

# Taux de satisfaction

## Contrats

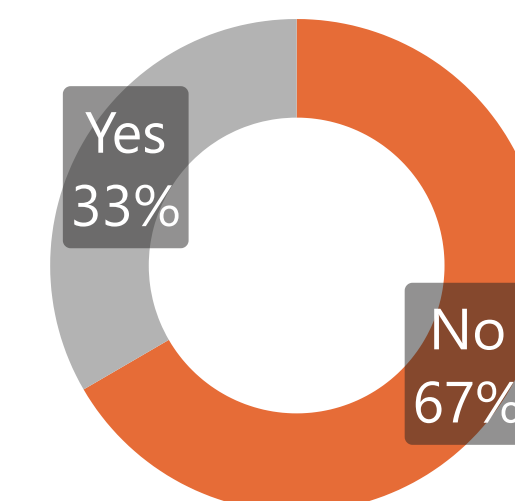
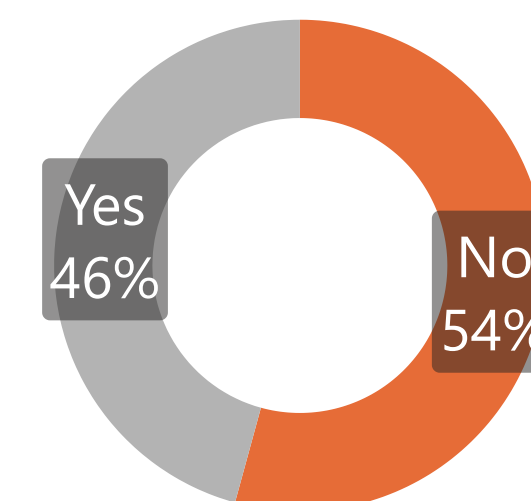
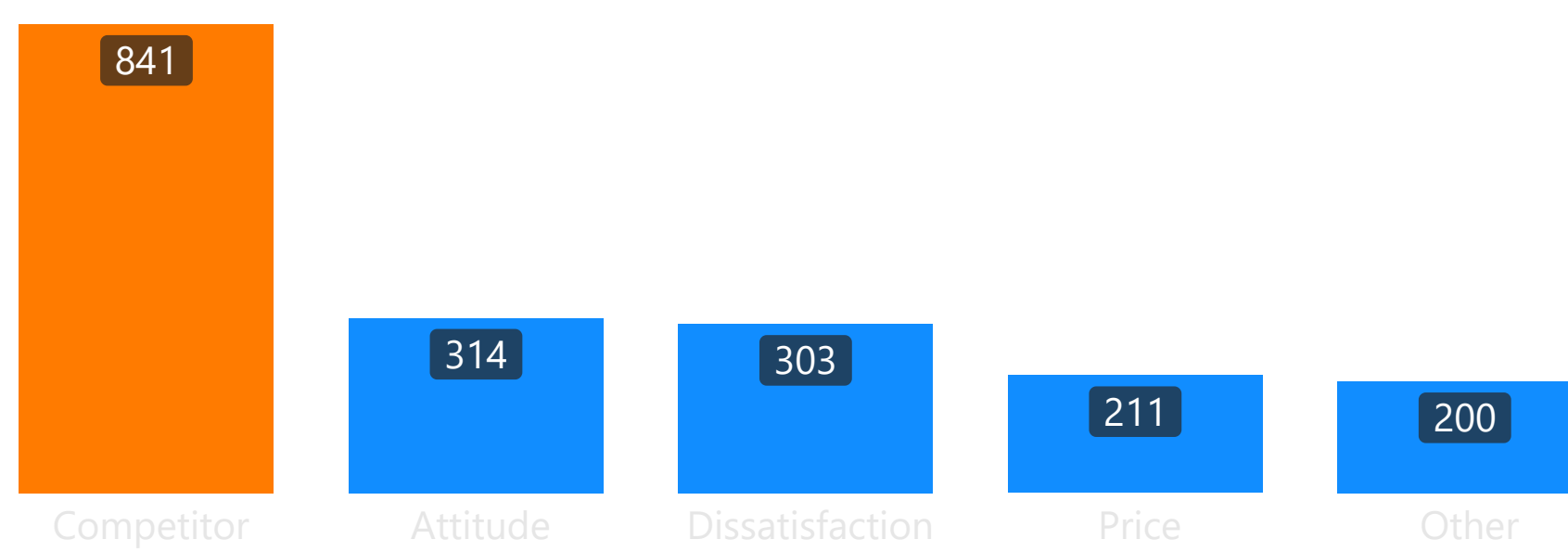
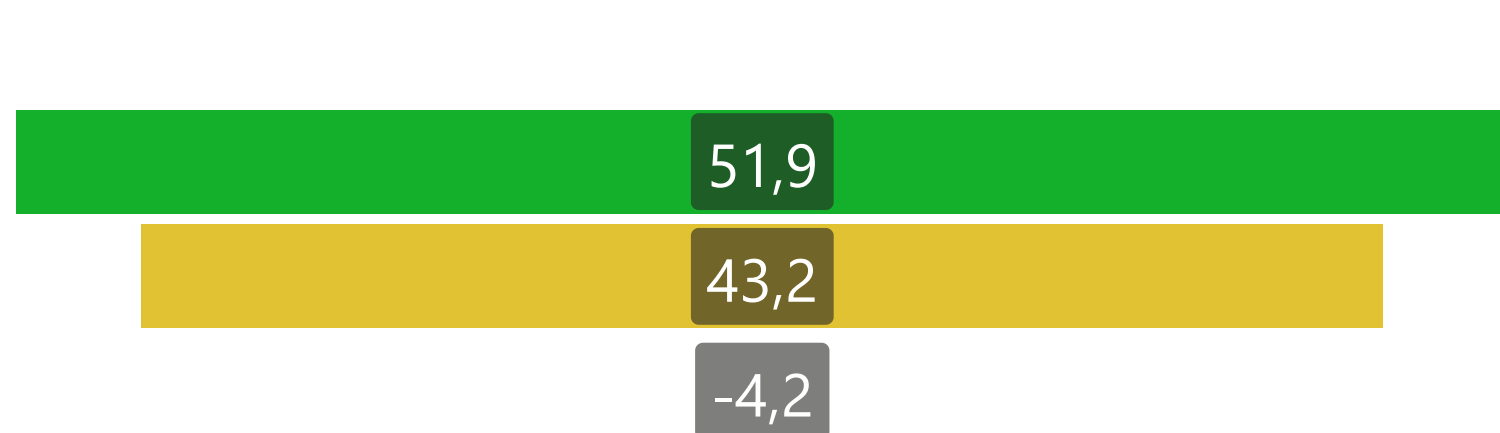
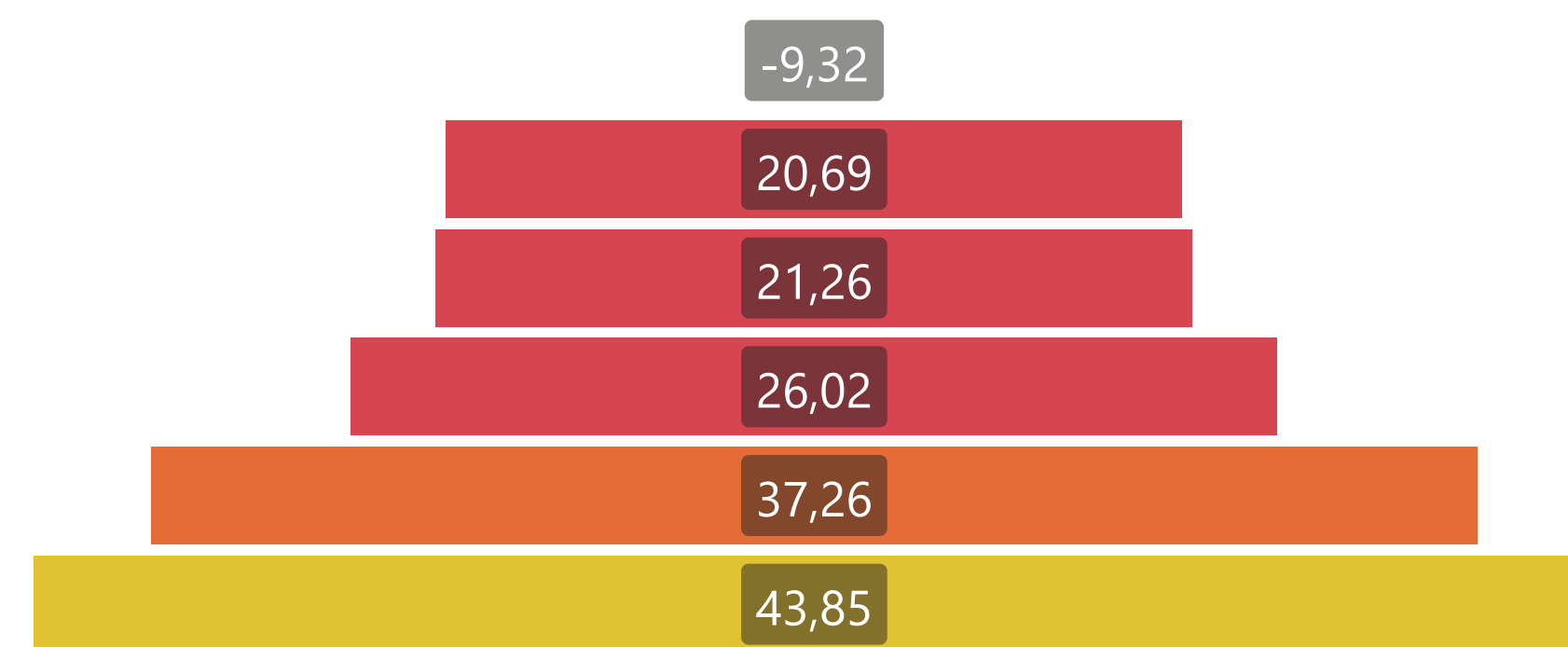
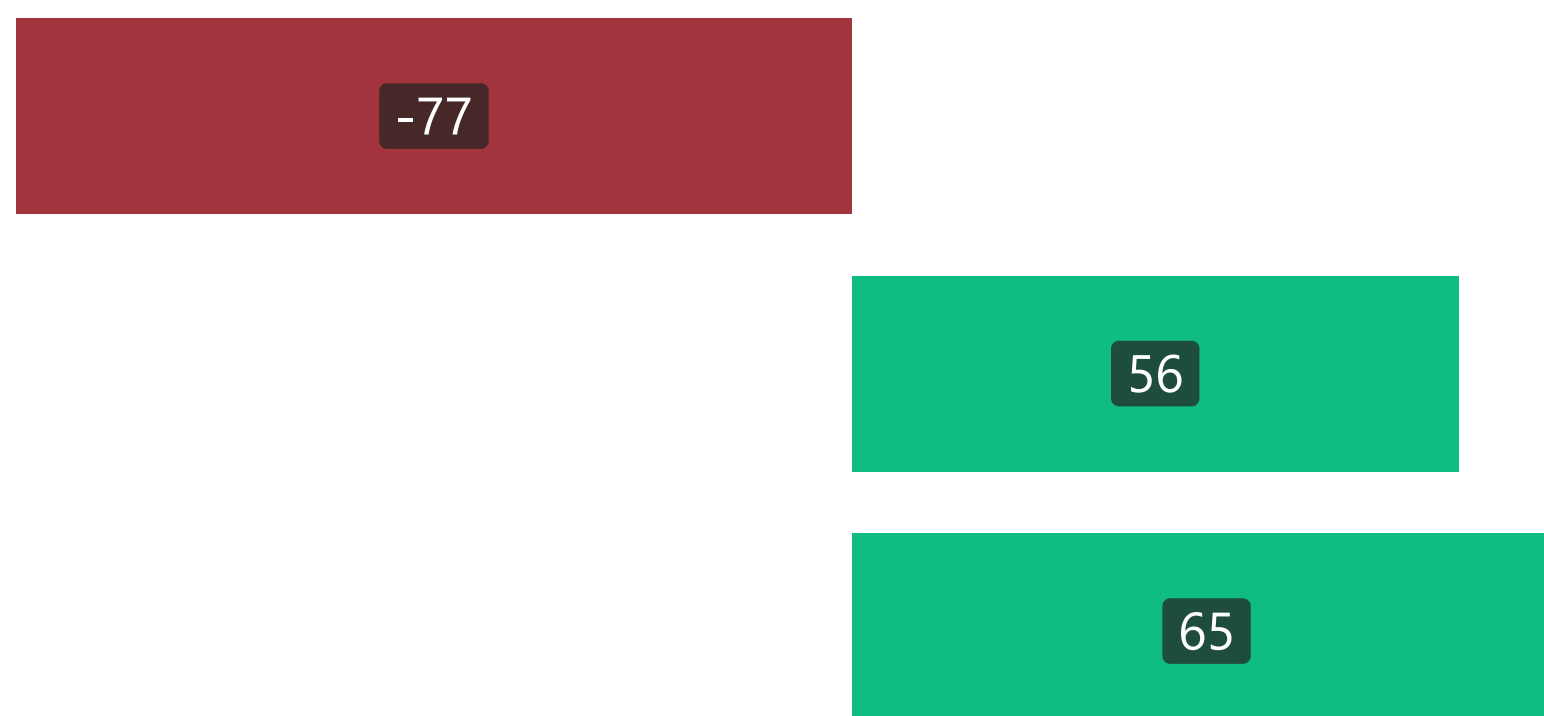
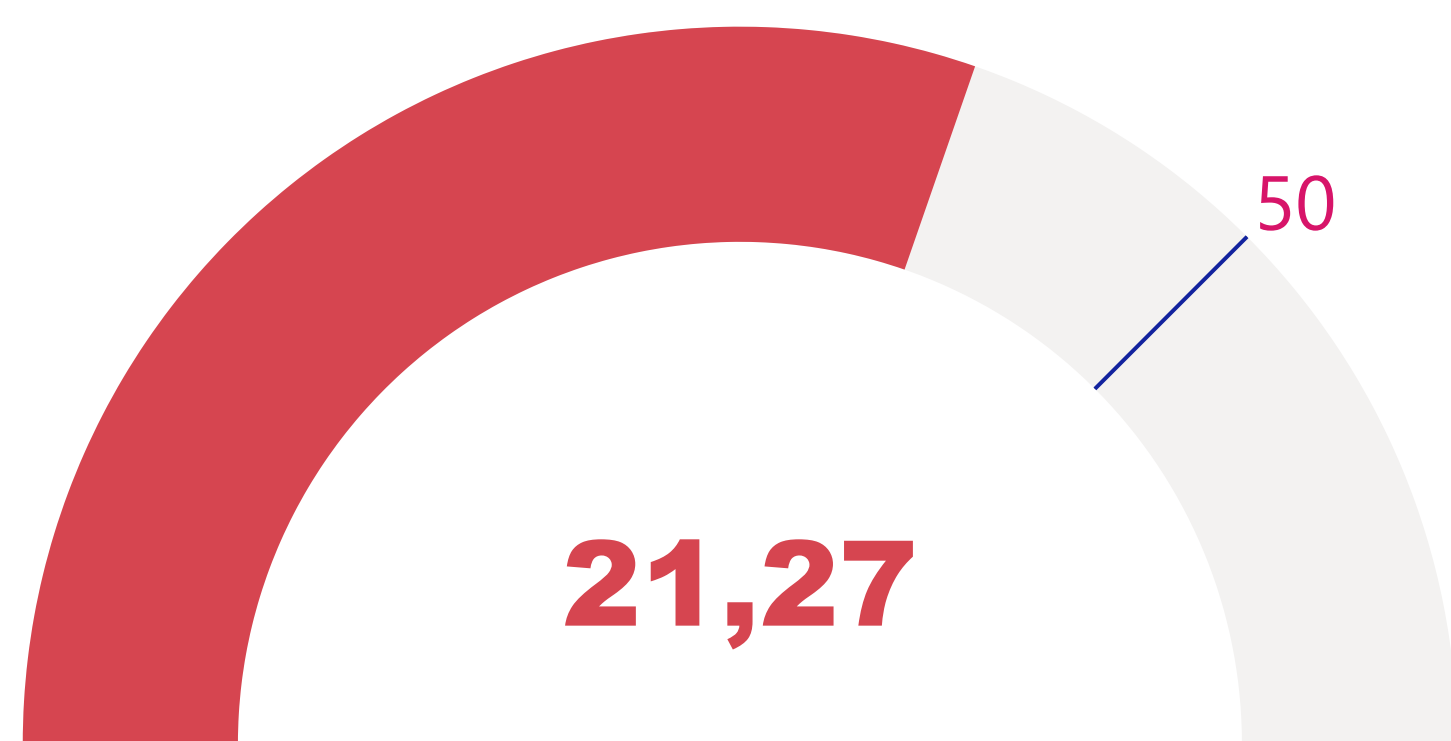
Tout

## Offres

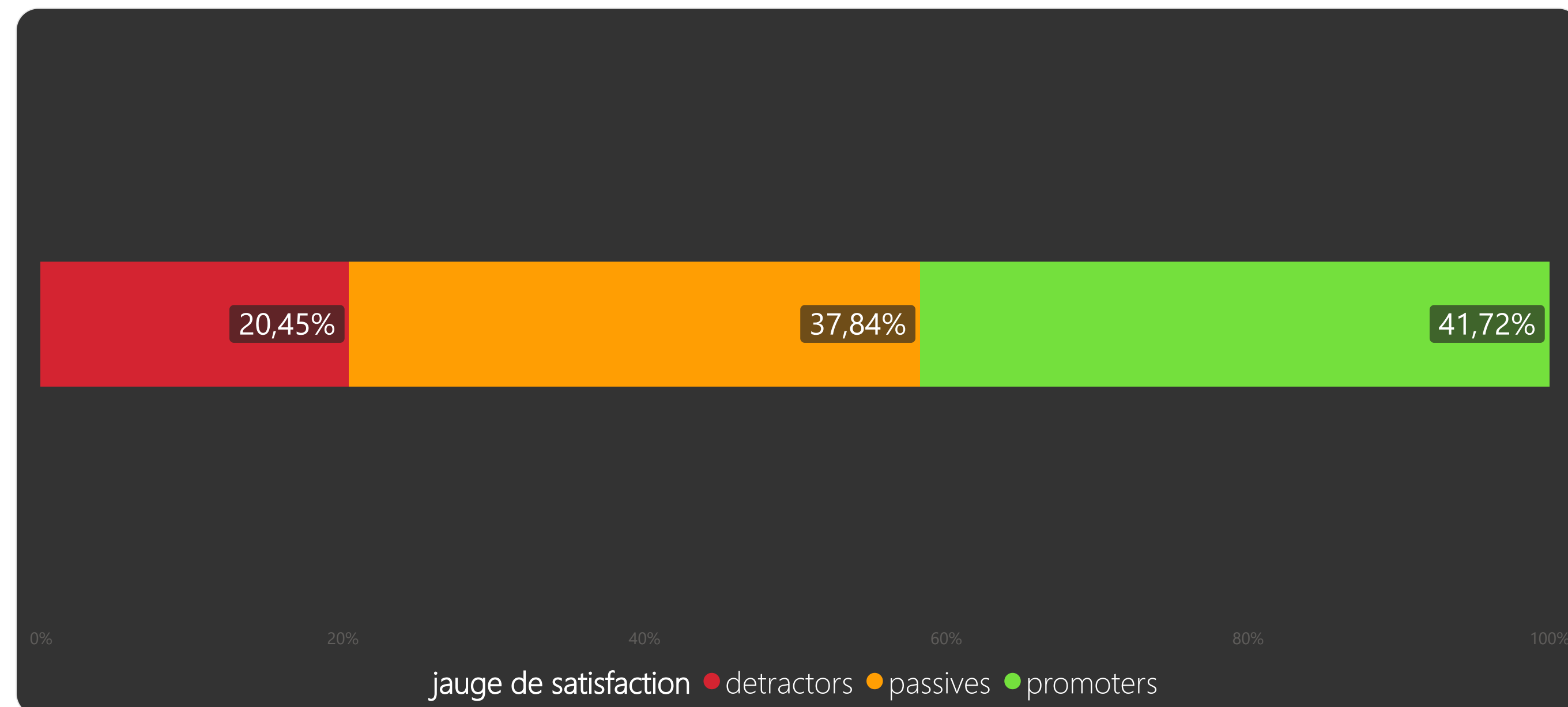
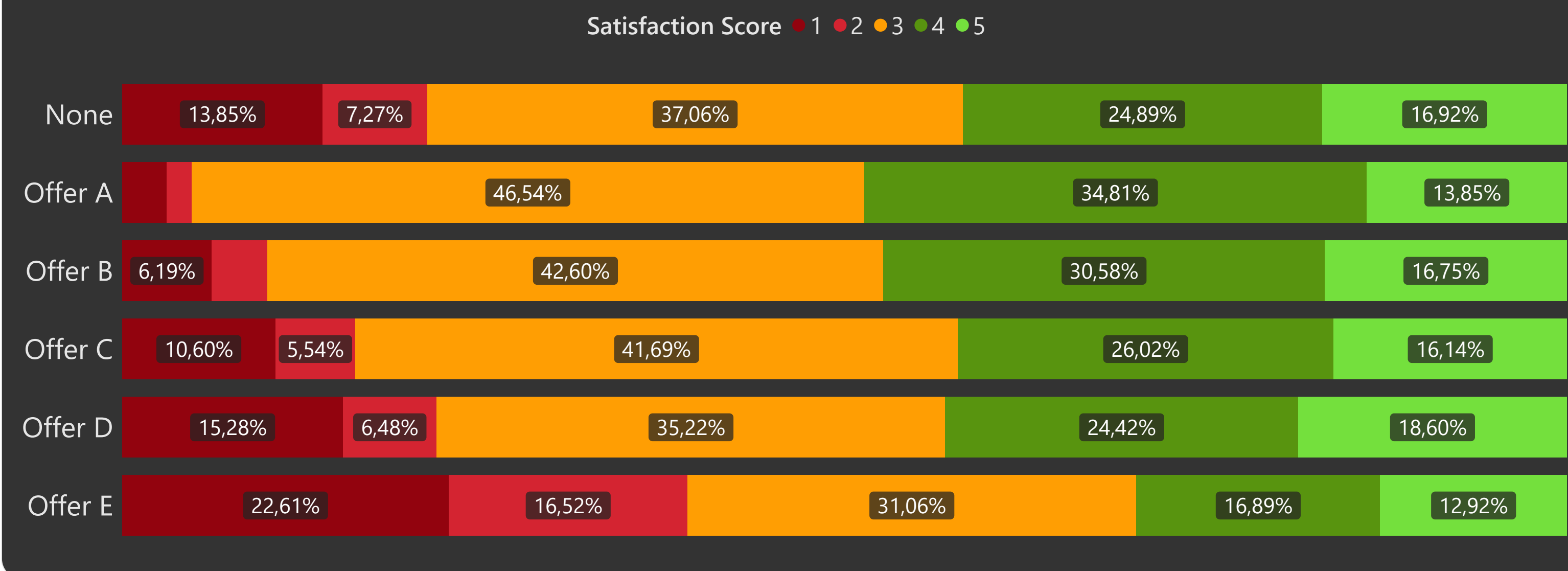
Tout

Tranche d'âge

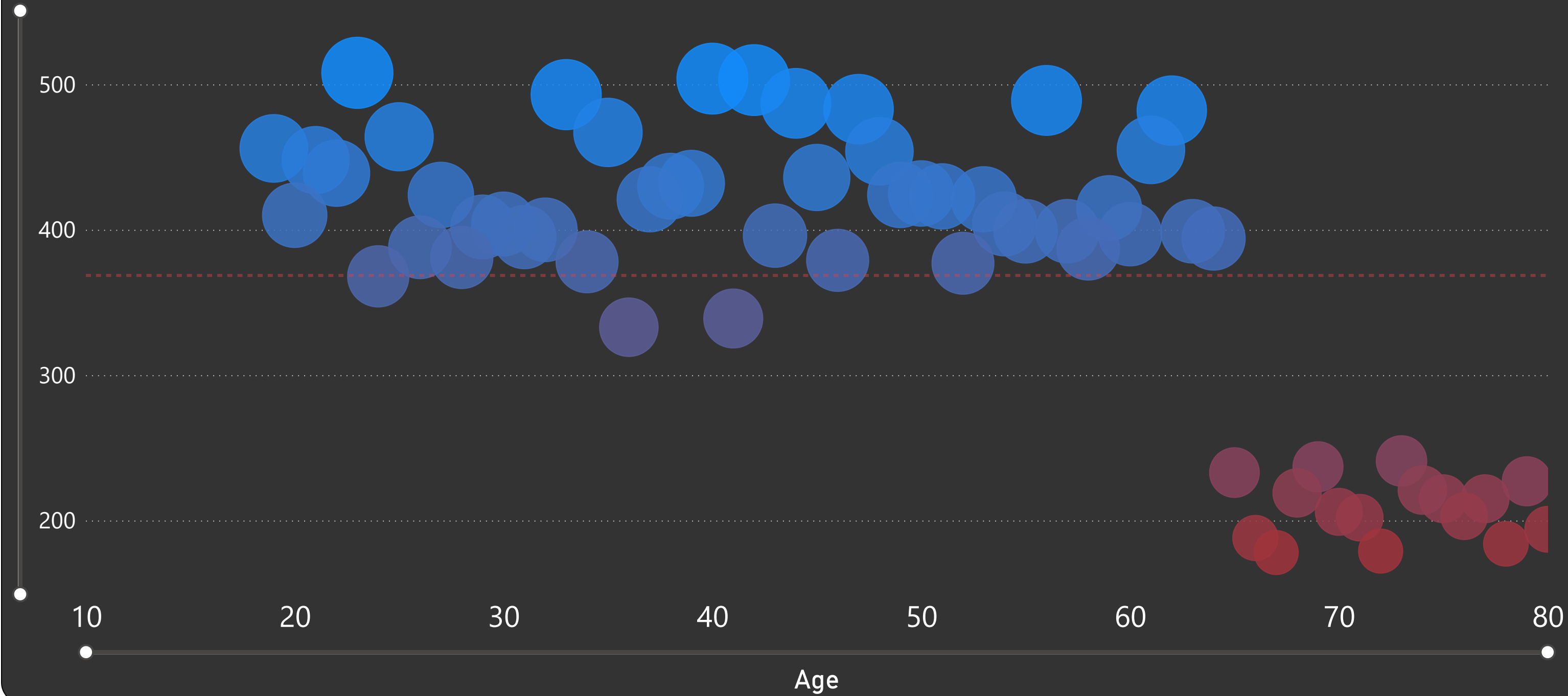
Tout



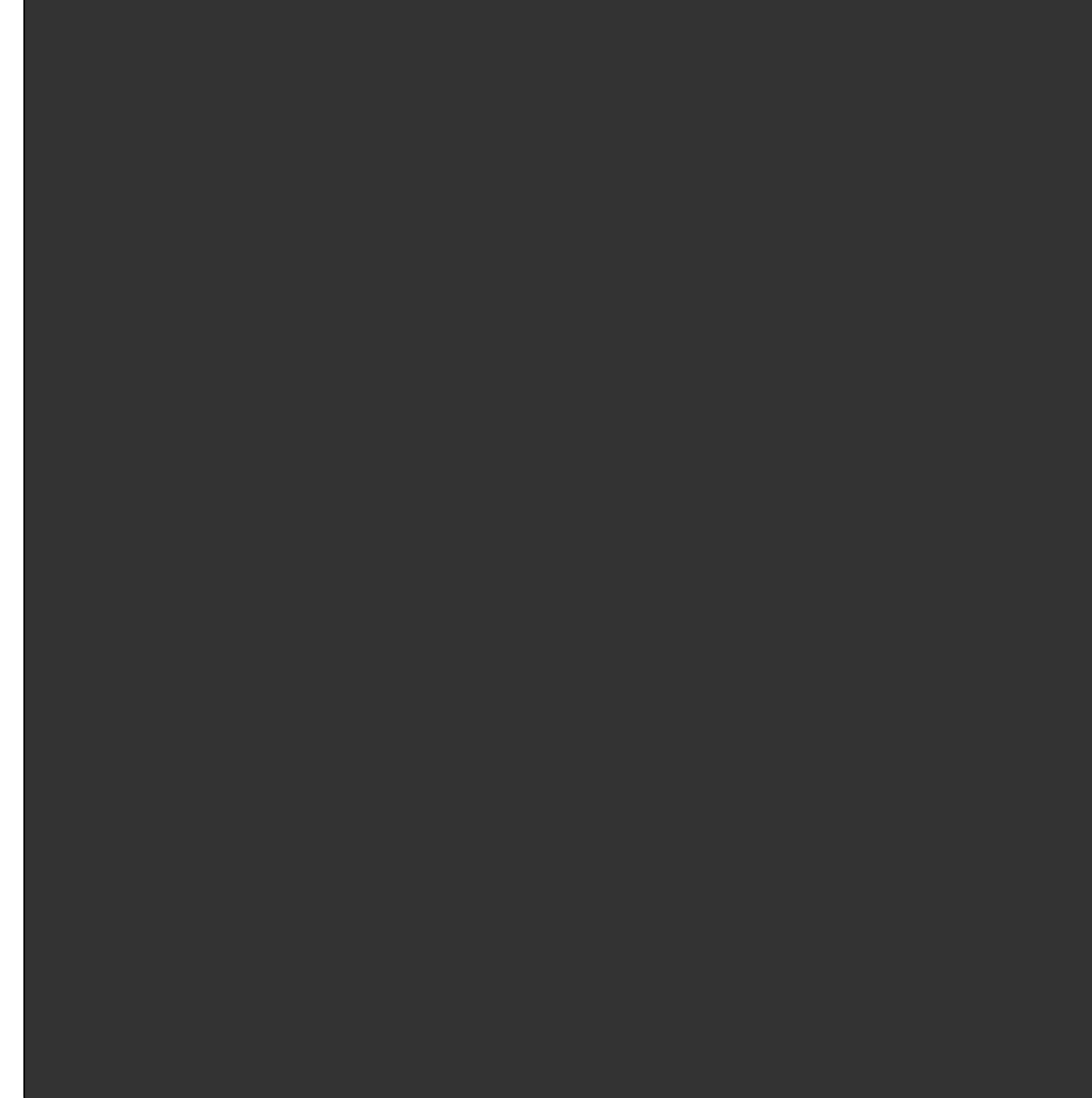
### Taux de satisfaction par offre



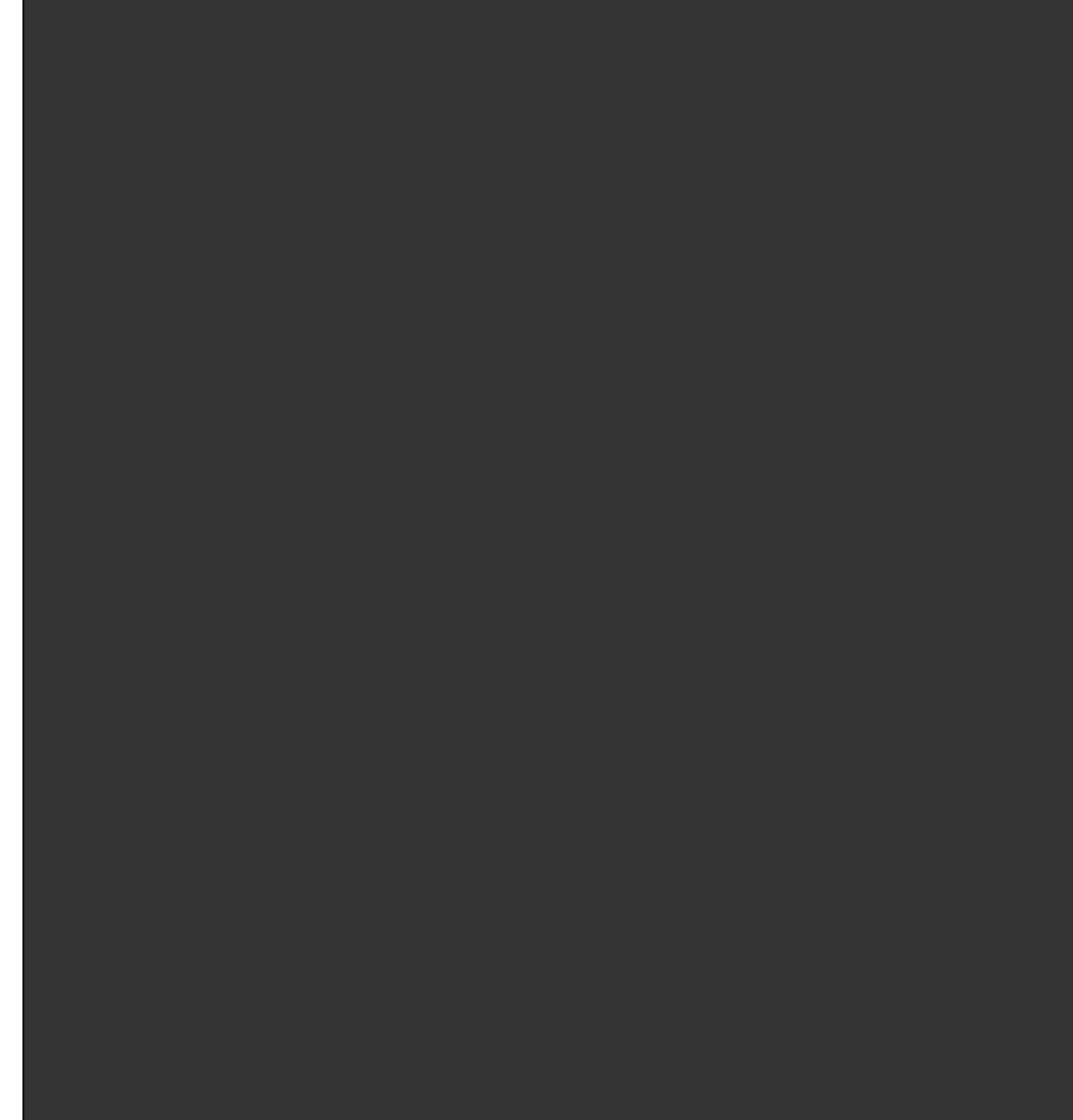
### Corrélation entre l'âge et le score de satisfaction



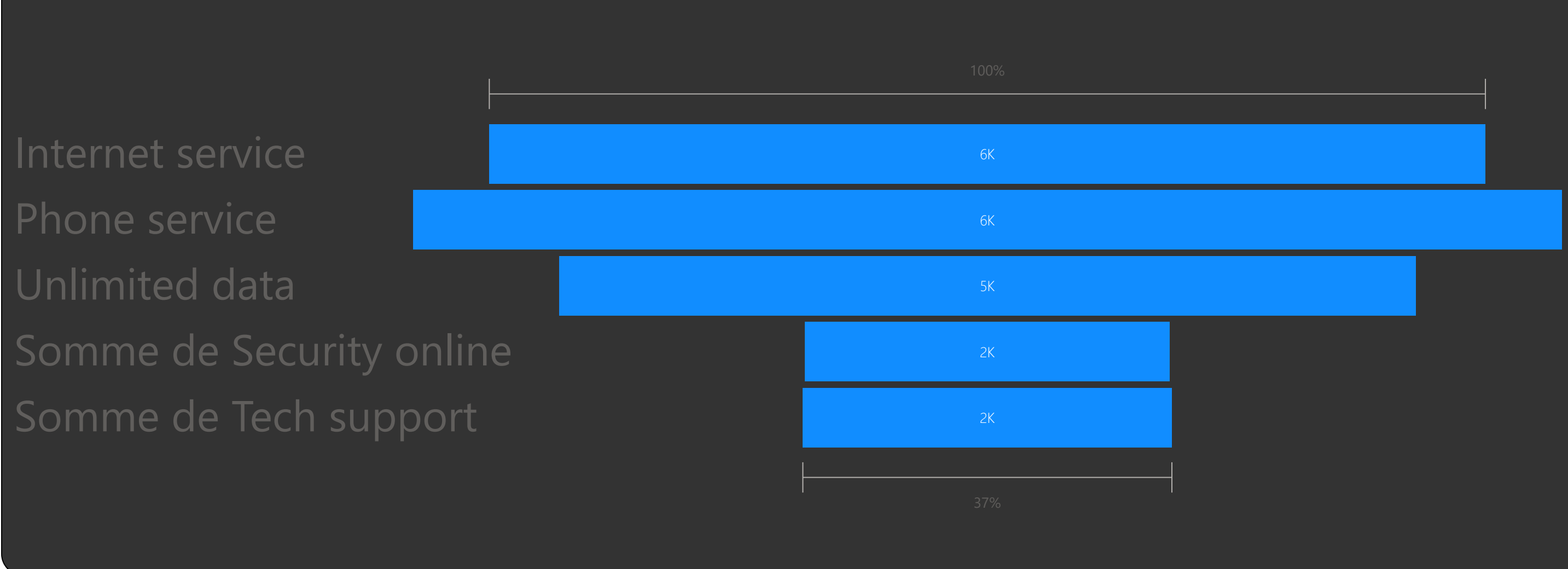
## Raisons du désabonnement des churns



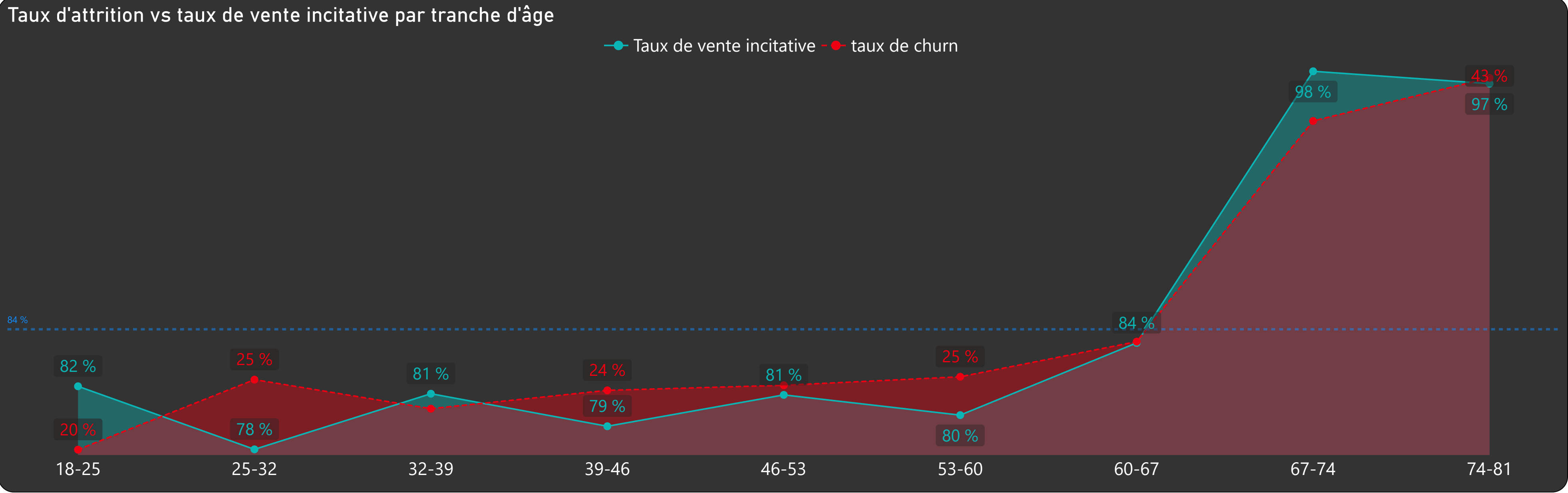
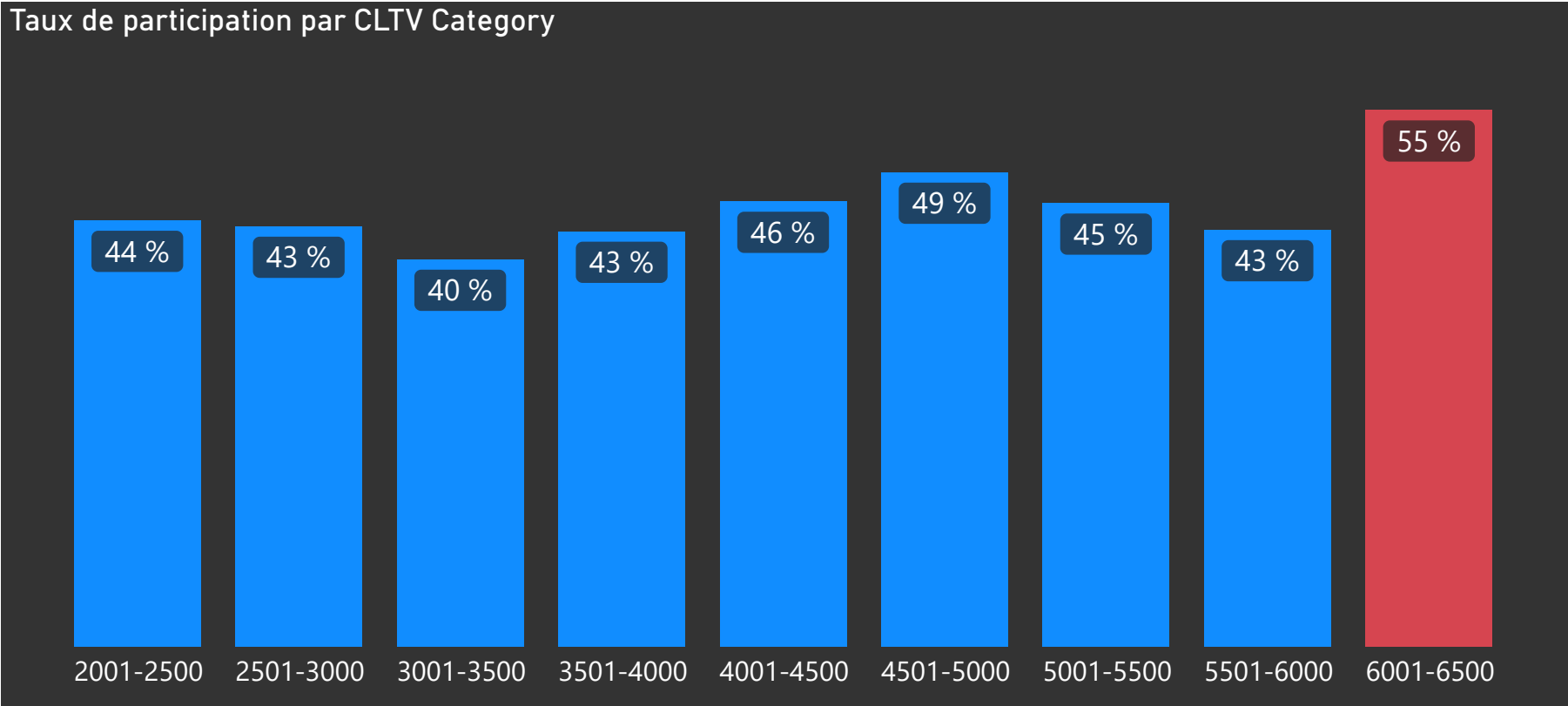
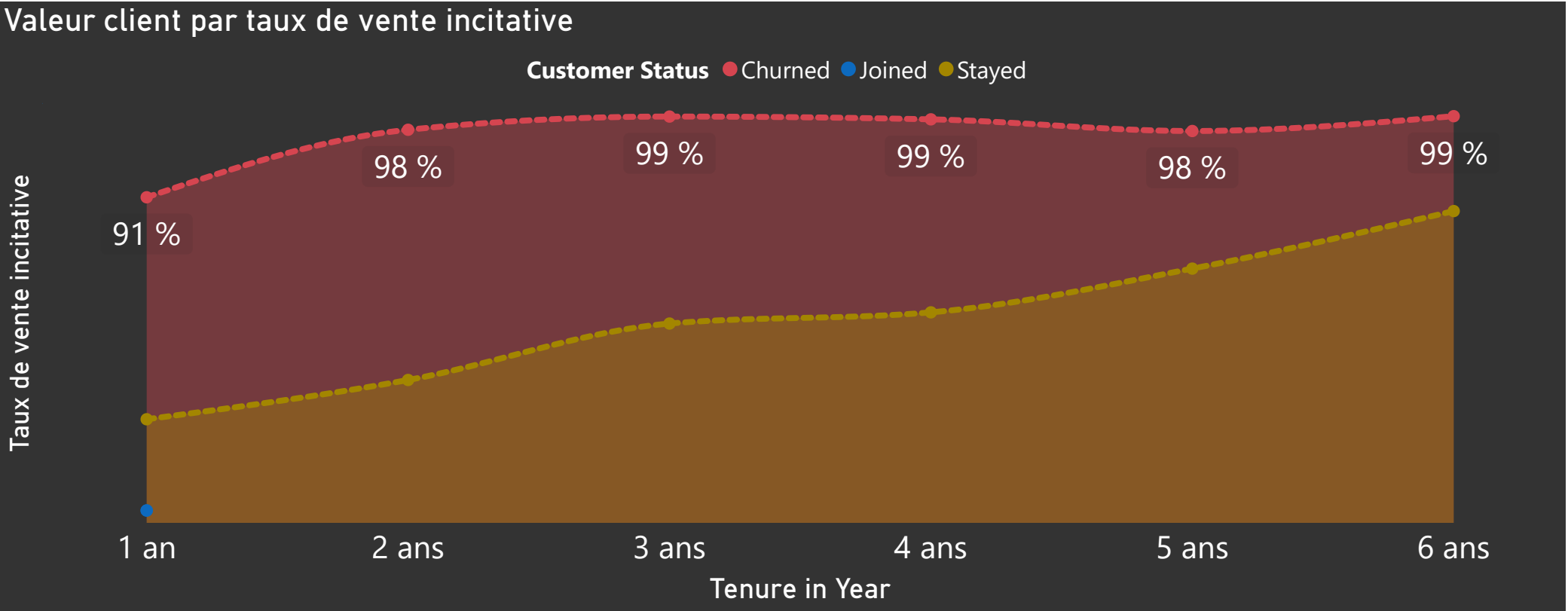
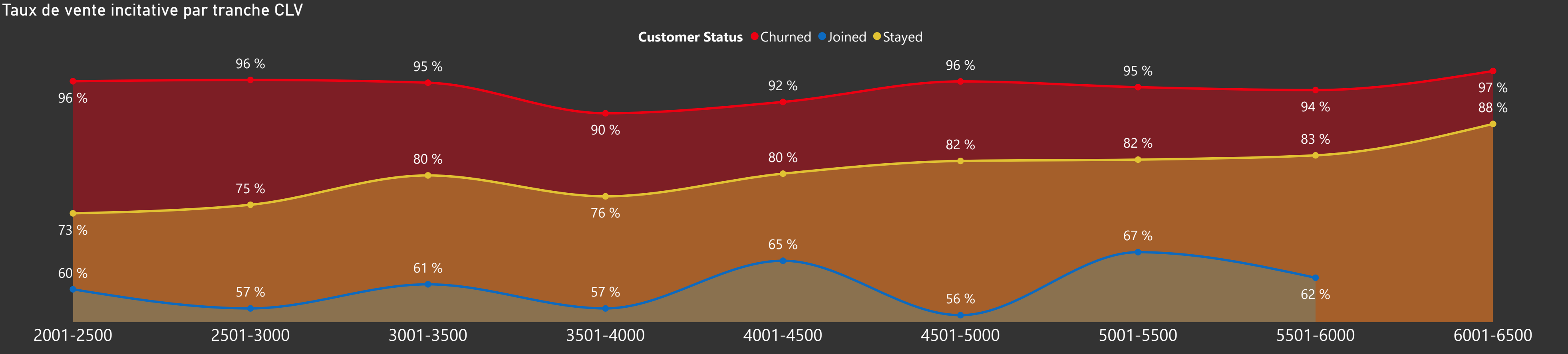
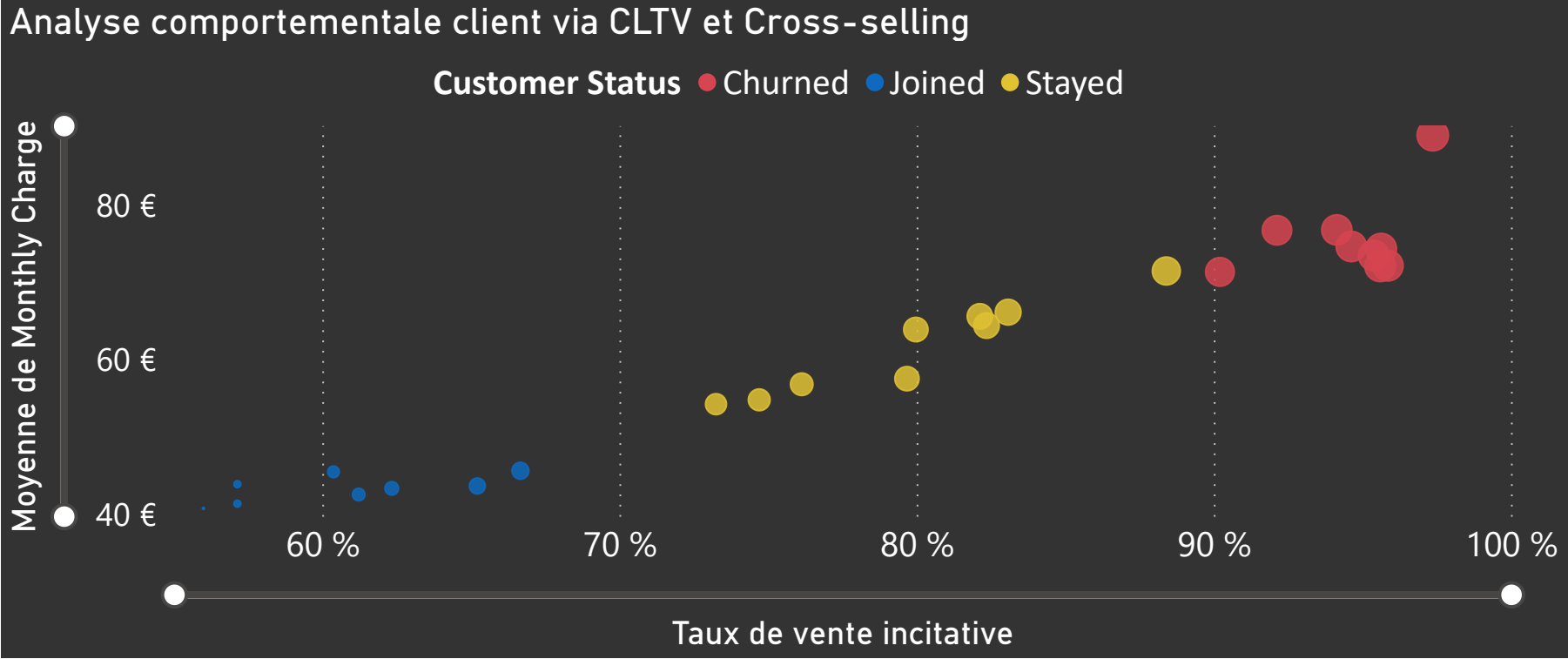
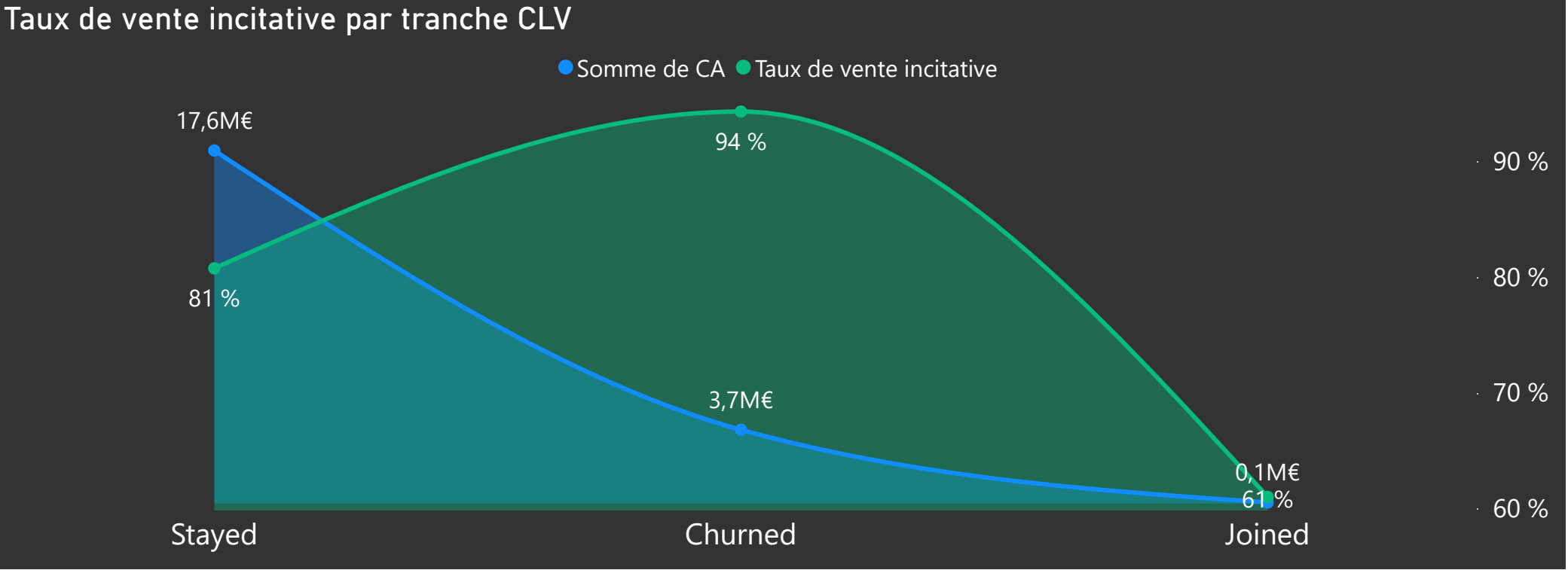
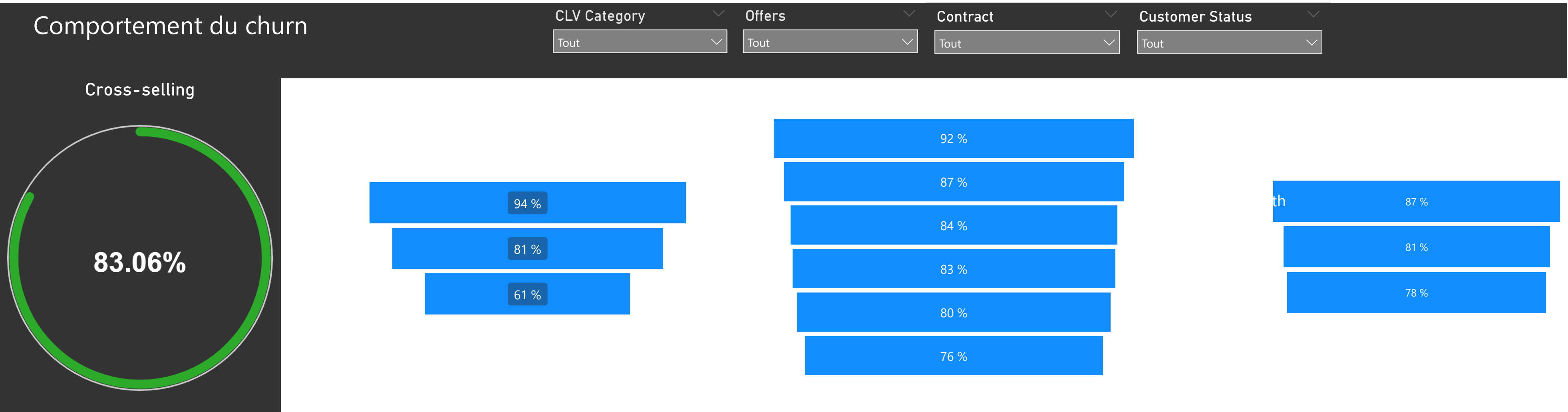
### Raisons de désabonnement par Customer ID



## Produit et services Internet et téléphonique





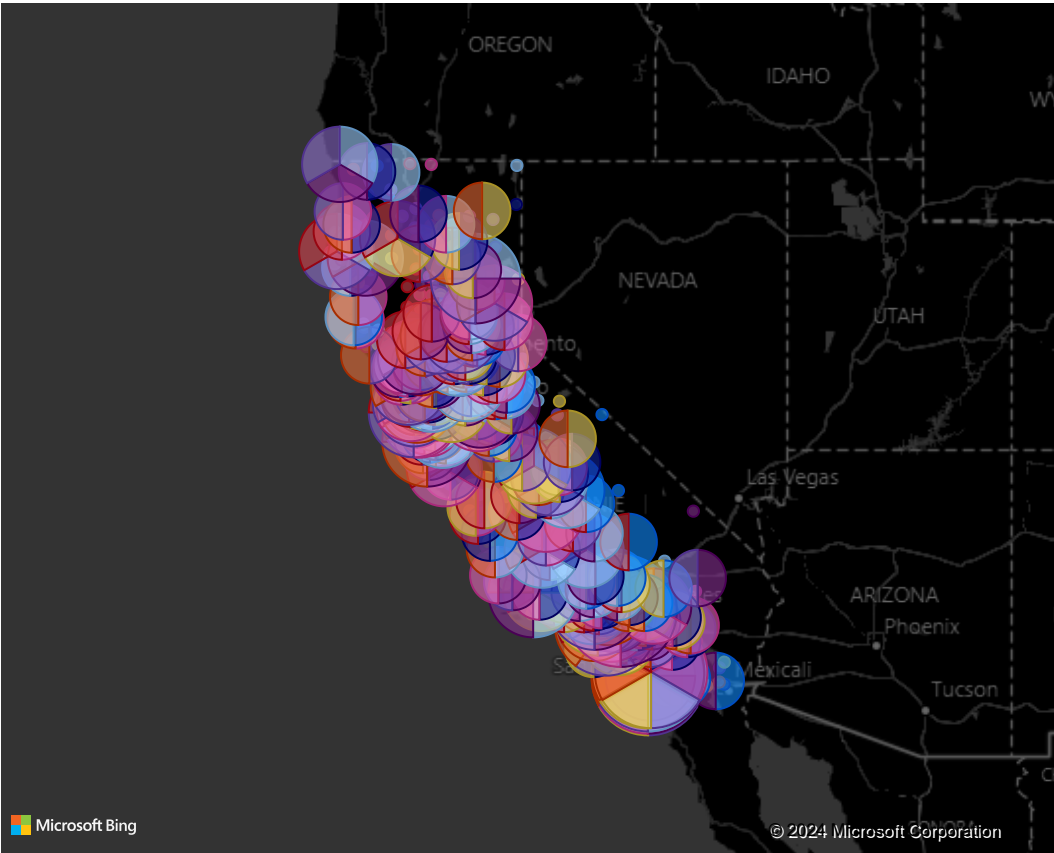
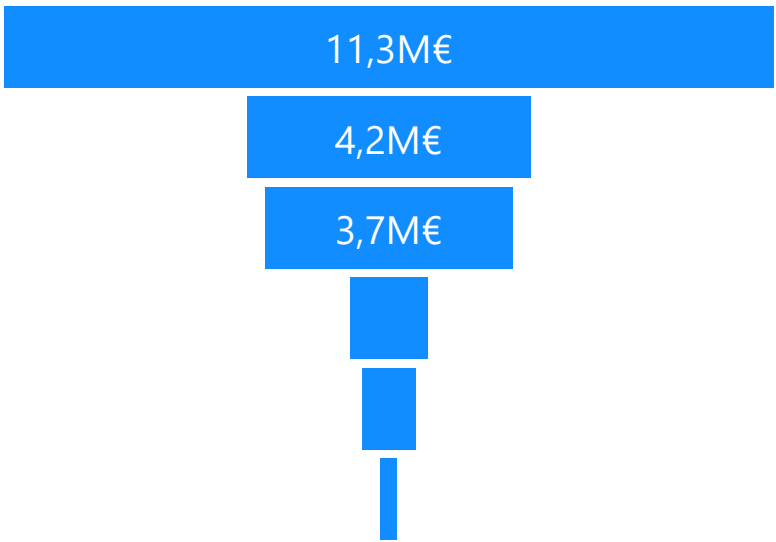
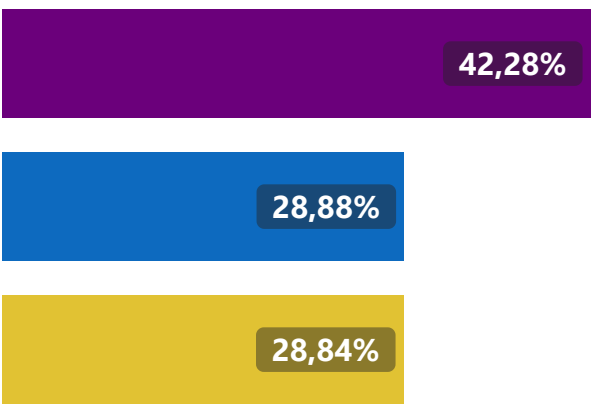
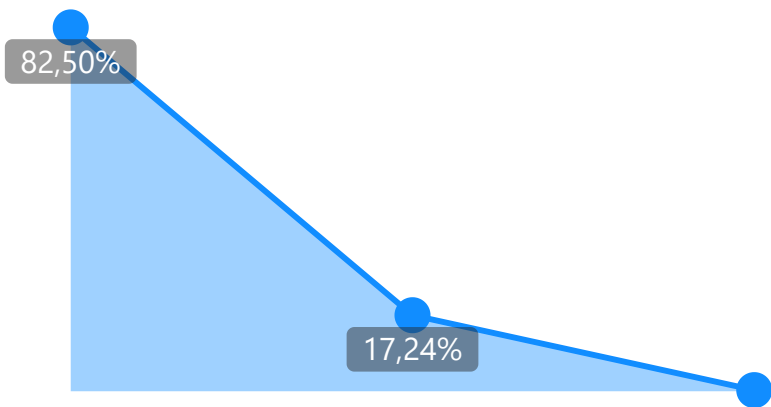


# Coût du Churn

Tranches d'âge  
Tout

Mesure rapide

21,4M€  
Total CA

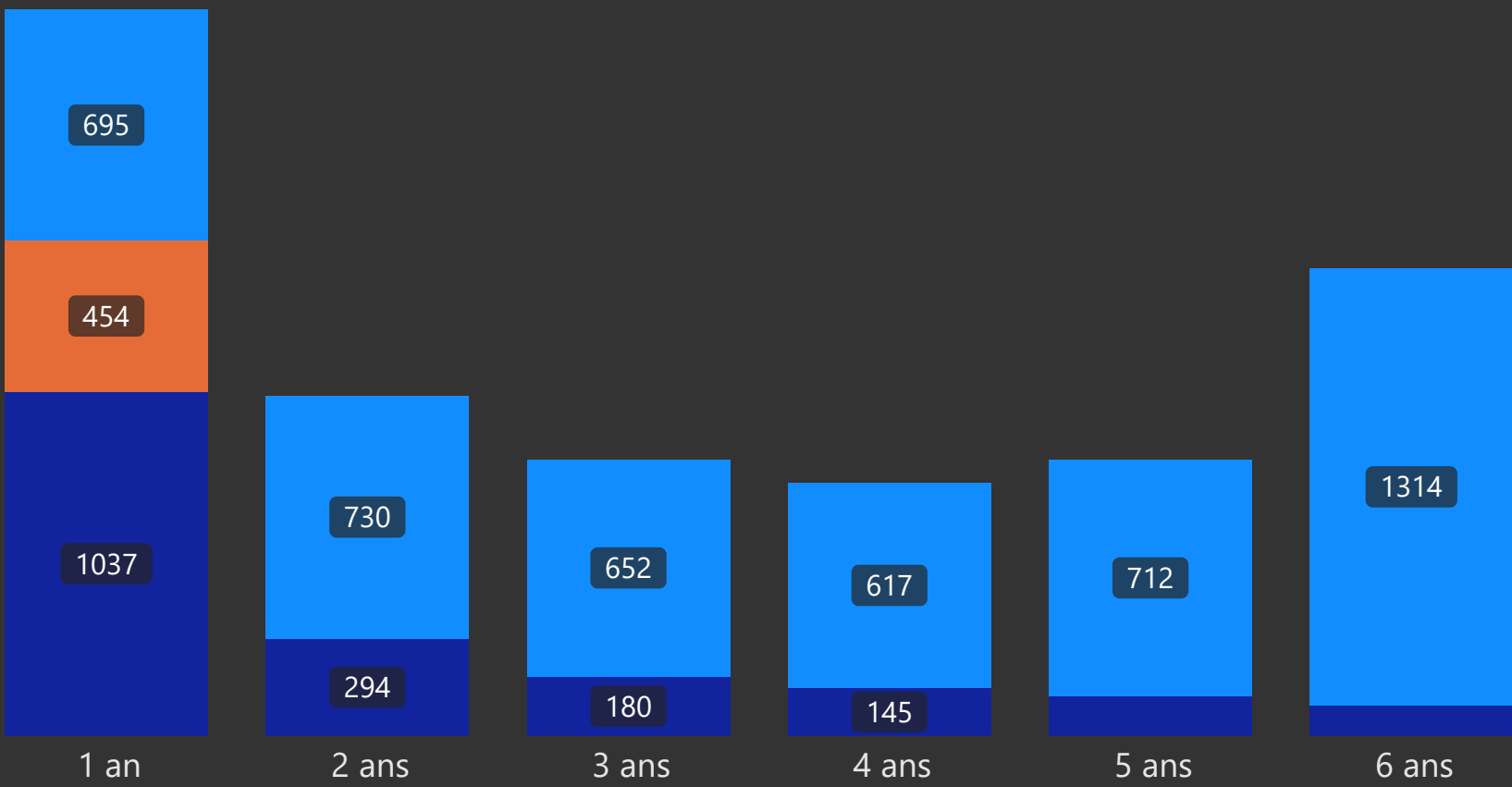


CA moyen par durée d'engagement



Total contrat par durée d'engagement

Customer Status ● Churned ● Joined ● Stayed



Moyenne mensuelle facturée par durée d'engagement

