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ETS TEST

09

## **LISTENING TEST**

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### **PART 1**

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



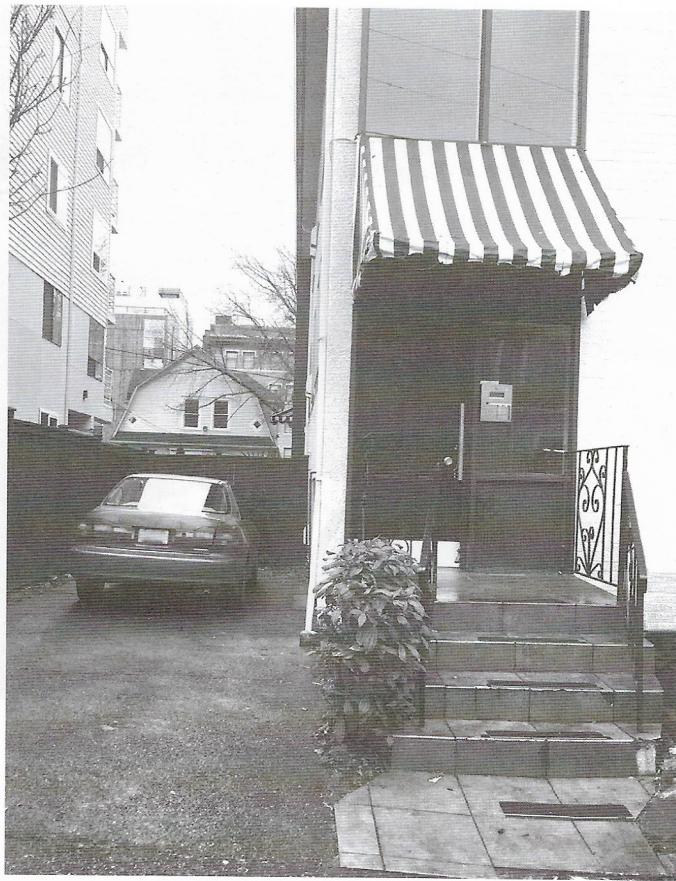
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GO ON TO THE NEXT PAGE

3.



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5.



6.



TEST  
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## PART 2

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
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11. Mark your answer on your answer sheet.
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30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

### PART 3

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where does the man work?

- (A) At a department store
- (B) At a bank
- (C) At an electronics store
- (D) At an apartment complex

33. Why is the woman calling?

- (A) To confirm a payment amount
- (B) To schedule an appointment
- (C) To ask for a replacement item
- (D) To check on a delayed shipment

34. What does the man ask for?

- (A) A confirmation number
- (B) A location
- (C) An event date
- (D) A completed form

35. Where does the conversation most likely take place?

- (A) At a museum
- (B) At a library
- (C) At a theater
- (D) At an art school

36. Why is the man visiting?

- (A) To meet a friend
- (B) To take some photographs
- (C) To do research for a book
- (D) To deliver a shipment

37. Why does the woman suggest that the man hurry?

- (A) An event will begin shortly.
- (B) Closing time is approaching.
- (C) A wait time is long.
- (D) Seating is limited.

38. Who is Chris Suzuki?

- (A) A shift manager
- (B) An inspector
- (C) An apprentice
- (D) A new client

39. Where is the conversation most likely taking place?

- (A) In a hardware store
- (B) In a factory
- (C) In a storage facility
- (D) In a product showroom

40. What will the woman probably do next?

- (A) Negotiate a contract with Chris
- (B) Review scheduling procedures with Chris
- (C) Introduce Chris to some colleagues
- (D) Show Chris the cafeteria

41. What will most likely be celebrated on Friday?

- (A) A promotion
- (B) A retirement
- (C) A graduation
- (D) A business deal

42. What does the man offer to do?

- (A) Look for a receipt
- (B) Send invitations
- (C) Reserve a room
- (D) Prepare a dessert

43. What does the woman say she is looking forward to?

- (A) Visiting her family
- (B) Moving to a different city
- (C) Traveling internationally
- (D) Organizing a team

44. What was the problem with the man's previous floor mat?
- (A) It was not durable.  
(B) It had a strong odor.  
(C) It damaged the floor.  
(D) It was too small.
45. What does the woman invite the man to do?
- (A) View images in a catalog  
(B) Read about special features  
(C) Watch a demonstration  
(D) Open a package
46. According to the woman, why is a manufacturer proud of its floor mats?
- (A) They are easy to clean.  
(B) They can be used on a variety of surfaces.  
(C) They allow for free movement.  
(D) They can be rolled or folded.
- 
47. What industry do the speakers most likely work in?
- (A) Music  
(B) Restaurant  
(C) Film production  
(D) Book publishing
48. What does the man mean when he says, "we just switched to a new software program"?
- (A) He needs to consult a user's manual.  
(B) The quality of his work will improve.  
(C) A task may take longer than expected.  
(D) A training session should be organized.
49. Why does the woman congratulate the man?
- (A) He won an award.  
(B) He received a promotion.  
(C) He will be leading a team.  
(D) He developed some new software.
- 
50. What do the women want to do?
- (A) Rent a car  
(B) Buy ferry tickets  
(C) Take a city tour  
(D) Book a hotel
51. What does the man say was recently introduced?
- (A) A customer loyalty program  
(B) An online feedback form  
(C) A cashless payment system  
(D) A renovated waiting area
52. What does the man suggest the women do?
- (A) Purchase some postcards  
(B) Visit a historic site  
(C) Call a taxi service  
(D) Download a mobile application
- 
53. Where are the speakers?
- (A) At a fund-raiser  
(B) At a trade show  
(C) At a job fair  
(D) At a store opening
54. What kind of products does the man's company make?
- (A) Jewelry  
(B) Handbags  
(C) Floor rugs  
(D) Picture frames
55. What does the man suggest doing?
- (A) Leaving a business card  
(B) Registering online  
(C) Placing an order  
(D) Taking a catalog
-

56. Who most likely are the speakers?

- (A) News reporters
- (B) Travel agents
- (C) Bus drivers
- (D) City officials

57. Why is the man concerned?

- (A) He forgot to make a phone call.
- (B) He might miss a deadline.
- (C) A contract requires a signature.
- (D) A colleague is late for work.

58. Why does the woman say, "they're hosting a big press conference at noon"?

- (A) To suggest attending an event
- (B) To inform the man about a schedule change
- (C) To complain about a decision
- (D) To ask the man for a ride

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59. Where do the speakers most likely work?

- (A) At a real estate agency
- (B) At a florist shop
- (C) At a construction company
- (D) At an interior design firm

60. What do the speakers agree to do?

- (A) Promote some products on a Web site
- (B) Send e-mails to previous customers
- (C) Leave brochures in a building lobby
- (D) Put up signs near a highway

61. Who does the man say he will contact?

- (A) An administrative assistant
  - (B) An Internet provider
  - (C) A photographer
  - (D) An accountant
- 

Vega Event Center	
Arroyo Room	100–200 people
Salinas Room	200–300 people
Reyes Room	300–400 people
Miramar Room	400–500 people

62. What is the woman planning?

- (A) A product launch
- (B) A charity event
- (C) A retirement party
- (D) A factory inspection

63. Look at the graphic. Which room will the woman most likely reserve?

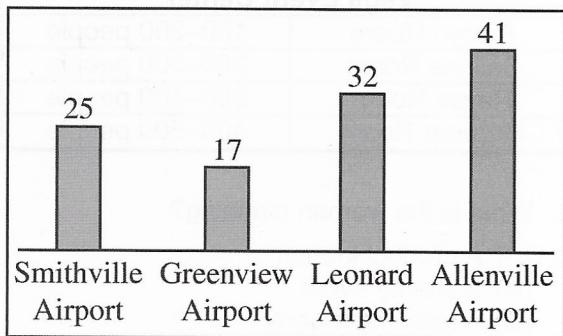
- (A) The Arroyo Room
- (B) The Salinas Room
- (C) The Reyes Room
- (D) The Miramar Room

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64. What does the man say he will provide?

- (A) Some measurements
- (B) Some menu options
- (C) Proof of insurance
- (D) A list of musicians

**Flight Delays by Airport, in Minutes**



65. Who most likely is the woman?  
(A) A commercial pilot  
(B) A regional manager  
(C) A travel agent  
(D) A news reporter
66. Look at the graphic. Which airport does the man point out?  
(A) Smithville Airport  
(B) Greenview Airport  
(C) Leonard Airport  
(D) Allenville Airport
67. What does the man recommend?  
(A) Adjusting travel plans  
(B) Changing a delivery time  
(C) Finding discounted tickets  
(D) Hiring additional agents



68. What event is taking place next month?  
(A) A concert  
(B) A fund-raiser  
(C) An anniversary celebration  
(D) A community festival
69. Look at the graphic. How much will the selected item cost?  
(A) \$5.00  
(B) \$6.00  
(C) \$7.00  
(D) \$8.00
70. What will the man do next?  
(A) Revise a design  
(B) Search a Web site  
(C) Book a venue  
(D) Place an order

## PART 4

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What does the company sell?

- (A) Racing bicycles
- (B) Motorcycle parts
- (C) Camping equipment
- (D) Electric cars

72. What does the speaker emphasize about the products?

- (A) They are safe for the environment.
- (B) They come with an extended warranty.
- (C) They can be used with a mobile application.
- (D) They are designed for all weather conditions.

73. What ends on Sunday?

- (A) A contest
- (B) A festival
- (C) A factory tour
- (D) A special offer

74. What does the business make?

- (A) Ice cream
- (B) Beverages
- (C) Candy
- (D) Pretzels

75. What does the speaker say the business is known for?

- (A) Its high-quality ingredients
- (B) Its clever packaging
- (C) Its unique flavors
- (D) Its handmade products

76. What does the speaker ask the listeners to do?

- (A) Leave their personal items in a locker
- (B) Turn in their tickets
- (C) Divide into smaller groups
- (D) Put on some protective clothing

77. What is the speaker mainly discussing?

- (A) An upcoming conference
- (B) A vacation policy
- (C) Some new software
- (D) Some new equipment

78. What does the speaker tell the listeners to take note of?

- (A) Some travel arrangements will be made online.
- (B) Some log-on information will remain the same.
- (C) A training session will be rescheduled.
- (D) A security policy will be enforced.

79. What should the listeners do tomorrow?

- (A) Confirm their work schedules
- (B) Prepare a presentation
- (C) Park in a different location
- (D) Dress professionally

80. Where does Ms. Thompson work?

- (A) At an art supply store
- (B) At a museum
- (C) At a photography studio
- (D) At a library

81. According to the speaker, what special talent does Ms. Thompson have?

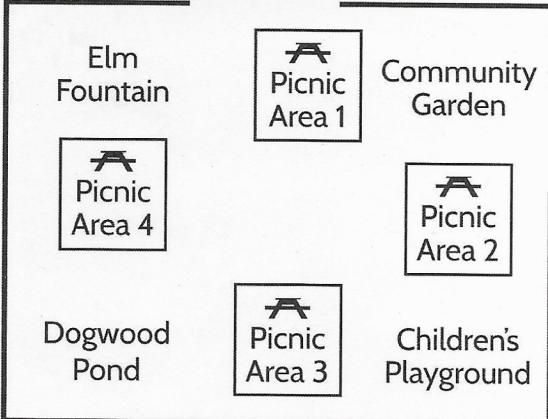
- (A) Raising money
- (B) Painting landscapes
- (C) Negotiating contracts
- (D) Taking photographs

82. What does Ms. Thompson plan to do after she retires?

- (A) Restore paintings
- (B) Volunteer as a consultant
- (C) Relocate to France
- (D) Become an author

83. Who most likely are the listeners?
- (A) Journalists
  - (B) Editors
  - (C) Photographers
  - (D) Salespeople
84. According to the speaker, what will the listeners receive in an e-mail?
- (A) A book title
  - (B) A concert ticket
  - (C) A restaurant name
  - (D) An account number
85. Why does the speaker say, "thousands of people will buy this issue"?
- (A) To reassure the listeners
  - (B) To correct a misunderstanding
  - (C) To express surprise about a decision
  - (D) To emphasize the importance of a task
- 
86. Where are the listeners?
- (A) In a community center
  - (B) In a medical clinic
  - (C) In a university classroom
  - (D) In a government office
87. Why does the speaker say, "many eye problems are easily treated"?
- (A) To indicate that a health fair is unnecessary
  - (B) To suggest hiring additional staff
  - (C) To encourage the listeners to get tested
  - (D) To correct a statistical error
88. What will the listeners do next?
- (A) Pick up some nutritional information
  - (B) Sign up for an appointment
  - (C) Listen to a presentation
  - (D) Watch a product demonstration
- 
89. What is the talk mainly about?
- (A) Cleaning a carpet
  - (B) Installing a carpet
  - (C) Designing a carpet
  - (D) Choosing a carpet
90. What does the speaker say about wool carpets?
- (A) They are difficult to find.
  - (B) They are expensive.
  - (C) They are hard to clean.
  - (D) They are durable.
91. What does the speaker say his company provides?
- (A) A free in-store consultation
  - (B) A children's play area
  - (C) Flooring design samples
  - (D) One-year warranties
- 
92. Why does the speaker thank the listener?
- (A) For renewing a magazine subscription
  - (B) For inspecting a medical facility
  - (C) For writing an article
  - (D) For giving a demonstration
93. What does the speaker imply when she says, "this is just one of our many products"?
- (A) A company is prepared for more competition.
  - (B) A company also sells less expensive products.
  - (C) A team will need to work more quickly.
  - (D) A supervisor will be impressed by some work.
94. Why does the speaker ask the listener to call back?
- (A) To provide an address
  - (B) To confirm a deadline
  - (C) To place an order
  - (D) To arrange a meeting
-

## Oakfield Public Park



Please check the box to indicate your availability:

- Mondays @ 2:30 P.M.
- Wednesdays @ 8:30 A.M.
- Thursdays @ 11:00 A.M.
- Saturdays @ 12:00 P.M.

95. Who most likely is the speaker?

- (A) A tour guide
- (B) A city official
- (C) A photographer
- (D) A landscape artist

96. Look at the graphic. Which picnic area does the speaker recommend?

- (A) Picnic Area 1
- (B) Picnic Area 2
- (C) Picnic Area 3
- (D) Picnic Area 4

97. Why are some volunteers needed?

- (A) To maintain a garden
- (B) To hand out water bottles
- (C) To organize park events
- (D) To provide free tours

98. Where do the listeners most likely work?

- (A) At a supermarket
- (B) At a hospital
- (C) At a community center
- (D) At a fitness club

99. What does the speaker say is his goal?

- (A) To attract qualified job candidates
- (B) To reduce costs
- (C) To boost membership sales
- (D) To encourage healthy eating habits

100. Look at the graphic. On which days can the speaker change his schedule?

- (A) Mondays
- (B) Wednesdays
- (C) Thursdays
- (D) Saturdays

This is the end of the Listening test.