

In this part, you will listen to ten short conversations and 30 multiple choice questions.

*You are going to listen to ten short conversations, each with 3 questions. For each question, choose the answer which you think fits best according to what you hear.*

1. Where is the woman calling?

- A. an office
- B. a garage
- C. a doctor's surgery
- D. a factory

2. What information does that man ask for?

- A. the woman's name
- B. the registration number of the bike
- C. the make of the bike
- D. the woman's phone number

3. What is the man going to do?

- A. the woman's phone number
- B. call the woman back
- C. order a new part
- D. pick up the motorbike

Đáp án đúng:

- 1. B
- 2. C
- 3. A

Man: Hello, Tom Wilson's, can I help you?

Woman: Hi there, it's Emma Lloyd here. I'm calling about my motorbike. Is it ready to be collected yet?

Man: Can you remind me, what's the make of the bike?

Woman: It's a City Zip. It's blue.

Man: Oh yes. We had to order in some parts, but they still haven't arrived yet I'm afraid.

Woman: Do you know when the bike will be ready to pick up?

Man: Sorry, I don't know. But I'll call our suppliers and find out if they've sent out the spare parts yet. Once the parts are here we can fix the bike in two or three days.

Woman: Okay, I'll give you a call at the end of the week, then.

Man: Sure.