

- Data through 14 Jan
- Time zone LPT = 00:00

What's Next to Sum



Viewpoint Selection			
Case Grid on Parameter	Date Granularity	UTC Offset	Viewpoint
Cases Closed	YYYY	UTC+00:00	Employee - Name

■ 0000-0001-9338-5655 ■ E.L.Abernethy@nyu.edu ■ Anna Drafke ■ Dany

Cases Closed Trend
 Filtering Cases Closed separated by Employee Name by WEEK

Small Business Service Level Average Trends