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Problems					
Date (Relative)	Date (Range)	Line of Business	Case Type	Work Function	Work Tier

[illegible]

Agent Name	Agent Super Region	Agent Title	Billable Group	Department	Employee Division
10	11003	1001	10	10	10

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Case Study Parameter	Data Granularity	UTC Offset	Workpoint
Case: Poland	0000	UTC+00:00	Bucharest, Spain

■ [Amr bin al-Harith al-Muhallibi](#) ■ [Muhammad al-Muhsini](#)
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Cases Closed Trend ...

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Case Closure Service Level Average Trend
 *Showing Case Closure Service Level Average reported by Employees - Name: by

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