PHẠM THỊ NHƯ THẢO
Intern Tester

- 📅 May 18, 1996
- 👤 Female
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- 📍 Danang, Vietnam

OBJECTIVE

- I am seeking employment with a company that i can enhance my testing skills, use my skills in the best possible way for achieving the company's goals towards the growth of the organization.
- I'm enthusiasm and always careful of work. I am willing to learn and do what takes to get a job done well even under pressure.

SKILLS

Office

Basic English for communication

Basic Chinese for communication

Independent - teamwork working skills

Problem solving skills

INTERESTS

- ○ Movies
- ○ Music
- ○ Fashion

🎓 EDUCATION

DANANG UNIVERSITY OF FOREIGN LANGUAGE STUDIES   AUG 2014 - JULY 2018
Major: Chinese

💼 WORK EXPERIENCE

HYATT REGENCY RESORT & SPA   APRIL 2016 - OCT 2016
Waitress and hostess (casual)

Main responsibilities:
- Greeting and serving customers.
- Providing excellent wait service to ensure satisfaction.
- Taking customer orders and preparing breakfast buffet.

MY SON TRAVEL AGENCY   JULY 2018 - JULY 2019
Tour guide

- Greeting and welcoming customers to the tour.
- Informing customers about the itinerary for each tour
- Explaining points of interest during the trip, answering questions about the tour, solving customer's problems.
- Making sure customer's safety and satisfaction.

CATHAY LIFE INSURANCE   SEPT 2019 - APRIL 2020
Insurance consultant

- Providing information to people about various insurance plan options, providing consultations, discuss fees and set up insurance contracts with customers.
- Solving customer queries.
- Responsible for the management of Cathay HR website, testing the functionalities and finding possible defects, informing the related parties to fix errors before releasing to apply for the organization
- Verify the content of online insurance contracts, correct or notify related parties to correct errors before putting the official version into the signing contract with the Customer.

TESTING BOOTSCAMP   APRIL 2020 - JUNE 2020
Software testing trainee

- Participating in software testing courses
- Learning how to read the requirements, writing Test cases, practicing on the actual website project from lecturer.

UNSPLASH   JUNE 2020 - NOW
Software tester Freelancer

·Project description:
- Unsplash is a photo discovery platform for free to use, high-definition photos.
- Website is created to help people share and save the pictures of any activities in lifes

(travelling, celebrating, memory moments...)

· Responsibilities:

- Read and analyze project requirements

- Create test case

- Test the project on publishing and in real environment: webmany different browsers (Chrome, Firefox, IE, Edge, etc.)

Team size: 10 people

Technologies used:

- Apply popular testing types and testing skills:

+ Test interface (UI)

+ Functional testing (functionality)

+ Responsive testing+ Integration testing (Integration)

+ Smoke Test

+ Test techniques: equivalent partitioning, boundary value analysis, errordiagnosis, etc.

- Log bug on excel

CERTIFICATIONS

VSTEP B1
HSK 5

STRENGTH AND WEAKNESS

- Strength: Quick and flexible at work, creative and determined.
- Weakness: Quite strict, too detail-oriented.