# Luu Tien Ngoc

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# Education

# Ha Noi University of Science and Technology

Bachelor of Science in Computer Science

# Relevant Coursework

Data StructuresAlgorithms Analysis

• Caculus

• Linear Algebra

• Discrete Math

• Numerical Optimization

• Artificial Intelligence

Computer Architecture

CPA: 3.64/4.00

# Submissions

Adaptive Prompting for Continual Relation Extraction: Within-Task Variance Perspective | AAAI 2024

Optimizing Answer Generator in Vietnamese Legal Question Answering Systems Using Language Models  $\mid$  TAILIP 2025

# Research Experience

Data Science Laboratory - SoICT | Undergrad Research Assistant

October 2022 - May 2024

• Advisor: Dr. Linh Ngo Van

- Main research topics: Continual Learning, Natural Language Processing
- Knowledge Gained: Foundations of Machine Learning, Deep Learning, LLM, Chatbot, Relation Extraction,...
- Improve performance Continual Relation Extraction.

# Industrial Experience

#### **DNSE Company** | Data Science Intern

June 2023 - September 2023

- Developed a chatbot system that can answer users' questions in the field of stock.
- Learned about technologies and frameworks used for projects such as Langchain, Elastic Search,...
- Trained the **Bartpho** model for the problem of combining multiple summaries in the field of stock, with the aim of minimizing the repetition of too much information with the same semantics.

#### CMC ATI Company | NLP Research Engineer

March 2024 - October 2024

- Build an internal chatbot system to serve employees.
- Develop NER models to extract key information from official documents, such as citizen identification cards and driver's licenses.
- Developing a post-processing model for Automatic Speech Recognition (ASR) to improve accuracy in speech-to-text tasks.

#### PREP Company | AI Engineer

October 2024 - Present

- Developing and enhancing a comprehensive scoring system for English proficiency exams, such as IELTS, TOEIC,...
- Developing a virtual classroom system that allows students to practice and prepare for international English proficiency exams, providing them with an interactive and effective learning environment."

# Personal Projects

#### Legal Question Answering Model for Vietnamese Language | Python, Transformers

- Developed an advanced Vietnamese Legal Chatbot, enabling users to easily access and retrieve accurate legal information.
- Curated a high-quality legal question-answering (QA) dataset by collecting data from reputable sources such as DichVuConq and ThuVienPhapLuat.
- Leveraged two powerful models, **Bartpho** and **Llama2 7B**, pretraining them on a 5GB legal corpus and fine-tuning them with 430,000 instruction examples and 200,000 legal QA pairs for optimal performance.

#### Zero-shot Named Entity Recognition for Vietnamese General Task | Python, Transformers

- Developed a zero-shot Named Entity Recognition model for the Vietnamese language using the GliNER method.
- Tested and validated the model on real-world Vietnamese datasets, demonstrating its effectiveness in recognizing entities such as names, locations, organizations, and other relevant categories.

## IT Job Analysis | Scrapy, Python

- Collected Vietnam IT job recruitment posts from websites such as Linkedin, CareerBuilder, Devwork, Jobgo, ITviec, ...
- Conducted a detailed analysis of information within IT job postings to extract valuable insights.
- Builded a model capable of providing recommendations for IT jobs based on individual competencies.

## Build a model for Intent classification and NER | Python

• Train a model with the base model **PhoBert**, using the **JointIDSF** architecture to improve performance on the test set by an average of **94%** accuracy.

#### Testing Machine Learning Models | Python, Scikit-learn, TensorFlow

- Conducted a comprehensive assessment of model accuracy in handwritten digit recognition and Vietnamese news classification tasks.
- Experimented with various machine learning models, including but not limited to KMeans, KNN, and Support Vector Machines, to refine and optimize the performance of recognition and classification tasks.

# Population management system in the district | Java, Intellij, JavaFX

- Developing a comprehensive system dedicated to the management of household registration books and contributions.
- Leveraging JavaFX to craft an intuitive Graphical User Interface (GUI) that facilitates and enhances user interactions .

# NER extension | Python, JavaScript, HTML, CSS

• Created a **Chrome** extension utilizing the **DistilBert** model for named entity recognition.

# Technical Skills

**Programming**: Python, C/C++

Developer Tools: VS Code, Git, Jupyter Notebooks, Docker

Frameworks: Pytorch, Hugging Face Transformers, Tensorflows, Scikit-learn

Version Control: Git, GitHub, GitLab Operation System: Window, Linux, MacOS

Writing: LateX

# Achievements

# Top 0.01% in Vietnam National Exam

2020

29.25 - A00 combination in Vietnam National Examination

Top 2 in the Leaderboard for the Spoken Language Understanding track at the SoICT Hackathon

2023