

# Lindokuhle Ngazibini Nongwe

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(+27)638201155 | lindonongwe22@gmail.com

## Objective

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I'm a very kind and humble person, who is extremely passionate about improving the quality of life for the people. I believe development for the people requires all industries to function efficiently and ensuring that people get the best service they had, also able to work with a team and also independently.

## Experience

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- **WebAfrica** 05 July 2022 - 31 May 2023  
Provisioning intern  
Processing pending orders and assisting clients with making payments and logging credits and cancellations, and also following up on active service to find out if client they do not have any problems yet with their service
- **WebAfrica** 01 June 2023 - Current  
Technical Support Agent  
Reconfiguring routers of the active services, reprovisioning active Connection, escalations and also billing logging credits, assist in making payments and refunds

## Education

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- **Thandokhulu High school** 2017  
Grade 12
- **Vaal University of Technology** 2018-2022  
Information Technology

## Skills

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- Problem solving
- Time management
- Java
- Team worker
- Customer service
- Decision making
- Programming

## Reference

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- **Daniel Davids - WebAfrica**  
Team leader Provisioning  
+27609208462
- **Yolanda Mkele - WebAfrica**  
Team leader Technical support  
+27662639140
- **Nkosikhona Tofu - WebAfrica**  
Order fulfillment agent  
+27614287566