

FABRICE NGALEMO

KELLER, TX | 817-345-1553

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PROFESSIONAL PROFILE

Software Engineer certified in C++ with over 7 years of customer service experience. Developed great leadership qualities and communication skills. An excellent time manager with outstanding problem-solving abilities. A creative team player with strong work ethics who enjoys learning new concepts. **Bilingual** in French and English

**Excellent Customer Service | Organizational Skills | Proficiency in Troubleshooting
Problem Solving | Microsoft Project Management**

EDUCATION

Tarrant County Community College | Hurst, TX 2023
Associate degree in IT Programming

Per Scholas | Dallas, TX 2023
Software Engineer Bootcamp | Accelerated technical boot camp that focused on the following topics: HTML | CSS | JavaScript | Node.js | Express.js | React.js | MongoDB | SQL queries | Java.

Institute CPA | On-Line Learning 2021
C++ Associate Certified

PROFESSIONAL EXPERIENCE

DHL Supply Chain | Order Sector | Haslet, TX 2020 – Present

- Fulfilled product order invoices and inspected manufactured products for defects and damage.
- Picked inventory for package assembly and created shipping labels.
- Loaded packages onto delivery trucks for shipping with the use of a forklift and created tracking reports.
- Ensured that regulatory compliance requirements were met.
- Maintained clear records on all inventory and stock.
- Organized the warehouse space and counted stock and managed inventory records.

Walmart Distribution Center | Order selector | Fort Worth, TX 2013 To 2020

- Prepped merchandise for refurbishing using Reach.
- Handled and processed freight in a safe and correct manner throughout the warehouse.
- Loaded, unloaded, ordered fills, packed, and/or processed freight in an accurate and timely manner.
- Informed management about unsafe working conditions, damaged products, or improper procedures in the facility
- Used freight handling equipment in a safe and correct manner.
- Maintained a clean work environment to ensure safety and compliance.
- Complied with company policies, procedures, and standards of ethics and integrity.