A: good morning. coca-cola company. How can I help you?

B: good morning. Can I speak to Mr. Tony , please?

A: Just hang on a moment while I make the connection.

I’m afraid he is engaged at the moment. Would you like to leave his a message?

B: yes, please. Would you ask him call me back at 4p.m in this afternoon. My phone number is 0987 345 120( k biết cách đọc số đt thì hỏi lại 😊)

A: sorry, the line is too bad and I cannot hear you clearly. Could you say that again, please?

B: yes, 0987 345 120

A: could you give me your name, please?

B: yes , my name is Quynh. Q-u-y-n-h ( đánh vần tên )

A: thank you . I will give him your message. Good bye.

B: thank a lot . goob bye.