

NHAT NGUYEN

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EDUCATION

University of Texas at Arlington | Arlington, TX

Jan 2020 - Expected Graduation Aug 2022

BS Information Systems | **GPA:** 3.678/4.000

Relevant Coursework: Introduction to Programming, Computer Networks and Computing, Database Management, MIS and Data Processing, Advanced Web Development, Information System Analysis, Designs.

Honors: Dean's List Fall 2020 - Present

Certifications: Social Media Marketing (Hootsuite)

SKILLS

Programming: Java, Python, HTML/CSS, C, C++

Software: IntelliJ, MS Office, IDLE, VS Code, TeamViewer, Sublime, SOLIDWORKS

Hardware: Soldering, 3-D Printing

Language: English (ILR:5) (C2), Vietnamese (Native) (ILR:4) (C1), German (ILR:1) (A1)

EXPERIENCE

IT Technician & Advance Repair Agent | Geek Squad

Aug 2016 - Dec 2020

- Assisted 30-40 customers daily regarding specific system troubleshooting and provided solutions.
- Led a team of 5 agents by delegating roles to maintain quality control and assign daily tasks.
- Performed remote access repairs by effectively communicating with clients through **TeamViewer**.

Server/Manager | Boiling King Crab

Nov 2015 - March 2020

- Trained 50+ server skills such as guest service, safety precautions, and proper food handling.
- Accurately and quickly recorded customer orders to ensure satisfaction.
- Expedited food by implementing a server/cook system to maximize efficiency.

Technology Repairer & Customizations | Self-Employed

May 2013 - Aug 2017

- Troubleshooted and repaired different technological devices such as PCs, phones, laptops, and tablets.
- Customized various phone protectors to tailor customer's desire.

PROJECTS

Website and Server Development

Spring 2022

- Utilized **Sublime Text** to develop a website consisting of 10 surveys for a hypothetical company.
- Enhanced the website by creating a home/order page using **JavaScript** and **HTML/CSS**.

Mechanical Keyboard Assembly

Summer 2021

- Designed and built custom PCBs with various electrical components through **SOLIDWORKS** and **soldering**.
- Consulted with customers to select hardware that was aesthetically pleasing, cost-friendly, and mechanically tailored to their preference while creating solutions to enhance typing and gaming experience.

INVOLVEMENT

Society of Asian Scientist and Engineer (SASE) | Member

Jan 2020 - Current

- Paired with incoming freshmen and sophomore through an academic mentorship.

Math UIL | Leader/Member

Mar 2014 - 2016

- Structure weekly event for new members and practices for upcoming competition.
- Competed UIL competition around the districts.