



Pham Ngoc Ha

PROJECT MANAGER

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My goal is to become a good Project Manager with broad understanding of technology and be able to communicate well with my clients in English.

I want to learn a lot from my colleagues and share the knowledge I have.

I know that if I have done, I can contribute more value to the projects and organizations that I participate in.

From then I think I can raise my income and have a good life of material and spirituality.

I will try to achieve my goal.

SUMMARY

- ◆ Graduated from Hanoi University of Technology.
- ◆ Have 5 years working as developer C#, ASP.Net.
- ◆ Have 6 years experience in Project Management.
- ◆ Working with clients from Japan mostly.
- ◆ Have 6 years worked with Waterfall projects.
- ◆ Spend 2 years working with Scrum and Kanban projects.
- ◆ Be a hard working and responsible person.
- ◆ Prefer to work with small and medium projects.
Because I will have time to learn the project's technology.
I also want to join into product deployment process.
- ◆ My strong point is to be able to exchange information well with the project team and the client from business logic to technical issues.

SKILL and EXPERIENCE

- ◆ Proficient in MS Office, PowerPoint, Google Sheets.
- ◆ Good in reporting skill.
- ◆ Good in communication between team and client.
- ◆ Analysis business logic from client's simple requirements.
- ◆ Project Planning, Scheduling and Monitoring.
- ◆ Ability to work with cross-functional development team.
- ◆ Experience with Redmine and Jira.
- ◆ Experience to manage activities for multiple projects.
- ◆ Has basic knowledge to use service of AWS, Google Cloud
- ◆ Familiar with Window Server.
- ◆ 2-year experience with Linux (CentOS, Ubuntu).
- ◆ Familiar with MS SQL Server, MySQL, Postgres.
- ◆ Be able to work with Redis, MongoDB, Oracle.
- ◆ Review source code in C, C# and Java.
- ◆ Guide to member how to write a good test case.
- ◆ Create checklist for deployment process.

EDUCATION

- ◆ Software Security and Programming Review.
(Hosted by Usol Vietnam)
- ◆ Software Testing. (Hosted by Usol Vietnam)
- ◆ Project Management Entry. (Hosted by Usol Vietnam)
- ◆ Project Management Fundamental.
(Hosted by FMIT Institute)
- ◆ FE Certification. (Hosted by VITEC)
- ◆ Learning How To Lean. (from coursera.org)
- ◆ Leader Mindset. (from coursera.org)
- ◆ Agile Project Management. (Hosted by Agile Academy)
- ◆ Lean Manufacturing. (from Agile Academy)

ENGLISH

- ◆ Pre-Intermediate Level.
- ◆ Learning English on Italki.com (from 2/2018).

ACTIVITY (current)

- ◆ Join the company's Scrum team.
Lean Scrum together and make seminars.
The team has been active for about a year.

EMPLOYMENT HISTORY

Project Manager NTQ Solutions, Feb 2017 - Present

Responsibility for managing projects from getting customer's request to product deployment has been done.

Simultaneous management of two or three projects (mainly two projects).

Characteristics of participating projects:

- Typically Web projects, development duration is from 2 to 4 months.
- The project are small and medium scale. From 4 to 10 members per project.
- Execute the project from getting user requirement until Go-Live.

Working directly with end-user (not through a Japanese partner).

Using the development process is Scrum or Kanban.

Main responsibilities:

- Receive project from General Manager.
- Analysis customer's requirements.
- Set priority for each feature for each sprint.
- Create Project Plan, Detail Schedule.
- Control scope and change request from customer.
- Review screen specification and Database design.
- Review unit test case and source code (if have time).
- Analysis issues and make the solution.
- Support member to install server and deploy product.
- Report project status to Manager and Customer.

Project Manager Sofiamedix, Aug 2015 - Feb 2017

Take responsibility to manage two projects' software maintenance of hospital and clinic.

The customer is a partner company from Japan.

Characteristics of participating projects:

- The long-term maintenance and Japanese's hospital operations are so complex.
- It is important to understand the source code and be careful in making changes.
- Because of the need to handle the new requests quickly, team member should be over-time usually.
- The project uses C# Winform, Java (API), Oracle, MySQL.

The average number of members is 15. The project operates under Scrum.

Main responsibilities:

- Receive the requests for updating/adding new functions.
- Pickup features will be implemented in each sprint.
- Monitor project's progress and fixbug on Jira.
- Review screen specification and business logic.
- Review source code and database design.
- Report project status to Manager and Customer.

Developer, Project Manager USOL Vietnam, Apr 2008 - Apr 2015

Being C# developer from 2008 to 2011. Take on the role Project Manager from late 2011.

Responsibility for managing and developing projects for Japanese clients.

Characteristics of participating projects:

- Medium and large scale projects. Team size is from 10 to 30 people.
- The project development process is complex and tight.
- The quality management process is very strict. Quality metrics are an important factor in evaluating the product.
- Worked mainly with Japanese partners. It is less likely to work directly with end-user.

The development process is always Waterfall.

Main responsibilities:

- Estimate and create Project Plan.
- Create Master Schedule and Detail Schedule.
- Daily Tracking Project's Progress.
- Review QA's Quality Report and monitor quality actions.
- Report project status's to Manager and Japanese partner.
- Create detail design document.
- Coding.
- Write unit test cases.
- Write unit test code and execute unit test.
- Review source code and test case.

Developer FPT Information System, Jul 2004 - Apr 2008

Develop the functions as instructed by the team leader.

Most of the projects are related to land management and use of digital map technology.

The main technologies used are ArcGis, ArcIMS, ASP.Net, MS SQL Server, Oracle.

Deploy system for local companies.

Write the manual documents and train end-user to use the system.

SOME OF ATTENDED PROJECT IN DETAILS

Duration	Project Name	Ticket Machine
03/2017 ~ Present	Position	Project Manager
	Company	NTQ Solutions
	Project Type	Fixed Price, Kanban
	Project size	8 members
	Responsibilities	<ul style="list-style-type: none"> - Analysis user requirement in Request for Proposal documents. - Review mockup to confirm with customer about the requirements. - Define development process. - Define standard convention: coding convention, commit code, Redmine using. Q&A - Prepare development environment for Dev, Tester and Staging. - Create detail schedule for all functions. - Pick up functions to be implemented in each sprint. - Tracking team member's progress. - Define risk and issue log periodically. - With team member listup issue and make solution on every sprint. - Support member to deploy build package to servers (Dev, Tester, Staging) - Communicate with team member and customer in all project issues. - Negotiate with customer about release milestones, change request and cost. - Report and demo product to PO every week
	Project Description	<ul style="list-style-type: none"> - This system control ticket printing in 150 shops of companies. - The system will calculate the order and the duration that customer need to wait. - Display ticket on external screen and staff's screen. - Need to connect with Printer and Speaker. - Data need to update real-time
	Technologies	<ul style="list-style-type: none"> - Java, Angular 2 - Redis, SocketIO, Nginx, Postgres - Google Text to Speech, MailGrid - Centos 7 - Using VM server on Google Cloud

Duration	Project Name	SSO (Single Sign On)
10/2017 ~ 02/2018	Position	Project Manager
	Company	NTQ Solutions
	Project Type	Fixed Price, Scrum
	Project size	10 members
	Responsibilities	<ul style="list-style-type: none"> - Confirm requirments with customer in meeting (via mockup design) - Listup all screen need to be implemented. - Create schedule for all screen needed to complete by week. - Pick up feature into each sprint. - Play as Scrum Master role. - Tracking team member's progress. - Define risk and issue log periodically. - With team member listup issue and make solution on every sprint. - Deploy build package into production environment. - Report and demo product to PO every week

	Project Description	<ul style="list-style-type: none"> - Customer's company has 30 web applications. Each application has private account. - It's difficult for users to remember their account for login. - This system will save the account information and help user login automatically. - We create the system based on OneLogin website. - The system also support login on mobile by using Webview on native app. - We create Chrome extension to control login automatically.
	Technologies	<ul style="list-style-type: none"> - Java, Angular 2 - MySQL, Chrome Extension, Nginx - Android, iOS - Centos 7 - Using VM on GMO service

Duration	Project Name	IAS-VAS (Image and Video Approver System)
08/2017 ~ Present	Position	Project Manager
	Company	NTQ Solutions
	Project Type	Labo, Srcum
	Project size	4 members
	Responsibilities	<ul style="list-style-type: none"> - Create mockup to confirm with customer about the total requirments. - Define process development. - Play as Scrum Master role. - Pickup feature into each sprint. - Communicate with Bach Khoa Univerity's team for AI task. - Tracking team member's progress. - Define risk and issue log periodically. - With team member listup issue and make solution on every sprint. - Report and demo product to PO every week
	Project Description	<ul style="list-style-type: none"> - This is a system to approver Image and Video uploaded from other services. - The system will return the result as OK, NG with persentage. - There are 13 categories image need to check, such as sexy, children, uniform, many people, comic. - The system public APIs for other service to use. - The deep learning tasks are outsourced to Bach Khoa University.
	Technologies	<ul style="list-style-type: none"> - Java, Angular 2 - MongoDB - Deep Learning - Ubuntu 16.04 - Using EC2 server, GPU server on AWS

Duration	Project Name	IMAS (Internal Management Accounting System)
07/2017 ~ 12/2017	Position	Project Manager
	Company	NTQ Solutions
	Project Type	Labo, Scrum
	Project size	4 members
	Responsibilities	<ul style="list-style-type: none"> - Create mockup to confirm with customer about the total requirments. - Create estimation for project and master plan for all function (screen). - Select and build source code structure (C#)

		<ul style="list-style-type: none"> - Define process development (dev, tester, staging environment) - Play as Scrum Master role. - Review screen specification and source code for member. - Pickup feature into each sprint. - Create detail schedule in every sprint. - Define risk and issue log periodically. - Deploy system into production environment. - Demo product to PO every week
	Project Description	<ul style="list-style-type: none"> - This is a internal accounting system. - The system includes functions of project management, expense for project and common expense
	Technologies	<ul style="list-style-type: none"> - C# WebApi, Entity Framework, Angular JS - MS SQL Server - Windows Server 2016 - Using VM and SQL Server on Microsoft Azure

Duration	Project Name	SGBBC
04/2017 ~ 09/2017	Position	Project Manager
	Company	NTQ Solutions
	Project Type	Labo, Scrum
	Project size	8 members
	Responsibilities	<ul style="list-style-type: none"> - Create estimation for project. - Talk with customer (PO) to pickup feature into each sprint. - Play as Scrum Master role. - Meeting with member to choose server topology. - Support member to setup server and deploy product. - Review source code written in PHP. - Demo product to PO every week
	Project Description	<ul style="list-style-type: none"> - The project is the old car auction system. - Update functions on web version. - Develop new functionalities on the mobile (native app)
	Technologies	<ul style="list-style-type: none"> - PHP (Drupal) - Mysql, Redis, Rabbit MQ, SocketIO - iOS, Android. - Centos 6 - Using EC2, S3 from AWS

Duration	Project Name	INSHOKUTEN
02/2016 ~ 08/2016	Position	Project Manager
	Company	Sofiamedix
	Project size	12 members
	Responsibilities	<ul style="list-style-type: none"> - Create schedule and monitor schedule. - Control quality project. - Read source code in C to understand specification. - Review Physical design, source code, test spec for member in team. - Deliver product to customer

	Project Description	<ul style="list-style-type: none"> - The current system is ALPHAX FOOD SYSTEM written in C. - New system would like to written in C# MVVC and Microsoft SQL Express 2014 - This project's mission is to convert source code in C => C# and SQL Server.
	Technologies	<ul style="list-style-type: none"> - C# MVVC 2015 - Centos 6 - Microsoft SQL Express 2014

Duration	Project Name	TAKATSUKI
08/2015 ~ 10/2016	Position	Project Manager
	Company	Sofiamedix
	Project size	15 members
	Responsibilities	<ul style="list-style-type: none"> - Receive the requests for updating/adding new functions. - Pickup features will be implemented in each sprint. - Monitor project's progress and fixbug on Jira. - Review screen specification and business logic. - Review source code and database design. - Report project status to Manager and Customer.
	Project Description	<ul style="list-style-type: none"> - This is a maintain project for hospital system. - This project is use C# winform and Oracle Databse - Japanese Hospital business are so many flow and rather difficult.
	Technologies	<ul style="list-style-type: none"> - C# Winform, Java, PL/SQL - Oracle, MongoDB, MySQL

Duration	Project Name	NGIT
08/2014 ~ 04/2015	Position	Team Leader
	Company	USOL VIETNAM
	Project size (man mont	350
	Responsibilities	<ul style="list-style-type: none"> - Coding at Business and Database layer - Create unit test case, Execute unit test - Review source code and test case - Create schedule for 6 members, and check the progress day by day - Report team status to Project Manager.
	Project Description	<ul style="list-style-type: none"> - This is a large scale project in 2014 - Project target is to create software for managing contract and project status.
	Technologies	<ul style="list-style-type: none"> - Java (struts 1.3) - Postgres

Year	Project Name	Hybrish-Nikishokubai
2013	Position	Project Manager
	Company	USOL VIETNAM
	Project size	30 members (80 man month)
	Responsibilities	<ul style="list-style-type: none"> - Create WBS and make estimation. - Review estimation with Japanese's manager. - Define project development. - Create project plan, communication plan. - Create master plan and detail schedule. - Daily Tracking Project's Progress.

		<ul style="list-style-type: none"> - Review QA's Quality Report and monitor quality actions. - Report project status's to Manager and Japanese partner.
	Project Description	<ul style="list-style-type: none"> - Hybrish is a ERP system currently running on Nihon Unisys company - Project mission is to maintain the current function and create new functions. - Main job in project is coding by provided design documents
	Technologies	<ul style="list-style-type: none"> - ASP.NET - SQL Server 2008

Year	Project Name	NTT Comware
2013	Position	Project Manager
	Company	USOL VIETNAM
	Project size	25 man months
	Responsibilities	<ul style="list-style-type: none"> - Create WBS and make estimation. - Read to understand the business logic from source code in C. - Create design document template. - Confirm with customer about document design's detail level. - Create detail design from source code. - Teach member how to read source code in C. - Review design documents. - Daily Tracking Project's Progress. - Report project status's to customer.
	Project Description	Reverse into design documents from source code written in C language
	Technologies	- C and C++

Year	Project Name	Hybrish ProjectHybrish-Mitsubishi, Hybrish-Manufuji, Hybrish-Maintenance
2012	Position	Project Manager
	Company	USOL VIETNAM
	Project size	20 members (60 man month)
	Responsibilities	<ul style="list-style-type: none"> - Create Project Plan - Control progress and quality of Project - Make weekly reports to meeting with customer. - Coding and review product
	Project Description	<ul style="list-style-type: none"> - Hybrish is a ERP system currently running on Nihon Unisys company - Project mission is to maintain the current function and create new functions. - Main job in project is coding by provided design documents
	Technologies	<ul style="list-style-type: none"> - ASP.NET - SQL Server 2008

Year	Project Name	Development software for managing land information
2006	Position	Developer
	Company	FPT Information System
	Responsibilities	<ul style="list-style-type: none">- Analysis requirment from the team leader- Create web site using digital map technology- Self-test the product.- Create manual guideline.
	Project Description	<ul style="list-style-type: none">- The project targets to develop the system manages the land information: document, change and history based on ArcGis.

		<ul style="list-style-type: none">- The system has two modules: desktop and web module.- The desktop module responses for executing map complicated functions- Web module shares and publishes the public map functions and results to everyone.
	Technologies	<ul style="list-style-type: none">- VB.NET- MS SQL Server 2005- Crystal Report- ArcIMS (Esri)