

Currently viewing data for:
 - Case Closed - TSCB Hotel Partner (Line(s) of Business) - All Case Type(s) - All Work Function(s)

• by WEEK with data from 2025-05-19 to 2025-06-12



Viewpoint Selection			
Case Definition Parameters	Entity Connectivity	STI Graph	Viewpoint
Case(s) Closed	60004	UPE-00-00	Singlepoint - N/A

[illegible]

Cases Closed Trend ***
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Case Average Handle Time Trend ☰

< Viewing Case Average Handle Time reported by Employee Name by WEEK > 🔍

Case Closure Service Level Average Trend ***
 > Viewing Case Closure Service Level Average reported by Employees Name by WEEK < [Filter]

Average Case Age Trend
Viewing Average Case Age reported by Employees - Name by WEEK