NHLANHLA SINDANE

Software Development Student | 📍 Kempton Park | 📧 Nhlanhla.Sindane13@gmail.com | 📞 061 420 3184

PROFESSIONAL SUMMARY

A motivated Software Development student with a strong foundation in web programming (HTML/CSS), database development, and problem-solving. Passionate about technology, teamwork, and continuous learning. Proven leadership as a chess club co-founder and school sports organizer, demonstrating strong communication, organization, and adaptability. Eager to contribute fresh perspectives and technical skills to a dynamic IT team.

IT EXPERIENCE

Analyst | Marsh McLennan | [Feb 2022 – Jan 2023]

- Resolved assigned tickets for hardware, software, and access issues (e.g., password resets, Outlook crashes) under senior guidance.
- Adhered to SLAs, ensuring 80%+ on-time resolution for P2/P3 priority tickets.
- Documented solutions in the knowledge base to improve team efficiency.
- Escalated complex issues to senior technicians when required.

EDUCATION

Software Development | Belgium Campus ITversity | 2020 – Present

Relevant coursework:

- Database Development
- Web Programming
- Programming Fundamentals
- End User Computing

Norkem Park High School | 2015 – 2019

Subjects: Pure Mathematics, Computer Applications Technology (CAT), Business Studies

Achievements: Co-founded the school chess club, organized tournaments, and served as a prefect (Sports Committee).

💻 Technical Skills

Programming & Development

- C# (Intermediate): Built console apps and Windows Forms apps using ADO.NET for SQL integration.
- SQL & Databases: Designed queries, tables, and relational databases in SQL Server 2014.
- Web Basics: HTML/CSS (front-end structure/styling), pseudocode, and flowcharts for logic design.

💼 Tools & Platforms

- Microsoft Stack: SQL Server, Visual Studio (for C#/ADO.NET).

- Debugging: Technical troubleshooting (software/hardware).

🚀 Soft Skills

- Problem-Solving: Analytical approach from Pure Maths and coding projects.
- Leadership & Teamwork: Co-founded chess club (+50% participation), coordinated school sports events.
- Attention to Detail: Debugged code, optimized database queries.
- Adaptability: Quickly grasp new concepts, techniques & technologies.

PROJECTS & EXTRACURRICULAR ACTIVITIES

♟ Chess Club Co-Founder & Leader | Norkem Park High (2018–2019)

- Established the club, recruited members, and organized inter-school tournaments.

🏅 Sports Committee Member (Prefect) | Norkem Park High (2018–2019)

- Coordinated school sports events, matches, and team logistics.

ADDITIONAL ADVANTAGES

- Valid Code 10 Driver's License
- Own Reliable Transport