NHLANHLA SINDANE

Software Development Diploma Student | 📍 Kempton Park | 📧 Nhlanhla.Sindane13@gmail.com |

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PROFESSIONAL SUMMARY

A motivated Software Development student with a strong foundation in web programming (HTML/CSS), database development, and problem-solving. Passionate about technology, teamwork, and continuous learning. Proven leadership as a chess club co-founder and school sports organizer, demonstrating strong communication, organization, and adaptability. Excels in collaborative environments, building rapport easily with diverse teams and stakeholders to achieve common goals. Eager to contribute fresh perspectives and technical skills to a dynamic IT team.

IT EXPERIENCE

Analyst | Marsh McLennan | [Feb 2022 – Jan 2023]

- Resolved assigned tickets for hardware, software, and access issues (e.g., password resets, Outlook crashes) under senior guidance.
- Adhered to SLAs, ensuring 80%+ on-time resolution for P2/P3 priority tickets.
- Documented solutions in the knowledge base to improve team efficiency.
- Collaborated effectively with end-users and senior team members, translating technical problems into understandable terms and fostering a supportive environment for issue resolution.

EDUCATION

Software Development | Belgium Campus ITversity | 2020 – Present

Relevant coursework:

- Database Development
- Web Programming
- Programming Fundamentals
- End User Computing

Norkem Park High School | 2015 – 2019

Subjects: Pure Mathematics, Computer Applications Technology (CAT), Business Studies

Achievements: Co-founded the school chess club, organized tournaments, and served as a prefect (Sports Committee).

💻 Technical Skills

Programming & Development

- C# (Intermediate): Built console apps and Windows Forms apps using ADO.NET for SQL integration.
- SQL & Databases: Designed queries, tables, and relational databases in SQL Server 2014.
- Web Basics: HTML/CSS (front-end structure/styling), pseudocode, and flowcharts for logic design.

📠 Tools & Platforms

- Microsoft Stack: SQL Server, Visual Studio (for C#/ADO.NET).
- Debugging: Technical troubleshooting (software/hardware).

🚀 Soft Skills

- Interpersonal & Communication: Excellent verbal and written communication skills, with a proven ability to collaborate effectively with colleagues of varying technical backgrounds and personalities.
- Problem-Solving: Analytical approach from Pure Maths and coding projects.
- Leadership & Teamwork: Co-founded chess club (+50% participation), coordinated school sports events.
- Attention to Detail: Debugged code, optimized database queries.
- Adaptability: Quickly grasp new concepts, techniques & technologies.

PROJECTS & EXTRACURRICULAR ACTIVITIES

♟ Chess Club Co-Founder & Leader | Norkem Park High (2018–2019)

- Established the club, recruited members, and organized inter-school tournaments.

🏅 Sports Committee Member (Prefect) | Norkem Park High (2018–2019)

- Coordinated school sports events, matches, and team logistics.

ADDITIONAL ADVANTAGES

- Valid Code 10 Driver's License
- Own Reliable Transport

REFERENCES

References available upon request.