

READING TEST 1

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many as questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART V

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter A, B, C or D on your answer sheet.

101. Each month, Johanson Corp. _____ some money to starving children around the world.
(A) donated (B) have donated (C) is donated (D) donates

102. Please examine the attached documents in order to confirm that advance reservations of the flights are made to _____ satisfaction.
(A) yours (B) your (C) you (D) yourself

103. The public museums _____ the state of Illinois remain open until 5 o'clock on Sundays.
(A) throughout (B) from (C) under (D) toward

104. Our home appliance is intended for household use, neither for commercial purpose _____ for industrial purpose.
(A) but (B) nor (C) and (D) or

105. If you have any problem, please _____ the attached documents in the e-mail.
(A) consult (B) consults (C) consulted (D) to consult

106. Our chief financial officer welcomed all workers _____ at his lecture.
(A) essentially (B) personally (C) commonly (D) exceptionally

107. We're not interested in purchasing more closed-circuit televisions from your company this year but _____ to maintain our relationship.
(A) like (B) is liking (C) was liking (D) would like

108. The qualified applicants should have a Master's degree _____ pharmacy and more than two letters of reference.
(A) in (B) on (C) of (D) out

109. Please supply a directory so that the managers based overseas can _____ contact each other in the event of an emergency.

(A) prompt (B) promptly (C) promptness (D) prompts

110. When the company opened a subsidiary in France, Ms. Phillip put in for a _____ to go there.
(A) transfers (B) transferable (C) transference (D) transfer

111. The first phase of the clinical trials of the newly developed vaccine will be started on the _____ Friday.
(A) previous (B) frequent (C) upcoming (D) regular

112. Frequently wash your hands _____ you can prevent the risk of H1N1 influenza.
(A) even if (B) therefore (C) so that (D) because of

113. Mr. Williams will _____ an important announcement concerning a company's budget plan either today or tomorrow.
(A) take (B) make (C) keep (D) behave

114. Because of increasing oil prices, the Gspeed Co. _____ more than usual on shipping charges last month.
(A) spend (B) has spent (C) will spend (D) spent

115. One of the important duties of an arbitrator is to listen _____ to opinions of both parties.
(A) object (B) objection (C) objectivity (D) objectively

116. To reduce expenses, Mr. Stellan, who is in charge of shipping, has decided that we should transfer the office equipment on _____.
(A) us (B) ours (C) our own (D) ourselves

117. All public firms will be closed this Wednesday in _____ of the Memorial Day.
(A) favor (B) honor (C) charge (D) excess

118. Freezon Co. will assign more resources to the _____ of emerging markets in Latin America.
(A) develops (B) developed (C) development (D) developers

119. The environmental campaign is a part of the _____ activities for the contaminated rivers, which a non-government organization created five years ago.
(A) excessive (B) voluntary (C) competitive (D) aggressive

120. The recent reports indicate that many people have suffered from _____ recession.
(A) economical (B) economy (C) economics (D) economic

121. Of the two proposals for the joint venture projects, the one submitted by CNR Ltd. was considered _____.
(A) feasible (B) more feasible (C) most feasible (D) feasibly

122. Pursuant to the energy efficiency policy, all workers should not leave their workstation _____ all their equipment has been turned off.
(A) except (B) soon (C) until (D) earlier

123. Before the board of directors announced the results of mergers and acquisitions, the CEO stated that his _____ were not easy to make.
(A) decisions (B) decisive (C) decide (D) decidedly

124. The recent research indicates that agricultural _____ will rise sharply in 2015, which can lead to the slump of price.
(A) output (B) construction (C) movement (D) implement

125. After _____ as a Human Resources manager for the past ten years, Mr. Peters retired in order to establish his own consulting firm.
(A) worker (B) works (C) working (D) worked

126. The recruitment of sales representatives started two months ago and _____ to continue for the next 3 weeks.
(A) expected (B) is expected (C) will have expected (D) expects

127. Marshall Fox requested that all new sales representatives participate in the training workshop _____ two months of being hired.
(A) within (B) during (C) from (D) near

128. Advances in science and technology _____ people to make more efficient use of their time.
(A) accept (B) allow (C) promote (D) give

129. The employee login system will be _____ suspended while the upgraded software is installed.
(A) concurrently (B) presently (C) closely (D) temporarily

130. Excluding the _____ errors that Amanda is currently correcting, the monthly magazine is ready for printing.
(A) overdue (B) minor (C) rapid (D) reliable

131. Jerry Gardener announced that the charitable concert has been _____ due to the unfavorable weather conditions.
(A) scheduled (B) postponed (C) expected (D) continued

132. It was with great _____ that Ms. Carmen refused the offer of a transfer to the headquarters.
(A) disappoint (B) disappointment (C) disappointing (D) disappointed

133. We should not be responsible for any damage to this product _____ by the malfunction of non-genuine accessories.
(A) caused (B) causes (C) is caused (D) causing

134. Because our escalator is _____ under construction, all the night-shift workers should use the rear staircase.
(A) later (B) now (C) soon (D) once

135. The Pulitzer Prize will be granted to Mr. Damon from The New York Times, _____ photographs leave impression behind.
(A) that (B) whose (C) which (D) who

136. Ian McKellen in the shipping division said that it is important to record _____ data on shipping labels.
(A) accurate (B) accurately (C) accuracy (D) accuracies

137. Faculty members are expected to attend the annual seminar unless they obtain their dean's written _____ to be absent.
(A) guess (B) estimate (C) permission (D) suggestion

138. Beginning next month, drivers have to present at least two forms of their identification _____ they want to renew their outdated driver's license.
(A) unless (B) because of (C) so as (D) if

139. If you need further information, please contact our Customer Relations Department to get the most _____ information and quick answers.
(A) up-to-date (B) obsolete (C) fashionable (D) delicate

140. Ms. Kristen deserves the promotion to vice president because her excellent communication skills are _____ parallel in our community.
(A) between (B) without (C) along (D) outside

PART VI

Directions: Read the following texts. A word or phrase is missing in some of the sentences. Four answers choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter A, B, C or D on your answer sheet.

Questions 141-143 refer to the following letter.

I Wood Cabernet Neighborhood Association
573 Springfield Town, Illinois 55219

Dear Mr. Holm,

We are writing to extend our thanks to you for your generous donations of \$500 for the Wood I Cabernet Park Improvement. Your _____ will help our organization to complete the project.

141. (A) contribution (B) application (C) appreciation (D) motivation

As you know, Wood Cabernet Neighborhood Association is working to renovate and modernize the park. The community's population is _____ a lot, which has been straining resources to develop a park for a few years.

142. (A) declining (B) shrinking (C) enlarging (D) expanding

Donations from people such as you will help us improve aging recreation areas and playgrounds, repair sidewalks and pathways, and _____ old drainage systems.

143. (A) replace (B) replaces (C) replaced (D) will replace

Thank you once again for your contribution.

Sincerely,
Coben Dallas

Wood Cabernet president

Questions 144 - 146 refer to the following memo.

Edward Department Store
From: Sales director
To: Sales representatives
Date: December 20, 2014
Re: Changed Working Hours

In the anticipation of increased work in the year-end season, we decided to conduct extended work schedule during the months of winter. Beginning December 1, working hours will be changed and you can check them out on our online board.

Sales representatives should _____ with their new employees to adjust to the new work schedule because they are not familiar with the work environment.

144. (A) confer (B) experiment (C) proceed (D) comply

Employees can receive two operational compensations for _____ working hours.

145. (A) reduced (B) extra (C) another (D) regular

_____ can choose to be paid for overtime or to take 3 days' leave.

146. (A) I (B) They (C) She (D) This

Questions 147 - 149 refer to the following letter.

478 Jude Street

Mr. Josh

November 5

Dear Mr. Josh,

On behalf of everyone at Gerard's, I would like to thank you personally for your continuing _____.

147. (A) loyalty (B) brand (C) effort (D) honesty

As a token of appreciation for your business, I am pleased to offer you 25 percent off your purchases for one day.

On any one day from now through November 27, present this letter and enjoy one full day of special savings on purchases from any of our Gerard's interrelated clothing stores.

_____ you choose holiday gifts or something special for yourself, we hope this offer will encourage your shopping now.

148. (A) Whether (B) How (C) When (D) Where

For your _____, you can also take advantage of this offer when you order from

149. (A) reference (B) convenience (C) pleasure (D) commitment

our catalogue through phone or when you order online at www.gerardstore.com.

Our personnel will be happy to assist you wherever and whenever you shop with us. I would like to thank you again for being a loyal customer and to wish you a happy holiday season.

Sincerely,
Shia LaBeouf
President and Chief Executive Officer

Questions 150-152 refer to the following e-mail.

From: Latifah@virginia-lang.com
To: Catherine@virginia-lang.com

Date: August 13

Subject: Classes

Dear Catherine,

The Spanish and German course schedules are _____, and it turns out that all the classes have been squeezed into the morning hours.

150. (A) upcoming (B) ready (C) absolute (D) delayed

Two classrooms are vacant in the afternoons, and I'm thinking of _____ them. I would like to hire a German instructor and open an extra German course. What
151. (A) use (B) used (C) using (D) user

you have to do is to place a job advertisement in local papers, but don't _____ any specifications. Probably some high school teachers would take the job after
152. (A) omit (B) include (C) bargain (D) commence

his or her morning classes. Please stress that work would not include evenings as we close at 3 P.M.

Queen Latifah
Director
Virginia Foreign Language Center

PART VII

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter A, B, C or D on your answer sheet.

Questions 153-154 refer to the following information.

Gio's Mexican Restaurant

Town's main street

Tel: 080-788-7322

"More for less!"

Dine-in and Pickup Hours:

Monday-Thursday	11:00 A.M.-11:00 P.M.
Friday & Saturday	11:00 A.M.-Midnight
Sunday & Holiday	4:30 P.M.-10:00 P.M.

Delivery Hours:

Monday-Thursday	4:30 P.M.-10:00 P.M.
Friday & Saturday	11:30 A.M.-Midnight
Sunday & Holiday	4:30 P.M.-10:00 P.M.

10% off pickup orders over \$25.00

153. When can food be delivered?

- (A) On Monday at 11:00 A.M. (B) On Thursday at 3:00 P.M.
(C) On Saturday at 1:00 A.M. (D) On Sunday at 6:00 P.M.

154. How can customers receive a discount?

- (A) By eating in the restaurant
(B) By ordering food for delivery
(C) By picking up orders worth more than \$25.00
(D) By presenting a special coupon

Questions 153-154 refer to the following announcement.

Animal Images in Traditional South African Art

A display of traditional drawings and sketches that reflects the customs and rituals throughout South Africa over the last five centuries.

City Hall Museum
500 Tripoise Avenue
Peter Schreier West Galley
October 3-December 12

Exhibition sponsored by South Africa Arts Council

At the opening reception, "Highlights of animal images in South African art", a presentation, will be given by Mohamed Hazar, an art historian and visiting professor of Evory University, on Friday, October 3 at 7:30 P.M.
Light refreshments will be served.

155. What is being announced?

- (A) A job opening (B) A new museum
(C) A research project (D) An art show

156. What will most likely happen on October 3?

- (A) An exhibition will close down.
(B) A scholar will visit Evory University.
(C) A reception will be held.
(D) A group of educators will tour South Africa.

157. What is indicated about Mohamed Hazar?

- (A) He manages a gallery.
(B) He teaches at a university.
(C) He is a member of the South Africa Arts Council.
(D) He paints and sculpts images found in nature.

Questions 158-159 refer to the following article.

Business briefs

August 10, Boston - Fred Hanstenmeier, the CEO of FIT Footwear, announced the company plans yesterday that the company adds shops in Miami, New York, Los Angeles, Washington DC and Baltimore within a year.

Mr. Hanstenmeier acknowledged that an earlier attempt at expansion had not been successful because the company moved too quickly. He admitted the company "had underestimated the challenge posed by expansion." Now that FIT Footwear, whose headquarters will be located in New York, has strong and clear marketing strategies in place, Mr. Hanstenmeier claimed the expansion will be easier. FIT Footwear, whose target market is children and teenagers, was founded by entrepreneur Annelise Hanstenmeier, who promoted a unique way of fitting children's shoes.

The shops use scanners with a smiley face to measure children's feet. The company will add a limited number of adult's shoes early next year. The company executives will be watching closely to see how well those shoes will sell. Overall this year the company expects the record sales at its all stores, due to the advertisement campaign that was started recently.

158. What is suggested about FIT Footwear?

- (A) Its merchandise will be limited to smaller sizes.
(B) It will close some of its stores.
(C) It will start selling children's clothing.
(D) It will move its main office to New York.

159. Where is FIT Footwear currently located?

- (A) In Baltimore (B) In Boston
(C) In New York (D) In Washington, DC

Questions 160-161 refer to the following invoice.

OBI Electronics Warehouse

500 May Highway, Denver, Colorado, 407-700-9799

Delivery Invoice

Date: March 3

Invoice No: 45003

Purchased by: Ed Brown

Delivery Address: Rose Garden 540, Phoenix, AZ 374

Electra Chrome Computer Desk/Workstation	\$149.95
Comfortmax Swivel Chair	\$99.95
PCI 21-inch Monitor	\$249.99
PCI Computer (Model #: A150)	\$999.99
Subtotal	\$1,499.88
Frequent Shopper Discount	\$150.00
Tax	\$80.99
Total	\$1,430.87

Thank you for shopping at OBI Warehouse.

160. What is suggested about Ed Brown?

- (A) He often shops at OBI Electronics Warehouse.
- (B) He works for a delivery company.
- (C) He has a new mailing address.
- (D) He will purchase a new computer next month.

161. What is the total amount paid on this invoice?

- (A) \$1,499.88
- (B) \$1,430.87
- (C) \$999.99
- (D) \$150.00

Questions 165-167 refer to the following notice.

Located in a scenic country setting, the Oakwood Center (OC) is just a 30-minute drive from downtown Hueville and 40 minutes from the city's airport. The OC is the perfect place for business travelers to stay and conduct their meetings. Our guest rooms include coffeemakers, Internet access, and plenty of work space. For a small fee, guests can also enjoy our fitness center.

With a variety of small, medium and large conference rooms that can comfortably seat groups ranging from 20 to 300 people, the OC is an ideal venue for corporate events. Our event planner will be happy to help you map out your next corporate event.

For reservations, please call the front desk at 561-777-5961, or e-mail us at reservation@oc.com. To contact our event planner, please call 561-761-5961. Additional information about the OC, including directions to the facility, is available on our website, www.oc.com.

162. What is indicated about the Oakwood Center?

- (A) It is located in the center of the city.
- (B) It can accommodate groups of various sizes.
- (C) It provides catering service.
- (D) It has a coffee shop on site.

163. What is available for an additional charge?

- | | |
|-------------------------------------|-------------------------|
| (A) Transportation from the airport | (B) A larger guest room |
| (C) Use of the exercise facility | (D) Internet access |

164. According to the advertisement, how can we get directions to the Oakwood Center?

- | | |
|--------------------------------------|-------------------------------|
| (A) By visiting the center's website | (B) By calling the front desk |
| (C) By consulting a map | (D) By e-mailing the manager |

Questions 165-167 refer to the following notice.

Notice

Bentam International Airport would like to inform passengers that wireless Internet access has recently been installed throughout all terminals. Our wireless service provides easy-to-use access so you can use the Internet and send or receive e-mail 24 hours a day. The service is complimentary. All you need to get connected to the Internet is a laptop computer.

If you do not have a laptop computer but would like to access the Internet, computer stations are located throughout Terminal B for your convenience and are marked by blue signs. This service is available at the nominal charge of one euro per ten minutes and is accessible 7 days a week from 5 AM. until midnight.

If you require technical support or more information, or if you are dissatisfied with the service, come to our 24-hour Help Desk, located at Gate 20 in Terminal A. We are happy to do all we can to better serve you.

165. What is the purpose of this notice?

- (A) To request assistance
- (B) To advertise merchandise
- (C) To publicize a service
- (D) To provide directions

166. What does the notice state about the computer station?

- | | |
|-----------------------------------|-------------------------------------|
| (A) It is indicated in blue sign. | (B) It is available 24 hours a day. |
| (C) It is located in Terminal A. | (D) It is available free of charge. |

167. What are users asked to do when they need help?
(A) Call computer service center
(B) Go to Gate 20
(C) Send an e-mail to the Airport manager
(D) Contact the computer manager

Questions 168-171 refer to the following document.

Brescia Dielectrics

The undersigned employee hereby agrees to and acknowledges the following:

I may, during the employment, be exposed to information confidential to Brescia Dielectrics (the company). This may include (but not limited to) technical information (including methods, processes, formulas, and techniques) and business information (including a list of clients, pricing data and financial data).

I agree not to disclose such information to others including future employer at any time during and after the termination of the employment.

At termination of the employment, I will surrender to the company all documents including blueprints, reports, manuals, correspondences and all the materials related to the company business. I further agree not to retain copies and notes. I have received a copy of the agreement.

Signed: Ernesto Tagliaferri
Title: Senior Engineer
Date: Oct. 12

168. What is the purpose of the document?

- (A) To list the main responsibilities for a job
(B) To describe employee benefits
(C) To specify dates of employment
(D) To detail the terms of an agreement

169. What is NOT specified as confidential?

- (A) Information about pricing (B) Information about employees
(C) Formulas (D) Technical procedures

170. What is Mr. Tagliaferri required to do when he leaves his job at Brescia Dielectrics?
(A) Return company papers
(B) Submit a summary of his work
(C) Take an inventory of company property
(D) Destroy technical documents

171. The word "**retain**" in paragraph 4, line 3 is closest in meaning to
(A) make (B) keep (C) remain (D) employ

Questions 172-175 refer to the following memo.

To: P&A Executive Group
From: Business operations committee
Date: July 21
Re: Business strategies report

P&A has a stellar reputation for manufacturing high-quality construction machinery, thanks to our many years of experience in this industry. However, we are now at a difficult crossroad. As you all know, manufacturing prices have risen by 9 percent over the last two years. We have considered various options to better cover the costs. Many people have suggested increasing the prices of our products, but raising prices was seen as likely to discourage customers.

Please keep in mind that our business strategies are effective. Our television and radio advertisements are widely aired and customers respond well to them. We recommend our funding for the advertisements continue at the same level. However, we recommend an increase in funding for the development of our new and innovative products to meet our needs in this market. We can adjust pricing without discouraging our potential customers. It will help us to recover our lost revenue.

172. What is stated about P&A corporation?

- (A) They are well regarded in their field.
(B) They manufactured road repair machinery.
(C) They are an international company.
(D) They have invested in research equipment.

173. Why does P&A corporation have a problem?

- (A) Their advertisements are not popular.
(B) Few of their business strategies have been effective.
(C) The quality of their products has decreased.
(D) Production has become more expensive.

- 174.** What does the committee recommend that P&A corporation do?
 (A) Increase prices (B) Decrease production
 (C) Merge with another company (D) Invest in new product development

- 175.** The word “**cover**” in paragraph 1, line 4 is closest in meaning to
 (A) decrease (B) pay for (C) conceal (D) reach for

Questions 176-180 refer to the following e-mail.

From: nfranco@rnaurizio.com
 To: pollini@dotlinmail.com
 Subject: Maurizio Island Marketplace
 Date: April 14

Dear Ms. Oka be,

Thank you for your interest in Maurizio Island Marketplace. For more than 10 years, we have been selling arts and crafts made exclusively by Maurizio Island artisans. Paintings, jewelry, clothing, quilts, and holiday decorations are among the items offered for sale. We only accept the items that are made by hand, and we obtain them directly from their creators; we do not accept any imported items. The items range from \$5 pot holders to fine furniture priced at \$200 and up. The commission is 30% of the price that an item sells for.

On the first Friday of each month, we host Maurizio Café Night, which features entertainment by local musicians and free coffee and desserts from 7 to 9 P.M. Café Night is highly publicized and typically attracts up to 100 tourists and area residents. Sales throughout the evening tend to be especially brisk for the artisans who attend, especially in June, July, and August - the peak of the tourist season.

If you would like to join Maurizio Island Marketplace family, please e-mail us digital photographs of representative samples of your work and list of materials used for those pieces. Also, let us know of any art schools you have attended. We will contact you within one week with further instructions.

Best regards,

Narissa Franco
 Administrator
 Maurizio Island Marketplace

- 176.** What is the purpose of the e-mail?
 (A) To publicize Maurizio Café Night (B) To explain how a business operates
 (C) To promote an art school (D) To order some handmade items

- 177.** Who most likely is Ms. Franco?
 (A) A tourist (B) A store employee
 (C) A musician (D) A craftsperson

- 178.** What is indicated about all the items for sale at Maurizio Island Marketplace?
 (A) Their prices are reduced by 30% in June, July and August.
 (B) They are priced at \$200 or less.
 (C) They were made by Maurizio Island residents.
 (D) They are designed to decorate homes.

- 179.** What is NOT stated about Maurizio Café Night?
 (A) Sales are highest toward the end of the event.
 (B) It occurs on a regular basis.
 (C) It is open to the public.
 (D) Free food and drinks are served.

- 180.** The word “**commission**” in paragraph 1, line 7 is closest in meaning to
 (A) fee (B) authority (C) rule (D) service

Questions 181-185 refer to the following advertisement and e-mail.

Dong Hoi Viet Corporation

Dong Hoi Viet Corporation is pleased to announce the October 30 opening of a new automotive factory in Dong Hoi, Vietnam. The factory will operate under license from Daehan Motor company of Korea and is targeted to reach 50 vehicles per day by the end of November.

Applications are currently being accepted to fill positions in the following areas.

Entry-level positions

Recruiter - Jina Yoon
 Security
 Data entry
 Computer training
 Assembly line

Management positions

Recruiter - Yongjin Cho
 Security
 Engineering
 Computer training

Recruiter - Haeyun Park
Accounting
Customer service

Recruiter - Kitae Lee
Marketing
Customer service

Interested candidates should send a cover letter and completed application form to the recruiters listed for their department of interest. Applications must be received by August 30. Interviews for selected applicants will begin on September 3. Offers will be extended to successful candidates by September 15. Preference will be given to applicants who are bilingual in English and Vietnamese.

Please contact one of our recruiters for more information.

Ms. Yoon - yoon@dvc.co.vn

Ms. Park - haepark@dvc.co.vn

Mr. Cho - yongcho@dvc.co.vn

Mr. Lee - Kitlee@dvc.co.vn

To: Yongjin Cho
From: Reina Phuong
Subject: Job application
Date: August 3

Dear Mr. Cho,

I saw your company's advertisement in Daily Vietnam and am very interested in working at Daehan Motor's new factory. Please permit me to introduce myself and explain my qualifications.

I believe my varied experience and skills would be a wonderful asset to your company. I'm proficient both in Vietnamese, my native language, and in English, which I used when studying at university in Australia. While there, I obtained a degree in accounting. I worked both as an accountant and over the last three years as a computer programmer. As my resume indicates, I hope to be considered for a managing position for DVC (Distributed Video Coding).

I look forward to hearing from you soon regarding my attached application.

Sincerely,
Reina Phuong (Ms.)

181. When will hiring decisions be made?

- (A) In August (B) In September (C) In October (D) In November

182. If Mr. Cho is interested in Ms. Phuong's application, how will he probably respond?

- (A) By asking Kitae Lee to contact her (B) By requesting an interview with her
(C) By making her a job offer (D) By conducting a background check

183. What qualifications does Ms. Phuong NOT indicate in the e-mail?

- (A) She can program computers.
(B) She has been trained in accounting.
(C) She is bilingual in English and Vietnamese.
(D) She has experience in the automotive industry.

184. In the e-mail, the word "regarding" in paragraph 3, line 1 is closest in meaning to

- (A) concerning (B) replying (C) examining (D) anticipating

185. To what department is Ms. Phuong most likely applying?

- (A) Accounting (B) Engineering
(C) Customer service (D) Computer programming

Questions 186-190 refer to the following form and e-mail.

**City of Walden Park
City Clerk's Office
Vendor Permit Application**

The applicant requests a license to conduct the business of "Vendor" in the city of Walden Park and states that the following information is true:

Vendor's Business Name:	<i>Italian Express</i>
Name of Applicant Legal:	<i>Gio Berlini</i>
Address of Applicant:	<i>Camino Italian Restaurant</i>
Event Name:	<i>400 Firestone Ave., Walden Park, Arizona</i>
	<i>International Technology Conference</i>

Applicant is to provide the following documents and fee with the completed application:

- Copy of food license issued by Walden Park City Health Department
- A sketch or picture of the setup/layout must be attached, including all stands, tables, etc.
- License fee of \$175 for each stand/pushcart, or vehicle
- A list of all equipment to be used at the event
- If an open flame is to be used in conjunction with an applicant's food heating, an inspection must be performed by the fire marshal, Mr. Martin Leuer, and a permit must be obtained.

The applicant states that the above statements she/he has read are true and agrees to comply with the provision of Section 36 of the code of the city of Walden as it applies to vendors.

Signature of applicant
Gio Berlini

Date
March 23

To: Martin Leuer mmmarshal@Cityofwaldenpark.net
From: Gio Berlini gieberlini@caminorestaurant.com
Date: April 3, 10:16 A.M.
Sub: Inspection & Permit

Dear Mr. Leuer,

I am writing to request an inspection for food vendor participation in the upcoming technology conference to be held June 5 through June 8. I will have the stands (folding tables and tent) and equipment at my restaurant prior to April 17. Camino Italian Restaurant is located on Firestone Avenue between Hemingway Street and Yeats Street. Please contact me so we can make an appointment for the inspection. The phone number is (303) 555-1156. Thank you.

Gio Berlini

186. What is Mr. Berlini applying for?

- (A) A new job (B) A license to sell
(C) A health certificate from the city (D) A building permit

187. What event is mentioned on the application?

- (A) The Walden Park City Festival (B) An international job fair
(C) A technology conference (D) The grand opening of new restaurant

188. When will the event begin?

- (A) On March 23 (B) On April 3
(C) On April 17 (D) On June 5

189. What is the purpose of the e-mail?

- (A) To request an appointment (B) To give directions
(C) To confirm attendance at an event (D) To advertise a restaurant

190. According to the two documents, what will Mr. Berlini most likely use at the event?

- (A) Disposable tablecloth (B) An open flame
(C) A staff of servers (D) A computer

Questions 191-195 refer to the following advertisement and e-mail.

Star Garden Online Special Promotion!
May 3 to May 10

To celebrate the fifth anniversary of Star Garden Online, we are offering a special promotion. Order any of our most popular lawn mower models listed below and the mower will be delivered at no additional charge. (Unless otherwise indicated, a one-year warranty is included on all lawn mowers.)

Yates 2300

Yates 2300 is a low-noise machine that cuts grass into smaller pieces than standard blade does. A three-year warranty is included. \$139.00

LPM Craigs & Marks

This powerful model features a big bag for grass clippings. \$259.00 Juva 300 XT Juva 300 XT is perfect for steep slopes. If your lawn includes hillsides, terraces, embankments or river banks, Juva 300 XT is your mower. \$389.00

Sumter 900 Electric

Sumter 900 Electric is powered by electric engine. This model is perfect for small-to medium-size lawns. \$599.00

Super Trim R&C

This three-wheel rider mower offers both efficiency and durability. A two-year warranty is included. \$2099.00

To: customerservice@stargarden-online.com

From: jpphilips@gmail.com

Date: May 20, 14:29:06

Sub: Lawn mower order #55598

To whom it may concern,

Yesterday (May 19) I received the lawn mower I ordered from Star Garden Online. However, contrary to what the promotional materials say, I was charged for the delivery. I had ordered my mower on the first day of the promotional period so I was surprised to see this charge.

In addition, I did not find the promotional two-year warranty. The plastic envelopes in the box contained only the owner's material. I searched the box but found no other papers. Could you please e-mail me the missing document?

Thank you for your help.

Jean Paul Philips

191. What is being promoted in the advertisement?

- (A) Free shipping on selected items (B) Extended warranty on lawn mowers
(C) New line of lawn mowers (D) Price discount on all lawn products

192. How is the Juva 300 XT different from the other lawn mowers listed?

- (A) It doesn't require fuel.
(B) It has an extra-large container bag.
(C) It is designed for use on uneven surfaces.
(D) It has a 3-year warranty.

193. What lawn mower did Mr. Philips most likely buy?

- (A) Yates 2300 (B) LPM Craigs & Marks
(C) Sumter 900 Electric (D) Super Trim R&C

194. According to the e-mail, when did Mr. Philips place his order?

- (A) On May 3 (B) On May 10
(C) On May 19 (D) On May 20

195. What does Mr. Philips ask customer service to send him?

- (A) A maintenance contract (B) A warranty agreement
(C) A set of spare parts (D) An owner's manual

Questions 196-200 refer to the following e-mails.

To: Sam Webber swebber@HM-Intl.com

From: Michael De Palma depalma@HM-Intl.com

Date: March 4

Subject: Recommendations

Sam,

Your assistant told me you won't get back until the week after next, so I hope you don't mind my e-mailing you. I'm leaving on a business trip to the capital of Myrtan next week and am hoping you can offer me some general advice about doing business there. I know that much of your work takes you throughout Asia; therefore, any guidance you can offer will be a great help. Since this is the first trip I have taken as the sales manager, I'm especially eager for it to be a success.

Good luck with your business discussions. I trust they're doing as well as you had hoped.

Take care, and see you soon.

Michael

To: Michael De Palma <depalma@HM-Intl.com>

From: Sam Webber <swebber@HM-Intl.com>

Date: March 5

Subject: Re: Recommendations

Michael,

I'm happy to offer any assistance I can. I assume you are planning to do a little research on Myrtan before you go. When you arrive, you should try to visit a few places of cultural and historical interest. This will allow you to engage in some enjoyable discussions with your business contacts.

Traffic can be a big problem in the capital city, Dantar; you should take this into consideration as it is important to arrive on time for appointments. Once your negotiations begin, be prepared to enter into them with a spirit of Give-and-Take. Perhaps figure out with your supervisor beforehand what kinds of compromises you should be willing to make.

The negotiations with our Swiss colleagues are going well so far, but we're right in the middle of them, so I'm not counting on anything yet. We still have a lot of work to do before the deal is complete.

Have a great trip. See you at the next staff meeting.

Sam

196. What is the main purpose of Mr. De Palma's e-mail?

- (A) To ask about the business practice in Switzerland
(B) To discuss tourist attractions in Dantar
(C) To ask the colleague about the business meeting in Asia
(D) To request advice about a business trip to Myrtan

197. What is suggested about Mr. De Palma?

- (A) He will move to another country in Asia next month.
- (B) He just started a new position.
- (C) He has visited Myrtan several times.
- (D) He has just been introduced to Mr. Webber.

198. Why does Mr. Webber mention his business dealings in his e-mail?

- (A) To illustrate the importance of advance research
- (B) To celebrate the closing of a deal
- (C) To allow Mr. De Palma to participate more fully in the negotiations
- (D) To address a comment made by Mr. De Palma

199. What is NOT one of Mr. Webber's suggestions?

- (A) Visiting some cultural and historical sites
- (B) Being on time for business meetings
- (C) Beginning business discussions with business contacts
- (D) Being flexible in business negotiations

200. In the second e-mail, the phrase “**counting on**” in paragraph 3, line 2 is closest in meaning to

- (A) being certain of
- (B) adding up
- (C) traveling
- (D) keeping records of

READING TEST 3

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Applicants should present the degree from their university _____ their academic background can be approved.
(A) unless (B) providing (C) so as (D) so that

102. Senior executives reminded us that it is _____ to complete all projects before the end of the year.
(A) responsive (B) willing (C) incomplete (D) vital

103. The new apparel line that will be launched in Mega Stores this fall is being passionately _____ by its patrons.
(A) awaited (B) accompanied (C) arranged (D) adjusted

104. When Mr. Bergin _____ to work after the long holidays, he found that five of his co-workers had been fired.
(A) returned (B) returning (C) return (D) will return

105. Research results show that female staffs regard employee satisfaction as a top priority three times as _____ as male staffs do.
(A) well (B) much (C) still (D) soon

106. Even though Mr. Drawbaugh examined the two healthcare papers with great care, he did not notice _____ differences between them.
(A) any (B) no (C) much (D) a

107. Mr. Crane's most recent report on environmental _____ was significantly more negative than his previous one.
(A) condition (B) conditions (C) conditionally (D) conditioned

108. A recent inter-company survey reports that approximately 60% of clients are dissatisfied with the quality of the service _____ get in local shops.
(A) their (B) they (C) their own (D) them

109. Once Ms. Kitano has completed her current task, she will be transferred to her new position in another local branch, _____ one week to locate her new apartment.
(A) gave (B) gives (C) giving (D) given

110. As you requested, I am writing to confirm that the briefcases left in bus number 724 on July 19 are _____.
(A) myself (B) mine (C) your (D) yourselves

111. The conditions of the agreement must be _____ to make sure that they follow standards of business operations.
(A) review (B) reviews (C) reviewing (D) reviewed

112. Due to the comments from our planning department about restructuring the auditorium, Mr. Diaz's retirement party _____ at XM Hotel near the Genoa Bank.
(A) will hold (B) will be held (C) held (D) holding

113. Weekday Magazine has recently conducted an investigation into Nikei & Soniac and noticed that it is entirely _____.
(A) dépendance (B) dependant (C) depend (D) dependable

114. The administration department will set up the conference room and copy and _____ the paper about the efficient work to attendees.
(A) distribution (B) to distribute (C) distribute (D) distributing

115. _____ you have any trouble with our new photocopier, please contact our technical support team immediately.
(A) Now that (B) Even though (C) If (D) Given

116. There is some discordances _____ the total income tax reported in the newspapers and that published by the local government.
(A) among (B) into (C) between (D) from

117. Although items are particularly small, please put no more than three of _____ in the box.
(A) it (B) them (C) their own (D) what

118. For visitors who want to purchase souvenirs with materials native to the area, Tina Saving offers a wide _____ of local items.
(A) assessment (B) reference (C) location (D) range

119. Only individuals concerned are allowed to have _____ to the currently renovated area.
(A) exercise (B) access (C) approach (D) availability

120. The most popular mobile game on the market features some _____ ideas, easy functioning and fancy visual effects.
(A) innovative (B) innovate (C) innovates (D) innovatively

121. Since the vehicle was under the warranty, Volvic _____ to replace the defective part with a new one at no cost.
(A) agree (B) agreeing (C) agreed (D) agreement

122. The man _____ name appeared in the introducing section has received much advice from supporters.
(A) who (B) whose (C) which (D) that

123. We suggest that sales department distribute the booklet named "Plans for your later years" to customers who want _____ tips on reducing expenses and saving their incomes.
(A) practice (B) practiced (C) practicing (D) practical

124. Due to bad weather conditions, the flight to Paris will _____ until further notice.
(A) delays (B) delaying (C) delayed (D) be delayed

125. The total amount of funding to build the auditorium came _____ to the amount that we had wished to collect.
(A) closest (B) closely (C) closed (D) close

126. In a recent statement, the Economy Minister expressed worries about many secondary _____ of an economic crisis.
(A) effective (B) effects (C) effectively (D) effectiveness

127. The accounting system is _____ out of order, but there will soon be a technician from the tech support team coming for repairs.
(A) permanently (B) concurrently (C) narrowly (D) provisionally

128. Car specialists stress _____ you should look thoroughly into your new vehicle before signing on a delivery note.
(A) what (B) that (C) while (D) if

129. We cannot realistically expect to complete the _____ project before the tight deadline.
(A) modify (B) modifies (C) modified (D) modifiably

130. After hours of debate, the board of directors asked us to share the remainder of a budget _____ only for our division with others.
(A) paid (B) allowed (C) allocated (D) charged

131. Jeans are made from firm denim fabric because they were designed _____ for people who labored in mines.
(A) obviously (B) probably (C) absolutely (D) especially

132. Mounting pressure from the media forced the candidate to make _____ his earnings.
(A) publication (B) public (C) publicity (D) publican

133. _____ next month, the local library will lend particularly popular materials to patrons for 5 days only.
(A) As of (B) At (C) Behind (D) Since

134. There were _____ increased vehicles outside the museum because the newly constructed department is located nearby.
(A) immediately (B) remarkably (C) shortly (D) partially

135. The upgrade for your computer will not be complete until the hard disk has been placed in the _____ position.
(A) approximate (B) appropriate (C) appealing (D) appreciated

136. Before _____ on the laptop computer, please first check out the introductory manual.

- (A) turning (B) turn (C) to turn (D) turns

137. The members of the _____ expect that over 600 people will take part in this year's convention.

- (A) plan (B) plans (C) planner (D) planning

138. Noble Inc. has presented many _____ commercial ideas since joining the team of the international promotional campaign as a marketing partner.

- (A) creature (B) creatively (C) creating (D) creative

139. New Moniter's anti-virus software was questioned about its _____ after a DMT virus had ruined major companies' servers.

- (A) stability (B) effectiveness (C) satisfaction (D) relevance

140. Travel brochures have been _____ at all bus stops throughout the city in case tourists need to confirm their routes.

- (A) granted (B) equipped (C) earned (D) distributed

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From: Margaret@lotta.net

To: felixia@yahoo.com

Re: Apartments

Date: Sep 3

We deeply appreciate your offering us the Swiss-East Asian family exchanging vacation program. It seems _____ a highlight of the tourist

141. (A) like (B) liking (C) to like (D) would like to industry. We are very interested in the program.

We contacted our potential contractors and visited their houses. Most of them are from Zurich. And we understand you already checked the apartments of prospective Japanese customers _____ we're not sure whether we will take part in the program.

142. (A) although (B) such as (C) despite (D) providing that

We heard that lots of Japanese families want to share their houses with Swiss travelers during the tour-swapping program. We would like to get the Japanese customer list with their phone numbers and ZIP codes so that our contractors can make up their minds where our clients would like to _____ during the tour of Japan.

143. (A) stay (B) stayed (C) be stayed (D) staying

We're looking forward to receiving it at your earliest convenience.

Sincerely,
Margaret

Questions 144-146 refer to the following article.

Home appliance maker, Pringlcy, said its 46-year-old president and senior executive, Mr. Johnson, will step down from his position at the end of the month.

The company also stated the changes in top management and other positions but did not announce the name of the _____ to the president.

144. (A) success (B) succession
 (C) successive (D) successor

The Board of Executives will select the president among _____ internal and external candidates.

145. (A) either (B) each (C) any (D) both

Also, Lindar Jang, head of Pringlcy's commercial department, will leave the company to work with a competitor, Keedong Inc.

Five years ago, Mr. Johnson made it known to his close co-workers to spend more time on his personal interest. Even though he retires, he _____ his advisor position.

146. (A) was retained (B) will retain
 (C) will have retained (D) retained

Questions 147-149 refer to the following advertisement.

The LBS broadcasting station _____ a Chinese-speaking radio announcer in New York.

147. (A) has sought (B) sought (C) is sought (D) is seeking

This independent corporation delivers full-time, accurate, and _____ news to audiences in Eastern states. We offer a base salary with medical coverage.

148. (A) timely (B) dated (C) partial (D) developed

Responsibilities required include gathering news and information, drawing up concepts and ideas for programs, implementing surveys for interviews, making news scripts, and preparing reports and program segments.

All applicants must be _____ to begin working at once. The LBS broadcasting station is a 24-hour-day and 7-day-week program.

149. (A) able (B) considerable (C) remarkable (D) applicable

Applicants should also be ready to work on any shift, including overnight ones, holidays, and weekends.

Questions 150 – 152 refer to the following article.

Work began today on the construction of a Queen Sundok's memorial structure designed by engraver Reumi Ahn, who is famous for her works.

The building of it, the money for which was raised by Doramon Capital, _____ to cost \$350,000 and take three to five years to complete.

150. (A) expects (B) will expect
 (C) is expected (D) expected

Ahn, probably Korea's most renowned artist, left her native land in 1964 to study art in Italy, but she _____ 20 years later to make the only middle-scale open-air piece of her career, "A memorial statue to the war".

The work

151. (A) returns (B) will return
 (C) returned (D) would have returned

fell into neglect in the 1990s. And following attempts to rebuild it were unsuccessful. The rebuilding was to have been done by last April. It appeared that the corporation employed to do the work went bankrupt _____ after starting it.

152. (A) right (B) constantly (C) steadily (D) newly

PART VII

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter A, B, C or D on your answer sheet.

Questions 153-155 refer to the following article.

Defenseless State of Your Identification

Maybe it's a phone call from your credit card firm to warn you of unusual changes or to reject a request for a car loan. Probably you suddenly receive a phone call from an attachment agency. Or the traffic control center would send you a notification that your license has been canceled. There are a lot of ways to know the bad news. You will not only be one of the victims but also suffer from a severe headache, and the hangover will last for a couple of months or even years. As a matter of fact, victims should expect to spend about 100 hours on the paperwork necessary to recover from identity theft. The work can challenge even the most patient paper-pusher.

However, there is a couple of things you can do to raise your opportunities for a full recovery and avoid complications.

First of all, you should go through the Elisa Kuen Lisa steps of denial, anger, bargaining and getting right to acceptance as soon as possible. Even if it is someone else that has committed the crime, and many different kinds of companies are revealing bad information about you, it depends on you to fix the problem. Everyone knows that's not right, but it's just reality.

"Everything is depending on you to arrange your credit report," said James Dean, chairman of National Crime Investigation. You have to apply to get the copies from different credit companies, then write to any company which has placed wrong information there.

So a victim has to consider having whether a police officer or a lawyer come first, according to the Identity Theft Institution. Any documents such as phone bills, credit card applications, even notes from calls might be very important clues. From day one, you have to consider what you will need to present to creditors and the credit office, so do not throw away anything.

153. In what way can people discover that their identity was stolen?

- (A) By getting a headache (B) By getting rejected for a car loan
(C) By getting a hangover (D) By ordering a credit report

154. Which of the following is one of the Elisa Kuen Lisa steps?

- (A) Concern (B) Frustration
(C) Unfairness (D) Anger and bargaining

155. According to the article, what can be used as evidence?

- (A) A credit card application
(B) A car loan application
(C) A phone call from an attachment agency
(D) A credit report

Questions 156 – 157 refer to the following coupon.

Here is a special offer to our E-shopping.com preferred customers.

Discounting Coupon

Save this coupon for an extra 10% off on your whole purchase from November 1 to November 13, 2014.

Valid for in-store or online shopping

[Click on here](#) and start shopping now!

To buy online: Enter coupon number 2267991 at the bottom of your shopping bag before checkout.

To buy in store: Print this discounting coupon and redeem it in store.

We have over 100 E-shopping stores in Canada.

156. What advantage can customers get by using this coupon?

- (A) They can use all the E-shopping stores in Canada.
(B) They can save 10% more on their purchase.
(C) They can get a full refund for any products.
(D) They can shop both online and in store.

157. According to the advertisement, what do customers need to do to get the discount when shopping online?

- (A) Fill out a form (B) Show their ID cards
(C) Call an E-shopping store (D) Enter a coupon code

Questions 158-159 refer to the following invoice.

Second-Hand Car Invoice

You can calculate the cost of each vehicle, you think, through the use of a copy of an empty invoice. However, you have to require the dealer to explain the additional costs and make sure the fees are reasonable before agreeing to pay for them. Dealers and financial institutions have to reveal the entire cost information and the total amount to be paid.

Vehicle Manufacturer: Model:
Body Style: Year:

Market price	\$ _____
+ State and/or provincial taxes	\$ _____
+ License taxes	\$ _____
+ Additional costs	\$ _____
= Total purchase fee	\$ _____
- Trade-in allowance	\$ _____
= Total amount paid	\$ _____
- Earnest money	\$ _____
= Amount to raise funds	\$ _____
+ Interest	\$ _____

_____ months at _____ percent
annual percentage rate(APR)

= Total amount to be paid \$ _____
(monthly payments of \$ _____ each)

158- What is this invoice for?

- (A) Calculating interest for a loan
(B) Informing employees of a company's expenditure
(C) Calculating the cost of buying a second-hand car
(D) Estimating repairing fees for a second-hand car

159. Which of the following will NOT be included in this invoice?

- (A) Vehicle model (B) Interest rate
(C) Dealer commission (D) Total amount to be paid

Questions 160-161 refer to the following memorandum.

May 12, 2015

To all staff:

Recently, one thing has come to our attention. That is the sharing of software, which has become a common practice in our office. While, to many, this may look like a trivial and commonplace event, in fact it is the kind of activity that puts our firm in danger.

First, it is the legal issue. We will probably be punished for illegal copying of software products which are already registered. There have been several lawsuits that took place in the past few years in this area, and the settlement amounts have not been trivial, to say the least.

What is more important to routine business operation is the growth of problems regarding data security and integrity. Computer viruses, spywares, worms, Trojans and many different types of terrible viruses which travel via software recently are potentially dangerous.

We have to ask this practice to stop quickly. If further abuses continue and are caught, some form of penalty has to be introduced. Your cooperation is sincerely requested in this effort.

The management!

160. What is the main purpose of this memo?

- (A) To encourage the sharing of electronic media among employees
- (B) To make the average employees more aware of common practices
- (C) To request that employees refrain from passing software to co-workers
- (D) To advise that employees prevent the data from being stored in each computer

161. Which of these is NOT related to data sharing?

- (A) The increase in computer-transmitted viruses
- (B) The possibility of receiving financial penalty
- (C) The risk of damage to data
- (D) The threat of damaging good relations with the customers involved

Questions 162 - 164 refer to the following announcement.

Long-Term Institution Breakfast

The Long-Term Institution will hold its 10th annual fundraising community breakfast at 7:40 A.M., July 27 at the Grand Hall Hotel. Time for coffee and conversation will commence at 7:10 A.M.

As the education, business, political, and parent communities start the new semester in school, Jack Doson, who is a superintendent of educational affairs, will talk about the state of the district's education.

Julia Kim and Mack Tailor, the MCs, will introduce a record-breaking six supporters who donated \$3,500 afterwards. These supporters include Beny Group, Hin Town, Kant association, City-Life Bank, Maton hospital, and GPV telecommunication.

Tickets for the breakfast are \$30 a person and are available from Cindy Chang at the Long-Term Institution office at (313) 254-9854.

162. What is true about the Long-Term Institution Community Breakfast?

- (A) It costs \$30 to attend.
- (B) It is in its 13th year.
- (C) It will have live music.
- (D) It is a benefit for a school.

163. Who will make a speech at the event?

- (A) Mack Tailor
- (B) Cindy Chang
- (C) Julia Kim
- (D) Jack Doson

164. Why is Beny Group mentioned?

- (A) It is hosting the event.
- (B) It was the event's first sponsor.
- (C) It paid all the expenses for the event.
- (D) It made a large financial contribution.

Questions 165 - 167 refer to the following list.

List of Selected Private Schools

All-Asia comprehensive database

Characters of more than 15,000 schools across Asia

- Includes army, naval service, Christian, residential schools
- Covers school name, its address, headmaster name (50%), its e-mail address (15%) and its phone number
- Is ideal for ad agencies, telemarketing companies, finance companies, banks, corporations, direct marketing agencies and others marketers

Region	Data Count
North Asian Schools (Han-Kuk, JP, Shinjuku, Pergy, and K&Y)	4,900
South Asian Schools (Gong-Lo, Melton, AL, and Wahingon)	3,700
Western Region Schools (Mashuri, Tokyo, Gang-Nam, HG, and Reing)	3,200
Eastern Region Schools (East Beling, Airlong, Asina, etc.)	3,300

Price: Rs. 850 for the full database

Shipping: VPP charges an additional Rs. 20. (VPP orders are delivered by the Asian Postal Service and allow you to pay in cash upon receiving the CD.)

Note: Database of each region is not sold separately. You have to purchase the full database, which comes in Excel format and is delivered on a CD.

To order VPP (Cash on delivery):

Provide your company name, address, and reach person. We will send the CD by VPP. We will deliver to anywhere in Asia. You need to pay Rs. 850 + 20 i.e. Rs. 870 to the postman at the time of delivery. Order NOW!

We also have more databases as below:

CEOs, newest investors, schools, salaried managements and many more. If you want more detailed information, please e-mail us.

165. What type of firm is this list from?

- (A) An educational resource development company
 (B) A mailing list supplier and handler
 (C) A data-analysis firm
 (D) An advertising agency

166. What is the price if shipment is sent to Han-Kuk?

- (A) Rs. 4,900 (B) Rs. 850 (C) Rs. 870 (D) Rs. 3,200

167. Which one is NOT included in the database?

- (A) The name of the principal of the school
 (B) The e-mail address of the school
 (C) The finance company of the school
 (D) The school's phone number

Questions 168-171 refer to the following schedule.

THE BUILDING DISTRICT
RECYCLE HERE FOR THE YEAR
 REMOVE SCHEDULE
 11 A.M.-3 P.M. ON THE FOLLOWING DATES
 JUNE 20, AUGUST 15, OCTOBER 16, DECEMBER 14

Item	Price	Explanation
Tires	\$2	Remove rims, please. Smaller than 19 inches
Furnitures	\$16	More than 20 kilos, pay \$21
Big-Scale Machines	\$6	Microwaves, washers, ovens, and so on
Electronic Goods	\$6	Computer bodies, monitors, DVD and video players, stereos, and so on (no mobile phones)

Fax Machines, Printers,	
Copiers	\$11
TV	\$16
	Up to 18-inch screen size
	\$21 21 inches and bigger

Dispose of your items at Building District, 124 Wilson St, Virginia, VG 12085.

For detailed information, contact (451) 545-5032

or visit www.buildingdistrict.com.

Volunteers needed on collection days!

168. At which of the following times would it be possible to recycle goods at the Building District?

- (A) On June 21 at noon (B) On August 15 at 1 P.M.
 (C) On October 16 at 4 P.M. (D) On December 14 at 9 A. M.

169. Which of the following electronics goods are NOT included for recycling?

- (A) Stereos (B) DVD players (C) Cell phones (D) Computer bodies

170. How much is the disposing cost of a microwave?

- (A) \$6 (B) \$11 (C) \$16 (D) \$21

171. What is a requirement for recycling tires at the Building District?

- (A) They must have no punctures.
 (B) They must be smaller than 19 inches.
 (C) They must be delivered before noon.
 (D) They must weigh no more than 25 pounds each.

Questions 172-175 refer to the following information.

**THE SUGGESTED PURCHASERS OF
 REAL PROPERTY COMPANY**

According to Real Property Committee regulations, the person concerned with real property should understand the peculiar and valuable role that real property middlemen and their companies play in real property market. The peculiar and valuable role has been defined over the years by law and custom. The contents are simply to show you that role:

- 1) Middlemen and their agents may be hired in order to represent parties in a real property transaction.
- 2) According to the rule, before a buyer has a contract with a middleman, the middleman or the middleman's agents will record the buyer's interested items, and the middleman's agents will show the list to the seller.
- 3) The person that the middleman and the middleman's agents represent is normally called the "client", and the other party is normally called the "customer".

- 4) The middleman and the middleman's agents ought to reveal everything to the client and also have honesty and sincerity. Simultaneously, middlemen and their agents have to treat all parties in a transaction fairly.

The Multicom Firm is a middleman firm in the business field. They represent the seller and will be paid an allowance by the seller.

THE RELINQUISHMENT OF LEGAL CLAIM

The Multicom Firm and owners do not offer a guarantee of accuracy, and all buyers are supposed to count on their financial goals.

The financial statements which are already prepared are subject to mistakes, abbreviations and changes, which are or may be unknown to The Multicom Firm.

This notice is for your reference, and if you have any questions after reading it, please ask the middleman or seek advisory committee.

172. What will the person represented by the broker and the broker's agent be called?

- | | |
|-----------------------------|--------------|
| (A) The Multicom Firm | (B) Customer |
| (C) Real Property Committee | (D) Client |

173. Who pays The Multicom Firm?

- | | |
|----------------|--------------------|
| (A) The seller | (B) The disclaimer |
| (C) The buyer | (D) The agent |

174. What is NOT mentioned in this information?

- (A) The middleman and the middleman's agents owe the client duties of loyalty.
- (B) The agency will gather all the clients and customers.
- (C) The role has been defined by both custom and law.
- (D) All purchasers should rely on their financial goals.

175. The word “peculiar” in paragraph 1, line 2 is closest in meaning to

- | | | | |
|--------------|---------------|-------------|-------------|
| (A) precious | (B) essential | (C) strange | (D) special |
|--------------|---------------|-------------|-------------|

Questions 176-180 refer to the following letter.

Beta Carry Agency
3245 East South Avenue
Texas, AL 78943

July 3.. 2014

Cathy Wacot
American Expression Corporation
Middle West Area
U.S. Institution Company, Cattle 3022
Ulttar, India

Dear Cathy;

I hope that everything is going well in Ulttar. It's been a long time .since I contacted you and Nicol. I really need a vacation; unfortunately, I will not be able to take one any time soon. I am sure you and Nicol feel the same way, but we should put up with it.

Cathy, Beta is faced with some urgent problems. Now I must depend on your professional advice and expertise. We have a dispatch of three cranes that have to be posted on July 8th. The order was received in March, but because of some other important contracts, we were unable to participate in the council of the Saudi government for contractual approval needed for this dispatch. To make the approval step quick. Iris tried to make arrangements with Jackson Samuel; the manager of the Saudi Royal Administration of Construction and Land Crop. Unfortunately, I don't expect we're going to get a lot of help from him. Due to the Ramadan Ceremony, I consider that it will be a very hard job to get much movement. So we have to work faster and quicker before everyone leaves in order to spend time with their families. The Production Leader is concerned about this transportation, and the Akm Service has ordered cranes. They have to receive 3 cranes continuously till September 3.

I need you/help in getting the approval quickly from the government. I am really grateful for all the tasks you've done for Beta in the past. I think we have to maintain a good relationship with the U.S. government since business in this area has been so successful.

I'm going to leave for Ulttar tomorrow to meet with the person concerned for business discussion. I want to meet together with you as soon as I get there, so we can resolve this problem nicely. I'll be staying at the Hotel Kip in Ulttar. If you want to speak with me before I leave, because I'll be staying in my office late this evening, you will be able to contact my office or call my mobile: 010-21-232-3434. I expect to meet you.

Sincerely,
Marco Crine

176. What is Marco asking Cathy to do?

- (A) Help speed up the approval process
- (B) Take a vacation
- (C) Maintain good relationships
- (D) Order more cranes

177. When did Marco write this letter?

- (A) On February 3, 2014
- (B) On May 3, 2014
- (C) On August 3, 2014
- (D) On July 3, 2014

178. How many cranes did the Akm Service order?

- (A) 20
- (B) 30
- (C) 50
- (D) 10

179. How could Cathy reach Marco before he leaves for Ulttar?

- (A) By letter
- (B) By e-mail
- (C) By phone
- (D) By cable

180. The word "maintain" in paragraph 3. line 2 is closest in meaning to

- (A) manage
- (B) monitor
- (C) improve
- (D) preserve

Questions 181-185 refer to the following advertisement and letter.

The best research and advisory organization of Internet and emerging consumer electronics technologies in Kingston, NY

Established in 2004, SpeedSurvey has rapidly become one of the best research and advisory organizations in the field of Internet and emerging consumer electronics technologies.

We're looking for a Media Analyst, who can conduct research in written and oral forms, I who has a high level of analytical, strategic, and critical thinking ability. The ideal candidate will have \ ,

* over 3 years of experience in a business, programming or marketing department, online H ability;

* great capacity for oral and written communication; |

* strong point of view to explain and support data (particularly from consumer & executive surveys, forecasting, viewer/reader figures);

* powerful presence and pressure when speaking to senior executives;

* leadership with great ambition and good understanding of media.

The candidate will be able to commence work on May 21, If you need more information about us, please visit www.speedsurv.co.ar.

Dear Mr. Marco,

The reputation as a desirable employer is the highest honor the professional community can bestow on a company. According to your advertisement on March 10, I am writing to apply for the position of media analyst. Concerning my educational background and working experience, I enclosed my résumé, university certification, and two recommendations.

Since its establishment, your firm's fast development in the media industry is a remarkable case, and I'm very interested in working as part of the research department. I strongly believe that the technical communication skills and marketing knowledge I've gained through my valuable work experience, as well as my college degree in Communications, can contribute to the position.

If you need more information about me, please look at my resume.

You can call me on my mobile phone (060-256-5487). I am really grateful for your attention and hope we can find the proper time for discussion.

Thank you.

Sincerely yours,

Justin Timber

181. How much experience should the applicant have?

- | | |
|-----------------------|-----------------------|
| (A) None | (B) More than 3 years |
| (C) More than 2 years | (D) Twenty-five years |

182. What is NOT useful?

- | | |
|-----------------------------------|--------------------------------|
| (A) Experience in marketing | (B) Online ability |
| (C) Being a scientific researcher | (D) Great communication skills |

183. What do you need to take the position as media analyst?

- | | |
|------------------------------------|--------------------------------|
| (A) A certificate of career | (B) Ability to memorize things |
| (C) Ability to collect information | (D) Ability to analyze reports |

184. When does the job start?

- | | |
|-----------------|------------------|
| (A) 5 years ago | (B) On May 21 |
| (C) In 2004 | (D) In two years |

185. Why is Mr. Timber interested in the job?

- | |
|--|
| (A) Because he worked at the same kind of company before |
| (B) Because he wants to develop his communication skills |
| (C) Because of the company's rapid growth in such a short time |
| (D) Because the company is developed by the Internet |

Questions 186-190 refer to the following list and instructions.

Zort Rice Meat

INGREDIENTS:

- * 2 cups of uncooked Zort rice
- * 1 cup of dry wine
- * 1 garlic clove
- * 1 onion
- * 2 ounces chopped ham, 1/2 liter of hot chicken stock, 1/2 spoon of salt and pepper, 1 egg, 1 cup of dry pea, proper amount of olive oil, 1 cup of milk
- * 3 ounces Parmesan cheese, cut into 1/2-inch cubes
- * 1/2 cup of wheat flour I s

* 1 cup of dry breadcrumbs

* 1 cup of vegetable oil for deep frying

Check your recipe

How to Cook

1. Heat the olive oil in a large saucepan over medium heat, add the onion and garlic then stir with water until they are soft. Add the rice, stir for 3 minutes with wine and constantly stir and cook until the liquid has evaporated. Pour in the hot chicken stock, stir and cook until the liquid has evaporated before adding more.
2. When the liquid added has evaporated, mix in the peas and ham. Add the salt and pepper and stir. Remove from the heat and add half of the Parmesan cheese. Move the risotto to a bowl and let it cool slowly.
3. In a small bowl, mix the egg and milk with a fork. Roll the risotto into 12 balls with 2 tablespoons. Press a piece of the cheese in the center of each ball and roll it. Cover it lightly with flour and dip it in the milk mixture. Then roll it with breadcrumbs.
4. Heat the oil in a deep frying-pan or a large deep saucepan until it reaches 300 degrees. Drop some balls in and fry and turn till they are golden. Drain them on paper towels. Keep them warm while the rest are being fried.

186. How much chicken stock should be added?

- | | |
|--------------------------|---------------------------|
| (A) One third of a liter | (B) Half a liter |
| (C) One liter | (D) One fourth of a liter |

187. When should the egg be mixed with the milk?

- | |
|--|
| (A) While the risotto is cooling |
| (B) After the risotto has been mixed with the milk |
| (C) Before rolling the balls with breadcrumbs |
| (D) After the liquid has evaporated |

188. What is the first ingredient to be added?

- | | |
|-----------------------------------|-----------------------|
| (A) Olive oil | (B) Zort rice |
| (C) A small, finely chopped onion | (D) Hot chicken stock |

189. How long should the balls be fried?

- | | |
|-------------------|---------------------------------|
| (A) For 3 minutes | (B) Until the inside has melted |
| (C) For 2 minutes | (D) Until they are golden |

190. What kind of utility is needed for heating the oil to 300 degrees?

- (A) Half a cup of Parmesan cheese (B) 2 tablespoons
 (C) A big bowl (D) A deep saucepan

Questions 191 - 195 refer to the following instructions and information.

The most versatile LIC juicer

Juicing with the LIC manual press is as easy as 1-2-3.

1. Get ready to produce
 - Strawberry - Will be put in entirely
 - Citrus - Slice off
 - Watermelon - Divide into 4 pieces
 - Pear - Peel off and cut into small pieces
 - Leaf - Wash and wet
 - Cucumber - Peel off and slice off
 - Pulp from other juicers (it can be made without any other step)
 2. You must prepare the press bag and wrap it. Make sure to enclose the bag and fold it!
 3. Press it down to extract juice.
- *****

Information

Manual function

All products made by aluminum

Light and easy moving

Explanation translated into Korean with English

10" long x 5.5" wide x 9.5" tall

Includes 5 rice bowls & coat hangers

Have you ever picked up the pulp that has come from your juicer and pressed it? Is it still wet? Nowadays, a lot of juicers are made for fast, easy cleaning, and they have the capacity to juice various produce. Sometimes, they can take juice from the pulp but they do not always extract all the juice. So you have to think what you are supposed to do to get the juice out. With a manual juicer, you will be able to extract the remaining juice from the pulp. The result will be very dry. In my experiment, I used a Macton centrifugal ejection juicer to juice from some small cucumbers. This juicer produced a little over 18 ounces of juice. This is about the average yield when juicing several cucumbers. I think it is an acceptable yield for an ejection juicer. To produce more juice, I kept the pulp in the press bag and then pressed it with the LIC juice press. It took a period of about 8 minutes to press all the pulp. I

gained 8 ounces of pure juice. My favorite juice has always been pressed juice. From my calculation, this is 42% more juice (no pulp - very smooth and tastes great!), which is much more than before.

191. How much juice was produced in the whole experiment?

- (A) 8 ounces (B) 18 ounces (C) 26 ounces (D) 3 pounds

192. In the experiment, how was the food prepared before use in the LIC juicer?

- | | |
|---------------------------|---|
| (A) It was finely grated. | (B) It was first processed in another juicer. |
| (C) It was cut. | (D) It was put in whole. |

193. How is the LIC juicer powered?

- | | |
|----------------------------------|-------------------|
| (A) Electrically | (B) Manually |
| (C) Through centrifugal ejection | (D) Hydraulically |

194. How much juice could the LIC juicer probably get from fruit?

- | | |
|-------------------------------|-------------------------|
| (A) Three times as much juice | (B) 3 ounces more |
| (C) Less than 42% juice | (D) More than 42% juice |

195. What is NOT included in the food prepared in the instructions?

- | | |
|-----------------------|---------------------|
| (A) Citrus sliced off | (B) Leaf washed |
| (C) Cucumber cut | (D) Pear peeled off |

Questions 196 - 200 refer to the following results and analysis.

Results of Main Vill Questionnaires

	Strongly Agree	Agree	No Opinion	Disagree	Strong Disagree
1. We should make jobs in local area.	9	52	11	14	4
2. We should offer new businesses.	19	48	5	10	7
3. Office development should emphasize the town center.	10	40	16	20	4
4. There should be size limitation on retail, leisure and office development.	23	35	19	8	5

5. The social issues in the town center should be prevented.	38	43	11	1	0
6. There should be more affordable housing in the area.	33	16	22	13	6
7. There should be school provisions in the east of the town.	28	24	40	1	0
8. Areas of poor accessibility should be targeted for public transportation development.	36	43	13	1	0
9. No development should be allowed in flood-risk areas.	55	21	14	1	0
10. Small-size recycling facilities should be available in local centers.	50	30	11	1	0

Please write down your own option below:

Analysis of Questionnaires:

This analysis includes a survey from the beginning to the end.

Most respondents agreed or strongly agreed that there should be jobs in local area and support for local businesses. A lot of people agreed that office development should emphasize the center of the town. These can be regarded as the reflection of the population's hopes to keep the town's residential regions calm and peaceful. Extra opinions by a lot of respondents asked for more parks and green places in the town suburbs.

Also, regarding the town's residential regions, the strong support for new affordable housing seems to be in response to the recent surge in property values. Residents needed the high quality of public transportation due to the fact that they suffered from inconvenience reaching the town center. There also seems to be growing environmental realization, with an overwhelming majority agreeing to more recycling facilities.

Most of the respondents were also in agreement with quitting new development in flood-risk regions. This is related to the heavy rain that we have been experiencing in recent years and the large number of remarkable hurricanes that hit the northern region lately. They would also be pleased to add many kinds of facilities to create flood protection for risky regions.

In the end, the question concerning school provisions in the eastern side of the town was welcomed greatly by about half of the respondents. We can see that this represents the view of the eastern half of the population, with most of the other half expressing no comments on this issue.

196. What is the view of most people on out-of-town shopping centers?

- (A) They are in favor.
- (B) They disagree strongly.
- (C) They would prefer to do their shopping in the town center.
- (D) They have no opinion.

197. What has been the effect of increasing property values?

- (A) 49% of people agree or strongly agree with more affordable housing.
- (B) People have requested more green spaces.
- (C) People are moving out to the suburbs.
- (D) The views of the southern half of the population are being represented.

198. What was the majority's view on building in flood-risk areas?

- (A) Most had no opinion.
- (B) The majority opposed new developments in these areas.
- (C) Those for and against were evenly balanced.
- (D) Total 57% of respondents agreed.

199. Who probably expressed "No Opinion" to question 7?

- (A) People in the southern part of the town
- (B) More than half of respondents
- (C) Most of the people
- (D) People in the west of the town

200. Why did most respondents agree or strongly agree with Question 8?

- (A) Because of environmental concerns
- (B) Because they have poor access to the center
- (C) Because of property values
- (D) To get improved access to recycling facilities

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last **75 minutes**. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

PART V

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then click the letter (A), (B), (C), or (D).

101. Both companies are _____ the same business.

- (A) in
- (B) with
- (C) from
- (D) through

102. _____ there were so many options, everyone was satisfied.

- (A) If
- (B) Why
- (C) Because
- (D) When

103. If they _____ more aware of the trends, they could have avoided bankruptcy.

- (A) were
- (B) are
- (C) have been
- (D) had been

104. Make checks_____ to the company.

- (A) paid
- (B) payable
- (C) paying
- (D) pay

105. Ms. Bolton is both a strong manager _____ a skilled negotiator.

- (A) or
- (B) with
- (C) and
- (D) though

106. ____the stockbrokers said the market was healthy, they refused to invest more money.

- (A) Because
- (B) Although
- (C) In addition
- (D) So

107. The seminar will adjourn _____ five o'clock.

- (A) in
- (B) on
- (C) at
- (D) the

108. Marketing is important; _____we're hiring a new public relations firm.

- (A) therefore
- (B) even though
- (C) nevertheless
- (D) but

109. The secretary had the messenger ____ the envelope as soon as possible .

- (A) delivering
- (B) to deliver
- (C) deliver
- (D) delivered

110. The board meetings usually _____ on time.

- (A) have started
- (B) start
- (C) are starting
- (D) have been starting

111. Everyone was disappointed to hear that the company's proposal was _____

- (A) turned up
- (B) turned on
- (C) turned away
- (D) turned down

112. Even though the exchange rate was high, we _____ from them

- (A) buy
- (B) must have bought
- (C) had to buy
- (D) had better buy

113. _____ Dr. Rossi hired the new assistant, the office has become more organized.

- (A) When
- (B) Before
- (C) While
- (D) Since

114. Mr. Cutler will _____ as president

- (A) step out
- (B) step down
- (C) step from
- (D) step through

115. Ms. Silva sent the memo _____ it had been approved.

- (A) so
- (B) but
- (C) after
- (D) until

116. It's time to take advantage of current ____ rates.

- (A) interesting
- (B) interest
- (C) interested
- (D) interests

117. The manager has to _____ the presentation until next week.

- (A) put off
- (B) put with
- (C) put on
- (D) put through

118. When the directors _____ a profit, they'll be satisfied

- (A) will see
- (B) are seeing
- (C) see
- (D) have been seeing

119. Do _____ an estimate before getting it in writing.

- (A) not ever accept
- (B) never accept
- (C) accept never
- (D) not accept ever

120. Production went down _____ morale was low.

- (A) even though
- (B) when
- (C) but
- (D) to

121. The distributors will collaborate _____ a British company.

- (A) with
- (B) in
- (C) from
- (D) of

122. If banks _____ the number of credit cards, the economy would improve.

- (A) limiting
- (B) limited
- (C) had limited
- (D) are limiting

123. One suggestion was to _____ gasoline taxes.

- (A) raise
- (B) have raised
- (C) be raising
- (D) raising

124. The host will want the total amount _____ before paying the bill.

- (A) checked
- (B) be checked
- (C) checking
- (D) check

125. The new sales manager cooperates with her colleagues; _____, she is a valued member.

- (A) although
- (B) however
- (C) for example
- (D) therefore

126. _____ our office, Mr. James voted against the proposal.

- (A) Representation
- (B) Representative
- (C) Representing
- (D) Representative of

127. Paychecks _____.
(A) are twice distributed a month
(B) twice a month are distributed
(C) are distributed twice a month
(D) a month are distributed twice
128. There has been a decline in local _____ national advertising.
(A) therefore
(B) so
(C) but
(D) and
129. _____ Mrs. Lee was calling her husband's office, he was calling hers.
(A) While
(B) Because
(C) So
(D) Then
130. If we can _____ the factors that are important to our customers, then our resources can be targeted more effectively.
(A) identify
(B) identity
(C) identical
(D) identifiable
131. The overwhelming _____ of business owners work very hard to make their businesses successful.
(A) majority
(B) core
(C) extent
(D) amount
132. The decision to close our Subscriptions department and outsource the service to a third party provider is not one that was taken _____.
(A) light
(B) lighten
(C) lightly
(D) lightness
133. The new recruits listened ____ as the human resources manager explained the induction program.
(A) attend
(B) attention
(C) attentive
(D) attentively
134. The receptionist sounded very apologetic _____ she explained that Mr. Hui had been called out suddenly to deal with an emergency.

- (A) why
- (B) where
- (C) that
- (D) when

135. The processing plant originally tried to _____ publication of the damning investigative report into the chemical leak.

- (A) depress
- (B) oppress
- (C) repress
- (D) suppress

136. Our latest factory will be constructed _____ the eastern part of the county, close to the state border.

- (A) in
- (B) out
- (C) on
- (D) up

137. Mr. Huang's _____ visits to the construction site in Shanghai have kept him up-to-date on progress of the redevelopment project.

- (A) often
- (B) frequent
- (C) plenty
- (D) month

138. The individuals who contributed to the project are far too _____ to mention individually in this summary, although their names are listed in the full report.

- (A) number
- (B) numerous
- (C) numerical
- (D) numerate

139. The committee rejected the proposal to close the hospital, stating that _____ would mean remaining health services in the region would be pushed to breaking point.

- (A) it
- (B) they
- (C) its
- (D) their

140. The bathrooms on this floor are _____ at the moment, so please use the facilities on the fourth floor.

- (A) cleaning
- (B) cleaned
- (C) to clean
- (D) being cleaned

PART VI

Directions: Read the following texts. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then click the letter (A), (B), (C), or (D).

Questions 141 – 143 refer to the following text.

At the zoo

A man was delivering penguins to the zoo when his van broke _____ on the highway. A fellow

141. (A) away
(B) down
(C) off
(D) over

stopped to see if he could be of assistance. "Oh, I'm in some real trouble here," said the first man. "I've got to take these penguins to the zoo today, and now I'm not sure I'll get there."

The helpful fellow volunteered to put the penguins in the back of his car and take them to the zoo. The man with car trouble gratefully _____ this offer and promised to get to the zoo as soon as possible.

142. (A) received
(B) agreed
(C) consented
(D) accepted

A little later, the man was on the road again and went immediately to the zoo. He looked everywhere but did not see the helpful fellow or any of the penguins. In a panic, he drove back into town. Just as he was wondering what in the world to do next, he saw the "volunteer" walking across the street with all the penguins waddling along behind him. He ran up and said, "What are you doing here? I thought you were going to take the penguins to the zoo!" and the volunteer replied, "I did, and we had such a good time there; we decided to come into town for ice cream."

Moral: When _____ with volunteers, clear instructions and good training is always necessary.

143. (A) working
(B) you working
(C) work
(D) having worked

Questions 144-146 refer to the following e-mail.

To: IEP Group All

From:

Karin O'Flaherty

Subject:

Office procedures

Dear Teachers,

Our new school year is starting. I would like to remind everyone about the rules for using our office during this exciting and busy time. Please review these procedures carefully.

1. Door Code: You need a code to unlock the office door. New teachers, your code will arrive this week.

2. Telephone: Everyone shares the same telephone number. If you answer a call for another teacher, please take a message and leave _____ in the teacher's mailbox.

- 144. (A) them
- (B) her
- (C) his
- (D) it

3. Computers: Please share the computers. Remember to sign _____ after using the computer. For help with the computer, please call Mario at extension 421.

- 145. (A) in
- (B) up
- (C) out
- (D) to

4. Copying: Copying can be very _____, so please make only a few copies

- 146. (A) costly
- (B) useful
- (C) necessary
- (D) complicated

5. Eating: Please eat in the lunchroom. After eating, throw all trash in the bin. Keep this room clean at all times

We have some new teachers this semester. They are not yet familiar with our office procedures. Please help these new teachers, and welcome them to our program. Thank you

Best Wishes,

Karin

Karin O'Flaherty
Program Coordinator

Questions 147-149 refer to the following letter.

RDACOMPANY
5943 Alton Lane
Irvine, CA 91628

Office Services, Incorporated
Ms. Misato Sakai
1300 Lincoln Lane
San Francisco, CA 94043

Dear Ms. Sakai:

My boss recommended your company as the fastest at shipping office supplies I work at RDA Company, and we urgently need some supplies. I hope that you can ship these items _____

147. (A) quickly
(B) quicker
(C) quickest
(D) quickness

We need two large desks, model 156A, one dark brown and the other black. We also need two chairs for the new desks. We would like the colors to _____ the desks, so please send one dark brown and one black chair.

148. (A) contrast with
(B) differ from
(C) match
(D) cover

We need one new computer, model ABG439, with a medium-sized, flat-screen monitor. Please _____ two speakers

149. (A) include
(B) included
(C) to include
(D) will include

We also need ten boxes of white, letter-sized paper

Please send everything immediately. Our new employees need these supplies as soon as possible. Thank you for your assistance.

Regards,

Naser Abdelwali

Human Resources Director

Questions 150-152 refer to the following letter

The Little Tea Room
Blumberg77
Adlkofen, Germany

Dr. Johannes Spieker
Hinterkirchstrasse 15
Frieburg, Germany

January 7, 20__

Dear Dr. Spieker:

I wanted to write and personally thank you for your kind effort in helping to tend to one of our

150. (A) doctors
(B) nurses
(C) customers
(D) employees

at our restaurant in her time of need. Briana Hilton, the woman you helped resuscitate on Monday, gave me your name and address when I spoke to her on the phone today. You _____ be glad to

- 151.(A) had better
(B) could
(C) will
(D) are

know that she is recovering in the hospital and is almost ready to be released.

As it turns out, you assumed correctly that the woman was suffering from a severe and sudden allergic reaction to nuts. She had neglected to inform the waitress that she couldn't eat any food containing nuts. Your skill and presence of mind saved her from suffering a terrible tragedy.

Please bring your family in for a complimentary meal at your earliest convenience so _____ I may thank you in person.

152. (A) that
(B) thus
(C) there
(D) this

Sincerely,
Henrik Andresen
Manager

PART VII

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and click the letter (A), (B), (C), or (D).

Questions 153-154 refer to the following job announcement

SALES

California-based company seeking to expand its sales overseas is looking for sales professionals to cover territory in the Pacific Rim region. Successful candidates will have a minimum of two years experience in sales, preferably in the clothing industry, as well as a good professional appearance, excellent communication skills, and a college degree. Conversational knowledge of Japanese or Mandarin Chinese and experience traveling or working in Asia are desirable. Job is based in San Francisco but requires one to two weeks a month of travel. We offer an excellent salary and benefits package including health and life insurance, relocation allowance, and professional development opportunities. Send resume and two letters of reference to: J. M. Schmidt, 150 State Street, San Francisco, CA 94181. Closing date: June 15

153. Who would most likely apply for this job?

- (A) An engineer
- (B) A real estate agent
- (C) A professor
- (D) A clerk in a clothing store

154. Which of the following is NOT mentioned as a requirement?

- A) Good appearance
- (B) Previous experience
- (C) A master's degree
- (D) Good speaking and writing skills

Questions 155-157 refer to the following article.

These days everybody buy computer software. Consumers purchases all kinds of software, from games for the kids to highly sophisticated professional programs and everything in between. Computer software has become part of everybody's daily life, and this is just one more thing adding to an ever-growing problem. The excessive packaging on computer software is joining catchy wrappers, durable plastic and cardboard boxes, plastic jugs, and other types of packaging in the trash. Everything we buy is packaged in one way or another. When we get our purchases home, we unwrap them and throw the packaging in the trash. It then ends up in the nation's garbage dumps. Communities all around the country are struggling with the problem of where to put all this waste. Much of this excessive packaging serves only to make the products more attractive to consumers. It catches the eye but does not really protect the goods from damage. Environmentalists are asking consumers to say "No!" to wasteful packaging practices. Please purchase only those products that come with a minimum of packaging or that are packaged in 100% recycled materials.

155. What is this article about?

- (A) Recycling
- (B) Computer software
- (C) The use of garbage dumps
- (D) A problem with packaging

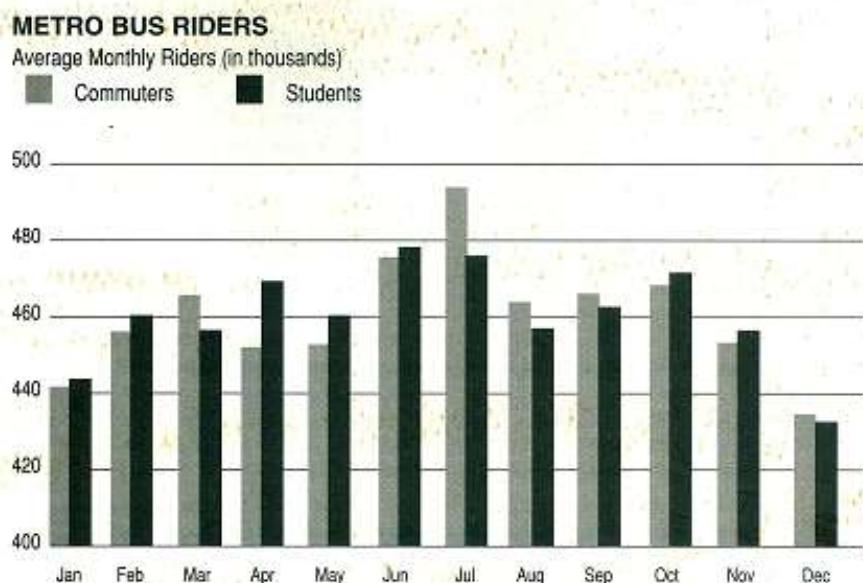
156. According to the passage, why are products packaged?

- (A) For protection
- (B) For attractiveness
- (C) For ease of consumption
- (D) For environmental safety

157. What happens to most packaging?

- (A) It's recycled
- (B) It's discarded
- (C) It's stored on shelves
- (D) It's redesigned

Questions 158-160 refer to the following table



These figures apply to bus trips within the city limits only. City-to-suburb and suburb-to-suburb trips were not included in the study

158. What does this table compare?

- (A) Daily schedules
- (B) Means of transportation
- (C) Monthly ridership
- (D) Riders with drivers

159. Which month had the highest number of commuters?

- (A) June
- (B) July
- (C) September
- (D) October

160. In which month were the buses used least?

- (A) February
- (B) May
- (C) August
- (D) December

Questions 161-164 refer to the following report

The Postal System has announced that postal rates are going up yet again. On the first of the year, the price of a first-class stamp will rise by 8 cents. Express mail and priority mail rates will increase by 20 percent. The rates for third-class mail will also go up, while the special book rate will be entirely eliminated. Special services such as Delivery Confirmation, Return Receipt, and Overnight Delivery will also cost more, and it has even been announced that rental rates on post office mail boxes will increase.

Everybody everywhere will be paying more for postal services next year, but one sector will be particularly hard hit. Direct-marketing companies rely on the postal system to carry out their business. These companies include catalog houses as well as sellers of mailing lists. Postal services account for a significant percentage of their costs.

Direct-marketing companies say the proposed increases in postal rates will hurt their industry and will likely even **drive** some into bankruptcy. "Our business is carried out almost entirely through the mail," says Esther Bergen, president of Mega Marketers, Inc., one of the largest direct-marketing companies in the country. "Of course these increases will hurt us. They will have a huge effect on the way we do business." Direct-marketing companies rely mostly on third-class mail, which is expected' have rate increases as high as 30 percent. Will this mean less junk mail arriving at your doorstep? "Possibly," says Bergen. "But the more likely outcome is that the smaller companies, which will have more difficulty absorbing the costs of the rate increases, will go under, while the larger companies will stay in business and take over the markets now covered by the smaller companies. There will probably be some increases in prices of mail-order products, but not enough to drive the average consumer away."

161. The word "drive" in paragraph 3, line 2, is closest in meaning to

- (A) force
- (B) operate
- (C) transport
- (D) remove

162. According to the passage, who will be most affected by this change?

- (A) Direct-marketing companies
- (B) Greeting card manufacturers
- (C) Postal employees
- (D) Stamp collectors

163. According to the passage, what rate do most direct-marketing companies use?

- (A) Book rate
- (B) First class
- (C) Third class
- (D) Proposed rate

164. What are the catalog houses in this report?

- (A) Preferred postal clients
- (B) Direct-marketing companies
- (C) Financially stable companies
- (D) First-class mail users

Questions 165-168 refer to the following information.

1. The One-Call System

In most states, natural gas industry-supported laws require contractors and private landowners to call the local One-Call number before beginning any kind of digging. With forty-eight hours' notice, a pipeline operator will locate the pipeline and mark it clearly. Any damage at all to a pipe—even the slightest scratch—could lead to a leak later on. Whether One-Call has become the law in your state or not, you can help keep pipelines safe by calling the number on the right-of-way markers before you dig.

2. Leak Detection

Most pipelines are operated twenty-four hours a day from a control station, using telephone, satellite, or microwave communications systems. Computers are widely used to monitor conditions along the line every ten to sixty seconds, sounding an alarm if they detect any abnormality or sudden change in pressure. In the event of an alarm, valves can be closed and nearby pipeline crews **dispatched** within minutes.

3. Emergency Response Preparedness

Although leaks occur infrequently and rarely result in a fire, readiness for any emergency is a crucial responsibility for pipeline companies. Federal and state laws supported by the natural gas industry require pipeline companies and local police and fire departments to maintain a coordinated plan of response and to practice for an emergency by staging drills. These drills and personnel training programs emphasize the need for immediate action and for cooperation between the various rescue agencies and the pipeline company.

4. Public Awareness

The One-Call system, state-of-the-art leak detection equipment, and emergency response procedures have all been put in place with one thing in mind—the safety of you, the public. Please visit the website of the Natural Gas Association to find out more about our safety procedures, tips for using natural gas safely in your home, and information on what to do if you see someone tampering with pipeline right-of-way markers.

165. What is the main focus of this passage?

- (A) Safety
- (B) Personnel training
- (C) Computer monitoring
- (D) Industry-supported laws

166. What is One-Call?

- (A) A telecommunications firm
- (B) An excavating company
- (C) A contractor
- (D) A pipeline detection safety service

167. What do rescue agencies and pipeline companies coordinate?

- (A) Leaks
- (B) Drilling
- (C) Emergency readiness
- (D) Microwave communications

168. The word "dispatched" in paragraph 2, line 5, is closest in meaning to

- (A) fired
- (B) fixed
- (C) sent
- (D) hired

Questions 169-171 refer to the following manual.

TROUBLESHOOTING			
If your TV does not work, check the following points:			
PICTURE	SOUND	POSSIBLE CAUSES	WHAT TO DO
No picture	Noise	Not properly tuned	Adjust tuning
Picture visible	No sound	<ul style="list-style-type: none">Volume control dial turned too lowEarphones inserted	<ul style="list-style-type: none">Turn up volumeDisconnect earphones
Picture all white	Sound heard	Brightness control not set correctly	Adjust brightness control
Picture dark or blurred	Sound heard	Brightness control not set correctly	Adjust brightness control

169. What is this chart used for?

- (A) To determine a problem with a TV
- (B) To pick a TV program
- (C) To compare prices
- (D) To wrap packages

170. What does the manual advise if the picture is all white?

- (A) Turn down the volume
- (B) Adjust the brightness control
- (D) Disconnect the earphones
- (C) Adjust the tuning

171. When should the tuning be adjusted?

- (A) When there is no picture and no sound
- (B) When there is a picture but no sound
- (C) When the picture is white
- (D) When there is noise but no picture

Questions 172-174 refer to the following letter.

April 23, 20__

China BooksInc
23405 San Antonio Ave.
San Fernando, CA 94509

To whom it may concern:

I have just received a "Payment Due" notice from your office. This is the second time I ha received such a notice. I don't understand why I have received these notices since I paid for my purchase at the time I placed my order. I enclosed a check in the envelope with the order form. The first time I received a notice, I sent you a photocopy of the canceled check as proof of payment. I am now enclosing, for the second time, a photocopy of both sides of canceled check #535 in the amount of \$35.95, which I sent to cover payment for the book *In a Modern World*, plus shipping and handling costs. Please note that the date on the check is October 13. The information on the back shows that it was endorsed and deposited into your company's bank account on October 23

Please call me at (415) 555-4856 to acknowledge receipt of this letter. I wish to avoid any further harassment about this payment. Your company is a wonderful source for hard-to-find books about Asia, and I would like to continue doing business with you. As a professor of Asian Studies, I am a frequent buyer of books dealing with all aspects of Asian culture and history and often recommend your store to my students. However, if we cannot resolve this matter quickly, I will have to take my business elsewhere. I sincerely hope that will not be necessary.

Sincerely,
Margaret Tomkins

172. Who owes money?

- (A) No one
- (B) Ms. Tomkins
- (C) China Books
- (D) The author

173. When was the check written?

- (A) April 23
- (B) May 30
- (C) October 13
- (D) October 23

174. According to the letter, which of the following is NOT true?

- (A) Ms. Tomkins has paid twice
- (B) This is Ms. Tomkins' second letter.
- (C) Ms. Tomkins has received two notices
- (D) The company received the payment.

Questions 175-176 refer to the following report.

When personal computers first began showing up in offices around the world, people believed that this business tool would lead to something called the "paperless office." This was hailed as a great advance in business practices.

The "paperless office" theory went something like this: people would store their information on disks and computers instead of using file folders and paper. As a result, paper use would decrease. This was supposed to help preserve natural resources as well as reduce the world's solid-waste disposal problem.

In some ways this theory has played out in practice. In offices everywhere around the world, files and records are increasingly being stored electronically rather than on paper. But the prediction has not proven to be entirely true. Documents are often printed out in part or in their entirety in order to be reviewed or shared with others. Often multiple versions of a document go through the printout stage, thus actually increasing the use of paper for each document rather than reducing it. In addition, computers have made it easier to generate notices and flyers, of which people readily make

multiple copies to distribute to as wide an audience as possible. In some ways, computers have made it easier than ever before to use large quantities of paper.

So, while computers have reduced paper use in some areas, they have increased it in others. The issue of felling forests in order to manufacture paper and the question of how to dispose of so much solid waste still remain problematic.

175. What is the report about?

- (A) Selling computers
- (B) Desktop publishing
- (C) The "paperless office"
- (D) World problems

176. What would the "paperless office" have done?

- (A) Preserved resources
- (B) Confused secretaries
- (C) Cut costs
- (D) Improved communication

Questions 177-180 refer to the following job announcement.

Public Health
Pakistan

Position Available: Division of Public Health and Clinical Nutrition.

The University of Karachi at Karachi General Hospital (KGH) is **recruiting** for an assistant clinical professor of medicine for the Division of Public Health and Clinical Nutrition. The candidate will participate in all teaching, clinical, and basic research activities of the division and serve as chief of the public health clinic at KGH. The individual will be expected to develop independently funded clinical

research programs dealing with basic public health issues and/or clinical nutrition. Board certification required. Competitive salary in U.S. dollars, airfare, and full board/lodging included. Professional growth and cultural opportunities abound. Send curriculum vitae, summary of clinical research interests, and three letters of reference to Faroque Khan, MD, 572 St. Kilda Road, Sydney 2000, Australia

177. In line 2, the word "recruiting" is closest in meaning to

- (A) hiring
- (B) training
- (C) helping
- (D) funding

178. Which of the following is part of the job description?

- (A) Giving blood tests
- (B) Supervising research
- (C) Repairing equipment
- (D) Diagnosing patients

179. Which of the following is a requirement for employment?

- (A) Pakistani medical license
- (B) Medical board certification
- (C) Clinical nutrition training experience
- (D) Abstracts of published articles

180. Which of the following is NOT necessary to apply?

- (A) Curriculum vitae
- (C) Clinical research summary
- (D) Abstracts of published articles
- (B) References

Questions 181-186 refer to the following purchase order and letter.

PURCHASE ORDER

Ship Prepaid- Add all delivery charges on invoice

Fish Market restaurant

905 North High Street

Baltimore, MD 21002

Tel: (401)555-5154

Fax: (401)555-5177

Vendor

Super Seafood Suppliers

39908 Cold Spring Circle

Baltimore, MD 21117

Tel: (401)555-0087

Fax: (401)555-0097

Reference: Purchase order 9855

Date: April 9, 20__

Ship to: Joey Farina

Accounting Manager

Address above

Invoice to: Catherine Cox

Accounting Department

Address above

Delivery Date: April 16, 20__

Item	Number	Quantity	Unit Cost	Total Cost
Tuna	S8704T	200 pounds	\$4.00	\$ 800.00
Lobster	S4399L	150 pounds	8.00	1200.00
Shrimp	S3280S	350 pounds	6.00	2100.00
Salmon	S2956A	300 pounds	8.00	2400.00
Subtotal				6500.00
Shipping/ handling 5%				325.00
TOTAL				\$6825.00

Prepared by: Joey Farina

Date: April 8, 20__

CC: Accounting Department; purchasing Department; Receiving Department

April 11, 20__

Mr. Joey Farina
Restaurant Manager
Fish Market Restaurant
905 North High Street
Baltimore, MD 21002

Dear Mr. Farina:

I received your purchase order yesterday, and I need to go over a few items with you. Please call me as soon as you receive this letter. April 16 is coming soon and I have not been able to reach you to discuss the order. Have you received my voicemail messages? We normally need ten days between

receiving a purchase order and filling it. You must pay an express service charge of \$100 in order to have the order filled by April 16.

I've checked with our suppliers, and we can provide 300 pounds of shrimp and 250 pounds of salmon at the present time. We will provide the remainder as soon after April 16 as possible, if that suits you.

Finally, a correction needs to be made to the shipping/handling fee on the purchase order. Our usual charge for this is twice as much as you assumed. I'm enclosing a revised bill for you. With the express service charge, the change in quantity of shrimp and salmon, and the recalculated shipping/handling fee, your new total comes out to \$6,480.

Please call or e-mail me today so that we can discuss your order. Thank you for working with Super Seafood Suppliers.

Sincerely yours,
Sandra James
Sales Manager

181. Where does Joey Farina work?

- (A) At a fish market
- (B) At a seafood restaurant
- (C) At a fish canning factory
- (D) At a seafood supply house

182. When does Joey Farina want his order delivered?

- (A) Apr18
- (B) Apr19
- (C) April11
- (D) April16

183. How long did it take Joey Farina's letter to reach Sandra James?

- (A) 1 day
- (B) 2 days
- (C) 3 days
- (D) 4 days

184. What did Joey Farina forget to include in his purchase order?

- (A) A shipping address
- (B) An order for shrimp and salmon
- (C) An express service charge
- (D) A shipping and handling fee

185. What is the usual shipping and handling fee charged by Super Seafood Suppliers?

- (A) 2%
- (B) 2.5%
- (C) 5%
- (D) 10%

Questions 186-190 refer to the following fax and memo.

FAX COVER SHEET

TECH INTERNATIONAL
Betlemske namesti 11
198 16 Prague
CZECH REPUBLIC
Tel: (204) 1244
Fax: (204) 1245

To: All Board Members
From: Jarek Cichy
Marketing Department
Date: November 30, 20__
Pages: This + 5
Ref: Annual Award

Message:

Please review the attached nomination form for our department's nominee for this year's award. Anezka Novotna is my best staff member and is truly deserving of this honor. I am going to Switzerland next week on business and won't return until December 13. I will be checking my e-mail regularly while I'm gone, so please e-mail me if you have any questions about this nominee.

Memo

To: All department staff
From: Jarek Cichy
Re: Annual party-please attend!

As usual, the Board Members are inviting everyone to their annual Appreciation Party held to show their appreciation of the hard work you have all done during the year. This year, as in past years, the Board Members will give out the Employee of the Year award during the party.

I would like to especially encourage each of you to attend the party since this year's Employee of the Year award will be given to the nominee from our department. In addition to the honor and award she will receive from the Board, we're collecting money to buy her a group gift. If everyone contributes just \$10, we can buy her the portable DVD player that she wants. See my assistant, Basia, by Thursday at 4:00 to contribute to the gift. I hope to see you all on December 14 at 5:00 P.M.

186. Why did Jarek Cichy send the fax?
- (A) To invite employees to a party
 - (B) To recommend someone for an award
 - (C) To inform board members of his trip
 - (D) To ask for money for a gift

187. When will Jarek Cichy return to the office?

- (A) The day before the party
- (B) The day of the party
- (C) Next week
- (D) November 30

188. What is the purpose of the party?

- (A) To honor all company staff
- (B) To give an award
- (C) To give out presents
- (D) To celebrate the holidays

189. Who will receive an award?

- (A) Basia
- (B) Jarek Cichy
- (C) Anezka Novotna
- (D) A board member

190. Where does Basia work?

- (A) In Switzerland
- (B) On the Board of Directors
- (C) In the Marketing Department
- (D) In the Accounting Department

Questions 191-195 refer to the following advertisement and form.

Join our company!

SANGALORE TECHNOLOGY CENTRE (STC)

Now hiring!

One of the world's top 5 electronics companies

Located in Bangalore, India

Excellent benefits!

Educational assistance, health coverage, free gym membership, paid vacation!

BTC is a great place to work, but don't just take our word for it, Look at the testimony from
some of our employees:

"I've worked here for 3 years and it's wonderful. I will work here forever!"

-Manov, Engineering Department

"BTC is the perfect employer. You should apply today,"

-Rupal, Marketing Team

"Everyone on the BTC staff is a real team worker, and your supervisors
really care about you, It's like one big family,"

-Mohan, Accounting Department

Tel: (80) 91 22932001

Fax: (80) 91 22932011

E-mail: btc@btc.com

<http://www.btc.com>

To learn more, go to our website and fill out the "Request for Information" form,

Request for Information

Learn more about the company called the "Best Technology Company" by the Organization of Computer Engineers

YES! Send me information about the excellent opportunities at BTC, including the great benefits for employees

YES! I would like to have a BTC employee contact me.

Name: Bert Roberts

Job: Electrical Engineer

Address: Gulf Harbour Drive, Auckland, New Zealand

Interested in working in: Engineering Department

Tell us something about yourself.

Highest level of education: Master's degree in electrical engineering

Work Experience: 5 years as an electrical engineer at Servitrix, Ltd., Auckland,
2 years as an engineering assistant at R&J
Company, Auckland

When you have completed the form, [click here](#).

191. What kind of business is BTC?

- (A) A marketing firm
- (B) An accounting firm
- (C) A computer retail store
- (D) An electronics company

192. Which of the following benefits is NOT offered by BTC?

- (A) Help paying for school
- (B) Medical insurance
- (C) Time off with pay
- (D) Life insurance

193. How did Bert Roberts get this form?

- (A) He visited a website.
- (B) Manov sent it to him.
- (C) He wrote to BTC to request it.
- (D) He found it in the newspaper.

194. How many years of work experience does Bert Roberts have?

- (A) Two
- (B) Three
- (C) Five
- (D) Seven

195. If Bert Roberts accepts a job with BTC, what will he probably have to do?

- (A) Get a master's degree
- (B) Add his testimony to the company's advertisements
- (C) Move to another country
- (D) Join a gym

Questions 196-200 refer to the following agenda and e-mail.

International Environmental Protection Group (IEPG)

Meeting & Awards Ceremony

Thursday, August 1, 20_ 7:00 P.M.

Place: Room I, Sofitel Hotel

AGENDA

- | | |
|---|---------------|
| 1. Welcome | Birsen Aksay |
| 2. Fall projects & plans | Ari Tabaku |
| 3. Introduction of Nominating Committee | Kazadi Koite |
| 4. Presentation of award | Jakob Skolnik |
| Recipient: J. S. Choi, CEO | |
| 5. Reception | |

To: Jakob Skolnik
From: Victoria Williams
Subject: yesterday's awards ceremony

Mr. Skolnik,

We were all concerned about your sudden illness yesterday and hope that you are feeling better today. I know that you will feel reassured to learn that last night's awards ceremony went very well despite your absence. We had Kazadi Koite lead both items 3 and 4, and I am happy to report that he did an excellent job. The CEO of B. J. Technology accepted the award for "most environmentally friendly company" on his company's behalf and expressed great delight on receiving it. The reception was enjoyed by all. We had reserved the room for only three hours, and some guests stayed until the last possible moment. More guests attended than we expected, so we barely had enough room for

everyone. Perhaps we should ask for a bigger room next year. Rooms 2 and 3 are also small, but either room 4 or room 6 would be a good size, I think. Even though the ceremony anti reception were a great success, I have several other ideas for improvements for next year's ceremony. We can discuss them when you return to work. Please rest well. We hope to see you healthy and back at work soon.

Victoria

196. What company does J. S. Choi work for?

- (A) IEPG
- (B) B.J. Technology
- (C) Sofitel Hotels
- (D) Williams Inc.

197. Who presented the award?

- (A) Jakob Skolnik
- (B) Victoria Williams
- (C) Kazadi Koite
- (D) Ari Tabaku

198. In which room was the reception held?

- (A) Room 1
- (B) Room 2
- (C) Room 3
- (D) Room 4

199. What time did the reception end?

- (A) 3:00
- (B) 6:00
- (C) 7:00
- (D) 10:00

200. What does Victoria Williams suggest doing next year?

- (A) Asking Jakob Skolnik to present the award
- (B) Using a larger hotel
- (C) Inviting more guests
- (D) Reserving a different room

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last **75 minutes**. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

PART V

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then click the letter (A), (B), (C), or (D).

101. All attendees are advised not to ----- the subject of the meeting to anyone else.

- (A) discourse
- (B) disclose
- (C) display
- (D) discard

102. Call the repair person. The ----- is tearing the papers again.

- (A) coffee
- (B) paper
- (C) copier
- (D) document

103. My wife and I ----- the company picnic last weekend.

- (A) were attending
- (B) attend
- (C) attended
- (D) attending

104. The key to the restroom is on a chain ----- the wall in the lunchroom.

- (A) over
- (B) on
- (C) at
- (D) in

105. Turn in your expense report by the 18th, ----- you won't get any money back.

- (A) if
- (B) although
- (C) or
- (D) nor

106. All of the legal terms in this contract are ----- my head.

- (A) on
- (B) under
- (C) over
- (D) in front of

107. Sarah was moved to the office ----- by the window.

- (A) companion
- (B) compartment
- (C) cubicle
- (D) cuticle

108. Please ----- all your business expenses from your monthly expense report.

- (A) deduct
- (B) deduce
- (C) induct
- (D) induce

109. My desk drawers are full of -----.

- (A) odds and ends
- (B) spic and spans
- (C) do's and don'ts
- (D) ins and outs

110. We may as well ----- some coffee; we'll be working on these reports all night.

- (A) blew
- (B) brew
- (C) stew
- (D) do

111. They made me shift manager. I now have eight people ----- me.

- (A) over
- (B) under
- (C) between
- (D) beside

112. You could just forget the situation, ----- I would fill out an accident report just in case.

- (A) therefore
- (B) if
- (C) and
- (D) but

113. Tomorrow, the company will ----- which workers will be laid off.

- (A) announce
- (B) propose
- (C) denounce
- (D) deduce

114. ----- difficult things may be, you are lucky to have that job.

- (A) But
- (B) So
- (C) However
- (D) Though

115. Which do you like -----, the black or the brown leather briefcase?

- (A) good
- (B) the most
- (C) the better
- (D) better

116. Did you really read the office memo, ----- did you just throw it in the trash?

- (A) but

- (B) however
- (C) therefore
- (D) or

117. ----- coming into work today because I am sick.

- (A) I am
- (B) I will
- (C) I'm not
- (D) I didn't

118. The toilets in the upstairs office are much ----- than the ones in this office.

- (A) clean
- (B) cleaner
- (C) cleanliness
- (D) cleaned

119. I was angry, ----- I said to him, "I'm busy. Get someone else to file your papers!"

- (A) nevertheless
- (B) yet
- (C) additionally
- (D) so

120. Our office is easy to find. It's ----- building in the city

- (A) the taller
- (B) taller
- (C) the tallest
- (D) the tall

121. Your presentation was well planned, ----- a little difficult to understand.

- (A) but
- (B) and
- (C) then
- (D) therefore

122. The legal case I'm working on this month is much ----- interesting than the one I worked on last month.

- (A) the most
- (B) more
- (C) the more
- (D) most

123. No, I ----- think that an office assistant would be useful.

- (A) don't
- (B) does
- (C) doesn't
- (D) am doing

124. That was ----- expensive business trip I've ever been on.

- (A) the most
- (B) the more
- (C) mostly

(D) most

125. ----- before the promotion board was one of the most stressful things I have ever done
(A) Going
(B) Doing
(C) Attending
(D) having

126. Here at the law firm of Krause, Hopke, Ganly, and Smith, ----- motto is, "The law is for everyone, not just the wealthy."

- (A) their
(B) our
(C) its
(D) my

127. I forgot that this is a non-smoking area. There is no place for me to put my cigarette -----.

- (A) butt
(B) stick
(C) remains
(D) leftovers

128. She was pleased ----- been recommended for the job.

- (A) to have
(B) to had
(C) to has
(D) to having

129. Tell the driver not to park here. It is a loading -----.

- (A) place
(B) palace
(C) zone
(D) tray

130. Go tell ----- to come in now. The meeting is about to start.

- (A) us
(B) they
(C) them
(D) those

131. The corporate policy is against ----- stock in competing companies

- (A) doing
(B) holding
(C) participating in
(D) being

132. When she told me I got the job, I was so excited that I didn't know what -----

- (A) to tell
(B) to talk
(C) to say
(D) to speak

133. I was feeling ----- sick, so I went home early

- (A) little
- (B) a little
- (C) much
- (D) a lot

134. ----- a photographer is one of the most exciting jobs in the world,

- (A) Doing
- (B) Seeing
- (C) Being
- (D) Making

135. Annette was ----- glad to quit her job that she did not even clean out her locker before she left,

- (A) very
- (B) so
- (C) such
- (D) really

136. The company ----- taking the stand that even being five minutes late is the same as missing a day's work.

- (A) is
- (B) will
- (C) am
- (D) isn't

137. I ----- not be able to attend the conference. I have to check my schedule and get back to you.

- (A) must
- (B) could
- (C) can
- (D) might

138. He is our best writer. He ----- the work' of three people.

- (A) do
- (B) does
- (C) makes
- (D) make

139. I ----- to apply for the new position. I definitely have the qualifications,

- (A) would
- (B) ought
- (C) may
- (D) should

140. I usually eat my lunch in the breakroom, but today I ----- my lunch at my desk.

- (A) eat
- (B) ate
- (C) eaten
- (D) have eaten

PART VI

Directions: Read the following texts. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then click the letter (A), (B), (C), or (D).

Questions 141 through 144 refer to the following notice.

Attention all employees!

In light of recent world events, we would like to ask all of you to be extra vigilant on the shop floor. Please keep an eye open for any ----- bags or packages left anywhere in the store. This is

- 141. (A) unattended
- (B) unwatched
- (C) vacant
- (D) opened

particularly important as the holiday season approaches, and the store will be getting more crowded. Our customers expect a safe shopping environment, and it is our duty to provide one. It is also important to be ----- of any suspicious behavior.

- 142. (A) considerate
- (B) aware
- (C) alert
- (D) noticed

Should you notice anyone who is acting oddly, please notify one of the ----- staff. We ask

- 143. (A) safety
- (B) detective
- (C) security
- (D) consumer

you not to approach any suspicious looking individuals. We also ask that you do not approach any unattended baggage, no matter how innocuous it may appear. It is our wish to prevent any ----- from

- 144. (A) harm
- (B) damage
- (C) breakage
- (D) wrong

coming to anyone working or shopping in the Fridrew Department store.

Questions 145 through 148 refer to the following letter.

22 High Street
Portley
March 22, 2006

Alex Whitfield,
101 Greenstead
Portley

Dear Mr. Whitfield,

Thank you for your letter of March 17'h. We were most disturbed to hear of your -----

145. (A) experiences
(B) experience
(C) experiencing
(D) experienced

while visiting Kim and Sons. It was shocking to learn that one of our clerks had been so rude to you. It is the first time that we have had such a(n) -----.

- I would like to apologize to you on behalf of all the
146. (A) objection
(B) happening
(C) effort
(D) complaint

members of the Kim business family. We pride ourselves on ----- friendly, efficient service

147. (A) making ,
(B) providing
(C) energizing
(D) forming

with a sincere regard for our customers. I have spoken to the clerk involved, and he admits that what you say is true. He is no longer an ----- here, and I hope that you will not hesitate to return to our store.

148. (A) employment
(B) employee
(C) employer
(D) employed

Sincerely,
Harold Kim

Questions 149 through 152 refer to the following email.

Date: September 23, 2005
From: Hymills@Mills.com
To: zenap23@happy.co
Subject: Stationary Order

This is just to ----- the order placed over the telephone earlier today. As we discussed before,

149. (A) refer
(B) confirm

- (C) notify
- (D) respect

I would like to order the ----- items:

- 150. (A) following
- (B) below
- (C) preceding
- (D) under

32 boxes of A4 paper, white, recycled

20 boxes of A4 paper, white (NOT recycled)

2 packs of A4 paper, green

2 boxes of black ball point pens (the cheapest you have in stock)

1 box of red ball point pens

15 large glue sticks, any brand

I would also like to confirm that this order will be ----- to our account, as is our usual policy.

- 151. (A) asked
- (B) taken
- (C) charged
- (D) bought

Please send the ----- as soon as it is ready. I need to submit it to the accounting department before the end of the week.

- 152. (A) invoice
- (B) papers
- (C) notice
- (D) arrangement

Thank you for your consideration,
Hayley Mills

PART VII

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and click the letter (A), (B), (C), or (D).

Questions 153 through 155 refer to the following fax.

Fax

To: Peter Cooke, Headly Electronics

From: Darren Simpson, Customs and Excise Bureau

Re: Shipment

Date: April 2nd

A shipment of 48 refrigerators has now been cleared for collection by the Dover Port Authority Customs and Excise Bureau. This shipment arrived on March 27th. An import tariff of £13 is payable on each item in the shipment. At £13 x 48 that comes to a total of £634. This is payable before the shipment will be released for collection. Payment should be made to Westman Bank, account #223003, account holder: Custom and Excise. Please fax us once payment has been made.

153. What is the purpose of this fax?

- (A) To inform Peter Cooke that his shipment is ready for collection
- (B) To inform Peter Cooke that his shipment has been rejected
- (C) To inform Darren Simpson that he should pay a fee
- (D) To inform Darren Simpson of the cost of a refrigerator

154. Who is Darren Simpson?

- (A) An official at the Customs and Excise Bureau
- (B) An importer of electrical appliances
- (C) A trader
- (D) A banker

155. What should Peter Cooke send after paying the import tariff?

- (A) A letter
- (B) £634
- (C) A fax
- (D) An email

Questions 156 through 158 refer to the following announcement.

Personnel Department News-It gives us great pleasure to announce the appointment of our new vice presidents. As of tomorrow, Marshall and Young, Inc. will have two new vice presidents: Research and Development's Gary Shepherd and Constance Hayes from the Product Design Department, who were informed of their promotions last Tuesday. Mr. Shepherd, who has been with this firm for ten years will remain in R&D and will be working with Jordan Jones. Senior VP in that department. Ms. Hayes, who has been a Project Manager in Product Design since joining Marshall and Young five years ago, will be heading up the Consumer Products Department along with Eugene Park, who is transferring from his position as vice president in R&D. We are expecting an exciting year and looking forward to the continued success of Mr. Shepherd and Ms. Hayes.

156. How many people from Product Design were promoted?

- (A) One
- (B) Two
- (C) Three
- (D) Four

157. Who will be leading the Consumer Products Department along with Eugene?

- (A) The Senior VP
- (B) Jordan Jones
- (C) Gary Shepherd
- (D) Constance Hayes

158. When were the new vice-presidents told about the promotion?

- (A) Last Tuesday
- (B) The day after the vote
- (C) Tomorrow
- (D) Over a month ago

Questions 159 through 161 refer to the following message.

WHILE YOU WERE OUT

To: *William Maxwell*
From: *Katherine Potter, Blade Travel*
Date: *Wed., February 2nd*
Time: *7:30 p.m*

RETURNED YOUR CALU IMPORTANT/ WILL CALL AGAIN/ PLEASE CALL

MESSAGE: The air portion of your trip has not yet been confirmed. Confirmation will probably come early tomorrow. However, all ground and hotel reservations have been confirmed for you and Joseph Hill. All confirmation numbers, tickets, etc. will be sent by messenger to Mr.

Hill once everything is finalized

TAKEN BY: *David Sales*

159. Why did Katherine Potter call?

- (A) To confirm William Maxwell's flight reservation
- (B) To inform William Maxwell that his flight is not confirmed
- (C) To ask William Maxwell to call Mr. Hill
- (D) To make a booking

160. Who will be traveling?

- (A) Only David Sales
- (B) David Sales and William Maxwell
- (C) William Maxwell and Joseph Hill
- (D) Joseph Hill and Katherine Potter

161. Where does Katherine Potter probably work?

- (A) A messenger service
- (B) A hotel
- (C) An airline
- (D) A travel agency

Questions 162 to 163 relate to the following article:

Surprise Rise in Australian Jobs

Australia's economy created more jobs than expected in October, with 24,500 more people finding employment. It is the second monthly gain in a row and has led analysts to speculate that interest rates will be increased in December to 3.75% from 3.5%.

In October, Australia became the first G20 country to raise interest rates since the global recession began, and it raised rates again earlier this month. The news sent the Australian dollar to a 15-month high.

162. What is the article mainly about?

- (A) Australia's economic gains
- (B) The global recession
- (C) Unemployment in Australia
- (D) How Australia overcame the recession

163. According to the article which of the following has not yet happened?

- (A) More people found employment.
- (B) Interest rates were raised.
- (C) Interest rates increased to 3.75%.
- (D) The Australian dollar increased in value.

Questions 164 to 168 relate to the following article:

A Dream Interpretation: Tuneups for the Brain

It's snowing heavily, and everyone in the backyard is in a swimsuit, at some kind of party: Mom, Dad, the high school principal, there's even an ex-girlfriend. And is that Elvis, over by the pinata? Uh-oh.

Dreams are so rich and have such an authentic feeling that scientists have long assumed they must have a crucial psychological purpose. To Freud, dreaming provided a playground for the unconscious mind; to Jung, it was a stage where the psyche acted out primal themes. Newer theories hold that dreams help the brain to consolidate emotional memories or to work through current problem.

Yet what if the primary purpose of dreaming isn't psychological at all? In a paper published last month, Dr. J. Allan Hobson, a psychiatrist and longtime sleep researcher at Harvard, argues that the main function of rapid-eye-movement sleep, or REM, when most dreaming occurs, is physical. The brain is warming its circuits, anticipating the sights and sounds and emotions of waking, while REM sleep has safely paralyzed the body preventing movement and speech.

Dr. Hobson argues that dreaming is a parallel state of consciousness that is continually running but normally suppressed during waking. The idea of dreams as a kind of sound check for the brain may bring some comfort, as well. That ominous dream of people gathered on the lawn for some strange party? Probably meaningless. No reason to scream, even if it were possible.

164. What does the first paragraph represent?

- (A) Nothing; it's nonsense
- (B) A typical day
- (C) A dream
- (D) A traumatic event

165. What have most scientists believed about dreams?

- (A) They seldom feel real.
- (B) They serve no purpose at all.
- (C) They are psychologically important.
- (D) They have a physical purpose only

166. What new idea does Dr. Hobson suggest?

- (A) Dreams are predicting the future.
- (B) Dreams occur during REM sleep
- (C) Dreams are a playground for the psyche.
- (D) Dreams have a physical function.

167. Why might Dr. Hobson's theory make people feel better?

- (A) Because dreaming is very important.
- (B) Because their dreams don't mean anything.
- (C) Because Freud and Jung were not correct.
- (D) Because we dream when we are awake too.

168. Where would this article most likely be found?

- (A) in a textbook
- (B) in a magazine
- (C) on a billboard
- (D) on a flier

Questions 169 through 172 refer to the following letter.

Taylor and Bryce, Attorneys-at-Law
13 Woodlawn Avenue
Albany, NY 11208

Polar Airlines, Inc.
P.O. Box 1660-100
Minneapolis, MN 55440

Dear Sir/Madam,

I received this free mileage coupon (attached) from your airline when I took a flight to San Francisco in March. Though I am currently not enrolled in the Polar Miles Program, having read about the various benefits on offer, I am interested in becoming a member and receiving the 10,000 bonus Polar Miles offered with the coupon. In addition, I would like to have the mileage of my recent flights on your airline (ticket copies attached) credited to my new Polar Miles account, if possible.

I'd also like to take this opportunity to let you know that I appreciate all you did for me last December when I traveled on your airline from Boston to Finland. It was the first time I had used your airline, and to be honest, I had my doubts about what kind of service to expect. However, I am happy to say that I was proven wrong. The plane was six hours late taking off (due to a terrible Christmas Eve blizzard—over which I know you had little control!), but your staff did all they could to ameliorate the situation. I plan to continue to fly your airline because of the courteous assistance and service I received from Polar Airlines employees during that long delay and subsequent flight.

Yours sincerely,

169. What was Mr. Taylor's reason for writing to Polar Airlines?

- (A) He wanted to make a complaint.

- (B) He wanted to enroll in an air miles program.
- (C) He wanted to make a reservation.
- (D) He wanted to apply for a job.

170. What did Mr. Taylor receive from Polar Airlines in March?

- (A) A coupon
- (B) His Polar Miles membership
- (C) 10,000 Polar Miles
- (D) Courteous service

171. Where is this letter being sent from?

- (A) Finland
- (B) Minneapolis
- (C) Albany
- (D) Boston

172. What caused Mr. Taylor's plane to be delayed?

- (A) Lack of assistance
- (B) Weather conditions
- (C) Mechanical problems
- (D) Poor control by Polar Airlines

Questions 173 through 176 refer to the following letter.

Dear Alberta Bank Customer,

The following contains important information about your new Alberta Bank ATM/Debit card. Please read it carefully. This information could help protect you against fraudulent use of your card by others.

Instructions regarding the enclosed item(s):

- If the enclosed Alberta Bank Card replaces a valid card that is about to expire, simply sign the back of the new card and begin using it as you would ordinarily. Your confidential Personal Identification Number (PIN) is the same one you have been using.
- In all other cases, please take it to the Alberta Bank branch which is most convenient for you to sign and validate your new Bank Card, and choose a new PIN. The Alberta Bank recommends that customers do not use dates of birth as their PIN. Please remember to bring two forms of identification with you, such as a passport, student 10 card, driver's license, or credit card issued by the Alberta Bank.

If your Bank Card is lost, stolen or damaged, please call the Alberta Bank Card Helpline, in operation 24 hours a day. The telephone number for this helpline can be found on the back of your card. We

advise you to make a note of this and keep it in a safe place. Remember, please destroy your old bank card properly.

Do not hesitate to visit any of our branches any time you have any questions about the Alberta Bank and our wide range of services.

Sincerely,
Alberta Bank

173. What was enclosed with this letter?

- (A) A Personal Identification Number
- (B) A new Bank Card
- (C) A bank statement
- (D) An expiration notice

174. Who is the letter from?

- (A) Friends
- (B) A customer
- (C) A bank
- (D) An advertising agency

175. If this card is a replacement for a lost card, what must the customer do?

- (A) Begin using the card as usual
- (B) Call Alberta Bank
- (C) Visit an Alberta Bank branch
- (D) Pick up a new card

176. Which of the following is NOT recommended as a PIN?

- (A) Customer's favorite numbers
- (B) Customer's date of birth
- (C) Dates from US history
- (D) Binary numbers

Questions 177 through 180 refer to the following fax.

To: Celia Kelly
From: Andrew Mathers
Date: Saturday, March 21
Re: Arrival in Tokyo

I have been unexpectedly called to an emergency meeting in Seoul this weekend, and thus will not be able to meet Mr. Robert Bayer at Narita Airport in Tokyo tomorrow morning (Sunday, March 22) as planned. I'm sorry not to have contacted you earlier about this, but the call came through just as I was about to board my flight to Japan from New York.

I was fortunate enough to get a seat right away on a plane for Seoul, so instead of being on my way to Tokyo right now, I am currently waiting in San Francisco to embark on the final leg of my flight to Korea.

This whole thing was quite unforeseen, and I apologize for any inconvenience it may have caused; however, my presence in Seoul this weekend is urgently needed. I will contact you again upon my arrival there. My business in Korea will be concluded by Monday afternoon, so I expect no difficulty in being present for the start of the Tokyo conference on Tuesday morning. My assistant, Ms. Alice Lang, will be arriving there as planned, and will act as my agent until my arrival. I have asked her to contact Mr. Bayer as soon as possible to explain the situation and then to meet with him on my behalf according to our original schedule. I have no doubt Ms. Lang will handle the situation professionally and diplomatically.

177. Who will be meeting in Tokyo on Sunday?

- (A) Alice Lang and Robert Bayer
- (B) Celia Kelly and Robert Bayer
- (C) Andrew Mathers and Alice Lang
- (D) Celia Kelly and Andrew Mathers

178. Who will be the last person informed of the change of plans?

- (A) Alice Lang
- (B) Celia Kelly
- (C) Robert Bayer
- (D) Andrew Mathers

179. Where will Andrew Mathers most likely be on Tuesday morning?

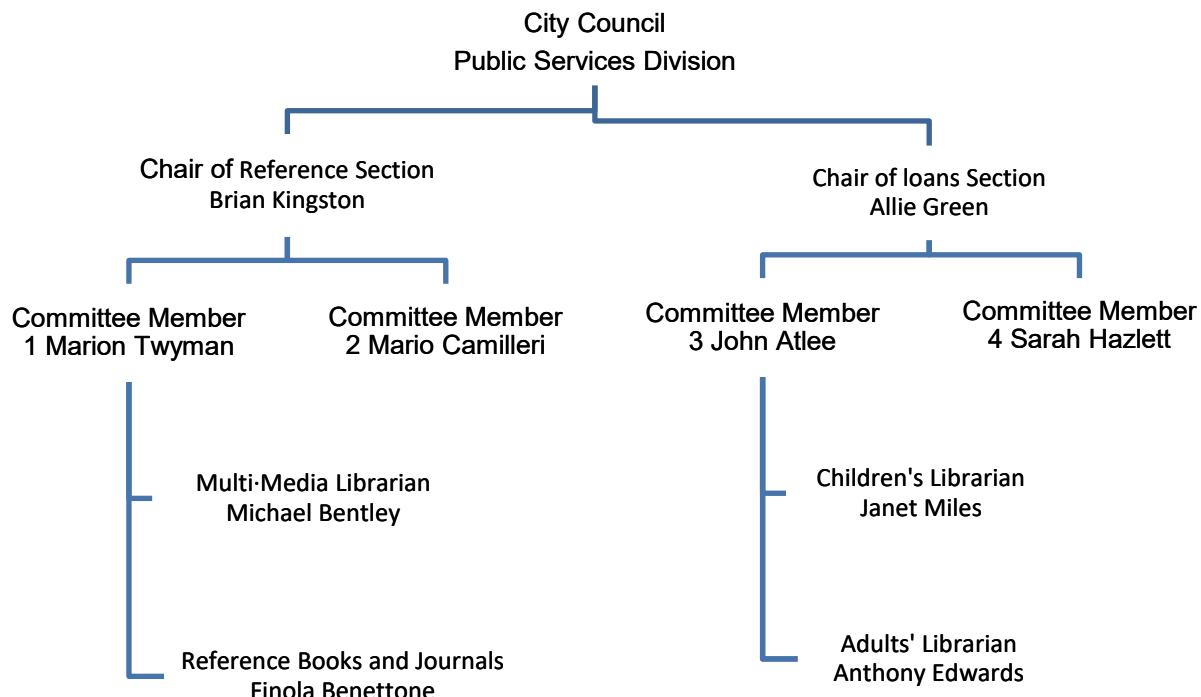
- (A) San Francisco
- (B) Tokyo
- (C) Seoul
- (D) New York

180. Due to which of the following reasons is Andrew Mathers changing his plans?

- (A) He decided to take a last minute vacation.
- (B) He has to attend an emergency meeting.
- (C) He didn't want to meet Robert Bayer.
- (D) He thinks Alice Lang can do a better job.

Questions 181-185 refer to the following chart and memo

Organizational Chart of the City Library, as of August 20, 2012
Guidelines established in the first meeting of the library Sub-committee,
also held on August 20, 2012.



MEMO

To: All members of the City Library Sub-committee and Library employees
From: Alex Farino, City Council Director of Public Services
Re: Organizational Hierarchy
Date: September 12, 2012

Please take a look at the attached chart. As you know, the City Library sub-committee was set up to deal with the day-to-day running of the city library, and as an effort to improve the overall efficiency of this institution. At the inaugural meeting on August 20th, the official chain of command, so to speak, was established. However, it seems that the primary reason for the existence of the committee has been misunderstood by the majority of the members. I have been receiving individual documents and letters from most of the people named on the chart. The whole purpose of making this chart was to prevent this from happening. All complaints and problems regarding the reference and multi-media sections of the library should be reported by the librarians in charge to committee members 1 or 2. After discussion, if they are unable to resolve the complaint, then they should take it to the next level, in other words, to the chairman of the Reference Section, Brian Kingston. Should he feel it necessary,

he may bring matters to my attention; otherwise, he is authorized to take action as he sees fit. It is the same scenario with the adults' and children's lending libraries: first approach committee members 3 or 4, who will then approach the relevant chairperson if needed. Under no circumstances should anyone approach me directly. I urge you to follow this protocol.

181. What is the name of the person at the top of the chart?

- (A) City Council
- (B) Brian Kingston
- (C) Allie Green
- (D) Alex Farino

182. What is the purpose of this memo?

- (A) To remind members of the next meeting
- (B) To remind members of whom to contact about problems
- (C) To explain the library sections
- (D) To thank the members of the library sub-committee

183. Who is in charge of books for library users under 10 years of age?

- (A) Finola Benettone
- (B) Anthony Edwards
- (C) John Atlee
- (D) Janet Miles

184. Whom should Anthony Edwards contact if he has a problem?

- (A) Janet Miles
- (B) John Atlee or Sarah Hazlett
- (C) Allie Green or Brian Kingston
- (D) Michael Bentley

185. Has the new organization of the library been a success?

- (A) Yes, overall, but with some minor difficulties.
- (B) It does not say.
- (C) No, the members have ignored the chain of command.
- (D) Yes, it is a great success.

Questions 186 through 190 refer to the following schedule and fax.

Flight #	Departure time	Arrival time	Destination	Notes
ALA222	23:05 May 2 nd	06:30 May 3 ^d	Pisa	1 Aisle seat 1 Kosher meal
ALA223	15:50 May 5 th	10:00 May 6 th	Tokyo	1 Aisle seat 1 Kosher meal
May 3rd				
06:30 Arrival at airport - pick-up by representative from Ferrari				
10:30 Meeting with car interiors design team				
12:00 Lunch				
13:00 Tour of factory				
15:00 Meeting with Chief Engineers				
16:30 Your presentation (to Board of Directors)				
19:00 Dinner with members of the Board of Directors				
May 4th				
08:00 Breakfast meeting with Paolo Svegli				
09: 15 Tour of second factory site				
11 :30 Meeting with Maria Modesta				
13:00 Lunch - free time				
16:00 Your second presentation (to export division)				
19:00 Dinner reception				
May 5th				
A.M. Free time (9:00-13:00 sightseeing - individual tour arranged)				
13:30 check in for flight. Tour guide will accompany you to airport.				
Hotel reservation: 2 nights, single room at the Astoria				

MEMO

To: Alistair Black
 Fax #: 023-999-9998
 From: Wendy Hartwell [Travel!
 Fax #:023-998-9998

Dear Mr. Black.

As requested, I am sending you a detailed itinerary for your forthcoming trip to Italy. As you will see, both your outgoing and return flights have been confirmed, and I have reserved an aisle seat both ways. I have been in direct contact with our Pisa branch, and they have obtained the schedule of meetings and events planned for your stay in-Italy. We have succeeded in arranging a brief meeting with Mr. Paolo Svegli of the Italian Motor Vehicle Manufacturers Association, although he is willing to give no more than 1 hour of his time. I know that you have already been in touch with him by email, so

I think that this should be long enough to discuss your proposal in person. If he is interested enough to set up this initial meeting, I think we may have a good chance of setting up the contract.

You'll have one morning of sightseeing before you leave. The guide will take you directly to the airport. Don't hesitate to get in touch if you have any questions.

Have a good trip.

Regards

Wendy Hartwell

186. What is probably the purpose of Alistair Black's trip?

- (A) To set up a contract with an Italian motor manufacturer
- (B) To set up a new factory
- (C) To have an aisle seat
- (D) To fly to Tokyo

187. To whom will Alistair Black be making presentations?

- (A) Maria Modesta
- (B) The Board of Directors and the Export Division
- (C) Paolo Svegli and the Chief Engineers
- (D) Employees at two factories

187. Which of the following statements is probably NOT true?

- (A) Alistair Black has been communicating with Paolo Svegli.

(B) Alistair Black is good friends with Paolo Svegli.

(C) Paolo Svegli has little spare time to meet with Alistair Black

(D) Alistair Black has Paolo Svegli's email address

189. Whom will Mr. Black probably be traveling with?

- (A) With a business associate
- (B) With his spouse
- (C) No one
- (D) Paolo Svegli

190. How long will Mr. Black spend sightseeing?

- (A) One full day
- (B) No time during this trip
- (C) Several hours
- (D) 3 days and 2 nights

Questions 191 and 195 refer to the following agenda and memo.

AGENDA

Personnel Department Monthly Meeting

Monday 14th July, 4:30 p.m.

Interview Room 3

New Business

- Appointment of new department head
- Relocation - new office sites
- New policy on interviewing
- New employee health insurance system

Reports

- Interviewer training committee
- Employee relations workshop

Other business

(Please notify me by July 10th if you have other items to add)

MEMO

To: All Personnel Department employees

From: Ursula

Date: July 2nd

Re: Meeting agenda

This is a quick reminder about this month's meeting, which will be held a week earlier than usual. This is because the third Monday this month is a national holiday, and all offices will be closed. Be sure to make a note of this date because absences will not be excused. In addition, please note the change of location. It will be held in interview room 3 this time, not room 2 because of complaints about the broken air conditioner. The management has decided not to fix the air conditioning because we will be relocating around the middle of August. The new location of our office is item number 3 on the agenda. Please bring any ideas you have on facilities that you feel should be provided in our' new location. I will be handing out forms at the meeting for you to fill in with your ideas. There will be an explanation of our new employee health insurance system. Mark Southwold will be explaining how the new system will save you money, while increasing overall coverage. He has asked me to inform you that he is willing to talk one on one with anyone interested, but please make an appointment with his secretary first.

Because we have a lot of important things to discuss, I foresee the meeting running a little longer than usual, so please be sure to arrive on time.

191. Why is the meeting earlier than usual?

(A) The regular meeting day will be a day off this month.

(B) The regular time is being moved from Mondays.

(C) There was no meeting last month.

(D) The company felt that it was time for a change.

192. What would have been the date of the meeting if it had not been changed?

- (A) Seven days early
- (B) July 21⁵¹
- (C) Monday
- (D) July 28th

193. Why isn't the management going to repair the air conditioning?

(A) It is too expensive.

(B) The weather is cooler these days.

(C) The company will move to another building.

(D) They are waiting for permission.

194. Who should notify Ursula by July 10th?

- (A) People who will be absent from the meeting
- (B) People who want to consult Mark Southwold
- (C) People who want to add items to the agenda
- (D) People who wish to attend the meeting

195. Which of the following statements is NOT true?

- (A) The department is changing its interview policy.
- (B) The personnel department will have a new head.
- (C) The new insurance system is costlier than the old one.
- (D) The department has at least three interview rooms.

Questions 195 through 200 refer to the following emails.

Dear Nancy,

Thank you for getting back to me so quickly. I haven't forgotten what we discussed, and I will be having a meeting with Bob Jones later this afternoon. Do you want me to ask him if the budget can be raised to \$350,000? We had set a budget of \$300,000, but after going through the building plans with you and the architect, I think that it is not going to be enough. I have been going through the books, and I think the firm can manage it. I am pretty sure that, together, you and I can come up with a pretty persuasive package that we can take to the next level if Bob is unwilling to discuss it today. I know that he is the person I am supposed to consult first, but frankly, he lacks the power to make that kind of decision.

Let me know what you think

Anita

Dear Anita,

Well, I too have been looking at the figures, and I think that maybe we should ask for \$400,000. It is embarrassing to go way over budget once a project has begun, so I would rather ask for more before we begin and not have to cut corners later. I think it is a waste of time going over everything with Bob, but I understand that this is the procedure. Talk to him so that he knows what is going on, but make an appointment to talk to Joseph Green, too. He is a lot more influential, and I know that he has been interested in this project from the start. It will definitely help to have him on our side. See if you can get Rosemary Connors to come along, too—let's make a mini-presentation to them both. If they both like our ideas,} think we will have no trouble getting what we want.

Talk to you later,
Nancy

196. What are Anita and Nancy trying to do?
(A) Stop Bob Jones from attending a meeting
(B) Gain extra funding for a project
(C) Make dinner plans
(D) Meet influential people

197. How much does Nancy want the budget raised?
(A) Half as much as Anita
(B) By a third
(C) By \$50,000
(D) An unspecified amount

198. Whom does Nancy want to make a presentation to?
(A) Bob Jones
(B) Bob Jones and Joseph Green
(C) Joseph Green and Rosemary Connors
(D) Rosemary Connors, Joseph Green and Bob Jones

199. What kind of project are Anita and Nancy probably working on?
(A) Construction of a building
(B) Decorating a house
(C) Starting their own company
(D) Investing in the stock market

200. Among the following, who probably holds the highest position
(A) Nancy
(B) Anita
(C) Bob Jones
(D) Joseph Green

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last **75 minutes**. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART V

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. There are many _____ in this city.

- (A) pool swimming
- (B) swimming pool
- (C) swimming
- (D) swimming pools

102. I like your car. How long _____ it?

- (A) have you had
- (B) did you have
- (C) you have had
- (D) do you have

103. The visitors found the story very _____.

- (A) amuse
- (B) amused
- (C) amuses
- (D) amusing

104. The little village is very quiet and _____

- (A) peace
- (B) peacefully
- (C) peaceful
- (D) peaceless

105. _____ a very noisy party in the street last night.

- (A) There is
- (B) There are
- (C) There were
- (D) There was

106. Talks with the fire-fighters union have broken off for the weekend, but discussions will _____ on Monday.

- (A) assume
- (B) consume
- (C) presume
- (D) resume

107. Fast-growing technology companies need to have flexible management structures in place so that they can _____ quickly to new economic or market conditions.

- (A) adapt
- (B) alter
- (C) fit
- (D) suit

108. The fourth-story apartment is in the popular Maple Park neighborhood, and was recently redecorated and newly carpeted _____

- (A) therein
- (B) thereabouts
- (C) through
- (D) throughout

109. Your first choice of room cannot be guaranteed, but our staff will _____ their best to accommodate individual wishes.

- (A) do
- (B) act
- (C) achieve
- (D) make

110. Despite the claims of the manufacturer, users quickly found that the new desktop publishing software was _____ but easy to use,

- (A) everything
- (B) something
- (C) anything
- (D) nothing

111. The North can be characterized as _____, cooler, hillier.

- (A) more industry
- (B) industrial
- (C) more industrial
- (D) more industrially

112. This park is very _____ to visitors.

- (A) attract
- (B) attraction
- (C) attractive
- (D) attracted

113. Here, in fine weather, can be seen hundreds of _____ people who have escaped for while from the noise and bustle of the town.

- (A) luck

- (B) unlucky
- (C) lucky
- (D) luckily

114. In the world today, there are 5000 to 6000 living languages, of which English is by far the _____ used

- (A) widely
- (B) most widely
- (C) most wide
- (D) widest

115. He went to work as a driver on the Italian front where he was _____ wounded

- (A) bad
- (B) badly
- (C) worse
- (D) badder

116. Wider aisles on airplanes may not eliminate congestion while passengers are boarding, but they might reduce _____

- (A) one
- (B) it
- (C) them
- (D) theirs

117. The inquiry concluded that the reorganization of the Consumer Standards Department was not as smooth as it _____ have been.

- (A) could
- (B) would
- (C) ought
- (D) must

118. The Business Information Systems course will _____ between classroom-based lectures and practical sessions at various local companies' workplaces.

- (A) alteration
- (B) alternate
- (C) alternative
- (D) alternatively

119. The band members originally teamed up at college, when they discovered that they had the same _____ in music.

- (A) hearing
- (B) like
- (C) sense
- (D) taste

120. There is _____ need to reply to this e-mail detailing revisions to our customer service policy, as it is for account holders' information only.

- (A) no
- (B) not
- (C) none
- (D) not a

121. While I was walking to school, I _____ an accident.

- (A) was seeing
- (B) see
- (C) seen
- (D) saw

122. David _____ the TV set at the moment.

- (A) was repairing
- B has repaired
- (C) is repairing
- (D) has been repairing

123. Mary opened her book _____.

- (A) care
- (B) careful
- (C) carefully
- (D) careless

124. Would you like to go _____ with us this afternoon?

- (A) to swim
- (B) swimming
- (C) a swim
- (D) to swimming

125. How _____ we need in the winter?

- (A) many woods
- (B) many wood
- (C) much of wood
- (D) much wood

126. Please provide all of the information as _____ as possible to enable your request to be properly processed.

- (A) clear
- (B) clearer
- (C) clarity
- (D) clearly

127. Military spending cuts have _____ impacted manufacturing business in the United States.

- (A) strong
- (B) strongly
- (C) strength
- (D) strengthen

128. The report was _____ written and must be reviewed and redone.
- (A) poor
(B) poorly
(C) poorest
(D) poorer
129. This rebate offer is only available with the purchase of a new Novatel modem and the customer must _____ maintain OmniSky Wireless Service a minimum of six months.
- (A) continue
(B) continuation
(C) continuous
(D) continuously
130. Safety regulations have recently been reinforced to protect workers who work in _____ hazardous jobs.
- (A) potential
(B) potentialize
(C) potentially
(D) potentiality
131. According to Jenkins, a new high speed machine will _____ that will cut the patterns for the gloves in half the time it takes now.
- (A) be installing
(B) be installed
(C) install
(D) have installed
132. The inspectors' recommendations _____ that the company needs to increase its production.
- (A) indicate
(B) are indicated
(C) to indicate
(D) indicating
133. I was a member of the Country Club's Recreation committee _____ it was first established, but I quit after a few months.
- (A) nevertheless
(B) still
(C) when
(D) since
134. Of the several plants, one plant gets 50% of its energy needs from solar power while _____ uses windmills to produce 28% of its energy.
- (A) another
(B) others

- (C) another
- (D) the others

135. Constant exercise has been proven _____ health benefits for people of all ages and occupations.

- (A) have
- (B) to have
- (C) having
- (D) had

136. Observers on the ground report that the emergency food aid program appears to be well _____ thanks to distribution by local food banks.

- (A) coordinate
- (B) coordinated
- (C) coordinating
- (D) coordination

137. The warehouse foreman was injured in an accident involving a forklift truck, as a result of _____ he was hospitalized for three weeks.

- (A) which
- (B) what
- (C) that
- (D) it

138. While training to be a first-grade teacher at a college of education, Rosemary helped out at a nursery school _____ summer vacation.

- (A) always
- (B) often
- (C) every
- (D) still

139. Before drawing conclusions from this focus group on our new line of vegetarian products, it is worth _____ that respondents were paid for participating.

- (A) note
- (B) to note
- (C) of note
- (D) noting

140. In advance of the welcome reception for the Japanese delegation at 6:00 P.M., staff are requested to _____ the executive suite by 4:30 P.M., so that the buffet can be laid out.

- (A) vacant
- (B) vacate
- (C) vacation
- (D) vacancy

PART VI

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C) or (D) on the Answer Sheet.

Questions 141- 143 refer to the following article.

Life Is Sweet for Toltzis Inc.

The family behind the Juicy Joy and Fruity Fizz brand names is enjoying a \$5,000,000 windfall after a good year of trading last year. Toltzis Inc., the Seattle-based group controlled by the Toltzis family for more than 50 years, saw its pre-tax profits by more than 60 percent.

141. (A) exceed
=(B) soar
(C) plummet
(D) hit

Analysts attribute the company's success to a warmer than usual summer, stimulated

142. (A) what
(B) when
(C) whose
=(D) which

demand for the company's chilled drinks and popsicles.

The Toltzis family were not the only beneficiaries of last year's bonanza. The company's shareholders more than \$2,000,000 in dividends, up from \$750,000 the previous year.

143. (A) were awarded
(B) have awarded
(C) had awarded
(D) had been awarded

Questions 144-146 refer to the following article.

What to Expect from the Interview Process

If you are a professional for a senior position, you may be asked to attend a series

144. (A) apply
(B) applies
(C) applied
(D) applying

of interviews, in which you meet individually with various representatives of the company. In the initial interview, the interviewer usually wants basic information regarding your personal skills and managerial abilities. In interviews, the focus is on the match between

145. (A) exclusive
(B) conducting
(C) popular
(D) subsequent

you and the company's goals and objectives. When all the interviews are completed, the different interviewers convene to discuss you and your qualifications for the job. Sometimes unsuitable candidates are screened out at each stage in the process, meaning that

146. (A) less
(B) least
(C) fewer
(D) few

candidates are interviewed in the later stages than in the earlier ones.

Questions 147-149 refer to the following letter.

To: taylor@capro.net

From: patronnotices@marshalllibrary.org

Date: June 4

Subject: Courtesy notice - library materials due soon

Dear Sally Taylor,

This is a courtesy notice that the following item(s) will be due shortly. To avoid incurring overdue charges, please these item(s) to any library branch, renew them at

147. (A) recur
(B) return
(C) reserve
(D) recall

<http://marshalllibrary.org/patroninfo>, or call 269-555-0150 on or the due date.

148. (A) unless
(B) until
(C) before
(D) while

Please do not reply to this automated message. This e-mail box is not monitored. Please do not hesitate us at 269-555-0152 if you require assistance.

149. (A) contact
(B) contacting
(C) to contact
(D) having contacted

1 Wildflowers of the Indian Subcontinent

Item ID: C0946002743

Circulation Department
Marshall City Library

Questions 150-152 refer to the following online review.

This week's movie review: The Marshan Monsters Meet the Omegans

The latest movie in the *Marshan Monsters* series is even morethan the first three.

150. (A) adventurous
(B) ridiculous
(C) absorbing
(D) touching

The plot is far-fetched and completely predictable; the Monsters get lost in space and land on the hostile planet Omega - and mayhem ensues from there. In line with previous installments

in this movie franchise, the script is lackluster and the jokes are corny. , the special

151. (A) Besides
(B) On the contrary
(C) Likewise
(D) Nevertheless

effects are breathtakingly spectacular, and the Marshan Monsters are as likeable as ever.

Yes,

the Marshan Monsters and their escapades are ludicrous, but we just can't help loving them!

The Marshan Monsters Meet the Omegans is sure to please the younger members of the family, if not everyone, so why not the kids this weekend?

152. (A) take
(B) to take
(C) taking
(D) taken

PART VII

Directions: Read the texts. You will notice that each text is followed by several questions. For each question, decide which of the four answer choices: (A), (B), (C), or (D), best answers the question. Then mark your answer on the Answer Sheet.

Questions 153-154 refer to the following notice.

Danville Street - Water Main Replacement

Construction work will begin on Danville Street between Hopkins Drive North and Huntington Avenue on April 14. Old fire hydrants will be removed and aging water pipes will be replaced, resulting in improved water delivery service to the neighborhood. The target completion date is May 5.

This portion of Danville Street may be closed to traffic for brief periods during each day of construction to allow contractors' vehicles unimpeded access.

Public parking will be prohibited every day between 8:00 A.M. and 5:00 PM., unless work has not commenced by noon, in which case public parking will be permitted for the rest of that day.

We apologize for any inconvenience this may cause. Please contact the Public Utilities Department at 555-0130 for further information, or to report problems.

Our hours are Monday through Friday from 9:00 A.M. until 4:30 P.M.

153. What is the purpose of the notice?

- (A) To report on construction progress
(B) To warn drivers of future disruptions
(C) To raise neighborhood parking fees
(D) To advertise a service for motorists

154. According to the notice, what will be the main benefit of the project?

- (A) There will be more parking spaces.

- (B) Traffic flow will be improved.
- (C) The water supply will be updated.
- (D) Community services will be enhanced

Questions 155-156 refer to the following advertisement.

Calling All Musicians!

The Humberton Players are actively recruiting. Strings and harp particularly welcome. No audition, but standards are high. We have a wide repertoire, including classical music, and themes from movies and Broadway shows. We give two concerts a year at City Hall. Rehearsals every Tuesday evening at Humberton Community Center.

155. Who most likely placed this advertisement?

- (A) A local orchestra
- (B) A choral group
- (C) A music store
- (D) A theater company

156. Who would be most interested in the advertisement?

- (A) Songwriters
- (B) Violinists
- (C) Conductors
- (D) Vocalists

Questions 157-159 refer to the following news report.

Uncertain Times Ahead for Smartphone Manufacturer

Bagnoli posted profits of \$762 million in the final quarter of last year, marking a 54 percent increase over the previous year. Nevertheless, Bagnoli's stock price slumped by 4 percent on the stock exchange after the company predicted a downturn in smartphone sales for the current year. A company spokesperson said that last year's growth spurt in smartphone ownership could not be maintained indefinitely. Rather, the expectation is that prices of Bagnoli's best sellers would be driven down by a flood of new products on the market. Moreover, the many new entrants to the smartphone market seem happy to accept lower profit margins. Over the next two quarters Bagnoli also expects a slowdown in demand for smartphones in developed countries. Although analysts predict that sales in emerging economies will escalate,

thanks to the increasing affordability of smartphones, this will be unlikely to make up for any shortfall.

157. What is this report mainly about?
- (A) Bagnoli's flotation on the stock market
 - (B) One company's performance and prospects
 - (C) Global trends in smartphone sales
 - (D) An upcoming new product launch
158. What is indicated about Bagnoli?
- (A) It has reduced its dividends.
 - (B) Its profits have decreased.
 - (C) Its share price has fallen.
 - (D) Its sales have declined.
159. According to the report, what is likely to happen in the future?
- (A) More companies will be manufacturing smartphones.
 - (B) Demand for smartphones will continue to rise in the West.
 - (C) Bagnoli's phones will be more expensive than now
 - (D) There will be an economic downturn in emerging markets

Questions 160-162 refer to the following form.

Sagacity Cultural Experiences

Mr. Stephen Chadwick
31 Kingston Road
Manchester
M337VW

November 26

Confirmation of Payment Received

Tour name: The Golden Age of Seafaring

Tour code: GOLD-CR-02

Tour dates: May 28- May 31

Passenger Names

Mr. Stephen Chadwick

Booking Costs

Base Price	1	£375.00
Single supplement	1	£85.00
		Booking Total Value
		£460.00
		Deposit paid (November 15)
		£120.00
		Balance due by April 15
		£340.00

Additional Notes

The price covers three nights in the four-star hotel Star of Solent in Portsmouth, with breakfast and dinner. Entrance to museums, dockyards, and other places of interest on the itinerary is also included. Tour guests are advised to take out a travel policy. Participants travel to Portsmouth under their own steam.

160. What is the purpose of this form?

- (A) To quote a price
- (B) To request payment
- (C) To acknowledge a deposit
- (D) To claim expenses

161. What sort of organization is Sagacity Cultural Experiences?

- (A) A tour operator
- (B) A hotel chain
- (C) A shipping line
- (D) A travel agency

162. What is NOT included in the cost?

- (A) Accommodations
- (B) Two meals per day
- (C) Tourist attractions
- (D) Insurance coverage

Questions 163-165 refer to the following e-mail.

To: Undisclosed recipients
From: Kenneth Marsden
Date: March 15
Subject: Price changes

Dear Partners,

This e-mail is to advise you of an upcoming price increase of 8 percent on our reinforcing bar couplers and other reinforcement products. The increase will become effective on August 1 of this year.

We realize that some of our customers will be disappointed at this news. We do not want to lose any existing customers, and must therefore reassure them that Steel Force prices remain competitive in the marketplace and that the quality of our service remains unbeatable. As the frontline staff providing customers' first point of contact with Steel Force, you have a very important role to play in explaining why we are taking this action.

We have not increased our prices for more than two years, but rapidly increasing fuel and shipping costs over recent months have had a significant impact on our own costs. Please reassure customers that our recent investment in the latest state-of-the-art machinery and technology will help ensure that our prices remain as low as possible in the future. These price increases will enable us to continue to maintain the high standards for which we are well known throughout the construction industry, and to continue to employ a large team of professionals like yourselves to offer excellent

face-to-face service to our customers. We do not anticipate any further price increases for the next calendar year unless the price of steel or other raw materials rises unexpectedly.

Your regional managers will shortly be contacting you with details of a meeting which will explain the new pricing structure to you, so that you will be equipped to discuss its implications with your customers. To summarize briefly here, orders received after August 1 will reflect the price increase. The price charged for orders received between now and August 1 will depend on delivery date. Orders or quotations for products to leave our factory on or after August 1 will reflect the price increase. Orders or quotations for products to leave our factory before August 1 will be honored at current prices. You will need to evaluate pre-existing or regular orders Oil an individual basis, as the price will depend on the shipping and delivery dates.

If you have any questions before this meeting, please contact your regional sales manager.

Sincerely,

Kenneth Marsden
Sales Director, Reinforced Products Division

163. Who are the intended recipients of this e-mail?

- (A) Clients of Steel Force
- (B) Regional sales managers
- (C) Sales representatives
- (D) Delivery drivers

164. According to the e-mail, what is the reason for the price increase?

- (A) Raw materials are more difficult to import.
- (B) Transportation costs have escalated.
- (C) Steel Force has invested in new machinery.
- (D) Demand for steel is outstripping supply

165. Which of the following statements is true?

- (A) Orders placed today are guaranteed at current prices.
- (B) Prices will not rise any further in the following year.
- (C) The prices for existing quotations will be honored.
- (D) Repeat orders will need to be renegotiated.

Questions 166-168 refer to the following announcement.

Important - Product Recall: Little Romper Pajamas

The Consumer Product Safety Commission today announced a voluntary recall of Little Romper girls' pajamas.

The garments fail to meet national flammability standards for children's sleepwear, and so pose a risk of burn injuries. No injuries have been reported to date. The pajamas in question

are marked with the identification number LR779/5 on the hang tag. Only yellow and white pajama sets with four-button short-sleeve tops and matching shorts are affected. The garments were manufactured in girls' sizes 1-6 and were sold nationwide between April and October of last year.

Consumers should immediately stop using these products and return them to the store of purchase for a full refund. They must not under any circumstances sell, or attempt to sell these, or any other, recalled products.

166. Who issued the recall notice?

- (A) A children's clothes store
- (B) A clothing manufacturer
- (C) The fire department
- (D) A regulatory body

167. What is indicated about the garments mentioned?

- (A) The price has been reduced.
- (B) They were sold overseas.
- (C) They may be unsafe to wear.
- (D) They are suitable for both sexes

168. What are consumers advised to do?

- (A) Take the goods to a store
- (B) Contact the manufacturer
- (C) Ask for a special discount
- (D) Await further instructions

Questions 169 through 172 refer to the following advertisement.

Wanted: Graduate Manufacturing Engineer

The candidate should be a recently qualified engineering graduate with experience working both as a member of a team, and alone unsupervised. The ideal candidate will have background studies in the field of manufacturing engineering. The candidate should be open-minded and capable of dealing with a challenging, high pressure environment with a view to continuous improvement and development of manufacturing techniques.

This is a full-time position. The candidate will be required to work 40 hours a week, Monday to Friday, but thanks to our flex-time system, the successful candidate will be able to choose his or her working hours, within reason. The position pays a starting salary of £20,000, with the possibility of quarterly bonuses, dependent upon performance. A pay raise will be offered after 6 months, again depending upon performance. Good prospects for promotion. 15 days paid vacation in the first year, rising in subsequent years. Sponsorship for part-time study is also a possibility after one year's employment. Benefits include subsidized health insurance, company pension, subsidized use of company sports center, and use of child day care center.

Send resume and cover letter to:

Lionel Blair
Personnel Manager
Grant Manufacturing,

Springhurst Industrial Estate,
Springhurst
NNO 223

Application deadline: December 15th. Only short-listed candidates will be contacted. O phone inquiries, please. Candidates who were unsuccessful in our previous recruitment campaign are kindly asked OT to reapply.

169. What IS the purpose of this advertisement?

- (A) To recruit a new engineer
- (B) To advertise something for sale
- (C)To introduce manufacturing engineering
- (D) To promote Grant Manufacturing

170. How often could an employee expect to receive a bonus?

- (A) Once a year
- (B) Twice a year
- (C)Four times a year
- (D) Never

171. Which of the following benefits is NOT mentioned?

- (A) Health Insurance
- (B) Pension
- (C)Child care
- (D) Subsidized transportation

172. Who should NOT apply for this job?

- (A) Engineering graduates
- (B) People who like a challenging environment
- (C)People who previously applied for a job at Grant Manufacturing
- (D) People interested in promotion in their job

Questions 173 through 176 refer to the following letter.

Patel Pottery
16 Whitford Drive
Scranton, OH 40985
January 5, 2006

Mrs. Ivy Richards
209 Singlewell Road
Rochester. MD 10337

Dear Mrs. Richards,

Thank you for your recent inquiry about the range of goods produced by Patel Pottery. It

is my great pleasure to send you a copy of our latest catalog. We are a small family-run business, and as such, do not produce large quantities of any of our items. Each item that appears in our catalog is limited to a production run of 10. This means that only ten of each item is ever produced.

On occasion, if a particular item produces a great demand, then we may recreate it, but we prefer to keep the individuality of our products and steer clear of mass production. This is because of our philosophy of craftsmanship. We feel that once our potters are asked to make things in large numbers, they risk losing the sense of craftsmanship and begin to feel like a mass production conveyor belt. Of course, this does mean that our prices are somewhat higher than in the average store, but I am sure you will agree that it is worth the cost to be able to own a more unique piece of pottery.

If you see anything in our catalog that catches your eye, or if you have a design of your own that you would like made, the best way to place an order is to call me at 088-799-8000. You can also check out our website at www.patelpot.co.uk.

I hope to hear from you soon.

Sincerely,

Ranjiv Patel, Orders and Deliveries Manager

173. Why did Mrs. Richards write a letter?

- (A) To get information about Patel Pottery's products
- (B) To place an order
- (C) To make a complaint
- (D) To ask a favor

174. What does Ranjiv Patel say about the price of their goods?

- (A) They are cheap.
- (B) They are rather expensive.
- (C) He doesn't mention prices.
- (D) They are the cheapest in town.

175. What is Ranjiv Patel's responsibility?

- (A) Design
- (B) Answering complaints
- (C) Taking and dispatching orders
- (D) Advertising

176. How should Mrs. Richards place an order?

- (A) By email
- (B) By visiting the pottery
- (C) By letter
- (D) By phone

Questions 177 through 180 refer to the following memo.

To: All Kitchen staff
From: Food & Beverage Services
Re: Food hygiene

Date: September 12"

A few days ago, I was disturbed to learn that the front desk has been receiving complaints about the quality of food served by our kitchens. Last week, there were four complaints about hair being found in food. This week, there have been several complaints about soil and insects in the salad from lettuce which has been insufficiently washed. And the last straw, this morning one of our customers found a false nail in her scrambled eggs at breakfast.

I am not going to point fingers, but I would like to say that all of these complaints were made on Thursdays and Fridays. While this is not necessarily conclusive, it does rather suggest to me that the source of these problems is likely to be someone who works on these two days. This narrows it down to a small percentage of the kitchen staff.

However, as I said, I am not going to assign blame, but I do want to remind everyone that all kitchen staff must have their hair tied back and covered by a hat or hair net at all times. Fingernails must be kept short and free of any nail polish or nail extensions. As for the incident of insufficiently washed lettuce, there is no excuse for this, and I expect all staff to be most assiduous in checking that all food is prepared perfectly before it is allowed to leave the kitchen.

177. Why was this memo sent?

- (A) Because there have been several complaints from customers
- (B) Because customers have been praising the food
- (C) Because the kitchen will soon be closed for renovations
- (D) Because Food & Beverage Services sends a memo every month

178. Who might be at fault in this situation?

- (A) All the kitchen staff
- (B) Someone who works on Thursdays and Fridays
- (C) The chef
- (D) A waiter

179. Which of the following items was NOT found?

- (A) A false fingernail
- (B) A tooth
- (C) Dirt and insects
- (D) Hair

180. Will the guilty person be punished?

- (A) He or she will have to wear a hair net.
- (B) There is no mention of punishment in the memo.

- (C) He or she will be fired.
- (D) He or she will pay a fine.

Questions 181-186 refer to the following rate schedules and alteration.

RATES OF FARES (From 10/02/2009)

Per trip

- 1. Person of 12 years or more - \$2
- 2. Person under 12 years - \$1
- 3. Person under 3 years and accompanied by a person of 12 years or more - \$0
- 4. Monthly ticket (valid for current calendar month only) - \$170
- 5. Tourist ticket (valid for unlimited travel for any 4 consecutive days counting from (and including) the day of issue of the ticket, and available only to a person given permission under the Immigration Ordinance (Cap 115) to land in Hong Kong as a visitor) - \$30

* * * *

RATES OF FARES (Effective 02/02/2010)

Per trip

- 1. Person of 12 years or more - \$2
- 2. Person under 12 years - \$1
- 3. Person under 3 years and accompanied by a person of 12 years or more - \$0
- 4. Monthly ticket (valid for current calendar month only) - \$170
- 5. Tourist ticket (valid for unlimited travel for 4 consecutive days counting from (and including) the day of issue of the ticket, and available only to a person having permission to land in Hong Kong as a visitor under the Immigration Ordinance (Cap 115)) - \$34

181. What is the alteration in this schedule?

- (A) Charge for persons under 12 years
- (B) Charge for person 12 years or more
- (C) Direction of the train
- (D) Charge for a tourist ticket

182. What is the charge for a person under 3 years old accompanied by a person of 12 years or more?

- (A) \$4
- (B) \$0
- (C) \$1
- (D) \$2

183. In what city does this train run?

- (A) Tokyo
- (B) New York

- (C) Hong Kong
- (D) Paris

184. On what date is the altered schedule effective?

- (A) Feb. 2nd, 2010
- (B) Oct. 2nd, 2009
- (C) Oct. 2nd, 2010
- (D) Feb. 10th, 2010

185. To whom is a tourist ticket available?

- (A) Anyone
- (B) Only non-residents of Hong Kong
- (C) Visitors with permission
- (D) Government employees only

Questions 186 through 190 refer to the following advertisement and memo.

To: Marie Hampstead, Joan Green, and Mark Southford
From: Helen Sorrell
Re: Advertisement
Date: March 1st

I am sending you all the first draft of the new advertisement for the summer cruises promotion campaign that we will be running in major newspapers and magazines throughout April and May. Please check through the copy and give me your feedback, which I will send to the advertising team responsible for this particular campaign. When you read through the advertisement, there are several things that I would like you to consider. It would be most helpful if you could refer to all of these in your feedback comments:

- Use of images: How do you think our target clients will respond to these? Will they appeal to the 20-30 age group that we hope to attract?
- Proportion of text to images: Is the advert too text-heavy, or have we achieved a good balance of words to pictures?
- Text content: Is it easy for people to extract the information they need quickly? Is the vocabulary we have chosen appealing to this age group? Will they identify with the message, or do we need to use more colloquial expressions and slang? Or have we used too much slang, and will it seem that we are in fact aiming at a younger teenaged audience?

Let me have your thoughts by March 4". I'll arrange a meeting as soon as I have read everyone's feedback. Many thanks.

Think a cruise is just for grandpa and grandma? Think again!

Cruizin Cruises now has cruises just for people like you.

No one is over 30, and there is no shuffleboard or bingo. You'll be parasailing, swimming with dolphins, and partying all night. We welcome both couples and single passengers -singles can sign up for our on-board speed dating service.

No boring museums and walking tours: enjoy all night beach raves in the party capital of the world, Ibiza, and dance to top international DJs.

Call 091-993-4453 for more information or check out our website at www.cruiznfun.com.

186. What is the purpose of this memo?

- (A) To advertise a cruise company
- (B) To elicit feedback on an advertisement
- (C) To give feedback on an advertisement
- (D) To advertise a job on a cruise ship

187. Who do Cruizin Criuses hope to attract?

- (A) Elderly people
- (B) Teenagers
- (C) People in their twenties
- (D) Young families

188. When will the campaign be run?

- (A) Next year
- (B) In the summer
- (C) In April and May
- (D) March 4th

189. What may happen if the company uses too much slang in the advertisement?

- (A) People might feel the company wants to attract only very young customers.
- (B) People will think the company has poor writing skills.
- (C) The text will be difficult to read.
- (D) No one will be interested in the advertisement.

190. Who among the following would be interested in this cruise?

- (A) Someone interested in museums and art galleries
- (B) Someone who enjoys nightclubs and parties
- (C) Someone who enjoys sightseeing tours
- (D) Someone who wants a quiet getaway

Questions 191-195 refer to the following schedule and letter.

Fall semester starts the third Monday in September. All classes begin at 7:30 P.M and end at 9:30 P.M

Monday	Tuesday	Wednesday	Thursday	Friday
Getting the Best out of Your Camera Instructor: Chandra Patel	Accounting for All Instructor: Lee Kwan Beginners	Digital Photography (Beginners) Instructor: Chandra Patel	Taking Better Photos Instructor: Ken Hui Italian for	History Instructor: Dr. Sally Bancroft

Bookkeeping for Small Businesses Instructor: Elaine Williams	French Instructor: Marie Dupont	Intermediate French Instructor: Marie Dupont	Beginners Instructor: Luisa Cavelli	
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Waterside Community College

850 9th Avenue North • Myrtle Beach, SC 29578
Tel: 843-555-0160 • www.waterside.edu

September 3

Dear Student:

Thank you for enrolling in a course at Waterside Community College. We are looking forward to seeing you later this month.

All classes will commence the week beginning Monday, September 15, except for Madame Dupont's classes, which will begin one week later due to illness.

You will be issued a student ID card on the first evening. This card will be valid for your entire period of study and entitles you to park in the campus garage, borrow books from the library, and enjoy other, privileges of Waterside Community College students (see our website for a full list). Please bring a small, full-face photo for your card.

Your instructor will tell you at your first class meeting which books or other study materials you need to purchase. There are a limited number of lockers available for student use, and students wishing to rent one for the semester should bring a sturdy padlock. We regret that we cannot guarantee all students a locker.

If you have any questions, please contact me or one of my colleagues at the Student Registration Office at the telephone number above. The office will be open the week prior to the start of the semester, beginning September 8.

Sincerely,

Stacey Ellington

191. What is the main purpose of the letter?

- (A) To explain a schedule
- (B) To promote a college
- (C) To provide information
- (D) To respond to a request

192. Who most likely is Stacey Ellington?

- (A) A senior instructor
- (B) A college student
- (C) An administrative worker
- (D) A marketing manager

193. What date will the Intermediate French course begin?

- (A) September 8
- (B) September 15

- (C) September 17
(D) September 24

194. What should all letter recipients bring for their initial meeting?

- (A) Photographic identification
(B) A student 10
(C) A combination lock
(D) Textbooks

195. What can be inferred about Waterside Community College?

- (A) It specializes in the humanities.
(B) It is aimed at part-time students.
(C) It has a well-stocked library.
(D) It is open around the clock

Questions 196-200 refer to the following advertisement and letter.

A Full Table

Winner of Seattle's "Fresh and Local" award

Runner-up in the Hospitality category of

King County's "Independent Food Purveyor of the Year" competition

Award-winning company supplies delicious sit-down meals and buffets for all your events, including:

Corporate functions

- board meetings
working lunches
conferences
seminars
receptions

Private functions

- birthday parties
weddings
funerals

Buffet Menu A: \$18.50 per person

- Cocktail sausages
Sandwich platter
Potato salad
Green salad
Assorted breads and cheeses

Buffet Menu B: \$20.25 per person

- Cheese ravioli
Vegetable lasagna
Roasted asparagus
Mixed salad
Rustic Italian bread

Buffet Menu C: \$22.50 per person

- Roasted chicken breast, glazed with spicy barbecue sauce
Shredded beef tacos
Rice salad
Green salad
Rustic Italian and sourdough bread

Buffet Menu D: \$23.50 per person

- Platter of cold turkey and roast beef
Greek chicken salad
Medley of Greek olives
Marinated mushrooms
Assorted breads and cheeses

We supply serving staff, and all tableware and glassware. Rental of tables and chairs, if required.

We can also recommend a photographer and musicians or other entertainers.

No travel fees for events held within 20 miles of our downtown Seattle main office.

Harrington & Family Insurance

Suite 17, Crown Buildings ■ 250 Sunset Way ■ Bellevue, WA 98052

February 19

Ms. Dolores Moreno
A Full Table
101 Melrose Avenue
Seattle, WA 98133

Dear Ms. Moreno:

Thank you for your time and help yesterday. Thanks particularly for letting me sample a range of your signature dishes - they were all delicious. It was hard for me to choose which menu to opt for, but I can now confirm that I would like to order Menu D for our event on April 25. Mr. Petridis, in whose honor our event is being held, is very fond of meat, and given that he was born and grew up in Greece, I am sure that he will appreciate the Greek dishes on that menu. I expect there to be about 30 people present, but I will confirm the exact figure for you a week beforehand. The buffet will be held in the boardroom at our Crown Buildings offices.

I enclose a deposit of \$200, as requested, and will pay the balance when all the details are finalized.

We did not discuss desserts yesterday, but I think it might be a good idea to round off the buffet with some sweet dishes, even though we will be providing a special cake to be cut and eaten at the party. Mr. Petridis has worked with Harrington & Family Insurance for over 40 years, and will be sorely missed. We want to give him a rousing send-off. Could you suggest some options that will complement our savory menu, plus give me prices?

I look forward to hearing from you.

Kind regards,
Patty Lopez

196. What sort of business is A Full Table?

- (A) A restaurant
- (B) A catering firm
- (C) A delicatessen
- (D) An event planner

197. Which menu would be most suitable for a vegetarian?

- (A) Menu A
- (B) Menu B
- (C) Menu C
- (D) Menu D

198. What type of function does Ms. Lopez refer to in her letter?

- (A) A retirement party
- (B) A board meeting

- (C) A new business pitch
- (D) A birthday party

199. What does Ms. Lopez request in her letter?

- (A) A breakdown of costs
- (B) A party cake
- (C) A Full Table's recipes
- (D) Food recommendations

200. Which of the following will NOT be served at Ms. Lopez's function?

- (A) Dairy products
- (B) Vegetables
- (C) Poultry
- (D) Pasta

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Sample Answer

Ⓐ Ⓑ Ⓒ Ⓓ

Example



Statement (C), “They’re standing near the table,” is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



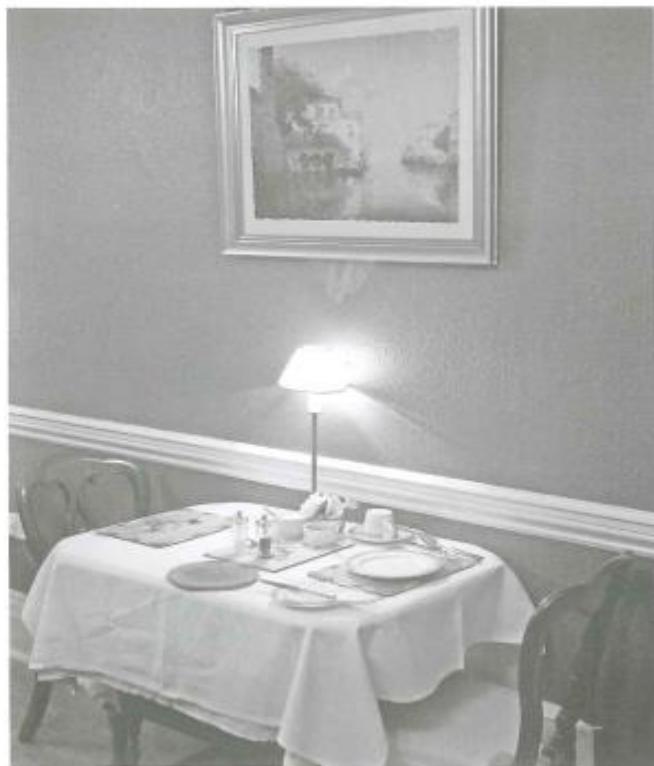
5.



6.



7.



8.



9.



10.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer.

Sample Answer

(A) (B) (C)

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What are the speakers discussing?

- (A) A contest
- (B) An advertisement
- (C) An interview
- (D) A concert

42. When will the broadcast take place?

- (A) On Tuesday
- (B) On Thursday
- (C) On Friday
- (D) On Sunday

43. What does the man plan to do?

- (A) Purchase a watch
- (B) Have a television repaired
- (C) Schedule an interview
- (D) Watch a program

44. Where do the two speakers probably work?

- (A) At a factory
- (B) At a hotel
- (C) At a travel agency
- (D) At a furniture store

45. What does the woman like about the Indonesian company?

- (A) Its prices
- (B) Its delivery policies
- (C) The quality of its products
- (D) The appearance of its catalog

46. What does the man find surprising?

- (A) That their business is so successful
- (B) That their trip was so inexpensive
- (C) That the furniture has lasted so long
- (D) That the exhibition was so crowded

47. What are the speakers discussing?
(A) A business trip
(B) A job opening
(C) A staff meeting
(D) A lunch reservation
48. What is the man concerned about?
(A) His work schedule
(B) Some flight arrangements
(C) A marketing presentation
(D) His qualifications
49. What does the woman suggest?
(A) Speaking with a supervisor
(B) Calling a client
(C) Making a reservation
(D) Reviewing an application
50. What does the woman say will happen tomorrow?
(A) Some documents will be printed.
(B) A sales meeting will be held.
(C) A regional manager will be hired.
(D) Some supplies will be ordered.
51. What will the speakers probably receive this morning?
(A) A laser printer
(B) A meeting agenda
(C) Some printer paper
(D) Some file folders
52. Whom does the man say he contacted earlier?
(A) An office supplier
(B) His manager
(C) A delivery person
(D) His assistant
53. What are the speakers mainly discussing?
(A) Designing furniture
(B) Ordering food
(C) Renting items
(D) Reserving a room
54. According to the conversation, what is the problem?
(A) Some items are not available.
(B) A business is closed.
(C) A delivery is late.
(D) Some charges are wrong.
55. What will the woman most likely do next?
(A) Go to a store
(B) Make a phone call
(C) Cancel an order
(D) Change a delivery date
56. What are the speakers discussing?
(A) Applying for a job
(B) Renovating an office building
(C) Opening a bank account
(D) Beginning an advertising campaign
57. What does the man suggest the woman do next?
(A) Go to see the new office
(B) Wait in the reception area
(C) Apply for a passport
(D) Complete the job application
58. What does the man tell the woman she will need?
(A) A credit card
(B) A résumé and cover letter
(C) A business address
(D) A form of identification

59. What are the speakers discussing?
- (A) A dinner party
 - (B) A committee meeting
 - (C) A sales conference
 - (D) A medical seminar
60. Why was the event postponed?
- (A) Most of the attendees could not come.
 - (B) The room was not ready.
 - (C) Some equipment was broken.
 - (D) The presenters were late arriving.
61. What was the problem with the old location?
- (A) It was too far
 - (B) It was being remodeled.
 - (C) It was too noisy
 - (D) It was too small.
62. Why did the woman call Mr. Wellington?
- (A) To inform him of a meeting change
 - (B) To confirm a conference reservation
 - (C) To request updated product specifications
 - (D) To verify a project completion date
63. What will happen next Thursday?
- (A) A seminar will be held at a conference.
 - (B) An airline will offer a special promotion.
 - (C) Revolve Electronics will release a new product.
 - (D) Mr. Wellington will have dinner with a client.
64. What does Mr. Wellington ask the woman to do?
- (A) E-mail the notes for his speech
 - (B) Arrange a different return flight for him
 - (C) Cancel his hotel reservation
 - (D) Fax him the product report
65. What are workers doing at the library?
- (A) Enlarging an entry door
 - (B) Building new bookshelves
 - (C) Repairing some computers
 - (D) Installing a security system
66. Where is the work taking place?
- (A) At the main entrance
 - (B) At the reception desk
 - (C) In the reading room
 - (D) In the computer center
67. According to the woman, what problem has the work created?
- (A) The noise is disturbing people.
 - (B) Dust is getting on the books.
 - (C) Entering the library is more difficult.
 - (D) The library is open fewer hours.
68. What are the speakers discussing?
- (A) A travel schedule
 - (B) A sales report
 - (C) A computer system
 - (D) A store display
69. Who most likely is the woman?
- (A) A new employee
 - (B) A store manager
 - (C) A job candidate
 - (D) A customer
70. What does the man offer to do?
- (A) Provide technical assistance
 - (B) Reschedule a job interview
 - (C) Submit a sales report
 - (D) Help waiting customers

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of business has been reached?

- (A) A pizza restaurant
- (B) A flower shop
- (C) A bakery
- (D) A clothing store

72. On which day does the business stay open late?

- (A) On Monday
- (B) On Thursday
- (C) On Friday
- (D) On Saturday

73. Why does the message suggest visiting a Web site?

- (A) To place an order
- (B) To make an inquiry
- (C) To find business locations
- (D) To view available products

74. What kind of company does the speaker work at?

- (A) A financial services company
- (B) An electronics
- (C) A construction company
- (D) A jewelry company

75. Why is Dave being congratulated?

- (A) He is getting married.
- (B) He has found an apprentice.
- (C) He has started a successful business.
- (D) He is celebrating an anniversary.

76. How many years has the speaker known Dave?

- (A) 5
- (B) 15
- (C) 20
- (D) 25

77. What is the purpose of the message?
(A) To confirm an appointment
(B) To schedule a meeting
(C) To request a phone number
(D) To give directions

78. What is Lisa Travis asked to do?
(A) Make an advance payment
(B) Provide previous records
(C) Make a reservation
(D) Give contact information

79. When is Lisa Travis asked to arrive?
(A) At 2:00 P.M.
(B) At 2:15 P.M.
(C) At 2:30 P.M.
(D) At 3:00 P.M.

80. What is the purpose of this announcement?
(A) To confirm a new conference location
(B) To report changes to scheduled events
(C) To summarize a presentation
(D) To introduce a featured speaker

81. When will Dr. Keller's presentation take place?
(A) At 10 A.M.
(B) At 11 A.M.
(C) At 2 P.M.
(D) At 4 P.M.

82. What does the speaker suggest listeners do?
(A) Register for a medical conference
(B) Wear formal clothing to a banquet
(C) Introduce themselves to Dr. Keller
(D) Check a bulletin board for information

83. What special event is being announced?
(A) A tour
(B) A presentation
(C) A festival
(D) A conference

84. What will attendees learn about?
(A) Advertising techniques
(B) Public speaking
(C) Indoor photography
(D) Art history
85. What is the cost?
(A) \$2.00
(B) \$7.00
(C) \$10.00
(D) \$20.00

86. Who is the advertisement most likely for?
(A) Automobile manufacturers
(B) Real estate agents
(C) Computer store managers
(D) Construction company owners

87. What does the speaker say about his company's products?
(A) They are more efficient than older models.
(B) They are less expensive than a competitor's.
(C) They are easy to maintain.
(D) They are available only for a short time.

88. How are listeners invited to respond to the advertisement?
(A) By filling out a questionnaire
(B) By attending a demonstration
(C) By placing a telephone order
(D) By requesting a free sample

89. What is the speaker calling about?

- (A) A journal article
- (B) A newspaper subscription
- (C) Some laboratory equipment
- (D) An invoice

90. What is the deadline that the speaker mentions?

- (A) January 5
- (B) January 6
- (C) January 19
- (D) January 25

91. What does the speaker want to know?

- (A) The form of payment
- (B) The name of a doctor
- (C) The status of some work
- (D) The location of an office

92. Who is the intended audience for the talk?

- (A) Kitchen staff in a hotel
- (B) Department store customers
- (C) Automobile salespeople
- (D) Presenters at a technology fair

93. What does the speaker say about parking?

- (A) The parking area is full.
- (B) There are fines for improper parking.
- (C) Drivers should park near the kitchen.
- (D) The parking building is next door.

94. What is scheduled to happen next?

- (A) Lunch will be served.
- (B) A new store will open.
- (C) Products will be demonstrated.
- (D) Tickets will be distributed.

95. When does the talk most likely take place?

- (A) After a tour
- (B) During registration
- (C) Before a lunch break
- (D) At the end of a workshop

96. What does the speaker ask participants to do?

- (A) Wait to ask questions
- (B) Fill out a survey
- (C) Put payment in an envelope
- (D) Sign up for a dinner

97. What is on the table in the back of the room?

- (A) Books
- (B) Menus
- (C) Schedules
- (D) Application forms

98. What will employees learn about at the seminar?

- (A) A copy machine
- (B) A filing system
- (C) An Internet service
- (D) A telephone system

99. How can employees sign up for the seminar?

- (A) By sending a fax
- (B) By going to a Web site
- (C) By making a phone call
- (D) By going to an office

100. Who will be visiting the office on Monday?

- (A) Technicians
- (B) Clients
- (C) Directors
- (D) Job candidates

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Author Ken Yabuki wrote a magazine article based on ----- recent visit to Iceland.

- (A) he
- (B) his
- (C) him
- (D) himself

102. To ----- the Adele's Apparel store that is nearest to you, select your state or country from the pull-down menu.

- (A) afford
- (B) create
- (C) locate
- (D) provide

103. The ink cartridge is designed for the SZ2000 laser printer ----- should not be used with any other model.

- (A) while
- (B) and
- (C) or
- (D) also

104. Lonan Imports will work ----- with any distributor to fulfill a customer request.

- (A) directly
- (B) directs
- (C) directed
- (D) directness

105. Products made by Izmir Vitamins are designed to promote -----and well-being.

- (A) health
- (B) healthy
- (C) healthful
- (D) healthfully

106. ----- graduating from Laccord University, Jing Xiong worked for Osiris Financial Service.

- (A) During
- (B) After
- (C) Next
- (D) Above

107. Gyeong Designs recently changed its marketing strategy to target hotel and restaurant -----.

- (A) to own
- (B) owned
- (C) owners
- (D) own

108. Ulrich Electronics will provide free ----- of any entertainment system purchased by June 30.

- (A) assistance
- (B) contract
- (C) market
- (D) installation

109. Jane Turngate was elected chairperson of board of directors at Stellmann Corporation by a ----- margin.

- (A) narrow
- (B) narrows
- (C) narrowly
- (D) narrowness

110. The Keenview television is ----- selling well, even though the advertising campaign just started.

- (A) already
- (B) often
- (C) once
- (D) previously

111. Today, Wichner Industries announced that ----- opening an office in Kuala Lumpur to coordinate its overseas operations.

- (A) be
- (B) will be
- (C) is being
- (D) been

112. This is a ----- to renew your Chamber of Business membership, which expires on August 30.

- (A) purpose
- (B) conclusion
- (C) question
- (D) reminder

113. Grove Canoes' prices may ----- vary depending on changes in the cost of raw materials.

- (A) occasion
- (B) occasions
- (C) occasional
- (D) occasionally

114. The Estes Museum explores the life and work of artist Mariella Estes and is located just ----- of Valparaiso, Chile.

- (A) outside
- (B) through
- (C) next
- (D) beyond

115. A 20 percent increase in revenue makes this the ----- year yet for the Sorvine Hotel Group.

- (A) more profitable
- (B) most profitable
- (C) profiting
- (D) profitably

116. The information you provide on this questionnaire is strictly ----- and will not be shared with any other vendors.

- (A) potential
- (B) concentrated
- (C) dedicated
- (D) confidential

117. Remove all items from your desk in preparation for the office reorganization, but do not attempt to move heavy furniture by -----.

- (A) yourself
- (B) yours
- (C) your
- (D) you

118. Dhyana Home Improvement routinely offers discounts to local nonprofit organizations that are ----- new buildings.

- (A) addressing
- (B) constructing
- (C) investing
- (D) centering

119. By the time Ms. Okada -----in Incheon for the sales meeting, she had already completed preliminary negotiations by telephone.

- (A) arrives
- (B) arrived
- (C) has arrived
- (D) will arrive

120.----- the terms of the contract, Mulz Janitorial Service will clean all offices in the Lundquist Building daily.

- (A) As long as
- (B) Because
- (C) According to
- (D) In order that

121. At Hemdom Beds, our goal is to design ----- furniture while maintaining comfort and function.

- (A) innovatively
- (B) innovations
- (C) innovates
- (D) innovative

122. Despite several setbacks, the restoration of the Pratt Theater will be completed -----of schedule.

- (A) soon
- (B) front
- (C) early
- (D) ahead

123. The visiting diplomat spoke only ----- at the international conference before returning to Johannesburg.

- (A) constantly
- (B) frequently
- (C) usually
- (D) briefly

124. The Moore Landmark Society has asked that city council members ----- the demolition of the historic library.

- (A) reconsider
- (B) to reconsider
- (C) reconsidering
- (D) reconsidered

125. As stated in the company guidelines, sales agents receive----- for time spent traveling to meet with clients.

- (A) automation
- (B) interruption
- (C) compensation
- (D) distribution

126. The well-known legal firm of Peterson, Wong, and Lundgren, Inc., is ----- referred to as PWL.

- (A) common
- (B) commonness
- (C) commonly
- (D) commonality

127. Restaurant critic Pierre Dunn remarked that the food served at Druss' Kitchen has never been anything ----- superb.

- (A) given
- (B) but
- (C) against
- (D) by

128. Based on the ----- number of advance ticket sales, we expect to see record attendance levels at this year's festival in Donegal.

- (A) overwhelm
- (B) overwhelms
- (C) overwhelming
- (D) overwhelmingly

129. Sassen Motors' newest car features a stylish dashboard design and a ----- interior.

- (A) widespread
- (B) plenty
- (C) prevalent
- (D) spacious

130. Civil engineer Lorenzo Raspallo -----as the guest speaker at the fifth annual Bridge Conservation Colloquium next month.

- (A) to confirm
- (B) to be confirmed
- (C) has been confirmed
- (D) having been confirmed

131. Dr. Chan's groundbreaking research on hospital services has effectively redefined the basic -----of patient care.

- (A) conceptualize
- (B) conceptually
- (C) concept
- (D) conceptual

132. The environmental protection plans submitted to the council were developed by various organizations working ----- of each other.

- (A) closely
- (B) collaboratively
- (C) primarily
- (D) independently

133. Ms. Yao's final performance marks ----- only the end of an extraordinary career, but also her twentieth anniversary with the Rebelo Dance Company.

- (A) not
- (B) none
- (C) neither
- (D) nothing

134. Only candidates with extensive leadership experience will be considered for the ----- position to the president.

- (A) responsible
- (B) advisory
- (C) elementary
- (D) apparent

135. Tallis Engineering is awaiting ----- that its new water tank designs meet legal specifications.

- (A) verify
- (B) verifies
- (C) verified
- (D) verification

136. Glasstown's mayor, Edward Raston, will ----- at the opening ceremony for the new Compton Bridge on May 18.

- (A) encounter
- (B) officiate
- (C) generate
- (D) experience

137. ----- interested in purchasing group tickets for a Clovett Theater production should contact Miriam Miller.

- (A) Whoever
- (B) Another
- (C) Anyone
- (D) Either

138. The unseasonably cold weather has ----- affected the availability of some fruits and vegetables in local supermarkets.

- (A) adversely
- (B) faithfully
- (C) consciously
- (D) accurately

139. Rigon Communications, a leading telephone service provider, is ----- the most notable businesses featured in this month's edition of Best Enterprises.

- (A) especially
- (B) primarily
- (C) among
- (D) considered

140. Great -----in tourism levels have had a significant impact on the success of Darling Beach's small businesses.

- (A) fluctuations
- (B) perceptions
- (C) narrations
- (D) obligations

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Cesar Jimenez
11 Greenway Court, Apt. 4G
Franklin, WI 53133

Dear Mr. Jimenez, Your supervisor and ----- have reviewed your request to extend your hours from 20 hours to 40

141. (A) mine
(B) theirs
(C) they
(D) I

hours per week. Based on the high quality of your performance and the needs of your department, we have agreed to the time increase, effective January 2. The enclosed benefits booklet details the compensation that will be available to you as a full-time employee. Be sure to read this information - -----and submit the necessary paperwork before January 2. In the meantime, please meet with

142. (A) easily
(B) carefully
(C) suitably
(D) usually

your supervisor to discuss how this change -----your job responsibilities.

143. (A) will impact
(B) has impacted
(C) is impacting
(D) to impact

Should you have any questions regarding your benefits or hours, I am available by phone (414-555-0186) or e-mail (d_richards@haroldsonelectric.com).

Sincerely,
Deborah Richards Director,
Human Resources

Questions 144-146 refer to the following information.

Get More with Klein!

Klein Mobile gives you -----! Customers can choose that perfect plan from the wide variety that
144. (A) change

- (B) discounts
- (C) quantity
- (D) options

we offer.

Basic calling plans allow customers to choose between unlimited minutes or 200, 400, or 650 minutes per month. These plans include text message service but not Internet service. Premier calling plans,-----, allow customers to use their phones to access e-mail, social networking sites, and more. 145. (A) provided that

- (B) on the other hand
- (C) therefore
- (D) similarly

Though premier plans cost slightly more, they provide enhanced ----- features.

146. (A) interacts
(B) to interact
(C) interacted
(D) interactive

Questions 147-149 refer to the following letter.

Ramsey Wipers

Corporate and Residential Window Cleaning

July 9

Dear Mr. Tang,

At Ramsey Wipers, we work hard to provide our customers with superior cleaning services at reasonable rates. -----, because of advances in our window cleaning technology, we are now able

147. (A) Fortunately
(B) Globally
(C) Temporarily
(D) Potentially

to lower our rates while still providing the same quality service. You will see a 5 percent -----

148. (A) tax
(B) supplement
(C) reduction
(D) loss

your bill from now on, beginning August 1.

Thank you for supporting your neighborhood cleaners. We look forward to -----our outstanding

149. (A) continue
(B) continued
(C) continuing
(D) have continued

relations with your company.

Sincerely,
Janet Green Office Manager,
Ramsey Wipers

Questions 150-152 refer to the following article.

Azmah, Inc., Hits a Record

1 May-Azmah, Inc., one of Malaysia's leading electronics manufacturers, announced yesterday that it achieved record sales in the last quarter. Azmah's revenue jumped 18 percent to RM 144 million, with the increase largely ----- by television sales.

- 150. (A) driving
- (B) driven
- (C) drives
- (D) is driving

Sales of flat-screen models alone rose nearly 30 percent over sales figures from the previous quarter. -----, production costs also reached record highs. Azmah reports its profit margins have been

- 151. (A) In other words
- (B) Consequently
- (C) For example
- (D) However

reduced by 20 percent because of the rising prices of computer chips and other electronic -----.

- 152. (A) compositions
- (B) combinations
- (C) components
- (D) compartments

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Go to the next page

Questions 153-154 refer to the following advertisement.

Get away from it all...

With Getaway Tours!

Visit Niagara Falls!

We offer two fantastic tour packages.

Choose the one that's right for you and your family!

Package 1

- Boat tour of Niagara Falls (morning or afternoon)
- 2-day, 1-night accommodations at nearby Hotel Niagara
- 15% discount on rental car
- 20% discount at the Niagara Falls souvenir shop

Adults 18-64...\$120 Adults 65+ ...\$100

Teens 13-17...\$80 Children 5-12 ...\$60

Package 2

Includes everything from Package 1 PLUS:

- 25% discount at Niagara Viewing Tower Restaurant
- Free admission to nightly fireworks show

Adults 18-64...\$140 Adults 65+ ... \$120

Teens 13-17...\$100 Children 5-12 ... \$80

For more information, call 877-555-1600 or visit us on the Web at
www.getaway_tours.com

153. What discount is offered on the cost of renting a car?

- (A) 10 percent
- (B) 15 percent
- (C) 20 percent
- (D) 25 percent

154. How much would a seventy-year-old person pay for the package that includes a firework display?

- (A) \$80
- (B) \$100
- (C) \$120
- (D) \$140

Questions 155-157 refer to the following letter.

Ms. Kayla Jackson 820
NE 96th St.
Seattle, WA 98115

October 2

Dear Ms. Jackson:

I am happy to confirm your employment as a full-time Network Systems Specialist with International Investments, Inc., effective Monday, October 17. In this position, you will be reporting to Steve Warrick, the head of our technology department, and your responsibilities will include maintenance and upgrades to the company's computer network.

As an employee, you will be eligible for salary increases based upon your performance and length of service. You are eligible for paid sick leave, paid vacation, and participation in the company retirement plan. Details will be provided by Greg Kimoto from Human Resources in an orientation meeting for new employees scheduled for Thursday, October 20.

We look forward to working with you here at International Investments, Inc., and we are pleased to welcome you to our team.

Sincerely,

Carla Chan
Personnel Manager
International Investments, Inc.

155. What is the purpose of the letter?

- (A) To give driving directions to a job interview
- (B) To announce a job opening
- (C) To provide details about a job
- (D) To recommend someone for a job

156. Who supervises the technology department?

- (A) Kayla Jackson
- (B) Steve Warrick
- (C) Greg Kimoto
- (D). Carla Chan

157. What is the purpose of the meeting on October 20?

- (A) To improve employees' computer skills
- (B) To introduce new employees to the management team
- (C) To give employees feedback on their performance
- (D) To inform new employees of their job benefits

Questions 158-161 refer to the following note.

Dear Jean,

I wanted to write you a note to thank you. I am sorry that you felt disappointed that your work responsibilities were not what you expected. I have enjoyed having your assistance with my projects.

Although the tasks we handled were not as varied as you would have liked, just think about what you and I have accomplished since September. We organized the annual small business conference, updated the association's Web site, and answered scores of inquiries, many in great detail, from business owners who needed advice on a range of topics: loans, benefits, licensing, etc.

I feel the year has been very productive for both of us. You've been a congenial and conscientious assistant and all of us have the highest regard for your abilities. Please feel free to call upon me for a recommendation if you require one for future employment.

Best of luck,

Thomas

158. What can be inferred about Jean?

- (A) She was unhappy in her job.
- (B) She asked for a promotion.
- (C) She started a new business.
- (D) She lent money to Thomas.

159. What is NOT cited as part of Jean's work?

- (A) Organizing conferences
- (B) Processing business loans
- (C) Corresponding with clients
- (D) Maintaining a Web site

160. What does Thomas say about Jean?

- (A) She is a skillful writer.
- (B) She is a diligent worker.
- (C) She is an excellent teacher.
- (D) She is an experienced supervisor.

161. What does Thomas offer to do for Jean?

- (A) Raise her salary
- (B) Reduce her hours
- (C) Decrease her workload
- (D) Recommend her for a job

Questions 162-163 refer to the following card.

Don't Let Your Subscription to Biz News Weekly Lapse!

Fill out and return this card today to keep up with the latest news and trends in business!

- 3-month renewal-\$26.00
- 6-month renewal-\$45.00
- 12-month renewal-\$75.00 (Our best value - approximately \$1.44 an issue!)

(Please print) Name.....

Address..... City..... State/Province

Suite/ApartmentZIP/Postcode

Choose one: Payment enclosed. Bill me later.

Would you like to receive FREE offers and promotions from our partner companies via e-mail?

Yes, my e-mail address is No, thank you.

Biz News Weekly is published once a week. Please allow 4-6 weeks for delivery of first issue. The savings are based on 12-month cover price of \$104.00. For subscription questions, please call 476-555-2378 or visit our Web site at www.bnw.com/subscriptions.

162. What information must the subscriber provide to receive promotional offers?

- (A) A name
- (B) An address
- (C) A telephone number
- (D) An e-mail address

163. What information is included on this card?

- (A) The company's mailing address
- (B) The amount of time before delivery begins
- (C) The names of partner companies
- (D) The cost of a multiple-year subscription

Questions 164-165 refer to the following advertisement.

Hotel Bella Madrid, Spain

Find out what people are saying about us!

"This was our first stay at Hotel Bella and it was definitely worth every cent- friendly service-sparkling clean rooms -wonderful! Thank you for a great few days!" J.G.

"The service was excellent, everything was in working order and the staff was courteous and warm. Very, very nice. Don't change anything." R.S.

"Absolutely fabulous! The front desk staff was extremely helpful with directions to points of interest in the area. The restaurant - the dinner menu in particular -was simply superb. We have stayed at numerous hotels, but this has to be the best!" L.G.

"On Day 1, I was pleasantly surprised by the complimentary breakfast. I am going to tell all my family and friends to visit your hotel when they travel to Madrid." K.K.

"Hotel Bella is close to public transportation, the city center, the theaters, the museums -an excellent location for the traveler who wants to do it all." E.M.

164. According to the advertisement, what is provided for free at the hotel?

- (A) A meal
- (B) A theater ticket
- (C) Transportation to the city center
- (D) The first night's lodging

165. What is NOT mentioned about the hotel?

- (A) Clean rooms
- (B) Friendly staff
- (C) Reasonable rates
- (D) Convenient location

Questions 166-168 refer to the following book review.

A History of Sports from Ancient Times to the Present

By Rebecca Jean Porter

Illustrated, 248 pp.

Oakview Press, Westport, CT \$32.95

Rebecca Jean Porter, the author of Olympic Dreams, has attained another perfect score in this engaging and readable history. A History of Sports from Ancient Times to the Present covers everything from sporting events in ancient Rome to the origins of team sports in North America, and it includes a section on sports played on contemporary university campuses. I highly recommend the chapter with detailed instructions on how to play games that had previously been lost over time. Porter's comprehensive introduction and bibliography, as well as the timeline of dates and events, make this a reference work that should be purchased by all public libraries. An online companion volume will be published next year.

-Andrew Huff

166. What does Andrew Huff suggest about the book?

- (A) It is not as good as Olympic Dreams.
- (B) It does not cover previous centuries in detail.
- (C) It is a well-written work.
- (D) It is currently available online.

167. What is NOT mentioned as being included in the book?

- (A) Names of reference sources
- (B) A listing of historical dates
- (C) A thorough opening section
- (D) A schedule of local sporting events

168. For what group is the book particularly recommended?

- (A) Community libraries
- (B) University students
- (C) Sports centers
- (D) Sports players

Questions 169-172 refer to the following letter.

138/70 Nares Road ,Bangkok

Thailand 10500

June 30

Dear Ms. Baharn,

I'd like to thank you for the time you spent with me discussing the marketing researcher position at Amarin, Ltd. After interviewing with you and touring the facility, I feel strongly that this company would be an ideal place for me to work.

I now understand why Amarin, Ltd., is considered the premier publisher of travel and tourism books in the region. I am impressed by the fact that it has been listed as one of Thailand's ten most successful businesses since it was founded six years ago. The company's reputation for quality is also reflected in its outstanding record of employee retention.

I wanted to emphasize the fact that I attended a three-week intensive seminar on MarkTrends TM, the foremost marketing-research software package. I know the job description mentions the ability to use Mark TrendsTM, and I wanted to let you know that I am very comfortable using software. Again, thank you for your time and consideration. I hope to hear from you soon concerning your hiring decision.

Yours truly,

Anusak Arinehai Anusak Arinchai

169. What kind of business is Amarin, Ltd.?

- (A) A marketing firm
- (B) A trading company
- (C) A research institute
- (D) A publishing company

170. What is stated in the letter about Amarin, Ltd.?

- (A) was started six years ago.
- (B) It plans to expand its operations to other countries.
- (C) It will be hiring several marketing researchers.
- (D) It has been successful because of its marketing strategies.

171. What did the writer want to emphasize about his background?

- (A) His degree in marketing
- (B) His overseas travel experience
- (C) His familiarity with a software program
- (D) His presentations at professional seminars

172. What does the letter indicate is a sign that Amarin, Ltd., is doing very well?

- (A) Its large number of employees
- (B) Its international reputation
- (C) Its use of up-to-date computer technology
- (D) Its high ranking on a list of successful businesses

Questions 173-175 refer to the minutes of a meeting.

Meeting of the Milton Public Library Trustees

December 4

Present: Les Elder(chairperson), Nancy Johnson(treasurer), Jennifer Palmatier (secretary), Justin Mayrand (technical consultant), Megan Sprague(librarian)

Absent: Mary Erwin(trustee), Max Johnson(trustee) Mr. Elder began the meeting at 6:00 P.M.

Treasurer's Report/Budget Review

The library has \$4,300.00 remaining in this year's budget. This includes a donation of \$2,300.00 made by Robert Erwin, former trustee and president of the National Library Organization, and must be spent by December 31.

Ms. Johnson suggested that the trustees spend the \$2,300.00 as follows: \$900.00 will be allocated for books: \$400.00. for supplies; and \$1,000.00, for building repairs. All members present agreed.

Building Repairs and Improvements

Mr. Elder expressed concern about the recent electricity bills, which were quite high. The issue will be discussed at the January 14 meeting after the year's budget has been reviewed.

Miscellaneous Business

Ms. Sprague noted that the library building should be kept locked when it is not officially open to the public, even if staff or cleaning crews are present in the building. Mr. Elder ended the meeting at 7:00 P.M. The next meeting will be on Thursday, December 18. at 5:00 P.M. in the Milton Public Library.

173. What institution is being discussed?

- (A) A school
- (B) A bookstore
- (C) A library
- (D) A housing complex

174. Who contributed money to this institution?

- (A) Nancy Johnson
- (B) Les Elder
- (C) Robert Erwin
- (D) Max Johnson

175. According to the minutes, what remark did Ms. Sprague make?

- (A) The performance of the cleaning crew is
- (B) The cost of electricity is very high.
- (C) The December meeting should be rescheduled.

(D) The doors of the library should be locked during nonbusiness hours.

Questions 176-180 refer to the following page from a brochure.

Classique Lighting floor lamps and ceiling light fixtures are an easy way to update any room. We offer lighting to fit every need and budget.

HERE IS A LIST OF OUR BEST-SELLING MODELS

Calypso

Very affordable, available in a wide variety of colors and patterns, Calypso is our most economical and versatile ceiling light. Works equally well in offices, retail stores, and home environments. Not recommended for rooms exposed to moisture.

Trend

Create a modern look that will enhance any office setting. This competitively priced metal light is excellent for conference rooms, office cubicles, or any business where bright lighting is important. Only available in black, gray, or off-white. Can be directly mounted to the ceiling by professionals or any skilled homeowner.

Mystic

This floor lamp is suitable in both homes and offices. It creates a warm atmosphere with its soft light. Moderately priced and available in several colors. We recommend that you use energy-efficient lighting. In addition to being inexpensive, energy-efficient lighting has several advantages over standard lighting:

- Uses 2/3 less energy
- Generates 70 less heat
- Lasts up to ten times longer

176. Which model is best if cost is a concern?

- (A) Calypso (B) Baroque
(C) Mystic (D) Trend

177. What is suggested about changing the lighting in a home or office?

- (A) It is usually expensive.
(B) It is an easy way to modernize a room,
(C) It will increase the resale value of the home
or office.
(D) It should be done only after consulting a
designer.

178. Why are the lighting models mentioned in the brochure?

- (A) They are sold in most stores.
(B) They will soon be discontinued.
(C) Their prices have been reduced.
(D) They are the most popular models.

179. According to the brochure, what is NOT true of energy-efficient lights?

(A) They last longer than standard lights.
 (B) They use less energy than regular light do.
 (C) They are more expensive than standard lights.
 (D) They generate less heat than other types of lights do.

180. What is true of Mystic lights?

(A) They are floor lamps.
 (B) They come in many sizes.
 (C) They need to be professionally installed.
 (D) They can be exposed to moisture.

Questions 181-185 refer to the following article and a letter.

Kitchen Test

Every month, our magazine features a comparison of new cooking products available on the market. This month, we are looking at four of the top-selling brands of stainless steel cookware sets. We thought this might be helpful to our readers because stainless steel is the preferred type of pots and pans for professional and novice cooks alike.

Brand	Construction	Cleaning	Other	Cost
Chef Pro Stainless	Stainless steel over aluminum core that extends up pan sides. Silicone insert on bottom of handles for grip stability.	Hand washing recommended.	Oven safe up to 260 °C	£295 (10 pieces)
Cuisine 500 series	Stainless steel exterior. Copper disk built into pan bottoms. Heat-resistant handles. Straining holes in lids.	Dishwasher safe.	Includes a 6-piece utensil set. Only 7 pots and pans in the set. Heavier than other brands.	£210 (20 pieces)
LeDeux Bistro Collection	Copper core on bottom and up pan sides. Bounded with stainless steel. Clear, tempered-glass lids.	Dishwasher safe.	Lightest-weight stainless steel cookware on the market.	£230 (10 pieces)
Millennium Stainless Collection	Copper core on bottom and up pan side. Bounded with stainless steel. Clear, tempered-glass lids.	Hand washing with special stainless steel cleaner	Oven safe up to 260 °C	£355 (12 pieces)

Cook's forum Reader Respond

Dear Editor,

As a professional chef, I enjoy your magazine immensely and look forward to its arrival every month.

In regard to last month's comparison of stainless steel cookware in the Kitchen Test section, I'd like to offer your readers some advice. Purchase cookware that is constructed around a copper core, not an aluminum core. Copper distributes heat more evenly. Also, make sure the copper core is on the bottom and extends up the sides of the pan. This will result in evenly cooked food. I can't stress the importance of these two features enough. The right pots and pans will bring a lifetime of good cooking and eating. And what could be more important than that?

Adam Wiley

Head Chef,

Rhapsody Bistro

181. What is the purpose of the Kitchen Test section of Cook's Forum magazine?

- (A) To review area restaurants
- (B) To compare available cooking tools
- (C) To rate recipes submitted by readers
- (D) To suggest kitchen design ideas

182. What feature do the Cuisine 500 Series and the LeDeux Bistro Collection have in common?

- (A) They have heat-resistant handles.
- (B) Their price is the same.
- (C) They do not have to be washed by hand.
- (D) They do not weigh very much.

183. Who is Adam Wiley?

- (A) A magazine editor
- (B) A restaurant owner
- (C) A cookware designer
- (D) A professional chef

184. What product would Adam Wiley probably

- (A) Chef Pro Stainless
- (B) Cuisine 500 Series
- (C) LeDeux Bistro Collection
- (D) Millennium Stainless Collection

185. In the letter, the word "stress" in paragraph 2, line 5, is closest in meaning to

- (A) strain
- (B) emphasize
- (C) strengthen
- (D) extend

Questions 186-190 refer to the following letter and schedule.

Dear WHKK Radio,

I heard a wonderful symphony on my car radio last Tuesday morning around 10 A.M. Unfortunately, I got to work before the host announced the composer and name of the piece. I would like to have this information because I think a recording of this music would make an excellent birthday present for my wife.

As long as I am writing, let me add that I moved to the area recently and have been delighted by the variety of types of music that your station plays. Also, is it possible to get a list of your programs and the times they are broadcast?

Yours
Joseph Bernard

WHKK Radio Broadcast Schedule for July

	Monday-Friday	Saturday & Sunday
8 A.M -11 A.M	Morning Classical with Todd Hampton	Local and National News
11 am-1pm	Classic Jazz with Roger Freed	Latin Rhythms with José Campo
1 pm-5pm	Rock (host varies)	Oldies
5pm-7pm	National News	Night Talk with Randall Tyler

For more information about the music played on any program, call station at 555-9765 and ask to speak to the host of the program. Subscribe to our newsletter for advance notice of concerts and other events by calling 555-9766.

186. What is suggested about Mr. Bernard in the letter?

- (A) He is not married.
- (B) He has lived in the area a long time.
- (C) He enjoys listening to the news.
- (D) He commutes to work by car.

187. In the letter, the word "add" in paragraph 2, line 1, is closest in meaning to

- (A) calculate
- (B) give to
- (C) state further
- (D) attach

188. To whom should Mr. Bernard probably speak for more information?

- (A) Todd Hampton
- (B) Roger Freed
- (C) Randall Tyler
- (D) Jose Campo

189. When can jazz be heard on WHKK Radio?

- (A) On Wednesday at 10 A.M.
- (B) On Thursday at 12 noon
- (C) On Saturday at 9 A.M.
- (D) On Sunday at 6 P.M.

Questions 191-195 refer to the following advertisement and application letter.

Job Opening: Marketing Director, Mumbai Museum of Natural History

The Mumbai Museum of Natural History is currently seeking a full-time marketing director.

The marketing director is responsible for raising public awareness of the museum and its activities in India and abroad, particularly in Southeast Asia.

Primary responsibilities include

- preparing training manuals
- gathering information on visitors' needs
- recruiting new members
- designing advertisements for magazines, television, and radio
- developing promotional materials

The ideal candidate will have a master's degree in marketing management or a related field and at least four years of experience in marketing and event planning. Other requirements include knowledge of word processing and excellent communication and interpersonal skills. Prior experience working in a museum is preferred but not required.

Applications can be filed online at our Web site www.mmnh.org.in or by writing to

Ms. Chandra Kumar, Human Resources Manager, Mumbai Museum of Natural History,
675 Sharma Road, Mumbai, Maharashtra, India. Fax: (22) 555-2874.

E-mail: ckumar@mmnh.org.in.

The deadline for applications is March 31.

272 Theater Road
Calcutta, West Bengal

Ms. Chandra Kumar

Human Resources Manager - Mumbai Museum of Natural History

675 Sharma Road, Mumbai, Maharashtra

March 14

Dear Ms. Kumar:

I am writing to apply for the position of marketing director advertised in the *Calcutta Samachar* newspaper. I have an advanced degree in business with a specialization in marketing from the London School of Finance.

I am currently the marketing manager for Wildlife India. My job is to promote the organization and its objectives by designing magazine and online advertisements. In addition, I write training manuals for managers and make presentations to government officials and community groups about wildlife management.

Four years ago I began working with Wildlife India to raise public concern about the extinction of Bengal tigers.

Our efforts resulted in the People for Bengal Tigers campaign. The campaign included a series of radio and television programs focusing on the protection of the Bengal tiger. I also helped organize a conference

on the cultural and economic significance of the Bengal tiger that was widely covered by the media.

As circumstances require that I relocate to Mumbai within the next two months, I would welcome an opportunity to work for an organization with a social mission, such as yours. If you care to discuss my application in greater detail, please e-mail me at neela_rao@calcuttanet.net or call me at (33)555-0741. I look forward to hearing from you.

Sincerely,

Neela Rao, PhD.

190. According to the schedule, what does the newsletter include?
- (A) Instructions for advertisers
 - (B) Interviews with performers
 - (C) Listings of events
 - (D) Surveys of listeners
191. What is stated as a requirement of the job being advertised?
- (A) Willingness to travel
 - (B) The ability to speak and write clearly
 - (C) Prior job experience in an art gallery
 - (D) Familiarity with computer programming
192. What is the goal of the organization Wildlife India?
- (A) To advertise its products
 - (B) To raise money for a zoo
 - (C) To sell textbooks on wildlife protection
 - (D) To inform the public about an endangered animal
193. In what area that is described in the job advertisement has Dr. Rao already had experience?
- (A) Promoting the protection of wildlife
 - (B) Producing a television documentary
 - (C) Recruiting museum subscribers
 - (D) Organizing an event
194. In the application letter, the word "covered" in paragraph 3, line 4, is closest in meaning
- (A) reported
 - (B) replaced
 - (C) hidden
 - (D) protected
195. According to the application letter, why is Dr. Rao interested in this position?
- (A) She wants to work for a government agency.
 - (B) She plans to move to Mumbai.
 - (C) The museum has an international reputation.
 - (D) The job will allow her to travel to other countries

Questions 196-200 refer to the following brochure and email message.

CASDAIA PAPER INTERNATIONAL

Do you need high-quality paper for your office printers and copiers? Is your company looking for disposable food containers or other durable packaging material? Cascadia Paper International can help. Thanks to CPI's state-of-the-art production methods, its 40 years of market experience, and above all, the commitment of its dedicated and energetic staff, we can offer you the best products currently available on the market.

Packaging material makes up more than half of all the products we manufacture. And with exports exceeding 40% annually, this product is our biggest seller overseas. But the production and sale of stationery, newsprint —which is paper primarily used for printing newspapers—and recycled paper has also steadily risen over the last five years.

For more information about CPI or to order our products, please visit us on the Web at www.cpi.com.sg, call 65-555-7850, or send an e-mail to Angel Khim Ling, our External Relations Manager, at akhimling@cpi.com.sg. And when in Singapore, please visit our showroom at 3000 Chong Guan Street, located in the heart of beautiful Singapore.

Trust CPI to keep an 'I' on your business!

To: akhimling@cpi.com.sg

From: ahmed_jubrani@mymail.net.sa

Date: October 14

Dear Ms. Khim Ling.

My name is Ahmed Jubrani, and I'm the Marketing Director of Mideast Foods, a large Saudi Arabian company specializing in the production and distribution of local food items. We have been in business for eight years now and our export market includes the entire Middle East and parts of Southeast Asia.

Over the last three years, the demand for our products has grown exponentially and with that, of course, our need for more packaging material. We have calculated that we will need over one million containers for the coming year, with a projected increase of 5% to 10% over the next five years. In this respect, your company might be of service to us.

I will be in Singapore from October 25 to October 30 and would like to meet with you then to discuss the possibility of doing business with you. Could you please let me know which date, day, and time would be good for setting up a meeting with you? In addition to e-mail, I can be reached by telephone at 966-3-555-9087. Alternatively, you can also fax me your response at 966-3-555-0258.

Sincerely,

Ahmed Jubrani

196. What is the main purpose of the brochure?

- (A) To promote the services of a company
- (B) To present figures on newspaper sales
- (C) To explain techniques in paper manufacturing
- (D) To provide statistics on the export of paper products

197. In the brochure, the word "primarily" in paragraph 2, line 4 is closest in meaning to

- (A) originally
- (B) vitally
- (C) simply
- (D) chiefly

198. According to the brochure, which of the products manufactured by Cascadia Paper International is sold globally in the greatest quantities?

- (A) Stationery
- (B) Recycled paper
- (C) Packaging materials
- (D) Newsprint

199. Why is Mr. Jubrani contacting Ms. Khim Ling?

- (A) To offer a service
- (B) To make an appointment
- (C) To recommend a product
- (D) To help correct a calculation

200. What do the two companies have in common?

- (A) They are located in the same country.
- (B) They have experienced an increase in production.
- (C) They are more than a decade old.
- (D) They accept orders over the Internet

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Sample Answer

Ⓐ Ⓑ Ⓒ Ⓓ

Example



Statement (C), “They’re standing near the table,” is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



7.



8.



9.



10.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer.

Sample Answer

(A) (B) (C)

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What are the man and woman talking about? 44. What is the woman working on?
- (A) A meeting
(B) A hotel
(C) A restaurant
(D) A client
- (A) A staff survey
(B) The monthly schedule
(C) Some charts and graphs
(D) A newsletter
42. What is the man planning to do next week? 45. What does the man give the woman?
- (A) Take some time off
(B) Travel out of town
(C) Meet with the woman
(D) Take some clients out to eat
- (A) A copy of a letter
(B) A message from the president
(C) A clock
(D) Some photographs
43. What does the woman give the man? 46. What does the woman ask the man to do?
- (A) A business card
(B) A meeting agenda
(C) An expense report
(D) A client's phone number
- (A) Deliver a message
(B) Place an order
(C) Give some advice
(D) Write a news report

47. What does the woman ask the man to do?

- (A) Leave work early
- (B) Change into another suit
- (C) Buy a present for his cousin
- (D) Take some clothing to the cleaner's

48. Why does the man have to go to work early this morning?

- (A) He is working on a speech.
- (B) He is leaving early to buy tickets for a ballgame.
- (C) He is meeting with his boss.
- (D) He is helping his cousin.

49. Where did the man plan to go on Saturday?

- (A) To work
- (B) To a clothing store
- (C) To a sporting event
- (D) To a party for a colleague

50. What is the man's occupation?

- (A) Hotel clerk
- (B) Travel agent
- (C) Postal worker
- (D) Messenger

51. Why does the woman call the man?

- (A) She wants to request a refund.
- (B) She plans to deliver a package.
- (C) She has not received her ticket.
- (D) She needs to make a reservation.

52. Why is Indira not in the office?

- (A) She is sick,
- (B) She no longer works there.
- (C) She is doing an errand.
- (D) She is receiving an award.

53. How did Beth spend her lunch hour?

- (A) She had a meeting with a customer.
- (B) She went shopping.
- (C) She visited her friend at Yoon Corporation.
- (D) She ate a sandwich in the park.

54. What are the speakers mainly talking about?

- (A) A new contract
- (B) The cafeteria menu
- (C) A story in the newspaper
- (D) Technical training for staff

55. How does Beth say Jack should feel?

- (A) Worried
- (B) Happy
- (C) Excited
- (D) Uncertain

56. What is the purpose of Martha's call to Jeffrey?

- (A) To tell him she is going out of town
- (B) To ask him to pay for some additional research
- (C) To thank him for meeting with her
- (D) To tell him she mailed a report to him

57. What department does Martha most likely work in?

- (A) Library services
- (B) Sales
- (C) Research
- (D) Communications

58. What does Martha plan to do?

- (A) Make revisions to her report
- (B) Send Jeffrey more money
- (C) Take some time off work
- (D) Give Jeffrey some advice

59. Where does Marie probably work?

- (A) In a hotel
- (B) In a factory
- (C) In a hospital
- (D) In a dormitory

60. What will Maurice show Marie?

- (A) How to use the dishwasher
- (B) How to set the table
- (C) How to fold the clean clothes
- (D) How to arrange the furniture

61. What will Marie do first?

- (A) Wash the dishes
- (B) Serve breakfast
- (C) Put tablecloths on the tables
- (D) Remove the dirty dishes

62. Why is the woman unable to attend the staff meeting tomorrow afternoon?

- (A) She will be meeting with the board of trustees.
- (B) She will be at a conference center.
- (C) She will be at a client meeting.
- (D) She will be writing a report.

63. What does the woman suggest the man do?

- (A) Reschedule the staff meeting
- (B) Cancel the staff meeting
- (C) Meet as originally planned with staff
- (D) Find a larger room to meet in

64. What will the woman do at the next staff meeting?

- (A) Talk about the meeting of the trustees
- (B) Ask her colleagues to summarize the conference
- (C) Introduce new staff
- (D) Prepare the staff for a client visit

65. What are the speakers mainly discussing?

- (A) The woman's assignment
- (B) The man's workload
- (C) The man's contract
- (D) The woman's salary

66. What will the legal department send?

- (A) A job description
- (B) An agreement
- (C) Some guidelines
- (D) A schedule

67. When should the project be completed?

- (A) By the end of the day
- (B) By the end of the week
- (C) By the end of next month
- (D) By the end of the year

68. What are the speakers discussing?

- (A) A new kind of bicycle
- (B) A company logo
- (C) A letter
- (D) A new store

69. What is an aspect of the company that the man thinks is important?

- (A) Value for money
- (B) Creativity
- (C) Reliability
- (D) Timeliness

70. What type of company do the speakers most likely work for?

- (A) A graphic-design company
- (B) A fitness center
- (C) A printing company
- (D) A sporting-goods manufacturer

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time

71. Who is the speaker?.

- (A) A supermarket clerk
- (B) A waiter
- (C) A professional chef
- (D) A restaurant manager

72. What does the speaker say about the dessert?

- (A) It can be made very quickly.
- (B) The ingredients are simple.
- (C) The preparation involves very few utensils.
- (D) It takes longer to prepare than the appetizer.

73. What will happen last?

- (A) The speaker will introduce her assistant.
- (B) Audience members will order cooking products.
- (C) The speaker will distribute her new cookbook.
- (D) Audience members will prepare some food.

74. Who is being addressed?

- (A) Business students
- (B) Cafeteria staff members
- (C) Tourists from abroad
- (D) New employees

75. What is true about the café card?

- (A) It is valid only at lunchtime.
- (B) It can be used to pay for food.
- (C) It is free for all employees.
- (D) It can be used only one time.

77. When will the program be broadcast?

- (A) This afternoon
- (B) This evening
- (C) Tomorrow morning
- (D) Every Monday

78. What is the purpose of the radio show Money Talks?

- (A) To give financial advice
- (B) To introduce Bob Lucas
- (C) To ask for donations to BQ Radio
- (D) To help people get new credit cards

79. Who will provide advice on investments?

- (A) Joanne Hopkinson
- (B) Antonio Moreno
- (C) Diane Lee
- (D) Bob Luca

80. Why has the price of the tickets been reduced?

- (A) They are for an afternoon performance.
- (B) They are for a large group.
- (C) They are for seats at the rear of the theater.
- (D) They are for a performance today.

81. What special offer are the ticket holders given?

- (A) A reduced price at a restaurant
- (B) A free tour of the theater
- (C) A chance to talk to the actors
- (D) A discount for tickets to another show

82. What restriction does the man mention?

- (A) Ticket holders must show identification.
- (B) No changes can be made to the tickets.
- (C) Unused tickets must be returned.
- (D) Ticket holders must arrive early to select their seats.

83. What does the speaker imply about the audience?

- (A) More guests are present than were expected.
- (B) Most of the guests are businesspeople.
- (C) Only historians will understand the talk.
- (D) Most of the guests arrived on time.

84. What is the speaker doing?

- (A) Telling a story about a friend
- (B) Asking for contributions
- (C) Helping people find their seats
- (D) Introducing a speaker

85. Who is Marc Wise?

- (A) A photographer
- (B) An historian
- (C) An art collector
- (D) A local business owner

86. What is the message mainly about?

- (A) An upcoming presentation
- (B) A request for a product
- (C) A date for a reservation
- (D) A bid on a project

87. What does the speaker say about Mr. Ostrem's presentation?

- (A) She thought it was impressive.
- (B) She has some questions about it.
- (C) She was surprised by his conclusions.
- (D) She would like a copy of the information he presented.

88. Why does the speaker mention November 14?

- (A) It is the starting date for a new project.
- (B) It is the date of a departmental meeting.
- (C) It is the last day to submit some information.
- (D) It is the date of the next presentation.

89. What is the purpose of the speech?

- (A) To offer products for sale
- (B) To thank the audience for an award
- (C) To congratulate colleagues on achieving a goal
- (D) To dedicate a new office building

90. What does J&B Limited sell?

- (A) Home-entertainment products
- (B) Consumer product guides
- (C) Office supplies
- (D) Human-resources software

91. What does the speaker suggest?

- (A) He does not recognize many members of the audience.
- (B) He hopes to expand the company's product line.
- (C) He has worked in a number of industries.
- (D) He is grateful to his colleagues.

92. What does the speaker say about Brantford?

- (A) It has unusual old buildings.
- (B) It was built on a hill.
- (C) It is growing quickly.
- (D) It has a famous university.

93. What landmark is located in the center of the city?

- (A) The history museum
- (B) The weather observatory
- (C) The suspension bridge
- (D) The government buildings

94. What landmark will be visited last?

- (A) The government buildings
- (B) The art museum
- (C) The weather observatory
- (D) The city hall

95. What is the purpose of the luncheon?

- (A) To discuss business strategies
- (B) To welcome new staff
- (C) To honor a colleague
- (D) To conduct market research

96. What is Mr. Kim's position with New Star Corporation?

- (A) He is a market researcher.
- (B) He is the company president.
- (C) He is a salesperson.
- (D) He is the recruitment officer.

97. According to the speech, what quality helped Mr. Kim succeed?

- (A) Persistence
- (B) Independence
- (C) Trust
- (D) Imagination

98. Who is the audience for this talk?

- (A) Buyers for retail stores
- (B) Manufacturers of kitchen appliances
- (C) Employees of Selectron Tools
- (D) Customers in a kitchen store

99. What is implied about the products Selectron sells?

- (A) They are mass-produced.
- (B) They are available only in Melbourne.
- (C) They are very well made.
- (D) They are not for sale in stores.

100. What type of new products will be offered?

- (A) Products available at lower prices
- (B) Products that can be manufactured rapidly
- (C) Products from other countries
- (D) Products that people can have personalized

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5 Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. If you have any questions about Maxiel Corporation's services, please visit ----- Web site.

- (A) we
- (B) us
- (C) our
- (D) ourselves

102. Tickets to ----- the variety show and the comedy show can now be purchased at special group rates.

- (A) what
- (B) both
- (C) and
- (D) with

103. The ----- of the Municipal Park Restoration Project was announced yesterday by the local hospitality association.

- (A) completed
- (B) completes
- (C) completion
- (D) complete

104. The loan application process at Palau Bay Bank is very -----.

- (A) efficient
- (B) efficiency
- (C) efficiently
- (D) efficiencies

105. Highly ----- craftspeople are needed for the renovation and repair of the plumbing systems.

- (A) turned
- (B) skilled
- (C) mended
- (D) natured

106. The Rio Blue jacket comes with a specially shaped pocket that prevents loose coins from----- -----out.

- (A) drop
- (B) drops
- (C) dropped
- (D) dropping

107. Most residents of Vilica rely----- agriculture for their livelihood.

- (A) on
- (B) from
- (C) into
- (D) of

108. Mr. Schweizer has worked under my ----- as an editorial assistant for the past five years.

- (A) supervise
- (B) supervises
- (C) supervised
- (D) supervision

109. Marburg Electro Company is ----- to report a significant increase in profits for the year.

- (A) earned
- (B) outgrown
- (C) expected
- (D) risen

110. Participation in the Louisville Business Workshops is ----- to all business owners.

- (A) open
- (B) opener
- (C) opens
- (D) openly

111. All products on ----- in the store window are available at reduced prices.

- (A) example
- (B) display
- (C) measure
- (D) assembly

112. Unlike traditional book publishers, P-Gram Books focuses ----- on producing audio books that can be downloaded from the Internet.

- (A) exclusively
- (B) exclusive
- (C) exclusives
- (D) exclusivity

113. The rear seats in the new Omaha Motors family car can be folded -----,

- (A) before
- (B) forward
- (C) nearly
- (D) only

114. Mr. Uemura declined to ----- on rumors about how many medicines the drug manufacturer had in development.

- (A) commenting
- (B) commentary
- (C) comment
- (D) comments

115. Job seekers are advised to avoid discussing confidential business knowledge acquired ----- working for former employers.

- (A) even
- (B) beside
- (C) while
- (D) throughout

116. Before leaving the Hakodato assembly facility, each unit is carefully checked ----- imperfections.

- (A) like
- (B) for
- (C) to
- (D) among

117. Audiris, a chemical produced by Laken Biotech, has ----- to be an effective fertilizer for apple trees.

- (A) proved
- (B) attended
- (C) searched
- (D) examined

118. Recent sales figures contrast ----- with those prior to the launch of Lido Foods' aggressive advertising campaign.

- (A) sharp
- (B) sharper
- (C) sharply
- (D) sharpness

119. The license for the trial version of Exi 2.0 software is valid for the 30-day period immediately ----- the date of issue.

- (A) will follow
- (B) follows
- (C) followed
- (D) following

120. Frequent changes in the market make it hard for stereo equipment producers to anticipate demand with much confidence ----- precision.

- (A) no
- (B) than
- (C) or
- (D) but

121. An extended ----- of rainy weather would be favorable news to the farmers in the Challeys Valley.

- (A) motion
- (B) position
- (C) breadth
- (D) period

122. OE Furniture Company is ----- to providing contemporary furniture at old-fashioned prices.

- (A) dedication
- (B) dedicates
- (C) dedicated
- (D) dedicating

123. The accounting department will ----- a retirement reception for Mr. Jiles next Wednesday at 4:00 P.M.

- (A) hold
- (B) raise
- (C) happen
- (D) regard

124. While offering similar vacation packages, travel agencies may charge ----- different prices.

- (A) markedly
- (B) marked
- (C) marks

125. Please note that products ordered from Herb Emporium Online will not be shipped ----- full payment is received.

- (A) within
- (B) until
- (C) during
- (D) inside

126. Aliflora, Inc., grows fifty varieties of roses --- and is now the second largest exporter in the region.

- (A) commerce
- (B) commercial
- (C) commercially
- (D) commercials

127. Researchers at Gasnite Company have developed an improved method of ----- fuel from industrial waste materials.

- (A) extraction
- (B) extracts
- (C) extracted
- (D) extracting

128.----- inexpensive, most batteries available today will last much longer than those produced a decade ago.

- (A) Nevertheless
- (B) However
- (C) Anyway
- (D) Yet

129. The Yunof brand of teas, ----- entered the market in Norway only three years ago, is already among the top five best-selling brands.

- (A) when
- (B) who
- (C) where
- (D) which

130. The afternoon ----- includes a trip to the Mitchell Art Museum and a tour of Ostar Island.

- (A) duration
- (B) schedule
- (C) organization

(D) marking

131. Most reports suggest that Hahm Plastic Corporation is currently deciding ----- to open new offices in Jeju City.

- (A) whether
- (B) since
- (C) whereas
- (D) if

132. Because the statistics she used came from a ----- source, Ms. Unger was confident that her model for predicting weather patterns would give accurate results.

- (A) reliably
- (B) reliable
- (C) relying
- (D) relies

133. The staff of the document storage facility followed the auditor's suggestions for corrective action in ----- detail.

- (A) other
- (B) every
- (C) either
- (D) any

134. Emone Motor Company has not ----- any delays in production or delivery to dealerships this quarter.

- (A) exerted
- (B) submitted
- (C) represented
- (D) experienced

135. Avoid placing the digital scale of excessive heat, as this may damage sensitive electronic components.....a source

- (A) between
- (B) through
- (C) despite
- (D) near

(D) correspondence

136. Presidential candidate Christine Witherby spoke ----- yesterday about her proposals for budget reform.

- (A) expensively
- (B) numerously
- (C) previously
- (D) publicly

137. Despite heavy competition from established carriers, Sopot Airlines has managed to do more than just ----- in the narrow luxury niche.

- (A) survived
- (B) survives
- (C) survive
- (D) survivor

138. Since its repair, the central heating system in the Rayburn Building is now in ----- order.

- (A) working
- (B) practical
- (C) realistic
- (D) useful

139. No new investments or acquisitions will be made without the ----- of Kolsen Records' board of directors.

- (A) event
- (B) sanction
- (C) adoption
- (D) convenience

140. Although the possibility of damage in transit is -----, the client has requested that the shipment of equipment to the Vadeleux facility be insured.

- (A) contrary
- (B) concerned
- (C) detached
- (D) remote

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

Ross & Bloom Publishing Group ----- an associate editor for the gardening section.

141. (A) hiring
(B) has hired
(C) is hiring
(D) hired

This full-time position requires a dynamic individual who will provide support for the editorial -----

142. (A) assistance
(B) reinforcement
(C) locations
(D) functions

of the magazine by researching and writing feature stories and columns under the direction of the managing editor. A university degree in journalism or a related field and at least two years of newspaper editing experience are required.

----- superb writing and editing skills, the qualified candidate is expected to demonstrate

143. (A) Compared to
(B) As well as
(C) In spite of
(D) Ever since

computer literacy. The work will involve some travel. Send a cover letter and a résumé to Sandy Meyers at jobs@rossbloom.com.

Questions 144-146 refer to the following article.

The City Council of Montville would like to thank all those who participated in the fifteenth annual Montville Festival events on September 3-4 for making them resounding success. Special thanks are ----- to the sponsors of the event, Montville Electronics and Jeffers Furniture.

144. (A) ready
(B) proper
(C) due
(D) apt

----- donated the prizes handed out on the first evening to children participating in the History of

145. (A) What
(B) Some
(C) Theirs
(D) They

Montville Quiz. At the end of the second day, attendees were entertained with an exciting fireworks show followed by a live performance by the pop band Dinosaur Horizon. This annual event -----

146. (A) found out
(B) took place
(C) went into
(D) threw away

with the help of many, many volunteers. Thank you to all of the people who contributed their time and talents to our days of community celebration!

Questions 147-149 refer to the following notice.

When you order a product from the Dress Access shopping catalog, your name and address will be placed in our customer file. We collect customer ----- in order to enhance your shopping

147. (A) informs
(B) informed
(C) information
(D) informational

experience and to communicate with you about new products and sales. We do not make customer names and postal addresses ----- to other companies or any third parties, but we occasionally

148. (A) inclined
(B) comfortable
(C) available
(D) vacant

out printed catalogs featuring new items or special bargains. -----, if you do not wish to receive

149. (A) However
(B) Moreover
(C) Until then
(D) In order that

our printed catalog or other correspondence, please indicate that under your address on the order form, and we will not include you on our mailing list.

Questions 150-152 refer to the following advertisement.

Booking at the Salvador Dourado Hotel

Reserving a room at the Salvador Dourado Hotel is possible online at www.salvador-hotel.com. It is recommended that room reservations be made ----- in advance.

150. (A) better
(B) best
(C) good
(D) well

Guests ----- that some services available on the premises, including telephone and fax, are charged

151. (A) reminded
(B) are reminded
(C) would remind
(D) had been reminded

separately from the room fee. ----- a more enjoyable stay, guests are requested to advise the hotel

152. (A) For
(B) After
(C) Unlike
(D) Without

at the time of booking if particular services are required.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following announcement.

CHO TO APPEAR ON YOUR WORLD NOW

Mi-Sun Cho, who works in our international media department, will be appearing on the nationally syndicated news program *Your World Now* this Thursday. Cho will be interviewed about her first book, *Through My Eyes*, which chronicles her years traveling internationally as a journalist. The book has sold thousands of copies and has received many positive reviews. To watch and support one of our own, tune in to channel 17 at 6 P.M., this Thursday.

153. What is the purpose of the announcement? 154. What is indicated about Ms. Cho?
- (A) To describe a television program (A) She has written a book.
(B) To advertise a job position (B) She has been offered a new job.
(C) To recommend a travel guide (C) She is moving to another country
(D) To promote a travel service (D) She works in a bookstore.

Questions 155-156 refer to the following registration card.

Thank you for purchasing a new Romulus camera!

Please take a moment to fill out this card and officially register your purchase with us. In return, we will enter your name into a drawing to win one of a variety of prizes including a new Romulus television and a Romulus T35 portable CD player!

Name : Abdul Khosa

Address: 43 Springdale Rd. Penn, Wolverhampton W V4 3HN Please return to Romulus Ltd., 515 Shanley Road, Liverpool L88 4HG.

155. What type of goods does Romulus Ltd. produce?
(A) Music CDs (B) Electronics
(C) Software (D) Videos

156. What is indicated about Mr. Khosa?
(A) He has requested a mail-order catalog.
(B) He works for Romulus Ltd.
(C) He will be entered into a contest.
(D) He has bought a new television.

Questions 157-159 refer to the following table of contents.

Great Nature Magazine

CONTENTS

Pg. 3 This Week's Environmental News

Pg. 9 Letters to the Editor

Pg. 12 Cover story: Fire and Ice

Researcher Amy Vicucci recently spent three months observing a pack of wolves in northern Canada.

Pg. 30 Secrets of the Marshlands

Biologists have been researching the behavior of tigers in the marshlands of eastern India-and their discoveries may change the way we think about these big cats.

Pg. 43 A Conversation with Laurent Makombo

Meet the African politician who is campaigning to enact a landmark law for the protection of endangered wildlife in his country.

Pg. 58 And the Winners Are

We received hundreds of submissions from our readers for our 12th annual *Great Nature* wildlife photography competition. See the winners here.

157. What is the topic of the magazine?

- (A) Outdoor recreation
- (B) Canadian news
- (C) Wild animals
- (D) Nature photography

158. On what page can an article about new scientific research be found?

- (A) Page 9
- (B) Page 30
- (C) Page 43
- (D) Page 58

159. Based on the table of contents, what CANNOT be found in the magazine?

- (A) A book review
- (B) Contest results
- (C) News reports
- (D) An interview

Questions 160-161 refer to the following announcement.

The Kaweiben Corporation awards educational scholarships to children of full-time employees who meet certain qualifications. Interested candidates must be high school graduates or must be graduating from high school during the year the application is submitted. Candidates must present a copy of an acceptance letter from a university. Scholarship recipients must attend university full time.

Scholarships will be paid directly to the university on a yearly basis. Any student who does not maintain passing grades will not be eligible to receive the scholarship in the following academic Year.

Application forms can be found online at www.kaweiben.com/scr, along with more details about the program.

160. What is being announced?

- (A) A scholarship for students who want to work at Kaweiben Corporation
- (B) An information session about educational scholarships
- (C) A scholarship which requires students to make passing grades
- (D) Financial aid for employees who want to attend university

161. What is NOT indicated about scholarship recipients?

- (A) They must be related to a Kaweiben employee.
- (B) They must graduate from high school.
- (C) They must have been accepted to a university.
- (D) They must have demonstrated leadership in the community.

Questions 162-164 refer to the following letter.

Globalsuite Travel
San Francisco, CA 94109
1-888-555-2499
www.globalsuitetravel.com

Dr. Geoffrey Marsh
2324 W. Bradford Ct.
West Chester, PA
19380

Trip: Madrid and Barcelona
Date: September 10-September 21
Account ID: 8987

April 14

Thank you for your deposit of \$600.00. You are registered for the Autumn in Spain trip, which departs from Philadelphia and takes you to Madrid and Barcelona. Your complete itinerary and an historical guide to the region will be mailed to you in August.

Please make sure we receive your final payment by July 25.

Enclosed is Globalsuite Travel's Essential Checklist, which will help you in making arrangements for your trip. Using your account ID, you can also log onto our Web site, where you will find tips about packing, a chart for calculating currency exchange rates, and descriptions of the hotels where you will be staying.

Please let me know if you have any questions. Sincerely,

Megan Schaeffer

Client Services

162. Why was the letter written?

- (A) To notify Dr. Marsh of a change of airport
- (B) To thank Dr. Marsh for his final payment
- (C) To request information about currency exchange
- (D) To communicate information about travel arrangements

163. According to the letter, what will Dr. Marsh receive after July 25?

- (A) Maps of Madrid and Barcelona
- (B) An itinerary
- (C) A checklist
- (D) An account ID

164. What information is NOT included on the Web site?

- (A) Hints about packing
- (B) Rates of currency exchange
- (C) Historical information
- (D) Details about hotels

Questions 165-168 refer to the following notice.

Attention Museum Members

Museum is hosting a traveling exhibition of works by renowned nineteenth-century artist Gerard Delaceaux. Delaceaux is known for his landscape paintings as well as his detailed miniature portraits. A native of France, he traveled throughout Europe and parts of Africa and Asia looking for inspiration for his works. Museums and private collectors from around the world have joined together to present the most complete display of Delaceaux's works to date. This exhibition will be open to the public from May 11 through June 25. Tickets for the exhibition are 25 euros and may be reserved by calling the Office of Museum Programs at [0120 7946 0000]. Tickets can be picked up at the south entrance admission counter, next to the museum café. Please note: exhibition hours will not be the same as museum hours. The exhibition will open each day at 10 A.M., one hour after the museum opening, and will close at 5 P.M., one hour before the museum closes. Please plan your visit accordingly.

165. Who most likely issued this notice?

- (A) A group of French artists
- (B) Mr. Delaceaux
- (C) A group of museum members
- (D) An employee of the museum

166. What is NOT indicated about Mr. Delaceaux?

- (A) He is famous for painting portraits.
- (B) He painted with watercolors.
- (C) He traveled to many parts of the world.
- (D) He was born in France.

167. What are reservations taken for?

- (A) Lunch at the museum's café
- (B) A trip to France
- (C) Private tours of the museum
- (D) Tickets to see the exhibition

168. What is indicated about the exhibition?

- (A) It will be open during special hours.
- (B) It will first open on Mr. Delaceaux's birthday.
- (C) It will include sculptures from South America
- (D) It will feature the work of several artists.

Questions 169-172 refer to the following article.

Nature Center Opens at Stony Cove	
CEDARPOR — On Saturday afternoon, the Cedarport Parks Commission officially opened its newest facility to the public. Stony Cove Nature Center, which was first proposed two years ago and has been under construction for the past eleven months, was supposed to open in August. However, the quick construction schedule, coupled with funds from private donors, enabled the commission to unveil it several months earlier than they had planned.	for a rotating exhibit, and several lecture rooms. Starting next Monday, the lecture rooms will be used both as a setting for public nature programs and as classrooms for selected environmental science classes from the University of Cedarport, which is located nearby.
"The Cedarport city council has been extremely helpful since the first day the center was proposed," said Madeline Kittleson, head of the Parks Commission. But we wouldn't have been able to open our doors as soon as we did without the generosity of local residents and businesses who donated money toward the center."	The exhibits will focus on the natural diversity of Stony Cove, including sections about the plants that grow in the cove's seaside environment and the sea animals that live in and around the cove.
The new 1,750-square-meter facility includes a number of permanent nature exhibits, space	Over the next few weeks, the Stony Cove Nature Center will be hosting a variety of events, including several educational programs for schoolchildren and a nature walk for members of a local club called Environmental Friends. The full schedule can be found on Stony Cove Nature Center's Web site.

169. What is the purpose of the article?

- (A) To describe the construction of the new nature center
- (B) To highlight a difficulty that the new nature center is having
- (C) To announce the date that the new nature center will open
- (D) To provide an overview of the new nature center

170. What is indicated about the new nature center?

- (A) It was completed ahead of schedule.
- (B) It follows all environmental regulations.
- (C) It was built by a local environmental club.
- (D) It is owned by the University of Cedarport

171. Who is Ms. Kittleson?

- (A) A science professor at the University of Cedarport
- (B) The person in charge of Cedarport's parks
- (C) A local resident who donated a large sum of money
- (D) The head of the city council

172. Who does the article NOT mention will come to the nature center within the next few weeks?

- (A) Students from a local university
- (B) Young children
- (C) A representative from the Parks Commission
- (D) Members of a nature organization

Questions 173-177 refer to the following memo.

To: New Products Department
From: Arianna Lee, Focus Group Coordinator
Date: October 12
Subject: Focus group number 4829

On October 10, I conducted a formal taste test of the four new bottled iced tea drinks developed as summer specials. The flavors tested were Summer Raspberry, Fresh Mint, Fresh Mint with Lemon, and Hint of Peach. Several of you have been asking about the taste test, so I'd like to provide a brief summary.

Two groups with twelve participants each from the local area were selected at random. They met during the day of October 10 at an off-site location. Participants in the first group were given a sample of each flavor and asked to rate each sample on a scale of 1 to 10, with 1 signifying that the drink was not enjoyable at all and 10 signifying that the drink was highly enjoyable. Participants in the second group were given the same samples, but the samples were labeled by name. They were then asked to rate the samples on two scales from 1 to 10: how much they enjoyed the drink and how well it satisfied the expectation created by its name. The purpose of this test was to determine if the flavors of the drinks actually match the expectation created by the name of the product.

Results of the group taste test are being processed and analyzed and will be available next week. As always, the results are confidential, so my assistant will hand deliver a paper copy of the report directly to your offices rather than sending it as an e-mail attachment. Remember, our competition is eager to find out the results. If you think you need to share any details with anyone outside our department, please check with me first.

173. What is the purpose of the memo?

- (A) To share details about a product test
- (B) To provide an opinion of one of the drinks
- (C) To explain the results of a customer satisfaction survey
- (D) To recommend changes to focus group procedures

174. The word "rate" in paragraph 2, line 3, is closest in meaning to

- (A) price
- (B) judge
- (C) deserve
- (D) understand

175. Why were some of the samples labeled?

- (A) To provide health information
- (B) To communicate the task to participants
- (C) To compare the name of the drink to the taste
- (D) To help participants keep the drink samples

176. What is NOT mentioned about the study?

- (A) Its participants were divided into "groups"
- (B) It was conducted by Ms. Lee's assistant.
- (C) Its participants were selected by chance.
- (D) It was held away from the corporation's offices.

177. According to the memo, what will occur next week?

- (A) More people will sample the drinks.
- (B) The drinks will be put on the market.
- (C) The procedure will be redesigned.
- (D) Results of the study will be available.

Questions 178-180 refer to the following article.

Rice Crop Expected to Reach Near-Record Levels	
<p>The National Department of Agriculture has reported that the nation's farms are on pace to produce their second-largest annual rice crop and fourth-largest annual soybean crop ever. As a result, grain prices are expected to drop across the nation over the next several months, according to the government's economic advisory office.</p> <p>The forecast is based on actual field visits and farmer surveys conducted by the department. Because of higher-than-average rainfall during the early summer planting season, previous estimates had been much lower than normal. But cooler, ideal weather since then has helped many of the nation's farmers recover from June's heavy rains. The department forecasts that farmers will harvest 4.3 billion bushels of rice, up more than 670 million bushels from last month's estimate of 3.6 billion. The new estimate is only 3 percent lower than last year's record crop of 4.5 billion bushels.</p>	<p>That recovery is expected to lead to lower prices for rice and soybeans, two of the nation's most important agricultural exports. That may provide some relief to meat producers who use rice and soybeans for feed, as well as for regular citizens who had expected to pay higher prices for rice and rice products at the supermarket. The department has lowered its estimate for soybeans slightly, to 2.97 billion bushels from 3 billion last month.</p> <p>The new estimate is welcome news for many other businesses as well. High rice prices had cut deeply into profits for restaurant chains, for instance, since they spend a significant portion of their budget on rice and rice products.</p>

178. What is expected for rice production this year?

- (A) It will be of better quality than last year's crop.
- (B) It will drop by 3 percent because of flooding.
- (C) It will be higher than earlier forecasts.
- (D) It will break records for the fourth year in a row.

179. Who is NOT mentioned as being affected by grain prices?

- (A) Meat producers
- (B) Supermarket shoppers
- (C) Soybean packagers
- (D) Restaurant owners

180. When was rice production the highest?

- (A) This year
- (B) Last year
- (C) Two years ago
- (D) Three years ago

Questions 181-185 refer to the following e-mails.

To Thomas Whitman
From: Charles Roberts
Date: June 27
Re: Inquiry Dear Mr. Whitman.

Dear Mr. Whitman,

I'm responding to your e-mail inquiry about renting an apartment for your upcoming vacation. I'm happy to say that the unit is still available for the dates in July that you have requested.

As I said in the advertisement that you saw in last week's *Province News Times*, the rental costs \$1,000 per week. Therefore, it would be \$2,000 for the two-week period that you proposed. I also require a \$400 security deposit to cover any potential damage to the property during your stay. This amount will be returned to you after your vacation as long as everything in the apartment remains in good condition.

Just to clarify, this furnished unit has an updated kitchen with all necessary appliances and equipment to meet your cooking needs. Per your request, I have also attached a number of photographs to this e-mail so that you can get a better sense of the available amenities.

Please send me an e-mail by tomorrow at 12 noon to confirm that you would like to rent the apartment. Then, please write a check to my name for the full amount (\$2,400) and send it to: 601 Beach Walk Avenue, Carlton City, VA 06698.

Sincerely, Charles Roberts

To: Charles Roberts
From: Thomas Whitman
Date: August 3
Re: Thank you
Dear Mr. Roberts

I just wanted to thank you again for the use of your apartment and to let you know that I just received your note and the enclosed check. I'm glad you found everything in the apartment to be in good condition. I really appreciate that you returned my deposit so quickly.

My family and I had a wonderful time and are fortunate to have found such a wonderful rental on such short notice. It was great to have the beach located so close. The views from the balcony were superb. We had never traveled to Carlton City before, and were impressed by how many restaurants and shops were all within walking distance.

In fact, we enjoyed our stay so much that we are already trying to plan a return trip to Carlton City. Please let me know if you are renting the unit again next summer. If so, we'd love to go ahead and reserve it for three weeks.

181. What is the purpose of the first e-mail?

- (A) To schedule a meeting
- (B) To respond to an advertisement
- (C) To request an explanation
- (D) To provide additional information

182. For how long did Mr. Whitman rent the apartment?

- (A) One week
- (B) Two weeks
- (C) Three weeks
- (D) Four weeks

183. What is NOT indicated about the rental apartment?

- (A) It is near the beach.
- (B) It has a balcony.
- (C) It is on the second floor.
- (D) It has a renovated kitchen

184. Why did Mr. Whitman receive a check?

- (A) The property was in good condition.
- (B) He was guaranteed a discount.
- (C) The advertisement was not published.
- (D) He received rent from a tenant.

185. What plan does Mr. Whitman discuss in the second e-mail?

- (A) The purchase of a vacation home
- (B) An annual trip to Carlton City
- (C) A trip to the beach with additional family members
- (D) A longer stay in the same rental

Questions 186-190 refer to the following schedule and article.

Tanika James' schedule, Week of April	
Monday, April 5	1 1:00 A.M. - Photo shoot at <i>Drama Talk Magazine</i> 3:30 P.M. - Interview with Boris Hahn at <i>Carter City Magazine</i> 5:00 P.M. - Rehearsal at Pennview Theater
Tuesday, April 6	10:00 Am. - Radio interview at 108.5 FM with host Michelle Lambert 12:00 noon - Costume fitting at Pennview Theater 1 :00 P.M. - Rehearsal at Pennview Theater
Wednesday, April 7	10:30 A M. - Full day dress rehearsal at Pennview Theater 5:00 pm. - Fitness center for personal training session with Akira
Thursday, April 8	10:00 A.M. - Final rehearsal 4:00 P.M. - Costume and make-up 6:00 P.M. - Final preparation 8:00 P.M. - Opening performance
Friday, April 9	8:30 A.M. - Interview with Andrea Cruz at Channel 1 News 10:00 A.M. - Interview with Daniel Cho at the <i>Carter Daily News</i> 8:00 P.M. Performance at Pennview Theater

Spotlight on Tanika James

By Maryann Marks

Renowned performer Tanika James made her theater debut last night, starring in the hit show *Flying High*. The story of a young flight attendant who travels the world looking for a new city to call home, *Flying High* is based on the critically acclaimed novel written by Jee-Soo Chin.

Flying High opened last year on November 15, starring theater legend Dolores Luna. The show has received excellent reviews over its six-month run, and there has been some debate over whether replacing Ms. Luna would affect the show's popularity. Ms. Luna left the show last month to prepare to take the lead role in the upcoming production of *Forget*.

Ms. James is best known for her role on the popular television show *The Becker Family* and for her role in the film *Lighthouse*, for which she received the Winston Actors Award last year for Best Leading Actress.

In a recent interview with a reporter from *Carter City Magazine*, Ms. James spoke in detail about her adjustment to the theater world. "So far this has been a great learning experience for me," said Ms. James. "It's certainly very different from what I'm used to, and it took some time to get adjusted to performing in front of a live audience instead of a camera; it's something I would certainly like to pursue further."

Last night, the *Flying High* audience was packed with a crowd of celebrities, including many of Ms. James' television and film costars.

Flying High is scheduled to run until December 30. For tickets and information, call the Pennview Theater box office at 555-0177.

186. According to the schedule, when will Ms. James spend time exercising?

- (A) On Tuesday
- (B) On Wednesday
- (C) On Thursday
- (D) On Friday

187. What is the purpose of the article?

- (A) To introduce a television program
- (B) To promote a movie
- (C) To profile a performer
- (D) To announce an award

188. When was the article published?

- (A) On April 8
- (B) On April 9
- (C) On November 15
- (D) On December 30

189. What character does Ms. James play in *Flying High*?

- (A) A reporter
- (B) An actor
- (C) A novelist
- (D) A flight attendant

190. Who did Ms. James most likely talk to about adjusting to the theater?

- (A) Boris Hahn
- (B) Michelle Lambert
- (C) Andrea Cruz
- (D) Daniel Cho

Questions 191-195 refer to the following e-mails.

To: customer service@kitchenaus.com

From: Ibowers@tapmail.com

Date: October 1

Subject: Order number 158967

To Whom It May Concern:

I recently placed an online order with Kitchen Australia for an Outfit-Your-Kitchen set (order number 158967). When it arrived, I discovered that the 22-centimeter baking dish that is supposed to be included in the set was missing. Moreover, the medium frying pan was dented.

In the past, I have ordered both an ice-cream maker and a cutting board from Kitchen Australia. I received both of those shipments in perfect condition. Consequently, I am surprised to find problems with this order. I hope this matter can be resolved quickly.

Lawrence Bowers

To: Jhowers@tanmail.com

From: customer.service@kitchenaus.com

Date: Subject

Re: Order number 158967

Dear Mr. Bowers:

I sincerely apologize for the mistakes with your order and want to let you know that the piece that was not included in your order will be sent immediately. As for the damaged piece, please send it back and we will replace it once we have received it from you.

Attached to this e-mail, please find a label that you can print out and use for the return of the damaged item. The label gives you free shipping for the item.

Again, we apologize for the mistakes. For your trouble, we would like to give you a 10 percent discount on your next purchase. Please use coupon code AC9Y 128 to receive the discount. Also, we will send all new orders you place by October 31 by express post for no extra charge.

Thank you, and we hope to do business with you again.

Anne Hosaki

191. What is the purpose of the first e-mail?

- (A) To report problems with an order
- (B) To request a shipping label
- (C) To change a delivery date
- (D) To ask for product information

192. What does Mr. Bowers indicate about his history with Kitchen Australia?

- (A) He has never ordered from the company before.
- (B) He has never used the company's online ordering service before.
- (C) He has never received damaged goods from the company before.
- (D) He has never had a delayed delivery from the company before.

193. What is the purpose of the second e-mail?

- (A) To ask Mr. Bowers for more information
- (B) To help solve problems with Mr. Bowers' order
- (C) To remind Mr. Bowers that he needs to send payment
- (D) To recommend a product that Mr. Bowers might like

194. According to Ms. Hosaki, what will be sent immediately?

- (A) A baking dish
- (B) A cutting board
- (C) A dishwasher
- (D) A frying pan

195. What does Ms. Hosaki NOT offer to provide?

- (A) Express shipping during the month of October
- (B) A replacement ice-cream maker
- (C) A discount on a future purchase
- (D) A label for complimentary shipping

Questions 196-200 refer to the following letters.

Dr. Ralph Jones
Director, School of Library Science
Talson City University

September 12

Dear Dr. Jones,

We have five jobs available at Talson City Library that may be of interest to your students. Below are the minimum qualifications for these positions. Unless otherwise indicated, the jobs are open to students in their final year. Full job descriptions are available on our Web site. I'd like to encourage current students and recent graduates of your program to apply.

Regards,

John Foster
Head Librarian, Talson City Library

Circulation Clerk and Senior Circulation Clerk: Must demonstrate excellent organizational skills; applicants with two years of experience in circulation qualify for a senior position. **Periodicals Specialist:** Must have at least one year of experience in a supervisory role.

Reference Assistant: Must have previous work experience in a library setting, online research skills are required.

Children's Librarian: Must have completed a library science degree and have at least three years of experience working with children in a public library.

To apply for these positions, fax a cover letter, résumé, and two letters of recommendation to John Foster at 555-0199.

John Foster
Head Librarian, Talson City Library
September 22

Dear Mr. Foster,

I am writing in reference to Frank Fox, who is applying for a position at the Talson City Library. Frank is a student in the library science program here at Talson City University, and will be graduating this spring. He has been my employee for the last two years at the information desk in the university library. Frank is highly resourceful, excellent with patrons, and is dedicated to providing quality service.

Frank also has a strong commitment to educating the youth of Talson City. He has been a volunteer at an after-school center for children for the last three years, teaching computer skills and Internet search techniques.

I believe Frank would be an excellent addition to your library staff.

Sincerely,
Betsy Miller

196. Why does Mr. Foster write to Dr. Jones?

- (A) To encourage him to apply for a job
- (B) To request a letter of recommendation
- (C) To ask him to distribute job information
- (D) To request information about a Web site

197. What is a requirement for the senior circulation clerk position?

- (A) A degree in library science
- (B) Three years of relevant work experience
- (C) Experience managing others
- (D) The ability to organize

198. In the second letter, the word "program" in paragraph 1, line 2, is closest in meaning to

- (A) classroom in a university
- (B) Course of studies
- (C) computer software
- (D) radio broadcast

199. For what position is Mr. Fox most qualified?

- (A) Circulation clerk
- (B) Periodicals specialist
- (C) Reference assistant
- (D) Children's librarian

200. What is indicated about Ms. Miller?

- (A) She has known Mr. Fox for four years.
- (B) She runs a volunteer program in which Mr. Fox participates.
- (C) She used to supervise Mr. Fox at the Talson City Library.
- (D) She works with Mr. Fox at Talson City University.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example:



Sample Answer

- A B C D

Statement (C), "He is writing in a notebook", is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



7.



8.



9.



10.



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear:

When did the shipment arrive?

You will also hear:

- (A) Yes, It's still alive.
- (B) This morning.
- (C) By ship.

The best response to the question "When did the shipment arrive?" is choice (B), "This morning." So (B) is the correct answer. You should mark answer (B) on your answer sheet

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. Where is Mr. Smith now?

- (A) In the office
- (B) In the conference room
- (C) In the supply room
- (D) In the post office

42. Who most likely is the woman?

- (A) A courier
- (B) A supplier
- (C) A client
- (D) A secretary

43. What is the woman requested to do?

- (A) Leave her phone number
- (B) Contact McDonald Office Supplies
- (C) Sign the form
- (D) Wait until Mr. Smith returns

44. How do the speakers probably know each other?

- (A) They went to the same school.
- (B) They worked at the same firm.
- (C) They developed new products together.
- (D) They met at the exhibition.

45. What does the woman say about the new materials?

- (A) They are sturdy.
- (B) They are expensive.
- (C) They are bulky.
- (D) They are heavy.

46. According to the woman, when will the new winter clothes be available to the public?

- (A) In one week
- (B) In two weeks
- (C) In three weeks
- (D) In four weeks

47. Where most likely are the speakers?

- (A) In a restaurant Dorothy?
- (B) In a marketing office
- (C) In a company cafeteria
- (D) In a designer boutique

48. Who is the woman?

- (A) An interior designer
- (B) A Greek chef
- (C) A waiter
- (D) A marketing expert

49. What did Jake tell the man to do?

- (A) Design his own store
- (B) Treat Japanese clients to dinner
- (C) Travel around Greece
- (D) Visit a certain restaurant

50. Where does the man want to go?

- (A) To a subway station
- (B) To a lake
- (C) To city hall
- (D) To a taxi stop

51. What will take place in 30 minutes?

- (A) The woman will interview a job candidate
- (B) The man will have a job interview.
- (C) The woman will take the subway
- (D) The man will meet an important client.

52. What does the woman suggest?

- (A) To take a cab
- (B) To take a subway
- (C) To take a walk
- (D) To take a bus

53. When does Mr. Campbell want to see Dorothy?

- (A) This morning
- (B) This afternoon
- (C) Tomorrow
- (D) On Friday

54. What department does Dorothy most likely work in?

- (A) General department
- (B) Personnel department
- (C) Accounting department
- (D) Research department

55. What does the woman say she will do now?

- (A) Talk to Mr. Campbell
- (B) Work on the expense report
- (C) Attend the meeting
- (D) Meet with the accounting manager

56. What department does Brian work in?

- (A) Public relations
- (B) Marketing
- (C) Advertising
- (D) Sales

- 57.** What does Brian want to do?
(A) Design new children's clothes
(B) Launch a new line of women's outfit client.
(C) Give Julie some help
(D) Collaborate with someone

- 58.** What will the woman do next?
(A) Call Mr. Johnson
(B) Contact a co-worker
(C) Come by the advertising department
(D) Give Brian her extension number

- 59.** Where are the speakers?
(A) In a shuttle bus
(B) In an airport
(C) On a connecting flight
(D) In a travel agency

- 60.** Why is the man worried?
(A) He missed the shuttle bus.
(B) He might miss his connecting flight.
(C) He has lost his passport.
(D) He suffers from jet lag.

- 61.** What is the man advised to do?
(A) Pay with a credit card tomorrow.
(B) Print out the boarding pass at the ticket machine in the terminal
(C) Take advantage of the transportation provided by the airline
(D) Check the weather forecast in advance

- 62.** What will Jennifer likely do in Tokyo?
(A) She will hire more employees.
(B) She will assume the position of personnel manager
(C) She will be responsible for the marketing team.
(D) She will be involved in a new project.

- 63.** When will Jennifer be transferred to a new branch?
(A) On Monday repaired.
(B) On Wednesday.
(C) On Thursday.
(D) On Friday.

- 64.** Why does Peter think Jennifer is qualified for her new responsibility?
(A) Because she majored in Asian market in college
(B) Because she ran her own business in Japan
(C) Because she has previous experience in the area
(D) Because she was born and raised in Tokyo

- 65.** What are the speakers discussing?
(A) The upcoming business trip
(B) The convention held in Hong Kong
(C) The man's weekend plan

- 66.** What is mentioned about John?
(A) He will go to Hong Kong this weekend.
(B) He works in the human resources
(C) He resides in Hong Kong now.
(D) He plans to go on a business trip

- 67.** How will James probably get more information?
(A) By talking with a colleague
(B) By speaking to a professional consultant
(C) By visiting the Personnel Department
(D) By reading a travel magazine

- 68.** According to the man, what took place this morning?
(A) Some machines in the plant were broken.
(B) Toner cartridges arrived in the warehouse.
(C) Office supplies were sent.
(D) The laser printer in the office was repaired.

- 69.** Why was the shipment postponed last time?
(A) An unexpected traffic accident
(B) There was a mechanical problem with the assembly line.
(C) An invoice was sent to the wrong address
(D) A shipping form was misplaced.

- 70.** What will the man probably do later?
(A) Contact the shipping company
(B) Repair the broken machine
(C) Call Ms. Black
(D) Visit the warehouse

Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. When is this report being aired?

- (A) In the morning
- (B) At 1 o'clock
- (C) In the evening
- (D) Midnight

72. What is the cause of the delay at the tunnel

- (A) It is closed for routine inspection.
- (B) It is being renovated.
- (C) There was a traffic accident in it.
- (D) It collapsed due to the inclement of weather.

73. It collapsed due to the inclement of weather.

What are commuters advised to do?

- (A) Avoid taking the bridge
- (B) Take another route 76.
- (C) Use the West Coast Tunnel
- (D) Listen to the weather update in an hour

74. What is the purpose of the announcement?

- (A) To give safety precautions to railroad workers
- (B) To look for a missing child
- (C) To tell people that the train is being delayed
- (D) To notify passengers that the train

75. According to the announcement, what requires an additional cost?

- (A) Reserving a first class seat
- (B) Booking a window seat in advance
- (C) Carrying more bags
- (D) Having a meal

76. What time will the train depart?

- (A) In a minute
- (B) In 3 minutes
- (C) In 4 minutes
- (D) In 5 minutes

77. What is the purpose of Linda's call?

- (A) To send the expense report
- (B) To return reimbursement checks
- (C) To ask for some missing documents
- (D) To get Mr. Tevez's phone number

78. Why did Mr. Tevez go to Tokyo?

- (A) To attend a meeting
- (B) To travel around the city
- (C) To accept a job offer
- (D) To meet clients

79. What is Mr. Tevez required to do later?

- (A) Send receipts to Accounting
- (B) Call Linda on her cell phone
- (C) Look into the folder
- (D) Write a check

80. What is the purpose of the announcement?

- (A) To show how to set up the tables
- (B) To change today's special menu
- (C) To introduce a new chef
- (D) To give a quick check of the work schedule

81. How often does the board meeting take place?

- (A) Every week program.
- (B) Every month
- (C) Every year
- (D) Every 2 years

82. When should they start preparing the main dishes?

- (A) 5:00
- (B) 5:30
- (C) 6:00
- (D) 6:30

83. Who is the speaker?

- (A) A tour guide
- (B) A professional mountaineer
- (C) A photographer
- (D) A tourist

84. What are the listeners encouraged to do?

- (A) Bring canned food
- (B) Take a picture
- (C) Leave backpacks at the information booth
- (D) Ask questions

85. What is not allowed in the park?

- (A) Walking slowly
- (B) Videotaping the canyon
- (C) Eating some fruit
- (D) Drinking water

86. Who is Mr. Boswell?

- (A) An education expert
- (B) A college professor
- (C) A radio show host
- (D) A language teacher

87. What did Mr. Stevenson recently do?

- (A) He developed a new software program.
- (B) He wrote a new book.
- (C) He founded a private high school.
- (D) He started to teach English to children.

88. What will Mr. Stevenson do at the end of the show?

- (A) He will talk with listeners.
- (B) He will demonstrate how to teach a foreign language.
- (C) He will speak about the latest economy issues.
- (D) He will give out his signed books to the audience.

89. Where is the announcement most likely being made?

- (A) At the tourist attraction
- (B) In the cafeteria
- (C) In the hotel
- (D) At the information desk

90. Where is the schedule of the lectures available?

- (A) On the bulletin board
- (B) At the registration desk
- (C) In the ballroom
- (D) At the seafood restaurant

91. What does the speaker suggest?

- (A) Meeting other people socially
- (B) Helping chefs prepare for dinner
- (C) Picking up a meal voucher in the lobby
- (D) Greeting Ms. Ross

92. For whom is the announcement intended?

- (A) Ticket sellers
- (B) Technicians
- (C) Passengers
- (D) Railroad workers

93. When most likely is the announcement being made?

- (A) 9:50 a.m.
- (B) 1:00 p.m.
- (C) 4:00 p.m.
- (D) 6:00 p.m.

94. What are people encouraged to do?

- (A) Go to a ticket office for a refund
- (B) Visit the second level of the terminal
- (C) Wait for the 10 o'clock train
- (D) Buy a ticket for the later train

95. Why is the man giving the talk?

- (A) He will be promoted.
- (B) He will earn an award.
- (C) He will be transferred.
- (D) He will retire soon.

96. Who most likely is the audience?

- (A) Newspaper readers
- (B) Reporters
- (C) Magazine publishers
- (D) Award winners

97. According to the talk, how long has the speaker been in the field?

- (A) 5 years
- (B) 10 years
- (C) 20 years
- (D) 30 years

98. Who is the speaker?

- (A) A lawyer
- (B) An interviewee
- (C) A show host
- (D) A recruiter

99. What is Zenix?

- (A) A business book
- (B) An MBA program
- (C) A company
- (D) A blog

100. What does the speaker say about Gary?

- (A) He graduated from the University of Chicago 5 years ago.
- (B) He is a Harvard professor.
- (C) He is famous for his best-selling novel.
- (D) He used to be an attorney.

READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Some visitors to Dubrovnik feel that it is too ----- with tourists to be enjoyable during the summer

- (A) crowd
- (B) crowds
- (C) crowding
- (D) crowded

102. The bicycles designed by Andre Lim are easy to assemble and attractive to many young people.

- (A) both
- (B) while
- (C) not only
- (D) nor

103. Before Mr. Kim joined our company as a sales analyst, he ----- in the sales sector for several years already.

- (A) works
- (B) has worked
- (C) will work
- (D) had worked

104. Our dedicated team has ----- produced high quality, innovative products since the company was established in 1995

- (A) lightly
- (B) briefly
- (C) consistently
- (D) enormously

105. The continuing spread of office automation has increased worker ----- resulting in job consolidation and lower demand for accounting clerks.

- (A) produce
- (B) to produce
- (C) productively
- (D) productivity

106. Teachers must be ----- in the use of their students can benefit.

- (A) revealed
- (B) trained
- (C) understood
- (D) taken

107. Award - winning Maida Stewart is one of the Australian artists ----- paintings are currently on display in the Dots exhibition at Pace Gallery.

- (A) who
- (B) whom
- (C) whoever
- (D) whose

108. As an administrative assistant, you are responsible for ordering office ----- such as pens, papers, ink cartridges, and staplers.

- (A) facilities
- (B) attributes
- (C) supplies
- (D) members

109. You will report ----- to the project manager and you will be responsible for overseeing the work of engineers and designers.

- (A) direction
- (B) directing
- (C) directly
- (D) directs

110. The event was well ----- and covered by numerous media including television stations and newspapers across the country.

- (A) publicizing
- (B) publicized
- (C) publicity
- (D) publicize

111. All visitors to the main office are ----- to present their identification cards to the security guard when entering the building.

- (A) prompted
- (B) required
- (C) insisted
- (D) appealed

112. In 2009, Italian fashion designer Valentir Garavani announced his retirement -----45 years

in the fashion business.

- (A) within
- (B) on
- (C) after
- (D) along

113. Our monthly production capability is expected to grow significantly, owing to the ----- - of

our own factories in China.

- (A) expand
- (B) expands
- (C) expansion
- (D) expansive

114. Coles Online Delivery is a new service enabling ----- customers to order groceries on the Internet.

- (A) they
- (B) them
- (C) themselves
- (D) their

115. For your reference, we have enclosed ----- - of the renewal notification which will be sent to subscribers.

- (A) fund
- (B) payment
- (C) copy
- (D) collection

116. The board of directors on December 20 ---- - the annual budget which won't be signed by President John Wei

- (A) approved
- (B) approvable
- (C) approval
- (D) approvingly

117. ----- Mega Foods imports only one kind of cheese now, the company will be importing a total of five varieties by next year.

- (A) Until
- (B) Once
- (C) Unless
- (D) Although

118. Technological progress is making it possible to produce goods more ----- with less labor input.

- (A) efficient
- (B) efficiency
- (C) efficiently
- (D) efficiencies

119. The university's Career Services Center can assist students in finding part-time work and the jobs available are posted -----the entrance to the office.

- (A) from
- (B) of
- (C) beside
- (D) with

120. After carefully reviewing a number of job applications, we are pleased to ----- you the marketing director position.

- (A) offer
- (B) hire
- (C) relocate
- (D) ask

121. You will be required to show valid identification prior to processing a refund request ----- a receipt.

- (A) without
- (B) along
- (C) between
- (D) outside

122. If you are planning to install the machine by yourself, then we recommend that you visit one of our ----- dealers that can give you additional installation assistance.

- (A) authorized
- (B) authorization
- (C) authority
- (D) authorize

123. In preparation for the quarterly sales meeting, please print out the latest sales figures for Mr. Cho and mail it to-----.

- (A) himself
- (B) his
- (C) he
- (D) him

124. With the signing of the ----- contract, we would like to welcome you as a supplier to our company.

- (A) enclosed
- (B) shaped
- (C) trained
- (D) engaged

125. Lawmakers must ----- find a way to cut another 11 million dollars from this year's budget to fix the error.

- (A) quicker
- (B) quickest
- (C) quickly
- (D) quickness

126. The Super Tip toothbrush was ----- designed to remove bacterial plaque while effectively cleaning all surfaces of the teeth.

- (A) quite
- (B) specially
- (C) seldom
- (D) profoundly

127. In order to reduce costs, Busan Consulting's ----- use of office space and equipment has been adopted by many local businesses.

- (A) economical
- (B) economy
- (C) economist
- (D) economize

128. The manager has asked Mr. Lim to submit his final report on the sales of the new washing machine ----- April 30th.

- (A) with
- (B) toward
- (C) between
- (D) by

129. The Perfect Pet Parlor is a chain of stores - ----- a large selection of pet food and pet accessories at a reasonable price with excellent sales support.

- (A) sell
- (B) sells
- (C) sold
- (D) selling

130. Since Mr. Kane is on vacation until next week, all product ----- should be made to Mr. Park in the customer service department.

- (A) problems
- (B) concepts
- (C) inquiries
- (D) positions

131. ----- direct flights are available from Atlanta to Calgary International Airport, although major airlines offer good connections through Chicago, Denver or Houston.

- (A) No
- (B) Not
- (C) None
- (D) Never

132. Thanks to careful-----, the installation of the new equipment did not disrupt or affect the plant's activities.

- (A) plan
- (B) planner
- (C) planning
- (D) planned

133. The members meet ----- a week to discuss the next steps to be taken in achieving their objective.

- (A) each
- (B) every
- (C) once
- (D) one

134. ----- who has questions regarding the hospital bill, pricing information or insurance coverage can contact our customer service representative.

- (A) Others
- (B) They
- (C) Herself
- (D) Anyone

135. The display is for paper size selection, and shows the paper sizes that are currently ----- -- in the copier.

- (A) invited
- (B) prepared
- (C) loaded
- (D) commended

136. Snacks and soft drinks will be served, but participants can bring ----- they like on the hiking trip.

- (A) wherever
- (B) however
- (C) whomever
- (D) whatever

137. Current uniforms must----- be worn while on duty and should be kept well maintained.

- (A) always
- (B) nearly
- (C) strongly
- (D) almost

138. Only full-time employees and their family members are entitled to use the company ----- such as the company gymnasium for free.

- (A) facilities
- (B) guidelines
- (C) products
- (D) procedures

139. As a local business association member, you may advertise----- our website free of charge, for employment, or items for sale. '

- (A) of
- (B) up
- (C) as
- (D) on

140. The new SM-8 model is ----- suited for transporting four adults; however, like most sedans, the rear seat is a bit narrow for three adults.

- (A) perfectly
- (B) gradually
- (C) heavily
- (D) slowly

Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Dear Ms. Johnson,

Your letter received on August 1st, requested that we discontinue delivery of the Sunday Times Gazette newspaper, effective August 15th. However, you recently ----- your

- 141.** (A) renewed
(B) enrolled
(C) offered
(D) reviewed

subscription, and there is credit still on your account. Please let us know how you wish the credit to be handled. ----- mark your selection on the instructions attached and return this

- 142.** (A) Terribly
(B) Comfortably
(C) Simply
(D) Currently

entire letter in the envelope provided.

Thank you once again for letting us serve you. We hope you ----- a regular

- 143.** (A) became
(B) had become
(C) becomes
(D) will become

Sunday Times Gazette subscriber again, sometime soon.

Sincerely,

TONY MOODY

TONY MOODY

Customer Service Director

Questions 144-146 refer to the following advertisement.

One of the best options when you choose to stay in Ubud is Barong Resort. From Ngurah Rai International Airport, you ----- without hassles to this resort.

- 144.** (A) came
(B) can come
(C) comes
(D) had come

This one-hour drive will give you a wonderful experience, passing green rice fields on your way to the resort ----- some quaint villages, which specialize in handmade crafts.

- 145.** (A) in addition
(B) beside
(C) as well as
(D) together

The road is also----- to Monkey Forest which can be reached with a quick 10-minute walk.

- 146.** (A) close
(B) closing
(C) closed
(D) closure

Questions 147-149 refer to the following notice.

With the expansion of the Wellness Recreation Center, projected to open Fall 2011, the Recreational Sports Department will be able to build on our current tradition of offering students a wide ----- of healthy activities at all ability levels.

- 147.** (A) section
(B) extent
(C) variety
(D) restriction

-----, of the many activities we currently offer, the City of Laredo and TAMIU community

- 148.** (A) However
(B) Otherwise
(C) And then
(D) Accordingly

are planning to participate in an array of youth activities beginning Summer 2010. These 2-to 3-week-long activities promote health and wellness while providing fun and safe activities for the youth of Laredo and TAMIU.

Activities would include softball, soccer, basketball, and other recreational events. If you are interested in -----your son/daughter for our youth camp, please contact us at

- 149.** (A) registering
(B) attending
(C) accepting
(D) operating

326-3015 for more information.

Questions 150-152 refer to the following memo.

To: Sales Department personnel
From: Louis Caldera, Director
Date: August 2, Thursday
Re: Michelle Drumbel's retirement

A retirement party----- on Friday for Michelle Drumbel, who has worked as a sales manager.

- 150.** (A) is held
(B) will be held
(C) had been held
(D) was held

The party will begin at 6:30 p.m. on August 10th, in south conference room 107. All of you are cordially invited to contribute to a gift that our department will present to Michelle in honor of her hard work over the past 20 years. My assistant, George will be collecting your donations through the week. I hope that you will be able to join us to ----- Michelle's distinguished career with our company.

- 151.** (A) celebrating
(B) celebrated
(C) celebrate
(D) celebration

The delicious dinner buffet will be provided by Las Cruces Foods. Please contact George by August 8 to let us know ----- you will be able to attend.

- 152.** (A) whether
(B) how
(C) what
(D) whichever

Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following article.

Trend in American Houses

It comes as no surprise that houses have grown in size and cost over the years. At the beginning of the last century, the average home was 80 square meters. In 1950 the average home was no square meters, growing to an average size of 220 square meters in 2000. Costs in 1900 were about \$5,000, \$11,000 in 1950 and \$100,000 last year.

Another interesting fact revealed in the National Association of Home Builders (NAHB) report is that although homes have grown in size, lot sizes have begun to decrease significantly. In 1990, the average lot size was 1,630 square meters. Just eight years later the average lot size was 1,430 square meters. In its profile of a typical new home in 2012, the report suggests the average lot size is expected to decrease by another 100 square feet while the house size will increase to 250 square meters.

- 153.** What was the size of the average American house around 1900?
- (A) 80 square meters
 - (B) 110 square meters
 - (C) 220 square meters
 - (D) 250 square meters

- 154.** Compared to homes in 2000, how large is the average house in 2012 expected to be?
- (A) 30 square meters larger
 - (B) 100 square meters smaller
 - (C) 100 square meters larger
 - (D) 250 square meters

Questions 155-156 refer to the following advertisement.

PREMIER LIMOUSINE SERVICE

Are you planning a special night out on the town? Why not get a limousine for the occasion? Premier Limousine Service, PLS, provides limousine transportation services for special events including birthdays, anniversaries, proms, bachelor parties, nights on the town, airport service, corporate events, and employee rewards.

We have been in business since 2000 providing safe and professional service. All of our drivers are professionally trained chauffeurs. Also, we have a fleet of luxury limousine sedans that will seat anywhere from six to 20 people. Each sedan is equipped with:

- Tinted windows for privacy
- Flat-screen TV equipped with DVD player
- Full-stereo sound system
- Refrigerator stocked with drinks
- Snack bar
- Phone

Rent by the day or hour at our competitive rates. Just pay a general fee and enjoy all the sedan's amenities. Return customers will receive 20% off for the entire month of April. All drivers hold commercial licenses and have passed our own rigorous driver training courses.

Our company is very serious when it comes to our business. We are current members of the National Limousine Association, the Virginia Limousine Association, and the Bedford Area Regional Chamber of Commerce. Call us and see how we can make your special occasion even better!

Not applicable to sedans for 20 people.

155. Who can receive a discount on the service?

- (A) Anyone who uses the service during the month of April
- (B) Any customer that uses the service at any time
- (C) Customers who have used the service before
- (D) First-time customers and those who rent 20-person sedans

156. What can be inferred about the drivers?

- (A) They appear in commercials.
- (B) They own the sedans they drive.
- (C) They can be selected upon the customer's request.
- (D) They have been trained by the company.

Questions 157-159 refer to the following directions.

Have you ever wondered about the effectiveness of your telephone skills? Most people today do a lot of business over the phone, but how effective are their phone skills?

Effective phone skills begin with a good attitude.

Steps:

1. Once you pick up the phone, you must remember to be professional and use your first name.
2. Try not to keep a caller on hold for a long time. Always ask the caller if he/she would mind being placed on hold.
3. Be patient and listen to what the customer is saying. (*Effective listening skills are very important.)
4. Try to resist distractions that will pull your attention away from the caller.
5. Develop note-taking skills; write down the caller's name, company and phone number.
6. Do not interrupt the caller, except to draw out his thoughts.
7. When you are about to end a call, it is a good idea to recap or summarize the caller's needs.

Repeat the caller's name, company and phone number. This will assure the caller that he/she will receive the information he/she wanted to get. Also, let the caller know what actions will be taken, when you will be sending out the information, or when someone will be contacting him/her regarding his/her call.

Finally, always thank the caller for calling.

Tip: Try to smile when you speak to people on the telephone. It will show up in your voice.

157. What are these directions about?

- (A) How to improve your first impression
- (B) How to train telemarketers
- (C) How to communicate effectively over the phone
- (D) How to deal with customer complaints

158. When you answer the phone, what should you do first?

- (A) Use your last name
- (B) Use your first name and company name
- (C) Use a professional name
- (D) Use your first name

159. Which of the following is mentioned in the directions?

- (A) Smile when you speak on the phone
- (B) Keep a caller on hold for a long time
- (C) Always confirm what the caller is saying
- (D) Discourage the caller from speaking at any time

Questions 160-161 refer to the following notice.

To All Employees

Please read the following information in order to be prepared in the unlikely event of a fire or other emergency:

- On every floor, there must be two illuminated exit signs over each exit door at the end of the corridor. All employees should familiarize themselves with the location of these emergency exits. Elevators should never be used under fire conditions or any suspected fire conditions.
- If a fire alarm has been activated, calmly evacuate the building via the nearest emergency exit. An alarm will sound as soon as the emergency exit doors are opened, alerting others in the building to begin evacuation. Do not waste valuable time by gathering your belongings to take with you. Leave all personal belongings at your desk.
- If smoke is present, keep low to the floor. Take short breaths to avoid inhaling any more smoke than necessary.
- Proceed to the evacuation control point on the ground floor of the east end stairwell (see attached map) and remain there to await any further instructions. Do not attempt to re-enter the building, nor allow others to do so, until the fire department has declared it safe.

160. What does the notice instruct employees to do?

- (A) Block off the elevators if a fire occurs
- (B) Remember where the exits are
- (C) Remove personal items from their offices
- (D) Call the fire department from a safe location

161. What should people do when they hear an alarm?

- (A) Move to a designated location
- (B) Collect important documents
- (C) Switch on the emergency lights
- (D) Shut all the doors and windows

Questions 162-164 refer to the following e-mail message.

From: Mary Dickens
To: Allison Harleycat
Subject: Re: Undelivered Order

Dear Ms. Harleycat:

Thank you for writing to us at www.Affiliano.com. We are sorry to hear that the delivery of your order has not been completed yet (#267740 and #267741). According to the order summary in My Account, estimated delivery date would be August 7 and August 21 respectively. However, since a considerable amount of time has passed, these packages seem to be lost. Please accept our sincere apologies for this inconvenience.

We want to be sure that you receive your order as quickly and safely as possible. But before we can proceed, we need you to verify the shipping address for these orders to check whether the address is the reason for the missing shipments. The shipping address for the original orders is as follows:

Allison Harleycat
600 Old Sanford Oviedo Rd.
Winter Springs, Florida 32708
USA

Could you please click the link at the bottom of this message to send us an e-mail letting us know if this address is correct? As soon as we hear back from you, we will take further appropriate actions.

Thank you for shopping at www.Affiliano.com. Please visit our homepage to provide the information we requested.

Sincerely,
Mary Dickens
Affiliano.com Customer Service

- 162.** Why had Ms. Harleycat written to Atfiliano?
- (A) To apologize for the late delivery
 - (B) To announce that her orders have not arrived
 - (C) To inform them she received the wrong items
 - (D) To complain about the service of the post office

- 163.** What does Ms. Dickens think about the shipments?
- (A) They were received by Ms. Harleycat on schedule.
 - (B) They are being returned to her company.
 - (C) They are being delivered to Ms. Harleycat.
 - (D) They might be lost.

- 164.** What will Ms. Harleycat most likely do next?
- (A) Send copies of the order forms to Ms. Dickens
 - (B) Call Atfiliano's toll-free number
 - (C) Notify Ms. Dickens of the order numbers
 - (D) Visit the website

Questions 165-168 refer to the following advertisement.

Dolcepress is offering the very best in stationery!

Looking for that unique greeting card or perfect stationery? Really want one-to-one communications with your loved ones? We might be selling exactly what you are looking for as we go beyond the standard templates to create attractive designs that are often kept and framed after the occasion.

Dolcepress delivers unrivaled quality selection and customer service!

We specialize in handmade personalized greeting cards & keepsakes, with unique fabric designs and hand-printed messages that, "Warm the heart and tickle the spirit." 80 new cards have just been added with "bundle" pricing; the more cards you buy the less they are! We also customize and personalize gift packages for any occasion of your choice, including cards and framed keepsakes along with other related items.

Our 10 highly qualified staff are waiting for you at our Ithaca store. All of our staff work closely with our clients to create one-of-a-kind designs that compliment your event or occasion. Dolcepress's craftsmanship is famous for its superior quality.

Check out our online stationery catalogue and print it out or call at 24-58760 to order a catalogue.

Store Hours

Monday-Friday 8:30 A.M.-9:00 P.M.

Saturday/Sunday 9:00 A.M.-7:00 P.M.

[Click here to find our store locations.](#)

165. What type of company is Dolcepress?

- (A) A graphic design company
- (B) A party items company
- (C) A stationery company
- (D) A department store

166. What is indicated about Dolcepress?

- (A) It is a new company.
- (B) It will open a new store in Ithaca.
- (C) It sells only ready-made products.
- (D) It has more than one store.

167. How can the catalogue be ordered?

- (A) On the Internet
- (B) By telephone
- (C) In person
- (D) By fax

168. When does the store open on Tuesday?

- (A) 8:00 A.M.
- (B) 8:30 A.M.
- (C) 9:00 A.M.
- (D) 9:30 A.M.

Questions 169-171 refer to the following report.

New evidence suggesting that prune sauce may be beneficial to men with stomach cancer was presented at the recent meeting of the American Medical Society in Los Angeles. The study was conducted with men between the ages of 45 and 55 who had recently been diagnosed with various forms of stomach cancer. They were administered 180 milliliters of prune sauce daily for four weeks. Researchers at the University of Rochester Medical Center measured several aspects of the volunteers' health status before and after their meals. They found a significant reduction in cancer cells in 64 percent of the men. Another

22 percent had some reduction in cancer cells, 10 percent had no change, and only four percent had an increase.

Although the findings are promising, it is too early to generalize the finding as this is just a preliminary study and it will take some time to determine that eating prune sauce can actually fight cancer. The researchers will apply for a federal government grant that will allow them to continue the study with more subjects.

169. Who were the subjects of this research study?

- (A) Members of the American Medical Society
- (B) Senior citizens in Los Angeles
- (C) Middle-aged men with stomach cancer
- (D) Healthy men who volunteered in this experiment

170. How are the results of research described?

- (A) Ambiguous
- (B) Encouraging
- (C) Nonsensical
- (D) Disappointing

171. What will the researchers do next?

- (A) Try other types of sauces
- (B) Keep watching the original group of men
- (C) Publish their findings
- (D) Ask the government for more money

Questions 172-175 refer to the following article.

A Closer Look at the Glaxo Global 1,000

Glaxo, the corporation that ranks the performance of companies in the U.K. is now evaluating the top international companies round the world in what is called the Glaxo Global 1,000 group. As part of the statistics and analyses made available on their Website, www.glaxoratings.com, they are taking a closer look to see what the secrets of the successes of these top organizations are. They say that being big helps a company stay competitive in a global economy, but size alone does not guarantee success.

In an attempt to better analyze the reasons for success, Glaxo looked at various statistics and results of their multidimensional rating system that is based on sales, market value, profits and assets. They then regrouped these 1,000 companies by industry and analyzed what was happening to each of them in terms of profits earned, long- and short-term return on equity, the dividends paid, sales growth and the market price of the company's stock. They received the assistance of one outside company in making growth forecasts and another company that could audit accounting methods. With the assistance of these firms, they crossed out corporations from their study that didn't meet the standards of accounting, management, or legal issues.

Of the 1,000 companies, fewer than 100 passed in all categories. One global high performer was the Japanese company Nippon Telegraph & Telephone. This company showed a 49% growth in profits and a 46% total return in the past year. The debt-total capital is only 12% and the growth forecast for the next three to five years is expected to be 40%.

172. What is Glaxo?

- (A) A company that analyzes what makes a business successful
- (B) The parent company of a group of international businesses
- (C) A consulting company for better business performance
- (D) A company that predicts the earnings growth of major international companies

173. Which category is NOT included in their rating system?

- (A) Sales
- (B) Profits
- (C) Assets
- (D) Market share

174. What is suggested about "1,000" in the article?

- (A) The factors considered for standards
- (B) The number of companies involved
- (C) The number of employees involved
- (D) The percent of growth expected

175. Who assisted Glaxo in making its analysis?

- (A) A team of selected evaluation professionals
- (B) Two outside companies
- (C) Nippon Telegraph & Telephone
- (D) A team of accountants

Questions 176-180 refer to the following email.

To: eva.reed@freechytechnologies.biz
From: wlampy@industrialmanagement.com
Subject: Thursday's meeting
Date: January 14th, 2010

Dear Ms. Reed,

I'm afraid that I will be unable to keep our appointment for next Thursday due to some unforeseen business. I realize this meeting was important to both of us, but we're having some trouble with a major parts supplier. I have to fly over to Bangkok and take care of this or our manufacturing operation will grind to a halt. We are quite interested in hearing more about the process your firm has developed to cut our manufacturing costs. If it is as efficient as you say it is, it could allow us to possess a financial edge over our rivals.

I know you have had offers from other companies, but I am confident that a large operation like us would be able to easily top any other bids. We are prepared to pay a significant premium for an exclusive license to the techniques. I think it would be worth your while to hold off on signing with anyone else.

If you don't mind waiting for me, I should be back on Tuesday night. I'll ask my secretary to arrange our meeting for the following morning. You could join me for breakfast.

I hope to see you then.

William Lampy
Chief Operations Officer
Industrial Management Inc.

176. What is the purpose of this e-mail?

- (A) To turn down an application
- (B) To cancel a meeting
- (C) To renew a contract
- (D) To ask for a confirmation

177. Why is Mr. Lampy going to Bangkok?

- (A) To attend the annual conference
- (B) To search for new suppliers
- (C) To look into the details of the contract
- (D) To talk with one of the company's vendors

178. Why does Mr. Lampy think Ms. Reed should wait and talk to him?

- (A) He wanted to see more suppliers in Bangkok first.
- (B) She canceled the appointment they had scheduled.
- (C) He wants her to revise their contract.
- (D) His company can pay more than other potential clients.

179. When does Mr. Lampy suggest they meet?

- (A) Monday morning
- (B) Tuesday night
- (C) Wednesday morning
- (D) Thursday night

180. The word "afraid" in line 1, is closest in meaning to

- (A) sorry
- (B) angry
- (C) frightened
- (D) worried

Questions 181-185 refer to the following memo and e-mail.

In-house Memo

To : All workers
From : Security office manager
Date : June 26
RE : New identification badge system

Effective July 1, newly added security precautions will be implemented. All identification badges worn are to be in plain sight every time a person enters one of the company's facilities. There will be no exceptions. It will no longer be possible to enter the factory grounds without a form of proper and valid company identification. The old red identification badge will no longer be accepted.

In addition, the employee parking lot closest to the main entrance will no longer be available for use. Employees are requested to use the Warehouse Lot, formerly the truck parking area, which is located across Highway 117, and take the pedestrian overpass to come to the main entrance. The area in and around the main entrance can only be used only for dropping off and picking up personnel. We appreciate your cooperation in this matter.

Sincerely,

Andrew Nagorski
Security Department I

From : Robert Natale<rober7@atcshipping.com>
To : Andrew Nagorski<andrewsec@atcshipping.com>
Date : June 28 10:20 AM
Subject : New ID badges

Dear Andrew,

You must be really busy with all of the changes that are going on right now. Actually, it is because of these changes that I need to get a new employee ID badge. I found out that from next week I won't be allowed to proceed past the front gate without it. I was out of town on business when they were issued to everyone else and have been getting in the factory by signing the guest pass list until now. That won't work anymore, will it? Please let me know where and how I can get a new ID badge.

Sincerely,
Robert Natale

- 181.** What is the purpose of the memo?
- (A) To announce the opening of a new parking facility
 - (B) To announce staff changes
 - (C) To explain a new policy to employees
 - (D) To give directions to the company

- 182.** What change in the company's policy is stated in the memo?
- (A) Present a red ID badge at the gate
 - (B) Show a driver's license at the entrance
 - (C) Be accompanied by a security guard
 - (D) Display a new ID badge prominently

- 183.** How are workers to get to the factory from their cars?
- (A) They can take the company shuttle bus.
 - (B) They should use the overhead bridge.
 - (C) First, they must pass the factory and then come back.
 - (D) A request to drive a car must be made.

- 184.** Why does Robert NOT have a new identification badge?
- (A) He is supposed to leave the company soon.
 - (B) He was away from the office during the ID issuing period.
 - (C) He is a temporary worker.
 - (D) He did not apply for the badge in advance.

- 185.** What information is Robert likely to want to know?
- (A) Whether to bring a picture of himself
 - (B) Where to park his truck when he comes to work
 - (C) How long he should be out of town on business
 - (D) How to have a new ID badge issued it!

Questions 186-190 refer to the following advertisement and letter.

Seeking teachers at Advanced Education Center(AEC)

The Best Place for Your Career

What We Do

Make and Sell Teaching Materials for Children and Adults

What You Do

Explain various goods intended for children by home tutoring or by phone
Conversation

Working Hours

You have three options:

1. CD 9:00 a.m. - 2:00 p.m. (\$9/hour)
2. 2:00 p.m. - 6:00 p.m. (\$10/hour)
3. 6:00 p.m. - 9:00 p.m. (\$11/hour)

* There is no overtime pay, as you will never be asked to work overtime.

Working Days

- We are open on weekdays, from Monday to Saturday.
- National holidays and Sundays are holidays.
- Choose a flexible work plan that ranges from two to five days a week.

Qualifications

- No age limitation, teaching experience preferable
- More than three years of sales experience preferable

Contact for Interviews

Email or mail us a resume and a cover letter by January 20, 2010.

Dick Waif
Human Resources Department
AEC

Dear Mr. Walf,

I read your advertisement in the January 2010 issue of Woman's Life, and I have a keen interest in working for you. I would like to work from 2 p.m. to 6 p.m. and work four days: Monday, Tuesday, Thursday and Friday. I have four years of experience in the same field of work. I can meet you any day this month except January 20-23.

Also, I have a few questions about the job. First, what kinds of jobs are there except for telephoning people and visiting people's homes? The other question is whether I can change the number of days I work a week from four to three from January of next year.

Please let me know if and when I can come in for an interview. I am looking forward to hearing from you soon.

Sincerely,
Susan Smith

186. What is indicated about the Advanced Education Center?

- (A) There may be additional pay if performance is good.
- (B) Some part-timers can work once a week.
- (C) AEC deals with educational books.
- (D) Woman's Life is issued by AEC.

187. What are applicants asked to send to the personnel office?

- (A) A letter of recommendation
- (B) A personal history
- (C) A transcript
- (D) A copy of a teaching certificate

188. What is the main purpose of the letter?

- (A) To meet the interviewee
- (B) To express gratitude for employment
- (C) To request shift work
- (D) To apply for a position

189. What can be inferred about Susan Smith?

- (A) Dick and Susan are familiar with each other.
- (B) Her interview may be scheduled after January 23.
- (C) She will work on weekends.
- (D) Susan has tutored children for more than five years.

190. How much could Susan earn per week in 2011?

- (A) 40 dollars
- (B) 120 dollars
- (C) 160 dollars
- (D) 176 dollars

Questions 191-195 refer to the following e-mail and press release.

From : Susan Lockporksuzy@davidsonoffice.com>
To : Frank Roland<frank@davidsonoffice.com>
Date : Wednesday, October, 2 17:32:44

Please accept my thanks for attending the meeting this afternoon. This e-mail is intended to remind everyone of the details that were covered in today's meeting, which will appear in the Davidson Office press release at 9 a.m. tomorrow morning. The press release will provide details about the appointment of our new vice president. Any questions should be directed to Jennifer Wordsworth in the human resources department.

Warm Regards,

Susan Lockport
Director
Davidson Office Co.

New Direction for Davidson Office

October 3, 09:00

Davidson Office Co. is pleased to announce the promotion of Hal Park. Since joining the company seven years ago, Mr. Park has advanced quickly, working at the company's head office in Seoul, as well as with their overseas division in Florence, Italy for two years. Susan Lockport, the director of personnel at Davidson Office speaks very highly of Mr. Park and stated today that "we see a bright future ahead for Mr. Park and Davidson Office."

Mr. Park has accepted a five-year contract from Davidson Office and he will assume the position left vacant by Richard Kyscinski. Mr. Kyscinski left company in September to pursue business interests in the Philippines. Mr. Park is responsible for increasing Davidson Office's revenue over the past three years by over 15%, making him the perfect candidate to replace Mr. Kyscinski. A resume and brief biography of Mr. Park will be posted on the company website.

- 191.** What is the main purpose of Susan Lockport's e-mail?
- (A) To announce the resignation of the vice president
 - (B) To confirm details of an appointment
 - (C) To request a public speaker for tomorrow's press conference
 - (D) To plan a merger with another company

- 192.** Who is Ms. Wordsworth?
- (A) A director of Davidson Office
 - (B) An employee in the personnel department
 - (C) A vice president
 - (D) A customer service representative

193. What is NOT mentioned about Mr. Kyscinski?

(A) He used to work for Davidson Office.
(B) He will pursue business interests in Southeast Asia.
(C) Davidson Office had a higher income thanks to him.
(D) Someone else will replace him at Davidson Office.

194. In the press release, the word "assume" in paragraph 2, line 1, is closest in meaning to

(A) take on
(B) except
(C) apply for
(D) understand

195. Who is the new vice president?

(A) Susan Lockport
(B) Richard Kyscinski
(C) Hal Park
(D) Jennifer Wordsworth

Questions 196-200 refer to the following e-mail messages.

TO: Rosalin Hopes<hope@bolddesign.com>
FROM: Addington Symonds<symonds@ceproducts.com>
DATE: October 7
SUBJECT: Design meeting

Thank you very much for sending me an e-mail yesterday with an attachment containing several designs for our built-in air-conditioner project. I would like to say that our maintenance team admired the shape, size, and overall stylish design of the air-conditioners. However, we hope that you can make some changes to the appearance to reflect some of the current trends in home appliances. Our President, Sam Fimen, suggested that you might select some more subtle patterns, like flowers or drawings, for the surface. We think these luxurious patterns may make the products more desirable.

I would like to meet you to further discuss the designs and patterns. I will be on a business trip from Oct. 15 to 18. After that I'll be back in my office, so please contact my secretary, Sera Jones, to schedule our meeting at your earliest convenience.

Best regards,
Addington Symonds

TO: Addington Symonds<symonds@ceproducts.com>
FROM: Rosalin Hopes<hope@bolddesign.com>
DATE: October 10
SUBJECT: RE: Design meeting

Thank you for your quick reply. Upon reading your message, I would like to say that I am so grateful to know that you like my work. As for your suggestions, I just created a second file which contains some more designs and patterns that we can discuss when we meet. I have attached this file to this e-mail. You can take a look at them after you come back from your business trip.

I contacted Ms. Sera Jones to tell her that I would be available on Oct. 20. According to Ms. Jones, you are available that morning. I will see you in your office at 10:00 a.m. If you would like to change the time, please call me back.

Sincerely,
Rosalin Hopes

- 196.** When did Rosalin Hopes attach the first file?
(A) October 6
(B) October 15
(C) October 18
(D) October 20

- 197.** What is Rosalin Hopes' occupation?
(A) Secretary
(B) Designer
(C) Janitor
(D) Mechanic

198. What is suggested as a point to be improved?

- (A) The exterior of the item
- (B) The manufacturer of the product
- (C) The number of the patterns
- (D) The size of the air-conditioner

199. What did Ms. Hopes offer Mr. Symonds in her e-mail?

- (A) An estimate for the proposed changes
- (B) A sample of the air-conditioner parts
- (C) A tentative plan for discussion
- (D) A plan for a business trip

200. When will Mr. Symonds and Ms. Hopes most likely meet?

- (A) As soon as Mr. Symonds returns from his trip
- (B) Two days after Mr. Symonds comes back
- (C) Between Oct. 21 and Oct. 22
- (D) On the afternoon of Oct. 20

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example Sample Answer



Sample Answer

- A B C D

Statement (C), "He is writing in a notebook", is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



7.



8.



9.



10.



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear:

When did the shipment arrive?

You will also hear:

(A) Yes, It's still alive

(B) This morning.

(C) By ship.

The best response to the question "When did the shipment arrive?" is choice (B), "This morning."

So (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. What most likely is the man's occupation?

- (A) A college student
- (B) A technician
- (C) A computer programmer
- (D) A sales clerk

42. What does the man say about the model

300XT?

- (A) It comes with a two-year guarantee.
- (B) It is a little expensive.
- (C) It doesn't support wireless internet function.
- (D) It's a high-end personal computer for technical applications.

43. What will be offered if the woman buys today?

- (A) A one-year warranty
- (B) A printer
- (C) A wireless phone
- (D) A scanner

44. Why is the woman calling?

- (A) To return a bag
- (B) To make a reservation
- (C) To apply for a credit card
- (D) To purchase a new briefcase

45. What is suggested about the woman?

- (A) She works on Jacksonville Street.
- (B) She recently lost her credit card.
- (C) She lives near Jim's workplace.
- (D) She will take a vacation soon.

46. What will the woman probably do later today?

- (A) Use public transportation
- (B) Pay by credit card
- (C) Meet Jim in person
- (D) Continue her research

47. Who most likely are the speakers?

- (A) Critics
- (B) Restaurant owners
- (C) Cooks
- (D) Colleagues

48. What does Katherine say about "Venice"?

- (A) It has got a great review.
- (B) It is a very cozy place.
- (C) It is a beautiful city.
- (D) She has been there several times.

49. What time will the speakers probably meet?

- (A) At 6:00
- (B) At 6:10
- (C) At 6:20
- (D) At 6:30

50. Where does the conversation most likely take place?

- (A) In Jacksonville
- (B) At a train station
- (C) In Miami
- (D) At a bus terminal

51. What does the man recommend?

- (A) To take a direct bus to Jacksonville
- (B) To transfer to another train in Miami
- (C) To take a train
- (D) To take a taxi to the train station

52. According to the man, how long does it take to go to the train station on foot?

- (A) 5 minutes
- (B) 10 minutes
- (C) 15 minutes
- (D) 20 minutes

53. What kind of business does the man run?

- (A) A grocery store
- (B) A sporting goods store
- (C) A consulting firm
- (D) A naming company

54. According to the woman, why should one be careful when changing a brand image?

- (A) It costs a lot of money.
- (B) It takes too much time.
- (C) It can affect customers.
- (D) It may damage the store policy.

55. Why can't the speakers meet each other this week?

- (A) The man's schedule is full.
- (B) The woman is busy with other customers.
- (C) The man needs approval from his boss.
- (D) The woman is out of town on business.

56. According to the man, who most likely is being recruited?

- (A) A marketing manager
- (B) An operator
- (C) A sales representative
- (D) A receptionist

57. What is the woman supposed to do at 9 a.m.?

- (A) Interview some candidates
- (B) Attend a meeting
- (C) Visit Mr. Jefferson's office
- (D) Discuss the new position with Sue

58. What will the woman do with Mr. Jefferson?

- (A) Look over some resumes
- (B) Interview several candidates
- (C) Talk about the merger
- (D) Meet with other managers

59. What are they discussing?

- (A) A movie they saw together last night
- (B) A movie the woman borrowed yesterday
- (C) An apartment the man rented last year
- (D) A scratch on the back of their car

60. What is the cause of the problem?

- (A) The DVD player is defective.
- (B) The film is old-fashioned.
- (C) The tapes are worn out.
- (D) The disk is damaged.

61. What does the man offer?

- (A) To fix the defective player immediately
- (B) To lend her some DVDs for free
- (C) To restore the broken disk
- (D) To waive the late fee video presentations.

62. Where are the speakers?

- (A) At a construction site
- (B) In the annex building
- (C) In a restaurant
- (D) On a fishing boat

63. Who is the woman most likely talking to?

- (A) A sales representative
- (B) A janitor
- (C) An architect
- (D) A client

64. What is said about the man?

- (A) He works in the annex building.
- (B) He has some ideas to improve the cafeteria.
- (C) He loves a variety of seafood.
- (D) He is busy with his report.

65. What did the man do this morning?

- (A) He had a talk with an executive.
- (B) He gave a talk.
- (C) He made a presentation to the board of directors.
- (D) He put together handouts.

66. What does the woman suggest?

- (A) Preparing more informative materials
- (B) Using a video
- (C) Getting advice from the sales manager
- (D) Choosing a new topic

67. What does the man say about next week's presentation?

- (A) It will take place in the afternoon.
- (B) It will concentrate on the benefits of
- (C) The president will see it.
- (D) The sales manager will help them prepare for it

68. Why is the woman calling?

- (A) To place an order
- (B) To get a refund
- (C) To change a delivery address
- (D) To ask for missing parts

69. Where does the woman want the item to be delivered?

- (A) To the house
- (B) To the office
- (C) To the hotel
- (D) To the warehouse

70. What does the woman want to know?

- (A) If there's any additional charge
- (B) When the item will be delivered
- (C) How much the item costs
- (D) Why the delivery was postpone

Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is being advertised?

- (A) A language learning device
- (B) A new teaching position
- (C) A language textbook
- (D) A private language school

72. How often is the introductory Chinese class offered?

- (A) Once a week
- (B) Twice a week
- (C) Three times a week
- (D) Four times a month

73. What should a listener do to get a discount?

- (A) Call an office
- (B) Register for the class this week
- (C) Sign up for the course online next week
- (D) Visit the office in person

74. Who most likely is this talk intended for?

- (A) Film maniacs
- (B) Community volunteers
- (C) Hollywood stars
- (D) Independent producers

75. How often does the event probably take place?

- (A) Every day
- (B) Every week
- (C) Every month
- (D) Every year

76. What is being given to the audience?

- (A) Movie tickets
- (B) The list of movies
- (C) The agenda for next month's meeting
- (D) Notebooks

77. Who is Daniel Davis?

- (A) A government official
- (B) An auto factory worker
- (C) An executive.
- (D) A meeting organizer

78. How often does the meeting take place?

- (A) Every month
- (B) Every 3 months
- (C) Every 6 months
- (D) Every year

79. What is Mr. Davis asked to do for the meeting?

- (A) Bring ideas to overcome the current crisis
- (B) Contact government officials in person
- (C) Make a keynote speech
- (D) Support for the bailout

80. Who is the announcement for?

- (A) New employees
- (B) Plant workers
- (C) Inspectors
- (D) Electricians

81. According to the speaker, what will take place this morning?

(A) New safety regulations will be announced.
(B) All elevators will be inspected.
(C) Electrical services will be improved.
(D) A regular check will be done.

82. Why most likely won't elevators be in operation?

(A) They are too old.
(B) They will be replaced.
(C) The factory will not have of electricity.
(D) They will be fixed.

83. What probably happened to Brian?

(A) He was late for his appointment.
(B) He got his arms x-rayed in the hospital.
(C) He was hospitalized last week
(D) He hurt his legs.

84. Who is Mr. Carter?

(A) A nurse
(B) A doctor
(C) A dentist
(D) A professor

85. What is Brian encouraged to do?

(A) Call Mr. Carter to make an adjustment
(B) Arrive at the clinic by 1:45 p.m.
(C) Reschedule his appointment with a guest
(D) Make a payment in advance

86. Who is most likely the speaker?

(A) An award winner
(B) The president
(C) A computer programmer
(D) The founder of Long Beach Hotel

87. What is the main purpose of the talk?

(A) To welcome a new employee
(B) To announce a promotion
(C) To launch the new internet service
(D) To introduce an award winner

88. What does the speaker say about Peter Watson?

(A) He was involved with the new internet service.
(B) He was recently promoted to CEO.
(C) He won the award last year.
(D) He will present the prize tonight.

89. What kind of business is being advertised?

(A) Accommodation
(B) Restaurant
(C) Entertainment
(D) Information Technology

90. What is mentioned about the business?

(A) It is located just 2 blocks away from the airport.
(B) Guests can exercise anytime they want.
(C) The buffet restaurant is open to the public for free.
(D) It is only available for business travelers.

91. What is the audience asked to do?

(A) Use public transportation
(B) Exercise on a regular basis
(C) Explore the fashion district every night
(D) Use the telephone to make a booking

92. Where does the flight leave from?

- (A) Chicago
- (B) Boston
- (C) L.A.
- (D) New York

93. What will the passengers receive soon?

- (A) Sports magazines
- (B) In-flight meals
- (C) Snacks and drinks
- (D) Duty-free items

94. What should passengers do if they need a pillow?

- (A) Check the compartment
- (B) Visit the cockpit
- (C) Talk to the pilot
- (D) Push the button

95. What is the purpose of the announcement?

- (A) To inform attendees of schedule change
- (B) To honor the distinguished researcher
- (C) To stress the importance of heavy industry
- (D) To warn about endangered species

96. What has been delayed?

- (A) A free luncheon
- (B) A keynote speech
- (C) A talk about the protection of environment
- (D) A short video presentation

97. What will take place at 1 p.m.?

- (A) Lunch will be served.
- (B) The keynote speech will begin.
- (C) A short video will be shown.
- (D) Endangered species will be introduced.

98. What is the main purpose of the meeting?

- (A) To administer the satisfaction survey
- (B) To show how to use the corporate Web site
- (C) To share the results of the survey
- (D) To select a new internet service provider

99. According to the speaker, what are some customers complaining about?

- (A) Unreasonable prices
- (B) Inefficient Web site
- (C) Outdated design
- (D) Unkind salesclerks

100. What will probably take place on Monday?

- (A) Some ideas from employees will be discussed.
- (B) Internet service will be enhanced.
- (C) Another survey will be conducted.
- (D) The executives will meet customers in person.

READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The awards ----- will begin at approximately 6:00 this evening, at which time winners are requested to be present to receive their awards.

- (A) ceremony
- (B) advice
- (C) product
- (D) invention

104. We are planning to implement a ----- paper-recycling program for all branch offices effective next month.

- (A) revising
- (B) revision
- (C) revise
- (D) revised

102. For defective merchandise, we will gladly ----- the product or give you a full refund.

- (A) replace
- (B) cause
- (C) interfere
- (D) return

105. Mr. Ken O'Hara, Chief Executive of ESB, after more than 40 years' service with the company, has announced ----- decision to retire in July 2010.

- (A) ours
- (B) these
- (C) us
- (D) his

103. At the same time, the company also won a two-million-dollar----- for maintenance of the trains for the next seven years.

- (A) contract
- (B) contracts
- (C) contracted
- (D) contracting

106. Dieting during pregnancy is never-----, as it can limit the nutrition available to the baby.

- (A) subjected
- (B) restored
- (C) recommended
- (D) opened

107. Open Society Institute has ----- offered to sponsor a number of participants from developing countries for attendance at the OA Workshop.

- (A) enormously
- (B) financially
- (C) exceptionally
- (D) generously

108. If you would like a demonstration ----- the new product, just ask the BKM staff at the booth.

- (A) along
- (B) during
- (C) of
- (D) into

109. The sales manager has been asked to lead a ---- -- of the Asian market's future outlook during the board meeting tonight at 7 p.m.

- (A) discussion
- (B) goal
- (C) group
- (D) happening

110. NDRC is the national authority that is in charge of setting guidance tariffs that are ----- implemented by the local authorities.

- (A) subsequent
- (B) subsequent to
- (C) subsequently
- (D) subsequence

111. ----- the CEO was giving a speech to the newly hired employees at the training session, a secretary took a picture of him.

- (A) While
- (B) Yet
- (C) Rather
- (D) As though

112. The company ----- working on the project for the main office even before it chose the land to build on.

- (A) will begin
- (B) had begun
- (C) has begun
- (D) is beginning

113. Reservations are made on a first-come, first-served basis and are ----- to room availability.

- (A) plain
- (B) public
- (C) subject
- (D) general

114. We expect our sales to rise ----- to around \$200 million over the next 24 months.

- (A) sharp
- (B) sharply
- (C) sharpen
- (D) sharpness

115. Ruth Akorful is a baker and has been managing -- ----- business for several years.

- (A) hers
- (B) herself
- (C) her own
- (D) she

116. The Leighton Group is a service-based organization and our success is ----- on the quality of the service we offer.

- (A) depend
- (B) dependable
- (C) dependent
- (D) dependence

117. After months of-----, we are pleased to announce that the company and your union have reached an agreement that resolves 9 out of 10 pending grievances.

- (A) specialty
- (B) composition
- (C) priorities
- (D) negotiations

118. Michael, the former CEO of the company, is looking forward to seeing many friends and ----- at next year's show in August.

- (A) acquainted
- (B) acquainting
- (C) acquaintance
- (D) acquaintances

119. The building built by Emaar Properties was ----- scheduled to be completed at the end of this year but the target date has been changed due to revisions in the building's design.

- (A) fluently
- (B) currently
- (C) considerably
- (D) originally

120. Following the visit to your production facility in Hong Kong next week, we ----- a comprehensive factory automation program to meet your company's needs.

- (A) will create
- (B) was created
- (C) having created
- (D) had been creating

121. Either the marketing director or the sales manager will represent Centum Construction Inc. ----- the Bexco Architecture Conference.

- (A) among
- (B) up
- (C) at
- (D) of

122. Your new coffee machine comes with detailed ----- which will help you use it more effectively.

- (A) instruct
- (B) instructing
- (C) instructions
- (D) instructional

123. ----- she joined our company three years ago, Mrs. Mashimo has greatly expanded our customer base.

- (A) When
- (B) Before
- (C) Whereas
- (D) Since

124. Neobucks has more than 3,000 stores in the United States and 25 other countries, and its logo is ---- recognizable.

- (A) universe
- (B) universal
- (C) universally
- (D) universality

125. If you would like to comment on a recent experience with us, please ----- a customer satisfaction survey before leaving your room.

- (A) complete
- (B) completion
- (C) completed
- (D) completely

126. As space is limited, be sure to contact Bill in the personnel department a minimum of three days in advance to ----- for a workshop.

- (A) approve
- (B) express
- (C) register
- (D) record

127. As a manager, you are also responsible for maintaining a work ----- that is comfortable and ergonomically safe.

- (A) environment
- (B) participation
- (C) reaction
- (D) incident

128. The tree-lined trails and ----- slopes make Whistler Mountain a dangerous place to ride, even for experienced cyclists.

- (A) heavy
- (B) forceful
- (C) steep
- (D) strict

129. Many people prefer to shop at The Bay Department Store as it offers a lifetime warranty on ---- purchases.

- (A) any of
- (B) each
- (C) all
- (D) every

130. In an unprecedented ----- of generosity, Patty DeDominic, the founder of DeDominic & Associates, pledged a \$1-million donation that will help local charities.

- (A) act

- (B) progress
- (C) chance
- (D) number

131. Satyam Computer Services Ltd. Has extended the ----- for submitting applications for the marketing manager position to April 13th.

- (A) calendar
- (B) intention
- (C) deadline
- (D) admission

132. If mechanical problems occur at the time of your scheduled trip, alternatives will be discussed with you whether to reschedule the trip for a ----- time.

- (A) later
- (B) recent
- (C) further
- (D) following

133. All work will be discussed in detail before a written ----- is given to any client.

- (A) estimate
- (B) estimates
- (C) estimated
- (D) estimating

134. We have ----- with community groups and business partners to support local economic development projects.

- (A) recalled
- (B) collaborated
- (C) provided
- (D) employed

135. All sales representatives should know ----- information about the product they are selling and be able to answer any questions.

- (A) approached
- (B) detailed
- (C) probable
- (D) loyal

136. Mountain Equipment Co-op. has deeply discounted their winter items to ----- room for the new spring merchandise.

- (A) making
- (B) make
- (C) makes
- (D) made

137. While----- a foreign country, it would be wise to take only what you will absolutely need during the day and leave anything else in the safe in your hotel room.

- (A) in
- (B) through
- (C) with
- (D) along

138. At the annual stockholders' meeting, large printed material will be made available on request for --- - with visual impairment.

- (A) those
- (B) them
- (C) whose
- (D) which

139. A recent survey indicates ----- young women in particular are showing a strong preference for online shopping.

- (A) what
- (B) that
- (C) which
- (D) those

140. The office manager is ----- for supporting staff members and ensuring that their work is done efficiently.

- (A) responsibility
- (B) responsibilities
- (C) responsible
- (D) responsibly

Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

Good news for Craft-Bilt dealers in 2008!

Many prices reduced!

There will not be a price ----- this year. In fact, the prices of certain products imported

- 141.** (A) decline
- (B) negotiation
- (C) settlement
- (D) increase

from the US are actually being reduced by 2%. These include Contempo aluminum window frame components and PanelCraft panels.

As railing kits no longer include posts, please refer to Product Bulletin #39. We will not be updating the catalogs this year. So please make a note in your catalog to ----- you of the changes.

- 142.** (A) provide
- (B) remind
- (C) explain
- (D) assign

These changes will be ----- as of February 15.

- 143.** (A) effect
- (B) effects
- (C) effective
- (D) effectively

Questions 144-146 refer to the following information.

How to Open an Account

Opening an RBC Royal Bank banking account is ----- You can get started right now and open your account online.

- 144.** (A) useful
(B) easy
(C) strict
(D) complete

When you click through to the Open an Account page, you'll be asked to select the type of account you wish to open, -----to answer a few simple questions.

- 145.** (A) then
(B) later
(C) afterward
(D) and then

Within two business days, we will mail you a Welcome Kit that has everything you need to complete the process.

Just follow the directions in the Welcome Kit, and return the required information to us, along with the required identification. We will then activate your account, so that you can deposit funds. If you prefer, you can complete this ----- at your RBC Royal Bank branch.

- 146.** (A) project
(B) stage
(C) volume
(D) transition

Questions 147-149 refer to the following advertisement.

The Chris Geith Group has several ----- in London. We are looking for ambitious,

- 147.** (A) offices
(B) factories
(C) vacancies
(D) restaurants

hardworking applicants who are ready to begin a career in the business world. No previous experience is necessary. All new representatives will learn from a team of experienced representatives who share a common goal.

Applicants should have excellent communication skills, leadership qualities, and problem-solving abilities. -----course work in economics and marketing is not necessary, it can

- 148.** (A) Although
(B) Because
(C) Despite
(D) Whenever

be helpful. Please be aware that applications are not available on our website. To apply for one of these positions, you must email your resume to info@chrisgeith.co.uk, and then you ----- an application to complete and return.

- 149.** (A) will send
(B) were sent
(C) will be sent
(D) will have sent

Questions 150-152 refer to the following letter.

Dear Jonathan Brown,

As we approach the end of our company's fiscal year, we would like to ----- our contract
150. (A) make

- (B) cancel
- (C) renew
- (D) terminate

with your printing firm. Your company has done a wonderful job with Historic Homecrafts this year. As the print quality was high, we have received several -----from advertisers and subscribers.

- 151.** (A) compliments
(B) complaints
(C) corrections
(D) compensations

We also publish two other national magazines and would like to receive quotes from you for their production and distribution. As you can see from the enclosed samples, these are similar in format and size to Historic Homecrafts.

If you are interested in continuing business with us, please send a brief proposal ----- prices and turnaround times to me by next Friday.

- 152.** (A) specify
(B) specifies
(C) specified
(D) specifying

Sincerely,

Miranda Priestly
Editorial Department Manager

Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following e-mail.

From : Manny Alfonso<malfonso@tu.org>
To : Alicia Holden<aholden@tu.org>
Re : Guest Lecture Series
Date : January 25

Hi, Alicia,

I have some incredible news regarding the "Your Money Matters" lecture series. Although it was quite hard to find someone available to take time off for us, I was finally able to convince one of the world's most distinguished financial experts, Dr. Irv Lowenberg, to deliver a talk about foreign investment in the so-called BRIC countries: Brazil, Russia, India and China. His preferred lecture dates and times are as follows:

June 9 at 7 P.M. or June 23 at 6:30 P.M.

As he has a very tight schedule at the University of Toronto, our earliest response would be most appreciated by him. Therefore, I suggest that we arrange a brief meeting of the committee members as soon as possible in order to finalize the arrangements. Please let me know what you think.

Regards,

Manny Alfonso

- 153.** In which area is Dr. Lowenberg an expert?
- (A) History
 - (B) Religion
 - (C) Economics
 - (D) Law

- 154.** What will the chairperson most likely do after reading the e-mail?
- (A) Promptly organize a committee gathering
 - (B) Directly contact the proposed speaker
 - (C) Ask the other members to submit their proposals
 - (D) Overview her colleagues' suggestions

Question 155-157 refer to the following advertisement.

Bass Pro Shop
FISHING, HUNTING, OUTDOOR GEAR
FREE CATALOG

RECEIVE FREE CATALOGS AND SHOP OUR 2010 OUTDOOR SUPPLIES!

THE OLDEST MAIL ORDER COMPANY IN THE USA'

HIGH-QUALITY MERCHANDISE AT AFFORDABLE PRICES!

Your merchandise should arrive within 3-4 business days. Order your 238-page full-color catalog, which will be the ultimate shopping guide for you. For faster service, please fill out the form below, then fax to: 1-800-227-7776

FIRST NAME: *David* - LAST NAME: *Lampy*

ADDRESS: 242 Highland St, Fullerton, CA 92634

155. Who is most likely to show interest in this ad?

- (A) Music fans
- (B) Outdoor lovers
- (C) Equipment manufacturers
- (D) World travelers

156. What does Bass Pro Shop handle?

- (A) Camping gear
- (B) Color inkjet printers

- (C) Business suits
- (D) Appliances

157. What will Mr. Lampy probably do to get a free catalog?

- (A) Call a 1-800 number
- (B) Wait for more than a couple of days
- (C) Order it by visiting the website
- (D) Send the form by fax

Questions 158-160 refer to the following information.

Benhamn Reeves Band Concerts in Fancy Costumes

With each ticket you receive a free anniversary poster to commemorate the 10th annual Benhamn Reeves Band concert.

The Benhamn Reeves Band will perform with internationally renowned singers and dancers in magnificent costumes. The concert also will create a special atmosphere in City Arena and Golden Hall, the largest and most famous concert halls in and around Benhamn Reeves City.

The Benhamn Reeves Band concerts will even fulfill the wishes of Strauss lovers by performing the most impressive pieces by the Strauss Dynasty, such as *The Blue Danube Waltz* and *The Radetzky March*. You are sure to enjoy the Benhamn Reeves Band concerts.

For further information please check our web site : www.benhamnreeves.com or contact us at 072-5382-5566.

- o The tickets should be ordered at least eight weeks before the event is held.
- o We have the right to resell the tickets in case of delay in payment.
- o You can cancel your booked tickets up to 24 hours before the concert with a 30% cancellation fee.

Dates

August 2010

- 11 .08.2010, Fri-20:15
12.08.2010, Sat-20:15

September 2010

- 02.09.2010, Sat-20:15
03.09.2010, Sun- 19:30
09.09.2010, Sat-20:15

158. From where can you assume the Benhamn Reeves Band gets its name?

- (A) A city name
(B) A hall name
(C) A song title
(D) A play title

159. What is *The Radetzky March*?

- (A) Another name for the band
(B) The name of a Strauss fan club

(C) The nickname of one member of the band
(D) A piece of music composed by an artist

160. When does the Benhamn Reeves Band plan to play?

- (A) In 10 years
(B) In eight weeks
(C) In August alone
(D) In August and September

Questions 161-162 refer to the following article.

Analysts announced today that orders to manufacturers have gone down by 4.2 percent

this quarter, and it was the biggest decline in five years. It was larger than the 3.5-percent drop that economists had been expecting. They believe manufacturing will continue to be under pressure for many more months, reflecting a deepening recession that already is the longest slump in a quarter-century.

Orders for durable goods like automobiles and electronics fell by 7.0 percent in August, while orders for nondurable goods, such as food, petroleum products and chemicals, fell 1.9 percent, the most since December. The slumping commercial aircraft industry and housing sector are leading these declines. Labor costs, however, are on the rise. While

this is good news for workers, the concern is that with productivity gains slowing over the past year and the cost of labor rising, these trends could make the Fed's job of keeping inflation under control more difficult. Economists are hoping that factories will not raise the prices of their products to meet the demand of labor costs, which could fuel inflation.

Investors seemed to welcome the news of slower productivity as a sign that the central bank may finally cut interest rates, as major indexes rose several points today.

161. What is mentioned about durable goods?

- (A) Orders for them have dwindled this quarter.
- (B) Their output is up by 7.0 percent this quarter.
- (C) They include food and asphalt.
- (D) Their request declined by 1.9 percent this quarter.

162. What can be inferred about investors?

- (A) They are hoping that the central bank won't lower interest rates.
- (B) They fear inflation may prevent interest rate cuts.
- (C) They are pleased about the current rate of productivity.
- (D) They are selling their options for fear of inflation.

Questions 163-165 refer to the following notice.

Introducing a new way to get to the airport: the Newark Liberty Airport Express

The new bus service between Grand Central Station and Newark Liberty Airport will start on May 1st. The scheduled service operates every 20 minutes during peak periods and every 30 minutes during off-peak periods. It will take The Newark Liberty Airport Express an hour to get to the airport, depending on traffic. Each bus is equipped with luggage bays underneath and rest rooms. When you board a Newark Liberty Airport Express Bus, you will get a relaxing, stress-free ride to, or from, the airport.

The travel will cost only \$15 one-way; \$25 round trip. If your travel plans involve Newark Liberty Airport and Grand Central Station, then you definitely should be on a Newark Liberty Airport Express Bus!

The drop-off point at the airport is on the ground floor of each terminal, conveniently located near the airline check-in counters. Pick-up is on the upper level of each terminal, near the baggage claim areas.

From May 1st through May 14th, 2010, passengers using public transportation at the Grand Central Station will be eligible for a free ride to the airport.

Discount fares

Children under 10, \$7 off

Senior citizens over 65, \$10 off

- 163.** How long does it take from Grand Central Station to the airport on the Newark Airport Express?
- (A) About half an hour
(B) Just one hour
(C) More than two hours
(D) Nearly one and half hours

- 164.** Where can you catch the Newark Airport Express?
- (A) Opposite Grand Central Station
(B) At several designated bus stops downtown
(C) In front of the airline check-in counters
(D) On the upper level of any terminal

- 165.** How much would you pay if you take the airport bus from Grand Central Station on May 1st?
- (A) \$7
(B) \$10
(C) \$15
(D) Nothing

Questions 166-169 refer to the following letter.

CMC
Training & Consulting
2582 Circle Dr., Suite 302
Secaucus, NJ 07094

Hydrogenic Enterprises
N. 3871 Route 4 East
Fort Lee, NJ 07024

Dear Mr. Hoebrechts,
June 17

I have created the following programs and estimate for you, which are customized to meet your company's specific needs. Please review these and let me know if you have any questions or suggestions.

Better Interpersonal Skills, 2-Day Workshop

Audience: All employees

Effective communications between customers and business is essential for organizational survival, employee retention, and conflict avoidance. Employees will be equipped with skills on how to interact with people effectively with positive energy.

The High Performance Leadership, 1-Day Seminar

Audience: Supervisors, Managers, Executives

By investing in business leadership development, the business executive will earn greater respect from those they lead, while creating a return on investment, which can be greater than any other form of professional development.

Closing the Deal, 2-Day Workshop

Audience: Sales and marketing staff

Your employees will learn the best methods for closing the deal with convincing argumentation and discover creative closes for any selling scenario as developed by sales expert Zig Ziglar.

A sure thing for improving performance of your sales staff, this sales training course is engaging and entertaining and a must for any sales-oriented business.

Consulting by the hour, also available. I look forward to hearing from you.

Fees 1-Day Seminar \$1,350

o 2-Day Workshops \$2,500

o Hourly Consulting \$175 per hour

* 15% discount on consulting appointments that are 3 hours or longer

Ruth St. Pierre

President of CMC

166. What is the main purpose of this letter?

(A) To postpone a training program
(B) To request feedback about the programs
(C) To confirm the details of training seminars
(D) To inquire about the cost for training seminars

167. What is the cost of the workshop for a sales worker?

- (A) That will depend on the number of attendants.
(B) \$1,350
(C) \$2,500
(D) \$2,500, minus 15%

168. Who is Mr. Pierre?

- (A) The training supervisor for Hydrogenic Enterprises
(B) The CEO of a training and consulting company
(C) The director of sales at Hydrogenic Enterprises
(D) The president of Hydrogenic Enterprises

169. Which program is NOT described in the letter?

- (A) Hourly consultations
(B) How to be a more effective leader
(C) How to interview and hire personnel
(D) How to enhance salespeople's performances

Questions 170-173 refer to the following contract terms.

Overseas Teaching Internship (OTI) participants receive information about the placement from the contracting organization. Furthermore, OTI participants will receive the following three documents: Notice of Appointment, Terms and Conditions of your contract and an attached Statement of Agreement. Please read these documents carefully, and promptly address any questions about the contract to your contracting organization. Sign the Statement of Agreement and return it promptly to the Contracting Organization.

OTI participants will receive information about flights and the Bangkok Orientation through the travel agent. If you have questions regarding travel arrangements, please call the travel agent.

If you have reason to believe that you will be unable to fulfill the entire 12-month period of your contract with your contracting organization, please withdraw from the program before you come to Thailand, and advise the embassy or consulate as soon as possible so that an alternate applicant who can fulfill the contract term can be found. If notice of your withdrawal is delayed, an alternate placement will not be made, causing an impediment to the progress of the English classes at the schools under the jurisdiction of the contracting organization to which you were assigned. Moreover, if you resign after arriving in Thailand, you will have to pay the price of your air ticket to Thailand and other hotel charges.

Please note that the terms and conditions of your contract are not negotiable. Arrival in Thailand constitutes agreement to those terms and conditions.

170. What needs to be signed and returned?

- (A) Terms and Conditions
- (B) All of the documents
- (C) Statement of Agreement
- (D) Notice of Appointment

171. When do the terms of the contract become binding?

- (A) When the signed documents are received
- (B) Upon initially setting foot in Thailand
- (C) On the approval of the Contracting Organization
- (D) At the point when the embassy is contacted

172. What would be the result of a delayed notice of withdrawal?

- (A) The school to which the applicant was assigned would be without a teacher.
- (B) The cost of the plane ticket and hotel would be high.
- (C) The teacher would have to be assigned to an alternate site.
- (D) They would be impeded from leaving by their contracting organization.

173. The word "note" in paragraph 4, line 1 is closest in meaning to

- (A) write
- (B) inform
- (C) know
- (D) attach

Questions 174-176 refer to the following advertisement.

HOSPITAL VISIT MAY CAUSE MORE DEATHS

A leading medical doctor says that a visit to the hospital in the US is one of the major causes of death. Even by the lowest estimates, hospital errors are the eighth leading cause of death in the U.S. ahead of car crashes, breast cancer, and AIDS. Hospitals are breeding grounds for infection, including potentially deadly infections resistant to antibiotics. Hospital food not only tastes bad, but can also worsen a patient's health by causing malnutrition. Learn these facts and many others that can save your life. So if you are facing hospitalization, prepare to take steps to protect yourself. *Stop Hospital Infections* can help you do so. The guide comes as a monthly newsletter with information on things to avoid and ways to improve your health during your hospital stay.

Normally, the newsletter sells for \$120/year but for a limited time, you can receive an additional academic report for only \$4.00/issue. This report comes out three times a year. Call now 1-800-555-9854 now to place your order, so that you do not miss a single copy of *Stop Hospital Infections*.

- 174.** Which causes the eighth greatest number of deaths in the US?
- (A) AIDS
 - (B) Breast cancer
 - (C) Hospital mistakes
 - (D) Automobile accidents

- 175.** What does the advertisement say about hospital food?
- (A) It does not taste good.
 - (B) It provides all the nutrition one needs.
 - (C) The price is expensive.
 - (D) It is provided to patients on time.

- 176.** What is the average monthly fee for the subscription of the newsletter if you also receive the reports?
- (A) \$4.00
 - (B) \$10.00
 - (C) \$11.00
 - (D) \$132.00

Questions 177-180 refer to the following report.

**COMPARATIVE ASSESSMENT
OF TS387A AND TS731K SYNTHETIC FIBERS**

The R&D team recently administered a strict test of both the TS387A and TS731K synthetic fibers and the results are as follows:

TS731K, the newer fiber, is slightly more durable than TS387A. The TS731K was also more resilient in severe environments, including unbearable heat and freezing cold. It is also more difficult to cut and tear accidentally. Furthermore, TS731K absorbs a number of different dyes and retains color well. After several cycles of tests in a regular washing machine, dyed TS731K was much less likely to run than TS387A.

TS731K, however, requests a slightly higher manufacturing cost. Also, due to its resiliency, it cannot be neatly cut. Unfortunately, it will never be suitable for delicate garments, but could guarantee high profitability as a material for pants, jackets, and loose-fitting shirts.

Currently we are using TS387A to mass produce a number of garments. This fiber still presents better quality than what most other clothing companies are using and we have had a continuous increase in our operating profits. Under the current circumstances it might be costly and unnecessary to convert to TS731K at this point, despite its clear superiority. We certainly need to seriously consider changing to TS731K only when it appears our competitors are catching up to us.

177. What is the purpose of this report?

- (A) To evaluate raw materials
- (B) To promote a newly set-up service
- (C) To expose the dangers of certain products
- (D) To discuss the differences between services

178. What is NOT mentioned as a feature of TS731K?

- (A) It is good for use with dyes.
- (B) It is not adversely affected after several washes.
- (C) It is rather expensive to produce.
- (D) It is not suitable for loose-fitting shirts.

179. What does the report suggest doing?

- (A) TS731 K should be used.
- (B) TS387A should continue to be used.
- (C) The use of TS387A should be abandoned.
- (D) TS731K and TS387A should be used together.

180. What is the rationale behind the suggestion?

- (A) TS731 K is much better than TS387A.
- (B) TS387A is a product of low quality.
- (C) TS387A is still a relatively good product.
- (D) TS731 K is easier to manufacture.

Questions 181-185 refer to the following memorandum and e-mail message.

To : All Staff Members
From : Personnel Manager
Re : Application Procedures

If you would like to apply for a promotion in your department, please hand in the following documents by April 5;

- Designated application form with a photo
- Two letters of recommendation from your current supervisors

The board of directors will carefully review your application and at least two candidates in each department will be invited to perform ten-minute presentations on future performances and perspectives on June 10. It will be followed by a couple of interviews before the board decides who is suitable for being promoted. The final decision will be made and you will be notified via e-mail by the beginning of August. If you have any questions, send me an e-mail at tom@mczi.com and I will get back to you as soon as possible. Thank you for your attention.

Sincerely,
Tom Gallon,
Human Resources Department

To : Tom Gallon<tom@mczi.com>
From : Tony Parsons<tony@mczi.com>
Subject : Application for Promotion

I'm writing to ask you a few questions about the letters of recommendation that I need to submit with my resume. It has been only a year since I started working here at MCZ International and unfortunately one of my two bosses, Mr. Donovan, has been working in the branch office in Osaka for the upcoming international project with Yamamoto Industry.

I haven't had a chance to work with him and he obviously doesn't know much about my performance and abilities. My other boss, Mr. Dellington, has agreed to write a letter of recommendation.

Do I still have to submit one more letter to apply for the promotion? Or should I still ask Mr. Donovan to write a letter of recommendation for me? Please let me know as soon as possible, as it will take more than a week to get a letter from Mr. Donovan.

Sincerely,
Tony Parsons
Sales Department (Ext: 4413)

181. Which of the following is NOT scheduled before the end of July?

- (A) Interviews
- (B) Presentations
- (C) The examination of forms submitted
- (D) Notification of a promotion

182. What is Tony Parsons concerned about?

- (A) His picture
- (B) His academic background
- (C) His presentation skills
- (D) His letters of recommendation

183. What can be inferred about Tony Parsons?

- (A) He has a good reputation in the office.
- (B) He is working in Osaka now.
- (C) He has only one supervisor for his department.
- (D) He has been at MCZ International for a year.

184. Who is Mr. Dellington?

- (A) The personnel manager
- (B) A staff member in the Sales Department
- (C) The manager of a branch office in Osaka
- (D) A member of the board

185. When was the e-mail written most likely?

- (A) In March
- (B) In May
- (C) In June
- (D) In July

Questions 186-190 refer to the following advertisement and letter.

**Internship Opportunity
With Capital Hotel and Buffet Restaurant**

Capital Hotel and Buffet Restaurant is seeking applicants for its summer internship program. The program will run from June 3 through September 10 and will offer two internships: one in marketing and one in restaurant management.

The marketing internship will be involved in creating marketing and sales promotion plans. The program is ideal for both marketing students and recent marketing graduates who want to add real working experience to their educational credentials focusing on sales in hospitality in a fun and exciting environment. As part of a team with other interns, you are asked to plan and implement several promotional events throughout the summer.

The restaurant management internship is designed to recruit the best and brightest students and recent graduates within the fields of hospitality, food and beverage, cooking and related areas of study.

Students participating in this internship will gain experience in our organizational operations and customer service areas and will work with a team of other interns to create new ideas for our hotel, restaurant, and food and beverage department. We will offer successful interns full-time employment at the end of the program.

If you are interested in the application, please send your cover letter and resume to Mr. Eric Plinsk at Central Plaza by May 20. Applications can also be sent by e-mail to eplinsk@capital.com.

Dear Mr. Plinsk,

I am writing to apply for your restaurant management internship. I am a business student at Adelaide University intending to pursue a career in the hospitality industry. I also have two years of work experience in customer relations in the food and beverage industry.

I strongly believe that I will be a suitable candidate for Capital Hotel and Restaurant's summer internship program. More importantly, I feel that my internship with Capital Hotel and Restaurant would be beneficial for me. Your company has an outstanding reputation for customer satisfaction, and I am sure that my educational background, working experience and enthusiasm will be an asset to your hotel.

I'm confident that you would find it worthwhile for us to meet. I am available for an interview at any time. Should you want to contact me, I can be reached at rarkansas@ua.au. Thank you for your time and consideration.

Sincerely,

Rose Arkansas

186. According to the advertisement, what will marketing interns NOT be expected to do?

- (A) Learn door-to-door sales
- (B) Make marketing plans
- (C) Gain some job experience
- (D) Organize promotional events

187. What could a successful applicant expect at the end of the internship?

- (A) To be nominated for a prize
- (B) To be employed as a staff
- (C) To get a certificate
- (D) To be interviewed in person

188. Why was the letter written?

- (A) To participate in a conference
- (B) To ask for an application form
- (C) To propose a marketing strategy
- (D) To express an interest in the program

189. In the letter, the word "suitable" in paragraph 2, line 1, is closest in meaning to

- (A) ideal
- (B) respective
- (C) available
- (D) impeccable

190. What might Rose Arkansas enclose with her letter?

- (A) A diploma
- (B) A letter of recommendation
- (C) A record of her employment
- (D) A transcript

Questions 191-195 refer to the following two e-mails.

From: Jim O'Rourke<jim@wolfdale.com>
To: Adam Eastbourne<adam@jppartners.com>
Subject: Upcoming Lecture on September 25th
Date: September 3

Hello Adam!

I really appreciate you offering to be our keynote speaker at the Wolfdale Law Society Luncheon. We are all eagerly awaiting your lecture on business ethics, which will be a very informative. When we spoke on the phone last week, I told you that the luncheon would be held in the boardroom, but due to the high number of people that want to hear your presentation, we have decided to book the larger ballroom on the second floor of the Wolfdale Community Center. In addition, please pick up a security pass at the front desk on your way in. I'll notify the security guard that you will be arriving. If you are interested in distributing notes on your presentation prior to your lecture, my assistant Judy Landry would be happy to make the necessary number of copies. Please forward a copy of these notes to her by Tuesday, September 20. Her e-mail address is jlandry@wolfdale.com. If you have any additional questions, or if you require any devices for your presentation, please feel free to contact me. We'll see you at the lecture.

Sincerely,

Jim O'Rourke

From: Eastbourne<adam@jppartners.com>
To: Jim O'Rourke<jim@wolfdale.com>
Subject: RE: Upcoming Lecture on September 25th
Date: September 4

Dear Jim,

I am also looking forward to the lecture for the Wolfdale Law Society on September 25th. Having practiced law now for eighteen years, and having been involved in various business projects, I have had a great deal of personal experience with business ethics. I'd like to pass on some of this knowledge to you and your colleagues.

During my lecture, I have asked John Greenspan, one of the junior lawyers at our firm, to accompany me in order to help with the technical side of my presentation. John will set up and operate the projection devices that I will incorporate into parts of my lecture.

With regard to the notes for my lecture, I appreciate your offer and will be in contact with your assistant over the next week or so. I will probably only need a couple of pages per person.

Thanks,

Adam Eastbourne

191. What is the purpose of Mr. O'Rourke's e-mail?

- (A) To confirm the details of a lecture
- (B) To cancel a room that had been rented
- (C) To announce a change in company policy
- (D) To establish an itinerary for a business trip

192. What should Mr. Eastbourne do first when he arrives at the Wolfdale Community Center?

- (A) Contact Mr. O'Rourke's assistant
- (B) Pick up a security pass
- (C) Go to the boardroom directly
- (D) Distribute his notes

193. When will Mr. O'Rourke and Mr. Eastbourne meet?

- (A) On September 3rd
- (B) On September 4th
- (C) On September 20th
- (D) On September 25th

194. Who is John Greenspan?

- (A) An attendant of the lecture
- (B) A security officer
- (C) A lawyer
- (D) An accountant

195. What will Mr. Eastbourne do next week?

- (A) Set up a business meeting
- (B) Deliver a speech
- (C) Send notes to Ms. Landry
- (D) Make copies of the notes

Questions 196-200 refer to the following article and e-mail.

One Set of Clothes for Work and Play

They wear designer clothes every day, but these fashion plates don't walk down runways.

They're employees at Hotel Mariposa. From the bartenders and the bellmen to the concierges and maids, everyone is wearing a new stylish uniform designed by acclaimed fashion designer Alfonso Prodi. They're so stylish, in fact, that workers don't even have to get changed before going to a restaurant or bar after work.

"Wearing a stiff uniform does not allow the person to be themselves," says Floyd Mitchum, president of Klimax Hotels where employees wear seasonal lines by designer Vincent Foxworth.

"It's hard to expect employees to do their best work if they don't feel their best about themselves."

More and more, hotels are turning to fashion designers to design uniforms that don't feel or look like uniforms. Rindia Corp., the world's largest manufacturer of mass-produced uniforms has recently turned to top fashion designers to redo their various lines of clothing for the service industry. "Hotel employees are not interested in wearing something that feels like a uniform," says Rindia spokesperson Phil Adams. "They want to look like they just bought something at an upscale department store. People tend to feel better when they are wearing a designer label." And if they happen to go to a party after work, they can do so in style.

From : Priscilla Jalaian<PriscJal@hotel.com>
To : Lance Alvarez<LanceAlv@hotel.com>
Subject : RE: New Uniforms
Date : September 24

Mr. Andrews told me we should go with the designs for the new uniforms by designer Jose Pamerac, so I've already ordered enough for all staff members plus surplus to match our current supply of uniforms. The order will take six to eight weeks to fill. In the meantime, I would like you to begin informing staff of the upcoming transition and the rules regarding the new uniforms. I hear the staff are eagerly awaiting their new designer clothes, so I don't think you'll hear any complaints about them.

1. Staff who enter from the hotel's main entrance must be in uniform before they arrive for work.
2. When entering from one of the employee entrances, you do not have to be in uniform.
3. As with the previous uniforms, cleaning will be handled by the hotel, and the uniforms should be dropped off in the usual collection areas.
4. Employees may wear their uniforms home if they so desire.

5. Only three uniforms will be issued to each employee. When you turn one in for cleaning, you may then pick up another one.

I'll be sending a package to you in the next few days with design sketches of the new uniforms and all the information regarding the proper handling of them. If anyone has any questions, tell them to call me at my office.

Sincerely,
Priscilla

196. What is the article mainly about?

- (A) New fashion designs
- (B) The costs of doing business
- (C) Changes in the hotel industry
- (D) A trend in workplace attire

197. Who is Phil Adams?

- (A) A staff member at a hotel
- (B) A fashion designer
- (C) A hotel president
- (D) A company representative

198. What probably happened before the e-mail was sent?

- (A) Employees complained about their uniforms.
- (B) Priscilla sent a package to Lance.
- (C) Lance had a meeting with the staff.
- (D) Mr. Andrews made a decision.

199. How many uniforms have been ordered?

- (A) Enough for all employees
- (B) Only three of each kind
- (C) An amount equal to the current supply
- (D) Double the amount actually needed

200. What are the hotel employees required to do?

- (A) Be in uniform when using the employee entrance
- (B) Hand in a dirty uniform before receiving a clean one
- (C) Wear their uniforms when leaving work
- (D) Use the main entrance during working hours