**NGUYEN THI NHU NGUYEN**  
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🔗 [LinkedIn](https://www.linkedin.com/in/inaranguyen/) | 🌐 [Portfolio](https://github.com/NguyenN28/Portfolio-Projects)

**EXPERIENCE**

**Data Processing Operator***Digi-Texx | Apr 2022 – Present*

* Delivered 98% accuracy in data entry and validation; ranked among top 20 performers.
* Handled high volumes of customer data and consistently met strict deadlines.
* Aligned processing schedules with client priorities to ensure timely output.

**Teaching Assistant***Ames Language Centre | Jun 2019 – Jan 2020*

* Assisted in planning and delivering daily lessons for 20 students.
* Tracked student progress and supported classroom engagement activities.
* Participated in parent-teacher meetings to improve learning outcomes.

**PROJECTS**

**IBM Capstone Project – IBM Skills Network**

* Performed data collection (APIs, Web Scraping), wrangling, and analysis using Python.
* Built interactive dashboards in IBM Cognos Analytics. 🔗 [View Dashboard](https://eu-de.dataplatform.cloud.ibm.com/dashboards/b266b9df-d12e-4cf3-9694-05e2d6bc9dfd/view/5c1fda0c64ac0afc51c8f2e40790245374312009b4bb8a52d18d7b495d682597f36a10c3c828480e89180464f0e843089a)

**Excel & Power BI Dashboards – Macquarie University Projects**

* Used Power Query & Power Pivot for data wrangling, created visual dashboards.  
  🔗 [Excel for Business](https://github.com/NguyenN28/Excel-Skills-for-Business-Specialization-MacQuarie) 🔗 [Data Visualization](https://github.com/NguyenN28/Excel-Skills-for-Data-Analytics-and-Visualization-Specialization-by-MacQuarie)

**EDUCATION**

**MSc International Business Management***Edinburgh Napier University*

* GPA: 3.3 | Grade B
* Thesis: Analysis of E-commerce in Singapore using SPSS

**Bachelor's in Environment & Natural Resources Management***Tay Do University*

* GPA: 3.08

**CERTIFICATIONS**

 **IBM Data Analyst** – IBM Skills Network 🔗 [Credential](https://coursera.org/share/e0f401583411107ae22a0edc3099f94d)

 **Excel Skills for Data Analytics & Visualization** – Macquarie University 🔗 [Credential](https://coursera.org/share/2c2301d85e6a57912d43e396a210fc48)

 **Excel Skills for Business** – Macquarie University 🔗 [Credential](https://coursera.org/share/a073561d9cecef0a4b5d37d8cc1079b6)

 **Languages**: English (IELTS 6.0)