

Daniel Nguyen

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EDUCATION

University of Maryland Baltimore County (UMBC)
Bachelor of Science in Information Systems

Baltimore, MD
June 2026

Community College of Baltimore County
Associate of Science in Information Technology

Catonsville, MD
May 2024

SKILLS

- Python
- JavaScript
- REACT
- Java
- Kotlin (Learning)
- Excel
- HTML5
- CSS
- Inventory Management Systems
- Jira

PROJECTS

Expense Tracker in REACT:

Overview: Create a web application so users can track their monthly expenses.

Features: Utilized API endpoints to create, update, delete, and retrieve data expenses.

Impact: Allows users to view, track, and manage their expenses effectively.

To-Do-List in REACT

Overview: Developed a user-friendly front-end component that allows users to add, remove, and reorder tasks to a list .

Features: Interactive Buttons & Real-Time Feedback

Impact: User can track/manage tasks that they need to do and remove the task once finished.

ACADEMIC COURSEWORK

- Python Programming
- Virtual Basic Programming
- Database Concepts
- Intro to Programming
- Intro to Mobile App Development
- Intro to PC Repair & Operation
- Logic and Design
- Web Standard

WORK EXPERIENCE

PTC International | MAKE-A-BALL

Logistics Administrator and Customer Service

Baltimore, MD

April 24 – August 24

- Manage Logistics – add to or edit flagged consumer orders as needed.
- Review fraud claims – view cases of potential fraud and submit takedown requests as needed.
- Customer Service – Handled customer service inquiries and orders via email and phone, including high-profile clients like the Baltimore Ravens and Riot Games.
- Order Fulfillment – Prepare orders for fulfillment by packaging and arranging shipping labels

LIDL US

Store Associate

Reisterstown, MD

June 22 – February 24

- Technology – Troubleshoot Zebra inventory management devices, navigate in-house UI for label and document management.
- Bakery – Keep baked goods fully stocked and fresh, oven time management, all while maintaining hygiene standards.