

# Nguyen Thi Duy Dinh

Senior QC

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## EXPERIENCE & SKILL SUMMARY

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- 5 years of experience in manual testing and 1 year in automation testing
- Experience working in an Agile development process.
- Knowledge of testing methodologies and the test life cycle.
- Teamwork and also able to work individual.
- Troubleshooting abilities, disciplined, carefulness and responsibility.

## TECHNICAL SKILLS

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- **Testing skills**
  - Knowledge about testing techniques: Acceptance, Regression, Functional and Exploratory.
  - Knowledge about product verification in black box testing
  - Analyze requirements to define test plans, test cases
- **Software tools**
  - Bug Tracking System: Jira, Bug Zilla, Trello
  - Automated Testing Tools: Cucumber, SeleniumWeb driver
  - API testing tools: Postman
  - Programming language: Java
  - Database: SQL server
- **Testing processes**
  - Agile, Waterfall

## EXPERIENCE & SKILL SUMMARY

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|--------------------------------------|--------------------|-------------|
| • Bachelor of Information Technology | Hoa Sen University | 2010 - 2014 |
| • ISTQB Foundation Certification     |                    | 2020        |

## OBJECTIVE

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To acquire a responsible position in a well-established company that where I can apply my knowledge, expertise and experience gained from my previous employment, education as an automation testing engineer.

## EXPERIENCES

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- 2014 - 2016 AV Soft Corp, Ho Chi Minh city as QC
- 2017 - 02/2018 NTEX Solution JSC as QC
- 04/2018 - present TMA Solution as Senior QC

## PROJECTS

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- **GBST Composer Website - QC**

*GBST Composer web is a core website of GBST corporation. GBST staffs can perform functions on website instead of the old window application.*

**Main responsibilities:**

- Create, maintain and execute testcase
- Communicate issues to the project supervisor and dev
- Report defects and keep track issue
- Analyze document and warning if there is any conflict

**Recognition and Gains:**

- Familiar with API testing and SQL query
- Received appreciation for finding critical logic issues and warning for BA
- Received shout-out price 4 times

- **Care Employee Management - QC**

*A web-based application allows care employee manager to manage the care resources with an easy-to-use web UI, viewing and exporting employee scheduling reports.*

**Main responsibilities:**

- Create, maintain and execute testcase
- Report defects and keep track issue
- Develop automation testcase by Selenium Webdriver with Cucumber BDD Automation Framework

**Recognition and Gains:**

- Familiar with automation test for website
- Decrease testing effort and increase testing quality

- **DBS - Digital Banking Solution - QC**

*DBS is a solution for Agile Banking, Branchless Banking, and Mobile Financial Services.*

**Main responsibilities:**

- Create, maintain and execute testcase
- Report defects and keep track issue
- Bridge between Dev and PO

**Recognition and Gains:**

- Familiar with Agile development process
- Keep project on requirements
- Familiar with Android mobile testing

- **Other projects**

- Nailsuperstore.com - *an ecommerce website about nail product in USA*
- AV Voice Changer Software Diamond – *a software to change voice to many other voices, multiplayer and convert audio.*
- AIA Learning Management System - *a LMS solution on web application for Agencies of AIA Insurance Group*

## REFERENCES

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**TMA Solution**

- Mr. Le Hoang Vinh – Project Manager - 0934498961 - lhoangvinh@tma.com.vn

**NTEX JSC Solution**

- Tran Khoi Nguyen – Project Owner - 0934000662