

# MOIRA NSOVO NGOBENI

## Personal Details

**Age:** 31  
**Contact:** 0728299644  
**Email:** ngobeni96@gmail.com

**Location:**  
Johannesburg, Gauteng

**Languages:**  
English, Xitsonga, Setswana

**Drivers Licence:**  
No

## Online Presence

- LinkedIn ( [www.linkedin.com/in/moira-ngobeni-6a063b98](https://www.linkedin.com/in/moira-ngobeni-6a063b98) )
- GitHub ( <https://github.com/Ngobeni96> )

## Technical Proficiencies

- AI and data science tools
- IT Support tools
- Networking and system support
- Programming and scripting

## Soft Skills

- Patience
- Teamwork
- Adaptability
- Communication

## Interests

- Software Development, Community Involvement, Travel Data Analysis and Management Technology Trends, Artificial Intelligence and machine learning



# CAPACITI

Motivated and enthusiastic Information Technology graduate. Possesses a solid academic background and a passion for learning and applying new technologies. Skilled in areas such as IT support, software development, data analysis, and cybersecurity, gained through hands-on projects and coursework. Strong work ethic, eager to contribute to dynamic teams and make a positive impact in the any field. Demonstrates excellent communication, teamwork, and problem-solving skills. Committed to continuous personal and professional development, seeking opportunities to grow and excel in the ever-evolving IT industry.

## Education

- Vaal University Of Technology – National Diploma In Information Technology

## Work Experience

- Capaciti – June 2025- Current – IT Support Associate
- Department Of Health – Oct 2023 – Oct 2024 – IT Support Technician Intern  
**Duties**

Provided first-line support for hardware, software, and network issues. Assisted in setting up and configuring desktops, laptops, and peripherals. Supported user account management tasks.

Installed and updated software applications under supervision

Helped troubleshoot internet and Wi-Fi connectivity problems.

Logged and tracked support tickets using helpdesk systems

Assisted with documentation

Gained exposure to tools like TeamViewer, Active Directory, and Office 365

## Achievements and Key Projects

### Achievements

- Earned Multiple Industry-Recognized AI Badges from platforms such as IBM SkillsBuild and Coursera and CISCO certified.

### Key Projects

- ChatBot Assistant Prototype Tools used: **Tools Used:** Python, NLTK, TensorFlow (basic), Streamlit
- Hospital Management System Frontend: JSP, HTML, CSS, JavaScript Backend: MySQL Description: Designed a hospital management system to efficiently manage hospital data records. Features include patient information management, appointment scheduling, and staff management

## References

- Oarabile Mogase – Talent development coach (Capaciti) – [oarabile.mogase@capaciti.org.za](mailto:oarabile.mogase@capaciti.org.za) – +27 21 003 7509 / +27 67 642 2151
- Mr Maponya MD – Department of Health [Matome.Maponya@dhsd.limpopo.gov.za](mailto:Matome.Maponya@dhsd.limpopo.gov.za) – +27 83 653 8507 – +27 15 811 6500
- Captain Mahlakwana SS – SAPS – [MahlakwanaS@saps.gov.za](mailto:MahlakwanaS@saps.gov.za) – +27 12 421 8061 / +27 71 873 2488