

**PROGRESSIVE**

**Underwritten by:**

Progressive Casualty Insurance Company

**Claim Number:** 25-822866566

**Loss Date:** April 20, 2025

**Loss State:** TN

Charles T Herd  
509 E. CHEE RD  
TEN MILE, TN 37880

## Claim Information

August 11, 2025

Dear Charles T Herd,

Your 2020 Honda CR-V is currently located at **Copart Knoxville**. You have a duty to **mitigate or minimize your damages**, regardless of whether insurance is available for this loss.

We have been trying to reach you regarding your claim. We wish to process your **total loss**, but we cannot move forward without your cooperation and completion of the appropriate paperwork. Despite multiple attempts to contact you, we have not received a response.

Our goal is to assist you in managing your total loss and moving your claim toward resolution. If we do not hear from you by **08/22/2025**, we may place your claim in **inactive status**, and your vehicle will remain at Copart.

Please be advised that **Copart is a salvage vendor**. If they do not receive communication from you, they may consider the vehicle **abandoned** and take necessary actions, which could result in the **sale or disposal** of your vehicle.

Your vehicle is currently located at:

**Copart Knoxville Yard**  
6355 B Highway 411  
Madisonville, TN 37354-6763  
Lot #57704245

Copart can be reached at: **(423) 442-5866**

If you have any questions, please contact me.

Visit [claims.progressive.com](https://claims.progressive.com)  
Track the status and details of your claim,  
e-mail your representative or report a new  
claim.

**Contact us**

1-423-800-7013

1-800-PROGRESSIVE (1-800-776-4737)

Fax: 1-833-905-1745