



Stanza Living is professionalizing the student housing market in India by introducing technology-enabled living spaces in line with international standards



# Founded in April 2017 by IIT-IIM alumni with blue-chip corporate experience across multiple geographies & sectors



Anindya Dutta, MD and Co-founder

- MBA from IIM Ahmedabad; engineering graduate from IIT Kharagpur
- Gold medallist from IIT Kharagpur; Industrial scholar from IIM Ahmedabad and Aditya Birla Scholar
- Prior to returning to India to start Stanza, was based in London and was a Vice President at Oaktree Capital
- Before Oaktree, Anindya worked in the investment banking division across strategies & sectors at Goldman Sachs in London
- Extensive experience analyzing and investing in various global real estate opportunities including student housing businesses



Sandeep Dalmia, MD and Co-founder

- MBA from IIM Ahmedabad and an engineering graduate from Delhi College of Engineering
- Prior to Stanza, was a Principal at BCG and worked across geographies –US, South East Asia and India
- Co-founded the Greenshoots program at BCG-an accelerator for start-ups in India
- Selected amongst ~60 BCG consultants worldwide for Ambassadorship Program
- Extensive experience in operations management, go-tomarket, sales strategy, program management and large scale transformation management



# Since its inception, Stanza Living has become the fastest growing start-up in the country with market leadership in this segment

5,50,000+

Nights spent by students in Stanza residences

20x

Growth in 2017-18 Fastest growing start-up

\$12m

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PARTNERS PARTNERS

Most-funded start-up in the sector

80%+

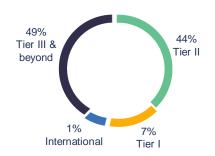
Students are extremely happy with the Stanza Living experience

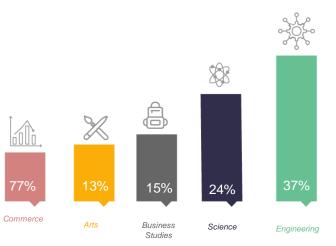




## Today, Stanza Living houses an eclectic mix of students from varied backgrounds and colleges

#### City-wise demographics





#### Select Universities, Colleges & Institutes we cater to



Shri Ram College of commerce



Sri Venkateswara College



Maitreyi College for Women



Miranda House



Daulat Ram College



Hansraj College



Hindu College



Ramjas College



Jesus and Mary college



G.L. Bajaj Institute of Management and Technology



Amity Business School



Amity Law School



Lloyd Institute of Management and Technology



Noida Institute of Engineering and Technology





# Managed by an experienced team, Stanza Living is establishing a pan-India footprint aggressively...



Rohit Bakshi VP, Real Estate

18+ years' experience in Real Estate acquisition. Launched new real estate brands, shopping centres and hypermarkets across India. Spearheaded 140+ store launches for Future Retail Ltd.



Ashutosh Singh VP, Field Operations

25+ years' core experience in managing Supply Chains, Operations and Logistics. Ex-military personnel with 21 years in the Indian army. He has also headed operations for Lenskart and Healthkart

Sahil Ludhani VP, Operations Excellence

10+ years experience in Customer Strategy, Operations and Consulting roles in India and abroad with McKinsey and as VP, International Operations with Zomato



Ankush Gorav VP, Engineering

12+ years' experience in building scalable technology platforms. Ex-Head of technology at Healthkart. Prior to Stanza Living, he was Cofounder and CTO of technology firm Gontu Series





# ...and strengthening customer experience by leveraging their multi-sector expertise



Ananya Sharma VP, Projects

Architect with experience in managing portfolios ranging from 1600 sq. ft. to commercial complexes of 13 acres site area. Worked with eminent firms like Studio U+A, Raja Aederi and ran her own practice – Studio Lightbulb



Sahil Chopra
VP, Marketing & Consumer Engagement

Integrated marketing and communications professional with 9+ years of experience consulting top global brands like Uber, Ola, LaLiga, Red Bull, Grofers, Harley Davidson, Ford and WeWork

Pranjal Singh VP, Sales and Business Development

7+ years experience in driving sales, strategic alliances and P&L management across several sectors and industries including Grofers, Snapdeal and Pidilite



Ravi Arora VP, Finance

Chartered Accountant with 13+ years of experience in Corporate Finance, Financial planning, Compliance & Due Diligence in Telecom, Financial Services & Fintech sector brands like Bharti Airtel, Aircel and PayU





# Our business offering is founded on four strategic pillars, which puts the student at the centre of everything we do

#### $-\!-\!-$ The Stanza P.A.C.T $-\!-\!-\!-$



We create thoughtfully
designed student
residences in line with
international standards,
tailored to the needs and
aspirations of the
new-age student community

We offer world-class facilities and amenities to ensure a hassle-free, pleasurable living experience... because we understand students have better tasks to focus on, and more things to take care of We build a strongly-knit community of residents through specially curated events, activities and learning opportunities as well as through exclusive access to privileges and deals across our national brand network Woven into the very fabric of our identity & our offering we leverage technology to create a connected Stanza ecosystem through the internet of things



## **Product:** Our residences are designed to provide best-in-class student living experience





#### **FULLY-FURNISHED BEDROOMS**

Spacious & comfortable rooms with ergonomic sensibilities, furnished with personal wardrobes and study tables for students to feel at home

#### **ENTERTAINMENT ZONE**

Cheerful areas furnished with everything our residents need to recharge, rejuvenate & socialise





#### INTERACTIVE COMMON LOUNGE

Sociable spaces optimised to encourage interaction and forge friendships through shared experiences

#### **DINING AREA**

Vibrant and colourful spaces designed for our residents to come together and enjoy quality, wholesome meals





## **Amenities:** We take the hassle out of a student's life by providing a range of world-class services, to ensure a comfortable living

#### Healthy & flavorful meals



**FSSAI** license



Frequent food lab testing



**Branded ingredients** 







Smart range routers



Back-up internet connection



Smart bandwidth distribution



#### Courteous & caring captains



Hospitality graduates



Industry-leading trainers



Customer experience champion

#### New-age security solutions



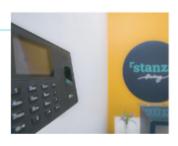
HD cameras with motion detection



Perimeter based monitoring



Biometric and RFID access gates



#### Professionally trained housekeeping



On-demand room cleaning



5-star hotel-grade products



Frequent disinfecting of washrooms



#### Value-added services



Laundry services



Concierge services



Doctor on call... and many more



# Communities: We instil a feeling of belongingness and help forge lasting friendships within our residents







Stanza Social is a unique program that creates immersive, shared experiences to foster a thriving community of Stanzens through an exciting array of indoor & outdoor interactive and social events







movie screenings

birthday

celebrations



discounts at restaurants & cafes



game nights



paricipation at fairs & fests



salons & grooming center partnerships

#### <sup>r</sup>stanza springb⊖ard \_

Stanza Springboard is an exclusive professional & skillsdevelopment program to make Stanzens career-ready, enabling practical opportunities for them to explore, experiment, learn, lead and reflect



brown bag



internship programs



counselling sessions



guest speakers











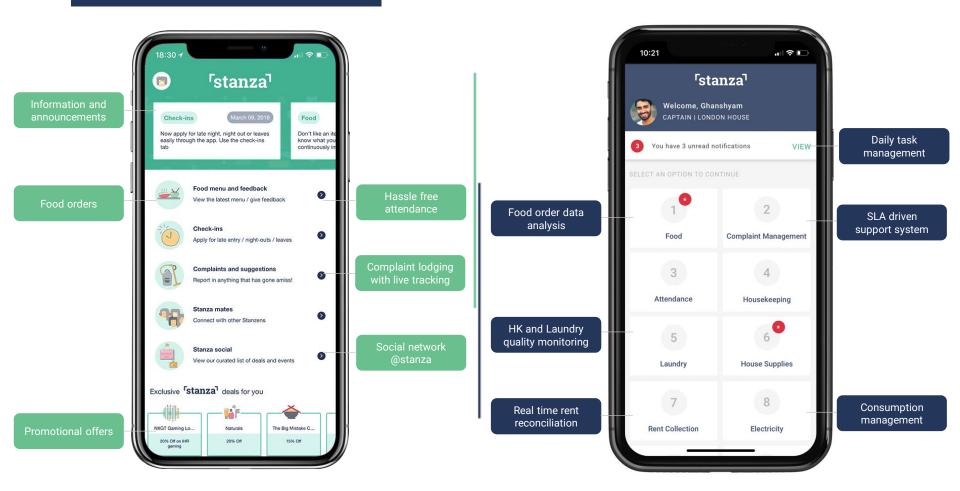
alumni interactions



skilling classes



# **Technology:** We offer cutting edge, tech-driven solutions for the new-age students, enabling a smarter living experience



A personal assistant for Stanza residents enabling us to understand preferences and drive engagements

A personalized-app for our in-residence managers to manage operations effectively and efficiently



# Our 360° operations execution framework allows effective and efficient delivery of consumer services on a daily basis...



## **Experienced and Oualified team**

- Agile team of experienced industry professionals
- Subject matter experts across all service lines
- Dedicated training team for onground staff



## Analytics enabled innovation

- Customized solutions based on student behaviour mapping
- Predictive operating models based on regional data insights
- Wastage control to right-size services



## Strong Partner ecosystem

- 360 degree partner selection criteria
- Defined SOP and standardized process trainings
- Back-to-back SLA-linked vendor commercials



## **Quality assurance** and compliance

- International-standard quality process framework
- Regular, detailed, in-house & 3rd party audits
- Constant innovation driven by subject matter experts



# ... and ratings by our residents clearly reflects how much they love the Stanza experience...

#### Stanzens Satisfaction Score\*



82%+

Residence staff



80%+

Housekeeping & maintenance



72%+

Food quality & experience



80%+

Complaint management



85%+

Community engagement programmes



83%+

Quality of amenities



Stanza is almost a home away from home. With all the facilities from a 24\*7 open kitchen where I perform all my culinary experiments to the common lounges with foosball and TVs, it's an experience in itself. We also have many special discounts and offer at various restaurants with Stanza Social.

-Prageet



Stanza Living - A place where I found my family in the perfect home. I've made friends I'm sure I'll cherish for life and memories that will always make me look back to my college days.

-Mohit



I have been a resident of Stanza for a year now and the best thing about stanza is its ambience and services. The management staff is very cooperative and is willing to accept our recommendations

- Ishita



Apart from a comfortable place to stay, Stanza is so much more - I look forward to the fun-filled weekly activities, it's a welcome break from all the college pressure.

-Gunjan



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## ... and the broader ecosystem is also recognizing our efforts to transform student living experience in the country





### Stanza Living targets 10X growth for FY19,



The one year old firm is looking to scale volumes by 20 times in 2018 targeting 2,000 beds from the 100 it currently has.

by atteast 10 times from the current Rs 2 crore that it clocked last year.

"We expect to grow revenues to Rs 20 crore this year and we are entering newer areas." including Noida, Greater Noida and Dehradun. We intend to have operations pan-India by the end of the year," said Anindya Dutta, co-founder of Stanza Living.

Stanza Living's expansion plans come ahead of the new academic season and the Matrix Partners and Accel Partners backed firm is looking to establish its presence across all large educational hubs in the country.

#### Also covered in:

















So, why partner with us?



## We believe a partnership with Stanza Living can help elevate the living experience of your students...



Create an integrated, high-quality residential experience for your students that meets all their needs & wants, so they can focus on their educational objectives

Drive the creation of **strong communities** through **tailor-made programs that offer unique experience & knowledge-sharing** opportunities that enhance the students' personal & professional nature





Introduce technology-enabled, new-age living solutions to build high degree of trust and confidence among parents/ guardians about the quality of care and security



## ...and also allow you to focus on providing your student with world-class education, while we take care of the rest



Deliver best-in-class, high-quality living experience driven by a **hospitality-led**, **'student-first' approach** which elevates **your reputation as** a **future-ready institute** with a differentiated proposition

Eliminate your daily hassle of managing student living issues, so that you can focus on what you are best at – providing high-quality education while we take care of the rest





Create an **annuity-like, inflation-linked**, **secure income stream** backed by India's largest student accommodation provider with no associated marginal costs



## Forging a strategic alliance



## Our proposed partnership models to build a transformative student living experience

#### **FRAMEWORK**

Stanza owned, Stanza operated



Stanza procures the property in line with its quality standards and the institute's requirements



Stanza transforms the property with its proprietary design elements for the new-age student community



Stanza sources students and manages end-to-end operations & service delivery enhanced with smart tech integrations

Institute owned, Stanza operated



Institute hands over its existing property with the requisite infrastructure to Stanza Living



Stanza transforms the property with its proprietary design elements for the new-age student community (if required)



Stanza becomes the Stanza Living partner of the institute's residential campus, manages end-to-end operations

# S<sub>J</sub> Thank You