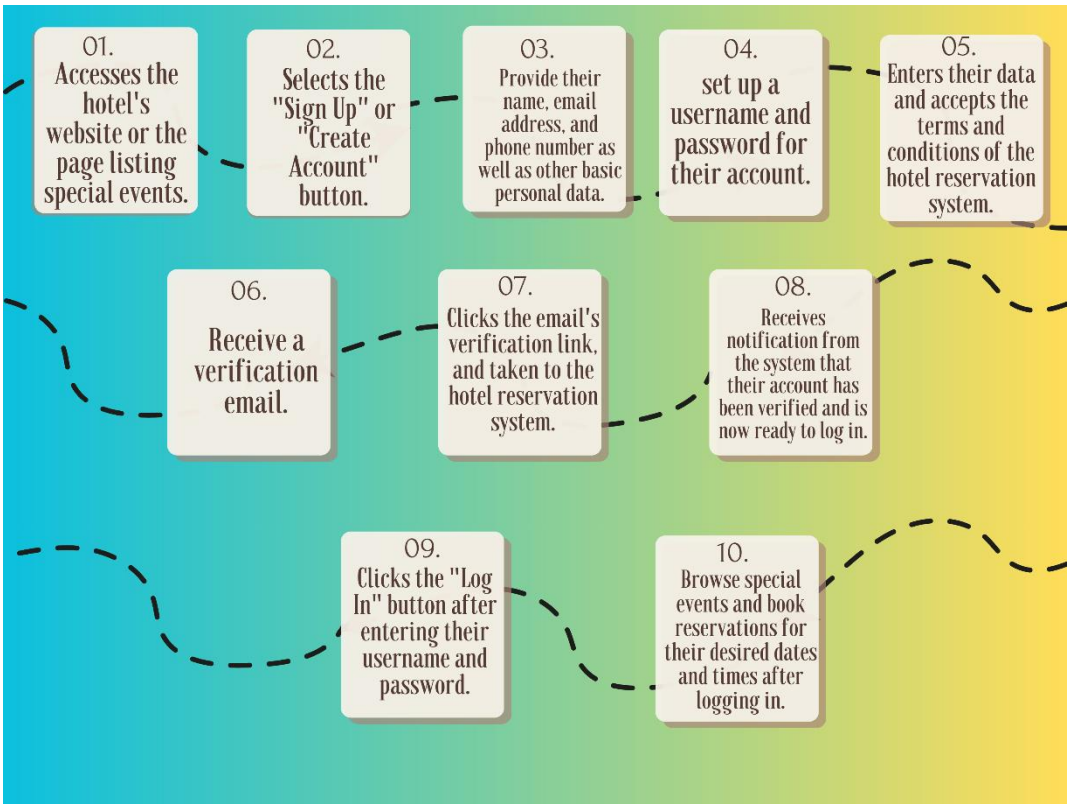
- 4th Persona – Hotel Staff Member



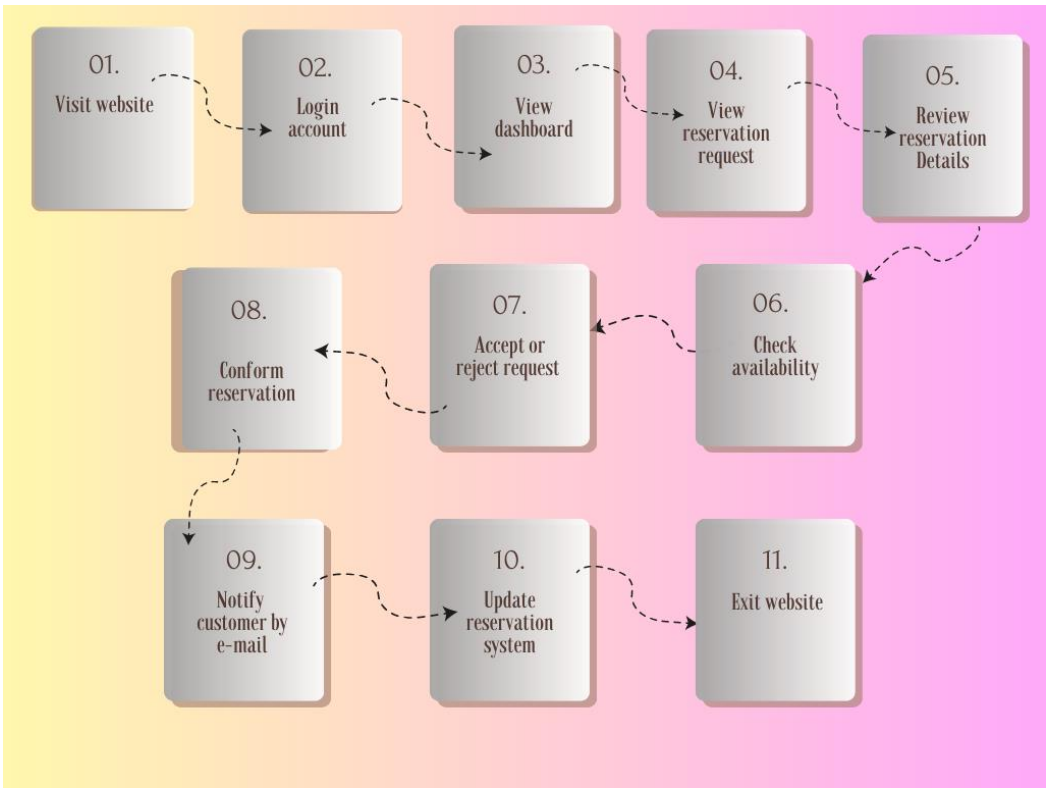
- 5th Persona - Manager

3 User Journeys

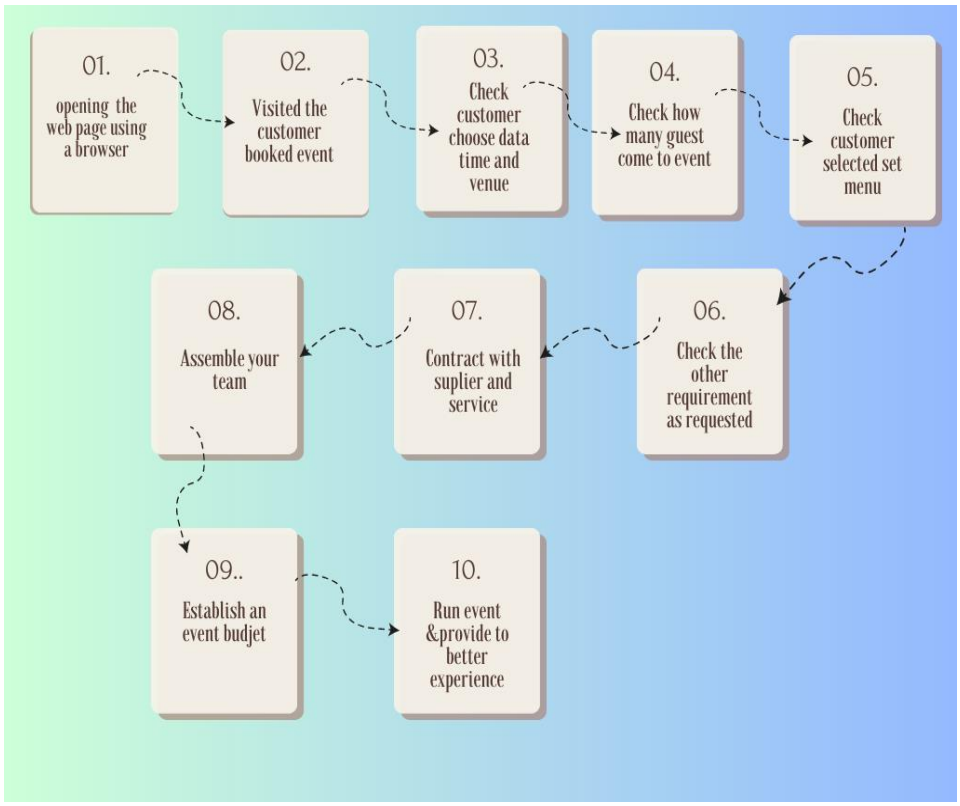
- Persona-Customer User Journey-Creating an account



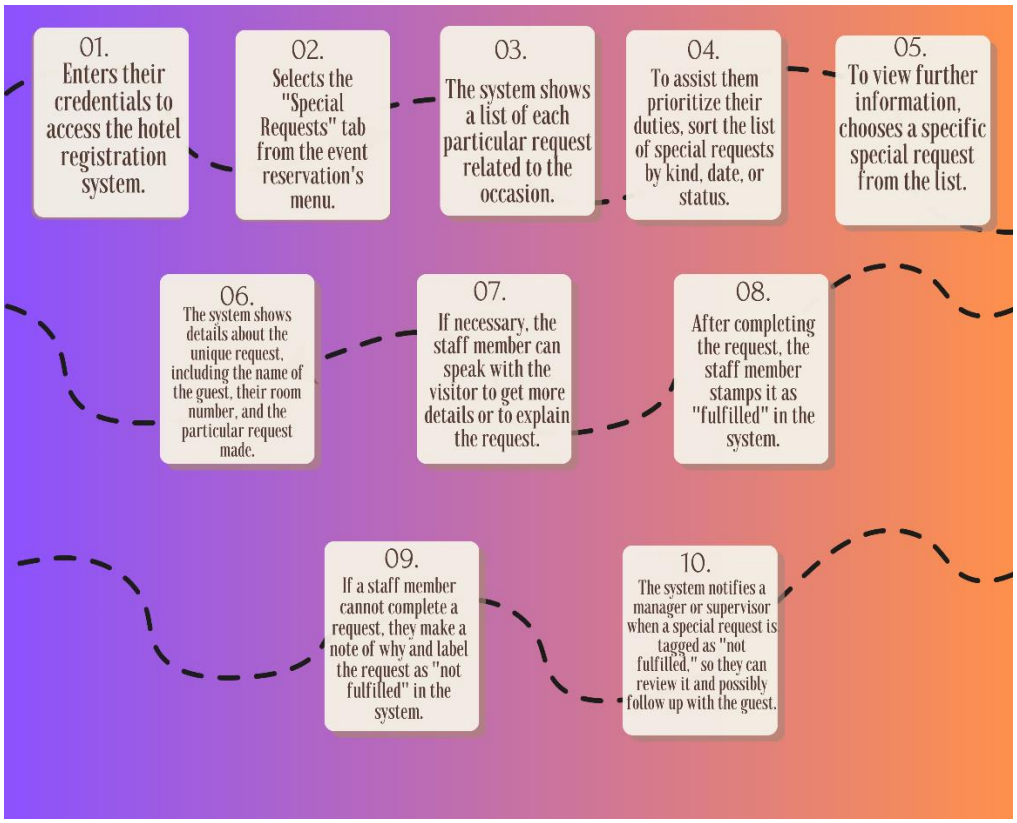
- Persona-Administer User Journey-Approve a reservation



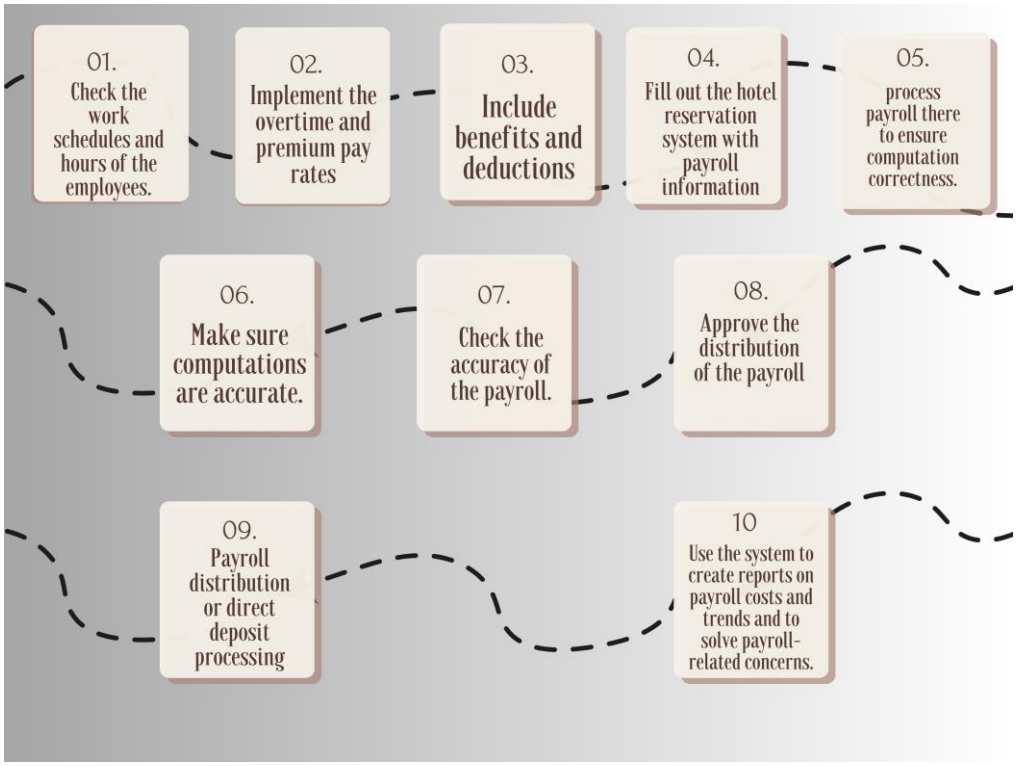
- Persona-Event Organizer User Journey- Manage Events



- Persona- Hotel Staff Member User Journey-Manage special requests

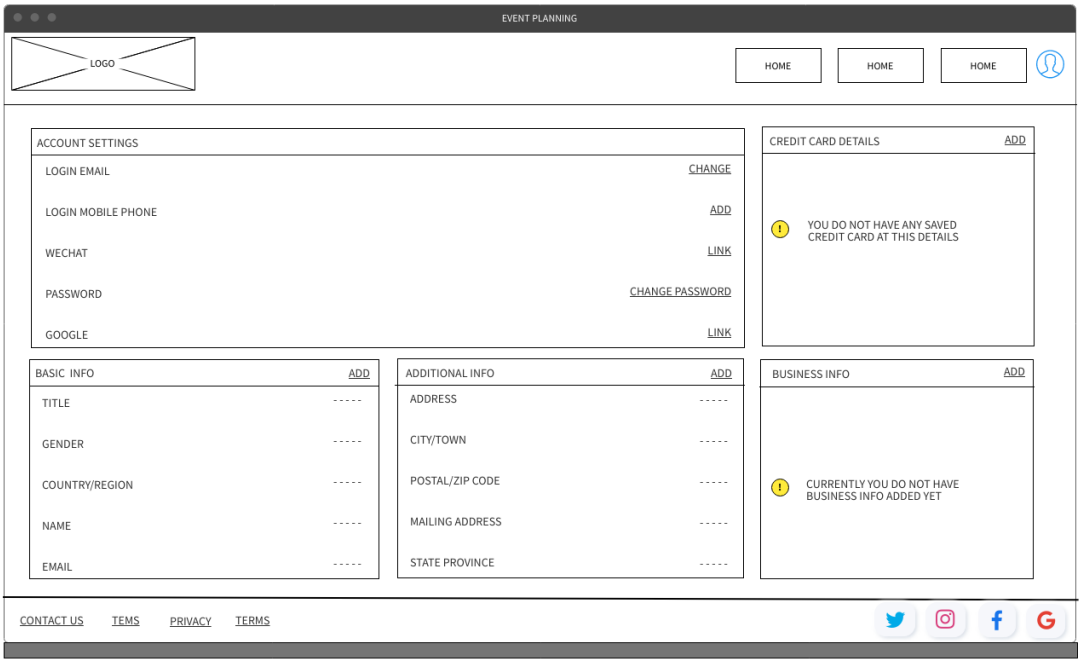


- Persona-Manager User Journey- Manage Salaries

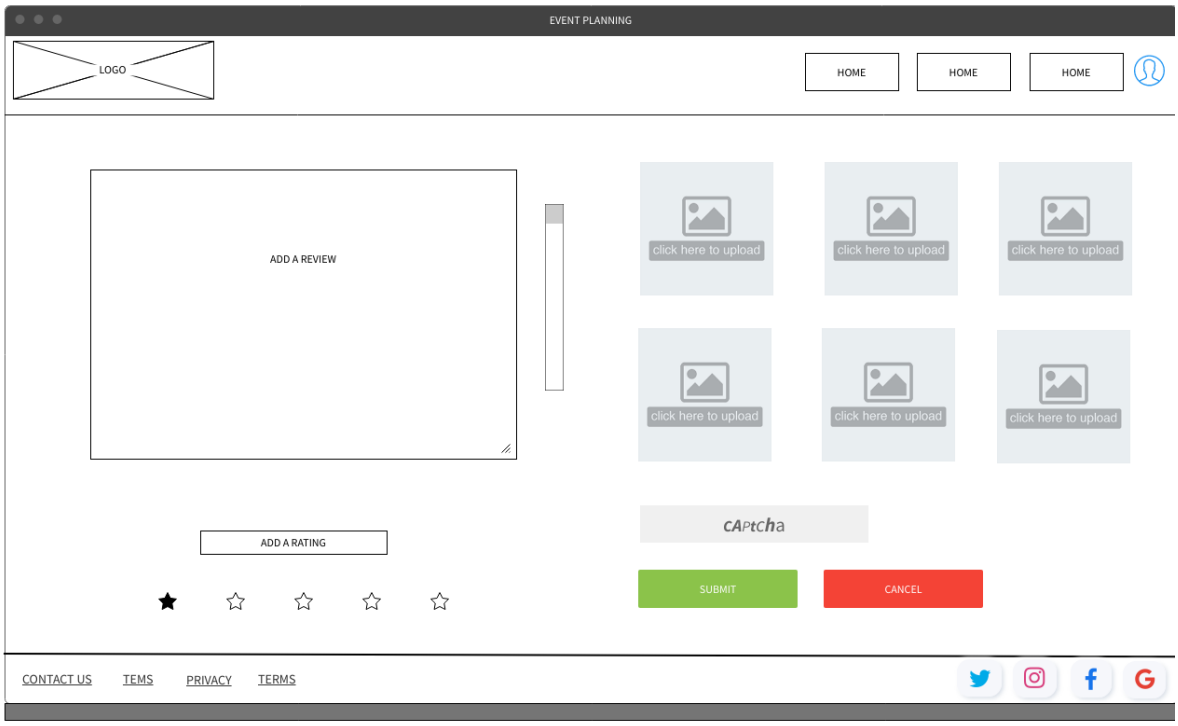


4 Wire Frames

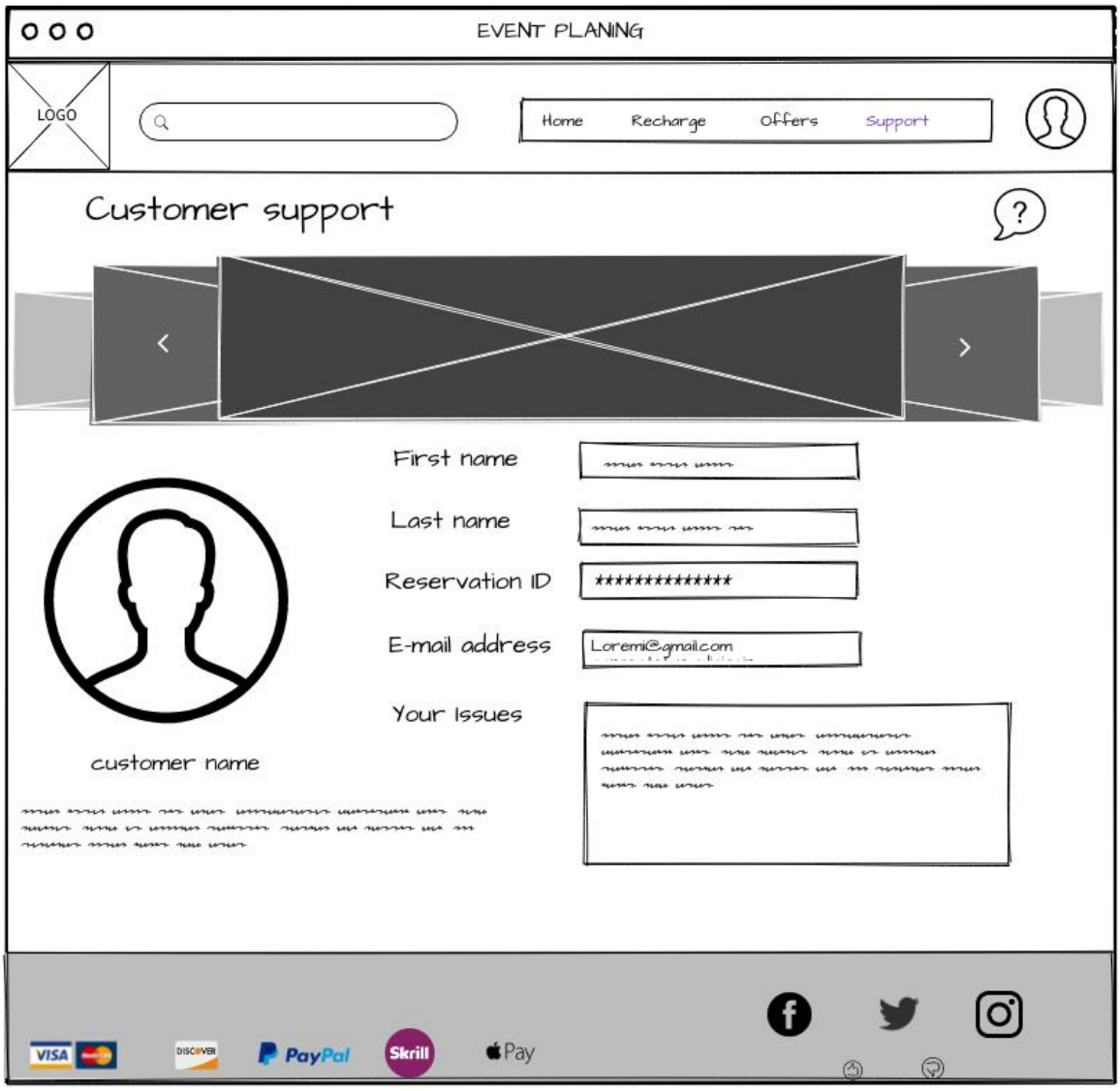
- Account Details



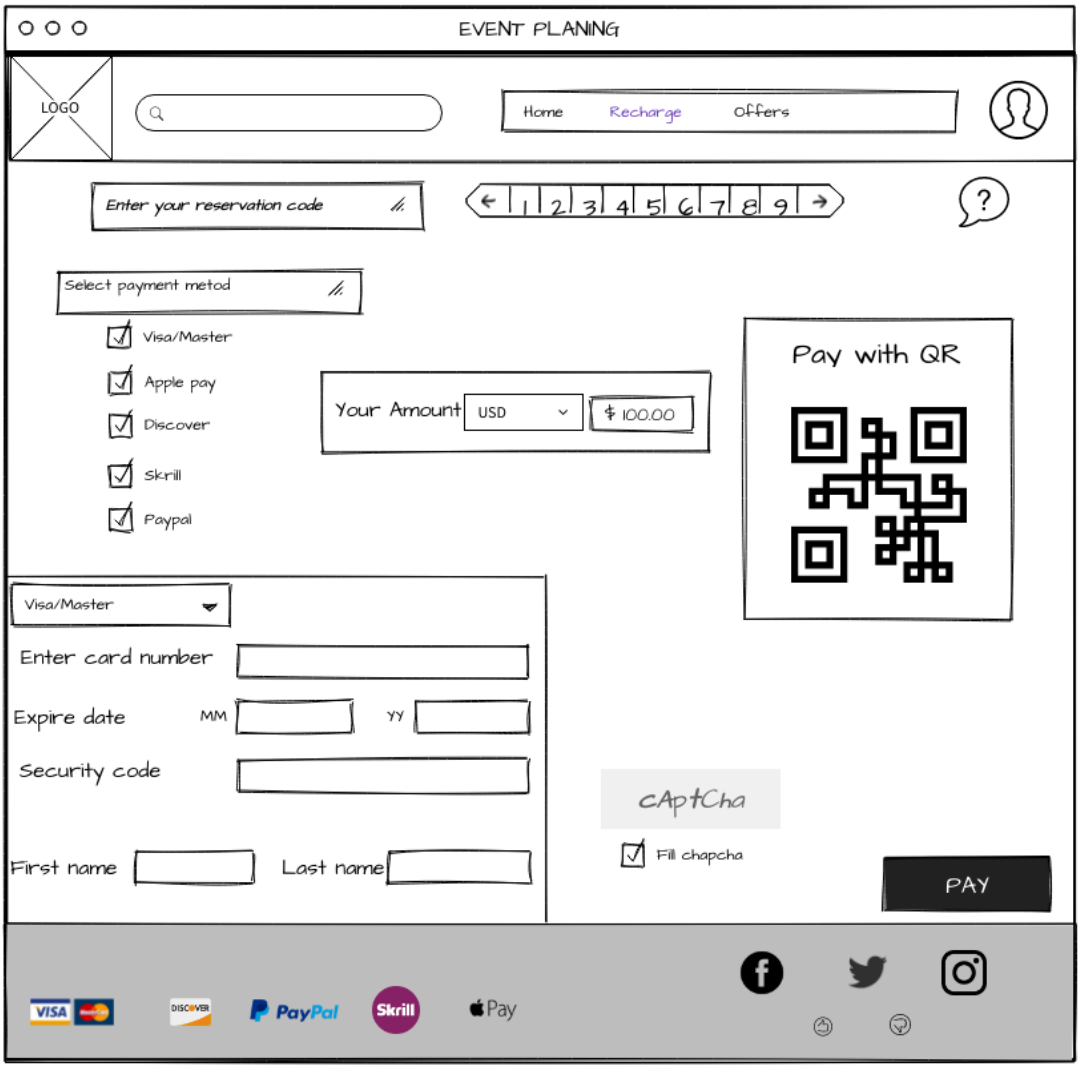
- Give Feedback



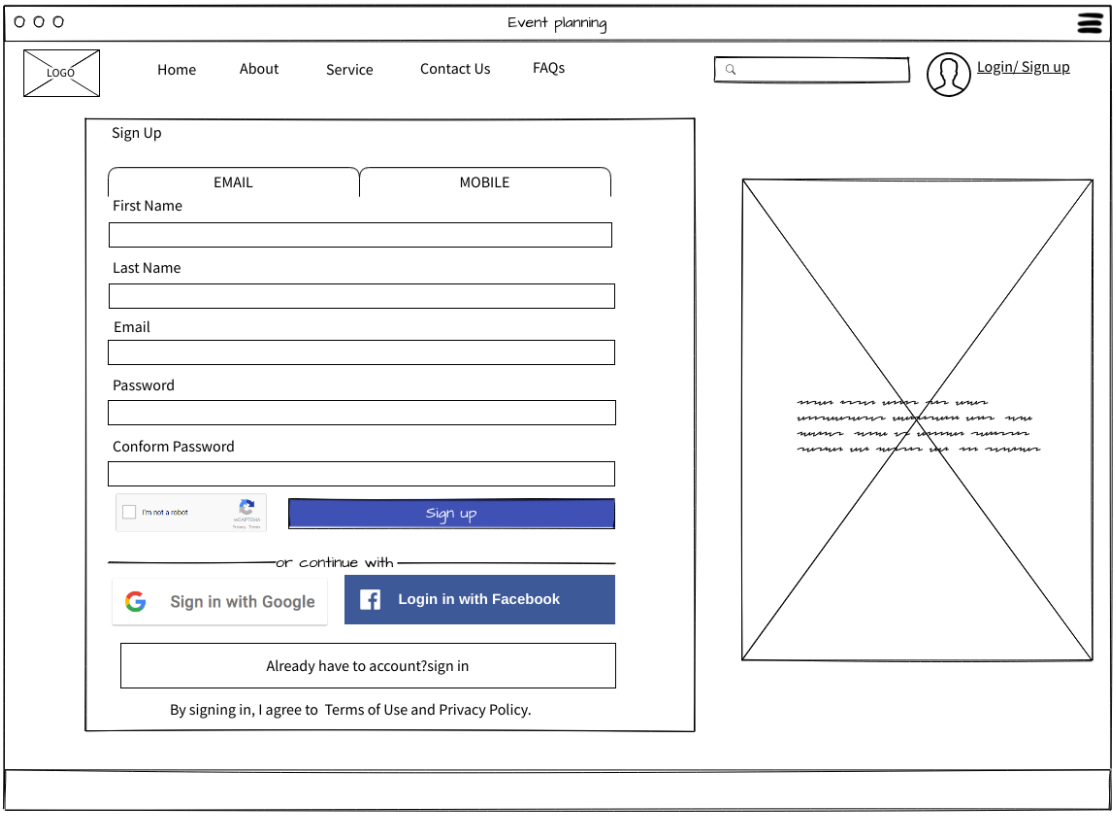
- Customer Support Page



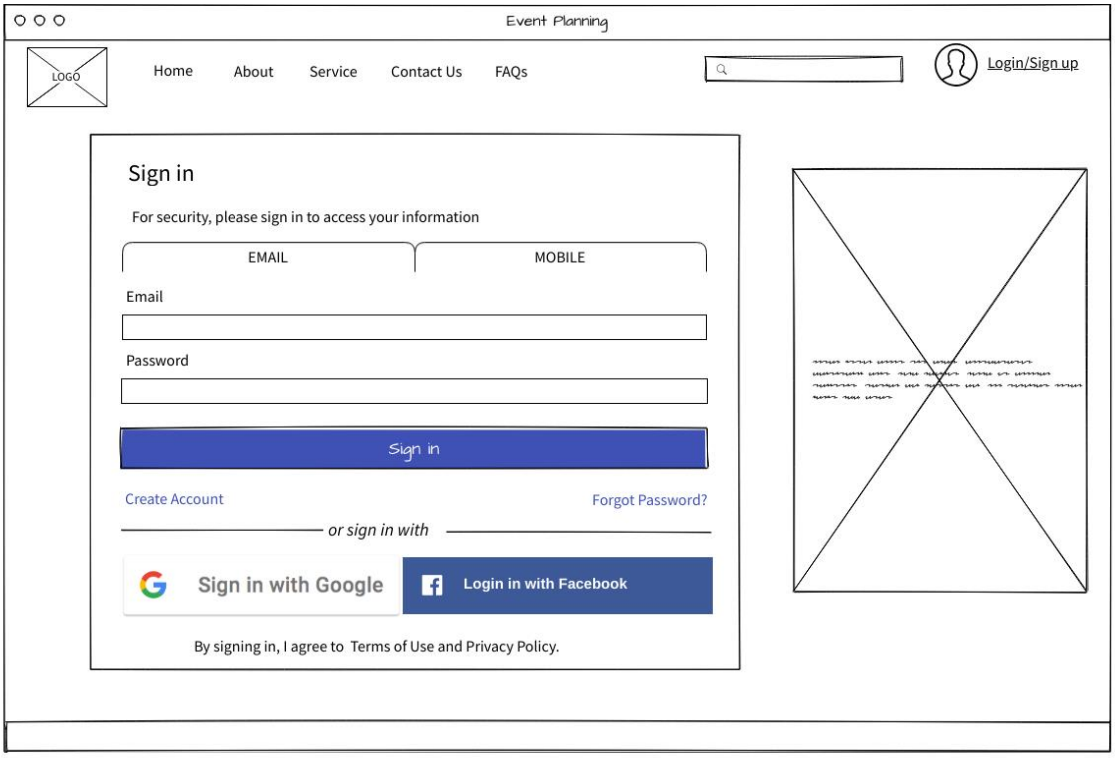
- Recharge Page


EVENT PLANING
LOGO
Home
Recharge
Offers
Enter your reservation code
1 2 3 4 5 6 7 8 9
?
Select payment metod
Visa/Master
Apple pay
Discover
Skrill
Paypal
Your Amount
USD
$ 100.00
Pay with QR
Visa/Master
Enter card number
Expire date
MM
YY
Security code
First name
Last name
cAptCha
Fill chapcha
PAY
PayPal
Skrill
Pay

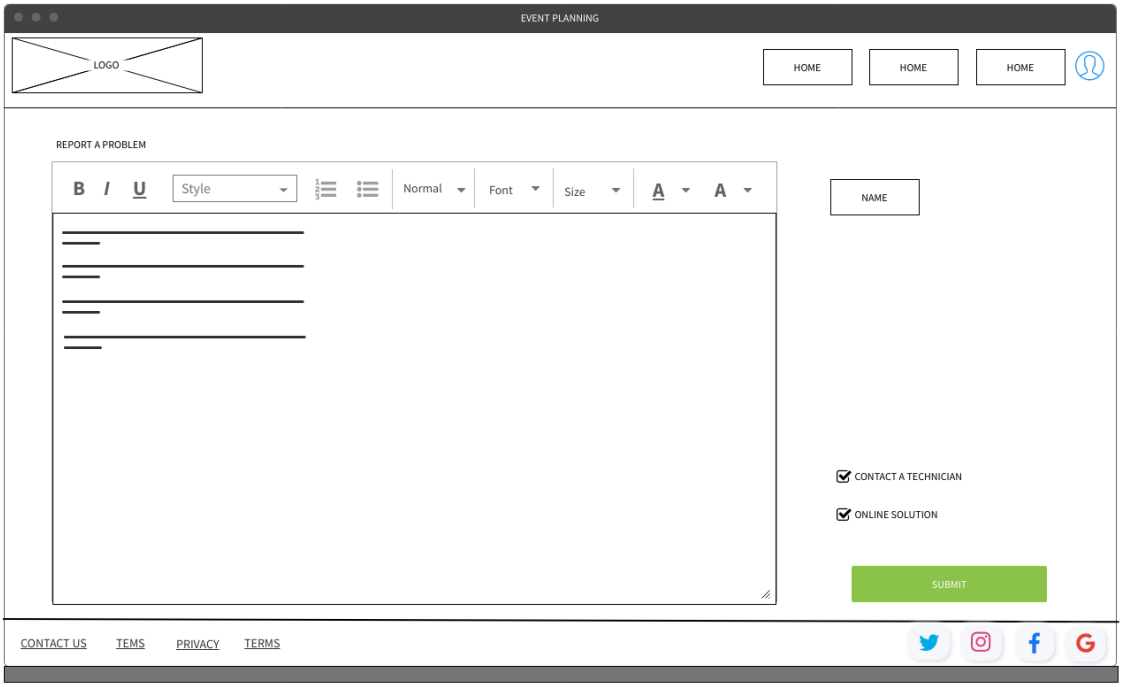
- Sign Up Page


Event planning
LOGO
Home
About
Service
Contact Us
FAQs
Login/ Sign up
Sign Up
EMAIL
MOBILE
First Name
Last Name
Email
Password
Conform Password
I'm not a robot
Sign up
or continue with
Sign in with Google
Login in with Facebook
Already have to account?sign in
By signing in, I agree to Terms of Use and Privacy Policy.

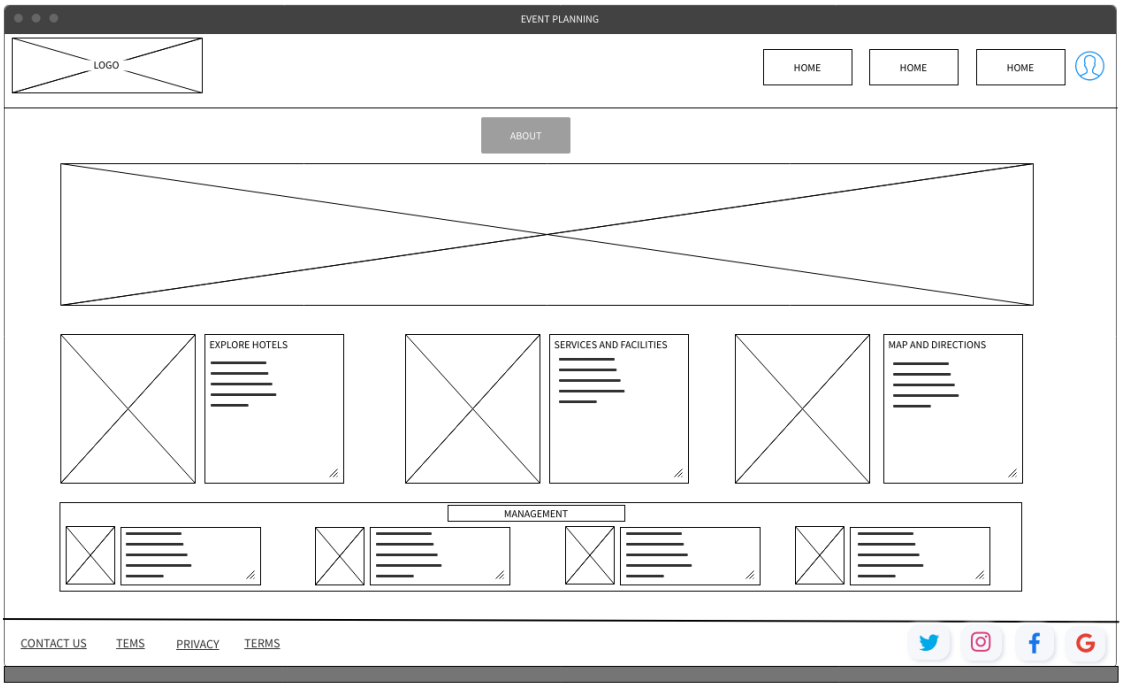
- Sign In Page


Event Planning
LOGO
Home
About
Service
Contact Us
FAQs
Login/Sign up
Sign in
For security, please sign in to access your information
EMAIL
MOBILE
Email
Password
Sign in
Create Account
Forgot Password?
or sign in with
Sign in with Google
Login in with Facebook
By signing in, I agree to Terms of Use and Privacy Policy.

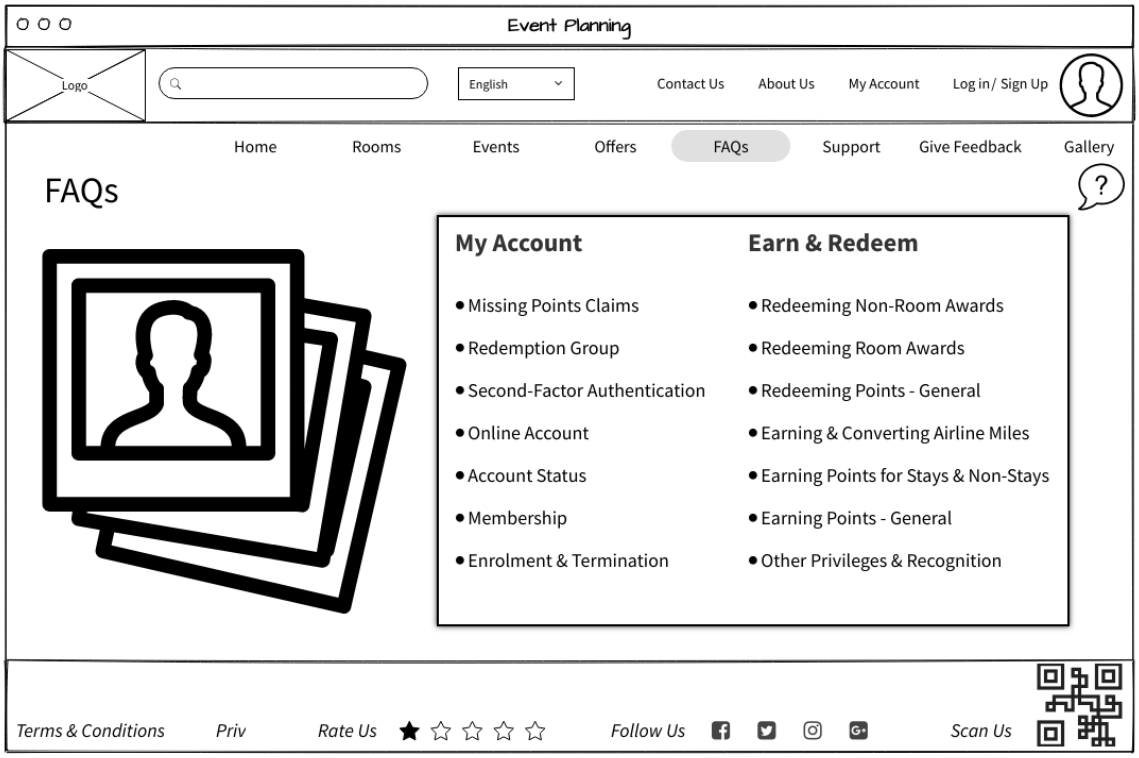
- Report a Problem Page



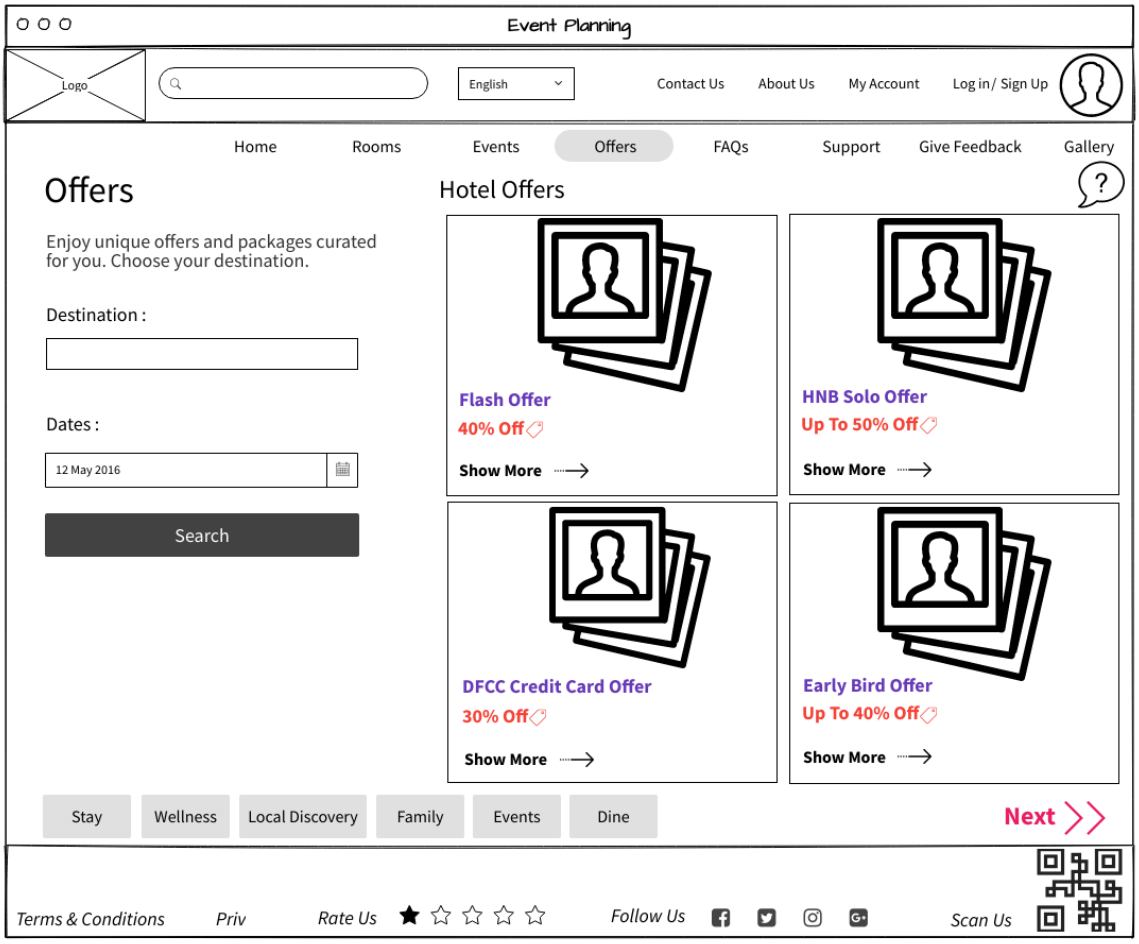
- About Us Page



- FAQ Page



- Offers Page



5 Individual Contribution

	Student ID	Student Name	Individual Contribution
1	IT22562142	BANDARA H.M.K.M	• Persona: Registered Customer • User Journey: Creating an Account • Wireframe: My Profile, Give Feedback
2	IT22561084	JEESARA K G N	• Persona: Event Organizer • User Journey: • Wireframe: Sign in Page, Sign Up Page

3	IT22560544	LAKSHAN K.K.C	• Persona: Administer • User Journey: Approve Reservation • Wireframe: Customer Support Page, Recharge Page
4	IT22638540	CHATHURANGA K.K.G.H	• Persona: Hotel Staff Member • User Journey: Manage Special Requests • Wireframe: Report a Problem , About Us Page
5	IT20039486	R.L.W.U. Ranathunga	• Persona: Manager • User Journey: Manage Salaries • Wireframe: FAQ Page, Offers Page