KOMLA DAVID

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CAREER OBJECTIVE

I am an enthusiastic IT professional with a passion for solving problems and creating innovative technology solutions. I focus on system administration, network management, cybersecurity, web development and software development. My goal is to help organizations grow by offering secure, efficient, and user-friendly tech solutions.

WORK EXPERIENCE

❖ Assistant Network/System Administrator

Catholic Hospital Anfoega November 2023 – Present

- Assisted in setting up and managing local and wide area networks (LAN/WAN) to support smooth connectivity.
- Assisted in overseeing I.T. infrastructure to ensure efficient operation.
- Assisted in configuring routers, switches (CISCO, Thunder), firewalls, and printers within the network.
- Assisted in monitoring and maintaining networks, including regular updates and troubleshooting.
- Assisted in installing and terminating network cables for stable connections.
- Assisted in conducting security audits and implementing network security policies
- Assisted in providing technical support and training users on network security essentials.
- > Helped offer IT support and managed a digital system called LHIMS, which the Ghana Health Service uses to track health information.

❖ IT Support (Contract)

Women with Disability Development & Advocacy Organization (WODAO) 2022 – Present

Provided technical support and resolved IT issues.

❖ System Administrator (Contract)

Voice of People with Disability Ghana (Voice Ghana) 2022 – Present

Managed IT systems to ensure smooth daily operations and maintenance.

Scanning Officer/IT Support

Top Archive Ghana 2019 – 2021

Handled digital archiving and provided system troubleshooting.

❖ Police Assistant/IT Support

Ghana Police Service 2016 – 2018

> Assisted with policing tasks and provided IT support for administrative duties.

* Tutor

Datalink Pre-University Kpando 2017

> Taught Science and ICT to B.E.C.E. students, providing academic and technical guidance.

EDUCATION

❖ Higher National Diploma (HND) in Information Technology

Ho Technical University (2021 – 2023)

❖ Diploma in Hardware Engineering (CompTIA A+)

GCOM IT Academy, Ho (2021 – 2022)

Diploma in Information Technology

Datalink Pre-University College (2017 – 2018)

CERTIFICATIONS AND TRAINING

- ❖ Agency Practice Ghana Insurance College (July 10TH 30TH 2023)
- ❖ Oracle Application Express (APEX) Oracle Academy (October 2021)
- **❖ Community Police Training** Regional Police Training School, Ho (April 8th June 10th 2016)

SKILLS

Technical Skills:

- ➤ **Network Design & Setup:** Configured and managed LAN/WAN networks, cable termination, routers, printers, and switches (CISCO, Thunder).
- > System Administration: Proficient in Linux (Kali, Ubuntu) and Windows setup and maintenance.
- Microsoft Office Suite: Skilled in document creation, data analysis, presentations, and email management.
- > Database Management: Experienced in Oracle, MySQL, and SQL query writing.
- **Cybersecurity:** Conducted security audits, vulnerability assessments, and penetration testing with Linux tools.
- **Web Development:** Proficient in PHP, HTML, CSS, Modx, and Drupal.
- **Programming:** Knowledgeable in C++, Visual Basic.Net, Java, and PHP.
- Android Development: Created Android applications.
- > **Graphic Design:** Experienced with Adobe Photoshop for content creation.
- > **Software Development:** Involved in the full software development lifecycle.

Soft Skills:

- > **Problem-solving:** Quick at troubleshooting technical issues.
- **Communication:** Able to explain complex tech concepts in simple terms.
- > Teamwork: Comfortable working with diverse teams to achieve goals.
- > Time Management: Skilled in balancing multiple tasks and meeting deadlines.
- Attention to Detail: Careful in performing network audits and resolving issues.
- > Adaptability: Quick to learn new technologies.
- **Customer Service:** Focused on providing excellent support and building user-friendly solutions.

PROJECTS

- Malware Creation: Developed malware to test antivirus software.
- Face Recognition System: Built a facial recognition-based employee attendance system.
- Salary and Billing System: Created a Java app for managing salaries and billing.
- Employee Database: Developed an employee management system using VB.Net/Java and MySQL.
- Portfolio Website: Designed a personal website using HTML, CSS, Modx, Drupal, and PHP.
- > Smartphone Farming App: Created an Android app for farming solutions.

References

Available upon request.