

Rafe Ng Hong Fong

Good day! I am Rafe, I been working as IT support since 2016 | Cyber Security Enthusiast | Tech Lover | Gamers | Badminton Lover
Klang, Malaysia | nghf07@yahoo.com | +6012 2030 996

EDUCATION

Management & Science University

Bachelor in Computer Forensic (Honours) | CGPA: 3.76

Shah Alam, Selangor

Feb 2017 – Feb 2020

- **Relevant Coursework:** System Analysis and Design, Introduction to Programming, Statistics and Probabilities, Computer Forensic, Research Methodology, Cryptography, Project
- **Awards/Honors:** First Class Honours

Management & Science University

Diploma in Computer Forensic | CGPA: 3.25

Shah Alam, Selangor

May 2014 – July 2016

- **Relevant Coursework:** System Analysis and Design, Introduction to Programming, Statistics and Probabilities, Computer Forensic, Research Methodology, Cryptography, Project

CERTIFICATION

Google Cybersecurity

Google

June 2023

Certified Ethical Hacker

EC-Council

October 2022 – October 2025

WORK EXPERIENCE

Hiap Teck Venture Bhd.

Senior IT Executive

Klang, Selangor

September 2023 – Current

- 1st Level support to all users
- Backup server on daily basis
- CCTV maintenance
- Vendor management and quotations
- AD users creation and maintenance
- O365 license management

Kossan Rubber Industries Bhd.

System Analyst

Klang, Selangor

October 2022 – September 2023

- Study Dynamic 365 Finance and Operation (D365FO) system functionality and support user
- Conduct UAT cycle and prepare test script
- Liaise with the vendor regarding system issues, and follow up on the logged case

Mah Sing Plastics Industries Sdn. Bhd.

Digitalization Executive

Port Klang, Selangor

September 2019 – April 2022

- Successfully implement Monitor ERP G5 MI for factory plastics injection moulding machines
- Design, plan and implement factory network infrastructure

- Monitor and enforce security policies and allow authorized users to the join network domain
- Control authorized users to enter the internal network through FortiGate software

Peering One Sdn. Bhd.

Subang Jaya, Selangor

Associate Engineer (Internship)

January 2019 – August 2019

- Monitor network traffic through Paessler Router Traffic Grapher (PRTG)
- Log key issues submitted by customers and follow up closely engineering team
- Backup client a VM on daily basis

i-City Properties Sdn. Bhd.

Shah Alam, Selangor

IT Officer (Internship) – IT Assistant

March 2016 – June 2016, June 2016 – Jan 2019

- Theme Parks support – POS system, Cash Drawer, Line Pole Display, and Network
- Monitor and maintain Theme Parks CCTV
- Maintain turnstile – MOXA switch
- Install and troubleshoot parking system – Arduino board

LEADERSHIP EXPERIENCE & ACTIVITIES

Monitor ERP G5 Machine Integration (Injection moulding machine)

Port Klang, Selangor

Project leader

Sep 2019 – April 2022

- Implemented Monitor ERP G5 machine integration to factory plastics injection molding to prevent human error and cut down manpower for more efficient cost saving
- Study, understand, and liaise with vendor on machine signal tapping to Programmable logic controller (PLC)
- Design, plan, and implemented factory network infrastructure successfully

SKILLS & INTERESTS

Computer: Microsoft Office (Word, Excel, PowerPoint), Enterprise resource planning (ERP), PC Repairing, Firewall, Active Directory, JAVA Programming, SQL (beginner), Kali Linux, and Cryptography (beginner)

Languages: English, Mandarin, Bahasa Malaysia, Hokkien, Cantonese

Interests: Gaming, Badminton, Swimming, Technology