

## Use case “Place Rush Order”

### 1. Use case code

UC002

### 2. Brief Description

This use case describes the interaction between Customer and AIMS System when Customer wishes to place an rush order with the confirmed items.

### 3. Actors

- Customer
- AIMS System

### 4. Preconditions

- Customer has already selected products
- Customer has completed the delivery information

### 5. Basic Flow of Events

- Step 1: Customer selects rush order delivery
- Step 2 : The AIMS software verifies whether addresses are located within the inner city of Hanoi or not
- Step 3 : The AIMS software checks product eligibility
- Step 4 : The AIMS software prompts the customer to update the delivery information or delivery method (See Table 1)
- Step 5 : Customer completes all procedure that software request
- Step 6: The AIMS software recalculates the delivery fees and updates the corresponding invoice (See Table 2)
- Step 7: The customer proceeds to Step 8 – Use Case “Place Order”

### 6. Alternative flows

No	Location	Condition	Action	Resume location
1	At step 2	If address does not support rush order	AIMS Software notifies and requests customer to update address	Resume at step 1
2	At step 3	If no product is eligible for rush delivery	AIMS Software notifies the and requests customer to update cart	Resume at step 5

### 7. Input data

Table 1

No	Data fields	Description	Mandatory	Valid condition	Example
1	Delivery Time	Time for delivery follow format “dd/mm/yyyy hh:mm”	Yes	hh from 6 to 22 mm from 0 to 59 dd/mm/yyyy must be valid date	20/03/2024 17:30
2	Delivery note	String	Yes	String with minimum length of 5 characters	Ship to my company

### 8. Output data

Table 2

No	Data fields	Description	Display format	Example
1	Product Name	Name of product	String	Book

2	Rush delivery availability	Check whether rush delivery is eligible or not	True if rush delivery is eligible or False otherwise	False
3	Price of products		Positive number denominated in VND with “,” delimiter	100,000 VND
4	Fee for rush delivery	If rush delivery is eligible, determine fee for rush delivery	0 if rush delivery is unavailable, otherwise Positive number denominated in VND with “,” delimiter	0 50,000 VND
5	Fee for normal delivery	If rush delivery is ineligible, determine fee for normal delivery	0 if rush delivery is available, otherwise Positive number denominated in VND with “,” delimiter	0 40,000 VND
6	Total fee	Total amount for products and delivery	Positive number denominated in VND with “,” delimiter	350,000 VND

## 9. Postconditions

- AIMS System sends information about rush delivery order to Customer
- Customer can see notice from AIMS System