# NHU Q. TRINH

**Full Stack Engineer** with a passion for data mining and consumer accessibility. Clear communicator due to experience in negotiation, system integration and working with various remote teams.

#### **PROJECTS**

## BlackJack - JavaScript, Materialize CSS

▶ Built a JavaScript blackjack game complete with sound effects and various game win/blackjack/draw/lose scenarios

## WanderList – Node.js, Express.js, PostgreSQL, Google and Yelp API

▶ Built a Node web application with a SQL database that allows users to easily save travel destinations and attractions

## Mood App – MongoDB, Express.js, React.js, Node.JS, various APIs

- ▶ Worked in a group to build a MERN stack app that helps users track their mood and provide conditional content based on mood
- ▶ Served as Git master and responsible for client-side components

## **Jukebox** - Node.js, Express.js, PostgreSQL, Spotify API

- ▶ Worked in a group to build an app that allows users to add songs to a party's playlist
- ▶ Served as Git master, responsible for server-side database tables, CRUD operations and RESTful routing

#### **ADDITIONAL EXPERIENCE**

#### Glansaol - Sr. Operations Specialist

Jun 2017 - Nov 2018

Maximized the rapid growth of Glansaol brands through reporting and analysis of operational spending

▶ Ensured omni-channel operational capabilities in the transition to a new ERP (NetSuite/ Dynamics 365)

## **Royal Dutch Shell** - *Sr. Operations Analyst* May 2013 – Aug 2016 Led a team of 5 with a focus on decreasing operational loss and

Led a team of 5 with a focus on decreasing operational loss and recovering revenue, totaling \$1.4 million

- ▶ Utilized large-scale data mining and built ad-hoc queries to create meaningful reports on carrier performance and to pinpoint origin to destination variances
- ▶ Implemented data automation, reducing data entry needs and contractor headcount by 50%
- ▶ Led the negotiation and recovery of \$720,000 through root-cause analysis, research and consistent follow-up
- ▶ Coordinated and led monthly operation meetings with commercial leadership to highlight focus areas and organize necessary actions in the field, improving losses from .19% to .07% in the West Texas region

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#### **SKILLS**

#### **Front End**

HTML5, CSS, JavaScript, jQuery, React.js, Bootstrap, Materialize

#### **Back End**

Node.js, Express.js, Python, Django, SQL, MongoDB

#### **Version Control**

Git

## **Test and Deployment**

Postman, Heroku

#### **EDUCATION**

#### **General Assembly**, 2019

Software Engineering Immersive

#### University of Houston - C.T.

Bauer College of Business, 2012 BBA in Accounting

#### **AWARDS**

## **Euro Seattle Startup Weekend,**

2017 – Honorable mention for UX design and business model. Informational support to determine news factuality

## Shell's Network Next Case Study Competition, 2014 –

Solution adopted. Reduce logistics costs for hydraulic oil to maintain competitiveness in the market