Ranking and Prediction of Amazon Fine Food based on Costumer's rating and review

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Introduction

User's rating and review is one of the explicit ways to determine product's popularity. In this project, we are trying to process the Amazon Fine Food Reviews such that the result can be used to predict the rating based on review.

Basic statistics of the dataset

Basic statistics of the dataset

	Rating	Word(Processed)
Mean	4.18	255
Minimum	1	7
Maximum	5	14425

System Structure

There are mainly three stages in our system :

- Stage 1 Pre-processing the dataset. Also, splitting 70% of the dataset as training set and 30% as testing set.
- Stage 2 Using MapReduce, find the first hundred k-shingles, $1 \le k \le 5$, of each rating, $1 \le \text{rating} \le 5$.
- Stage 3 Do prediction of rating based on the review input to the system.

Stage 1 Pre-processing

Algorithm 1: Pre-processing

while There exists next row inside Reviews.csv do

Extract **Rating** and **Text**;

Lower **Text** and remove *some* stopwords and punctuation;

Returning line with format *Rating*, *word*₁, *word*₂, ...;

end

Example result from Stage 1

Original data :

- Id, ProductId, UserId, ProfileName, HelpfullnessNumerator, HelpfullnessDenominator, Score, Time, Summary, Text
- 1,B001E4KFG0,A3SGXH7AUHU8GW,delmartian,1,1,5,1303862400,Good Quality Dog Food,I have bought...
- 2,B00813GRG4,A1D87F6ZCVE5NK,dll pa,0,0,1,1346976000,Not as Advertised,"Product arrived labeled...
- 3,B000LQOCH0,ABXLMWJIXXAIN,"Natalia Corres ""Natalia Corres"",1,1,4,1219017600,"""Delight"" says it all","This is a confection...
- 4,B000UA0QIQ,A395BORC6FGVXV,Karl,3,3,2,1307923200,Cough Medicine,If you are looking...

Result data:

Score, Text

- 5, bought vitality canned dog food products good quality product looks...
- 1,product arrived labeled jumbo salted peanuts the peanuts actually...
- 4, confection centuriesit light pillowy citrus gelatin nutsin case filberts...
- 2, looking secret ingredient robitussin believe iti got addition root...

Stage 2 MapReduce

Algorithm 2: MapReduce (Mapper)

Stage 2 MapReduce

Algorithm 2: MapReduce (Reducer)

Exmaple result from Stage 2

Result from MapReduce :

Score	k	frequency	shingle
3	4	23	food freshly openedpi likes
5	2	1712	very nice
2	1	1601	say
3	4	27	coffeetea love organic coffee

Perform sorting and filtering to output top N (N = 100, 300, etc.) frequent shingles for each score and each k.



Stage 3 Prediction

Algorithm 3: Prediction using length-k shingles

```
Load the records from Shingle Database;
Find all k-shingles in the input text;
foreach shingle do
   Collect all records of shingle from database;
   Append to RecordsFound;
end
if RecordsFound is not empty then
   score = weighted average of RecordsFound;
else
   score = average of all records in database;
end
return score;
```

Stage 3 Prediction

Prediction Example

Database:

Score	k	frequency	shingle
5	1	68	good
4	1	35	good
5	1	57	really

Input: this is really good

Score:

$$\frac{5 \times 68 + 4 \times 35 + 5 \times 57}{68 + 35 + 57} = 4.78125$$



Stage 3 Prediction

Using shingles of different lengths, we got different performances:

Shingle Length	Mean Squared Error	
1	1.596	
2	2.160	
3	2.918	
4	3.089	
5	3.112	

But we need to respect shingles of different length. How?

Regression Model

Regression model

Regression equation:

$$y = \beta_0 + \beta_1 x_1 + \dots + \beta_5 x_5 \tag{1}$$

where x_i is the *i*-th shingle score, for i = 1, ..., 5



Regression Model

Regression model

System of linear equation:

$$y_{1} = \beta_{0} + \beta_{1}x_{11} + \dots + \beta_{5}x_{15}$$

$$y_{2} = \beta_{0} + \beta_{1}x_{21} + \dots + \beta_{5}x_{25}$$

$$\vdots$$

$$y_{n} = \beta_{0} + \beta_{1}x_{n1} + \dots + \beta_{5}x_{n5}$$
(2)

In matrix form:

$$\mathbf{Y} = \beta_0 + \mathbf{X} \cdot \boldsymbol{\beta}$$

where

Y is a $n \times 1$ matrix, β_0 is a $n \times 1$ matrix, β is a 5×1 matrix, **X** is a $n \times 5$ matrix

Regression Model

Complexity

$$\hat{oldsymbol{eta}} = (\mathbf{X}^\mathsf{T}\mathbf{X})^{\text{-}1}\mathbf{X}^\mathsf{T}\mathbf{Y}$$

key computation step:

•
$$\mathbf{X}^T \mathbf{X}$$
 in $O(n \times k^2)$

•
$$(\mathbf{X}^T \mathbf{X})^{-1}$$
 in $O(k^3)$

n = number of rows from train data

k = number of regression parameters = 5 + 1

As n >> k, the overall complexity is O(n).

Result

Shingle Match % Performance

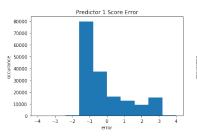
Shingle Length	Top-100	Top-300
1	99.87%	99.97%
2	67.88%	81.60%
3	16.47%	25.83%
4	2.19%	2.89%
5	0.30%	0.50%

Performance - MSE comparison - Top-100

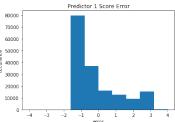
Prediction Method	Default Score 3 Train Mean = 4.18		
Train Data Mean	1.717	1.717	
1-shingle	1.596	1.596	
2-shingle	2.160	1.595	
3-shingle	2.918	1.667	
4-shingle	3.089	1.704	
5-shingle	3.112	1.710	
Regression	1.449	1.369	

Error Spread of 1-shingle

(a) Default Score = 3



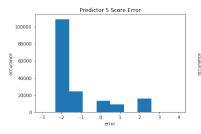
(b) Default Score = 4.18

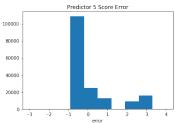


Error Spread of 5-shingle

(a) Default Score = 3



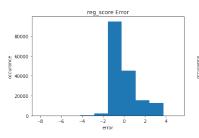


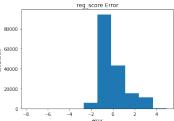


Error Spread of Regression Method

(a) Default Score = 3

(b) Default Score = 4.18





Performance - MSE comparison

Prediction Method	${\sf Default\ Score} = {\sf Train\ Mean}$		
	Top-100	Top-300	
Train Data Mean	1.717	1.717	
1-shingle	1.596	1.592	
2-shingle	1.595	1.531	
3-shingle	1.667	1.626	
4-shingle	1.704	1.701	
5-shingle	1.710	1.709	
Regression	1.369	1.273	

Demostration

```
predict> this is good
Score = 4.287700747576452
predict> this is really good
Score = 4.5994073238152176
predict> this is quite good
Score = 4.474748081883183
predict> this is not that good
Score = 3.336314640348344
predict> this is bad
Score = 1.546573898931245
predict>
```

Video Demo: https://goo.gl/fqaTSo

Conclusion

- Use Train Data Mean as default score.
- The higher the match %, the more accurate prediction (for k>=2)
- 1-/2-shingle method is better than other k-shingle methods.
- Regression method is the best method.