




## NGUYEN THI NHU NGUYEN

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## EXPERIENCE

### Data Processing Operator

*Digi-Textx | Apr 2022 – Present*

- Delivered 98% accuracy in data entry and validation; ranked among top 20 performers.
- Handled high volumes of customer data and consistently met strict deadlines.
- Aligned processing schedules with client priorities to ensure timely output.


### Teaching Assistant

*Ames Language Centre | Jun 2019 – Jan 2020*

- Assisted in planning and delivering daily lessons for 20 students.
- Tracked student progress and supported classroom engagement activities.
- Participated in parent-teacher meetings to improve learning outcomes.

## PROJECTS

### IBM Capstone Project – IBM Skills Network

- Performed data collection (APIs, Web Scraping), wrangling, and analysis using Python.
- Built interactive dashboards in IBM Cognos Analytics.  [View Dashboard](#)

### Excel & Power BI Dashboards – Macquarie University Projects

- Used Power Query & Power Pivot for data wrangling, created visual dashboards.

 [Excel for Business](#)

 [Data Visualization](#)

## EDUCATION

### MSc International Business Management

*Edinburgh Napier University*




- GPA: 3.3 | Grade B
- Thesis: Analysis of E-commerce in Singapore using SPSS

### Bachelor's in Environment & Natural Resources Management

*Tay Do University*

- GPA: 3.08

## CERTIFICATIONS

- **IBM Data Analyst** – IBM Skills Network  [Credential](#)
- **Excel Skills for Data Analytics & Visualization** – Macquarie University  [Credential](#)
- **Excel Skills for Business** – Macquarie University  [Credential](#)
- **Languages:** English (IELTS 6.0)