

Test Report



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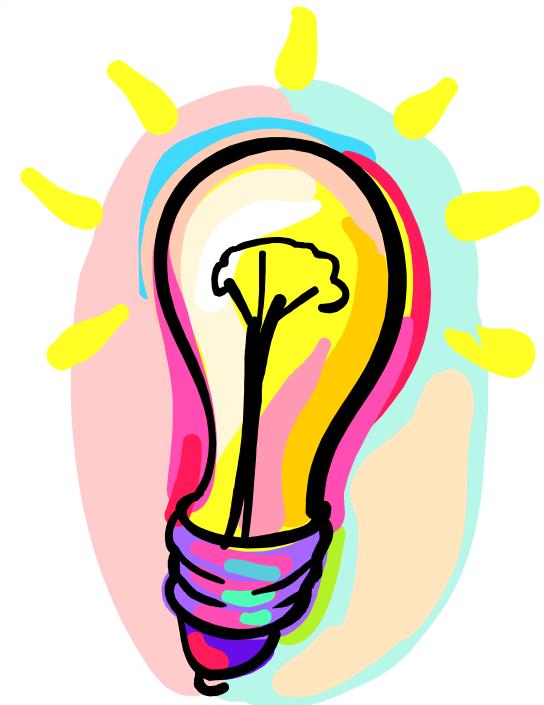
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Agenda

- **Duration:** 2 Hours
- **Audience:** Testers
- **Content:**
 1. Test Report concepts
 2. Test Report process
 3. Test Report template

After the course, student will:

- Understanding what is Test Report, Defect Report
- Understanding the way to create test report
- Able to analysis about quality & progress based on data collection



Concepts

Test Report Concepts

Test Case Execution Status

Passed	Actual result is meet requirement (expected result)
Failed	Actual result isn't meet requirement (expected result)
Blocked	Can not executed because pre-condition was failed
Skipped	Not applicable, Not Available, out of scope testing
Not Yet Tested	Has not executed yet

Test Metrics

Test Coverage: *The degree, expressed as a percentage, to which a specified coverage item has been exercised*

$$\text{Test Coverage} = \frac{\text{No of Executed Test Case}}{\text{Total Test Case}} \times 100 \%$$

Test Success Coverage: *The degree, expressed as a percentage of success, to which a specified coverage item has been exercised*

$$\text{Test Success Coverage} = \frac{\text{No of Passed Test Case}}{\text{No of Executed Test Case}} \times 100 \%$$

Defect Report Concepts

Defect Type	Description
Business logic	
Security – Access control	
Feature missing	
Functionality (Other)	
Performance	Slowly, not response as expected time.
Requirement misunderstand	Team misunderstand requirement from customer specs
Data – Database integrity	
User interface	Layout of application different with screen design like image, color
Coding logic	
Document	

Defect Report Concepts

Defect Severity	Weight	Description
Fatal	10	Critical defect making the system crash, cannot recover data
Serious	5	Defect making the major function cannot work or work incorrectly. E.g. User can see/do the activity without his permission.
Medium	3	Defect making the minor function cannot work or work incorrectly. E.g. System returns incorrectly with invalid data, boundary value, performance slowly.
Cosmetic	1	Defect of interface, no impact to functionality. E.g. Layout of form not good, wrong with Tab order, default focus, short key ...

Defect Report Concepts

Defect Priority	Description
Immediately	Defect should be fixed right away or within 01 day after logging
High	Defect should be considered fixing within 02 - 04 days after logging
Normal	Defect should be considered fixing within 05 - 08 days after logging
Low	Defect can be delayed (to be fixed later when appropriate)

Defect Metrics

Leakage: *measure quality of the product and service after delivery for acceptance test (QC Activity = Acceptance test)*

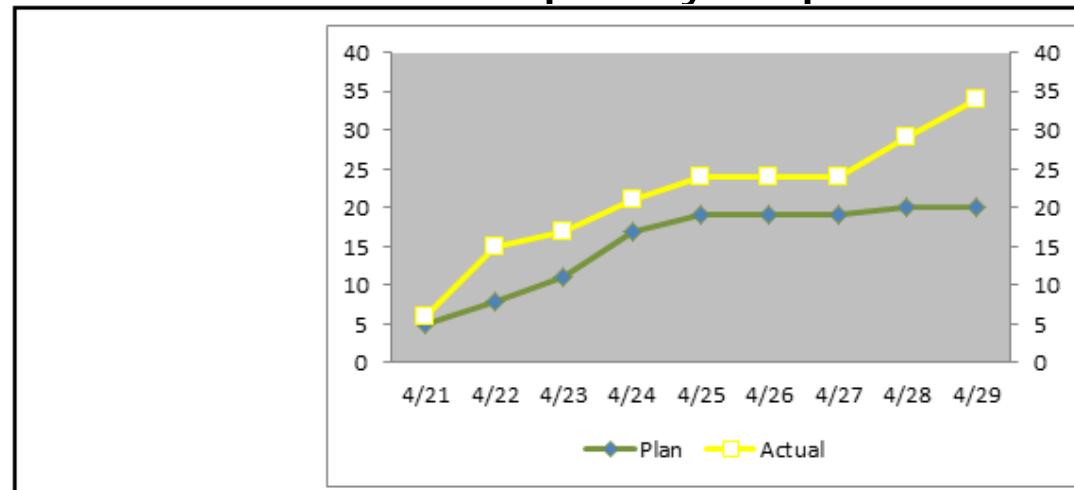
Defect Rate: *metric to measures quality of overall project's products.*

$$\text{Defect Rate} = \frac{\text{Total No of weighted Defects of a product}}{\text{Product size}}$$

Defect Trend

Defect Trend:

- Give an overall picture of product quality
- Predict defects in the near future (next days)
- Identify high-risk areas to focus for quality improvement

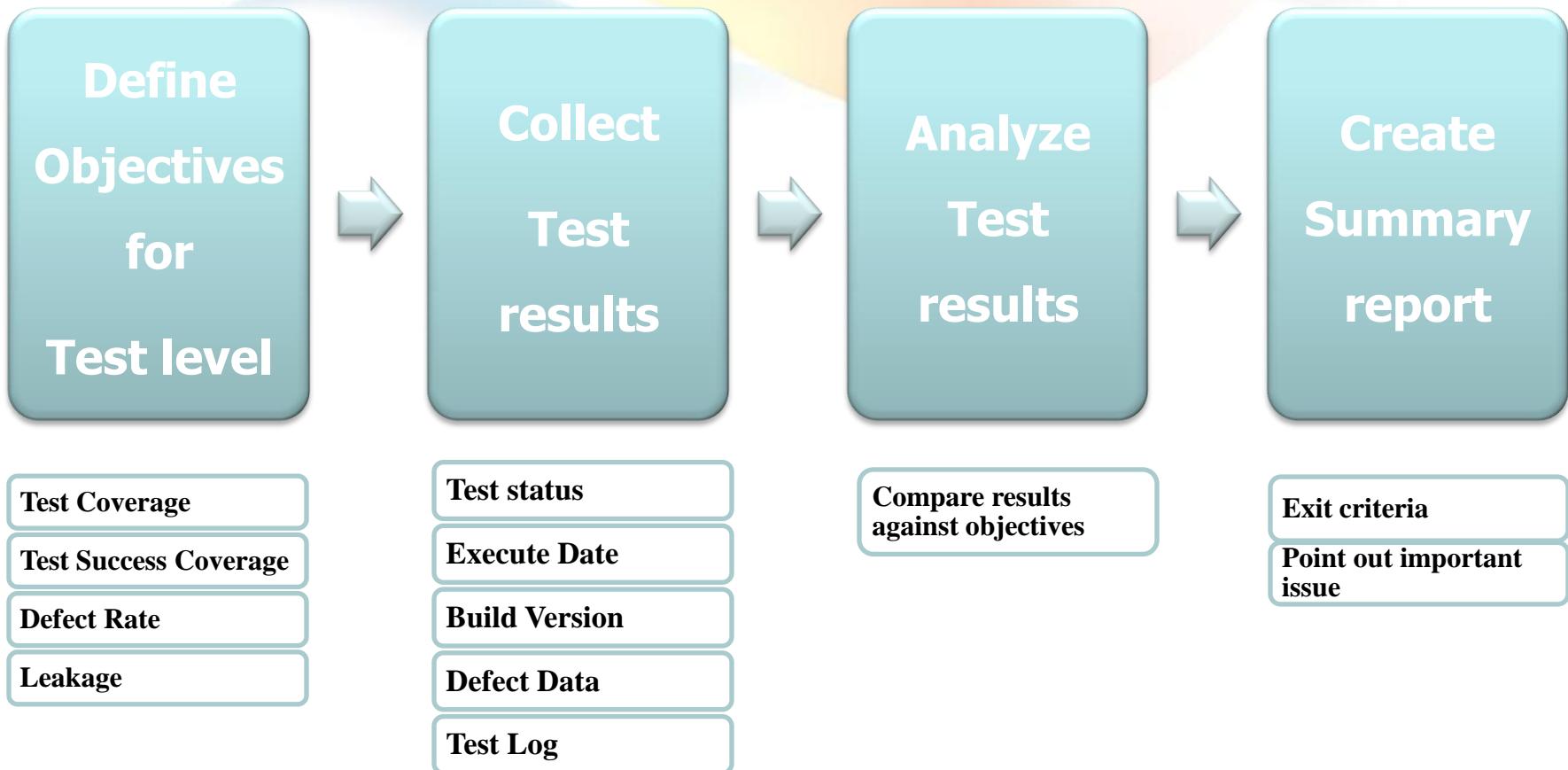


		Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue
		4/21	4/22	4/23	4/24	4/25	4/26	4/27	4/28	4/29
Planned	Daily									
Defects	Accumulation	0	5	8	11	17	19	19	20	20
Actual	Daily									
Defects	Accumulation	0	6	15	17	21	24	24	24	34



Process

Test Report Process



When to create the report?

- End of testing level: UT, IT, ST, UAT
- Daily, Weekly, or Milestones
- Critical bug was found

Questions for creating report

- How can testers present that information in an easy-to-understand format?
- How can I present the information so that it is believable?
- What is important point need to take action?

- Send report to review before baseline a report for team.
- No focus to personality
- As a service you provide



Templates

Test Result Report Template

TEST REPORT

Project name	<Project name>	Reviewer	<Reviewer>
Creator	<Creator>	Approver	<Approver>
Note			

Test Coverage: **46%**

Successful Test Coverage: **33%**

Date: <yyyy/mm/dd>

No	Items	Tested	Passed	Failed	Blocked	Skipped	Not Yet Tested	Total	Tested Coverage
1	Function 1	23	15	5	3	7	18	48	48%
2	Function 2	26	20	4	2	10	22	58	45%
3									
4									
5									

Total

49

35

9

5

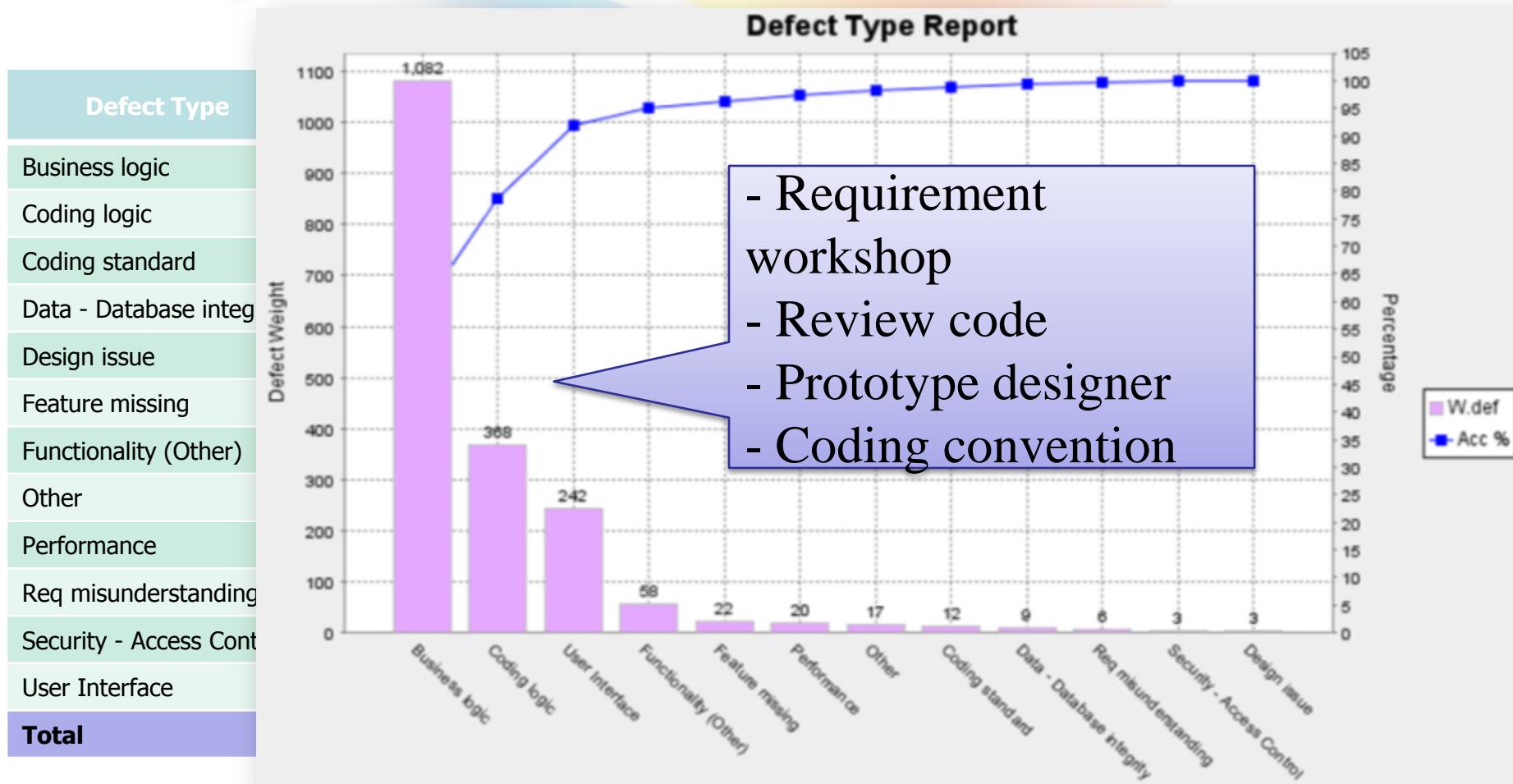
17

40

106

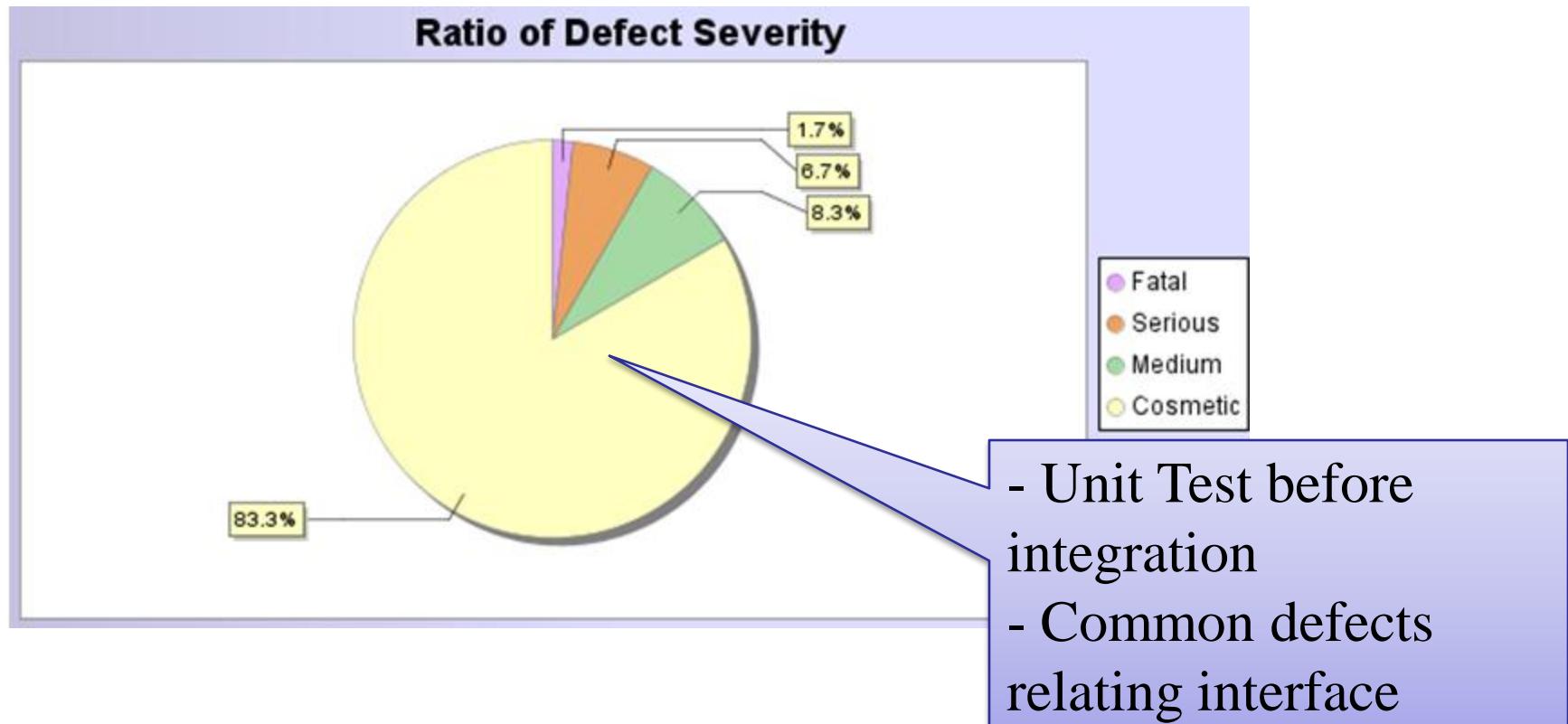
Defect Type Report

Purpose: detect high-defect types



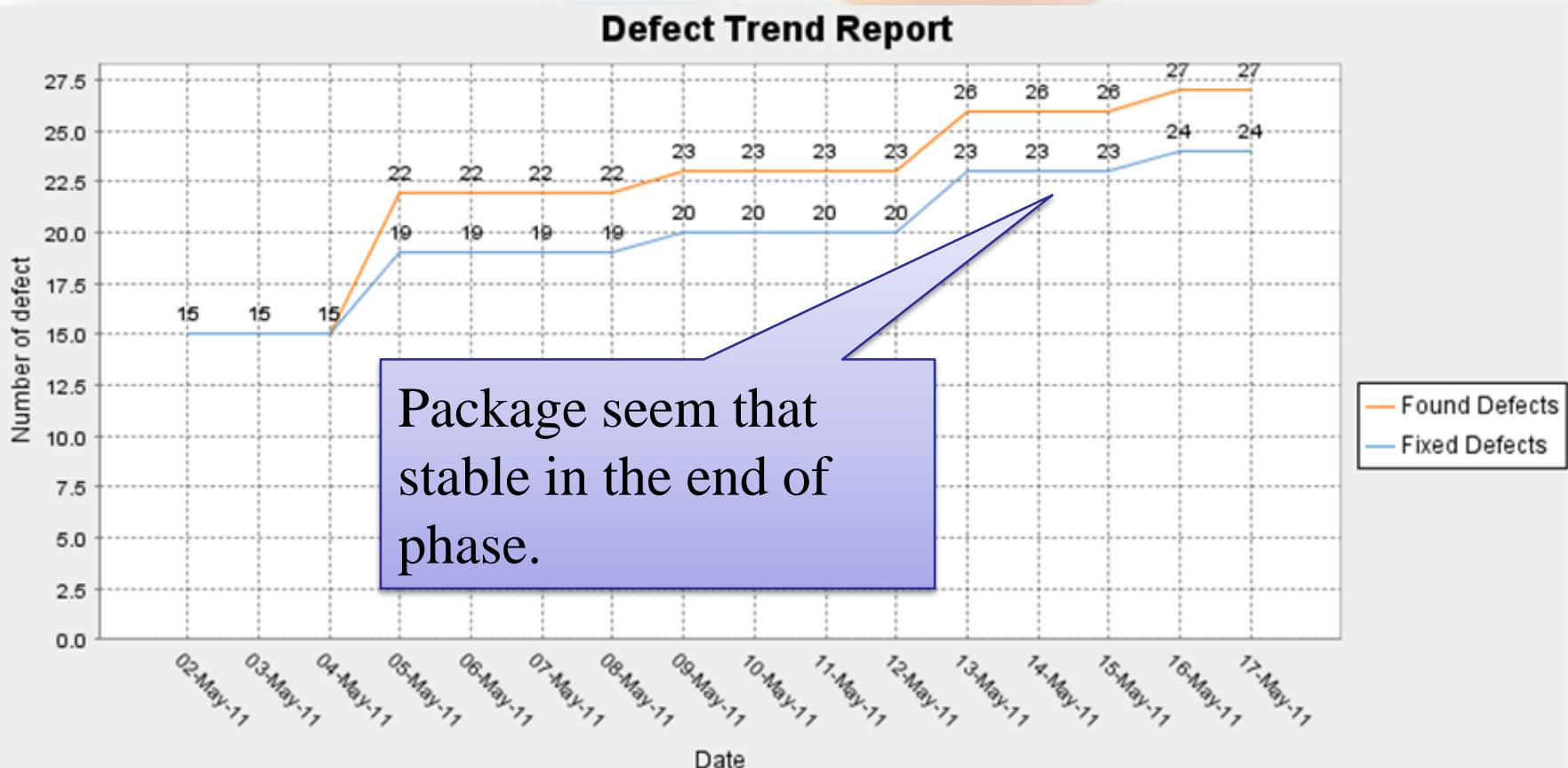
Defect General/Severity Report

Purpose: detect defects relating to severity cause to system hangs or functions work incorrectly



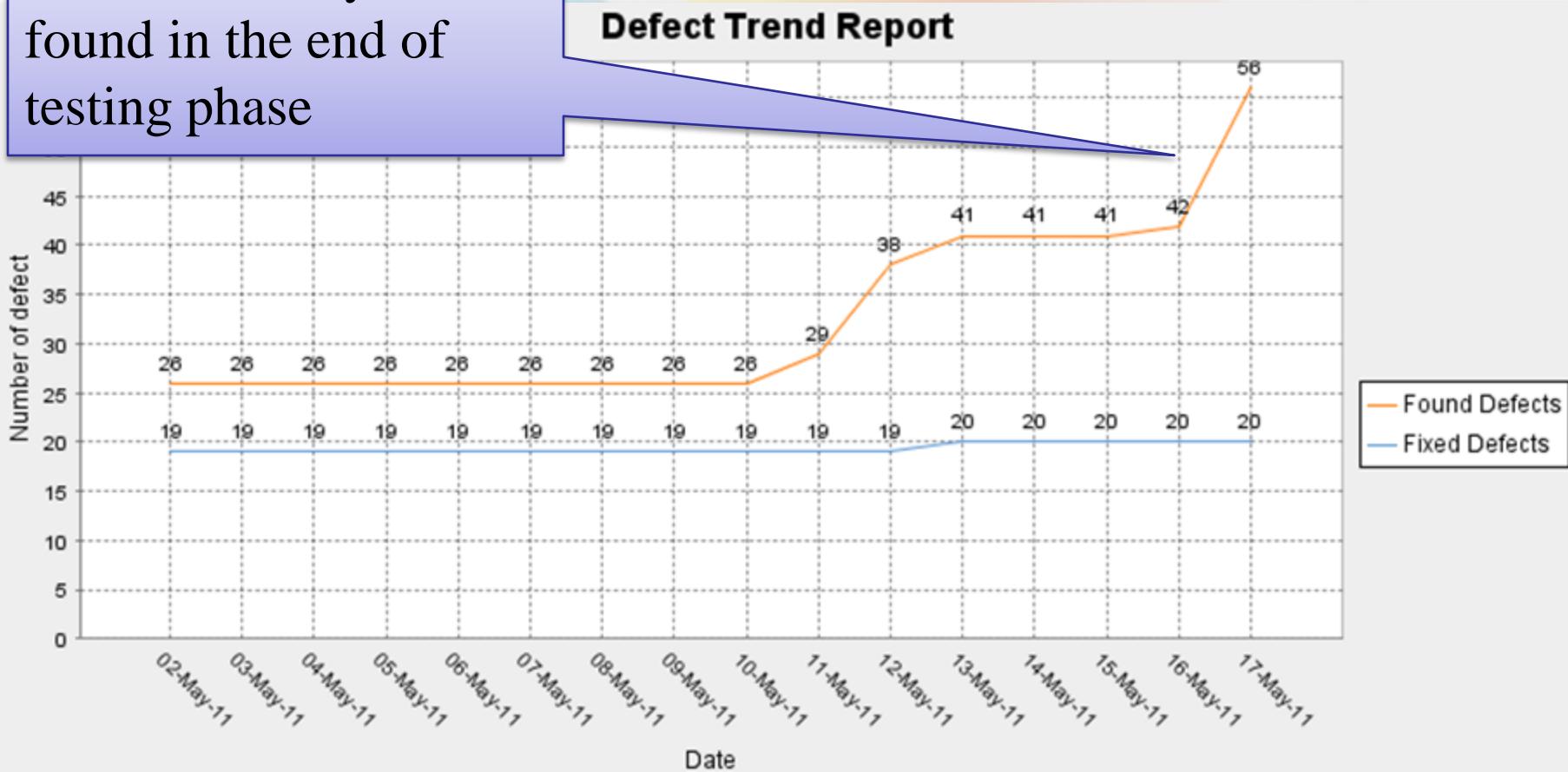
Defect Trend Report

Purpose: give general picture of the defect trend, predict defects in the near future



Defect Trend Report

There are many defect found in the end of testing phase



Defect by Test Case

Purpose: List defect found by Test Case

Test case name/ID	Fatal	Serious	Medium	Cosmetic	Total Defect	Total (W.def)
5910-0001				1	1	1
5945-0001			1		1	3
5897-0001				1	1	1
5951				1	1	1
6011				1	1	1
5964				1	1	1
5943-0001				1	1	1
5902-0001				1	1	1
5920-0001				1	1	1
5952				1	1	1
5963				1	1	1
1474240				1	1	1
5946				1	1	1
5965	1				1	5
5898-0001				1	1	1
5944-0001				1	1	1
5905-0001				1	1	1
5917-0001				2	2	2
5962	1			2	3	7
5895-0001				1	1	1
5918-0001				1	1	1
5878-0001				1	1	1
5888-0001				1	1	1
5948				1	1	1
6019			1		1	3
5907-0001				1	1	1
Total		2	2	25	29	41

Test Summary Report

Test Summary Report: a document summarizing testing activities and results. It also contains an evaluation of the corresponding test items against exit criteria (E.g. final metrics, status of passed or failed, resource use, efficiency...)

Test Summary Structure:

- Summary
- Test Case result report
- Defect Report
- Open point

QUIZ