From: Lauren Pizzi
Sent: Friday, March 7, 2025 7:26 AM
To: Lita G.
Cc: Darius Quick
Subject: RE: Expressions of Appreciation

Dear Ms. Lita
I hope this message finds you well. I wanted to personally thank you for taking the time to recognize the exceptional service provided by Darius. I completely agree with you, but it's always wonderful to hear it directly from our patients and their families. Your kind words are a true testament to the dedication and care our team strives to offer every day.
Your recognition not only motivates our staff but also reinforces our commitment to providing outstanding care. It is feedback like yours that inspires us to continue exceeding expectations in every interaction.
Thank you once again for your thoughtful message. Please do not hesitate to reach out if you need any further assistance.
Warm regards,
Lauren Pizzi
Enteral Team Supervisor
Johns Hopkins Care at Home

From: Lita G. <jsgodfrey07@gmail.com>
Sent: Thursday, March 6, 2025 10:19 PM
To: Lauren Pizzi <ldoughe4@jhmi.edu>
Cc: Darius Quick <dquick2@jhmi.edu>
Subject: Expressions of Appreciation

External Email - Use Caution

Greetings Ms. Lauren Pizz.

I hope this email finds you well.

With today being Employee Appreciation Day, I wanted to contact you to let you know that Mr. Darius Quick provides my family with great customer service. Mr. Quick is professional, knowledgeable, patient, and always calls in an timely manner. I am thankful for his services especially when it's already challenging raising a child with multiple disabilities. Thank you.

Ms. Godfrey
Baltimore City, Maryland 21214
Mother of JayLa S.G.
jsgodfrey07@gmail.com