Vũ Thị Mai

PERSONAL DETAILS

- Name   **Vũ Thị Mai**

POSTION : Tester/QA

EDUCATIONAL BACKGROUND

- 2013 – 2017 National Institute of Education Management

PROFESSIONAL SUMMARY

- Skilled IT professional with nearly 3 years professional experience about software tester and 0.5 year about automation test with selenium IDE.
- Have consistently contributed to company's growth and profitability by combining strong technical and with a dedicated proactive approach.
- Cooperative and able to perform within a team-oriented atmosphere.

SOFTWARE

- **Databases etc**: MySQL
- **Programming Languages:** C, Java
- **Programming Tools:** Visual Studio 2013, Postman, SoapUI, Eclipse, Selenium IDE, MySQL workbench 8.0 CE
- **Framework**: Selenium IDE
- **Configuration Management tools**: SVN, Github

OPERATING SYSTEMS
Windows, Linux

PROFESSIONAL EXPERIENCE

2017/04 – 2017/10
Tester in DTS Software Vietnam

Project: *Walk in home*
Customer: Japan

Project Description:
A home design application that simulates in 2D/3D form with all details of rooms and houses according to some popular Japanese/England/French architecture.
Team size: 18 people
Project size: 2 teams

Responsibilities:
- Read and Analyze the requirement
- Manual test

Include Works:

- Reading comprehension and supplementation of SRS
- Perform manual tests (write / update / execute / keep evidence / log bugs)
- Log bugs on Redmine, monitor and manage bugs.
- Report daily work, expected work to leader tester through Outlock

2017/04 – 2020/04
Tester/QA in VNPT-Technology Company

Project vas: *Mradio, Ibox, Zoota, Playbox, Vgame*
Customer: Viet Nam

Project Description:
Vas services with preferential packages for users to use, Subscription / cancellation / tracking service.
Team size: 6 persons
Project size: 2 teams

Responsibilities:
- Read and Analyze the requirement
- Supplementing risk-oriented ideas that contribute to better products
- Manual test
- Tracking service stability
- Resolving customer complaints during the use of the service

Include Works:
- Reading comprehension and supplementation of SRS
- Perform review test case and manual tests (write / update / execute / keep evidence / log bugs)
- Test API on SoapUI and check data on DB
- Log bugs on Jira/Excel, monitor and manage bugs.
- Conducting product acceptance tests with partners after new URs
- Report daily work, expected work to leader tester through Outlock/Skype

Project vas: *VietTalk application*
Customer: Viet Nam

Project Description:
Viettalk is the only OTT application in the Vietnam market that supports SMS / calling messaging between app users and mobile / landline subscribers, from the app to mobile / landline and opposite. VietTalk application is available on devices using IOS and Android operating systems.
Team size: 10 people
Project size: many teams

Responsibilities:
- Working under Agile scrum model
- Read and Analyze the requirement
- Supplementing risk-oriented ideas that contribute to better products
- Manual test
- Tracking service stability and Resolving customer complaints during the use of the service

Include Works:
- Grooming before a sprint and then planning the upcoming print. Daily meeting, retrospective meeting when finishing a sprint
- Reading comprehension and supplementation of SRS

- Perform manual tests (write / update / execute / keep evidence / log bugs)
- Execute script writing and run automation test
- Log bugs on Jira/Excel, monitor and manage bugs

Project vas: *SMS BrandName*
Customer: Viet Nam

Project Description:
Is a business project on the model of selling brand messaging services. This is a business platform solution that sells messaging services to meet the needs of businesses, agencies, and users.
Team size: 7 persons
Project size: many teams

Responsibilities:
- Read and Analyze the requirement
- Supplementing risk-oriented ideas that contribute to better products
- Manual test
- Automation test
- Tracking service stability and Resolving customer complaints during the use of the service

Include Works:
- Reading comprehension and supplementation of SRS
- Perform manual tests (write / update / execute / keep evidence / log bugs)
- Test API on Postman and check data on DB
- Execute script writing and run automation test
- Log bugs on Jira/Excel, monitor and manage bugs
- Report daily work, expected work to leader tester through Outlock/Skype

Project: *IP Camera/KC01/Nhận diện khuôn mặt*
Customer: Viet Nam

Project Description:
With signin/signout, add camera, share camera configuration and customize according to users' personal desires on PC/Mobile platforms. There is also a backend site for managing and decentralizing users.
Team size: 25 persons
Project size: many teams

Responsibilities:
- Read and Analyze the requirement
- Supplementing risk-oriented ideas that contribute to better products
- Manual test
- Tracking service stability

Include Works:
- Reading comprehension and supplementation of SRS
- Perform manual tests (write / update / execute / keep evidence / log bugs)
- Log bugs on Jira/Excel, monitor and manage bugs
- Project progress report, meeting and acceptance of products with partners

2020/04 – present
Tester/QA in Open Commerce Group

Project E-commerce Exchange: *Shopbase / Printbase*

Customer: Viet Nam

Project Description:
An open cross-border e-commerce plaform, created with the goal of enhancing the dropshiping and POD experience for both buyers and sellers.
Team size: 20 persons
Project size: many teams

Responsibilities:
- Work on an Agile scrum model
- Read and Analyze the requirement, clarify the problem and supplementing risk-oriented ideas that contribute to better feature of project
- Manual test
- Tracking service stability
- Resolving customer complaints during the use of the service

Include Works:
- Reading comprehension and supplementation of SRS
- Perform review test case and manual tests (write / update / execute / keep evidence / log bugs)
- Test API on Postman and query on DB
- Log bugs, task on Trello, monitor and manage bugs.
- Support to check errors, feedback from customers
- Report daily work, tracking my task on Trello, expected work to leader tester through Slack