# Financial Management Practices Performance Audit Report

**Wicomico County Public Schools** 

Report Dated December 8, 2008



## Department of Legislative Services Office of Legislative Audits

### **School Audits**

- Audits are performed in accordance with State law, which requires OLA to audit all 24 public school systems once over a six-year period. As of January 2009, 14 reports have been issued.
- The purpose of the audits is to evaluate the effectiveness and efficiency of the school system's financial management practices in safeguarding assets and its use of financial resources.
- Audit approach consists of 11 functional areas previously approved by the Joint Audit Committee, as required by State law.
- When warranted, we used the work of other auditors to avoid duplication of effort.



### **Functional Areas**

#### The functional areas consisted of:

- 1. Revenue and Billing Cycle
- 2. Federal Funds
- 3. Procurement and Disbursement Cycle
- 4. Human Resources and Payroll
- 5. Inventory Control and Accountability
- 6. Information Technology
- 7. Facilities Construction, Renovation and Maintenance
- 8. Transportation Services
- 9. Food Services Operations
- 10. School Board Operations and Oversight
- 11. Other Financial Controls



## Department of Legislative Services Office of Legislative Audits

### Overview

- FY 07 operating budget of \$165 million, including payroll of \$112 million
- Enrollment of approximately 14,400 students in 27 schools.
- Report contained 21 findings and 13 recommendations in 8 of the 11 areas reviewed.
- Revised or additional procedures to improve efficiency or effectiveness of school system operations could be implemented in several areas, particularly transportation.
- Control weaknesses were noted in a few areas including equipment and credit cards.
- Certain best practices were found to be in place in several areas such as procurement and payroll systems, federal funds, food services and risk management.



## **Key Findings – Transportation**

## Bus Contractors - (p.35-36)

- Bus contractors were paid 120 percent of the bus' cost for depreciation over the life of each bus.
- Bus contractors were also paid an annual 9.5% return on their investment in each bus without considering market interest rates.
- As a result, for the 108 buses purchased between 1997 and 2008, payments to bus contractors will be \$2.6 million higher than necessary.
- A requirement that bus contractors be county residents may violate State and Federal laws.

## **Electronic Routing Software** – (p.35)

 WCPS did not use its routing software to assist in developing more efficient bus routes.

## Cost Benefit Analysis - (p.36)

 The decision to use a contractor owned bus fleet instead of school-owned buses has not been formally reevaluated.



## **Key Findings – Efficiency and Effectiveness**

## Human Resources - (p.20)

 Work force planning did not include noninstructional positions.

## Facilities and Maintenance – (pgs.31-32)

- A documented energy management plan was not developed.
- A formal documented training program for maintenance employees had not been developed.
- The full capabilities of its automated work order system were not used to control costs and assess performance.

## Food Services - (p.41)

 Adopting a higher meals per labor hour goal, consistent with industry guidelines, could lead to improved efficiencies in the food service operations.



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## **Key Findings - Other Issues**

## **Procurement and Disbursements** – (pgs.16-17)

- Contracts were not always formally approved by the Board and adequately monitored to ensure that correct prices were paid.
- Credit card disbursements frequently were not approved by supervisors.

## Information Technology – (pgs.26-27)

- Certain security measures were not taken to more effectively control computer access and user privileges.
- An IT disaster recovery plan was not prepared.

## Equipment - (p.24)

 Procedure are needed for conducting periodic physical inventories and reporting of lost or stolen items to improve accountability.

## School Board Oversight – (pgs.45-46)

- The system's budget does not contain specific goals, objectives, and financial-related performance measures.
- A formal ethics policy should be adopted.