Enterprise Communications Patterns

$(hours_{0-2})$ $(days_{0-1})$ $(days_{1-3})$ $(days_{3-7})$ $(days_{14+})$ $(days_{\sim 90})$ $(days_{\sim 365})$

Pagers / Alerting

chat / telepresence

Code Review (github, zeplin)

Tasks (jira, trello)

Service (zendesk, intercom)

Project Forums (portal, Jive, etc)

Wiki / KB (Confluence)

Externals & Warrants (Reg. Filings, OKR)

Agreements (Contracts, POs)

SLAs (QA scenarios, automation, Compliance)

robots

Jenkins / Travis CI

Go-CD

Reporting / BI

SMS / messaging

Email

Calendars