

William Newton

Fort Worth, TX | github.com/NewtonWill | linkedin.com/in/william-newton-6203011b9/

Education

- B.S. Computer Science from Western Governors University

Languages and Skills

- C++, Python, Java
- Jupyter Notebook, scikit-learn
- Java FXML/SceneBuilder
- SQL (PostgreSQL, MySQL)
- HTML/CSS

Experience

2022 – Current

Inventory Auditor | Best Buy | Fort Worth, TX

Sole individual responsible for diverse inventory integrity tasks including regularly scheduled stock counts, inventory disposition analysis, investigation of shrink root cause, and establishment of new policies to prevent future shrink. Contributed to team tasks and goals in addition to individual duties, and acted as a mentor to 40+ associates.

2021 – 2022

Customer Service Representative | Aetna CVS Health | WFH

Provided diverse support services, information, and troubleshooting for customers in a complex healthcare setting. Complied with all federal and state regulations for health information privacy.

2016 – 2020

Shift Lead | Bayou Jack's Cajun Grill | Roanoke, TX

Upheld excellent customer experience by training employees and inspecting for high quality work.

Certifications

- CompTIA Project+
- Axelos ITIL 4 Foundation