



# Nguyễn Thúy Hạnh

QA Engineer

**Date of birth:** September 13, 1992  
**Gender:** Female  
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## OBJECTIVE

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Taking advantages of my support skills and experience, as well as knowledge about many softwares and protocols to bring values to clients. Seeking to leverage my technical and professional expertise in DevOps Manager.

## EDUCATION

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Sep 2011 - Apr 2015

### FPT University

Major: Software Engineering

Grade of the degree: Good

Capstone Project (Tester): Easy Chemistry - Balance chemical reactions

## WORK EXPERIENCE

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Oct 2018 - Present

### Helios Technology System JSC.

QA/BA/Tester

#### **Major responsibilities:**

- Identify and build business and systems requirements documentation.
- Convert Business requirements into technical requirements.
- Design test cases and execute test.
- Document, analyze all test results and make recommendations.
- Publish test summary reports.
- Write Manual documents and Business processes.
- Coordinate with Project Managers and IT department to ensure time management.

#### **Project Funeral Service F.Net (Test lead & BA):**

- Supports on both platforms Website, and Mobile.
- Team size: 20 people.

#### **Project SBG (QA & Tester):**

- Supports on all platforms Website, Mobile, and SmartTV.
- Team size: 15 people.

#### **Project Funeral Cloud (logistical management) (Tester & BA):**

- Web application.
- Team size: 10 people.

#### **Project Online Learning (Tester):**

- Mobile application.

- Team size: 10 people.

**Project 108 hospital management system (Tester):**

- Web application.

- Team size: 10 people.

May 2015 - Oct 2018

**TEK Experts Co., Ltd**

Senior Technical Support Engineer for Performance Testing tool

**Major responsibilities:**

- Be the first contact point for customers who were IT system admins/IT deployment engineers in medium and big size organizations.

- Help customers solve ongoing issues about Load Runner, Performance Center and Network Virtualization product.

Oct 2014 - Dec 2014

**Workway JSC**

Internship Functional Tester

**Major responsibilities:**

- Design test case and execute test.

- Document and analyze all test results and make recommendations.

- Publish test summary reports.

- Write manual documents.

**Project OneOffice:**

- Web application.

- Team size: about 10 people.

## CERTIFICATIONS

2015

Complete Academic Preparatory English course Level 5 - Summit 1

2016

VITEC's Information Technology Passport

## SKILLS

**Language**

Excellent English, basic Japanese

**Operating System**

Windows, Linux

**Programing language**

Java, C

**Database**

SQL server, Oracle, MS Access

**Other Protocols**

HTTP/HTML, Citrix, RDP, RTE, SAP, SoapUI, JMeter, Silverlight

## INTERESTS

Fashion photography

## REFERENCES

Nguyễn Việt Bách

Team Leader

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