

DIGITAL CONTENT

Implementation Guide



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1. Introduction

Nexway provides product feed and webservices to partners who want to implement and sell Nexway's products on their platform.

Partner will get:

- a product feed for catalog integration
- webservices API for order process and customer support

This document:

- summarizes the steps to follow to integrate product feeds and webservices
- presents tools helping this integration
- explains the processes and exceptions

2. Integration Process Overview



Partner must integrate 3 modules:

- 1/ Catalog: Partner must retrieve Nexway's catalog and integrates it in his database.
- 2/ Order: Partner must call Nexway's webservices API to retrieve purchase order information once payment is done on Partner side.
- 3/ Customer support: Partner must call Nexway's webservices API for customer support operations.

Partner tests the service, Nexway validates the UAT sent by Partner.

The service can be put in production.

3. Documentation

To help Partner with the integration, Nexway provides several documents:

Documentation	Name
Technical documentation for product feeds	Product Feed V2.4.pdf
Technical documentation for API - APIGuide	
Change Log	ChangeLog-v2.4.pdf
Sample codes	sampleCode/methodeName_request.php
UAT file	UAT.xls

4. Environments

Definitions

- PREP: Test environment
- PROD: Production environment

Cocoon	Environment	URL
	PREP	
	PROD	

Catalog API Webservices	Environment	URL
	PREP	/global/catalog/v2.4/soap?wsdl
	PROD	https://webservices.nexway.com/global/catalog/v2.4/soap?wsdl

Order API Webservices	Environment	URL
	PREP	/global/order/v2.4/soap?wsdl
	PROD	https://webservices.nexway.com/global/order/v2.4/soap?wsdl

Customer API Webservices	Environment	URL
	PREP	/global/customer/v2.4/soap?wsdl
	PROD	https://webservices.nexway.com/global/customer/v2.4/soap?wsdl

During tests:

- product feeds must be configured and retrieved from PREP environment

- order management must be done on PREP environment

5. Technical Support

Nexway provides a technical support email to Partner: .

This is a mailing list ensuring 1 single entry point.

Nexway technical support answers during opening hours: Monday to Friday - 07:00am to 16:00pm GMT – with a delay of answer of 2 working days maximum.

Requests must be in English or French – and only these languages.

This email can only be used by Partner and must not be communicated to customers.

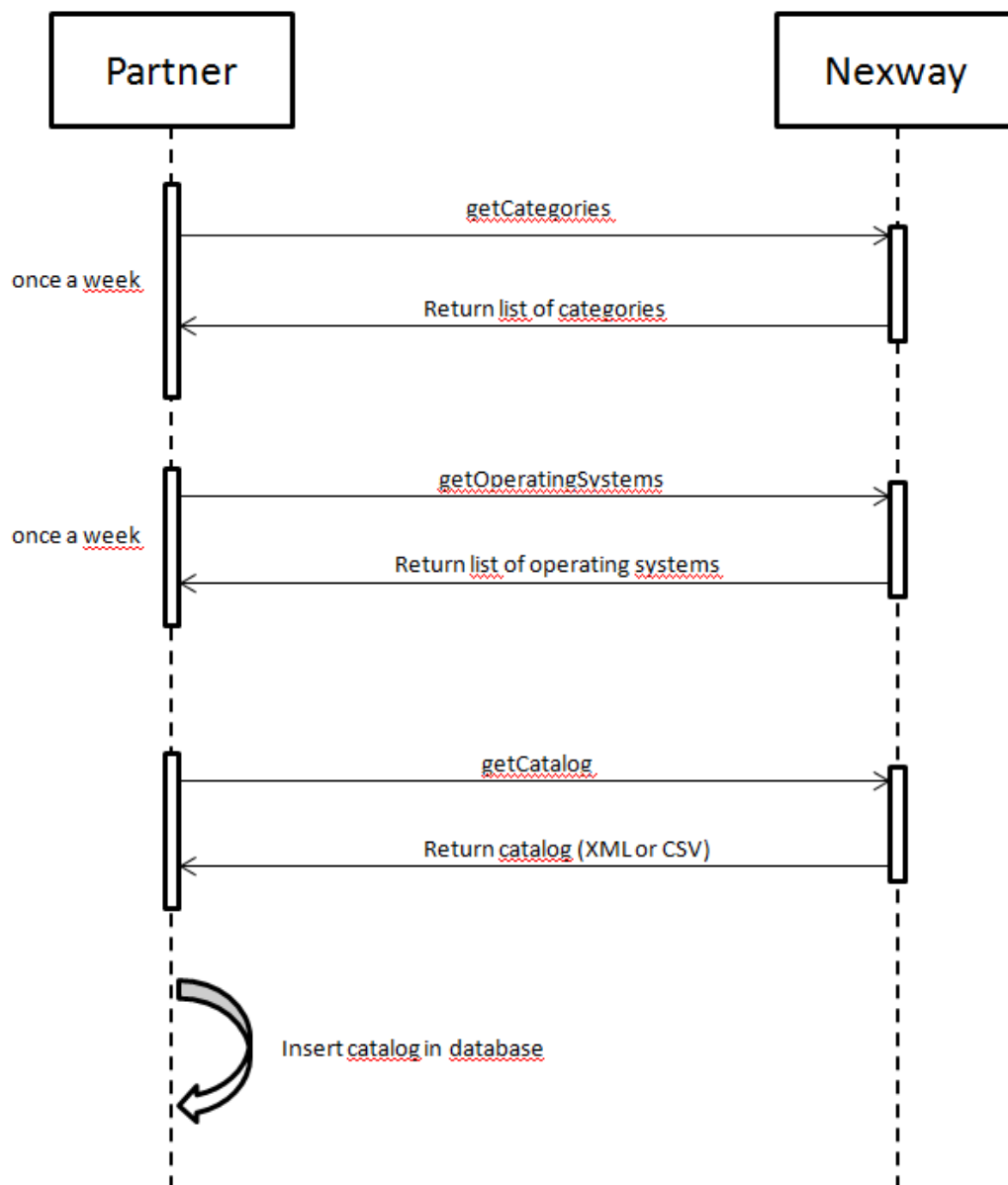
Note

Mandatory elements when Partner contacts technical support:

- Partner name
- Point of sales name or secret
- Nexway order number / Partner order number for any issues about orders.

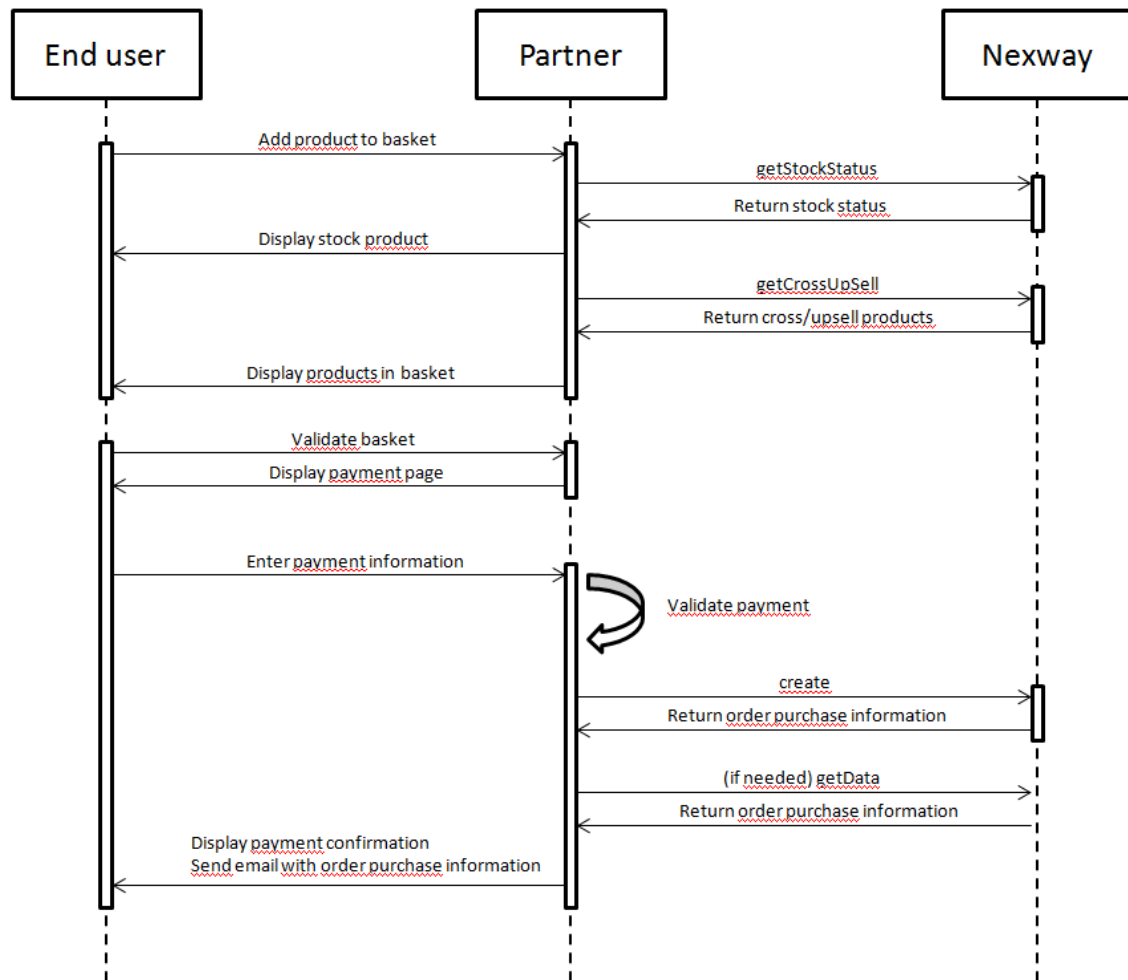
6. Sequence diagrams

6.1.Catalog Management



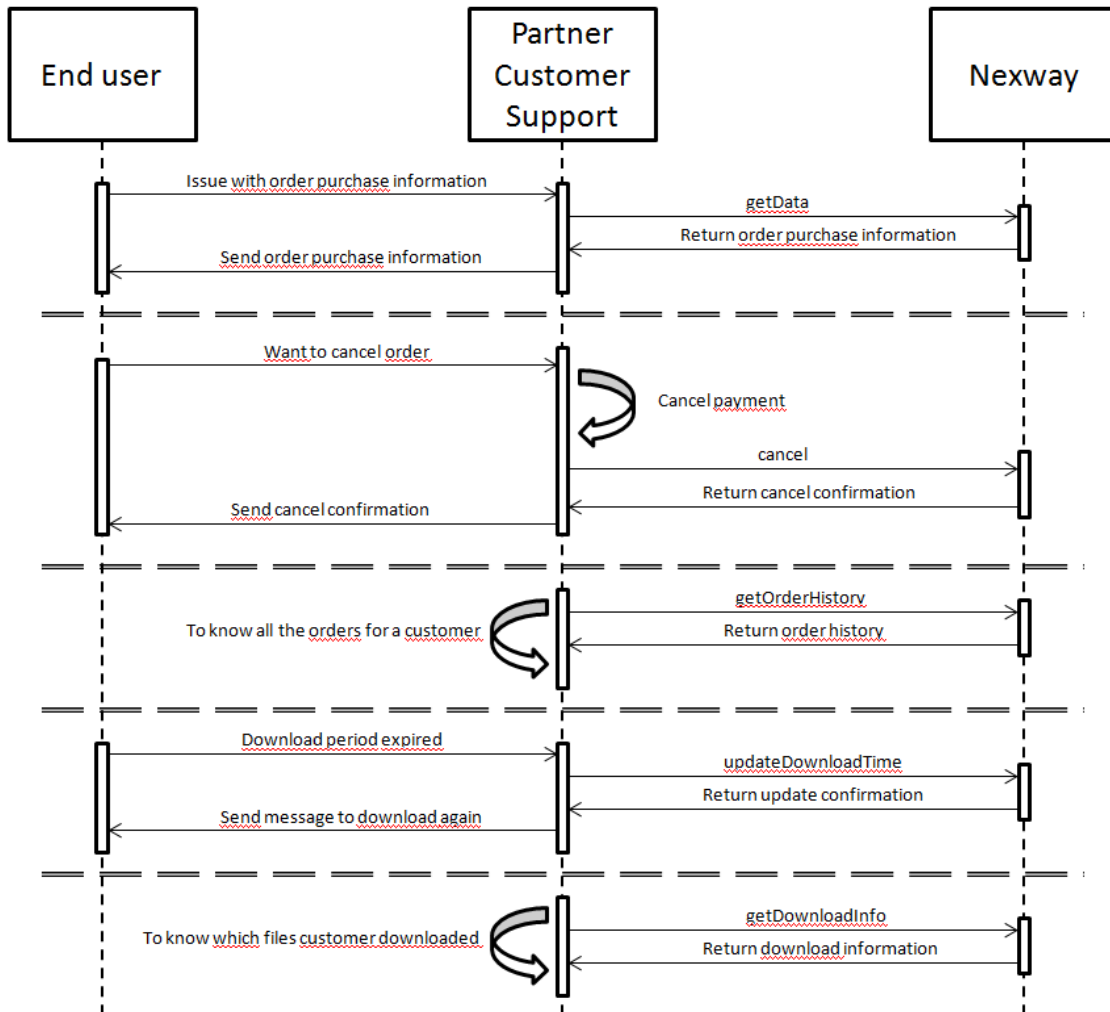
Method	Mandatory?
getCategories	yes
getOperatingSystems	yes
getCatalog	yes

6.2.Order Management



Method	Mandatory?
getStockStatus	yes
getCrossUpSell	no
create	yes
getData	Yes

6.3.Customer Support



Method	Mandatory?
getData	yes
cancel	yes
getOrderHistory	no
updateDownloadTime	yes
getDownloadInfo	no

7. Catalog integration

To integrate its catalog, Nexway provides product feeds, available in the Digital Cocoon - a web interface tool where partners can create and manage their products feeds.

⇒ **To know how to use Cocoon and create product feeds: Appendix → Cocoon Catalog Management (page 24).**

7.1.Categories / Operating Systems

Nexway recommends to refresh those data once a week.

- Operating Systems list (*getOperatingSystems*): this webservice lists all the operating systems supported by Nexway catalog.

⇒ ***getOperatingSystems documentation: APIGuide → Schema → :***

- Categories list (*getCategories*): this webservice lists all the categories and subcategories of Nexway products.

⇒ ***getCategories documentation: APIGuide → Schema → :***

7.2.Catalog

⇒ ***For technical information on product feeds (description + specific cases), see documentation "Product Feed V2.4.pdf".***

The catalog must be retrieved according one of the 3 following methods:

Method	Refresh frequency
FULL	once a day
FULL + DIFFERENTIAL	Full: once a week Differential: once an hour
FULL + INCREMENTAL	Full: once a week Incremental: once an hour

Full catalog

URL: <http://webservices.nexway.com/flow/getcatalog/v2.4/?secret=XXX&provider=XXX&config=XXX>

It retrieves all products filtered by the product list configuration.

Only available products are present in the product feed.

Differential catalog

URL:

<http://webservices.nexway.com/flow/getcatalog/v2.4/?secret=XXX&provider=XXX&config=XXX&diff=DATE>

The differential catalog will contain all the modifications done since the date given in parameter ("diff" parameter).

The date must be in GMT.

Examples:

- 2011-02-12T15:19:21+02:00 (ISO 8601)
- 2011-02-12 12:19:21 (GMT time zone)
- 2011-02-12 (midnight of the specified date in GMT time zone)
- 12:19:21 (today at 12:19:21 in GMT time zone)
- 12:19 (today at 12:19:00 in GMT time zone)

Returned Data

Different lines will be returned depending on the case:

- Product created
- Product deleted
- Product modified

```
<?xml version="1.0" encoding="UTF-8"?>
<catalog name="NXW" version="1.0.4" date="2011-04-01T13:37:49+00:00" diffSince="2011-04-01T13:34:47+00:00">
  <products>
    <product id="685560" type="1" action="update" lastAction="2011-04-01T13:37:49+00:00">
      ...
    </product>
    <product id="685565" type="1" action="insert" lastAction="2011-04-01T15:42:12+00:00">
      ...
    </product>
    <product id="685000" action="delete" lastAction="2011-04-01T15:42:12+00:00">
      ...
    </product>
  </products>
</catalog>
```

action: type of action done since the last call – *insert, update, delete*

lastAction: date of the last catalog call

Incremental catalog

URL

<http://webservices.nexway.com/flow/getcatalog/v2.4/?secret=XXX&provider=XXX&config=XXX&diff=last>

The incremental export retrieves the same data as the differential export, except that the modifications are not retrieved from a given date but automatically done since the last differential or incremental call.

Price modification

Nexway product prices change every day.

	Price changes on Nexway side	Recommendation time to update catalog
Software	0:00 CET/CEST	0:10 CET/CEST
Core games	0:00 CET/CEST	0:10 CET/CEST
Casual games	5:00am CET/CEST	5:10am CET/CEST

Product availability

Nexway can remove products from sale at any time, because of:

- end of product life
- product out of stock for a long time (no stock available soon – for example when publisher doesn't provides stock)

Pre-Order

The products in pre-order have a status "pre-order" in the feed.

```
<product id="746186" type="1" status="pre_order">
```

The release date is also sent in the feed.

```
<dateRelease>2012-06-01</dateRelease>
```

For pre-order purchase, see section 9.

Mandatory data to display on product page

Several data are mandatory on product page so that customer can easily choose his product.

Element	Software	Core games	Casual games
Product name	X	X	X
Publisher	X	X	X
Product language	X	X	X
Long description	X	X	X

Packshot	X	X	X
Screenshots	X	X	X
Version	X		
Length of the license	X		
Number of computers	X		
Rating		X	

Delivery Mode

Products can be delivered according to several modes.

A delivery mode is defined by 4 elements:

- Digital Locker
- serial number
- download links
- Download Manager

```
<deliveryMode>
  <digitalLocker>0</digitalLocker>
  <downloadManager>1</downloadManager>
  <downloadLink>1</downloadLink>
  <serialNumber>1</serialNumber>
</deliveryMode>
```

Values:

- 1 = yes
- 0 = no

Note that currently, CSV format doesn't display delivery mode data.

CSV format will be updated in next release.

Digital Locker

For products having a Digital Locker, serial numbers and download links are not sent by Nexway when Partner creates an order.

They only are displayed in a web interface called "Digital Locker" – managed by Nexway.

Customer has to log in the Digital Locker to get the download links and serial numbers for his product.

To access the Digital Locker, customer needs Nexway order Number. It must be sent to the end-user by Partner.

Serial number

To unlock product.

Download links

To get product files.

Download Manager

Nexway offers a download manager to download all the files of an order at once.

Some products are not compatible with the Download Manager and when this kind of product is in the order, download manager is not available at all.

⇒ ***For technical information on product feeds (description + specific cases, see documentation "Product Feed V2.4.pdf").***

8. Order Management

8.1.Process

⇒ **For technical information on webservices (description + specific cases, see).**

Nexway provides several webservices for order management.

- *create*: to send an order to Nexway system and retrieve purchase order information

⇒ **create documentation: APIGuide → Schema → :**

- *getStockStatus*: to know whether a product have stock or no

⇒ **getStockStatus documentation: APIGuide → Schema → :**

- *getCrossUpSell*: to know if a product is available (in sale) and if up-sell or cross-sell products are available

⇒ **getCrossUpSell documentation: APIGuide → Schema → :**

- *getData*: to retrieve purchase order information

⇒ **getData documentation: APIGuide → Schema → :**

Partner can only sell products with stock.

Customer wants to add a product in the basket.

Partner calls *getStockStatus* method to know if the product has stock or not.

- there is stock: the product is added in the basket
- there is no stock: the product can't and won't be added in the basket

Note: key supply can take several days.

Partner wants to check if the product is still available and/or wants to display cross-sell and up-sell products linked to the product added in the basket.

Partner calls *getCrossUpSell* method, with the current product added in the basket and all the products already in the basket.

Indeed, as some options are available only if all products of the order are eligible for the option, if Partner sends an order with options without checking if all products are eligible, *create* method (see below) will return an error.

The method *getCrossUpSell* returns:

- product not available: the product can't be added in the basket
- product is available: the product can be added in the basket
- cross-sell / up-sell / options
 - there are cross-sell or up-sell products: Partner can display them so that customer can add them in his basket
 - options are available (download extension + backup DVD – cf section 7.3): Partner can display them so that customer can add them in his basket

Then, once the payment is validated on partner side, Partner calls *create* method.

The method returns purchase order information that Partner sends to the customer.

If one product is out of stock, the order is refused.

In some cases, *create* method returns nothing (no message), Partner needs to call it again:

- no message: Partner needs to try later
- message saying order is already created: Partner needs to call *getData* method to retrieve purchase order information

Partner retrieves order purchase information using the method *getData*.

Important note

- The real end-user email is requested in *create* method.

Indeed, some publishers, for security reasons, don't allow Nexway to keep serial numbers or install files on its servers.

So when an order is done, Nexway has to send the end-user email to the publisher.

Then the publisher directly sends the unlock information or files to the end-user.

If Partner doesn't send the real end-user email, for some products the end-user will never receive the unlock information.

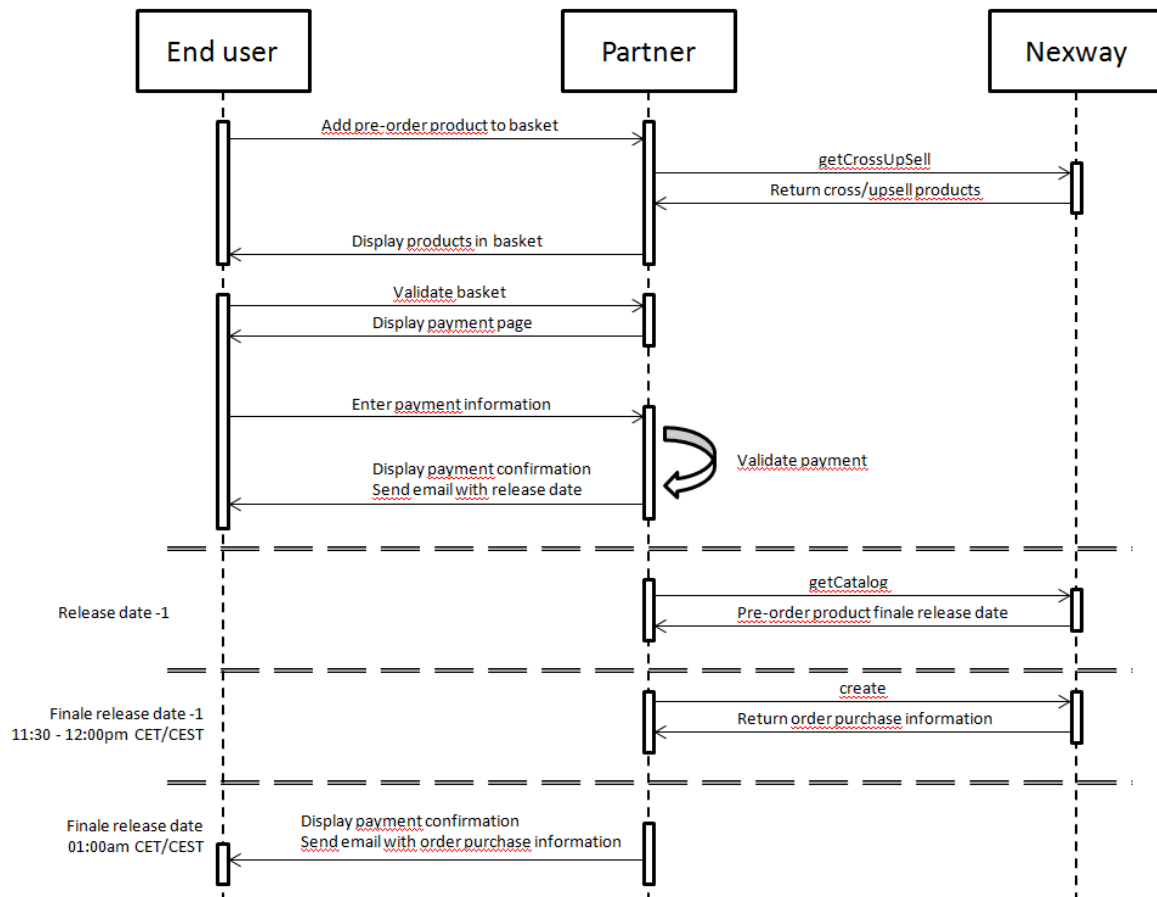
8.2. Order Purchase Information

Once Partner retrieved order purchase information (with *create* or *getData* methods), he has to send it to the customer.

There are 4 mandatory elements that Partner must send to the customer:

Element	Mandatory	Node	Comments
Nexway Order Number	yes	orderNumber	It is used as an identifier for some products and is useful for customer support.
Serial Numbers	yes	serials	All the serial numbers must be sent to the customer.
Download Information	yes	files download manager	All the download links must be sent to the customer. When available, the download manager links (PC and MAC version) must be sent.
Note	yes	remark	It contains download, unlock and installation instructions so that the customer can retrieve his products and unlock them.

9. Pre-order management



Nexway provides products in pre-order.

Pre-orders products are visible in the feed (cf section 6.3 – Pre-orders).

When a customer purchases a pre-order product, instead of calling `create` method for the order, Partner keeps the order – `create` method mustn't be called before release date.

On release date eve, Partners refreshes catalog feed to check if the release date has changed or not.

On finale release date eve, between 11:30pm to 12pm CET/CEST, Partner calls `create` method for the orders kept.

On finale release date, at 1:00am CET/CEST, Partner sends data to customers - except if specific timelines have been provided by Nexway marketing contact.

Any order sent before the release date will be refused by Nexway: `create` call will return empty purchase order information.

10. Special products

10.1. Options

Nexway offers some options, available for most products:

- download extension
- backup DVD

To know if a product is eligible for an option, Partner calls `getCrossUpSell` method which returns all data about the option (price, description...).

The option is added in the basket and can be purchased like any other product.

The option can be purchased only if all products of the order are eligible for this option.

Download extension

By default, customers can download their products during 21 days after the purchase.

Customers who bought the download extension can download a new copy of their products:

- any time during the new download time period
- as many times as necessary

Backup DVD

Customers who bought the backup DVD receive a copy of their products on a DVD.

10.2. Microsoft products

How to identify them?

In catalog, node "publisher" = Microsoft

Microsoft Windows DVD

For some of their products, Microsoft forces his partners to display their DVD on the basket, so that the customer can add it to his order.

So, for each Microsoft product added in the basket, Partner must integrate the method `getCrossUpSell` to retrieve Microsoft Windows DVD if defined (for Microsoft Windows 7 range for example).

10.3. Casual games

How to identify them?

In catalog, node “nature” = casual

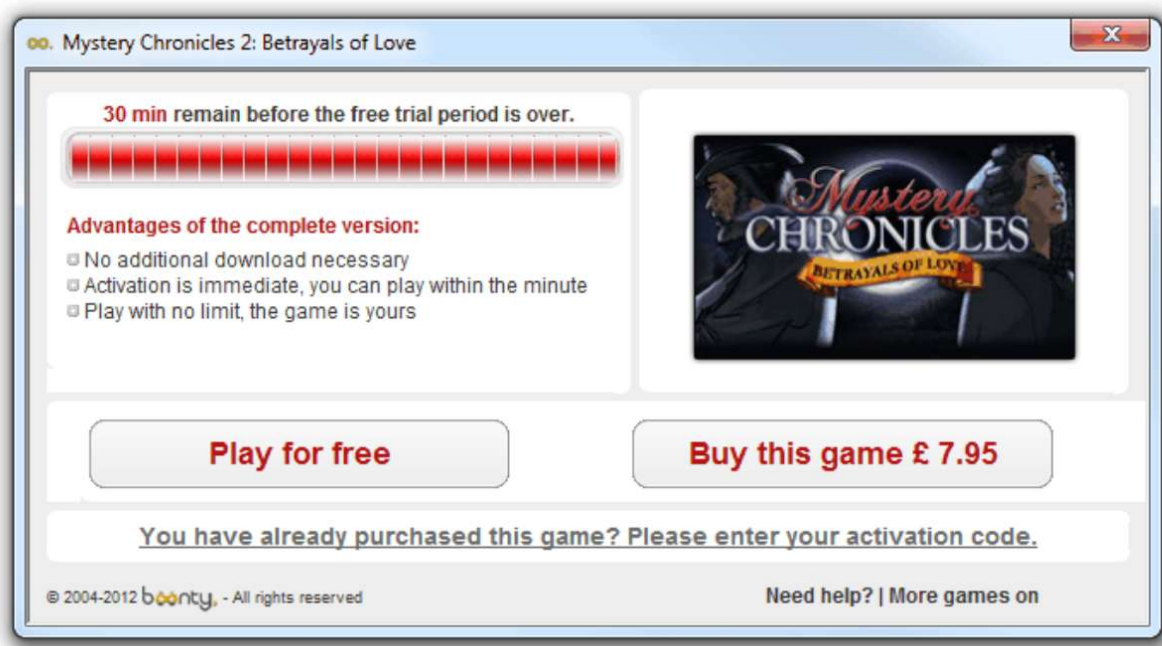
Try and buy process

When casual games are available for trial, customer can either:

- purchase the product (buy and download mode)
- download a trial version to try the game before buying it (try and buy mode)

It's the same product for try and buy version.

When customer launches the game after the download, a “shell” opens. He can choose between “play” and “buy”.



“Play” will launch the trial version.

“Buy” will open a web browser on Partner basket, with defined parameters.

The URL format Nexway returns from shell is:

prodRef = Nexway product reference

Partner must configure his basket to parse this parameter to add the product in his basket.

11. Customer Support

11.1. Level 1

Nexway provides webservices to help Partner handle customer support level 1.

- *cancel*: to notify Nexway that the order has been canceled by Partner – this will disable the download links for this order.

⇒ ***cancel documentation: APIGuide → Schema → :***

- *getData*: to refresh order data – when a customer encounters an issue (invalid download link...).

⇒ ***getData documentation: APIGuide → Schema → :***

- *getOrderHistory*: to retrieve all the orders for one customer.

⇒ ***getOrderHistory documentation: APIGuide → Schema → :***

- *updateDownloadTime*: to extend download time for an order.

If Partner sells “download extension”, as the extension of download time period is purchased by the customer, *updateDownloadTime* method shouldn’t be called very often.

⇒ ***updateDownloadTime documentation: APIGuide → Schema → :***

- *getDownloadInfo*: to know what the customer downloaded (list of download files + download status). This can be used by Partner customer support to decide to cancel an order or not.

⇒ ***getDownloadInfo documentation: APIGuide → Schema → :***

With these webservices, Partner is able to send download links and serial numbers without Nexway help.

For issues that can’t be handled on level 1, a level 2 customer support process is defined.

11.2. Level 2

For level 2 customer support, Nexway provides a support email to Partner.

This is a mailing list ensuring 1 single entry point and continuous support.

Requests must be in English or French – and only these languages.

This email can only be used by Partner and must not be communicated to customers.

Partner uses it to contact Nexway when level 1 customer support can't help customers (mainly when download links and serial numbers are not valid after *getData* call).

Note

Mandatory elements when Partner contacts level 2 customer support:

- Nexway order number / Partner order number for any issues about orders
- End-user email
- End-user name

12. UAT Process

Once the integration is done, Partner must fill the UAT (User Acceptance Test).

Then he sends it back to Nexway.

To validate the UAT, Nexway needs to be able to check the logs on the test environment.

As the logs are deleted regularly, Partner needs to call each method at least 1 time during the 5 days preceding the sending of the UAT.

As soon as the UAT has been validated by Nexway, Partner service can be put in production.

13. FAQ

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No download link in “create” method return.23

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13.3. Technical Issues24

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14. Product Feed Issues

Does Nexway provide videos/trailers via product feed?

No.

What are the different prices available in product feed?

Retailer price is the unit purchase price (without taxes) invoiced by Nexway to Partner.

Public price is the recommended price suggested by the publisher.

Sale price is the current Nexway or Partner (if modified in Cocoon) price.

Which price must be displayed on the website?

You are free to use the sale price or set your own price regarding your margin.

How can we filter license only products?

This cannot be done in the catalog feed. Please contact your marketing contact to get product list.

What about pre-orders?

Please contact your marketing contact.

I filtered my product feed with a specific language but some product descriptions are in another language.

Please notify the issue to your marketing contact.

How to add a new data column in my CSV product feed?

Available fields are present in the « setup format » part in your Cocoon export section (cf Product Feed V2.4.pdf).

How to add a new product in the product feed?

Please contact your marketing contact.

15. Order Issues

No download link in “create” method return.

Some products don’t have download links but only serial numbers. The process to retrieve those products is described in the node “remark” of “create” method return (cf documentation of APIReference folder).

A direct download link is missing / download manager doesn’t retrieve all the files.

Contact customer support level 2.

No serial number.

Some products don’t have serial number.

Download link is http://xxxxdigitallockerxx/xxx and no serial number is displayed. What's wrong?

Not an issue: Microsoft products are delivered this way.

16. Technical Issues

Call to webservice returns “invalid secret”.

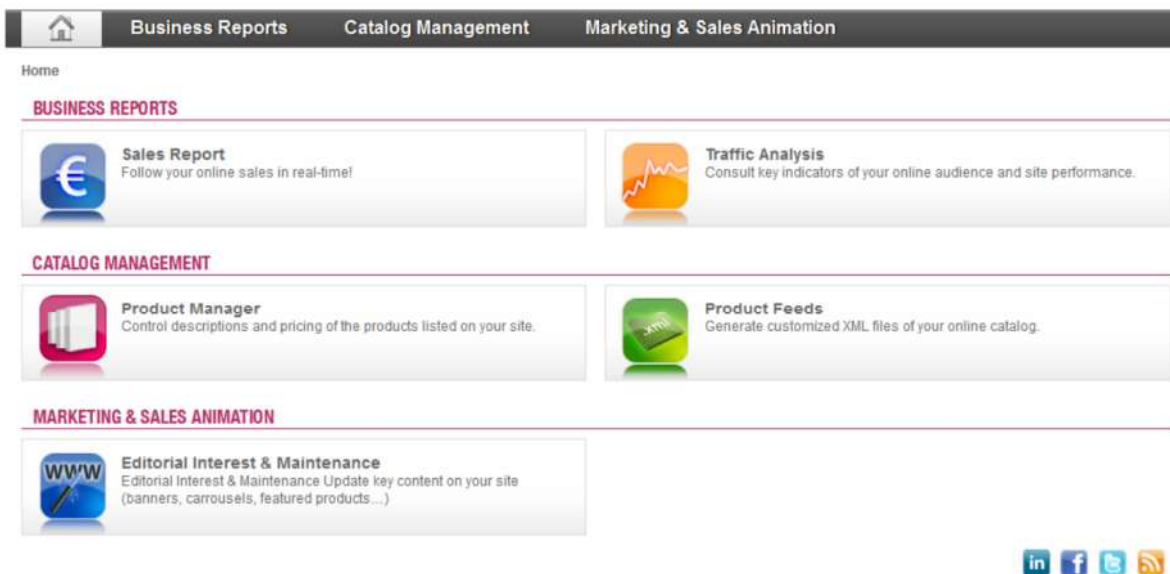
Check if you’re using the right “secret”.

Check if you provided Nexway the IP addresses you’re using.

17. Appendix

17.1. Cocoon Catalog Management

The product feeds are available in the section “Product Feeds”.



This interface lists all the product feeds available and created by partner.



Before creating a product feed, partner needs to configure feed format.

Home > Catalog Management > Product Feeds > Feed Formats

Your Product Feeds : Feed Format

This interface will allow you to define and save the type of format you want for your product feeds. Once you have created the file format, go to the product list and click on View Feed Results. You will be able to select the format of your choice and build the final Feed URL.
Note that you can use a XML feed format only if the release defined for the feed is available on your sales territory.

[Create a new Feed Format](#) [View Product Lists](#)

Name of Feed Format	Last Update	Charset	Output	Release	Edit	Delete
XML	2011-07-06 12:24:57	utf-8	xml	1.00		
Default CSV	2011-06-20 16:05:28	utf-8	csv	1.00		

Feed Format

The feed formats created by Partner are listed in the section “Define Feed Format”.

Two feed formats are supported:

- CSV
- XML

Home > Catalog Management > Product Feeds > Create a new Feed Format

Name associated to this format:

Output: ☒ csv ☐ xml

Release:

Charset:

Separator / Delimiter:

Line ending:

Select the data included in the feed Check/Uncheck all ☒

	Product ID	Label: <input type="text" value="Nexway Product ID"/>	Enabled: <input type="checkbox"/>
	Product_Ref.Product_Ref_SG	Label: <input type="text" value="Nexway Product SG ID"/>	Enabled: <input type="checkbox"/>

New feed formats can be created from the section “Create a new Feed Format” by:

- defining a name for the new feed format
- selecting release: v2.4 for the latest version
- selecting the type of output: CSV or XML - the excel icon will set the output excel compliant without any need to set charset, separator, delimiter, line ending
- for CSV format: selecting charset, separator, delimiter, line ending - if needed
- for CSV format: selecting fields and ordering them by clicking on the check-box and drag and dropping them in the field list

Once created, the feed formats can be:

- displayed and modified by clicking on the “edit” icon
- deleted by clicking on the “delete” icon

“View Product Lists” button links to the product feeds available.

Product Feeds

Configuration

Once feed format is configured, product lists can be created, by clicking on “Create a new Product List” and:

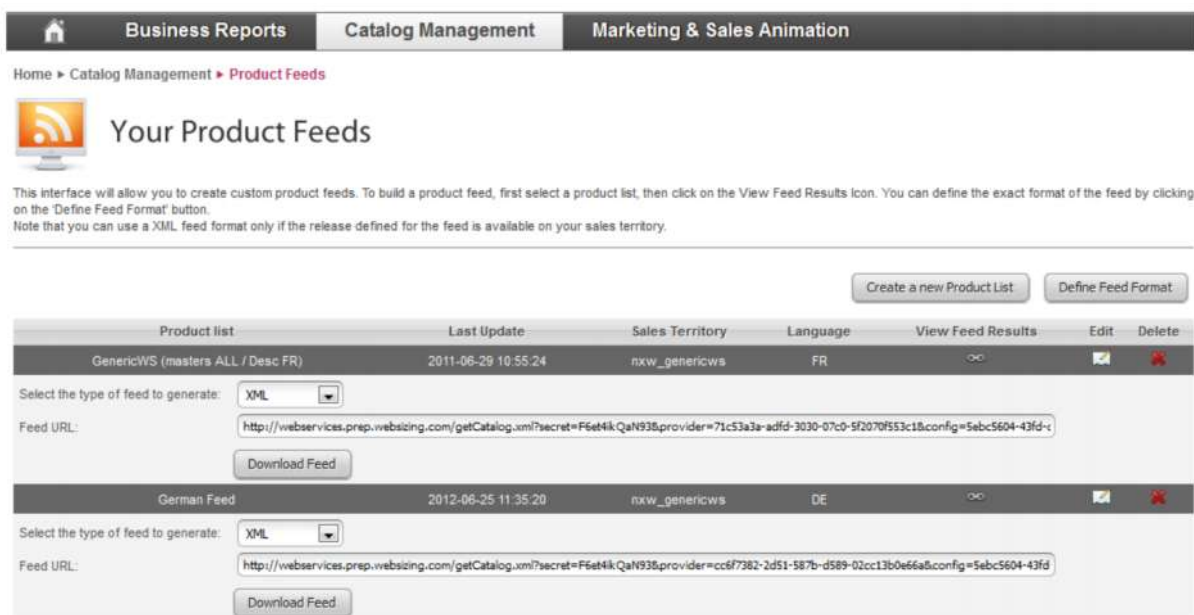
- defining a name for the product list
- selecting the provider and the limit
 - Full = full catalog export (limit is not required)
 - Top selling = top sale products
 - New Product = new products since last export
 - Limit = number of product retrieved
- filtering by territory
 - Point of sale = if partner has several point of sale, select the wanted one
 - Language of the master = language of the products
 - Description language = language of product descriptions
- filtering by categories
 - drag and drop the wanted categories in the right box
 - several categories can be added
- filtering by publisher
 - enter publisher name or click in the text field to see the available publishers
 - several publishers can be added
- filtering by SKU (reference of the product) or name
 - enter SKU or product name or click in the text field to see the available data
 - several SKU or names can be added

Retrieve product feed

Once created, the product feeds can be:

- displayed and modified by clicking on the “edit” icon
- deleted by clicking on the “delete” icon

The URL for each product feed can be retrieved by clicking on the “View Feed Results” icon.



Example of feed URL (for V2.4)

[4/?secret=XXX&provider=XXX&config=XXX](http://webservices.prep.websizing.com/getCatalog.xml?secret=F6etMik.QaN93B&provider=71c53a3a-adfd-3030-07c0-5f2070f553c1&config=5ebc5604-43fd-4/?secret=XXX&provider=XXX&config=XXX)

The parameters provided into the URL are:

- secret = partner ID - mandatory
- provider = product feed ID - mandatory
- config = feed format ID - mandatory

Clicking on “Download Feed” will display the feed in the browser.

1.1.Download methods

Partner will send different mails to customer according to Nexway answers.

Here are some product examples.

	Serial number	Donwload link	Download Manager	Digital Locker
Product 1	yes	yes	yes	no

Product 2	yes	yes	no	no
Product 3	no	yes	yes	no
Product 4	yes	no	no	no
Product 5	no	no	no	yes

Here are scenarios.

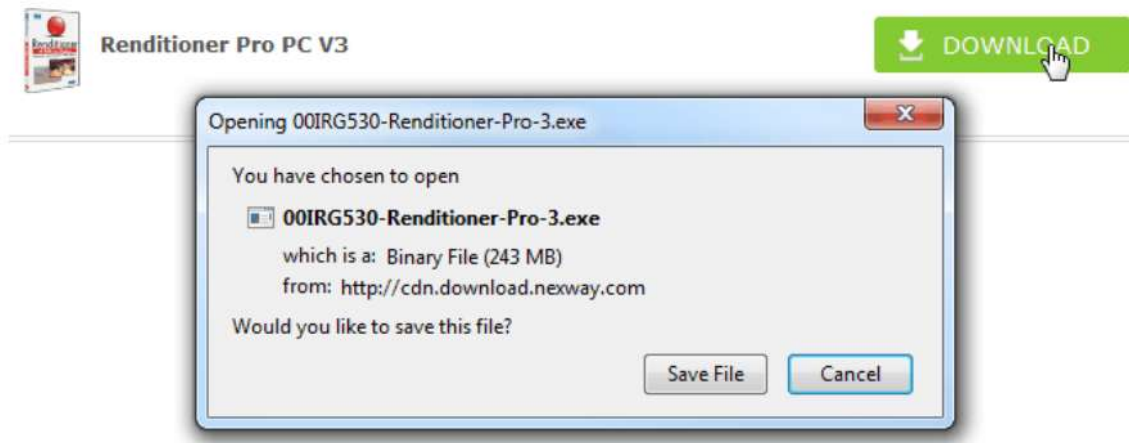
Customer bought	Data sent in the email by Partner	Download method
Product 1	Product 1 <u>Instructions/Remark</u> <node "remark"> <u>Serial</u> XXX-XXX-XXX-XXX <u>Download links</u> File 1: URL 1 File 2: URL 2 Download Manager URL download manager	Method 1 or Method 2
Product 2	Product 2 <u>Instructions/Remark</u> <node "Note"> <u>Serial</u> XXX-XXX-XXX-XXX <u>Download links</u> File 1: URL 1	Method 1
Product 3	Product 3 <u>Instructions/Remark</u> <node "remark"> <u>Download links</u> File 1: URL 1 Download Manager URL download manager	Method 1 or Method 2
Product 4	Product 4 <u>Instructions/Remark</u> <node "remark"> <u>Serial</u> XXX-XXX-XXX-XXX	No download
Product 5	Product 5 <u>Instructions/Remark</u> <node "remark">	Method 3
Product 1 + Product 2	Product 1 <u>Instructions/Remark</u> <node "remark"> <u>Serial</u> XXX-XXX-XXX-XXX <u>Download links</u> File 1: URL 1	Method 1

	<p>File 2: URL 2</p> <p>Product 2</p> <p><u>Instructions/Remark</u></p> <p><Note></p> <p><u>Serial</u></p> <p>XXX-XXX-XXX-XXX</p> <p><u>Download links</u></p> <p>File 1: URL 1</p> <p>File 2: URL 2</p>	
Product 1 + Product 3	<p>Product 1</p> <p><u>Instructions/Remark</u></p> <p><node "remark"></p> <p><u>Serial</u></p> <p>XXX-XXX-XXX-XXX</p> <p><u>Download links</u></p> <p>File 1: URL 1</p> <p>File 2: URL 2</p> <p>Product 3</p> <p><u>Instructions/Remark</u></p> <p><node "remark"></p> <p><u>Download links</u></p> <p>File 1: URL 1</p> <p>Download Manager</p> <p>URL download manager</p>	<p>Method 1 or Method 2</p>

Method 1 – download links

In the email sent, customer can find the download links of product files.

1/ Customer downloads the files...

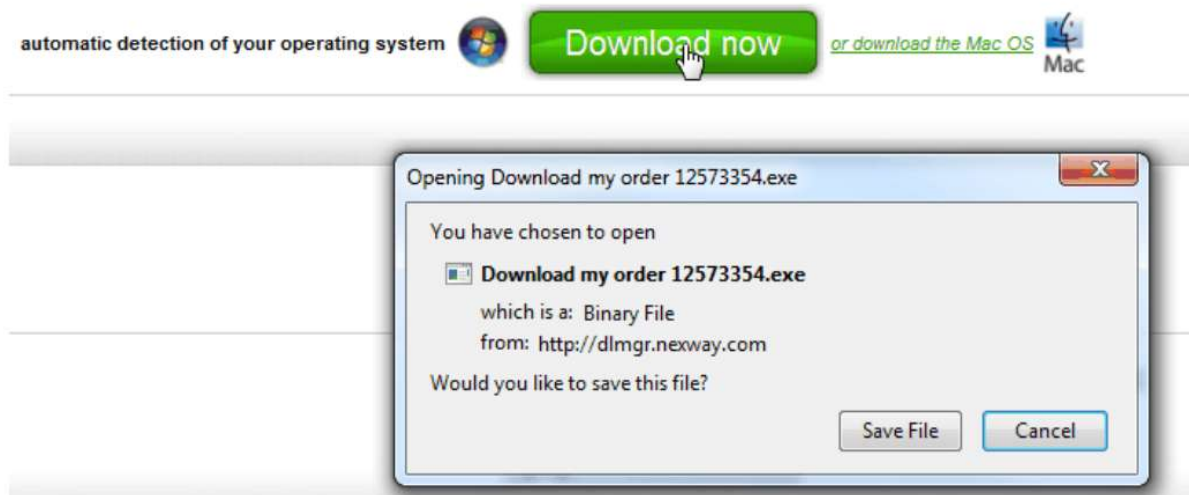


2/ ... and follows instructions/remarks to install and unlock the product when download is OK.

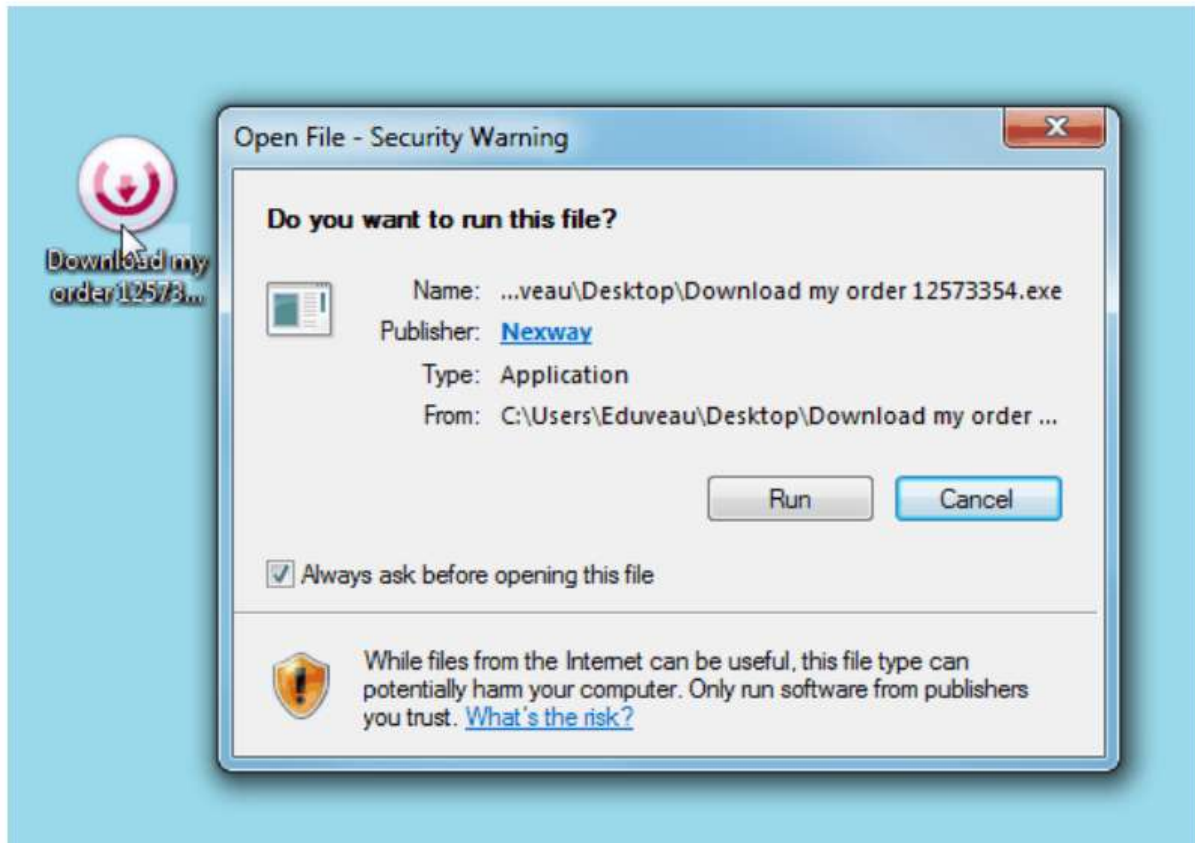
Method 2 – Download Manager

In the email sent, customer can find the download links of product files.

1/ Customer saves the Download Manager...

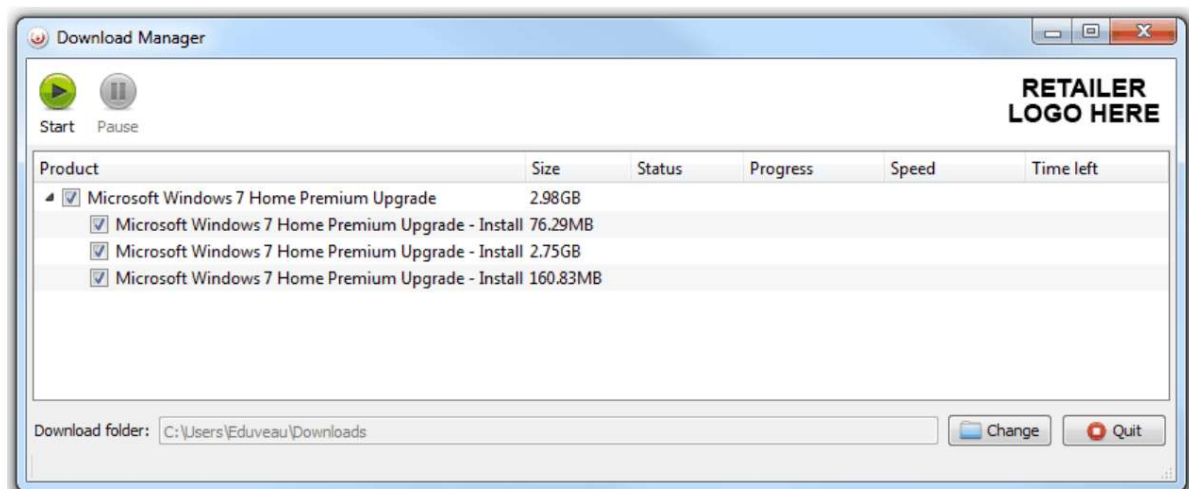


2/ ... opens and runs it...



3/ ... manages the download...

The Download Manager contains all the product files customer has to download for the current order.



4/ ... and follows instructions/remarks to install and unlock the product when download is OK.

Method 3 – Digital Locker

In the email sent, customer can find the Digital Locker URL in the node “remark”.

1/ Customer goes on the web page ([partner/](#))...

The screenshot shows a web page titled "Your digital product order" with a header containing a "RETAILER LOGO HERE" placeholder and "Powered by Microsoft nexway". The main content area instructs the user to follow three steps to access their purchase order:



- 1 Order Number**: Enter the order number that was delivered with your purchase. Example: 12345678. A link "Where can I find my order number?" is provided.
- 2 E-mail address**: Enter your order e-mail address. A link "How do I know which e-mail to provide?" is provided.
- 3 Security Check**: Enter both words below, separated by a space. The image shows a CAPTCHA with the words "NOTICES" and "Saisissez les deux mots :". A reCAPTCHA logo is also visible.

At the bottom of the form is a red button labeled "Access my order".

2/ ...enters Nexway order number, email and captcha to log in.

The page displays serial number, download links, payment information and license owner name for the product.


RETAILER
LOGO HERE


My Order

Help & Support

Contact Information


[Logout](#)

My order n° 1234567


Download your software

Product Name: Microsoft Windows 7 Home Premium Upgrade

Quantity: 1

Delivery Method: Digital Download

Licence:

XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Installation notes:



Your product is available for immediate download. If you need assistance with your download, please refer to the [Help & Support section](#)


Download options

☐ **Download 32 bits**
Download the files needed for a direct installation on 32 bit computers


☐ **Download 64 bits**
Download the files needed for a direct installation on 64 bit computers

automatic detection of your operating system





[or download the Mac OS](#)



If you need assistance to choose the right format [click here](#)



Payment information

Payment Date: 21/07/2012

Payment Method : 

Order Amount : 126.10 €




Licence owner

Name Surname

Address / Country

E-mail: email@domain.com

3/ ... downloads the product files.

As the download link can be a simple download link or a download manager, customer will have to follow Method 1 or Method 2.