



PROFILE

DOB : 14/12/1988

Rigorous, reliable, hard-working, work stress-free

CONTACT

PHONE:
(+84) 773357899

EMAIL:
giangowen@gmail.com

HOBBIES

Sports
Camping/trekking

NGUYỄN THỊ HƯƠNG GIANG

SCRUM MASTER

WORK EXPERIENCE

Head of representative office (BMI System, Hanoi, Vietnam)

2019-present

Manage Hanoi office, responsible for recruitment and training

Scrum master – team size: 10-14 people (BMI System, Hanoi, Vietnam)

2016-present

Build bridges between remote French POs and Hanoi team

Clarify the clients' requests, validate and assign tasks to

developers/testers in Hanoi, set and ensure meeting deadlines

Ensure the Agile process, manage the team's workload using

Jira

Test lead – team size: 3-5 people (BMI System, Hanoi, Vietnam)

2014-2016

Assign tasks to testers

Write test cases, test new features - UAT

Analyze bugs on production instances and create tickets to solve them

Certificate : ISTQB Foundation (2016)

IT Project assistant (Crédit Agricole du Nord Est, France)

2012-2013

Assist end users (bankers) to test the final product (their information system)

Follow test results using HP Quality Center

EDUCATION

University of Littoral Côte d'Opale (France)

2011-2012

Master's degree in Consulting and Project Management

University of Strasbourg (France)

2007-2011

Bachelor's and Master's degree in Project Management

SKILLS

Languages

Vietnamese/French : bilinguals

English : fluent

Chinese : elementary proficiency

Others

Practical application of SQL

Knowledge of various Agile approaches

Excellent communication and training skills